MiScorecard Performance Summary

Business Unit: State Police

Executive/Director Name: Col. Kriste Kibbey Etue

Reporting Period: Nov 2014

Description: FY14 Q4 Jul-Sep 2014. Scorecard updated on a quarterly basis.

Green	>90% of target
Yellow	>= 75% - 90% of target
Red	< 75% of target

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Data-Driven Policing								
MSP-D1	Trooper patrol hours statewide	Green		141,350	137,573	150,065	Quarterly	Patrol hours include: patrol activities, patrol between activities, patrol-generated originals, traffic incidents, and sergeant duties-road supervision. The MSP Strategic Plan goal is to increase patrol hours by 10% by December 31, 2015. Source: CJIC Dashboard.
MSP-D2	Trooper patrol hours in SCP areas	Green		29,000	34,091	35,883	Quarterly	Total patrol hours in Detroit, Flint, Pontiac, and Saginaw per quarter. Source: MSP budget metrics. (Appropriations, Section 501(3)).
MSP-D3	Percent of MSP criminal cases cleared	Green		60.0%	63.7%	62.9%	Quarterly	The percentage/rate of criminal incidents per quarter cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). Source: MICR.
Trooper Assignment vs. Crime								
MSP-T1	Trooper strength statewide	Red		1,473	1,086	1,104	Quarterly	Number of total troopers statewide (troopers and detective troopers). Source: Strategic Plan.
Service Consolidation and Sharing								
MSP-S1	Statewide Records Management System	Yellow		300	244	114	Quarterly	Establish a Statewide Records Management System (SRMS) per quarter. The goal is to expand the SRMS to reach 6,000 users by December 31, 2017. The target is 300 new users per quarter. As of September 2014, there was a total of 1,924 users.
MSP-S2	Percentage of troopers in assigned vehicle program	Green		40%	46%	35%	Quarterly	The percentage of at-post troopers participating in the department's assigned vehicle program per quarter.
Value Added Service-Beyond Law Enforcement								
MSP-V1	Community outreach and prevention services - outreach efforts	Red		3,390	1,815	3,495	Quarterly	Number of classes/trainings/presentations provided by department members (enforcement and civilian) per quarter. The MSP Strategic Plan goal is to increase community outreach by 20% by June 1, 2015. Note: quarterly targets have been updated to include Community Service Trooper activity. Source: Strategic Plan.
MSP-V2	Community outreach and prevention services - individuals reached	Yellow		91,427	68,685	76,660	Quarterly	Number of individuals reached through community outreach by the MSP per quarter. The MSP Strategic Plan goal is to increase community outreach by 20% by June 1, 2015. Source: Strategic Plan.
MSP-V3	Tobacco tax enforcement	Green		300	527	381	Quarterly	Number of administrative inspections completed per quarter by the Tobacco Tax Enforcement teams statewide.
MSP-V4	Commercial vehicles inspected	Green		13,250	14,044	14,969	Quarterly	Number of commercial vehicles inspected per quarter. Target based on 53,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 604(3)).
MSP-V5	Forensic science case turnaround time (in days)	Green		30	28	56	Quarterly	Average turnaround time in days for forensic science cases per quarter. The target is to reach an average turnaround time of 30 days. Source: Strategic Plan.
MSP-V6	Percentage of Employee Engagement Survey Respondents reported as Champions	Green		60%	68%	55%	FY Annually	Based on survey of Employee Engagement Index questions and the question - I intend to stay with the State of Michigan for at least another 12 months. These individuals strongly identify with organizational objectives, have a high level of loyalty, and high level of willingness to cooperate and motivate colleagues.