MiScorecard Performance Summary

Business Unit: State Police
Executive/Director Name: Col. Kriste Kibbey Etue
Reporting Period: Jul 2015

Description: FY15 Q3 Apr-Jun 2015. Scorecard updated on a quarterly basis.

Green	>90% of target
Yellow	>= 75% - 90% of target
Red	< 75% of target

Date Approved: 8/25/2015

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Data-Driven Policing								
MSP-D1	Trooper patrol hours statewide	Green		141,350	149,507	144,748	Quarterly	Patrol hours include: patrol activities, patrol between activities, patrol-generated originals, traffic incidents, and sergeant duties-road supervision. The MSP Strategic Plan goal is to increase patrol hours by 10% by December 31, 2015. Source: CJIC Dashboard.
MSP-D2	Trooper patrol hours in SCP areas	Green		6,000	33,031	29,522	Quarterly	Number of trooper patrol hours in Detroit, Flint, Pontiac, and Saginaw per quarter. Target based on 24,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 501(3)).
MSP-D3	Percent of MSP criminal cases cleared	Green	—	60.0%	63.0%	63.0%	Quarterly	The percentage/rate of criminal incidents per quarter cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). Source: MICR.
Trooper Assignment vs. Crime								
MSP-T1	Trooper strength statewide	Red		1,473	1,101	1,120	Quarterly	Number of total troopers statewide (troopers and detective troopers). Source: Strategic Plan.
Service Consolidation and Sharing								
MSP-S1	Statewide Records Management System	Red		300	117	259	Quarterly	Number of new users added to the Statewide Records Management System (SRMS) per quarter. The goal is to expand the SRMS to reach 6,000 users by December 31, 2017. The target is 300 new users per quarter. As of June 2015, there was a total of 2,943 users.
MSP-S2	Percentage of troopers in assigned vehicle program	Green		40%	48%	50%	Quarterly	The percentage of at-post troopers participating in the department's assigned vehicle program per quarter. Source: Strategic Plan.
Value Added Service-Beyond Law Enforcement								
MSP-V1	Community outreach and prevention services - outreach efforts	Red		3,390	2,466	2,821	Quarterly	Number of classes/trainings/presentations provided by department members (enforcement and civilian) per quarter. The MSP Strategic Plan goal is to increase community outreach by 20% by June 1, 2015. Source: Strategic Plan.
MSP-V2	Community outreach and prevention services - individuals reached	Green		91,427	93,106	79,151	Quarterly	Number of individuals reached through community outreach by the MSP per quarter. The MSP Strategic Plan goal is to increase community outreach by 20% by June 1, 2015. Source: Strategic Plan.
MSP-V3	Tobacco tax enforcement	Green		300	692	547	Quarterly	Number of administrative inspections completed per quarter by the Tobacco Tax Enforcement teams statewide.
MSP-V4	Commercial vehicles inspected	Green		13,250	14,022	10,678	Quarterly	Number of commercial vehicles inspected per quarter. Target based on 57,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 604(3)).
MSP-V5	Forensic science case turnaround time (in days)	Red		30	44	42	Quarterly	Average turnaround time in days for forensic science cases per quarter. The target is to reach an average turnaround time of 30 days. Source: Strategic Plan.
MSP-V6	Percentage of Employee Engagement Survey Respondents reported as Champions	Green		60%	77%	68%	FY Annually	Based on survey of Employee Engagement Index questions and the question - I intend to stay with the State of Michigan for at least another 12 months. These individuals strongly identify with organizational objectives, have a high level of loyalty, and high level of willingness to cooperate and motivate colleagues.