

MiScorecard Performance Summary								
<b>Business Unit:</b>	State Police	<b>Green</b>	>90% of target					
<b>Executive/Director Name:</b>	Col. Kriste Kibbey Etue	<b>Yellow</b>	>= 75% - 90% of target					
<b>Reporting Period:</b>	Jul 2013	<b>Red</b>	<75% of target					
<b>Date Approved:</b>	8/16/2013	<b>Scorecard Status</b>	<b>Final</b>					
Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition	
<b>Customer/Constituent</b>								
MSP-C1	Percent of criminal cases cleared	<b>Green</b>		56%	53%	56%	FY Annually	The percentage/rate of criminal incidents cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). (Appropriations, Section 602(3))
MSP-C4	Request for MSP services via the Michigan Intelligence Operations Center (MIOC)	<b>Green</b>		50	218	200	Monthly	# of requests for MSP services coming into the MIOC per month.
MSP-C7	Number of citizens attending public safety programs provided by the MSP	<b>Yellow</b>		3000	2500	3316	FY Annually	Number of citizens attending public safety programs provided by the MSP (Appropriations, Section 301(3))
MSP-C8	Dedicated Patrols in Distressed Cities	<b>Green</b>		23374	23374 Annually in June (FBI)		FY Annually	Total number of hours on dedicated patrol in distressed cities. (FY11: Flint 8451, Saginaw 7068, Pontiac 7628.5) (Appropriations, Section 503).
MSP-C2	Number of commercial vehicles inspected annually	<b>Green</b>		53000	49940	75358	FY Annually	# of commercial vehicles inspected annually. (Appropriations, Section 605).
<b>Financial</b>								
MSP-F2	Procurement card usage	<b>Green</b>		60%	65%	57%	FY Annually	Increase the percentage of payments made on a procurement card versus via direct voucher
<b>Internal Business Process</b>								
MSP-P2	Percent of fingerprint submissions received electronically by MSP	<b>Green</b>		97	98	97	FY Annually	% of electronic submissions of fingerprint information from local law enforcement agencies (Appropriations, Section 304(3))
MSP-P3	Percent of MSP worksites inspected each year	<b>Green</b>	<b>=</b>	100	100	100	FY Annually	100% of worksites inspected each year.
MSP-P4	Mobile (In-Car) Radios Exceeding Lifecycle	<b>Red</b>		57.5	79.0	78.8	Quarterly	Percent of Mobile (In-Car) Radios in use older than their 10 year lifecycle
MSP-P5	Portable Radios Exceeding Lifecycle	<b>Yellow</b>		43	48	52.6	Quarterly	Percent of Portable Radios in use older than their 8 year lifecycle
MSP-P6	Tobacco Tax Enforcement Hours	<b>Green</b>	<b>=</b>	8320	8320		FY Annually	Number of hours dedicated to Tobacco Tax Enforcement. (Appropriations, Section 402(5))
<b>Learning and Growth</b>								
MSP-O1	"Mobile Office" capabilities in patrol vehicles	<b>Green</b>		99%	97%	89%	FY Annually	Percentage of patrol vehicles equipped to function as a "Mobile Office".
MSP-O2	Distribute training funds to 9-1-1 Centers (PSAPs)	<b>Green</b>		99%	92%	89%	FY Annually	Percentage of funds distributed and used by PSAPs
MSP-O3	Percentage of counties with trained child passenger safety technicians.	<b>Green</b>		100%	96%	92%	FY Annually	% of counties in Michigan with trained child passenger safety technicians.
MSP-O4	MCOLES licensing exam passing rate	<b>Green</b>	<b>=</b>	98%	99%	99%	FY Annually	Percent of academy graduates who successfully pass the MCOLES licensing exam. (Appropriations, Section 302(3))
MSP-O5	Public Safety partners trained and educated by the MSP	<b>Yellow</b>		10000	7683	12338	FY Annually	Number of law enforcement employees and other public safety partners trained or educated by the MSP. (Appropriations, Section 301(2))
MSP-O6	Percentage of Employee Engagement Survey Respondents reported as Champions	<b>Green</b>	<b>=</b>	60	55		Twice a Year	Based on survey of Employee Engagement Index questions and the question -I intend to stay with the State of Michigan for at least another 12 months. These individuals strongly identify with organizational objectives, have a high level of loyalty, and high level of willingness to cooperate and motivate colleagues.