

MiScorecard Performance Summary

Business Unit: Military and Veteran Affairs
 Executive/Director Name: Major Gen Greg Vadnais
 Reporting Period: Feb 2014

Green >=90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 2/28/2014

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Organization								
# 2	Armory Readiness	Red	=	58%	54%	0	Quarterly	Armory ratings reported IAW Army Installation Status Report criteria
#1	Survey Landscape Champions	Yellow	=	70%	48%	52%	FY Annually	Percentage of SoM employees categorized as 'champions' based upon selected survey questions by PWC
#10	Army National Guard personnel readiness (assigned strength)	Green	👎	8,231	8,180	8,250	Twice a Year	Number of Army National Guard military personnel assigned, divided by the number of authorized positions.
#11	Air National Guard personnel readiness (assigned strength)	Yellow	=	2,709	2,428	2,455	Twice a Year	Number of Michigan Air National Guard military personnel assigned divided by the number of authorized positions.
Customer/Constituent								
#9	Veterans/Dependants assisted by the Michigan Veterans Trust Fund (MVTF)	Green	👎	2,981	2,856	3,176	Quarterly	Number of veterans or their dependants assisted by funds in the MVTF.
#4	Michigan Youth Challenge Academy (MYCA) Graduation	Green	=	114per class	119		Twice a Year	Number of cadets that graduate in each class.
#5	Michigan Youth Challenge Academy (MYCA) Grade Level Increase	Green	👎	2.0	2.0	3.0	Twice a Year	Increase in the Test Adult Basic Education (TABE)level
#7	Michigan Veterans Trust Fund (MVTF) applications approved.	Green	=	1,465	1,413	1,650	Quarterly	Number of MVTF Grant applications for assistance approved for veterans.
Internal Business Process								
#8	Requests for Military Discharge Certificates (DD214)	Yellow	=	5,295	3,743	4,307	Quarterly	Number of veterans requesting documentation of their military discharge (DD Form 214)
Learning and Growth								
# 3	Veterans federal General Distribution of Expenditures(GDX)	Red	👍	\$4,500 per vet	\$3,953	\$3,409 per vet	FY Annually	Total federal \$ received by Michigan veterans, for all federal programs,per capita (704k Michigan veterans).
#6	Veterans Service Organization (VSO) fully developed claim submissions		=	Mar14	Mar14		FY Annually	Monthly submission (cumulative) of VSO veteran's fully developed claims.