

MiScorecard Performance Summary

Business Unit: Military and Veteran Affairs
Executive/Director Name: Major Gen Greg Vadnais
Reporting Period: Mar 2014

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 3/13/2014

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Organization								
# 1	Armory Readiness	Red	=	58%	54%	0	Quarterly	Armory ratings reported IAW Army Installation Status Report criteria
#2	Survey Landscape Champions	Yellow	=	70%	48%	52%	FY Annually	Percentage of SoM employees categorized as 'champions' based upon selected survey questions by PWC
#3	Army National Guard personnel readiness (assigned strength)	Green	☹	8,231	8,180	8,250	Twice a Year	Number of Army National Guard military personnel assigned, divided by the number of authorized positions.
#4	Air National Guard personnel readiness (assigned strength)	Yellow	=	2,709	2,428	2,455	Twice a Year	Number of Michigan Air National Guard military personnel assigned divided by the number of authorized positions.
Customer/Constituent								
#8	Michigan Veterans Homeowners Assistance Program (MIVHAP) applications received.	Green	👍	600 annually	140	0	Quarterly	Number of applications for grant assistance received thru MIVHAP.
#9	Average volunteer hours per veteran.	Green	👍	DJJHV5 GRRHV9	DJJHV4 GRRHV9	0	Quarterly	Total average of volunteer hours per veteran at the GRHV and DJJHV.
#10	Outreach to veterans and their families.	Green	👍	204,000	107,793	0	Quarterly	Outreach efforts measured thru veteran publication circulations, unique visitors to web portal and current Facebook 'likes'.
#5	Michigan Youth Challenge Academy (MYCA) Graduation	Green	=	114per class	119		Twice a Year	Number of cadets that graduate in each class.
#6	Michigan Youth Challenge Academy (MYCA) Grade Level Increase	Green	☹	2.0	2.0	3.0	Twice a Year	Increase in the Test Adult Basic Education (TABE)level
#7	Michigan Veterans Trust Fund (MVTF) applications received.	Green	👍	4500 annually	1,042	0	Quarterly	Number of applications for grant assistance received thru the MVTF.
Learning and Growth								
#12	Number of new claims developed.	Green	👍	500 annually	112	0	Quarterly	Total number of new claims developed by MI Veteran Service Officers.
# 11	Veterans federal General Distribution of Expenditures(GDX)per veteran.	Yellow	👍	\$5,415 per vet	\$4,069 per vet	\$3,409 per vet	FY Annually	Average total federal \$ received per veteran - based on MI veteran population and GDX.
#13	Percent of fully developed claims submitted.	Green	👍	30%	52.6%	0	Quarterly	Fully developed claims submitted by SoM and MI Veterans Coalition veterans service officers in which all complete and relevant documents are provided and subsequently expedited for processing by the federal VA.