

# MiScorecard Performance Summary

**Business Unit:** Military and Veteran Affairs  
**Executive/Director Name:** Major Gen Greg Vadnais  
**Reporting Period:** Nov 2014

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
**Date Approved:** 11/19/2014

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Organization</b>								
# 1	Armory Readiness	Green		58	54	0	Quarterly	Armory ratings reported IAW Army Installation Status Report criteria
#2	Survey Landscape Champions	Yellow	=	70%	48%	52%	FY Annually	Percentage of SoM employees categorized as 'champions' based upon selected survey questions by PWC
#3	Army National Guard personnel assigned strength	Green		8,231	7,963	8,180	Twice a Year	Number of Army National Guard military personnel assigned
#4	Air National Guard personnel assigned strength	Green		2,512	2,357	2,375	Twice a Year	Number of Michigan Air National Guard military personnel assigned
<b>Customer/Constituent</b>								
#8	Michigan Veterans Homeowners Assistance Program (MiVHAP) applications received.	Green		600 annually	406	274	Quarterly	Number of applications for grant assistance received thru MiVHAP.
#9	Average volunteer hours per veteran.	Green		DJJHV5 GRRHV9	DJJHV5 GRRHV9	DJJHV4 GRRHV8	Quarterly	Total average of volunteer hours per veteran at the GRHV and DJJHV.
#10	Outreach to veterans and their families.	Green		204,000	200,000	159,255	Quarterly	Outreach efforts measured thru veteran publication circulations, unique visitors to web portal and current Facebook 'likes'.
#5	Michigan Youth Challenge Academy (MYCA) Graduation	Green	=	114per class	119		Twice a Year	Number of cadets that graduate in each class.
#6	Michigan Youth Challenge Academy (MYCA) Grade Level Increase	Green		2.0	2.0	3.0	Twice a Year	Increase in the Test Adult Basic Education (TABE)level
#7	Michigan Veterans Trust Fund (MVTF) applications received.	Green		4500 annually	2,088	1,470	Quarterly	Number of applications for grant assistance received thru the MVTF.
<b>Learning and Growth</b>								
#12	Number of new claims developed.	Yellow		500 annually	326	220	Quarterly	Total number of new claims developed by MVA Veteran Service Officers.
# 11	Veterans federal General Distribution of Expenditures(GDX)per veteran.	Green		\$5,415 per vet	\$5,088 per vet	\$4,069 per vet	FY Annually	Average total federal \$ received per veteran - based on MI veteran population and GDX.
#13	Percent of fully developed claims submitted.	Green		30%	48.1%	46.90%	Quarterly	Fully developed claims submitted by SoM and MI Veterans Coalition veterans service officers in which all complete and relevant documents are provided and subsequently expedited for processing by the federal VA.