

MiScorecard Performance Summary

Business Unit: Military and Veteran Affairs
Executive/Director Name: Major Gen Greg Vadnais
Reporting Period: May 2015

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 6/12/2015

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Organization								
# 1	Armory Readiness	Green		61	58	54	Quarterly	Armory ratings reported IAW Army Installation Status Report criteria
#2	Survey Landscape Champions	Yellow		70%	49%	43%	FY Annually	Percentage of SoM employees categorized as 'champions' based upon selected survey questions by PWC
#3	Army National Guard personnel assigned strength	Green		8,541	7,719	7,745	Quarterly	Number of Army National Guard military personnel assigned
#4	Air National Guard personnel assigned strength	Green		2,516	2,337	2,342	Quarterly	Number of Michigan Air National Guard military personnel assigned
Customer/Constituent								
#8	Michigan Veterans Homeowners Assistance Program (MiVHAP) applications received.	Green		600 annually	356	168	Quarterly	Number of applications for grant assistance received thru MiVHAP.
#9	Average volunteer hours per veteran.	Green		DJHV5 GRRHV9	DJHV11GRHV11	DJHV15 GRHV10	Quarterly	Total average of volunteer hours per veteran at the GRHV and DJHV.
#10	Outreach to veterans and their families.	Green		204,000	247,219	60,854	Quarterly	Outreach efforts measured thru veteran publication circulations, unique visitors to web portal and current Facebook 'likes'.
#5	Michigan Youth Challenge Academy (MYCA) Graduation	Green		114per class	124	119	Twice a Year	Number of cadets that graduate in each class.
#6	Michigan Youth Challenge Academy (MYCA) Grade Level Increase	Green		2.0	2.3	2.0	Twice a Year	Increase in the Test Adult Basic Education (TABE)level
#7	Michigan Veterans Trust Fund (MVTF) applications received.	Red		4500 annually	1,381	806	Quarterly	Number of applications for grant assistance received thru the MVTF.
Learning and Growth								
#12	Number of new claims developed.	Green		500 annually	368	180	Quarterly	Total number of new claims developed by MVAA Veteran Service Officers.
# 11	Veterans federal General Distribution of Expenditures(GDX)per veteran.	Green		\$5,415 per vet	\$5,088 per vet	\$4,069 per vet	FY Annually	Average total federal \$ received per veteran - based on MI veteran population and GDX.
#13	Percent of fully developed claims submitted.	Green		30%	41.5%	40.4%	Quarterly	Fully developed claims submitted by SoM and MI Veterans Coalition veterans service officers in which all complete and relevant documents are provided and subsequently expedited for processing by the federal VA.