

MiScorecard Performance Summary

Business Unit: State Budget Office
Executive/Director Name: John S. Roberts
Reporting Period: Aug 2014

Green >90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 10/14/2014

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Accountability & Performance								
AP-1	Identify potential budget problems by reviewing and analyzing agency expenditure trends on a qtrly basis	Green	☐	100.0%	100.0%	100.0%	Quarterly	Current = Data as of the end of Q2 FY 2014
AP-2	Reduce the number of Executive Budget revisions needed due to errors or omissions in the original submission	Yellow	☹	0	1	0	FY Annually	Current = Revisions related to FY 2015 budget
AP-3	Improve the accuracy of the budget process by reducing difference between budgeted and actual Medicaid costs to no more than +/- 2.0%	Yellow	☹	+/- 2.0%	2.7%	1.8%	FY Annually	Current = Final FY 2013 Medicaid expenditures compared to projected FY 2013 Consensus Medicaid expenditures included in the enacted DCH appropriations bill.
AP-4	Improve accuracy of the budget process by reducing difference between budgeted and actual DHS caseload cost to no more than +/- 2.0%	Red	☹	+/- 2.0%	-4.2%	-2.6%	FY Annually	Current = Final FY 2013 DHS caseload costs compared to projected FY 2013 consensus caseload costs included in the enacted DHS appropriations bill.
AP-5	Improve accuracy of the budget process by reducing difference between estimated and actual K-12 pupil counts to no more than +/- 1.0%	Green	☐	+/- 1.0%	0.36%	0.01%	FY Annually	Current = Actual pupil count for most completed school year compared to consensus pupil estimate included in the enacted School Aid Budget
Customer Service Excellence								
CS-1	Increase the number of statewide reporting templates/guidelines for agency use in complying with required legislative reports	Green	☺	6	6	6	Quarterly	Current = Out-of-state travel report; yr-end lapse estimates; transparency website; restricted revenue report; FTE report; spending plans
CS-2	Issue W-2s and 1099s in advance of IRS deadlines	Green	☐	100%	100%	100%	CY Annually	Current = CY 2013
CS-3 Shared	Agencies satisfied or very satisfied with OIAS engagements.	Green	☹	80%	86%	95%	Twice a Year	Post project customer surveys to evaluate satisfaction with the OIAS engagement if it contributed toward improving department operations. Current status represents six months ending Sept 30, 2014.
CS-3 Shared	Agencies satisfied or very satisfied with OIAS engagements.	Green	☺	80%	95%	93%	Twice a Year	Post project customer surveys to evaluate satisfaction with the OIAS engagement if it contributed toward improving department operations. Current status represents six months ending March 31, 2014.
CS-4	Continue expanding MI School Data portal to include new tools, reports, and metrics.	Green	☐	3	3 2nd Quarter	3	Quarterly	A new report is defined as a snapshot or trend report for a new dataset not previously reported. A substantial enhancement includes adding one or more new metrics or dimensions to an existing report.
CS-4	Continue expanding MI School Data portal to include new tools, reports, and metrics.	Green	☐	3	3	3	Quarterly	A new report is defined as a snapshot or trend report for a new dataset not previously reported. A substantial enhancement includes adding one or more new metrics or dimensions to an existing report.
Expertise & Commitment								
EC-1	Develop a professional development plan for each SBO employee	Green	☺	100.0%	97.5%	96.9%	Quarterly	
EC-2	Improve employee skills by implementing provisions of each employee's professional development plan	Yellow	☐	80.0%	tbd	tbd	Twice a Year	Professional development activity include formal training, documented mentoring, public speaking; including legislative testimony, job shadowing, etc.
Innovation & Leadership								
IL-1	Improve long-term financial planning by adding additional years to planning horizon	Green	☺	10	10	8	FY Annually	Current = Data as of 3/31/2014
Operational Efficiency								
OE-1	Reduce costs by increasing the percentage of payments processed electronically	Yellow	☐	100.0%	87.9%	88.4%	Quarterly	
OE-2	Reduce operating costs by increasing the number of recurring payments made via a Web face system	Yellow	☐	25%	21.2%	21.7%	Quarterly	
OE-3	Improve accuracy and reduce costs by increasing the percentage of payroll and expense reimbursements that do not require adjustment	Green	☐	99%	99.5%	99.5%	Quarterly	
OE-4	Reduce average number of days between data collection and public reporting	Yellow	☺	60	82	108.7	Quarterly	Data reflects processes completed during the quarter ended 12/31/2013
OE-4	Average number of days between data collection and public reporting.	Red	☺	60.0	82.6 2nd Quarter	108.7	Quarterly	The goal is to reduce the number of days between the close of a data collection, loading it into the longitudinal data system (LDS), creating extracts for the portal, transmitting refreshed data for current reports to the MI School Data site, and making refreshed data available in preview or to the public.
Shared Services								
SS-1	Implement additional specific accounting consolidation, standardization, streamlining or centralization that increase cumulative savings by \$250,000+	Green	☺	\$10150.0	\$12286.2	\$12214.6	Quarterly	\$ in thousands