

Licensing and Regulatory Affairs

**Ottawa Building
611 West Ottawa Street
P.O. Box 30004
Lansing 48909-7504
www.michigan.gov/lara**

INFORMATION

General 37-31820

EXECUTIVE OFFICE

Ottawa Building – Fourth Floor
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Director, Steven H. Hilfinger 24-17124
 Executive Assistant, Diane Burton 24-17124
 Chief Deputy Director, Mike Zimmer 37-32792
 Executive Assistant, Rita Jenks 37-32792
 Special Assistant to Mr. Zimmer, Karen Towne 37-39495
 Deputy Director, Steve Arwood 37-32792
 Executive Assistant, Rita Jenks 37-32792
 Special Assistant to Mr. Arwood, Melanie Brown 33-59602
 Deputy Director, Shelly Edgerton 37-32792
 Executive Assistant, Rita Jenks 37-32792
 Deputy Director, Rob Nederhood 33-58658
 Executive Assistant, Ashley Kliever 33-58658
 Receptionist, Stephanie Imgrund 37-33034
 Lansing FAX 37-32129

OFFICE OF REGULATORY REINVENTION

Romney Building – Fourth Floor
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Director, Steven H. Hilfinger 33-58658
 Deputy Director, Rob Nederhood 33-58658
 Secretary, Ashley Kliever 33-58658
 Departmental Analyst, Deidre O’Berry 24-11671
 Administrative Law Specialist, Phillip Hendges 33-58658
 Administrative Law Specialist, Liz Smalley 33-58658
 Lansing FAX 33-59512

OFFICE OF POLICY & LEGISLATIVE AFFAIRS

Ottawa Building – 4th floor
PO Box 30004, Lansing 48909

Director, Michael G. O’Brien 24-14580
 Executive Assistant, Maurine Mitchell 24-14580

Regulatory Affairs Officer, Liz Arasim 33-52626
 Legislative Analyst, Robin Norton 24-17284
 Legislative Analyst, Kit Murphy 37-30631
 Fax 24-19822

FREEDOM OF INFORMATION (FOIA)

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 Secretary, Vera McKinney 33-53327
 FAX 33-54037

COMMISSION FOR THE BLIND

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Lansing, MI 48913

INFORMATION 37-32062
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 LANSING FAX 33-55140
 State Director, Patrick D. Cannon 33-54265
 Management Assistant to Director, Sue Luzenski 33-54265
 Rehab Consultant Manager, Robert H. Robertson 37-38829
 Communications/Outreach Coordinator, Susan Turney 24-18631

Administrative Services Division

Manager, Elsie Duell 33-56224
 Departmental Analyst, Carla Haynes 37-32063

Business Enterprise Program (BEP)

Manager, Constance Zanger 33-53639
 Assistant Manager, James Hull 37-32064
 Secretary, Lucy Edmonds 37-33459
 Supervisors:
 Patrick Duthie (616) 356-0189
 Chris Elliott (810) 760-2860
 Josh Hoskins 33-54263
 Joseph Pelle (313) 456-1661

Consumer Services Division

Director, Leamon Jones 37-30579
 Secretary, Diamalyn Gaston 33-54956
 Deaf/Blind and Independent Living Services
 Secretary, Carrie Martin 37-39424

East Region - Detroit Office

Cadillac Place 3038 W. Grand Blvd., Suite 4-450
Detroit, MI 48202

INFORMATION (313) 456-1646
 Regional Manager, Gwen McNeal (313) 456-1655
 Assistant Regional Manager,
 Shawnese Laury-Johnson (313) 456-1957
 Secretaries:
 Cathy Cove (313) 456-1650
 Leon Wilborn (313) 456-1656
 FAX (313) 456-1645

Central Region

201 N. Washington Square
Lansing 48909

INFORMATION 37-36425
 Regional Manager, Elizabeth White 33-55521

Secretary, Amber Silvey 37-36425
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Flint Office - Flint State Office Building

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 Flint, MI 48502

INFORMATION (810) 760-2030
 Assistant Regional Manager, Debbie Wilson..... (810) 760-2035
 Secretary, Phyllis Marshall..... (810) 760-2030
 FAX (810) 760-2032

Gaylord Office

209 West First Street, Suite 102
 Gaylord, MI 49735

Secretary, Sarah Oberlin..... (989) 732-2448
 FAX (989) 731-3587

Saginaw Office - Jerome T. Hart Building

411 East Genesee
 Saginaw, MI 48607

Field Office..... (989) 758-1765
 FAX (989) 758-1405

West Region - Grand Rapids Office

Grand Rapids State Office Building
 Fourth Floor, 350 Ottawa NW
 Grand Rapids, MI 49503

INFORMATION (616) 356-0180
 Regional Manager..... (616) 356-0180
 Secretary, Joan Smith (616) 356-0182
 Secretary, Mary Ippel..... (616) 356-0181
 FAX (616) 356-0199

Kalamazoo Office

1541 Oakland Drive
 Kalamazoo, MI 49008

INFORMATION (269) 337-3875
 Regional Manager, Lisa Kisiel..... (269) 337-3238
 Secretary, Marla Neubaum..... (269) 337-3875
 FAX (269) 337-3872

Escanaba Office - Escanaba State Office Building

305 Ludington Street
 Escanaba, MI 49829

Toll-Free..... (800) 323-2535
 Secretary, Angela Debacker..... (906) 786-6894
 FAX (906) 786-4638

Michigan Commission for the Blind Training Center

1541 Oakland Drive
 Kalamazoo, MI 49008

INFORMATION (269) 337-3848
 Director, Christine Boone (269) 337-3853
 Secretary (269) 337-3853
 Administrative Assistant, Corda Moss..... (269) 337-3854
 FAX (269) 337-3872

Library Service for the Blind & Physically Handicapped

702 West Kalamazoo Street
 P.O. Box 30007, Lansing 48909-7507

INFORMATION 37-35614
 TOLL FREE (800) 992-9012

FAX 37-35865
 Manager, Sue Chinault 37-35353
 Library Assistant, Bob Blakes..... 37-35602
 Librarian..... 37-35357
 Adaptive Technology Librarian, Scott Norris..... 37-35516
 Librarians:
 Terence Rose..... 37-30501
 Andrew Wilson 37-39467
 Library Technician, Kim Szczepaniak 37-37132
 Library Assistants:
 Julie Shatter 37-34120
 Nancy Verburg..... 37-37132

BUREAU OF COMMERCIAL SERVICES

2501 Woodlake Circle, Okemos 48864
 Mailing Address: P.O. Box 30018, Lansing 48909
 www.michigan.gov/bcs

INFORMATION

Compliance Division 24-19267
 Corporation Division..... 24-16470
 Enforcement Division..... 24-19202
 Licensing Division 24-19288

Occupations/Professions

Accountancy, Architects, Registered Auctioneers, Barber Examiners, Residential Builders' and Maintenance and Alteration Contractors, Carnival-Amusement Safety, Cemetery Regulation, Collection Practices, Professional Community Planners, Cosmetology, Professional Engineers, Forester Regulation, Hearing Aid Dealer Regulation, Immigration Clerical Assistants, Interior Design, Landscape Architects, Mortuary Science, Ocularist Regulation, Personnel Agency, Forensic Polygraph Examiners, Prepaid Funeral Contract, Professional Investigators, Proprietary Schools, Real Estate Appraisers, Real Estate, Security Alarm System Contractors, Security Guard Agency, Ski Area Safety, Professional Surveyors, Unarmed Combat, Vehicle Protection Product

Facsimile

Corporation Division

Business Services..... 24-10538
 MICH ELF..... 63-66437

Enforcement Division

Okemos 24-19280
 Detroit..... (313) 456-0475

Compliance Division

Compliance/FOIA..... 24-19296
 Cemetery FAX..... 24-19296

Licensing Division

Okemos 37-33085
 Real Estate..... 37-31044
 Builders 37-32162

Bureau of Commercial Services

2501 Woodlake Circle, Okemos 48864
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Director, Alan J. Schefke..... 24-19223
 Deputy Director, G. Ann Baker 24-19223
 Assistant to the Director & Deputy Director, Shy Crowe... 24-19223

Licensing and Regulatory Affairs

Human Resource Analyst, Teri Cook..... 33-57076
Policy Specialist, Ben Williams..... 37-39871
Information Sales..... 33-57901

Audit Section

Manager, Timothy Teague (313) 456-2455

Testing & Education Services

Manager, Sue Sherman..... 24-18273
Testing Specialist, Foye Longworth..... 24-19294
IT Analyst, Marcy Felice..... 24-19131
Testing FAX..... 24-17539

Corporation Division

2501 Woodlake Circle, Okemos 48864
Mailing Address: P.O. Box 30054, Lansing 48909

Director, Julia Dale..... 24-13838
Secretary to Director, Carol Meyers 24-13838
Business Services Manager, Andrew Brisbo..... 24-13838
Document Review Manager, Jim Lotoszinski..... 24-13838
Annual Reports 24-16470
Business Services..... 24-16470
Document Review..... 24-16470

Enforcement Division

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Consumer Complaints..... 24-19202
Director, Barrington Carr 24-19285
Secretary to Director, Jackie Jernigan 24-19285

Technical & Investigative Services

Manager, Robert Engle..... 24-19285

Amusement/Ski Safety

Manager, Mark Doman..... 24-19273

Detroit Regional Office - Cadillac Place

3026 W. Grand Blvd, Suite 11-300
Detroit 48202

Manager, Sylvester Jackson..... (313) 456-0310

Compliance Division

2501 Woodlake Circle, Okemos 48864
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Director/Cemetery Commissioner, Stephen Gobbo..... 24-19267
Assistant to the Director, Linda LeCureux 37-31902

Licensing Division

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Director, Marty Gibbs 24-19221
Secretary to Director, Genevieve Otis 24-19221

BUREAU OF CONSTRUCTION CODES

2501 Woodlake Circle, Okemos 48864
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www.michigan.gov/bcc

Executive Director, Irvin Poke..... 24-19302
Secretary to Mr. Poke, Jocelyn Krueger 24-19202

Deputy Director, Keith Lambert 24-19302
FAX 24-19570

Office of Administrative Services (OAS)

Director, Deborah Young 33-52972
Secretary, Hillary Cushman 33-52972
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Boiler Division

Chief, Bill Vallance..... 24-19334
Assistant Chief, Mark Moore 24-19334
Secretary, Lisa Rambo 24-19334
FAX..... 24-16301

Building Division

Chief, Larry Lehman..... 24-19317
Assistant Chief, Charlie Curtis 24-19317
Secretary, Brenda Caron 24-19317
FAX 24-19308

Electrical Division

Chief, Dan O'Donnell..... 24-19320
Assistant Chief, Jim Hennesey 24-19320
Secretary, Toni Nelson..... 24-19320
Senior Inspector, Dean Austin 24-19320
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Elevator Division

Chief, Cal Rogler..... 24-19337
Assistant Chief, Vacant..... 24-19337
Secretary, Lynn Weston..... 24-19337
FAX 24-16301

Land Survey and Remonumentation

Director, Christopher Beland..... 24-16321
Secretary, Angela Sanderson 24-16321
State Boundary Commission 24-16321
FAX 24-16301

Office of Management Services

Director, David Viges 24-19313
Secretary, Rebecca Zemko 24-19313
FAX 37-38547

Mechanical Division

Chief, Kevin Kalakay..... 24-19235
Assistant Chief, Jon Paradine..... 24-19235
Secretary, Dawn Canfield..... 24-19235
Senior Inspector, Norwood Bates..... 24-19325
FAX 24-19308

Plan Review Division

Chief, Todd Cordill..... 24-19328
Assistant Chief, George Herryty 24-19328
Secretary, Kathy Cosgray..... 24-19328
FAX 24-19308

Plumbing Division

Chief, Robert Konyndyk..... 24-19330
Assistant Chief, Andy Neuman 24-19330
Secretary, Sara Leiby 24-19330
FAX 37-38547

EMPLOYMENT RELATIONS COMMISSION

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 FAX (248) 232-4250
 Members:
 Christine A. Derdarian..... (248) 456-1818
 Nino E. Green (906) 789-9006
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Bureau of Employment Relations

Cadillac Place – Suite 2-750
 3026 W. Grand Boulevard
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 Secretary, Sherry Murphy..... (313) 456-3520

Labor Relations

Staff Attorney, D. Lynn Morison (313) 456-3516
 Secretary, Deborah Stewart (313) 456-2466

Elections Division

Election Officer, Denise Hinneburg (313) 456-3524
 Election Officer, Sidney McBride (313) 456-3417

Division Court Reporting

Court Reporter, Maria E. Greenough..... (313) 456-3526

Mediation Division

Regional Mediation Supervisor, Edmund Phillips..... (313) 456-3538
 Mediators:
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 Wanda Mayes..... (313) 456-3537
 Robert Strassberg..... (313) 456-3525
 Richard Ziegler (313) 456-3539
 Vacant..... (313) 456-3535

Lansing Office

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 James W. Corbin 33-49715
 Edward Eppert (906) 486-8996
 Thomas Kreis (989) 358-9874
 James Spalding..... 33-49700
 Fred Vocino (616) 942-2573
 Secretary, Mildred Kennedy 33-49712

FINANCE AND ADMINISTRATIVE SERVICES BUREAU

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Audit and Financial Compliance

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 Secretary to Director, Amber Lemon..... 33-50764
 Jennifer Edmonds..... 33-59587
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Business Process Re-engineering, Strategic Planning, Grant Research & Applications

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 Jaclyn Badder 24-10742
 Tinika Boyd 24-14638

Financial Services

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 FAX 37-37798
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Accounting and Revenue Services

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 Manager, Mary Hines 37-30592
 Chris Graham..... 37-31990
 Ann Searles..... 24-10777
 Adam Wirth 24-11667
 Dave Wenstrom, Accounting Specialist..... 24-11107

Receipts Processing

FAX 32-25237
 Supervisor, Karen Hamilton..... 32-25225

Accounts Payable

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 Supervisor, Steven Russell..... 24-11040
 Federal Finance:
 FAX 37-32927
 Manager, Dawn Lake 33-51198

Office Services Division

INFORMATION 37-31860
 FAX 37-37798
 Director, David K. Thomas 24-11449

Telecommunications Management

Leslie Christy 24-12719
 Carlos Jaramillo 33-51968
 Michelle Walker..... 37-34248
 Tony Weber 24-12081

Licensing and Regulatory Affairs

Facilities Management

Manager, Teri Martin..... 24-13579
Patty Curtis..... 33-56856
Jamie Schramski..... 33-55935

General Services Section

FAX (Construction & Delivery Services)..... 32-21999
FAX (Mail & Document Services)..... 32-21999
Construction and Delivery Services Supervisor,
Bryan Russell 32-26996

Mail & Document Services

Gene Thelen..... 32-26492
Mail & Document Services Information..... 32-25234

Procurement and Budget Services

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Director, LeAnn Droste 37-33847

Budget Services

Manager, Kim O'Berry..... 24-10283
Terri Eklund 24-11668
Vacant..... 24-10240
Jamie Simmon 24-14098
Shawn Worden..... 24-12973

Procurement Services

Kerri Bielski..... 37-37791
Shay Gaffey..... 33-51971
Mary Lowry 24-15988
Sharon Lycos..... 37-34785
Wes Van Malsen 24-10581

**OFFICE OF FINANCIAL
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Office of the Commissioner

Commissioner, R. Kevin Clinton 33-53167
Executive Assistant to the Commissioner,
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Chief of Staff, Vacant 24-15130
Senior Chief Deputy Commissioner, Ann Flood 37-37222
Chief Deputy Commissioner, Teri Morante..... 37-37221
Chief Deputy Commissioner, Stephen Hilker 24-12867
Executive Secretary to the CDC, Nancy Hill 37-31710
Receiverships Manager, James Gerber..... 33-51738
Communications Liaison, Jason Moon 33-51700
CDC FAX..... 37-34870
COMMISSIONER FAX..... 37-34870

Administrative Services Division

Deputy Commissioner, Renee Ortlieb..... 37-39812
Secretary to the Deputy Commissioner, Tamie Nolan..... 37-38509
Departmental Analysts:
Julia Gaffney 37-37106
Melinda Herzberg 33-51749
Facilities, Ricky Withers..... 37-37206
Manager, Karen Sage 24-16347

Departmental Analysts:

Rhonda Mackie 33-51732
Matt Torok 33-55251
Danielle Titus..... 37-37201
Accounting Assistant, Mindy Latka 37-34776
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Enterprise Monitoring Division

Deputy Commissioner, Barbara Strefling..... 33-50766
FAX 37-36739

Corporate Review Section

Manager, Linda Hansen..... 37-37214
Secretary, Lillian Diaz 24-16365
Corporate Review Specialists:
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Charles Scott 37-37165
Departmental Analyst, Linda Martin 37-37232

Enterprise Review Section

Manager, Steve Mayhew 37-31014
Financial Institution Examiner, Connie Jones..... 33-51428

Insurance Examinations Section

Manager, Robert Lamberjack..... 33-51746
Secretary, Kimberly Moon 33-51750
Manager, Daniel Schaefer 33-54406
Financial Institution Specialist, Jason Tippett..... 24-12763
Financial Institution Examiner, Elizabeth DaFoe..... 33-51402
FAX 37-36739

Bank and Trust Division

Deputy Commissioner, Karen Lawson..... 37-39552
Secretary to Deputy Commissioner, Phillip Doud..... 37-37240
Assistant Director, Gary Thielsen..... 37-37218
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Consumer Finance Division

Deputy Commissioner, Barbara Strefling..... 33-50766
Secretary to Deputy Commissioner, Vacant.....
FAX 37-36739

Consumer Finance Section

Manager, Mark Weigold..... 33-52073
Secretary, Diane Lane 24-13610
Financial Institution Specialist, Allan Huber 33-37220
Manager, Vacant 24-10767
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Olivia Addo..... 37-37608
Melissa Brown..... 33-52094
Brandye Sedelmaier..... 37-37614
Thomas Wilson..... 33-50355
Departmental Technicians:
Joann Hubbard 24-10498
Susan McGhee..... 24-11639

Mortgage Examination and Investigation Section

Manager, Mortgage Examinations and Investigations,
Kirt Gundry..... 37-30237
Secretary, Nancy Lampman 37-36294

Consumer Services Division

Deputy Commissioner, Catherine Kirby.....	24-14158
Secretary to Deputy Commissioner, Gail Spitzley	24-14469
Regulation Manager, Cynthia Mielock	37-32881
Departmental Specialist, Katherine Garland.....	24-13640
Departmental Analysts:	
Lisa Ross.....	33-57328
Karin Gyger	33-51344
Office Assistant, Lisa DeLuca.....	33-54781
Telecommunication Coordinator, Stan Pollitt.....	37-37202
FAX	33-54978
FAX	24-13991

Communications Center

Manager, Kristie Taber.....	37-32080
Communications Assistants:	
Cynthia Aikens	33-52070
Tasia Clay	24-14637
Joanne Garcia.....	33-57060
Gloria Mason.....	24-14838
Linda McKinnon	24-12216
Bobbi Wieber	33-56143

Consumer Assistance

Managers:	
Renee Campbell.....	37-35824
Melanie Near.....	37-36519
Complaint Analysts:	
Allison Cosgrove	24-14995
Emily DeLaGarza.....	37-30989
Audrey Feldpausch	33-51716
Deborah McDaniels.....	24-13630
Amy Miilu.....	24-19422
Stan Pollitt.....	33-37202
Shari Pung.....	24-11655
Kimberly Weber.....	33-52059
Tony Wolniakowski.....	37-30553
Angela Zarka.....	33-52050
Office Assistant, Timothy Tran.....	37-30570

Investigations Unit

Manager, Karen Porter	37-37241
Departmental Analysts:	
Justin Blood	24-13622
Jason McNally.....	33-52665
Tracey Peck.....	24-12583
Felix Sharpe	37-35339

Credit Union Division

Deputy Commissioner, John Kolhoff	37-37234
Secretary to Deputy Commissioner, Cathy Marolf.....	33-54966
Assistant Director, Leanne O'Brien	37-37216
Secretary to Assistant Director, Lisa Droste	37-37235
FAX	33-50908

Corporate Review Section

Manager, Linda Hansen.....	37-37214
Secretary, Lillian Diaz	24-16365
Corporate Review Specialists:	
Marcia Miller.....	37-34117
Charles Scott	37-37165

Insurance Evaluation Division

Deputy Commissioner, Judith Weaver.....	33-51742
Secretary to Deputy Commissioner, Marilyn Rzepecki.....	37-30246

Departmental Analyst, Linda Martin	37-37232
Departmental Technician, Mischelle Pettit.....	24-14490

Captive Insurance & Domestic Monitoring

Manager, Dave Piner	33-51734
Secretary, Tina Knickerbocker	37-32391
Departmental Specialist, Dennis Dawis.....	24-14036
Manager, Kristin Hynes	24-10020
Financial Institution Examiners:	
Alexander Hertrich	33-54074
Jennifer Wightman	37-32086
Alisa Woods	33-51748
Manager, Julie Powers	24-14277
Financial Institution Examiners:	
Gregory Rybicki.....	33-51713
Jason Schafer	33-52061

Corrective Action Section

Manager, Pamela Heemer	24-14483
Financial Institution Examiners:	
Angel Bland.....	24-14119
Cariann Ertman	37-31312
Cheryl Hall.....	33-51736
Shenna Severance	33-54503

Insurance Examinations Section

Manager, Robert Lamberjack.....	33-51746
Secretary, Kimberly Moon	33-51750
Manager, Daniel Schaefer	33-54406
Financial Institution Specialist, Jason Tippett.....	24-12763
Financial Institution Examiner, Elizabeth DaFoe.....	33-51402
FAX	37-36739

Enterprise Review Section

Manager, Steve Mayhew	37-31014
Financial Institution Examiner, Connie Jones.....	33-51428

Insurance Rates and Forms Division

Deputy Commissioner, Rhonda Fossitt	24-15130
Secretary to Deputy Commissioner, Laurie VanBeelen	24-14549

Product & Provider Class Plan Review Section

Departmental Manager, Karen Dennis	24-13747
Departmental Specialists:	
Eugene Bozzo	24-13359
Susan Scarane.....	33-52052
SueEllen Tyszkiewicz.....	241-4973
Departmental Analysts:	
Kari Beattie.....	24-12675
Stephanie Francis	37-32671
Kathleen LaFleur	24-11559
Raymond Scheib.....	24-14869

Managed Care Section

Manager, John Gardner.....	24-12349
Departmental Specialists:	
Matthew Geiger.....	24-10096
Sharene Johnson	24-14688

Product Review Section

Manager, Randy Parlor.....	33-51712
Secretary, Amy Kramp.....	37-34948
Manager, Chris Nettleton.....	33-51709

Licensing and Regulatory Affairs

Departmental Analysts:

Penny Evans.....	37-31729
Susan Grigas.....	33-52057
Melissa Hayes.....	33-54580
Melinda Hilton.....	24-13971
Sharra Johnson.....	33-51743
Robert Lutton.....	24-11575
Brianne McDaniels.....	37-39916
Paige Sims.....	33-51707
Khapre Staton.....	24-18253
Word Processing Assistant, Curt Wallace.....	24-16362

Daniel Feinberg.....	37-39744
Lisa Johnson.....	33-51719
Ian McLauchlan.....	33-55902
William Peattie.....	33-52068
Marlon Roberts.....	33-54593
Conrad Tatnall.....	37-39915
Sarah Wohlford.....	37-31624
Manager, Valerie Glosson.....	24-14854
Secretary, Vacant.....	24-10846
Departmental Specialists:	
Gina Bell.....	24-10738
Latricia Perry.....	24-12446
Regulation Specialist, John McClintic.....	37-32898

Insurance Licensing & Market Conduct Division

Deputy Commissioner, Jean Boven.....	33-51034
Secretary to Deputy Commissioner, Vacant.....	24-16358

Insurance Licensing Section

Manager, Michelle Riddering.....	24-17434
Secretary, Sheila Kallish.....	33-53383
Departmental Specialist, Paige Colley.....	37-31384
Manager, Jill Huisken.....	33-52066
Departmental Analysts:	
Tracy Lord Bishop.....	37-37228
Jennifer Childs.....	33-52069
Jennifer Fletcher.....	24-18311
Terri Mann.....	33-52067
Lori Thelen.....	24-16368
Departmental Technicians:	
JoEllen Babcock.....	33-53867
Krystal Badyrka.....	24-12123
Tamicka Jordan.....	33-56446
Liza Leal.....	33-52072

Market Conduct Section

Manager, Regan Johnson.....	33-54350
Secretary, GERALYN Fedewa.....	37-34788
Manager, Sherry Bass-Pohl.....	33-52074
Departmental Analysts:	
Sherry Barrett.....	37-35621
Lynella Cauther.....	24-16376
Zachary Dillinger.....	24-11942
Michael Draminski.....	24-14572
David Haddad.....	37-32139
Mary Krug.....	24-14529
Leslie Page.....	37-34356
Auditors:	
Tracy Post.....	37-35598
Dawn Sanders.....	24-13456
Holly Zhu.....	33-59663

Office of General Counsel

Administrative Law Manager, Randall Gregg.....	24-13068
Secretaries to the Deputy Commissioner, Dawn Kobus/Sara Beland.....	37-30435
Managing Attorney's:	
Deborah Canja.....	37-32862
Joseph Garcia.....	37-37466
Legal Secretaries:	
Valerie Donally.....	33-55872
Tracy Janousek.....	37-37199
Michelle Tullar.....	33-52629
Executive Secretary, Linda Rogers.....	37-30961
Administrative Law Specialists:	
Scott Basel.....	24-17041
Karl Benghauser.....	37-34484
Elizabeth Bolden.....	24-16610
Dorothy Cherry.....	24-12073
Julie Faussie.....	37-34727

Policy Division

Deputy Commissioner, Jenita Moore.....	24-13911
Secretary to Deputy Commissioner, Felicia Burke.....	37-31866
Manager, Brian Sydnor.....	37-34362
Departmental Specialists:	
Greg Johnson.....	33-52064
Teresa Pizana.....	24-14489
Economic Specialist, Judith Schiel.....	33-57067
Departmental Analyst, Julie Myszak.....	37-32588

BUREAU OF FIRE SERVICES

525 W. Allegan St., 4th Floor
Lansing, MI 48913
www.michigan.gov/bfs

Administration.....	24-18847
State Fire Marshal.....	24-18847
Departmental Specialist, Terry Fobbs.....	37-38831
Management Assistant, Vacant.....	24-18585
Word Processing Assistant, Greg Gilpin.....	37-37960
Departmental Analyst, Rhonda Howard.....	24-10691
Department Analyst, Kim Osborne.....	33-55804
FAX.....	33-54061

Program Services and Plan Review (517) 24-18847

Deputy Director, Tony Sanfilippo.....	33-55445
Secretary to the Deputy Director, Robin Kenyon.....	24-12074
Word Processing Assistant, Aaron Bemister.....	24-12473
Secretary, Elaine Falcsik.....	33-50683
Code Specialists:	
Brian Byelich.....	24-10827
Norm Grant.....	24-11045
Adam Krouse.....	24-11044
Brian Williams.....	24-19371

Fire Fighter Training.....24-18847

Manager, Joseph Grutza.....	33-53496
Secretary, Vacant.....	37-37981
Curriculum Specialist, Mike Greis.....	24-10695
Departmental Technicians:	
BreeAnn Hooker.....	24-10686
Vacant.....	24-10697
Region Coordinator, Gary Crum.....	(616) 447-2689
Region Coordinator, Dan Hammerberg.....	(908) 786-0760
FAX.....	(517) 33-54061

Lansing Regional Office (517) 33-53529

Region Supervisor, M. Chuck Willis.....	64-82014
Secretary, Anna Swanson.....	33-53496
Inspectors:	
Bob Breckel.....	24-20170
Brent Cornell, Jr.....	38-85460
Brian Davis.....	38-84823
Duane Dimet.....	33-53733
John Madden.....	(269) 544-4453

Josh Mosher (281) 775-3252
 Cindy Redburn 38-85461

**Silicosis, Dust Disease and
 Logging Industry Compensation Fund
 Second Injury Fund-Dual
 Employment Provision
 Second Injury Fund-Permanent
 & Total Disability Provision
 Second Injury Fund-Two Years
 of Continuous Disability Provision
 Second Injury Fund-70%
 Reimbursement Provision**

Assistant Administrator, Janice Remer 63-66610
 Secretary, Vacant 63-66605
 Program Specialists:
 Robert Mills 63-66611
 Cheryl Moyer 63-66609

Gaylord Regional Office..... (989) 731-4580

Region Supervisor, Mike Pachulski..... (231) 775-0246
 Secretary, Lorretta Drury (989) 731-4580
 Paul Benedict..... (906) 632-7936
 Jim Elenbaas..... (906) 228-2439
 Pat Foster..... (231) 775-0246
 Bret Jensen (989) 732-3238
 Mike Mongar (517) 643-3881
 FAX (989) 731-6223

Grand Rapids Regional Office (616) 447-2688

Region Supervisor, Randy Lankford (269) 544-4451
 Secretary, Stacy Whetstone (616) 447-2688
 Inspectors:
 Richard Day..... (269) 544-4453
 Ken Howe..... (269) 330-5673
 Paul Karnemaat..... (616) 447-2691
 Philip Sheer (616) 447-2692
 Tom Spaman (616) 447-2693

Detroit Regional Office..... (517) 241-0697

Region Supervisor, Mick Dingman..... (517) 375-0112
 Secretary, Hollie Metts (517) 241-0697
 Inspectors:
 Larry DeWachter (248) 888-8761
 Terry Hawkins..... (248) 888-8766
 Jason Hordos..... (248) 888-8802
 Bruce Johnson..... (248) 888-0525
 Frank LaLone (248) 888-8765
 Jeffrey Littleton..... (248) 888-8823
 Mike McCormick..... (248) 888-8764
 Pat Tulak..... (248) 888-8762
 William Yost..... (248) 888-0510

BUREAU OF HEALTH PROFESSIONS

Ottawa Building – First Floor
 Lansing, MI 48909
www.michigan.gov/healthlicense

Bureau Director, Rae Ramsdell..... 37-38068
 Executive Secretary, Angela Awrey 37-38068
 Administration Fax..... 24-19416

Regulatory Division

Director, Vacant..... 37-38165
 Regulatory Division Secretary, Sue Insko..... 33-52736
 Fax, Regulatory Director..... 24-1431?

Board Support

Manager, Norene Lind 33-51752
 Fax, Board Support..... 33-51001

Licensing Division

Director, Joseph Campbell..... 33-57222
 Licensing Division Secretary, Sharon Murphy..... 33-51696
 Fax, Licensing Director..... 24-19416

Substance Abuse Treatment Program

Manager, Susan Jones..... 37-31992
 Secretary, Deborah Ingraham..... 33-56557
 Substance Abuse Treatment Program..... 24-11970
 Fax 24-19416

Workforce Background Check Program

Manager, Susan Jones 37-31992
 Secretary, Deborah Ingraham..... 33-56557

Workforce Background Check Program

Help Line..... (877) 718-5547
 Fax 24-19416

Professional Practice Section

Manager, Steven Creamer..... 33-53294
 Secretary, Deborah Ingraham..... 33-56557

Allegation & Investigation Division

Director, Ray R. Garza 37-38356
 Executive Secretary, Christina Ingraham 24-18389
 Sherri White 33-57289

FUNDS ADMINISTRATION

General Office Building – 1st Floor, A-Wing
 7150 Harris Drive, Lansing, MI 48913
www.michigan.gov/wca

GENERAL INFORMATION 63-66600

Administration

Funds Administrator, Dennis S. Morrill..... 63-66601
 Executive Secretary, Lavonne Blonde 63-66602
 Program Analyst/Assessment Coordinator, Allison Kelly... 63-66603
 Financial/Computer Liaison, Rick Smith..... 63-66630
 FAX 63-66627

**Self-Insurers' Security Fund
 Second Injury Fund- Permanent
 & Total Disability Provision
 Second Injury Fund-Vocationally
 Handicapped Provision
 Medical Benefit Reimbursement Provision**

Assistant Administrator, Rick Smith..... 63-66630
 Secretary, Paula Merwin..... 63-66621
 Program Specialist, Ellen Feldpausch 63-66617
 Claims Examiner, Barbara Looman 63-66625
 Claims Examiner, Cherie Switzer 63-66626

Licensing and Regulatory Affairs

Investigation Division – Detroit

Manager, Darryl Hunter.....(313) 546-0468
Secretary, Christine Gaydu..... (313) 456-0459

BUREAU OF HEALTH SYSTEMS

Ottawa Building – First Floor
611 W. Ottawa, Lansing, MI 48933
www.michigan.gov/bhs

Director, Mike Pemble 24-12650
Executive Secretary, Katie Belknap 24-12505
FAX 24-12629

DIVISION OF HEALTH FACILITIES AND SERVICES

Lewis Cass Building – Third Floor
320 South Walnut Street, Lansing, Michigan 48933

Director, James Scott 24-13408
FAX 24-13423

Health Facilities Engineering Section

P.E. Manager, Kasra Zarbinian 24-13408
Secretaries, Kim Grafuis/Marcia Whitmore..... 24-13410
FAX 24-13423

Radiation Safety Section

Manager, Bruce Matkovich..... 24-11993
Secretary, Juli Roe..... 24-11984

Radiation Machine Registration Unit

Manager, Renee Kugler 24-11977

Region I Unit Supervisor – Lansing

Don Parry 24-11986

Region II Unit Supervisor – Detroit

John Ferris (313) 456-4671
FAX 24-11981

LICENSING AND CERTIFICATION DIVISION

611 West Ottawa – First Floor
24-13829

Director, Larry Horvath 24-11437
Executive Secretary, Kathy Cotter 24-14160
FAX 24-13354

Hospital Section

Manager, Richard Benson 24-12638

Laboratory Improvement Section

Manager, Vacant 24-10821
Clerical Support, Joyce Lewis 24-12648

Psychiatric Licensure

Surveyor, Barb Billings 24-13844

Specialized Health Services Section

Manager, Rick Brummette..... 24-13830
Secretary, Kristal Foster 24-13829

NURSING HOME MONITORING DIVISION

1808 West Saginaw Street, Lansing, Michigan 48915
Division Office

Director, Howard Schaefer 33-48408
Executive Secretary, Cindy Landis 33-48419
FAX 33-48473

Lansing Central, East and West

1808 West Saginaw Street, Lansing, MI 48915
(517) 33-48408

Licensing Officer, Tim Smith 33-48422
Secretary, Starla Walter 33-48417

Lansing North

Licensing Officer, Laura Bauer..... 33-49888
Secretary, Amada Lopez 33-46219

Detroit Metro East, West and South

Cadillac Place, Suite 11-150
3026 West Grand Blvd, Detroit, Michigan 48826
(313) 456-0340

Licensing Officer, Mattie Warren..... (313) 456-0336
Secretary, Brender Howard..... (313) 456-0357

Up North Team – Gaylord

400 South Main Street, Gaylord, MI 49735
(989) 732-8062

Licensing Officer, Laura Bauer..... (989) 732-8956
Secretary, Sandy Walczak..... (989) 732-8062

Division of Operations

611 West Ottawa – First Floor

Director, Roxanne Perry 24-12631
Executive Secretary, ReChelle Kendrick..... 24-15409
Enforcement Unit..... 24-12650
FAX 24-12629

Complaint Investigation Unit

Manager, John Rojascki..... 35-50759
Secretary, Denise Swank..... 24-14487
Complaint Hotline (800) 882-6006
FAX 24-10093

Data Management Unit

Manager, Vacant 24-12658
Secretary/FOIA, Debbie Hicks..... 24-14153
FAX 24-12635

Enforcement & Training Units

Manager, Tedi Beckett..... 24-12289
Secretary, Dyanne Clark..... 33-54473
FAX 24-12629

MDS/OASIS

Manager, Cedric Libiran 33-51052
Technical, Chad Wetzel 33-54104
Clinical, Haideh Najafi 24-13832
FAX 24-12635

OFFICE OF HUMAN RESOURCES

P.O. Box 30004
Lansing, Michigan 48909
www.michigan.gov/mdcs

HR Service Center Contact Information

General(877) 766-6447
Fax (517) 241-5892

LARA Support

INFORMATION (517) 37-34769
FAX (517) 37-36526

Detroit ffile

Cadillac Place – Suite 4-400
3024 W. Grand Boulevard
Detroit, MI 48202

INFORMATION (313) 456-2469
FAX (313) 456-2477

LIQUOR CONTROL COMMISSION

Secondary Complex, 7150 Harris Drive
P.O. Box 30005, Lansing 48909
www.michiga877-n.gov/lcc

INFORMATION 32-21345
REPORT UNDERAGE SALES & SERVICE (866) 893-2121
Chairman, Andrew J. Deloney 32-21353
Assistant to Chairman, Anita Fawcett 32-21353

Commissioners:

Edward Gaffney 32-21353
Colleen Pobur 32-21353
Teri L. Quimby 32-21353
Don Weatherspoon 32-21353

Southfield Office

INFORMATION (313) 456-1170
Commissioners (313) 456-1168
Secretary to Commissioners, Celine Rutkowski (313) 456-1168

Facsimile

Attorney General – Lansing 32-26511
Attorney General – Southfield (313) 456-1260
Commission Offices – Lansing 32-25188
Commission Offices – Southfield (313) 456-1258
Enforcement – Lansing 32-21040
Enforcement – Escanaba (906) 786-3403
Enforcement – Grand Rapids (616) 446-2644
Enforcement – Southfield (313) 456-1249
Financial Management 32-21771
Financial Management 32-21016
Hearings and Appeals 32-26347
Licensing Division 32-26137
Manufacturers and Wholesalers 32-25046

Enforcement Division

Director, Tom Hagan 32-21370
Secretary to Director, Michelle Gill 32-21370
Regional Supervisor, Barb Subastian 32-21370
Desk Officer, Tina Jointer 32-21370
Escanaba District Office (906) 786-5553
Grand Rapids District Office (616) 446-2647

Southfield District Office (313) 456-1170
Regional Supervisor, Mary Anne Donley (313) 456-1270

Executive Services Division

Director, Julie Wendt 32-21390
Deputy Director, Tim Kovacik 32-21359
Secretary to Dep. Director, Jan Jussila 32-21390
Customer Service, April Laverty 63-66317
Violation Hearings, Taylor Stiles 32-21390
Licensing & Violation Appeals, Terri Chase 32-21033
Publications/Website, Andrea Miller 32-25898

Financial Management Division

Director, Steven Robinson 32-21382
Secretary to Director, Laurie Sutberry 32-21382
Deputy Director, Pam Hamilton 32-21379
Supervisor Data Management, Bonnie Czaika 32-25859
Products & Pricing, Brenda Whitford 63-60304

Legal Division

Lansing 32-21367
Southfield (313) 456-1180

Licensing Division

Director, Sharon Martin 32-21408
Secretary to Director, Jill Odell 32-21408
Deputy Director, Scott Maul 32-21408

Retail Licensing Section:

Unit 1 – First Requests/Escrows/SDD 63-60757
Unit 2 – Authorizing 63-60127
Unit 3 – Submit to Admin/Violations 63-60204
Unit 4 – Final Documents/Waitings/Temps 63-60211
Records & Renewal/Insurance Supervisor,
Lisa Shanahan 32-21400

Manufacturers and Wholesalers Section

Teresa Whitehead 32-21415
Erin Johnson 32-21416

MEDIA AND PUBLIC RELATIONS

Ottawa Building – Fourth Floor
P.O. Box 30004, Lansing 48909

Director, Mario Morrow 37-39280
Executive Assistant, Joy S. Ryan 24-12510
FAX 24-11580
State Administrative Manager, Lori Donlan 37-37470
Department Analyst, Cindy Blanche 37-38344
Department Analyst, Nicole Sunstrum 24-10481
Department Manager, Jeannie Vogel 24-16677
Communications Representative, John Groen 37-36963

DIVISION OF MEDIA TECHNOLOGY

Cadillac Place – Suite 13-1003024 West Grand Blvd
Detroit, MI 48202

State Administrative Manager, Steve Kline (313) 456-2927
Communications Specialist, Lynda Robinson (313) 456-2945
FAX (313) 456-2922
Communication Representative, Nirva Civilus (313) 456-3413
Graphic Arts Designer, Gina Coon (313) 456-0364
Graphic Arts Designer, Alison Rodgers (313) 456-2919
Media Production Specialist, Sue Wille (313) 456-2928
Media Production Specialist, Matthew Dale (313) 456-2920

MICHIGAN ADMINISTRATIVE HEARING SYSTEM

Ottawa Building – 2nd floor
611 W. Ottawa, Lansing 48933
P.O. Box 30695, Lansing 48909

Executive Director, Michael Zimmer
Administrative Assistant, Rita Jenks
Main Number 33-52484
Fax 33-56696

Administration Services

Administrative Services Director, Rita Canady 37-38420
Office Assistant, Renee Russell 24-14349
HR Liaison, Terry L. Colby 24-13914
Analyst, Tim Baker 24-13568
Managers:
Kim Frimpong 33-52484
Mark Long 24-18483
Marijo Wakley 37-33003

Benefit Services

Division Director, Carole Engle 33-52484
Managers:
Nicole Garcia 24-13546
Lisa Gigliotti 33-52484
Marya Nelson-Davis 37-30722
Martin Snider 33-49515
Kathleen Svoboda (313) 456-1012

Employment Services

Division Director, Chris Seppanen 37- 33434
Specialist, Paula Henige 45-62711
Manager, MCAC, Doug Daligga 24-17333
Chair, BOM, Lisa Klaeren 24-18483
Chair, MCAC, Jack Wheatley 24-17333
Managers:
Yasmin Elias (313) 45-60423
Andre Friedlis 33-52484
Amy Rosenberg 33-52484

General Adjudications

Division Director, Edward Rodgers 33-52484

Michigan Tax Tribunal

Ottawa Building – 2nd floor - 611 W. Ottawa
Lansing 48933

Division Director, Kimball Smith 37-33003

Regulatory Services

Constitution Hall, 525 W. Allegan, Lansing 48913

Division Director, Peter Plummer 24-16060

MICHIGAN COMPENSATION APPELLATE COMMISSION

Ottawa Bldg, Fourth Floor
611 W. Ottawa, Lansing 48909-7975
P.O. Box 30475
www.michigan.gov/mesbor
www.michigan.gov/wca

GENERAL INFORMATION (800) 738-6372
Receptionist 24-17333
Chairperson, Jack F. Wheatley 24-17333
Commissioners:
Danielle M. Brown 24-17333
Garry Goolsby 24-17333
Patricia L. Halm 24-17333
Lester A. Owczarski 24-17333
Gregory A. Przybylo 24-17333
L'Mell M. Smith 24-17333
George H. Wyatt III 24-17333
Neal A. Young 24-17333
Secretary to Board, Suzanne Mullins 24-17333
FAX 24-17326 or 37-36734

MICHIGAN OCCUPATIONAL SAFETY & HEALTH ADMINISTRATION (MIOSHA)

State Secondary Complex – General Office Building
Second Floor – B Wing
7150 Harris Drive; P.O. Box 30643; Lansing 48909-8143
www.michigan.gov/miosha

GENERAL INFORMATION (517) 32-21814
Director, Martha Yoder 32-21817
Executive Assistant to Director, Kimberly Fedewa 63-66151
Deputy Director, Barton G. Pickelman, CIH 32-21817
Executive Secretary to Deputy Director, Tamara Risner... 63-64542
Human Resource Liaison, Charla Drysdale 32-21815
Communications Director, Judith Shane 32-21791
Safety & Health Coordinator, Dan Perri 32-21810
Analyst, Maria Ley 32-21945
FAX 32-21775

Construction Safety & Health Division

INFORMATION 32-21856
Division Director, Patricia Meyer 32-21233
Executive Secretary to Director, Jackie Boyd 32-21857
Health Manager, Mike Mason 32-25095
Secretary, Angie Tate 32-21859
Safety Manager, Paul Wrzesinski 32-25054
Secretary, Debbie Parris 32-25055
FAX 32-26354

Asbestos Program

INFORMATION 32-21320
Program Manager, Anthony Casaletta 242-5204
Secretary, Kim Weaver 32-25806
Secretary, Lisa VanSteeland 32-21023
Industrial Hygiene Specialist, Fred Kirkland 32-25152
Senior Industrial Hygienist, Scott Thelen 32-25789
Analyst, Lisa Hogan 32-25238
FAX 32-21713

Consultation, Education & Training Division

INFORMATION 32-21809
Division Director, Nella Davis-Ray 32-26560
Executive Secretary to Director, Sandy Koenigsknecht 32-21563
Safety & Health Manager, Vacant 32-21132

Secretary to Safety & Health Manager,
 Sandy Koenigsknecht 32-21563
 CET Supervisors:
 Sheila Ide..... 32-21595
 William Lykes..... 32-21133
 Sherry Scott 32-28517
 Onsite Safety Supervisor, Deb Gundry..... 32-21714
 Onsite Health Supervisor, Chris Passamani..... 32-26494
 FAX 32-21374

General Industry Safety & Health Division

INFORMATION 32-21831
 Division Director, Adrian Rocskay 32-21131
 Executive Secretary to Director, Leanne Haeck 32-21833
 Division Analyst, Amber Sweeney 32-21832
 Safety & Health Manager, Elaine Clapp
 Lansing 32-21437
 Detroit (313) 456-4951
 Safety & Health Manager, Robin Spaulding..... 32-21811
 Safety & Health Manager, Sundari Murthy
 Lansing 32-21437
 Detroit (313) 456-4949
 Employee Discrimination Manager, Dana Girty..... (248) 755-1184
 Office Manager, Vivian Bodiford 32-21835
 Departmental Manager, Jimmy Hindman 32-25063
 Industrial Hygienist Managers:
 Sharman Cross (313) 456-3101
 Carla Mose..... (989) 758-1499
 Jeff Silva..... (616) 447-2665
 Lynn Totsky 719-7467
 FAX 32-26353

Chemical Compliance Unit

Industrial Hygienist Specialists:
 Gerry Dike 614-3263
 Mark Scott..... 32-21831
 FAX 32-26353

Employee Discrimination Section

Cadillac Place, Suite 9-450
 3026 W. Grand Boulevard, Detroit 48202

Program Manager, Dana Girty (248) 755-1184
 Secretary to Manager, Angelque Whidby..... (313) 456-3109
 Rights Representative, April Walker..... 242-8087
 FAX (313) 456-4257

District 1

2942 Fuller, NE, Grand Rapids 49505

Industrial Hygienist Manager, Jeff Silva..... (616) 447-2665
 Secretary to Manager, Diane Woirol..... (616) 447-2650
 Industrial Hygienists:
 Ryan Brzak 32-25343
 Scott Macfarlane..... (616) 447-2666
 Keith Nichols (616) 447-2656
 Mark Pedo..... (616) 447-2655
 Jon Walker 32-25211
 FAX (616) 447-2649

District 2

State Office Building, 411-H E. Genesee
 Saginaw 48607

Industrial Hygienist Manager, Carla Mose..... (989) 758-1499
 Secretary to Manager, Rhoda Casadonte (989) 758-1726
 Industrial Hygienists:
 Dave Fogle (989) 758-1463
 Matthew Macomber (989) 758-1515
 FAX (989) 758-1896

District 3

Cadillac Place, Suite 9-450
 3026 W. Grand Boulevard, Detroit 48202

Industrial Hygienist Manager, Sharman Cross (313) 456-3101
 Secretary to Manager, Connie Murphy..... (313) 456-3056
 Industrial Hygienists:
 Joe Davis..... 204-0004
 Jim Hensley..... 242-5828
 Jeremy Kapalla..... 32-25590
 Denise Marshall..... 202-0037
 Gene Tironi..... 242-8104
 FAX (248) 888-8886

District 5

Cadillac Place, Suite 9-450
 3026 W. Grand Boulevard, Detroit 48202

Industrial Hygienist Manager, Lynn Totsky 719-7467
 Secretary to Manager, Karen Swanberg..... (313) 456-3109
 Industrial Hygienists:
 Josh Bennett..... 204-0765
 Jim Kenyon..... 242-7726
 Carrie Mangsen..... 719-0743
 Magnus Ndukwue 242-8103
 FAX (313) 888-8887

District 7

State Office Building
 305 Ludington Street, Escanaba 49829

Industrial Hygienist, Dennis Mounsey..... (906) 786-7784
 FAX (906) 789-1012

MIOSHA Appeals

APPEALS INFORMATION..... 32-21297
 Division Director, Dawn C. M. Jack..... 32-21246
 Secretary to Director, Marsha Wright 63-64376
 Appeals Coordinator, Kenneth Pung 32-21878
 Board Clerk, Judy Spagnuolo..... 32-21007
 Word Processor, Connie Prather..... 32-21516
 FAX 32-26353

Management & Technical Services Division

MTSD/MISS INFORMATION..... 32-21851
 Division Director, Ronald Ray 32-25123
 Executive Secretary to Director, Cindy Eicher 32-21852
 CET Grant Administrator, Vacant..... 32-21865
 Secretary to Grant Administrator, Sue Wertman..... 32-21846
 FAX 32-21775

Grants, Budget, FOIA Section

FOIA INFORMATION..... 32-21295
 Program Manager, Nicole Bergsma..... 32-21743
 Secretary to Manager, Sue Wertman..... 32-21846
 Departmental Technicians:
 Lisa Spitzley 32-25064
 Katie Wagner..... 63-60729
 FAX 32-21505

MIOSHA Standards Section

STANDARDS INFORMATION..... 32-21845
 Program Manager, Daniel Dykstra 32-26970
 Secretary to Manager, Toscha Densmore 63-65008
 Analysts:
 Dena Hendon 32-21489
 Debbie Merryfield..... 63-64579
 FAX 32-21775

Licensing and Regulatory Affairs

Management Information Systems Section

Program Manager, Robert Kieffer	32-25412
Secretary to Manager, Heather Parrish	63-66040
Injury & Illness Recordkeeping.....	32-21848
Analysts:	
Laurie Lorish.....	32-21850
Chris Morrison.....	32-25058
Laura Williams.....	32-25258
Recordkeeping Supervisor, Terrilyn Jones.....	32-21849
Departmental Technicians:	
Ray Bogle.....	32-26149
Shellene Boyd.....	32-25146
Jessica Gray.....	32-26892
FAX	32-21775

Laboratory & Equipment Services Section

7707 Rickle St.; P.O. Box 30677; Lansing 48909
(State Centrex System – Dial 9 and seven digit number.)

GENERAL INFORMATION	322-3094
Program Manager, Ann Whitaker.....	322-2132
Secretary to Manager, Angela Kirk.....	322-3094
Quality Assurance Officer, David Isenga.....	322-2215
Laboratory Scientists:	
Barry Baker	322-2817
Brian Mickelson.....	322-3229
Adam Mittino.....	322-2258
Departmental Analyst, Mike Sharpe	322-3054
Equipment Technicians:	
David Almanza	322-3059
David Kazmirzack.....	322-3063
FAX	322-3219

MICHIGAN REHABILITATION SERVICES

Victor Center – Fourth Floor
P.O. Box 30010 Lansing 48909
www.michigan.gov/mrs

General Information	(800) 605-6722
OR.....	37-33390
TTY	(888) 605-6722
State Director, Jaye N. Porter.....	37-33390
Secretary to Director, Laurie Eggers.....	37-38595
Deputy State Director, Lou Adams.....	37-37457

PUBLIC SERVICE COMMISSION

6545 Mercantile Way
PO Box 30221, Lansing 48909
www.michigan.gov/mpsc

Office of the Commission

Chair, John D. Quackenbush.....	24-16190
Administrative Assistant to Chairman Quackenbush, Teri McNea.....	24-16190
Commissioner, Orjiakor N. Isiogu	24-16195
Administrative Assistant to Commissioner Isiogu, Kim Harris.....	24-16195
Commissioner, Greg R. White.....	24-16185
Administrative Assistant to Commissioner White, Sandra Simpson.....	24-16185

Management Services

Director, Jana Bachman	24-16010
Division Secretary, JoLynn Satterelli.....	24-16010

Electric Reliability

Director, Paul Proudfoot.....	24-19798
Division Secretary, April Stow.....	24-19798

Motor Carrier

Director, Daniel Blair.....	24-16175
Division Secretary, Louise Clark	24-16175

Service Quality

Director, Susan Corbin	24-16100
Division Secretary, Ashley Robison	24-16100

Operations & Wholesale Markets

Director, Brian Ballinger.....	24-16070
Division Secretary, Angie Brunette	24-16070

Regulated Energy

Director, Ikechukwu Nwabueze.....	33-51600
Division Secretary, Linda Brauker.....	33-51600

Regulatory Affairs

Director, Robert Kehres.....	24-16020
Division Secretary, Sue Roper	24-16020

Telecommunications

Director, Robin Ancona	24-16200
Division Secretary, Cindy Stephens.....	24-16200

METRO RIGHT-OF-WAY AUTHORITY

Ottawa Building – Fourth Floor
Mailing Address: P.O. Box 30004, Lansing 48909-7504

Director, Mel Farmer.....	37-30194
Secretary, Vera McKinney	33-53327
Departmental Specialist, Kathleen Simon	24-13064
FAX	33-54037

UNEMPLOYMENT INSURANCE AGENCY

Cadillac Place
3024 W. Grand Blvd. – Detroit 48202
www.michigan.gov/uia

General Information

Agency Main Line.....	(313) 456-2000
Administrative Law & Rules	(313) 456-2730
Advocacy Program	(313) 638-3994
Benefit Overpayment, Collections/Restitution	(800) 638-6372
Customer Relations – Claimants	(866) 500-0017
Employer Filed Claims (Toll Free)	(866) 845-0077
Employer Ombudsman	(800) 638-3994
Fraud/Investigations.....	(800) 822-1122
Freedom of Information (FOIA)	(313) 456-2526
Internet Filed Claims (IFC).....	(866) 500-0017
Interstate Benefits.....	(866) 500-0017
Mail Services.....	(313) 456-2448
MARVIN (Toll Free).....	(866) 638-3993
Media Relations	(313) 456-2939
MES Board of Review.....	(800) 738-6372

Multi-Claimant Unit.....	(313) 456-2750
Remote Initial Claim Centers (Toll Free).....	(866) 500-0017
Statistics.....	(313) 456-2934
Taxes, Employer Teams.....	(313) 456-2180
Telephone Filed Claims.....	(866) 500-0017
Trade Adjustment, Extended Benefits Programs.....	(866) 241-0152
TTY – Office of Tax Only.....	(313) 456-2083
Telephone Filed Claims (TFC).....	(866) 500-0017
Wage Detail Report/Form 1017.....	(313) 456-2760
Warehouse – Multi Service Center.....	(313) 868-4100
Work Opportunity Tax Credit,Welfare-to-Work.....	(800) 482-2959

UNEMPLOYMENT INSURANCE AGENCY

Cadillac Place – Suite 13-650
3024 W. Grand Blvd. – Detroit 48202

ADMINISTRATION

Cadillac Place – Suite 13-650

Director, Steve Arwood.....	(313) 456-2406
Chief Operating Officer, Shaun Thomas.....	(313) 456-2407
Secretary, Wannetta Joyce.....	(313) 456-2411
FAX.....	(313) 456-2424

Office of Employer Ombudsman

Cadillac Place – Suite 11-450

Manager, Ann Marie Cardenas.....	(313) 456-2943
FAX.....	(313) 456-0642

Agency Services

Cadillac Place – Suite 12-350

Acting Manager, Davida Williams.....	(313) 456-2584
FOIA/Records Req, Dorothy Holmes.....	(313) 456-2526
FAX – FOIA/Records Req.....	(313) 456-0059
HR, Davida Williams.....	(313) 456-2584
Forms, Debra Hill.....	(313) 456-2944
Procurement.....	(313) 456-2327
Fax.....	(313) 456-2588

Central Support & Oakland Multi Service Center

Manager, Sheila Murff.....	(313) 456-2520
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Central Support

Cadillac Place – Suite 12-350

FAX.....	(313) 456-2588
Mailroom, Cadillac Place, Ste. 13-370.....	(313) 456-2448
Fax – Mailroom.....	(313) 456-2566

Oakland Multi Service Center (OMSC)

14333 Woodrow Wilson, Detroit 48238-2812

General Information.....	(313) 868-4100
Administration.....	(313) 252-2311
FAX – Adm.....	(313) 868-4842
Mailing, Dean Ahrens.....	(313) 252-2332
Printing, Wade Karos.....	(313) 252-2327
Publishing & Distribution, Ivan Cuevas.....	(313) 252-2326
Warehouse.....	(313) 868-2997
FAX – Publishing & Distribution.....	(313) 868-7111
Records/Storage/Surplus, Greg Keyes.....	(313) 868-4101

CUSTOMER SERVICE

Cadillac Place – Suite 13-650

Director, Linda Karos.....	(313) 456-2421
Secretary to Director, Gail Loving.....	(313) 456-2401
FAX.....	(313) 456-2424

UIA Remote Initial Claims Centers (Call Centers)

P.O. Box 169, Grand Rapids, MI 48501-0169

To file an unemployment claim by telephone: (866) 500-0017

To file an internet unemployment claim: www.michigan.gov/ui

To inquire on an existing unemployment claim: (866) 500-0017

FAX.....	(517) 636-0427
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Employer Filed Claims

Cadillac Place – Suite 12-600

General Information.....	(866) 845-0077
Manager, Tom Sanfilippo.....	(313) 456-2229
FAX.....	(313) 456-2605

Surveys and MWA Outreach

Cadillac Place – Suite 13-600

General Information.....	(313) 456-2309
FAX.....	(313) 456-2755

TRA/Special Programs

Cadillac Place – Suite 13-300

General Information.....	(866) 241-0152
Manager, Terri Craighead-Henderson.....	(313) 456-4407
FAX.....	(313) 456-3694

UIA Problem Resolution Offices

Manager, John Palmer.....	(517) 241-9453
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Detroit Office-Cadillac Place

3024 West Grand Blvd., Suite L-385, Detroit, MI 48202

Mt. Clemens Office

21885 Dunham Road, Suite 7
Clinton Township, MI 48036

Grand Rapids Office

3391 Plainfield Ave. N.E., Grand Rapids, MI 49525

Kalamazoo Office

322 East Stockbridge, Kalamazoo, MI 49001

Lansing Office

5015 S. Cedar Street, Lansing, MI 48910

Gaylord Office

400 West Main Street, Suite 102, Gaylord, MI 49735

Marquette Office

2833 U.S. 41 West, Marquette, MI 49855

Muskegon Office

2700 Baker Street, First Floor
Muskegon Heights, MI 49444

Saginaw Office

614 Johnson St., Saginaw, MI 48607

Lansing - Customer Relations – Claimant

Manager, Darla Harper.....	24-15014
FAX.....	(517) 393-8901

Licensing and Regulatory Affairs

Detroit - Customer Relations - Employer

General Information (800) 638-3994
FAX (313) 456-2755

FEDERAL/STATE POLICY & PROCEDURES

Cadillac Place - Suite 13-650

Director, Steve Geskey (313) 456-2415
FAX (313) 456-2424

Center for Learning & Development

Cadillac Place - Suite 12-200

Acting Manager, Pamela Newsome..... (313) 456-2472
FAX (313) 456-2488

Advocacy

Cadillac Place - Suite 13-100

General Information (800) 638-3994
Manager, Maureen Michalski..... (313) 456-2317
FAX (313) 456-2316

Administrative Law & Rules

Cadillac Place - Suite 12-550

Chief, Neil Zechman..... (313) 456-2730
Teresa Burns (313) 456-2732
FAX (313) 456-2733

Administrative Analysis & Federal Reporting

Cadillac Place - Suite 13-260

Manager, Mohammad Nabulsi (313) 456-2934
FAX (313) 456-2755

UI Benefit Procedures

Cadillac Place - Suite 12-300

Manager, Carol Robinson..... (313) 456-2822
FAX (313) 456-2788

Federal & Combined Wage Claims

Cadillac Place - Suite 12-300

Acting Manager, Claudia Dziadziola (313) 456-2866
FAX (313) 456-2914

FISCAL INTEGRITY GROUP

Cadillac Place - Suite 13-650

Director, Anita Friday (313) 456-3625
Secretary to Director, Annette Jones..... (313) 456-3627
FAX (313) 456-2424

Fraud Investigation Unit

Cadillac Place - 7-550

Manager, Todd Kangas..... (313) 456-2438
FAX (313) 456-2429
Fraud Hotline (855) 842-7463

Integrity Unit

Cadillac Place - 12-350

Manager, Ardis Cazeno (313) 456-2907

Multi-Claimant Unit

Cadillac Place - Suite 13-150

Manager, Shirley Sutton..... (313) 456-2750
FAX (313) 456-2755

QUALITY ASSURANCE UNIT

Cadillac Place - 13-400

Director, Yukima Everett (313) 456-2490
FAX (313) 456-2439

Benefit Accuracy Measurement

Cadillac Place - Suite 13-400

Manager, Elaine Holliday-Rawls (313) 456-2497
FAX (313) 456-2439

Benefit Enforcement

Cadillac Place - Suite 2-450

Manager, Stacey Johnson..... (313) 456-2114
FAX (313) 456-1120

Benefit Overpayment Collection

Cadillac Place - Suite 3-300

Manager, Debra Singleton..... (313) 456-2737
FAX (313) 456-2744
Benefit Overpayment Collection Hotline..... (800) 638-6372

Benefit Payment Control

Cadillac Place - Suite 3-300

Acting Manager, Deborah James..... (313) 456-2803
FAX (313) 456-2777

Tax Performance System

Cadillac Place - Suite 13-400

Audit Specialist, Myra Brown..... (313) 456-2434
FAX (313) 456-2439

SUTA/1099 Unit

Cadillac Place - Suite 11-500

Manager, Joe Mulligan (313) 456-2172
FAX (313) 456-2133

Tax Enforcement Unit

Cadillac Place - Suite 11-250

Manager, Tina Alagna..... (313) 456-2089
FAX (313) 456-0396

TECHNOLOGY & MODERNIZATION

Cadillac Place - Suite 13-650

Director, Clayton Tierney (313) 456-2402
Maureen Strachan..... (313) 456-2416
FAX (313) 456-2424

Cadillac Place - Suite 12-600

Projects Manager, Debbie Lychack (313) 456-2346

Rewrite

Cadillac Place - L500

Project Manager, Clayton Tierney..... (313) 456-2402

UI Tech & Data Control Unit

Cadillac Place - Suite 12-400

Director, John Henige..... (313) 456-2341
Secretary, Vacant..... (313) 456-2342

UITDC – Benefit System Control

Cadillac Place – Suite 12-400

Benefit Support Unit..... (313) 456-2325
 Manager, Shirley Heaslip..... (313) 456-2326
 FAX (313) 452-2338

UITDC – Employer System Support

Cadillac Place – Suite 11-450

Manager, Linda Kalinowski..... (313) 456-2146
 FAX (313) 456-3372

TRUST FUND

Cadillac Place – Suite 13-650

Director, Rodger Palm..... (313) 456-2405
 Secretary to Director, Christina Anthony..... (313) 456-2412
 FAX (313) 456-2424

Field Audit Section

Cadillac Place – Suite 13-550

Manager, Robert Czech Jr..... (313) 456-2491
 Department Technician, Diana Long..... (313) 456-2169
 FAX (313) 456-2449

Trust Fund Accounting Section

Cadillac Place – Suite 13-350

Trust Fund Accounting Section..... (313) 456-2509
 Chief Accountant, Debbie Ciccone (313) 456-2507
 FAX (313) 456-2505

Tax Office Section

Cadillac Place – Suite 11-500

Manager, Rosario Pacis..... (313) 456-2160
 Secretary to Manager, Sandra Jimerson..... (313) 456-2326
 FAX (313) 456-2133

Tax Employer Service Teams

Cadillac Place – Suite 11-500

Supervisor, McConnell Adams..... (313) 456-2149
 Tax Status (313) 456-2080
 Tax Maintenance..... (313) 456-2010
 Tax Collections..... (313) 456-2090
 Tax Team Support (313) 456-2180
 FAX (313) 456-2130 or (313) 456-2131

Work Opportunity Tax Credit (WOTC) Program

Cadillac Place – Suite 13-450

WOTC..... (800) 482-2959
 FAX (313) 456-2132

Reimbursing Unit

Cadillac Place – Suite 11-450

Reimbursing..... (313) 456-2080
 Analyst, Curtis Truitt (313) 456-2081
 FAX..... (313) 456-2132

Special Programs

Cadillac Place – Suite 11-650

Manager, Gail Jarvis..... (313) 456-3363
 FAX (313) 456-2132

Special Projects

Cadillac Place – Suite 11-450

Manager, Karen Bagley (313) 456-2905
 FAX (313) 456-3372

Wage Record, Collections & Special Projects

Cadillac Place – Suite 13-160

Manager, William DiSessa..... (313) 456-2941
 Secretary to Manager, Dorothy Trice..... (313) 456-3358
 FAX (313) 456-3310

WAGE & HOUR DIVISION

General Office Building – First Floor
 7150 Harris Drive, P.O. Box 30476
 Lansing, MI 48909-7976
 www.michigan.gov/wagehour

Administration

Administrator, John H. (Jack) Finn 63-66241
 Manager, Jennifer Fields 63-64753
 Manager, Lisa Gould (313) 456-4901
 Manager, Jill Hookey 63-66244
 Manager, Georgia Harris..... 63-66243
 Departmental Analyst, Troy Smith 63-66246
 Office Supervisor, Kim Wright..... 63-66247

Lansing Office

7150 Harris Drive, P.O. Box 30476
 Lansing, MI 48909-7976

General Information 32-21825
 Michigan Minimum Wage..... 32-21825
 Payment of Wages 32-21825
 Prevailing Wage 32-21825
 FAX 32-26352

Detroit Office - Cadillac Place

3026 W. Grand Blvd, Suite 2-450
 Detroit, MI 48202

General Information (313) 456-4906
 Michigan Minimum Wage..... (313) 456-4906
 Payment of Wages (313) 456-4906
 Prevailing Wage (313) 456-4906

WORKERS' COMPENSATION AGENCY

General Office Building – First Floor
 7150 Harris Drive, P.O. Box 30016
 Lansing 48909-7516
 www.michigan.gov/wca

GENERAL INFORMATION (888) 396-5041

Administration

Director, Kevin Elsenheimer..... 32-21106
 Deputy Director, Jack A. Nolish..... 32-26373
 Secretary, Sue Bickel 32-21106
 FAX 32-26012

Systems Support

Analyst, Diane Harger..... 32-21105
 Analyst, Kelly Boyer..... 63-64742
 Analyst, Darcy Hazel 32-23466

Licensing and Regulatory Affairs

Claims Processing Division

Administrator, Ted C. Day, Jr.	32-21879
Secretary, Julie Lenneman	32-21879
Analyst, Kenneth Smith	32-25937
Analyst, Janet Theis	32-25777
Data Mgmt/File Maintenance Supervisor, Tammy Braun...	32-21278
Redemption Fee Specialist, Karen Brown.....	32-26209

**Insurance Programs Division
Compliance & Employer Records**

Administrator, Cheryl Cornellier.....	32-21195
Secretary, Kendra Shaw	32-21195
Analyst, Mary Beth Minarik.....	63-66543
Analyst, Greg Whitlock.....	63-60194
Analyst, Margo Heinonen	32-25078
Analyst, Zachary Harrison	32-25079

Self-Insured Programs

Administrator, John Schrock	32-25074
Secretary, Melissa Hamp.....	32-21868
Self-Insurance Analyst, Carolyn Norton.....	32-25073
Claims Auditor, Noel Todter	32-23938

Health Care Services Division

Administrator, Billie Newsom.....	(313) 456-3659
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