

Summer 2002

Rob Abent Is New Director of "Multi-Modal Bureau"

Earlier this year, the Bureaus of Aeronautics and Urban and Public Transportation (UPTRAN) combined to form a new bureau tentatively named the "Multi-Modal Bureau." Since directors of both bureaus are retiring this year, a new bureau director search began.

In late August, MDOT Director Greg Rosine announced that Rob Abent will begin as the bureau director of the "Multi-Modal Bureau" on Sept. 2, 2002. Rob is currently the bureau chief of the Finance and Operations Service Bureau for the Department of Natural Resources (DNR) and is well-known for building this bureau into one of the top-performing administrative service operations during the past five years. He also has 12 years of experience working in the legislative field with the Senate Fiscal Agency.

Rob holds master's and bachelor's degrees from Michigan State University. Schedule permitting, Rob will be attending the Michigan Transit Conference in October, so be sure to attend and meet the new bureau director.

Early Retirement Offers New Options for PTD Employees

In March this year, Gov. John Engler signed an early retirement bill for state employees and approximately 8,200 state employees signed up for an Early Out under the bill. In the Passenger Transportation Division (PTD), 12 employees decided the retirement package was too good to pass up. Employees retiring under the Early Out bill include:

- Division Administrator* Kip Grimes
- Program Administration Section:* Karen Stotts, Gerald (Jerry) Willcutt, and Linda Williams
- Technical Services and Regulatory Section:* Amy Edgar, Ron Kinney, and Kent Wright

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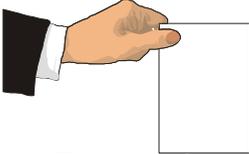
Routing Slip

_____ Managers

_____ Supervisors

_____ Mechanics

_____ Drivers



Please share the **Passenger TransActions** with other members of your staff. Don't let it get buried on your desk.

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Transit Agencies in Western Europe Share Safety and Security Solutions

By: Onalee Pallas, Manager, Sanilac Transportation Corporation

The issue of safety and security for Americans has come front line since Sept. 11 and the transit industry is no exception. In an effort to make sure the measures we take are the very best they can be, we are all looking to other agencies, states, and countries for the best answers.

Part of the International Transit Studies Program is a study mission twice a year geared at subject matters that build on the expertise of U.S. transit agencies by studying other cultures/nations with similar issues. The summer 2002 mission focus was "Safety and Security in Small to Medium Bus Facilities in Western Europe." The mission visited Belfast, Ireland; Manchester and Sheffield, England; and Lyon, Bordeaux, Grenoble, and Toulouse, France.

Twelve transit managers from across the United States joined the mission team. Each member was given a topic regarding safety and security issues and each would write a paper on the topic when the mission was over. This strategy allowed each person to focus on a certain topic during the mission and not become overwhelmed with the massive amount of information that was shared in the two weeks of the study.



Bus garage at First Manchester, England.

about the types of problems they face and the solutions that they have found work best for them. We toured facilities to see, first hand, the manpower and equipment used to keep systems safe and secure.

In Ireland, many of the problems we are facing today are the same problems they have been dealing with for many years. In addition to ideas and knowledge, we brought home insight into how lucky we are not to live in a country that faces fear everyday in their own front yards. England is dealing with the same types of problems as we are in the United States, but with less help from law enforcement and the government in dealing with the problems. Transit systems in France seem to have many of

the same problems we have here, and do receive the help and support of these vital agencies.

Many of the measures taken in all three countries are very similar to what we use here, including video surveillance cameras, GPS tracking systems, and security personnel. Emergency action plans were common with transit taking a part in the preparation of the plans in varying degrees. In



London Double Decker Bus.

all three countries, the concentration was more on internal terrorism than external - though they all knew the threat existed and were not ignoring that threat, it was not their number one concern. All the personnel we met have the same keen interest as the transit agencies in America of keeping their passengers and systems as safe and secure as possible.

Though there were many differences observed, the bottom line appeared to be the same – running a service that meets the needs of the people while making them feel that they are as safe as possible using that service. Study missions, such as the International Transit Studies Program, are a vital part of the growth and enrichment of transit personnel. They benefit the mission participants as well as the transit systems who are kind enough to host them. Only by working together can we ever hope of winning the war on vandalism and terrorism.



Mersey Travel Bus Depot (England).

as well as the transit systems who are kind enough to host them. Only by working together can we ever hope of winning the war on vandalism and terrorism.

I think everyone that has participated in one of these missions would agree when I say that these trips enrich and enhance the individual and his/her agency and the industry as a whole. I would wholeheartedly encourage agencies to nominate someone from their staff to attend a future mission.

PTD Retirees *(continued from page 1)*

Transportation Services Section: Russ Laverty, Jane Roe, Linda Tuttle, Joe Valente, and Rose Ann Ward

As of early August, Amy Edgar and Jane Roe have already retired and the rest are scheduled to retire Nov. 1. With the retirements of these 12 people, 323½ years of experience walks out the door.

Early retirement brings new opportunities and new goals. We asked each retiree to share their retirement plans, their accomplishments while at MDOT, and offer some advice or comments to the transit agencies and to the ones that remain behind. We'll start with PTD Division Administrator **Kip Grimes**.

Kip has been with MDOT for 38 years. His plans for the future include: continuing part time in transportation; doing some university teaching; spending lots of time with grandson Kaden; finding time to do fun things like gardening, woodworking, sailing, reading and, of course, his wife's honey-do list; and beginning plans to build a new house in Grand Ledge over the next couple of years.



Kip Grimes

Kip's accomplishments include: being part of UPTRAN almost from its inception; managed state programs and staff to expand public transit in Michigan from 11 urban transit agencies in 1974 to over 150 agencies currently providing service in all 83 counties; provided management leadership to implement the Public Transit Management System and the Michigan Transit Center for Excellence; developed two transit publications - "Small Transit System Management Handbook" and "Public Transit in Michigan - Handbook for Governing Boards"; served on three national committees - AASHTO Standing Committee on Public Transportation, APTA State Affairs Committee, board member of the AASHTO Multi-State Technical Assistance Program (MTAP).

Kip says, "MDOT and the transit agencies need to find a way to act as a unified force when dealing with the many funding and program issues facing the industry today both in the state and in Washington. Michigan is in the top six states when it comes to state funding for transit. We are far from the top in terms of our return on federal

dollars. Acting in a unified manner and with a unified message are the only effective ways to increase that return to Michigan."

Kip continues, "Overall it has been exciting to see the public transit program expand from just 11 agencies to 150 agencies. MDOT staff and transit agency management have done a great job in making sure that these statewide transit services have in all but one or two cases continued with strong local support. The PTD slogan is "We Move People" and I really believe that collectively the transit community has made great progress in that regard but, of course, much more needs to be done. All the best to everyone in this business called public transportation, especially PTD staff. You are a dedicated group of people and I really appreciate your tremendous efforts over the years to make our program the top in the nation."

Program Administration Section (PAS)

Karen Stotts has been with MDOT for 33 years, 21 of these in PTD. Karen's retirement plans include an extended vacation - Texas and Jamaica for starters - then possibly beginning a new career. Karen considers her main PTD accomplishment the Financial Management for Transit training which is in its 16th year, and by far the most popular training offered. Karen says, "What I will miss most is the people I work with - jobs come and go, but friendships last a lifetime."

Gerald (Jerry) Willcutt has been with MDOT for 30 years, 25 years in PTD and 5 years in Finance. During retirement, Jerry plans on working part-time for awhile and then travel. Jerry's major accomplishments are the PTD Annual Report and the Charter Service IDI (Internal Division Instructions). He leaves us with this advice, "Work hard and make the best of what you do."



PAS retirees: Karen Stotts, Jerry Willcutt, and Linda Williams.

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PTD Retirees *(continued from page 3)*

Linda Williams has 33 years with MDOT, four of these in PTD. Linda's retirement plans include sailing for three months in the summer and during the winter she will do more volunteer work for the Power Squadron which teaches safe boating. Linda also hopes to join other volunteer organizations. Linda says, "MDOT/PTD has been a great place to work."

Technical Assistance and Regulatory Section (TARS)

Amy Edgar had 17 years of service with MDOT, 14 years with PTD, before her retirement in June. Amy was instrumental in getting the drug and alcohol consortium established and in helping transit agencies with their training needs. Since retiring, Amy has moved out of state and is enjoying her retirement.

Ronald Kinney, a PTD vehicle services coordinator, is leaving after ten years of service with MDOT and 19 years with a public school transportation system. Ron has developed and maintained a level of excellence with numerous transit agencies and their maintenance programs. He has been instrumental in assisting with the annual transit vehicle and equipment seminars. He has served for ten years on the vehicle spec committee, making numerous contributions to the advancement of vehicle specs.



TARS retirees (left to right): Kent Wright and Ron Kinney. Not pictured: Amy Edgar.

Ron says, "One of the more challenging programs I have overseen in PTD is the trolley and the bus loaner programs. The judging at the Rodeos, working with the many manufacturers,

and assisting the transit agencies have all been rewarding and enjoyable. I hope my years of contributions to MDOT will contribute to the continual excellence of transportation."

Kent Wright has been with the state almost 17 years, 12½ of those with MDOT. Kent has worked with transit agencies in developing communication systems and helped develop other programs since being with PTD. Kent plans,

"to travel for at least five years to see all of the country I can, and then probably turn into a snow bird."

Kent offers these comments, "Being a part of PTD has been a learning experience and getting to know and work with so many individuals over the years certainly must be included. I have also enjoyed helping to put on the events, such as the Rodeos and the maintenance seminars. If I do not get to see you or get to say goodbye, have a good life and enjoy."

Transportation Services Section (TSS)

Russ Laverty will be leaving MDOT after 28 years of service, 16½ of those in PTD. As for his plans for retirement, "My wife and I have a 120-acre farm with countless projects that need doing. Many of these will get done in the near future. I am already quite active in a number of community activities, such as township government, local 4-H clubs, Lions Club, church and a few others and I plan to stay active with these commitments. I will probably work some place else either part- or full-time, depending on the opportunity and challenge associated with the job."

Russ' many accomplishments include construction of two transit facilities (Twin Cities Area Transportation Authority in Benton Harbor and the Branch Area Transit Authority in Coldwater). He says both of these facilities offered a variety of challenges in construction, finance and, oh yes, politics. He also started the Cass County Transportation Authority in 1988 and will see the St. Joseph County system begin service this Oct. 1.

Russ offers these parting comments, "I would like to say to all the people I have worked with over the past 16½ years, thank you for the opportunity to work with you. I believe we had a very good working relationship built primarily on trust and the ability to work together to accomplish a common goal. It has been a very rewarding experience for me. I have enjoyed working with you and I will miss many of you. My very best wishes for continued success in your professional and personal lives."

(Continued on page 5)

PTD Retirees *(continued from page 4)*

Jane Roe has been with MDOT for 36 years, 20 of these with PTD. Jane retired July 1 and her plans include “numerous outdoor activities, family, friends, gardening, attending art and craft shows, taking my 1987 Turbo Six Grand National to a few car shows, volunteering, hugging my husband, dog and grand kids ... and then I’m going to start all over again!” Jane says her personal growth was her major accomplishment during her career in PTD.

Jane offers these parting remarks, “The very first thing: thank you. Also, live each day as if you’ll die tomorrow, but plan each day as if you’ll live forever. It’s how much we enjoy what we have, not how much we have to enjoy.”

Linda Tuttle has been with MDOT for 25½ years, 15 years in UPTRAN. Prior to that she worked for the Ingham

Intermediate School District for 9½ years. Linda’s plans include “taking a few months to investigate options, only part-time offers please, and maybe working in 2003.”



TSS retirees (left to right): Linda Tuttle, Rose Ann Ward, Russ Laverty, Jane Roe, and Joe Valente.

Linda considers the Michigan Transit Conference (previously known as the Annual Meeting) one of her major accomplishments in PTD. Highlights of this venture include working with a great team to move the meeting from three sessions to general sessions and concurrent breakout sessions, adding a small vendor show to the multi-faceted Michigan Transit Conference, and expanding the vendor show from five to 28 vendors. We secured federal/state funding for the conference expenses, used the participant fees to engage special speakers, and allowed the vendors to sponsor special activities and promotional items.

As Linda gets ready to hit the road to retirement, Linda’s advice is to “buy additional years now, stay creative, continually improve processes, and have fun!”

Rose Ann Ward has been a part of state employment for 32 years, 12 of those in MDOT. Her retirement plans

include substitute teaching in the Clinton County school districts.

Rose Ann considers her major accomplishments as assisting transit agencies and MDOT in implementing the Americans with Disabilities Act (ADA) in the early 1990's, and strengthening the department's communication with external aging and disability organizations. Rose Ann offers these parting comments, “It has been a pleasure working with the transit agencies and staff in UPTRAN over the years. You're a dedicated bunch of folks amid the challenges faced on a daily basis. Remember that many of our customers who use public transportation face daily challenges as well, as they seek to live independently in the community. What you do is important to them in making independent living a reality.”

Joe Valente has been with MDOT for 27 years, 11 years in Planning and 16 years in UPTRAN. His retirement plans include travel and golf. He intends to go south during the winter months and live in the U.P. in the summer.

Joe was the first project manager to leave the Lansing office when he was assigned to the district office in Crystal Falls in February 1986. While working in the U.P., he was the first planner in the field – a pilot project – which led to the creation of planning positions throughout the state (there now are planners in all the regions). He is also proud that eight new facilities were constructed in the U.P. and two more are underway.

Joe says, “When I go I might not miss the work, but I will sure miss the friends I have made at MDOT and among the transit agencies throughout the state.”

We wish all the PTD retirees a long, healthy, happy retirement. You will be missed. Keep in touch and remember the ones you left behind as you enjoy your well-deserved retirement.



“Providing the highest quality transportation services for economic benefit and improved quality of life.”

Around the State

Allegan County Transportation Honored at National Summit

In June, Allegan County Transportation Director Dan Wedge was invited by Secretary of Labor Elaine L. Chao and Secretary of Transportation Norman Y. Mineta to attend a summit in Washington, D.C. on employment and transportation for people with disabilities.



As President Bush stated in his New Freedom Initiative, "The lack of adequate transportation remains a primary barrier to work for people with disabilities: one-third of people with disabilities report that inadequate transportation is a significant problem." This Summit was an important step toward eliminating these barriers.

This two-day, interactive meeting provided an opportunity to gain perspective and to begin to formulate future plans for coordination on "access to work." Recognition went to Allegan County Transportation which was honored as one of four successful Job Access Reverse Commute Programs meeting the mobility needs of people with disabilities.

Dan says, "It is an honor to be recognized at the federal level as a program meeting the employment needs in Allegan County. This shows how the collaboration between Allegan County government and local agencies provides quality service to Allegan County residents."

The nationwide participants included representatives from transportation (state and local), business, disability advocates, riders with disabilities, employment administrators and local workforce development staff, as well as senior staff from several federal agencies (Departments of Education, Labor, and Transportation; Health and Human Services; Housing and Urban Development; and the Social Security Administration). A final report on the summit is being developed at this time and will be posted on the CTAA Web site when complete (www.ctaa.org).

Congratulations to Allegan County Transportation on receiving this national recognition.

EATRAN Employees Provide Essential Service During Potterville Emergency

On Memorial Day this year, a train carrying hazardous materials derailed in the town of Potterville causing authorities to evacuate the entire 2,200 residents and cut off all electrical service to the town. During the derailment emergency, several Eaton County Transportation Authority (EATRAN) employees joined efforts with local organizations and surrounding communities to provide any type of relief to those who needed it.

EATRAN provided nearly 600 rides and more than 100 hours to the citizens of Potterville, police and firemen, railroad personnel, and emergency crews. When EATRAN operation supervisor Dave Martin asked for drivers and mechanics to provide this extra service, the response was overwhelming.

"We're very proud of the employees who stepped forward to provide this service," says Martin. "Transportation should never be an issue in any Eaton County community when facing an emergency situation. We are part of the emergency response team in Eaton County and it was our pleasure to work with such a fine group of people in the Potterville area."

The following employees are to be commended for their valuable efforts: Dave Martin, George Leist, Randy Hankins, Sara McCallum, Brian Franz, Paul Silvas, Brian Bateman, Andy Craun, Barb Lomax, Carol Pierson, Charlotte Black, and Aaron Collins. Behind the scenes were Sandy Zank, Rachael Clark, Donna Webb, and Linda Tokar.

Michigan Department of Transportation

Gregory J. Rosine, Director

Urban and Public Transportation

Philip F. Kazmierski, Deputy Director

Passenger Transportation Division

Kip Grimes, Administrator

Transportation Commission

Barton W. LaBelle, Chairman

Lowell B. Jackson

John W. Garside

Betty Jean Awrey

Ted B. Wahby

C. Robert Baillod, PhD

CWTA Wins Healthy Workplace Silver Award

The Cadillac/Wexford Transit Authority (CWTA) will be honored as the Silver Award recipient of the 2002 Healthy Workplace Award. The award will be presented in October at the annual Governor's Council on Physical Fitness, Health, and Sports awards event. The Silver Award recognizes workplaces that have sustained participation of comprehensive programs in physical fitness, health and sports.

Each new CWTA employee is expected to participate in a minimum of 100 hours of training before driving in passenger service. In addition, CWTA provides ongoing education for its employees, including courses in CPR/first aid with automatic external defibrillator training, crisis intervention and passenger assistance techniques. CWTA also promotes an in-house wellness program that offers employees a "paid" opportunity to exercise on a regular basis and "earn time off."

CWTA stresses good cardiovascular health and range of motion to support the essential functions of transit professionals. CWTA Director Vance Edwards says, "Since CWTA serves customers door-to-door, our staff are constantly assisting fragile customers (many in wheelchairs) during all types of weather conditions. It is imperative that our employees be physically and mentally ready each day to provide the best possible care, welfare, safety and security to our customers."

Congratulations to Vance and his team of dedicated professionals on this well-deserved honor.

LETS Welcomes New Director

Livingston Essential Transportation Service (LETS) welcomes David V. J. Links as its new director. David, an avid golfer, has served on the Livingston County Board of Commissioners since 1989 and resigned to accept the position with LETS.

In addition, David has worked at several companies around the Howell area and has served on the Howell City Council and the Planning Commission. He looks forward to continuing to serve the community in his new position.

Lake Erie Transit Honored with Bus Safety Award

The American Public Transit Association (APTA) recently announced that Lake Erie Transit in Monroe is a winner of a Certificate of Achievement in the 2002 APTA Bus Safety Award Competition. The certificate of achievement is presented to transit systems considered by the Awards Committee as finalist in competition for the Gold Award which is presented to a transit system with the best overall safety record. Lake Erie Transit competed in Category IV - transit systems providing less than one million passenger trips annually.

Since 1914, APTA's Bus Safety Award Competition has recognized achievement in motor bus safety by transit agencies in the United States and Canada. The purpose of the competition has always been to publicly acknowledge those transit systems having superior safety records and demonstrated excellence in their safety program.

Congratulations to the entire staff at Lake Erie Transit for this award and keep up the great work!

Voters Approve Millages in August Primary

Voters around the state approved millages for several Michigan transit agencies in the August primary. Millage renewals include: Blue Water Transportation, Cadillac/Wexford Transit, Eaton County Transportation, Gladwin City/County Transit, Huron Transportation, Interurban Transit Authority, Manistee County Transportation, Roscommon Mini Bus System, and Niles Dial-a-Ride.

Millage renewals and increases were approved for Suburban Mobility Authority for Regional Transportation (SMART) and Capital Area Transportation Authority (CATA).



Meet the 2002 Michigan Small Bus Roadeo Winners

Wee-Ha! The 2002 Michigan Small Bus Roadeo was held on July 17, 2002, and transit drivers from around the state did their best to tame “Bully.” Sixty-one drivers from 28 transit agencies lined up to have a chance to tame the wild “Bully.”

Individual award winners were as follows: first place - Len Schmidt of Capital Area Transportation Authority (CATA); second place - Dave Walters of Clare County Transit Corporation; and third place - Pete Farmer of Marquette County Transit Authority (MARQ-TRAN). These three individuals are eligible to compete in the Community Transportation Association of America’s (CTAA) National Roadeo in Philadelphia, Pennsylvania next May. Earlier this year, Len Schmidt from CATA placed fourth in the 2002 National Community Transit Roadeo in Austin, Texas.



Team award winners were as follows: first place - Pete Farmer, Marie King and John Clement of MARQ-TRAN; second place - Dave Putman, Mark Kauffman and Mark Griffith of Roscommon County Transit (Rosco Mini-Bus); and third place - Mike Beech, Steve Soliz and Len Schmidt of CATA. The “Rookie Award” went to Deanna Hughes of Gladwin City/County Transit who had the highest overall score of all registered rookies.

Wow - what a game! Thanks to Hoekstra Transportation, Inc. and Eldorado National for sponsoring the July 16 trip to watch the West Michigan Whitecaps take on the Burlington Bees and for dinner at the ballpark. Nothin’s better than a night at the ballpark and chowin’ down on good food and watching a good game.

A special thank you to all of the judges from the police and sheriff’s departments from the Grand Rapids area and all of the UPTRAN volunteers! Thanks to Michigan Public Transit Association (MPTA), Hoekstra Transportation, Inc., and Eldorado National for sponsoring the Roadeo, and helping us show our appreciation to all the transit drivers for the work they do every day.



1st Place Individual honors went to Len Schmidt. Pictured above receiving the award (left to right): Leon Hank (MDOT), Len Schmidt and Sandy Draggoo from CATA, and Peter Varga, MPTA President.



1st Place Team honors went to MARQ-TRAN. Pictured above receiving the award (left to right): Leon Hank (MDOT); Team Members: John Clement, Marie King, Delynn Klein, Peter Farmer; and Peter Varga, MPTA President.

UPTRAN Joins the Fight Against Cancer

UPTRAN employees got together with family and friends July 20-21, to participate in the American Cancer Society's "Relay For Life." The 24-hour event was held at DeWitt's Riverside Park (just north of Lansing) and was an opportunity to pay tribute to those who have battled cancer and to raise monies for research, local education programs, and support services.

"It was quite easy to get people involved since one of our fellow employees, Jerome Jonson, was diagnosed with cancer late last year," said Passenger Transportation Division's Al Johnson. During the event, MDOT employees Jill Adams, Wynell Brush, Therese Cody, Lisa Funk, Sherri Hawkins, Al Johnson, Jerome Jonson, Jane Ann Roe, Jean Ruestman, Jerry Smalley, Robbie Smith, and Kathy Urda along with their families and friends took turns walking at the park.

Their efforts and the generous contributions from other bureau employees raised over \$2,100 for the American Cancer Society.

APTA Celebrates "Communities in Motion"

The American Public Transportation Association encourages all transit systems to join them October 3, 2002, in celebrating "Communities in Motion." The goal of "Communities in Motion" is to help build support for public transportation by educating each community and decision-maker about public transportation's role in the community. Public transportation gives people from all walks of life access to opportunities to accomplish what is important to them, making the community stronger and more vibrant.



COMMUNITIES IN MOTION
PUBLIC TRANSPORTATION WHEREVER LIFE TAKES YOU
OCTOBER 3, 2002

For more information and marketing ideas on "Communities in Motion," visit the APTA Web site at www.apta.com.

Brochure Provides Information on Filing Title VI Complaints

Enclosed with this edition of the *Passenger TransActions* is a Title VI brochure which provides information on how to file Title VI complaints with MDOT's Office of Equal Opportunity (OEO). This brochure is being provided to all PTD subrecipients at the request of OEO.

A transit agency may prefer to provide the Title VI information to customers and inform them that they have the option of initially filing any complaint with the transit agency. This is acceptable and in keeping with the federal regulations.

If you have any questions, please contact Julie Benvenuto at 517/335-2533 or by E-mail at benvenutoj@michigan.gov.

The *Passenger TransActions* is a quarterly news bulletin produced by the Michigan Department of Transportation, Passenger Transportation Division for the public transit providers in Michigan. Suggestions or comments may be sent to Jill Adams, MDOT/Passenger Transportation Division, P.O. Box 30050, Lansing, Michigan 48909, or call 517/373-2051 (e-mail: adamsji@michigan.gov). The *Passenger TransActions* is also available online at www.michigan.gov/documents/current_16754_7.pdf. Alternative formats such as large print, braille, or audio-tape are available upon request by calling Rose Ann Ward 517/335-2598 (E-mail wardr@michigan.gov). Total quarterly cost to print 500 copies: \$72.75 (\$0.15 per copy).

Dates to Remember



PTD Financial Management for Transit
September 11-13, 2002: East Tawas
Karen Stotts 517/335-2529

NTI Metropolitan Transportation Planning
September 11-13, 2002: Detroit
www.ntionline.com

APTA Annual Meeting and Expo
September 22-25, 2002: Las Vegas, NV
APTA Meeting Group 202/496-4800

NTI Comprehensive ADA Paratransit
Eligibility Determinations
September 25-27, 2002: Portland, OR
www.ntionline.com

PTD Michigan Transit Conference
October 1-3, 2002: Grand Rapids
Linda Tuttle 517/373-7645

NTI Effective Management in Transit
October 8-11, 2002: Wilmington, DE
www.ntionline.com

FTA Connecting Communities:
Emergency Preparedness
and Security Forum
October 16-17, 2002: Detroit
Jennifer Whalley 617/494-3798

BusCon 2002
November 10-12, 2002: Orlando, FL
Metro Magazine 800/576-8788

FTA Threat Management & Emergency
Response to Bus Highjackings Seminar
Detroit: November 13 & 14, 2002

NTI Effective Supervision in Transit
November 15-18, 2002: Wilmington, DE
www.ntionline.com

FTA Instructor's Course in Bus Operator
Training
November 18-21, 2002: Baltimore, MD

NTI Transit Trainers Workshop 2003
April 6-9, 2003: Salt Lake City, UT