

## **Bogus text messages claim UI debit cards are cancelled**

Several states, including Michigan, have warned that some individuals with an unemployment insurance (UI) debit card have received phony text messages saying their card is deactivated and to re-activate the card they should call a special toll-free telephone number.

The unemployment insurance programs in these states are **not** the originators of these messages nor have they authorized that these messages be sent to their UI debit card holders. Anyone receiving these types of text messages should NOT respond to them and, more importantly, should NOT give out any personal information.

Examples of these bogus text messages are:

*Messages from RJKZRQ@messaging:*

- *Your Morgan Financial Services Card is deactivated. To activate, call 877-233-8232.*
- *RI Department of Labor and Training has deactivated your Morgan Debit Card. 877-233-8232*

### **In Michigan**

The Unemployment Insurance Agency has received some reports of similar text messages going to those with the Michigan UI Debit Card. The Agency, however, reminds those with UI debit cards that it **never** contacts individuals by text message or by email. If you should receive a text or email message about your Michigan UI Debit Card, please do not respond or give out personal information. You may also incur high telephone charges if you call the phone number listed in the text message. Instead, call the JP Morgan Chase customer service telephone number **1-866-523-2122** to ask about the status of your Michigan UI Debit Card.