Go Online with the UIA!

It's Fast! It's Easy!

It's Available Anytime from Monday through Saturday!

With a Claim Web Account You Can:

- Access MARVIN Online
- Reset your MARVIN PIN (Personal Identification Number)
- Choose or change your payment method (debit card or direct deposit)
- Check your claim balance
- View your benefit payment history
- Change your name/address
- Select/modify your income tax withholding
- Access a copy of your 1099-G form to submit for income tax purposes
- Submit an inquiry about your claim (for online response within 48 hours)
- Respond to Agency fact-finding inquiries (avoid delays)

And much more . . .

Turn over for details about MARVIN Online

It's FREE . . . Sign up Today!

www.michigan.gov/uia

UNEMPLOYMENT INSURANCE AGENCY

M@RVIN ONLINE

www.michigan.gov/uia

Go online with MARVIN from your home, local library or UIA Problem Resolution Office! No lines! No waiting!

Establishing Your Claim Web Account

- Go to www.michigan.gov/uia and select "UIA Online Services for Unemployed Workers"
- Follow the screen instructions
- You will be given a 10-day temporary password
- Watch your mail for the replacement password

Using MARVIN Online to Claim Benefits

- An alternative to calling MARVIN (Michigan's Automated Response Voice Interactive Network)
- Fast, easy access
- Asks the same questions as MARVIN by phone
- Requires the same MARVIN PIN (Personal Identification Number)
- Available in English and Spanish

Communicating with the Agency

- Submit an inquiry and receive a speedy response through the UIA Virtual Problem Resolution (ViPR) center, including status of an issue
- View a variety of UIA Webcasts via the UI Tube and Agency Fact Sheets

For more information:
Call UIA Customer Service at 1-866-500-0017

It's FREE . . . Sign up Today!

www.michigan.gov/uia

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