

# Michigan Office Of Attorney General Consumer Complaint Form

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Web Complaint Number: 2020-cp04271030836-A

Submitted: 4/27/2020 10:30:53 AM

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## Consumer Information

Your Last Name: [REDACTED]	First Name: Frank	M.I.:
Your Street Address: [REDACTED]	City: Grand Rapids	
Your State: [REDACTED]	Zip Code: 49506	
Your County: Kent		
Your Home Phone: [REDACTED]	Your Work Phone: [REDACTED]	Ext.:
Fax Number:	E-mail Address: [REDACTED]	

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## Primary Company Or Person Your Complaint Is About

Company or Person? Company	
Complainee Last Name:	Complainee First Name:
Company Name: Okhome Online	City: Unk
Street Address: On Line	Zip Code: 00000
State: MI	Phone:
County:	E-mail Address:
Fax Number:	Product Offered:
Web Site Address:	
Primary Jurisdiction: None	

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## Secondary Company Or Person Your Complaint Is About

Company or Person? Company	
Complainee Last Name:	Complainee First Name:
Company Name:	City:
Street Address:	Zip Code:
State: MI	Phone:
County:	E-mail Address:
Fax Number:	
Web Site Address:	

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## Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:  
Vehicle VIN No.:

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## **Complaint Information**

Incident Date\Time: 4/12/2020 4:12:00 PM

Incident Location: on line sale

Approximate Monetary Value: 29.98

Did you sign a contract? False

Where did you sign this contract?

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? True

Did you complain directly to the business? True

What was the response from the business? they took their on line web site down

If no complaint was given to the business directly, why? cannot reach them

Was this complaint filed with any other agencies? True

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## **Complaint Detail/Inquiry Information**

We ordered alcohol cleaning wipes on a pop up web site and not only did not get them, but the web site is down and when we try to track the shipping, view our order, we get the notice there is no web site. Looks like they took orders, collected money, and shut down. My bank account was debited for the sale. OKHome Online, order number [REDACTED], sale price 21.99, shipping 7.99, total 29.98 "contact us at service@okhomeonline.com" This is likely not a Michigan business but I need to make a complaint to someone, who do you suggest?

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[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

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(\*)I certify that the information on this form is true and accurate to the best of my knowledge.

(\*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

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