

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

P.O. Box 30736
LANSING, MICHIGAN 48909

February 4, 2022

Holland Pharmacy LLC
d/b/a Skip's Pharmacy
Resident Agent: Murali Ginjupalli
700 Michigan Ave.
Holland, MI 49423

BGS Pharmacy II LLC
d/b/a Value Center Pharmacy II
Resident Agent: Murali C.
Ginjupalli
1485 W. 14 Mile Rd.
Madison Heights, MI 48071

Shasam Drugs PC
d/b/a Birch Run Drugs
Resident Agent: Murali Chand Ginjupalli
8501 Main St.
Birch Run, MI 48415

Dear Mr. Ginjupalli:

Re: COVID-19 Tests

This letter gives you notice of intended action in accordance with MCL 445.905(2) and directs you to immediately cease and desist from engaging in the unlawful business practices described below.

As background, this Office is responsible for enforcement of the Michigan Consumer Protection Act, MCL 445.901 *et seq.* Under this Act, the Attorney General may bring injunctive actions to protect the interests of consumers. MCL 445.910.

As you know from our recent correspondence, this Office has been looking into pricing complaints from consumers relating to COVID-19 home test kits. As the Omicron variant spread quickly throughout the country and significantly increased COVID-19 case counts over the past two months, the demand for such kits increased; as did media reports raising concern about potential price-gouging on these products. Among the approved home test kits is the iHealth COVID-19 Antigen Rapid Test.¹ This test kit is available online directly from iHealth Labs. It

¹ There are several such test kits that have been authorized by the Federal Food and Drug Administration. See <https://www.fda.gov/consumers/consumer-updates/coronavirus-disease-2019-testing-basics>; see also

currently retails for \$17.98 for a package containing two tests. During this past month, the price of that product from iHealth went as high as \$19.98 per kit.

Naturally, it is not surprising that consumers will see prices at pharmacies and retail stores in Michigan that may exceed the online price when purchasing products directly from a manufacturer. Such businesses have overhead connected with their operations—including the costs of maintaining a clean, warm, and well-lit building staffed by employees who purchase inventory, stock shelves, and tend to customer needs. And it is both proper and desirable that such businesses turn a profit on their efforts.

Against this backdrop are the provisions of the Michigan Consumer Protection Act, which exists to guard consumers against unfair, unconscionable, and deceptive business practices. Such unlawful conduct is defined to include “[c]harging the consumer a price that is grossly in excess of the price at which similar property or services are sold.” MCL 445.903(1)(z).

As detailed below, this Office has evidence Value Center Pharmacy II (Value Center) was charging \$50 per kit for the iHealth kit in December 2021, and that Skip’s Pharmacy was charging \$80 per kit for that same product in early January 2022. We have compared these prices with both those being offered online as well as those being charged by other Michigan pharmacies. The information we have gathered provides probable cause to believe Value Center Pharmacy and Skip’s Pharmacy were charging prices to consumers for the iHealth kit grossly in excess of the price at which this kit was being sold by other retailers (both online and in brick-and-mortar stores).

Compounding this Office’s concerns is the resistance we have met in trying to gather information about the prices being offered at Value Center and Skip’s Pharmacy for iHealth tests. We understand these stores to be under common ownership. And, when we finally did receive some information we were requesting, it was in the form of invoices showing Value Center and Skip’s Pharmacy purchased the kits from Birch Run Drugs. A business look-up of Birch Run Drugs on the Michigan Department of Licensing and Regulatory Affairs (LARA) website shows you are the resident agent for that entity as well. Thus, it appears an effort was made to justify the prices being charged by Value Center and Skip’s Pharmacy through invoices that do not reflect arms-length transactions. We detail these concerns here:

<https://www.fda.gov/medical-devices/coronavirus-disease-2019-covid-19-emergency-use-authorizations-medical-devices/in-vitro-diagnostics-euas-antigen-diagnostic-tests-sars-cov-2>

Value Center

- We received a consumer complaint alleging a price of \$50 per kit was charged for an unspecified home test kit. (**Attachment A.**)
- You responded to the consumer complaint with a letter saying you needed more information about what the product being complained about was and offering to disclose your sales and acquisition costs if such information was supplied. (**Attachment B.**)
- This Office obtained a receipt from the consumer showing Value Center was charging \$50 per box for the iHealth kit. (**Attachment C.**)
- On January 14, 2022, you were emailed a letter explaining the product being complained about was the iHealth kit and asking for pricing and acquisition cost data for both December 23, 2021, and the present. You were asked to supply the requested information by January 21, 2022. (**Attachment D.**)²
- On January 29, 2022, you emailed us an invoice showing Value Center purchased ten iHealth kits from Birch Run Drugs on December 21, 2021 for \$40 each, for a total invoice price of \$400. (**Attachment F.**) None of the other requested information was supplied, nor was any explanation given that Birch Run Drugs was a related entity.

Skip's Pharmacy

- Our Office received a complaint from a consumer saying she asked about the price of the iHealth kits as she sought to purchase four of them from Skip's Pharmacy. She was told \$80 and assumed that to be for all four, only to review her receipt upon returning home to observe she was charged \$80 each. (**Attachment G.**) This consumer also supplied us a copy of her purchase receipt. (**Attachment H.**)
- Although this consumer's complaint specifically identified the iHealth kit as the purchased item, you replied to this Office with a letter nearly identical to that you used in responding for Value Center stating that you could not respond without knowing the product involved and offering to provide sales and acquisition data if that product information were supplied. (**Attachment I.**)³

² You did not respond to the letter by the requested date. Thus, you were emailed on January 26, 2022 as a further effort was being made to give you an opportunity to provide the information. (**Attachment E.**) With no response yet having been received, one of our Special Agents reached you by telephone in relation to the Skip's Pharmacy complaint on January 27, 2022.

³ As our written communications in regard to the Value Center complaint were being ignored, Special Agent Jeff Campbell called you on January 27, 2022 to ask about the Skip's Pharmacy pricing on the iHealth kits. You confirmed the \$80

- On January 29, 2022, you emailed an invoice showing Skip's Pharmacy purchased ten iHealth kits from Birch Run Drugs on December 30, 2021 for \$40 each, plus \$199 for handling and overnight shipping. The total invoice price was \$599. (Email and invoice, **Attachment J**.) Again, nothing was said about Birch Run Drugs being a related entity; Special Agent Campbell subsequently determined this in reviewing LARA's website.

Based on this information, as well as that we have gathered through our own inquiries on iHealth kit pricing, we have probable cause to believe Value Center and Skip's Pharmacy have been charging grossly excessive prices for this product, and that such prices result from transactions with Birch Run Drugs as a related entity. The consumers appear to have been taken advantage of through a scheme to artificially enhance profits. Thus, there is probable cause to believe Birch Run Drugs has participated in these violations of MCL 445.903(1)(z). And the knowledge Value Center and Skip's Pharmacy had about the actual costs of these products and the reasons for the inflated prices that were not disclosed to consumers creates probable cause to believe these entities have been violating MCL 445.903(1)(cc) ("Failing to reveal facts that are material to the transaction in light of representations of fact made in a positive manner.").

The recent surge in COVID-19 cases caused by the Omicron variant has been stressful for consumers. Michiganders have sought to balance their desire to go to school, work, social events, and holiday gatherings with their need to keep schoolmates, co-workers, friends, and loved ones healthy. Seeing inexplicably high prices, like those Value Center and Skip's Pharmacy were charging on the iHealth kit, only heightens the stress consumers feel. Such pricing can help fuel panic-buying and encourages would-be profiteers to insinuate themselves into the supply chain.

The purpose of this letter is to put you on notice as required by the MCPA. From this point, this Office has the latitude to either commence a lawsuit after ten days or invoke a judicial process for a formal investigation through subpoenas. While we are prepared to follow one, or both, of these paths, we are willing to enter into an Assurance of Voluntary Compliance—a device anticipated in the MCPA. Be advised, however, that we will need to see acquisition invoices (showing supplier and cost) and point-of-sale data for the iHealth kits sold by Value Center, Skip's

price, but would not speak to how much had been spent on their acquisition. You said you would email that information.

That same day, we sent a follow-up email asking that you supply for Skip's Pharmacy all the same data being requested in relation to Value Center's iHealth kit sales. (**Attachment K**.)

Murali C. Ginjupalli

Page 5

February 4, 2022

Pharmacy, and Birch Run Drugs for December 15, 2021 through the date of this notice. This should include any invoices showing sales and purchases among these or other related business entities, as well as the acquisition cost documentation from the manufacturer or wholesaler from which the kits were originally acquired. In short, there will be no more hiding behind invoices among your related companies. You should also provide documentation showing the actual shipping costs paid by Birch Run Drugs for the iHealth Kits sent to Skip's Pharmacy as reflected in Attachment J.

Should you wish to explore an assurance agreement, please contact us soon to schedule a meeting to be held on, or before, February 13, 2022. You are welcome and encouraged to consult with, and be accompanied by, an attorney for this discussion.

We look forward to hearing from you soon.

Sincerely,



Darrin Fowler
Andrea Moua
Assistant Attorneys General
Corporate Oversight Division
(517) 335-7632

ATTACHMENT A

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2021-cp12231416156-A

Submitted: 12/23/2021 2:16:02 PM

Consumer Information

Your Last Name: [REDACTED] First Name: Alex M.I.: [REDACTED]
Your Street Address: [REDACTED] City: [REDACTED]
Your State: [REDACTED] Zip Code: [REDACTED]
Your County:
Your Home Phone: [REDACTED] Your Work Phone: Ext.:
Fax Number: E-mail Address: [REDACTED]

Primary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First Name:

Company Name: Value Center Pharmacy li

Street Address: 1485 W 14 Mile Rd

City: Madison Heights

State: MI

Zip Code: 48071

County:

Phone: 2485831854

Fax Number:

E-mail Address:

Product Offered:

Web Site Address:

Primary Jurisdiction: Failing to Price Retail Items

Secondary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First Name:

Company Name:

Street Address:

City:

State: MI

Zip Code:

County:

Phone:

Fax Number:

E-mail Address:

Web Site Address:

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:

Vehicle VIN No.:

Complaint Information

Incident Date\Time: 12/23/2021 2:00:00 PM

Incident Location: Value Center Pharmacy

Approximate Monetary Value: 300

Did you sign a contract? False

Where did you sign this contract?

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? True

Did you complain directly to the business? True

What was the response from the business? This is the price we receive from our suppliers

If no complaint was given to the business directly, why?

Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

While visiting family, I proceeded to the Value Center Pharmacy to pick up rapid at home Covid tests. Online, I was able to purchase the same tests through Amazon for \$17.98 and the Pharmacy was charging \$50 per test. They stated that it is the price they receive from their supplier, and when confronted with the Amazon and other pharmacy pricing, they said it is what we have to charge. I asked who sets the price, and they stated it was them. This pharmacy is charging a price grossly in excess of what is commercially viable. I have copies of the receipts from both the pharmacy and Amazon. Your site should include an 'upload' feature. Please shut these morons down. Sincerely, Alex [REDACTED]

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[True] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*I certify that the information on this form is true and accurate to the best of my knowledge.

(*I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

ATTACHMENT B

From: [Email, CP](#)
To: [CP_Email1, CP_Email1 \(AG\)](#)
Subject: FW: REF#2021-CP12231416156-A
Date: Wednesday, January 12, 2022 8:03:11 AM

From: MC Gin [REDACTED]
Sent: Tuesday, January 11, 2022 11:28 AM
To: Email, CP <CP_Email@michigan.gov>
Subject: REF#2021-CP12231416156-A

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Dear Sir/Madam,

Re: Alex [REDACTED] complaint number 2021-CP12231416156-A

We have reviewed the complaint regarding the "failure to pricing the retail items' ".

After reviewing our products and prices, none of them are over priced or failed to sell at the retail price.

please provide us with more details of the product that failed to sell at retail price and we will send the details of our prices and acquisition cost. we will continue to comply with the consumer price protection standards and follow the law

Thank you for reaching out to us regarding this concern.

Pharmacy Manager
Value Center Pharmacy II
1485 W 14 Mile Rd
Madison Heights MI 48071

ATTACHMENT C



**Value Center
Pharmacy**

DEC 23 2021 13:42 ad
rt82

IHEALTH AT HOME COVID TEST

4 EA @ 50.00 = 200.00 T

Subtotal: 200.00

6% SALES TAX: 12.00

Total: 212.00

CREDIT/DEBIT: 212.00



S R 0 0 0 0 1 9 8 2 8 6

Thank you for your business!

CLINTON TOWNSHIP
37155 Harper Avenue
Clinton Township, MI 48036
phone **586.954.9100**
fax **586.954.9109**

MADISON HEIGHTS
1485 West 14 Mile Road
Mad: 48071





**Value Center
Pharmacy**

DEC 23 2021 13:40 ad
rt82

IHEALTH AT HOME COVID TEST

2 EA @ 50.00 = 100.00 T

Subtotal: 100.00

6% SALES TAX: 6.00

Total: 106.00

CREDIT/DEBIT: 106.00



S R 0 0 0 0 1 9 8 2 8 5

Thank you for your business!



ATTACHMENT D

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

P.O. Box 30736
LANSING, MICHIGAN 48909

January 14, 2022

**AG Reference No.
2021-cp12231416156-A**

Value Center Marketplace
[REDACTED]

Dear Pharmacy Manager:

Re: [REDACTED], Alex [REDACTED]. v *Value Center Marketplace*
AG No. 2021-cp12231416156-A

Thank you for your recent response to this consumer complaint regarding the price of Covid-19 test kits being sold by your pharmacy. In response to your question about the kits to which the complaint relates, [REDACTED] has provided us documentation showing you were selling the iHealth Covid-19 Rapid Test Kit (two tests per pack) for \$50 each on December 23, 2021.

In your response, you offered to share with us your price and acquisition cost information. This will be appreciated. In particular, we request:

1. Do you disagree with the \$50 price as being that charged by your pharmacy for the iHealth Covid-19 Rapid Test Kit two-pack on December 23, 2021? If so, please explain, and provide point-of-sale documentation for this product from your store on this date.
2. What were your acquisition costs for these kits that were being sold on December 23, 2021 at your store? Please provide documentation showing the acquisition costs, as well as the name and address of your supplier.
3. Are you currently selling this product in your store? If so, what is the current retail price?
4. If you are currently selling this product, what are your current acquisition costs? Please provide documentation showing these acquisition costs like that requested in item 2 above.

Value Center Marketplace

Page 2

January 14, 2022

Be advised that the Attorney General's Corporate Oversight Division is responsible for investigations and litigation under Michigan's Consumer Protection Act, MCL 445.901 et seq. At this stage, though, our request to you is informal. We are still assessing this consumer complaint and will appreciate you providing the above-requested information and documentation by January 21, 2022. Your response is voluntary but will be helpful to us.

You can send your response and scanned images of your documentation to the email address from which you received this communication. Or, if easier, you can mail them to my attention at the below address. I look forward to your response.

Sincerely yours,



Darrin F. Fowler
Assistant Attorney General
Corporate Oversight Division
P.O. Box 30736
Lansing, MI 48909
(517) 335-7632
AG-COD@michigan.gov

ATTACHMENT E

From: [Fowler, Darrin \(AG\)](#)
To: [REDACTED]; [Scepka, Carrie \(AG\)](#); [Campbell, Jeff \(AG\)](#)
Subject: FW: [REDACTED], Alex [REDACTED]. v Value Center Marketplace; AG No. 2021-cp12231416156-A
Date: Wednesday, January 26, 2022 3:24:40 PM
Attachments: [Letter - Value Center Marketplace 1-14-2022.pdf](#)

Good Afternoon,

I have not yet received a response to this letter, nor the offered information showing Value Center's acquisition costs. Please advise.

**Darrin Fowler
Assistant Attorney General**

From: AG-COD
Sent: Friday, January 14, 2022 9:22 AM
To: [REDACTED]
Subject: [REDACTED], Alex [REDACTED] v Value Center Marketplace; AG No. 2021-cp12231416156-A

Good Morning,

Please see the attached correspondence regarding [REDACTED] Alex [REDACTED]. v *Value Center Marketplace*; AG No. 2021-cp12231416156-A.

We look forward to your response in the near future.

Thank you,

**Michigan Department of Attorney General
Corporate Oversight Division
AG-COD@michigan.gov**

ATTACHMENT F

Birch Run Drugs

INVOICE

8501 Main St
Birch Run MI 48415
Phone: 989-624-9231
989-624-4093

INVOICE #	DATE
1005	12/21/21

BILL TO	CUSTOMER ID	TERMS
Value Center Pharmacy II 1485 W 14 Mile Rd Madison Heights MI 48071	VCPII	Due Upon Receipt

DESCRIPTION	QTY	UNIT PRICE	AMOUNT
lhealth Covid 19 test kits	10	\$ 40.00	\$ 400.00

<i>Thank you for your business!</i>	TOTAL	\$ 400.00
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Balance Due	\$ 400.00
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Please contact us for more information about payment options

← Press CTRL+SemiColon to enter the current d

← The QTY is assumed to be 1 if it is left blank

← The QTY is assumed to be 1 if it is left blank

late

ATTACHMENT G

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2022-cp01061721069-A

Submitted: 1/6/2022 5:21:47 PM

Consumer Information

Your Last Name: [REDACTED] First Name: Emily M.I.:
Your Street Address: [REDACTED] City: [REDACTED]
Your State: [REDACTED] Zip Code: [REDACTED]
Your County: [REDACTED]
Your Home Phone: Your Work Phone: Ext.:
Fax Number: E-mail Address: [REDACTED]

Primary Company Or Person Your Complaint Is About

Company or Person? Company
Complainee Last Name: Complainee First Name:
Company Name: Skip's Pharmacy Name:
Street Address: 700 Michigan Ave City: Holland
State: MI Zip Code: 49423
County: Ottawa Phone: 6163928507
Fax Number: E-mail Address:
Product Offered: iHealth Covid-19 Antigen Rapid
Web Site Address:
Primary Jurisdiction: None

Secondary Company Or Person Your Complaint Is About

Company or Person? Company
Complainee Last Name: Complainee First Name:
Company Name: Name:
Street Address: City:
State: MI Zip Code:
County: Phone:
Fax Number: E-mail Address:
Web Site Address:

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:
Vehicle VIN No.:

Complaint Information

Incident Date\Time: 1/6/2022 4:31:00 PM

Incident Location: Skips Pharmacy

Approximate Monetary Value: 339.20

Did you sign a contract? False

Where did you sign this contract?

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? False

Did you complain directly to the business? True

What was the response from the business? They are selling the product at the same price as their wholesaler, and not making a profit

If no complaint was given to the business directly, why?

Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

When looking for at-home Covid tests, I was directed to Skip's Pharmacy as the only location in town that had them in stock. I had stopped at two other stores before, both out of stock. I asked for 4 boxes (the product online was priced \$18-24 per box), and thought I heard him say it was \$80 total. When I returned to my parents' home and looked at the receipt, I saw I had been charged \$80 per box, a total of \$339.20 after taxes. I called the pharmacy to ask why it was such a difference, and they told me they were being charged \$80/box by their wholesaler, and they were not making a profit off any sales. I am going to return the tests, but I am very frustrated that a simple Covid at-home test (that I wanted to use before returning to my home state, and leave the extra tests for my parents to use) was priced that high when we need to be testing to slow the spread of this virus. Even if they aren't making a profit on the product, the price is inhibitory for most, if not all, residents and visitors.

[True] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*I certify that the information on this form is true and accurate to the best of my knowledge.

(*I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

ATTACHMENT H

Skip's Pharmacy
700 MICHIGAN AVE
Holland, MI 49423-6944
(616)392-8507

JAN 06 2022 16:07 fm

rt82

IHEALTH COVID KIT 4 EA @ 80.00 = 320.00 T

Subtotal: 320.00
6% SALES TAX: 19.20
Total: 339.20

CREDIT/DEBIT: 339.20



Thank you for your business!

SKIPS PHARMACY OF MI
700 MICHIGAN AVE
HOLLAND, MI 49423
(616) 392 8507
HEADER 61

Bank ID: [REDACTED]
Merchant ID: [REDACTED]
Term ID: 001

Sale

XXXXXXXXXXXX [REDACTED]

VISA

Entry Method: Chip

Total: \$ 339.20

01/06/22

15:31:39

Inv # [REDACTED]

Appr Code: [REDACTED]

Apprvd: Online

Batch#: 006001

Retrieval Ref. #: [REDACTED]

[REDACTED] CREDIT

AID: [REDACTED]
TSI: [REDACTED]
TVR: [REDACTED]

Customer Copy

THANK YOU!
FOOTER 41

ENCRYPTED TRANSACTION

ATTACHMENT I

CP_Email1, CP_Email1 (AG)

From: Murali Ginjupalli [REDACTED]
Sent: Tuesday, January 18, 2022 1:38 PM
To: Email, CP
Subject: 2022-cp01061721069-A

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Dear Sir/Madam,
Re: Emily [REDACTED]

We have reviewed the complaint regarding the "failure to pricing the retail items' ".
After reviewing our products and prices, none of them are over priced or failed to sell at the retail price.
please provide us with more details of the product that failed to sell at retail price and we will send the details of our prices and acquisition cost. we will continue to comply with the consumer price protection standards and follow the law

Thank you for reaching out to us regarding this concern.

Pharmacy Manager
Skips Pharmacy
700 Michigan Ave,
Holland, MI 49423

ATTACHMENT J

From: [Campbell, Jeff \(AG\)](#)
To: [Shultz, Sarah J. \(AG\)](#)
Subject: FW: 2022-cp01061721069-A
Date: Wednesday, February 2, 2022 2:18:39 PM
Attachments: [skips invoice.pdf](#)

From: Murali Ginpalli [REDACTED]
Sent: Saturday, January 29, 2022 1:17 PM
To: Email, CP <CP_Email@michigan.gov>; Campbell, Jeff (AG) <CampbellJ32@michigan.gov>
Subject: Re: 2022-cp01061721069-A

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Dear Agent,

Thank you for contacting us regarding the test kits.
Here is the invoice for the test kits that was requested

On Tue, Jan 18, 2022 at 1:37 PM Murali Ginpalli [REDACTED] wrote:

Dear Sir/Madam,
Re: Emily [REDACTED]

We have reviewed the complaint regarding the "failure to pricing the retail items' ".
After reviewing our products and prices, none of them are over priced or failed to sell at the retail price.

please provide us with more details of the product that failed to sell at retail price and we will send the details of our prices and acquisition cost. we will continue to comply with the consumer price protection standards and follow the law

Thank you for reaching out to us regarding this concern.

Pharmacy Manager
Skips Pharmacy
700 Michigan Ave,
Holland, MI 49423

Birch Run Drugs

INVOICE

8501 Main St
Birch Run MI 48415
Phone: 989-624-9231
989-624-4093

INVOICE #	DATE
1007	12/30/21

BILL TO	CUSTOMER ID	TERMS
Skip's Pharmacy Of Michigan 700 Michigan Ave Holland Mi 49423	Holland700	Due Upon Receipt

DESCRIPTION	QTY	UNIT PRICE	AMOUNT
Ihealth Covid 19 test kits	10	\$ 40.00	\$ 400.00
overnight Shipping and Handing	1	\$ 199.00	\$ 199.00
<i>Thank you for your business!</i>	TOTAL	\$	599.00
	Balance Due	\$	599.00

Please contact us for more information about payment options

ATTACHMENT K

Moua, Andrea (AG)

Subject: FW: [REDACTED] v Value Center Marketplace; AG No. 2021-cp12231416156-A

From: Fowler, Darrin (AG) <FowlerD1@michigan.gov>

Sent: Friday, January 28, 2022 5:20 PM

To: [REDACTED] >

Cc: Scepka, Carrie (AG) <ScepkaC@michigan.gov>; Campbell, Jeff (AG) <CampbellJ32@michigan.gov>

Subject: RE: FW: [REDACTED] v Value Center Marketplace; AG No. 2021-cp12231416156-A

Sir,

Thank you for taking time to talk with Special Agent Campbell yesterday. But neither he nor I have received anything showing your acquisition costs for the iHealth kits being sold at Skip's Pharmacy or Value Center. Please refer to my earlier letter to understand the information we are asking for—we'd like the same information regarding the iHealth kits being sold at Skip's Pharmacy—the consumer purchased hers in early January.

Your prices frankly seem grossly excessive. If your acquisition costs justify these prices, please show us. I'll watch for a response by 5p.m. Monday, January 31st

Thank you,

Darrin Fowler
Assistant Attorney General

From: [REDACTED] >

Sent: Wednesday, January 26, 2022 5:46 PM

To: Fowler, Darrin (AG) <FowlerD1@michigan.gov>

Cc: Scepka, Carrie (AG) <ScepkaC@michigan.gov>; Campbell, Jeff (AG) <CampbellJ32@michigan.gov>

Subject: Re: FW: [REDACTED] v Value Center Marketplace; AG No. 2021-cp12231416156-A

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

I will look into this and get back to you.

On Wed, Jan 26, 2022, 3:24 PM Fowler, Darrin (AG) <FowlerD1@michigan.gov> wrote:

Good Afternoon,

I have not yet received a response to this letter, nor the offered information showing Value Center's acquisition costs. Please advise.

Darrin Fowler

Assistant Attorney General

From: AG-COD

Sent: Friday, January 14, 2022 9:22 AM

To: [REDACTED]

Subject: [REDACTED] v Value Center Marketplace; AG No. 2021-cp12231416156-A

Good Morning,

Please see the attached correspondence regarding [REDACTED] v *Value Center Marketplace*; AG No. 2021-cp12231416156-A.

We look forward to your response in the near future.

Thank you,

Michigan Department of Attorney General

Corporate Oversight Division

AG-COD@michigan.gov