

Restoration CE Course Guidelines for Michigan

Effective immediately, the Office of Financial and Insurance Regulation (OFIR) will approve restoration type CE courses that address claims and loss control issues only. Allowable topics include investigation of claims, coverage analysis and payment of benefits regarding an insurance contract. Hours will not be granted for restoration courses promoting products or restoration services.

Providers are responsible to notify OFIR of all currently approved restoration type CE courses by August 6, 2012. Notification may be sent via email to Tracy Lord Bishop at lord-bishopt@michigan.gov. Please include provider ID number, course name and course ID number.

Existing courses will be permitted until their expiration date, at which time a new application with revised course content will be required. Courses that meet the new requirements will be approved and a new course ID number issued. The newly approved course will remain active for two years from the approval date. In Michigan, CE providers must maintain at least one active course in order to maintain an active providership.

Providers that have restoration type CE courses approved in their home state and submit a course approval application in Michigan using the NAIC Uniform Continuing Education Reciprocity Course Filing Form (CER) may receive fewer or no hours for the Michigan approved CE course if any of the content does not meet the guidelines.

Restoration type CE courses may include, but are not limited to:

- Biohazard cleanup
- Cleaning and restoring smoke, water, etc.
- Contents restoration
- Fire damage restoration
- Furniture damage restoration
- Mold prevention and remediation
- Mold remediation
- Remediation of fungus
- Smoke and odor damage
- Smoke damage
- Structural drying
- Textile restoration
- Water damage

Please contact Tracy Lord Bishop via email at lord-bishopt@michigan.gov or by telephone at (517) 373-7228 with questions or concerns relating to the establishment of these Restoration CE Course Guidelines.