

MiScorecard Performance Summary

Business Unit: Employment Relations
 Executive/Director Name: Ruthanne Okun
 Reporting Period: May 2019

Green >=90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 7/9/2019

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Customer/Constituent								
MERC-1	Issuance of Orders	Green	=	90.0%	100.0%	100.0%	Monthly	Percent issued within 8 months of record close.
MERC-2	Conduct Consent Elections	Yellow	👍	80.0%	71.4%	66.7%	Monthly	Percent held within 65 days of filing.
MERC-3	Mediate Labor Contract Disputes	Green	👎	80.0%	88.9%	93.8%	Monthly	Contract disputes closed without proceeding to grievance arbitration.