MILogin FAQs

What is MILogin?

MILogin is the new State of Michigan Identity, Credential and Access Management solution. The MILogin solution provides enhanced single sign-on capabilities in addition to meeting many other business requirements, security, and compliance needs. MILogin for Citizens allows you to access your MiWAM unemployment insurance account and your Pure Michigan Talent Connect (PMTC) jobseeker account in one place.

MILogin for Citizens is for job seekers and partnering agencies that do not log in to the State of Michigan Network.

MILogin for Workers is for State of Michigan employees that log in to the State of Michigan Network.

Your ONE MILogin account is necessary to access both MiWAM and PMTC sites.

Am I required to have a MILogin account?

Yes, to access your Unemployment MiWAM account or PMTC account online, you must create a MILogin account. Any online account you had created prior to 11/18/2018 is no longer valid.

What is the difference between MILogin and MiWAM?

MILogin is the new single sign on application you will use to access your MiWAM (Michigan Web Account Manager) account. MiWAM is where you can view your unemployment claim, certify for benefits, submit job search contacts, etc.

How do I access MILogin?

You can access MILogin from the Unemployment website at **www.michigan.gov/uia** and select online services.

Or you can access MILogin from PMTC website at **www.mitalent.org** and select sign in to get to your MILogin.

Once you are signed in, you will be taken to the Talent Dashboard where you can go to your PMTC account to seek jobs or log in to your MiWAM account to view your Unemployment Insurance claim and information.

What if I forgot my password?

Click on the "Forgot your password?" link from the MILogin for Citizens page to initiate the password reset. You will be asked to enter your current User ID, select a security option to verify your identity, and enter a new password to reset the forgotten password.

If you are unable to reset the password from that link, you may contact Unemployment Insurance at 1-866-500-0017 or **visit the MILogin web page**.

What if my account has been locked?

If your account has been locked, it will automatically be unlocked after 30 minutes. If you continue to get the locked out message after the 30 minutes has lapsed, you may contact Unemployment Insurance at 1-866-500-0017 or **visit the MILogin sign in web page**.

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I tried to login but got an error code saying I didn't have access.

You are not at the MILogin for Citizens page. You need to login at the correct website to access your account: **www.michigan.gov/uia** or **the MILogin sign in web page**.

I tried to login but it said my social security number is already in use.

This means you have created multiple MILogin accounts with UI, PMTC or other State Agencies such as DNR, MiBridges, etc. Please call Unemployment Insurance customer service at 1-866-500-0017 to have this corrected.

Do I have to request an authentication code every time I log in?

Yes, each time you access your MiWAM account, you will be required to have an authentication code sent either by text or email.

What if I did not get my authentication code when logging into MiWAM?

Verify your phone number, carrier and e-mail address are correct and have not changed since creating your account. Please be patient. While typically your code will be sent immediately, it may take a few extra minutes during high traffic times. Do not continue to submit multiple requests as this will delay the process. If the problem persists, please contact Unemployment Insurance at 1-866-500-0017.

Can I change my username, password, email address or phone number?

Log in to your MILogin for Citizens account at **the MILogin sign in web page**. Passwords can be changed by selecting the Change Password tab. Email addresses and phone numbers can be changed by selecting the Update Profile Tab. Usernames cannot be updated at this time.

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