

State of Michigan Employee Telemedicine Benefit Chart

Telemedicine visits allow you to meet with a US board-certified doctor online using a video-chat tool. It can help treat minor illnesses such as colds, sinus or respiratory infections, sprains, or rashes, making it perfect for times when your primary care physician is unavailable or leaving the house is difficult. Online doctors can even send prescriptions directly to your pharmacy.

Note: Telemedicine and online healthcare does not replace your relationship with your primary care physician.

Health Plan	Contact Information	Additional Telemedicine Benefit Information
State Health Plan PPO: Blue Cross Blue Shield (BCBSM)	<ul style="list-style-type: none"> AmWell Mobile App bcbsmonlinevisits.com 	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Use Disorder visits are covered.</p>
Blue Care Network	<ul style="list-style-type: none"> AmWell Mobile App bcbsmonlinevisits.com 	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Use Disorder visits are covered.</p>
C.O.P.S. Health Trust (MSPTA Only)	<ul style="list-style-type: none"> Teladoc Mobile App Teladoc.com Phone: 800-835-2362 	<p>Internet access is required for this service.</p>
Health Alliance Plan	<ul style="list-style-type: none"> AmWell Mobile App Haptelehealth.org Phone: 844-733-3627 	<p>Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Behavioral Health/Substance Use Disorder visits are covered.</p>
McLaren Health Plan	<ul style="list-style-type: none"> McLaren Now mclarennow.org 	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Use Disorder visits are not covered.</p>
Physicians Health Plan	<ul style="list-style-type: none"> AmWell Mobile App php.amwell.com Phone: 844-SEE-DOCS 	<p>Members must use service key PHP for the \$10 telemedicine copay. Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Behavioral Health/Substance Use Disorder visits are covered.</p>