

Bulletin Number: MSA 20-26

Distribution: Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Providers, Practitioners, Medicaid Health Plans (MHPs), Integrated Care Organizations (ICOs)

Issued: July 31, 2020

Subject: Reimbursement for Custom Fabricated Prosthetics, Orthotics, and Wheelchair Seating when Beneficiary Dies Prior to Delivery

Effective: September 1, 2020

Programs Affected: Medicaid, Healthy Michigan Plan, Children's Special Health Care Services (CSHCS)

This policy applies to Medicaid Fee-for-Service (FFS). MHPs and ICOs must provide the full range of covered services described in this policy at a minimum and may choose to provide services over and above those specified. For beneficiaries enrolled in an MHP or ICO, the provider must check with the beneficiary's health plan for prior authorization (PA) requirements.

The purpose of this bulletin is to inform providers of Michigan Department of Health and Human Services (MDHHS) policy regarding reimbursement for custom fabricated prosthetics, orthotics, and wheelchair seating systems due to beneficiary death prior to delivery. This policy does not apply to prefabricated or off-the-shelf DMEPOS.

Providers may contact the MDHHS Program Review Division (PRD) at 800-622-0276 to request PA for reimbursement for costs incurred for undeliverable custom fabricated items due to the beneficiary's death prior to delivery. Requests are made through the PRD Director and are determined on a case-by-case basis upon provider submission of supporting documentation including:

- original PA tracking number,
- beneficiary date of death,
- date the provider learned of beneficiary's death,
- invoice with itemized cost for materials, number of hours of labor (up to date the provider learned of the beneficiary's death) and any salvage value*, and
- provider statement of stage of fabrication completed.

MDHHS reserves the right to request other supporting documentation to substantiate provider incurred costs. The beneficiary must have been Medicaid eligible throughout the original PA period up to and including the date of death.

*Salvage value applies when the provider can gain further profit by reusing materials/components for another device or by returning the materials/components to the manufacturer for credit. The salvage value must be clearly documented on the provider's invoice and deducted from the provider's usual and customary charge for the item. An example of an item with salvage value would be a prefabricated component such as a joint for a knee/ankle/foot orthosis.

The provider must submit an official invoice to receive reimbursement, and not a quote.

The PRD Director will determine the date of service within the date range of the initial approved PA up to the beneficiary's date of death. MDHHS will not approve requests past the authorization period of the original approved PA request.

Manual Maintenance

Retain this bulletin until the information is incorporated into the MDHHS Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

Approved

A handwritten signature in black ink, appearing to read 'K. Massey', followed by a horizontal line.

Kate Massey, Director
Medical Services Administration