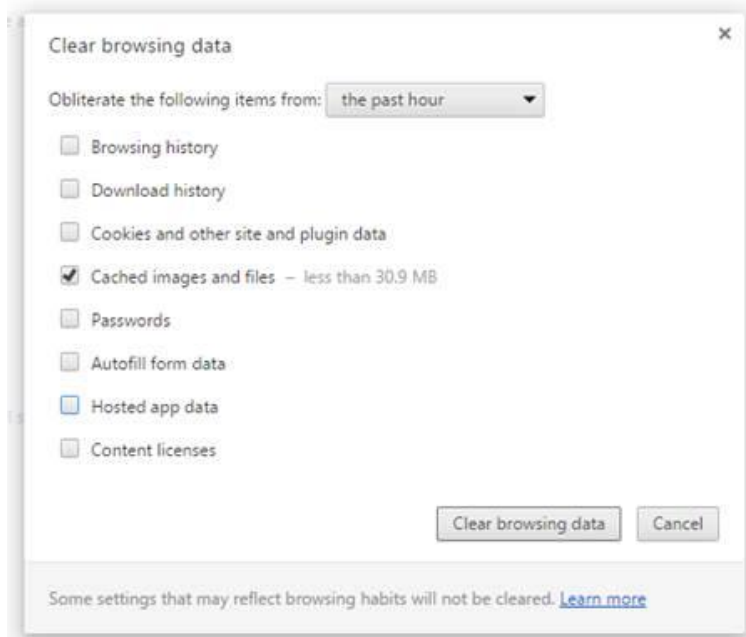




If you have having trouble logging in to MILogin, you may need to clear your Internet browser cache. Follow the steps below to clear the cache for your browser.

To clear the cached content on Google Chrome

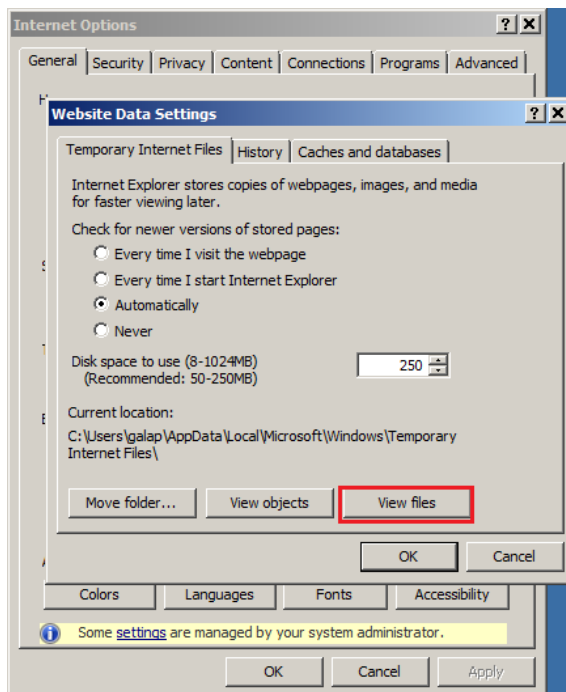
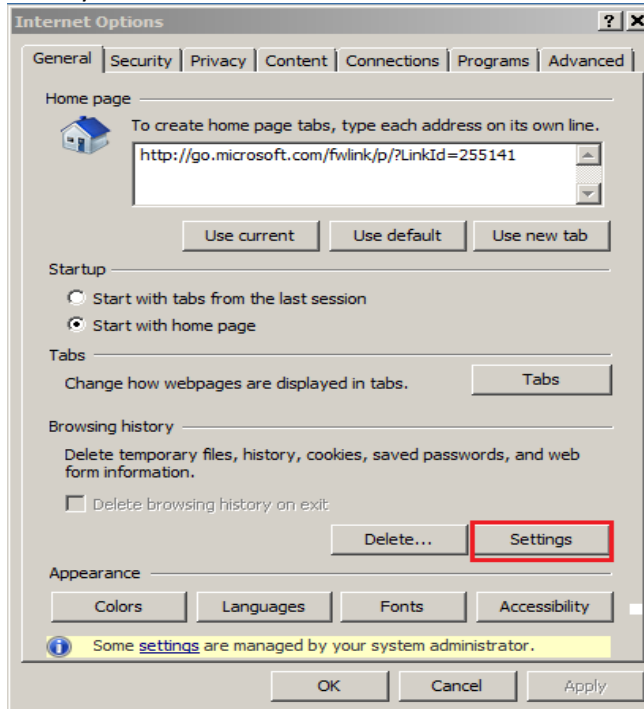
- 1> Access Chrome and go to “Settings” tab
- 2> Click “Show Advanced Settings”
- 3> Click “Clear Browsing Data” (Chrome keyboard shortcut to access this directly is “Ctrl+Shift+Delete”)
- 4> Ensure that the “Cached images and files” box is checked



- 5> Click “Clear Browsing Data” and close Chrome Browser
- 6> Open Chrome again and access MILogin

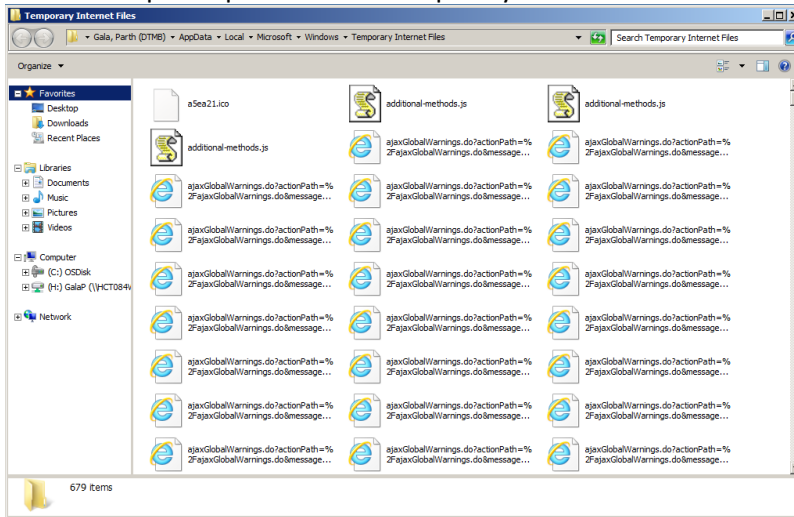
Steps to clear the cached content on Internet Explorer (IE)

- 1> Click on the small gear icon (Tools button) on the top right of the IE browser.
- 2> Click on Internet options.
- 3> A window will appear, click on the General tab, followed by 'Settings' under the "Browsing History" section:



- 4> Click on "View Files" options.

5> A window opens up with all the temporary internet files:

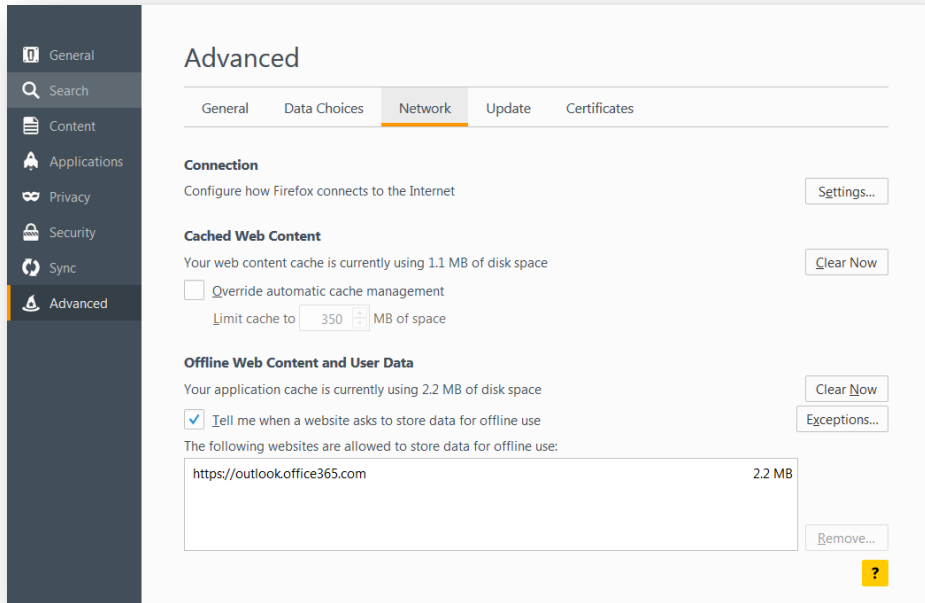


6> Select all the files (highlight all) and delete them. Close IE.

7> Open IE again and navigate to MILogin.

Steps to clear the cached content on Firefox

- 1> Access Firefox and go to “Settings” tab and click “Options”.
- 2> Go to “Advanced” and then “Network”.
- 3> Click on “Clear Now” for Cached Web Content
- 4> After clearing the Cache, ensure that the “Cached Web Content” is now using 0 MB of disk space.



- 5> Close Firefox.
- 6> Open Firefox again and access MILogin.