

## Continuity of Services

Policy #	Policy Recommendations	Required Change/ Recommended Action	Due Date	FY18 Progress Report	Progress Clarification
2.d.1	Every effort should be made by MDHHS, payers and providers to <u>maintain existing provider</u> and support relationships as long as the supported person desires or needs. Policy should be designed with a primary goal of maintaining existing relationships.	<ol style="list-style-type: none"> <li>1) Review current contracts to evaluate and strengthen language related to maintaining existing providers;</li> <li>2) Implement approved contract changes.</li> </ol>	October 2018 amend FY19 or applicable for FY2020	<p>Partially complete</p> <p>Partially Complete</p>	Designated BHDDA and MSA staff have worked on language in the MHP and PIHPs contract to determine what is the same and what is unique to the PIHP contract that needs to be included in the 298 Pilot MHP contracts. Final determination of how these will be included in/or referenced in the MHP contract depends on executive level decisions regarding areas such as shared risk, subcontract financing etc. A contract amendment for the 298 Pilots will be fully executed by 10.1.2019.
2.d.2	When, for any reason, it becomes <u>impossible to maintain</u> those relationships, providers and supports personnel should <u>treat the loss as potential trauma and support the person</u> who is losing the relationship accordingly.	<ol style="list-style-type: none"> <li>1) MDHHS staff will review and consider additional language in BHDDA Trauma Policy to address loss of provider(s).</li> <li>2) MDHHS staff will communicate recommended revisions to the BHDDA Director/appropriate leadership for inclusion in FY19/FY20 contract with CMHSPs.</li> <li>3) MDHHS will review and recommend revise the to MSA policy staff any changes to the MSA Bulletin 16-46 (Trauma Services for Children Under 21 Years of Age) as deemed appropriate.</li> </ol>	<p>6.30.18</p> <p>6.30.18</p> <p>6.30.18</p>	<p>Complete</p> <p>Complete</p> <p>Complete</p>	<p>1) and 2):The MDHHS-BHDDA Trauma Policy was updated to include language regarding training needed for staff being trained in trauma informed care to include training to “understand traumatic loss which may include the loss of a therapeutic, direct care or service relationship.” The Trauma Policy has been forwarded and it will be placed “in the que” for contract negotiations with the CMHSPs and PIHPs. Any related changes will also be included in the MHP contract amendment for the 298 Pilots.</p> <p>3): The MDHHS-MSA Bulletin 16-46 (Trauma Services for Children Under 21 Years of Age) was reviewed and since it currently asks primary care providers to screen for trauma and toxic stress, there are no recommended additions/corrections at this time.</p>