

**Bulletin Number:** MSA 20-47

**Distribution:** Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM) Holders, Medicaid Non-Emergency Medical Transportation (NEMT) Contractor, Medicaid Health Plans, Integrated Care Organizations, MI Choice Waiver Agencies, Maternal Infant Health Program (MIHP) Providers

**Issued:** July 1, 2020

**Subject:** Non-Emergency Medical Transportation Mileage Rate Changes

**Effective:** As Indicated

**Programs Affected:** Medicaid, Healthy Michigan Plan, MIChild, Maternity Outpatient Medical Services, Maternal Infant Health Program, Children's Special Health Care Services

The purpose of this bulletin is to inform Medicaid Fee-for-Service (FFS) NEMT authorizing parties of changes to FFS NEMT policy. Refer to the Michigan Department of Health and Human Services (MDHHS) Medicaid Provider Manual for policy information regarding Medicaid FFS transportation policy. For services for Medicaid beneficiaries enrolled in a Medicaid Health Plan (MHP), Integrated Care Organization (ICO) or MI Choice Waiver agency, the beneficiary's health plan or waiver agency should be contacted for policy and coverage information. The Medicaid Provider Manual is available on the MDHHS website at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters & Forms.

### **Mileage Reimbursement**

Medicaid may authorize mileage reimbursement for NEMT rendered to beneficiaries for services eligible for Medicaid coverage when policy criteria are met. Providers who may be eligible to receive reimbursement include volunteer drivers, foster care parents, individuals with a vested interest (e.g., family, legal guardian, friends), commercial and nonprofit providers, public transportation providers, and Medicaid beneficiaries who provide their own NEMT.

Effective December 1, 2019, the NEMT mileage reimbursement rate will align with the State of Michigan Standardized Travel Regulations issued by the Michigan Civil Service Commission and Michigan Department of Technology, Management and Budget. The MDHHS NEMT Rate Schedule will be updated according to changes made to the Standardized Travel Regulations. Refer to the MDHHS website for current information regarding NEMT reimbursement at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Billing & Reimbursement >> Provider Specific Information >> Non-Emergency Medical Transportation.

## **Manual Maintenance**

Retain this bulletin until the information is incorporated into the Michigan Medicaid Provider Manual.

## **Questions**

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to [ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov). When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

## **Approved**

A handwritten signature in black ink, appearing to read 'K. Massey', with a long horizontal flourish extending to the right.

Kate Massey, Director  
Medical Services Administration