# Gaining Access: Michigan Statewide Automated Child Welfare Information System (MiSACWIS)

# ALL MISACWIS USERS REQUESTING MISACWIS ACCESS



State of Michigan

Department of Health and Human Services

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**NOTE**: All users must use two (2) applications to request (or maintain) MiSACWIS access:

- ★ MILogin\*
  - (the State of Michigan's [SOM's] single sign-on portal)
- ★ Database Security Application (DSA)\*\*

  (contains electronic versions of SOM application access request forms/processes)

<sup>\*</sup> You must have a MILogin account before you can complete these steps. If you experience any issues with MILogin, please contact the **SOM Client Service Center: 517-241-9700** -or- **800-968-2644**.

<sup>\*\*</sup> If you experience issues with the DSA/MiSACWIS steps, please contact the MDHHS MiSACWIS Administrator: MDHHS-DSA-MiSACWIS@michigan.gov



### 1 IMPORTANT

All users must complete the following steps to obtain access to the Michigan Statewide Automated Child Welfare Information System (MiSACWIS). The form used to request MiSACWIS access, the MiSACWIS Access Request Form, is found within the Database Security Application (DSA).

Users complete the **MiSACWIS Access Request Form** to request initial MiSACWIS access (new users), or to establish ongoing MiSACWIS access (current users). *All users then complete the MiSACWIS Access Request Form on an annual basis to maintain MiSACWIS access*.

Both the DSA and MiSACWIS are accessed through MILogin. Users must subscribe to both the DSA and MiSACWIS in MILogin.

**TIP**: Most steps in this guide describe one-time processes – once completed, they do not need to be repeated. In fact, you may have already completed some!

Chapter 2: Fill Out MiSACWIS Access Request Form	Why do I have to do it?	Where?
Subscribe to <b>DSA</b> in MILogin	<ul> <li>Grants access to the DSA, which allows you to complete the MiSACWIS Access Request Form located within the DSA.</li> </ul>	MILogin
Enter Your DSA Demographic Details	Demographic details are required to complete any access request form within the DSA.	DSA
Complete the MiSACWIS Access Request Form	• Filling out the MiSACWIS Access Request Form determines your approved MiSACWIS user groups, also known as your security role(s).	DSA
Chapter 3: Subscribe to MiSACWIS	Why do I have to do it?	Where?
Subscribe to MiSACWIS in MILogin	<ul> <li>To complete your MiSACWIS access request and become active!</li> </ul>	MILogin

Table 1: Required Access Request Steps





# 2 Fill Out MiSACWIS Access Request Form

### 2.1 Subscribe to DSA in MILogin

**IMPORTANT**: You may already have the **Database Security Application (DSA)** link on your MILogin Home page because you've had to fill out an access request form for another application. *If so, you do not need to repeat this process. Instead, please continue with the steps in* 2.2 Enter Your DSA Demographic Details.

Complete the following steps to subscribe to the DSA in MILogin:

- Access MILogin: <a href="https://miloginworker.michigan.gov">https://miloginworker.michigan.gov</a> (SOM users and contractors with a michigan.gov email account) -or- <a href="https://milogintp.michigan.gov">https://milogintp.michigan.gov</a> (users outside SOM network). The MILogin Home page displays.
- 2. Click Request Access (Figure 2.1.1). The Request Access search page displays.

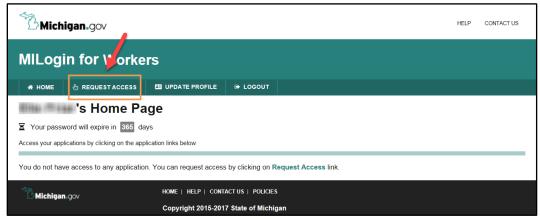


Figure 2.1.1: MILogin Home - new user





3. Select 'Michigan Department of Health & Human Services (MDHHS)' in the **Select Agencies** list (*Figure 2.1.2*). The list of MDHHS applications displays.

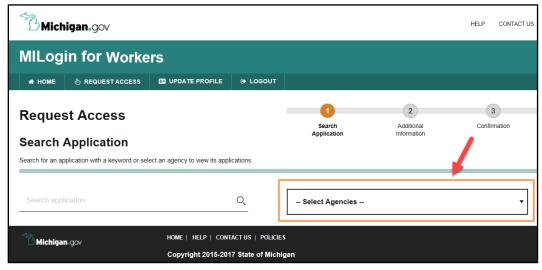


Figure 2.1.2: Request Access

4. Select 'Database Security Application (DSA)' (Figure 2.1.3). The DSA Terms & Conditions display.

*Note*: If you already have the DSA link on your MILogin Home page, 'Database Security Application (DSA)' **will not** be listed as an option. *If so, you do not need to continue this process. Instead, please proceed to* 2.2 Enter Your DSA Demographic Details.

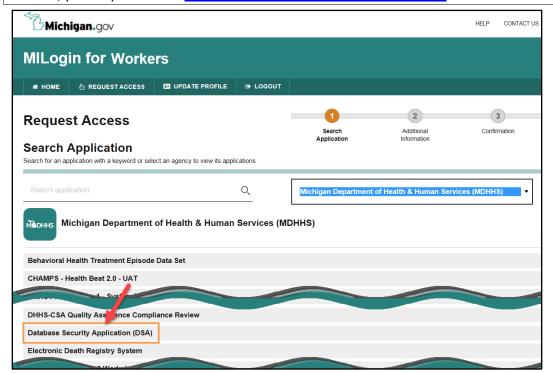


Figure 2.1.3: Request Access





5. Review the DSA terms and conditions, select *I agree to the terms & conditions*, and click **Request Access** (*Figure 2.1.4*). The Additional Information page displays.

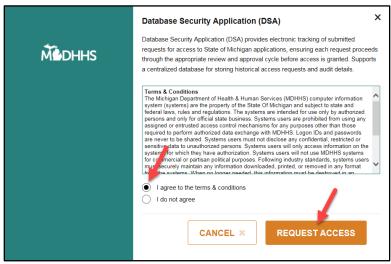


Figure 2.1.4: MiSACWIS Terms & Conditions

- 6. Confirm or enter your *Email Address, Mobile Number*, and *Work Phone Number* (*Figure 2.1.5*).
- 7. Click **Submit**. The Confirmation page displays (*Figure 2.1.6*).

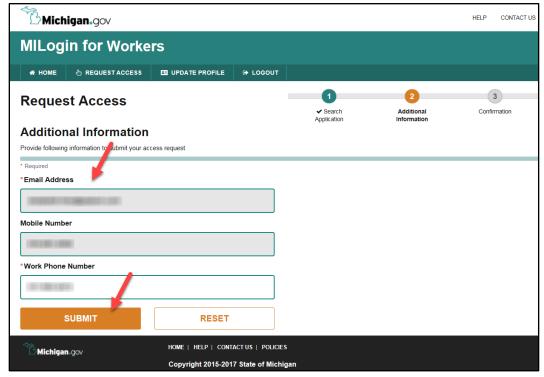


Figure 2.1.5: Additional Information

8. Continue with the steps in 2.2 Enter Your DSA Demographic Details.



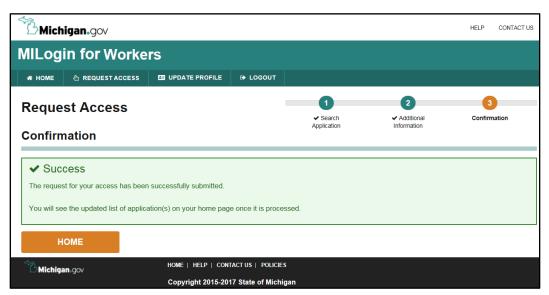


Figure 2.1.6: Confirmation

*Note*: You receive an email from MILogin when the **Database Security Application (DSA)** link is added to your MILogin Home page. *Approval is automatic and should occur within minutes*.





### 2.2 Enter Your DSA Demographic Details

DSA demographic details are required for all access requests. The first time you access the DSA the Demographics page automatically displays. Once you record your demographic details, the Home page displays each subsequent time you access the DSA.

**IMPORTANT**: You may have already entered your DSA demographic details because you've had to fill out an access request form for another application. *If so, you do not need to repeat this process*. *Instead, please continue with the steps in* 2.3 Complete the MiSACWIS Access Request Form.

Once the DSA link appears on your MILogin Home page, complete the following steps to enter your demographic details into the DSA:

- 1. Complete the steps in 2.1 Subscribe to DSA in MILogin.
- 2. Click **Database Security Application (DSA)** (Figure 2.2.1). The DSA Terms & Conditions display.

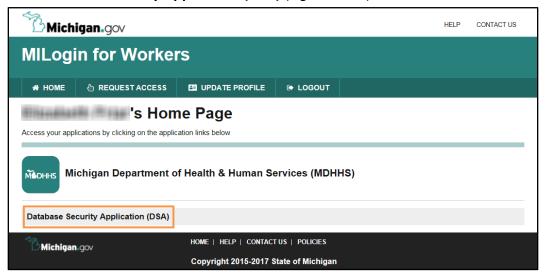


Figure 2.2.1: MILogin Home





3. Review the DSA Terms & Conditions and click **Acknowledge/Agree** (*Figure 2.2.2*). The DSA Demographics page displays.

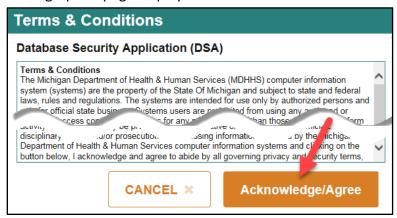


Figure 2.2.2: DSA Terms & Conditions

*Note*: If your demographic details already exist in the DSA, the DSA Home page displays instead. *In this case, continue with the steps in* 2.3 Complete the MiSACWIS Access Request Form.

4. Confirm your *Last Name* (*Figure 2.2.3*).

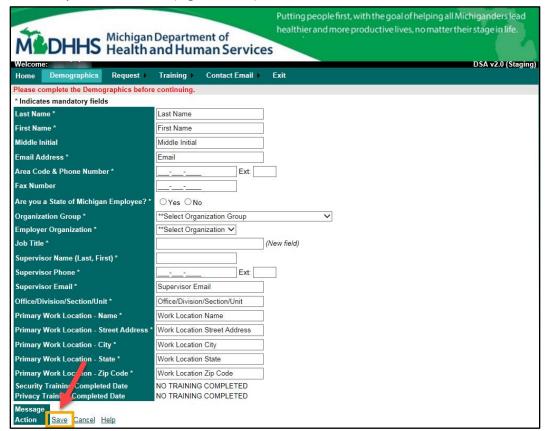


Figure 2.2.3: DSA Demographics - blank



- 5. Confirm your *First Name*.
- 6. Confirm your *Email Address*.
- 7. Confirm your *Area Code & Phone Number*.

*Note*: Your last name, first name, email address, and phone number automatically populate from MILogin. Any updates must be made within MILogin.

- 8. Select 'Yes' or 'No' for Are you a State of Michigan Employee?
- 9. Select your *Organization Group*.
- 10. Select your *Employer Organization*.

*Note*: The options available in the *Employer Organization* field are dependent upon the *Organization Group* selected.

If you work for multiple organizations, select your primary organization here. You will complete separate MiSACWIS access requests for each individual organization when filling out the **MiSACWIS Access Request Form** (please see 2.3 Complete the MiSACWIS Access Request Form for additional details).

Local Office Security Coordinators (LOSC users): Select 'State of Michigan' as your *Organization Group* here and 'Dept. of Health and Human Services-Human Services' as your *Employer Organization*. You will identify your individual county(ies) when filling out the MiSACWIS Access Request Form (please see 2.3 Complete the MiSACWIS Access Request Form for additional details).

- 11. If your *Organization Group* is 'State of Michigan', the *HRMN ID* field appears. Enter your *HRMN ID*.
- 12. Enter your *Job Title*.
- 13. Enter your *Supervisor's Name* in last name, first name format (include the comma).
- 14. Enter your *Supervisor's Phone* number.
- 15. Enter your *Supervisor's Email*.
- 16. Enter the *Office/Division/Section/Unit* in which you work.
- 17. Enter your *Primary Work Location Name*.
- 18. Enter your *Primary Work Location Street Address*.
- 19. Enter your *Primary Work Location City*.
- 20. Enter your *Primary Work Location State*.
- 21. Enter your *Primary Work Location Zip Code*.
- 22. Click Save. The "User details updated successfully." message displays (Figure 2.2.4).
- 23. Continue with the steps in 2.3 Complete the MiSACWIS Access Request Form.





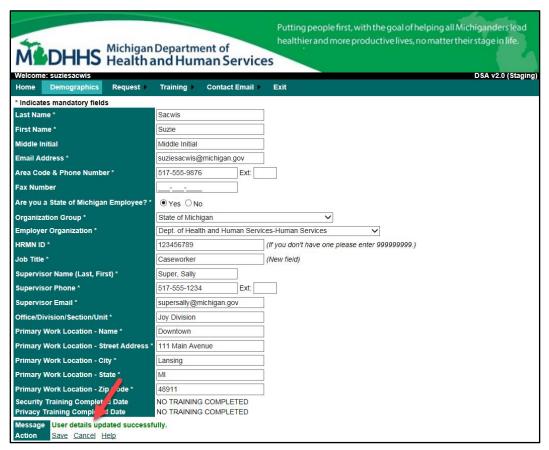


Figure 2.2.4: DSA Demographics – completed





### 2.3 Complete the MiSACWIS Access Request Form

You must complete the MiSACWIS Access Request Form, located within the DSA, to be granted and to maintain access to MiSACWIS. Filling out the MiSACWIS Access Request Form determines your approved user groups, also known as security roles.

Upon submission, each access request progresses through a review and approval cycle. Requests must be marked approved prior to your user groups being granted within MiSACWIS.

**TIP**: Users complete the **MiSACWIS Access Request Form** to request initial MiSACWIS access (new users), or to establish ongoing MiSACWIS access (current users). *All users then complete the MiSACWIS Access Request Form on an annual basis to maintain access*.

Perform the following steps to complete the MiSACWIS access request form within the DSA:

- 1. Complete the steps in <u>2.2 Enter Your DSA Demographic Details</u>.
- 2. Select **Application Access** from the **Request** sub-menu (*Figure 2.3.1*). The Security Form Selection page displays.



Figure 2.3.1: DSA Home

3. Click <u>Select Organization</u> beside **MiSACWIS** (*Figure 2.3.2*). The Select Organization page displays, which is where you identify the organization(s) for which you work.

**IMPORTANT**: If you need to request access for more than one **Organization**, you will repeat these steps for <u>each</u> organization. For example, LOSC users will submit a separate MiSACWIS access request for each individual county (i.e. **Organization**).





Figure 2.3.2: Security Form Selection

- 4. First, select your *Organization Group* (*Figure 2.3.3*) (e.g., Courts, MDHHS County Office).
- 5. Then, select your *Organization*.

Note: The **Organization** options available are dependent upon the **Organization Group** selected. For example, when you select 'Courts' your **Organization** options are Michigan courts, and when you select 'MDHHS County Office' your **Organization** options are Michigan counties.

6. Click **Submit Request** to begin filling out the MiSACWIS access request form.

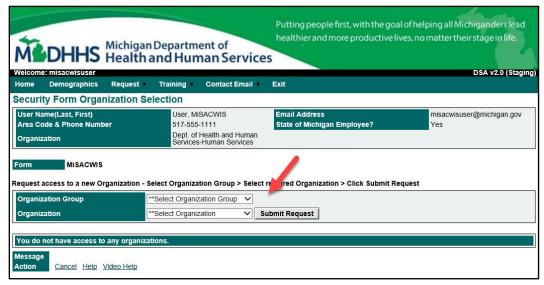


Figure 2.3.3: Select Organization

7. On the **User Groups** tab, select your Immediate Manager or Authorized Requestor from the list (*Figure 2.3.4*).





- 8. Enter all required **Security Profile** details, such as your **Job Title** and your number of weekly Work Hours. Required fields are marked with an asterisk (\*).
- 9. Click the plus sign (+) (Figure 2.3.4, red circle) to expand a user group category and select the *User Groups* that match your access needs.

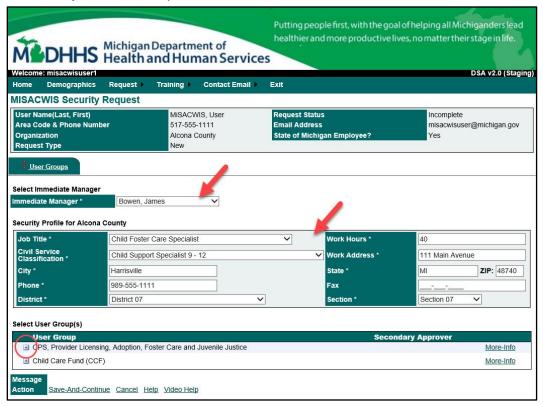


Figure 2.3.4 MiSACWIS Access Request Form - User Groups

10. Select the check box(es) (Figure 2.3.6, next page) beside the **User Groups** that reflect the functionality needed to perform your job duties. Select as many *User Groups* as you need.

**TIP**: To learn more about a user group, click More Info (Figure 2.3.6 orange box, next page). The Details pop-up displays (Figure 2.3.5). Click Close to exit.

\*As noted in this 'Basic' user group example, most users must select 'Basic' in addition to any other User Groups selected.

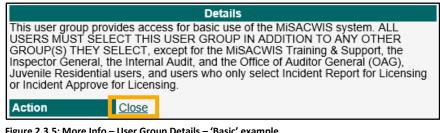


Figure 2.3.5: More Info - User Group Details - 'Basic' example





11. Click Save-And-Continue. The form advances to the Reason tab.

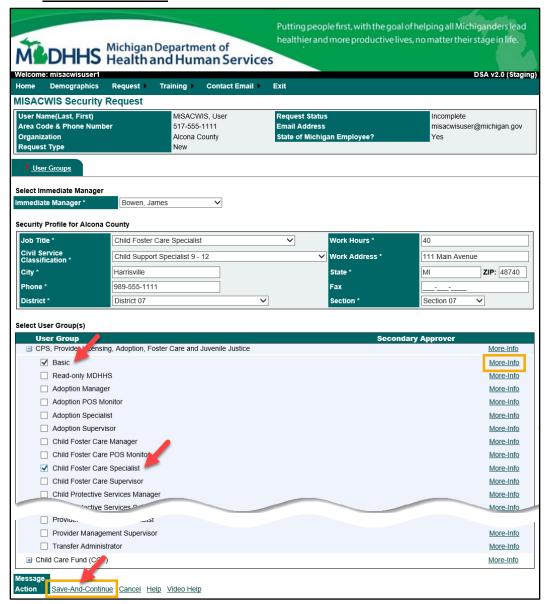


Figure 2.3.6: MiSACWIS Access Request Form – User Groups

- 12. Enter a detailed reason for access, clearly identifying why you require the user groups to complete your job duties (*Figure 2.3.7*). Be certain to address each user group you selected on the **User Groups** tab.
- 13. Click Save-And-Continue. The form advances to the **User Agreement** tab.



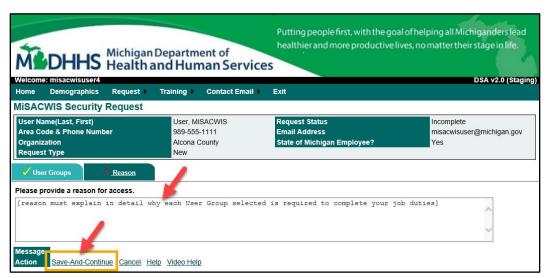


Figure 2.3.7: MiSACWIS Access Request Form - Reason

**IMPORTANT**: If you requested any conflicting user groups, the conflicts are listed on the **Reason** tab (*Figure 2.3.8*). In your reason, you must clearly explain the specific business need for the exception, and describe compensating controls and how the activity will be monitored.



- 14. Review the user agreement and select the *I agree to the rules specified above* check box (*Figure 2.3.9*).
- 15. Click Save-And-Continue. The form advances to the Review & Submit tab.





Figure 2.3.9: MiSACWIS Access Request Form – User Agreement

16. Verify your MiSACWIS access request details (*Figure 2.3.10*). If any additions or changes are needed prior to submission, click the tab to return, update, and re-save.



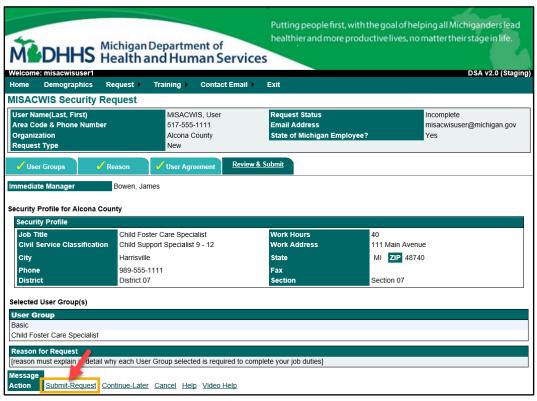


Figure 2.3.10: MiSACWIS Access Request Form – Review & Submit

17. Click Submit-Request. The submission confirmation displays (Figure 2.3.11).



Figure 2.3.11: MiSACWIS Access Request – submission confirmation

**IMPORTANT**: Due to protected health information contained within MiSACWIS, users are required to complete MDHHS security and privacy training sessions annually (*Figure 2.3.11, red message*). This training must be current. If not current, MiSACWIS access cannot be granted.





### 2.4 Track Your MiSACWIS Access Request Status

You can track the status of your MiSACWIS access request as it progresses through the review and approval cycle. Remember, requests must be marked approved in the DSA prior to your access/user groups being granted within MiSACWIS.

Complete the following steps to track the status of your MiSACWIS access request in the DSA:

1. Access the **Database Security Application (DSA)** through MILogin (*Figure 2.4.1*).

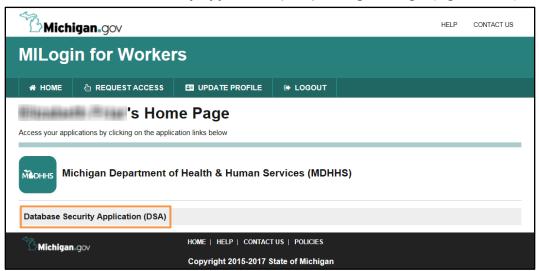


Figure 2.4.1: MILogin Home

2. Select **Application Access** from the **Request** sub-menu (*Figure 2.4.2*). The Security Form Selection page displays.



Figure 2.4.2: DSA Home



3. Click Select Organization beside MiSACWIS (Figure 2.4.3). The Select Organization page displays.



Figure 2.4.3: Security Form Selection

4. Locate your request under **Existing Organization Access** and click <u>View Request Status</u> (*Figure* 2.4.4).

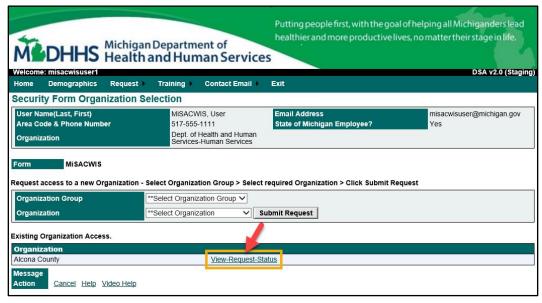


Figure 2.4.4: Select Organization



5. Each review step initially displays as collapsed. Click the double-arrow beside each step (*Figure 2.4.5, red circles*) to expand the details.

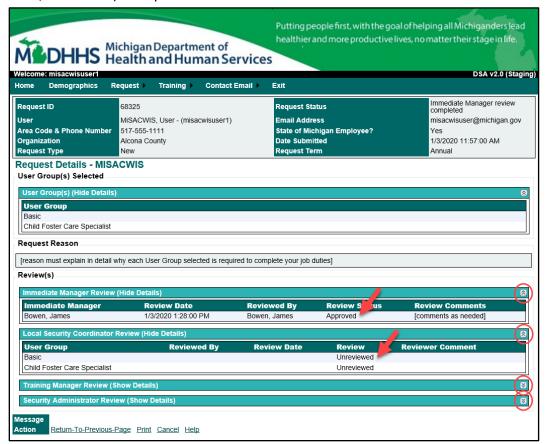


Figure 2.4.5: Request Details – example

*Note*: In the above example the MiSACWIS access request has been reviewed and approved by the Immediate Manager, and is awaiting the Local Office Security Coordinator's review.



## 3 Subscribe to MiSACWIS in MILogin

When your MiSACWIS access request is approved you will receive an email outlining the final steps required to subscribe to MiSACWIS through MILogin, thus completing the MiSACWIS access request process. Please reference <a href="2.4 Track Your MiSACWIS Access Request Status">2.4 Track Your MiSACWIS Access Request Status</a> to follow the progression of your MiSACWIS access request within the DSA.

**IMPORTANT**: If the **MDHHS MiSACWIS** link already exists on your MILogin Home page, you previously subscribed to MiSACWIS and you will not need to repeat this process.

