Provider Enrollment Facility/Agency/Organization (FAO)

Step 13: Fee Payment



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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Overview



Fee Payment Requirements

Starting a New Facility/Agency/Organization (FAO) Enrollment Application Step 3: Add Specialties Step 13: Fee Payment Step 14: Upload documents



Provider Enrollment Resources



Provider Enrollment Process Overview

- Step 1: Determine if provider needs to enroll with CHAMPS Michigan Medicaid
 - Policy Bulletin MSA: <u>13-17</u>
 - Policy Bulletin MSA: <u>18-47</u>
 - Policy Bulletin MSA: <u>19-20</u>
- Step 2: <u>Determine CHAMPS Enrollment Type</u>
- Step 3: Enroll with SIGMA Vendor Self-Service
 - After completing SIGMA registration allow 3-5 business days to begin and complete the CHAMPS application. If you attempt to enroll in CHAMPS during this time you may get an error when validating your information.
- Step 4: Register for a MiLogin Account for Access to CHAMPS
- Providers wishing to elect another user to have Domain Administrator rights are required to submit:
 - Form: Electronic Signature Agreement Cover Sheet (MDHHS-5405)
 - Form: Electronic Signature Agreement (<u>DCH-1401</u>)



Fee Payment Requirements

• Per MSA <u>12-55</u> and <u>13-17</u>

- Enrollment application fees are required from all institutional providers, as defined by the Centers for Medicare and Medicaid Services (CMS).
 - Any providers who are considered institutional in Medicare are also considered institutional in Medicaid. Medicare does not use a broader definition of institutional than Medicaid.
 - Institutional Providers, when enrolling within the State of Michigan's Community Health Automated Medicaid Processing System (CHAMPS) will be asked what institutional provider type they are considered in enrollment Step 3: Add Specialties (reference next slide for list of institutional provider types).



Fee Payment Requirements Institutional Provider Types:

- Ambulatory Surgical Centers (ASC)
- Ambulance service suppliers
- Community mental health centers (CMHCs)
- Comprehensive outpatient rehabilitation facilities (CORFs)
- Competitive Acquisition Program/Part B Vendors
- DMEPOS suppliers
- End-stage Renal Disease facilities (ESRD)
- Federally Qualified Health Centers (FQHC)
- Health programs operated by an Indian health program (as defined in section 4(12) of the Indian Health Care Improvement Act) or an urban Indian organization (as defined in section 4(29) of the Indian Health Care Improvement Act) that receives funding from the Indian health service pursuant to Title V of the Indian Health Care Improvement Act
- Histocompatibility laboratories
- Home Health Agencies (HHA) (including HHAs that must submit an initial enrollment application pursuant to § 424.550(b)(1))

- Hospices
- Hospitals
- Independent clinical laboratories
- Independent diagnostic testing facilities
- Mammography screening centers
- Mass immunization roster billers
- Nursing Facility (other)
- Outpatient physical therapy/outpatient speech pathology providers enrolling via the Form CMS-855A
- Organ procurement organization (OPO)
- Pharmacies that are newly enrolling or revalidating via the Form CMS-855B application
- Portable x-ray suppliers (PXRS)
- Radiation therapy centers
- Religious non-medical health care institutions (RNHCI)
- Rural Health Clinics (RHC)
- Skilled nursing facilities



Fee Payment Requirements

- An institutional provider should pay one fee, at an enrollment level, regardless of how many physicians reassign their benefits to that institution. An institutional provider pays a fee on a per-application basis.
 - For example, if a provider submits a single application containing multiple practice locations, the provider pays a single fee.
- Providers who are enrolled in or have paid the application fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP) are not required to pay an application fee to the Michigan Medicaid Program.
- Providers completing a new FAO enrollment or a CHAMPS revalidation may be required to either pay the fee or indicate that they have paid the fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP).



Starting a New Facility/Agency/ Organization (FAO) Enrollment Application

Prior to completing step 13, Fee Payment, the provider specialty selected will determine if step 13 is required or optional.

The next slides will provide details on Step 3: Add Specialties.

- To verify or add a specialty (i.e., provider type) reference <u>Step 3:</u> <u>Add Specialties</u>.
- If a specialty has already been added in the enrollment, go to <u>Step 13: Fee Payment</u> instructions.
- Track Application <u>PDF</u>



- Click on Step 3: Specialties
- The specialty selected in Step 3, will determine if Step 13: Fee Payment becomes required.

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Step 5: License/Certification/Other	Required	12/02/2015	12/02/2015	Incomplete					
Step 6: Additional Information	Required	12/23/2017	12/23/2017	Incomplete					
Step 7: Mode of Claim Submission/EDI Exchange	Required	12/02/2015	12/02/2015	Incomplete					
Step 8: Associate Billing Agent	Required	12/02/2015	12/02/2015	Incomplete					
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] Step 10: Taxonomy Details	Required	12/02/2015	12/02/2015	Incomplete					
Step 11: Associate MCO Plan	Optional	12/02/2015	12/02/2015	Incomplete					
Step 12: View Servicing Provider Details	Optional	12/02/2015	12/02/2015	Incomplete					
Step 13: 835/ERA Enrollment Form	Optional	12/02/2015	12/02/2015	Incomplete					
Step 14: Fee Payment	Optional			Incomplete					
Step 15: Upload Documents	Optional	12/23/2017	12/23/2017	Incomplete					
Step 16: Complete Modification Checklist	Required	12/02/2015	12/02/2015	Incomplete					
Step 17: Submit Modification Request for Review	Required	02/19/2020	12/02/2015	Incomplete		Modification Requ	iest has not been Sul	mitted.	



Click Add





- Choose appropriate Location, Provider Type, and Specialty
 - (Note: There is no need to fill in an End Date)
- Dependent on the Specialty chosen, Available Subspecialties will populate

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- When Provider Type and Specialty have been chosen, the available subspecialties will be listed
- Select Available
 Subspecialties, click >> to add to Associated
 Subspecialties list
- When complete, click Ok

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 Once all Specialties/Subspecialties have been added, click Close

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- Step 3 is complete
- Complete the remaining required steps, prior to moving onto Step 13: Fee Payment
- Step-by-step FAO enrollment instructions can be found on <u>www.Michigan.gov/Medicaid</u> <u>providers</u> >> Provider Enrollment >> Step-by-step CHAMPS Enrollment Guides or directly at <u>CHAMPS</u> <u>Enrollment Application: FAO</u> <u>User Guide</u>

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Starting a New Facility/Agency/ Organization (FAO) Enrollment Application

Step 13: Fee Payment

Enrollment application fee requirement per CMS. Select the most appropriate choice from the options below:

- <u>Pay Fee</u>: Select this option for instructions on paying fee to Michigan Medicaid.
- Pay Fee Paid to Other Program: Select this option if you have already paid the fee to other State Medicaid or Medicare programs.
- <u>Request Hardship Waiver</u>: Select this option to request Hardship Waiver from Provider Enrollment Unit.

*Note: Providers who are enrolled in or have paid the application fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP) are <u>not</u> required to pay an application fee to the Michigan Medicaid Program.



- Click Step 13: Fee Payment
- (Note: All prior required steps show a status of complete.)

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tep 5: Add License/Certification/Other	Required	11/05/2019	11/05/2019	Complete			
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tep 13: Fee Payment	Required			Incomplete	Please add Fee Payments.		
tep 14: Upload Documents	Optional			Complete			
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- Select the 'Pay Fee' option in order to pay the fee to Michigan Medicaid.
- By Clicking the button 'Pay Fee' you will be redirected to an external Payment Gateway where the fee can be paid.

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- The payment screen will pop up in a new internet window.
 For preferred payment method, select an option below:
 - Pay by Electronic Check
 - Pay by Credit Card





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Instructions on how to select the electronic check fee payment option.

*Note: Providers who are enrolled in or have paid the application fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP) are not required to pay an application fee to the Michigan Medicaid Program.



- If selecting the electronic check method of payment make the additional selection to determine if its a personal or business checking account type.
- Click Next



Paying on-line is quick, easy, secure, and is available to you 24 hours a day, 7 days a week. This secure website allows you to pay your invoice using your MasterCard, Visa, or Discover credit card. Please allow 3-10 business days for your invoice to be recorded as paid in the invoice system.

This on-line service is a payment site only and will not display payment history. If you have questions regarding your payment history, please call 800-292-2550.



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- Enter all required information as indicated by an asterisk(*).
- The payment amount will default to the current application fee.
- Click Next
 - Warning: clicking 'x' to close the window will not allow the payment to post and will not be displayed in CHAMPS.

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	MDHHS Provider Enroll
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When entering your persona (-), apostrophe('), or ampe	al or business name below please omit any special characters such as a period(.), comma(,), dash rsand(&) sign.
*NOTE - If using a credit ca	rd, the address you enter must match the address on your credit card billing statement.
_	* Indicates required field
	Use Business Name *First Name: M.I.: *Last Name: *Street Line 1: Street Line 2: *City: *State: Select State *E-Mail: Payment Details *Payment Amount: 586.00 USD Payment Date: 11/05/2019 Your account will be debited in 1 to 3 days from the date identified. If your payment date falls on a non-banking day your payment will be executed on the next available banking day. Current date payments received after 9:59 PM ET will be executed on the next valid banking day.
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- Once a payment has been submitted you will be taken back to the CHAMPS Fee Payment screen.
- The screen will show the payment date, payment status as completed and confirmation number.
- Click Ok

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	0	Fee Paid To Other Program	Select this option if you have already paid the fee to Other State Medicaid or Medicare. Select the program payment upload the copy in 'Upload Documents' Step. This is subject to state and federal approval.	name and date of payment in the section below. If you have a receipt of the
	0	Request Hardship Waiver	Select this option to request 'Hardship Waiver' from Provider Enrollment Unit. A 'Hardship Letter' must be wir submitting the enrolment application / modification request. This is subject to state and federal approval.	ritten and uploaded in the 'Upload Documents' Step. You can continue
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- The Fee payment list screen will show the payment information
- Click Close to return to the enrollment application steps

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Instructions on how to select the credit card fee payment option.

*Note: Providers who are enrolled in or have paid the application fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP) are not required to pay an application fee to the Michigan Medicaid Program.



- Select pay by credit card payment method
- Click Next

Michigan Department OF Health & Human Services Your internal source for keeping up with department news & opportunities MICHIGAN.GOV Michigan's Official Website

Payment Method

MEDHHS

Welcome to the MDHHS Provider Enroll Payment Website!

Paying on-line is quick, easy, secure, and is available to you 24 hours a day, 7 days a week. This secure website allows you to pay your invoice using your MasterCard, Visa, or Discover credit card. Please allow 3-10 business days for your invoice to be recorded as paid in the invoice system.

This on-line service is a payment site only and will not display payment history. If you have questions regarding your payment history, please call 800-292-2550.



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- Enter all required information as indicate by an asterisk(*).
- The payment amount defaults to the current application fee amount.
- Click Next

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Please complete the foll	owing to process your payment.
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When entering your per (-), apostrophe('), or ar	sonal or business name below please omit any special characters such as a period(.), comma(,), dash npersand(&) sign.
*NOTE - If using a cred	it card, the address you enter must match the address on your credit card billing statement.
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- Verify all the information shown is correct
- Click Pay Now
- After paying, click exit
 - Warning: clicking 'x' to close the window will not allow the payment to post and not be displayed in CHAMPS.

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	Credit Card VISA Tester Test
	Payment Amount
	Amount: 586.00 USD Total: 586.00 USD
	Back Pay Now Exit



- Once a payment has been submitted you will be taken back to the CHAMPS Fee Payment screen.
- The screen will show the payment date, payment status as completed and confirmation number.
- Click Ok

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Pay Fee Pay Fee Select this option in order to pay fee to Michigan Medicaid. By Clicking the button 'Pay Fee' you will be redirected to our external Payment Gateway, where the Fee can payment is completed, you will receive an email with your confirmation number.									
	0	Fee Paid To Other Program	Select this option if you have already paid the fee to Other State Medicaid or Medicare. Select the program name and date of payment in the section below. If you have a receipt of the payment upload the copy in 'Upload Documents' Step. This is subject to state and federal approval.	_					
	0	Request Hardship Waiver	Select this option to request 'Hardship Waiver' from Provider Enrollment Unit. A 'Hardship Letter' must be written and uploaded in the 'Upload Documents' Step. You can continue submitting the enrolment application / modification request. This is subject to state and federal approval.						
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- The Fee payment list screen will show the payment information
- Click Close
- To continue with the presentation click on, enrollment application steps

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Select this option if you have already paid the fee to other State Medicaid or Medicare programs.

*Note: Providers who are enrolled in or have paid the application fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP) are not required to pay an application fee to the Michigan Medicaid Program.



- Click Step 13: Fee Payment
 - (Note: All prior required steps show a status of complete.)

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tep 4: Associate Billing Provider/Other Associations	Optional			Incomplete			
tep 5: Add License/Certification/Other	Required	11/05/2019	11/05/2019	Complete			
tep 6: Add Additional Information	Optional			Complete			
tep 7: Add Mode of Claim Submission/EDI Exchange	Required	11/05/2019	11/05/2019	Complete			
tep 8: Associate Billing Agent	Optional			Incomplete			
tep 9: Add Provider Controlling Interest/Ownership Details	Required	11/05/2019	11/05/2019	Complete			
tep 10: Add Taxonomy Details	Required	11/05/2019	11/05/2019	Complete			
tep 11: Associate MCO Plan	Optional			Complete			
tep 12: 835/ERA Enrollment Form	Optional			Incomplete			
tep 13: Fee Payment	Required			Incomplete	Please add Fee Payments.		
tep 14: Upload Documents	Optional			Complete			
	Required			Incomplete			
tep 15: Complete Enrollment Checklist							



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 Select the Fee Paid To Other Program option if the application fee has been paid to another state Medicaid or Medicare program.

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	O Pay Fee	Select this option in order payment is completed, y	er to pay fee to Michigan Me you will receive an email with	edicaid. By Clicking the button 'F h your confirmation number.	Pay Fee' you will be redire	ected to our external Payment Gateway	, where the Fee can be paid. On	ce the
ſ	Fee Paid To Other Program	Select this option if you payment upload the cop	have already paid the fee to by in 'Upload Documents' Ste	Other State Medicaid or Medic ep. This is subject to state and f	care. Select the program r federal approval.	name and date of payment in the section	n below. If you have a receipt of	the
	C Request Hardship Waiver	Select this option to req submitting the enrolmer	uest 'Hardship Waiver' from nt application / modification r	Provider Enrollment Unit. A 'Ha equest. This is subject to state	ardship Letter' must be wr and federal approval.	itten and uploaded in the 'Upload Docu	ments' Step. You can continue	
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	Payment Status:			c	Confirmation Number:]	



- Select the program name and date of payment
 - If the provider is Medicare enrolled and has paid the fee to Medicare, choose 'CMS' in the Fee paid to dropdown.
- If you have a receipt of the payment, upload the copy in 'Upload Documents' Step.

Fee Payment Location: 01- Payment Reason: New Enrollment Payment Reason: New Enrollment Pay Fee Select this option in order to pay fee to Michigan Medicaid. By Clicking the button 'Pay Fee' you will be redirected to our external Payment Gateway, where the Fee can be paid. Once the payment is completed, you will receive an email with your confirmation number. Pee Paid To Other Select this option if you have already paid the fee to Other State Medicaid or Medicare. Select the program name and date of payment in the section below. If you have a receipt of the payment upload the copy in 'Upload Documents' Step. This is subject to state and federal approval. Request Hardship Select this option to request 'Hardship Waiver' from Provider Enrollment Unit. A 'Hardship Letter' must be written and uploaded in the 'Upload Documents' Step. You can continue submitting the enrolment application / modification request. This is subject to state and federal approval. Fee Paid To: CMS * * (Required if Fee Paid To Other Program)	iii P	Fee Payment	A	
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Request Hardship Waiver Select this option to request 'Hardship Waiver' from Provider Enrollment Unit. A 'Hardship Letter' must be written and uploaded in the 'Upload Documents' Step. You can continue submitting the enrolment application / modification request. This is subject to state and federal approval. Fee Paid To: CMS * (Required if Fee Paid To Other Program) (Date Paid to Other Program)	(Fee Paid To Other Program	Select this option if you have already paid the fee to Other State Medicaid or Medicare. Select the program name and date of payment in the section below. If you have a receipt of the payment upload the copy in 'Upload Documents' Step. This is subject to state and federal approval.	
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		Fee Paid To: C	AS V * Payment Date: 10/01/2009 (Date Paid to Other Program)	
Payment Status: Confirmation Number:		Payment Status:	Confirmation Number:	



- The Fee Payment List screen will show the payment information.
- To continue with the presentation click on, <u>enrollment application steps</u>

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Select this option to request a Hardship Waiver from Provider Enrollment Unit.

*Note: Providers who are enrolled in or have paid the application fee to Medicare or another State's Medicaid or Children's Health Insurance Program (CHIP) are not required to pay an application fee to the Michigan Medicaid Program.



- Click Step 13: Fee Payment
 - (Note: All prior required steps show a status of complete.)

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tep 3: Add Specialties	Required	11/05/2019	11/05/2019	Complete			
tep 4: Associate Billing Provider/Other Associations	Optional			Incomplete			
tep 5: Add License/Certification/Other	Required	11/05/2019	11/05/2019	Complete			
tep 6: Add Additional Information	Optional			Complete			
tep 7: Add Mode of Claim Submission/EDI Exchange	Required	11/05/2019	11/05/2019	Complete			
tep 8: Associate Billing Agent	Optional			Incomplete			
tep 9: Add Provider Controlling Interest/Ownership Details	Required	11/05/2019	11/05/2019	Complete			
tep 10: Add Taxonomy Details	Required	11/05/2019	11/05/2019	Complete			
tep 11: Associate MCO Plan	Optional			Complete			
tep 12: 835/ERA Enrollment Form	Optional			Incomplete			
tep 13: Fee Payment	Required			Incomplete	Please add Fee Payments.		
tep 14: Upload Documents	Optional			Complete			
tep 15: Complete Enrollment Checklist	Required			Incomplete			



Click add





 Select the Request Hardship Waiver to submit a letter to MDHHS indicating why you are unable to pay the fee.

Application	on ID:	Name:	
III Fe	ee Payment	· · · · · · · · · · · · · · · · · · ·	• •
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r	Payment Reason: No	w Enrollment	
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С) Pay Fee	Select this option in order to pay fee to Michigan Medicaid. By Clicking the button 'Pay Fee' you will be redirected to our external Payment Gateway, where the Fee can be paid. Once the payment is completed, you will receive an email with your confirmation number.	
С	Fee Paid To Other Program	Select this option if you have already paid the fee to Other State Medicaid or Medicare. Select the program name and date of payment in the section below. If you have a receipt of the payment upload the copy in 'Upload Documents' Step. This is subject to state and federal approval.	
ē	Request Hardship Waiver	Select this option to request 'Hardship Waiver' from Provider Enrollment Unit. A 'Hardship Letter' must be written and uploaded in the 'Upload Documents' Step. You can continue submitting the enrolment application / modification request. This is subject to state and federal approval.	
	Fee Paid To:	Payment Date:	
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	Payment Status:	Confirmation Number:	



- The Fee Payment List screen will show the hardship waiver option has been selected.
- Click Close.





- Step 13: Fee Payment will show complete
- Click Step 14: Upload Documents, if applicable, to upload your hardship letter or receipt of fee payment to another program.
- Otherwise: Complete the remaining required steps 15 & 16.
 - Step-by-step FAO enrollment instructions can be found on <u>www.Michigan.gov/Medicaidpr</u> <u>oviders</u> >> Provider Enrollment >> Step-by-Step CHAMPS Enrollment Guides or directly, <u>CHAMPS Enrollment</u> <u>Application: FAO User Guide</u>

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ep 5: Add License/Certification/Other	Required	11/05/2019	11/05/2019	Complete				
ep 6: Add Additional Information	Optional			Complete				
ep 7: Add Mode of Claim Submission/EDI Exchange	Required	11/05/2019	11/05/2019	Complete				
ep 8: Associate Billing Agent	Optional			Incomplete				
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tep 10: Add Taxonomy Details	Required	11/05/2019	11/05/2019	Complete				
tep 11: Associate MCO Plan	Optional			Complete				
tep 12: 835/ERA Enrollment Form	Optional			Incomplete				
tep 13: Fee Payment	Required	11/05/2019	11/05/2019	Complete				
tep 14: Upload Documents	Required	11/05/2019	11/05/2019	Incomplete	Please upload y	our Hardship Letter.		
tep 15: Complete Enrollment Checklist	Required			Incomplete				
ep 16: Submit Enrollment Application for Approval	Required			Incomplete				



Starting a New Facility/Agency/ Organization (FAO) Enrollment Application

Step 14: Upload Documents

Instructions for uploading a hardship letter or receipt of fee payment to another program. This step may be skipped if payment was submitted in Step 13: Fee Payment.

Note: This step will only show required if Hardship letter has been selected in Step 13: Fee Payment.



- Click Step 14: Upload Documents to upload your hardship letter or receipt of fee payment to another program.
 - Note: This step will only show required if the Hardship letter has been selected in Step 13: Fee Payment.

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tep 8: Associate Billing Agent	Optional			Incomplete			
tep 9: Add Provider Controlling Interest/Ownership Details	Required	11/05/2019	11/05/2019	Complete			
tep 10: Add Taxonomy Details	Required	11/05/2019	11/05/2019	Complete			
tep 11: Associate MCO Plan	Optional			Complete			
tep 12: 835/ERA Enrollment Form	Optional			Incomplete			
tep 13: Fee Payment	Required	11/05/2019	11/05/2019	Complete			
tep 14: Upload Documents	Optional			Incomplete			
tep 15: Complete Enrollment Checklist	Required			Incomplete			
tep 16: Submit Enrollment Application for Approval	Required			Incomplete			



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- Click the document type drop-down
- Select the appropriate type of document
 - For Fee Payment, select Fee Verification/Hardship Waiver

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- Click the document name drop-down
- Click browse to find the saved file on your computer
- Enter any remarks
- Click Ok to return to the enrollment steps

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	Start Date:					
	End Date:					
	Remark:					



- Step 14: Upload Documents will show as complete if documents were uploaded
- Complete the remaining required steps, 15 & 16.
 - Step-by-step FAO enrollment instructions can be found on <u>www.Michigan.gov/Medicai</u> <u>dproviders</u> >> Provider Enrollment >> Step-by-Step CHAMPS Enrollment Guides or directly, <u>CHAMPS</u> <u>Enrollment Application: FAO</u> <u>User Guide</u>

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tep 3: Add Specialties	Required	11/05/2019	11/05/2019	Complete		
ep 4: Associate Billing Provider/Other Associations	Optional			Incomplete		
tep 5: Add License/Certification/Other	Required	11/05/2019	11/05/2019	Complete		
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ep 8: Associate Billing Agent	Optional			Incomplete		
ep 9: Add Provider Controlling Interest/Ownership Details	Required	11/05/2019	11/05/2019	Complete		
ep 10: Add Taxonomy Details	Required	11/05/2019	11/05/2019	Complete		
ep 11: Associate MCO Plan	Optional			Complete		
ep 12: 835/ERA Enrollment Form	Optional			Incomplete		
ep 13: Fee Payment	Required	11/05/2019	11/05/2019	Complete		
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tep 15: Complete Enrollment Checklist	Required			Incomplete		
ep 16: Submit Enrollment Application for Approval	Required			Incomplete		



Provider Enrollment Resources



Provider Enrollment website: <u>https://www.michigan.gov/mdhhs/doing-business/providers/providers/medicaid/provider-enrollment</u>





Thank you for participating in the Michigan Medicaid Program

