GovDelivery Messages to Aid Administrators

February 23

The 2nd quarter certification and reimbursement request deadline extended to 11:00am Wednesday, February 23, 2022. Any files submitted after 11:00am will be included with the 3rd quarter payment in May.

February 17

2nd Quarter Certification/Reimbursement - Deadline February 22, 2022

The anticipated 2nd quarter payment date is scheduled for February 23, 2022. To be included in the 2nd quarter payments, awards must be certified and reimbursements requested by the deadline of 5:00 p.m. on **Tuesday, February 22, 2022**. Only accepted requests that are submitted prior to the payment date will be included in the 2nd quarter payments. Accepted requests that are processed after the 2nd quarter payment date will be included in the 3rd quarter payment.

As a reminder, our office will be closed on Monday, February 21, 2022 due to a State holiday. If you need support with your payment requests, or need help resolving file errors, we encourage you to reach out by Friday, February 18 and no later than Tuesday, February 22.

February 3

MiSSG Updates

GPA Not Met

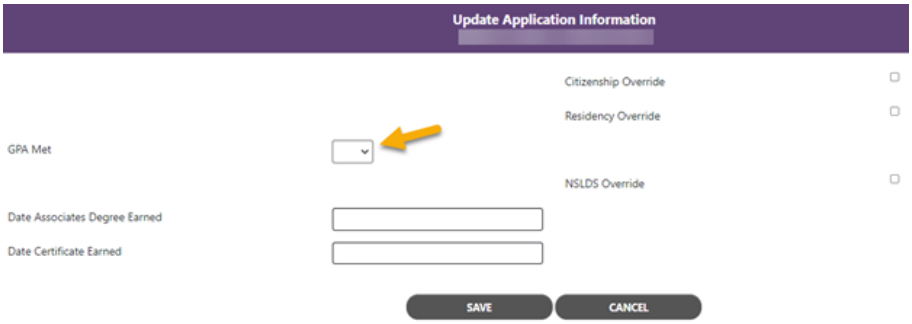
MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update a F4F or Reconnect student's record with the GPA Not Met to 'NO.' All other users can view the student's GPA Not Met.

There are two ways to update the record:

To process manually:

- From the student's Application Information section, select the 'Update Application Information' button.

- Go to GPA Met and select 'No' and click 'Save.'



- The student's status will be updated to ineligible for GPA Requirement Not Met.

To process via file upload:

- Select 'GPA Not Met Entry' from the F4F or Reconnect MiSSG menu option.
    - Note: This is the only option to use when trying to update GPA Not Met for prior year student records.
    - The file layout is available in MiSSG and is listed below:

GPA NOT MET - UPLOAD FILE LAYOUT

The layout of the **GPA Not Met file** is:

- The format for the file is "Comma Separated Values" (CSV)
- All fields are delimited by a comma (,)
- Carriage Return Line Feed (CRLF) at the end of each row

MAX Len	Field Name	Type	Req	Field Description
9	SSN	Numeric	Y	Student's Social Security Number
10	Date of Birth	Date (mm/dd/ccyy)	Y	Student's Date of Birth – must include slashes
16	Last Name	Alphanumeric		Student's Last Name
20	First Name	Alphanumeric		Student's First Name
4	Academic Year	Numeric	Y	Academic Year in which the GPA fell below the minimum *Use ending year - if the acyear is 2021-2022 this field must contain 2022*

A record will be **rejected** for the following:

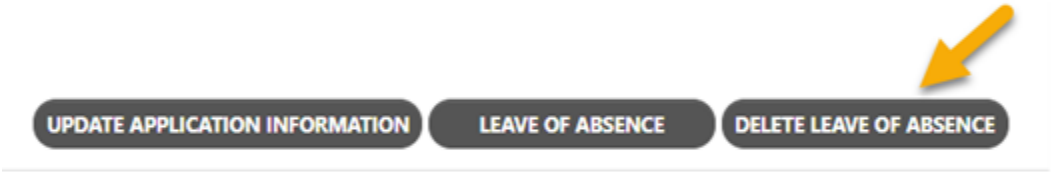
- Invalid data
- No record on file for the academic year indicated

Deleting Leave of Absence

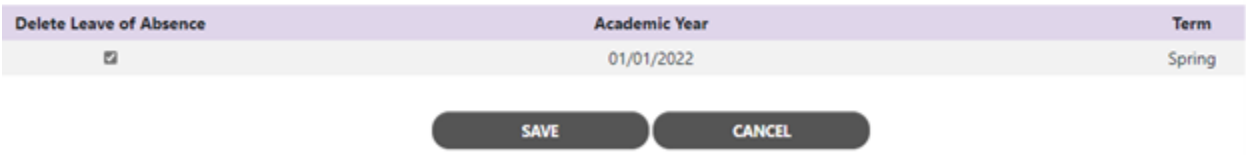
MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update Futures for Frontliners (F4F) and Michigan Reconnect Scholarship (Reconnect) students if they need to delete a Leave of Absence.

To delete a Leave of Absence from a student's record:

1. From the student's Application Information section, select the 'Delete Leave of Absence' button.



2. Check the box, Delete Leave of Absence and click on SAVE.



Web site Update

The MI Student Aid Web site has been updated to a new platform. Please review your institution's Web site to verify all links to MI Student Aid are working properly.

January 28

Winter/Spring Certification/Reimbursement Requests – Deadline February 22nd

Certification and Requests for Reimbursements are still available for all programs for the following terms/semesters:

- Fall
- Winter
- Spring

To be included in the 2nd quarter payments (which will include the Futures for Frontliners Scholarship and Michigan Reconnect Scholarship), awards must be certified, and reimbursements received successfully by the deadline of **5:00 p.m. on February 22, 2022**.

Please note, the Police Officer's and Fire Fighter's Survivor Tuition Grant operates on a different payment cycle. Institutions with eligible students will be contacted separately.

Did you Know – Certifying Not-enrolled Students for MCS and MTG

Institutions are strongly encouraged to certify known Michigan Competitive Scholarship (MCS) and Michigan Tuition Grant (MTG) students who are not enrolled as 'No.' This process will allow SSGO to release awards to students who may be on a waiting list.

MiSSG News Box Update

Check out the new look of the MiSSG News box.

News

As of January 28, 2022

--SCHOOL USERS--

SSGO personnel are available to assist you by emailing mistudentaid@michigan.gov or by calling 1-888-447-2687 during regular business hours.

Upcoming Deadlines

- 2nd Quarter Payment Deadline, 5:00 p.m. on February 22, 2022
- 2022-23 FAFSA Priority Deadline - March 1, 2022

Known Issues

- MiSSG School Users are currently unable to report 'GPA not Met' for F4F Students who only have a prior academic year record (2020-21). If you need a student's record updated in this situation, please contact Nancy Vaughn at VaughnN@michigan.gov.
- F4F students not meeting continuous enrollment cannot be made permanently ineligible unless they have a Reconnect application on file. Students not meeting continuous enrollment can be viewed on the institution's Reimbursement Roster.

Aid Administrator Resources

- State Program Procedures Manual - Overview of Operations for Financial Aid Professionals
- MiSSG Manual for Aid Administrators
- GovDelivery Messages to Aid Administrators

2021-22 Program Fact Sheets

- 2021-22 Children of Veterans Tuition Grant (CVTG) Fact Sheet
- 2021-22 Fostering Futures Scholarship (FFS) Fact Sheet
- 2021-22 Michigan Competitive Scholarship (MCS) Fact Sheet
- 2021-22 Michigan Tuition Grant (MTG) Fact Sheet
- 2021-22 Police Officer's and Firefighter's Survivor Tuition Grant (STG) Fact Sheet
- 2021-22 Tuition Incentive Program (TIP) Fact Sheet

January 14

Financial Aid MiSSG Training - Recordings Now Available

Over 150 financial aid professionals from across the state joined Student Scholarships, Grants and Outreach for the 2021 Financial Aid MiSSG Training this past December. We thank you for your attendance and participation.

If you or your colleagues were unable to attend the trainings, please review the recordings below. The recordings have been divided into segments due to the length of the training.

MiSSG Training - Community Colleges (12/10/2021) - Segment 1 - https://youtu.be/Hr4qAT-4k3s

MiSSG Training - Community Colleges (12/10/2021) - Segment 2 - https://youtu.be/hAj0cyARuQk

MiSSG Training - Community Colleges (12/10/2021) - Segment 3 - https://youtu.be/qXAxQqbz0aA

MiSSG Training - Four-Year Colleges (12/13/2021) - Segment 1 - https://youtu.be/iITREUkiNf4

MiSSG Training - Four-Year Colleges (12/13/2021) - Segment 2 - https://youtu.be/l3FaCFeeq3A

January 11

Winter/Spring Certification/Reimbursement Requests Now Available

Institutions may begin certifying awards and requesting reimbursement for all programs for the following terms/semesters:

- Fall
- Winter
- Spring

Please note, the Police Officer's and Fire Fighter's Survivor Tuition Grant operates on a different payment cycle. Institutions with eligible students will be contacted separately.

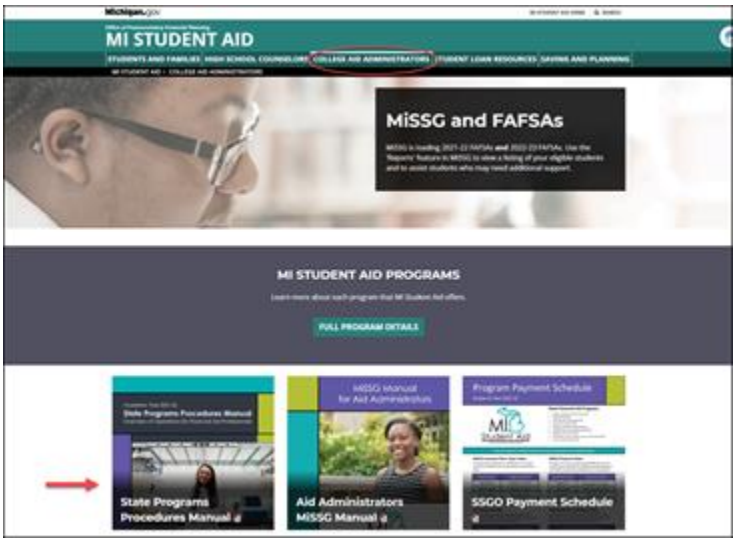
To be included in the 2nd quarter payments (which will include the Futures for Frontliners Scholarship and Michigan Reconnect Scholarship) awards must be certified and reimbursements received successfully by the deadline of **5:00 p.m. on February 22, 2022**.

December 21

2021-22 State Program Procedures Manual Now Available

The 2021-22 State Programs Procedures Manual – Overview of Operations for Financial Aid Professionals is now available!

Financial aid administrators can locate the manual on our Web site by clicking on the College Aid Administrators tab and scrolling down the page.



Financial Aid MiSSG Training Recordings Coming Soon

Over 150 financial aid professionals from across the state joined Student Scholarships, Grants and Outreach for the 2021 Financial Aid MiSSG Training this December.

If you or your colleagues were unable to attend the trainings, a message will be sent via GovDelivery as soon as the recordings are available.

Winter/Spring Certification/Reimbursement Requests Coming Soon

Institutions may begin certifying awards and requesting reimbursement as of January 5, 2022 for the following terms/semesters:

- Fall
- Winter
- Spring

Please note, the Police Officer's and Fire Fighter's Survivor Tuition Grant operates on a different payment cycle. Institutions with eligible students will be contacted separately.

To be included in the 2nd quarter payments, awards must be certified and reimbursements received successfully by the deadline of 5:00 p.m. on February 22, 2022.

MiSSG Updates for Community Colleges

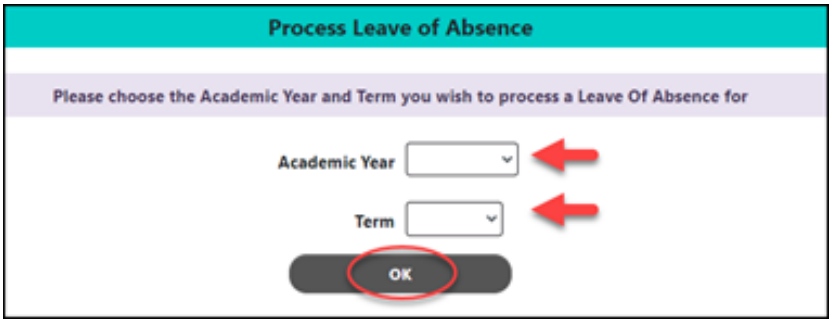
Leave of Absence

MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update Futures for Frontliners (F4F) and Michigan Reconnect Scholarship (Reconnect) students who have been approved for a Leave of Absence. All other users can view the student's Leave of Absence status. If the student is absent for more than one term, a Leave of Absence will need to be processed for each term.

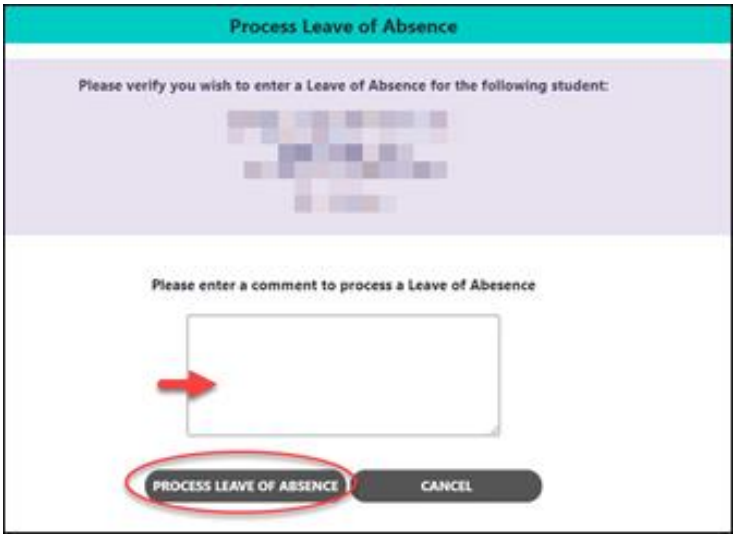
To add a Leave of Absence to a student's record:

1. From the student's Application Information section, select the 'Leave of Absence' button.

2. Select the Academic Year and Term and click, 'Ok.'



3. Enter a comment and click, 'Process Leave of Absence.'



Additional details on the Leave of Absence policy are available in the following handbooks:

- Futures for Frontliners Handbook for Community Colleges
- Reconnect Handbook for Community Colleges

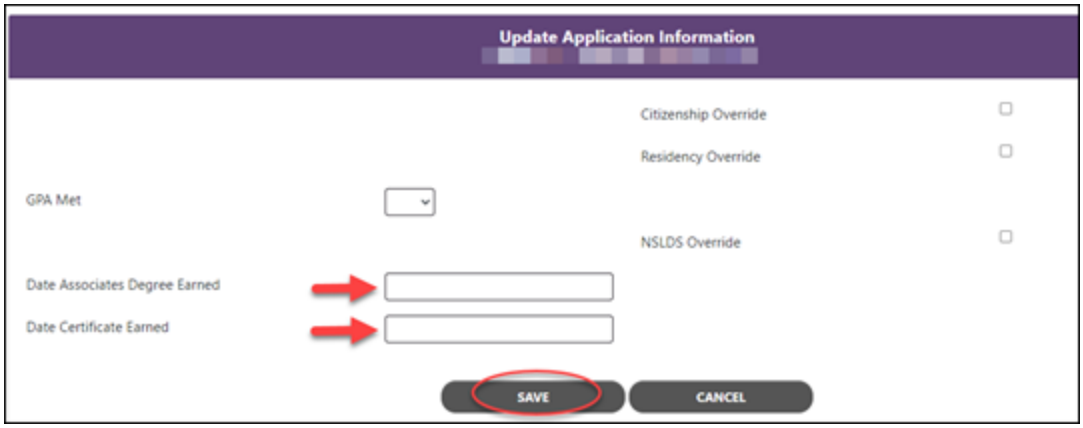
Associates Degree/Certificate Entry

MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update a F4F or Reconnect student's record with the date they earned an associate degree and/or certificate. All other users can view the student's associate degree and/or certificate entry date.

There are two ways to update the record:

- Manual update via the student's Application Information for those who have a current or next year record.
    - To process manually:
        1. From the student's Application Information section, select the 'Update Application Information' button.

        2. Add the date degree/certificate earned and click, 'Save.'



- File upload via the MiSSG menu option, 'Associates Degree/Certificate Entry.'
    - Note: This is the only option to use when trying to update associate degree/certificate date for prior year student records.
    - The file layout is available in MiSSG and is listed below:

ASSOCIATES DEGREE/CERTIFICATE EARNED - UPLOAD FILE LAYOUT

The layout of the **Associates Degree Earned File** is:

- The format for the file is "Comma Separated Values" (CSV)
- All fields are delimited by a comma (,)
- Carriage Return Line Feed (CRLF) at the end of each row

MAX Len	Field Name	Type	Req	Field Description
9	SSN	Numeric	Y	Student's Social Security Number
10	Date of Birth	Date (mm/dd/ccyy)	Y	Student's Date of Birth – must include slashes
16	Last Name	Alphanumeric		Student's Last Name
20	First Name	Alphanumeric		Student's First Name
10	Associates Degree Date	Date (mm/dd/ccyy)	Y (if no Certificate Date)	Date Associates Degree was earned – must include slashes
10	Certificate Date	Date (mm/dd/ccyy)	Y (if no Degree Date)	Date Associates Degree was earned – must include slashes

A record will be **rejected** for the following:

- Invalid data

F4F Students 'Did not Begin on Time'

We are currently working with our vendor to "flip" F4F students who did not begin on time and who have a Reconnect application to ineligible for F4F. We expect this update to be in MiSSG early-January. Once the update has been made, you will want to review your 'Eligible Students' and 'Ineligible Students' reports to review the impact.

December 7

Futures for Frontliners (F4F) Fall Reimbursement Deadline

The F4F 1st quarter 'Requests for Reimbursements' deadline is scheduled for **5:00 p.m. Wednesday, December 8th** and payment for F4F is expected to be processed by the end of this week.

F4F MiSSG Manual

November 29th

You're Invited

Join Student Scholarships, Grants and Outreach (SSGO) for a FREE virtual training that will provide:

- An overview of MI Student Aid services
- State financial aid program information
- An in-depth look into the functions of MiSSG
- MiSSG assistance from SSGO experts

Schedule

- 9:00 a.m. – 9:30 a.m. Welcome and overview of MI Student Aid services
- 9:30 a.m. – 10:00 a.m. State financial aid programs
- 10:00 a.m. – 12:00 p.m. MiSSG overview
- 12:00 p.m. - 1:00 p.m. Break/Lunch
- 1:00 p.m. – 2:30 p.m. Topics of interest/MiSSG assistance (optional)

Registration Information

Registration is now available and is limited to the first 250 attendees for each session. Please select the registration link for your appropriate sector.

Community Colleges

Friday December 10, 2021

9:00 a.m. – 2:30 p.m.

Register here.

* This training session will have a strong emphasis on the Futures for Frontliners Scholarship (F4F) and Michigan Reconnect Grant (Reconnect).

Public Four-Year Universities & Independent Institutions

Monday, December 13, 2021

9:00 a.m. – 12:00 p.m.

Register here.

Additional Details

- Registered attendees will receive a Microsoft Teams Meeting Invite closer to the selected training date.
- This will be an interactive session for attendees who have access to MiSSG.
- If after registering for the event you are unable to attend, please contact mistudentaid@michigan.gov to cancel your registration to allow others to participate.

November 22, 2021

For Community Colleges Only

Fall Reconnect Reimbursement Deadline

The Reconnect 1st quarter reimbursement request deadline is 5:00 p.m. Tuesday, November 23 and payment for Reconnect will be processed on Wednesday, November 24. Futures for Frontliners (F4F) reimbursements will remain open until further notice as we work with our vendor to implement a more precise payment process for dual eligible students (F4F students 25 years or older). Our vendor is working towards this solution as its highest priority.

November 16, 2021

Fall Certification/Reimbursement – Deadline Extension - Thursday, November 18, 2021

Due to technical issues with MiSSG, the 1st quarter payment date has been extended to Friday, November 19, 2021. To be included in the 1st quarter payments, awards must be certified and reimbursements requested by the deadline of 5:00 p.m. on Thursday**, November 18, 2021**. Only accepted requests that are submitted prior to the payment date will be included in the 1st quarter payments. Accepted requests that are processed after the 1st quarter payment date will be included in the 2nd quarter payment.

The F4F and Reconnect payment deadline date will be announced soon.

November 10, 2021

Fall Certification/Reimbursement - Deadline, November 16, 2021

The anticipated 1st quarter payment date is scheduled for November 17, 2021. To be included in the 1st quarter payments, awards must be certified and reimbursements requested by the deadline of 5:00 p.m. on **November 16, 2021**. Only accepted requests that are submitted prior to the payment date will be included in the 1st quarter payments. Accepted requests that are processed after the 1st quarter payment date will be included in the 2nd quarter payment.

As a reminder the following State aid programs are available in MiSSG:

- Children of Veterans Tuition Grant
- Fostering Futures Scholarship
- MI GEAR UP Scholarship
- Michigan Competitive Scholarship
- Michigan Tuition Grant
- Police Officer's and Fire Fighter's Survivor Tuition Grant
- Tuition Incentive Program

October 13, 2021

Greetings Financial Aid Administrators,

On Wednesday, September 29, 2021, Governor Whitmer signed the Fiscal Year 2022 (FY22) budget which funds Student Scholarships, Grants and Outreach (SSGO) programs for Academic Year 2021-22. All programs received appropriations, which allow them to remain funded. Below you will find details on Academic Year 2021-22 State Financial Aid Program updates.

FY22 Budget Updates

Children of Veterans Tuition Grant (CVTG)

- No program changes.
- $2,800 annual maximum award.

Fostering Futures Scholarship (FFS)

- No program changes.
- $3,000 annual maximum award.

Futures for Frontliners (F4F)

- No program changes.

Michigan Competitive Scholarship (MCS)

- No program changes.
- $1,000 annual maximum award.

Michigan Reconnect Grant (Reconnect)

- No program changes.

Michigan GEAR UP Scholarship (MI GEAR UP)

- More information to come.

Michigan Tuition Grant (MTG)

- No program changes.
- $2,800 annual maximum award.

Tuition Incentive Program (TIP)

- No program changes.
- Reminder: Phase I annual credit maximum is now 30 credits.

2021-22 Program Fact Sheets

Fact Sheets for SSGO programs are updated for the new academic year:

- 2021-22 Children of Veterans Tuition Grant (CVTG) Fact Sheet
- 2021-22 Fostering Futures Scholarship (FFS) Fact Sheet
- 2021-22 Michigan Competitive Scholarship (MCS) Fact Sheet
- 2021-22 Michigan Tuition Grant (MTG) Fact Sheet
- 2021-22 Police Officer's and Fire Fighter's Survivor Tuition Grant (STG) Fact Sheet
- 2021-22 Tuition Incentive Program (TIP) Fact Sheet

State Programs Procedures Manual

Updates to the State Programs Procedure Manual will be coming soon.

Fall Certification/Reimbursement Requests - Opens Wednesday, October 13, 2021

Institutions may begin certifying awards/requesting reimbursements for the Fall 2021 term/semester on October 13, 2021.

To be included in the 1st quarter payments, awards must be certified, and reimbursements requested by the deadline of **5:00 p.m. on November 16, 2021**.

1st quarter payments will be processed beginning on November 17, 2021.

2021-22 SSGO Payment Schedule

The following State financial aid programs are available in MiSSG and each should be evaluated for student eligibility and payment:

- Children of Veterans Tuition Grant
- Fostering Futures Scholarship
- Futures for Frontliners
- Michigan Competitive Scholarship
- Michigan Reconnect Grant
- Michigan Tuition Grant
- Tuition Incentive Program

Please note:

- Police Officer's and Fire Fighter's Survivor Tuition Grant operates on a different payment cycle. Institutions with eligible students will be contacted separately.

September 22, 2021

MiSSG School Budget Updates

Between now and October 2, 2021, institution budget screens for Academic Year 2022-23 may be updated (with prior-year 2021-22 data).

To update your institution's 2022-23 budget, please follow these instructions:

1. Log into MiSSG, click on the **Michigan Competitive Scholarship** menu.
2. Click **School Profile**.
3. Change the Academic Year at the top of the screen from **Year 2021-22 to 2022-23**.
4. Click **Budget**.
5. Enter both the Tuition and Fees and Room and Board using your institution's **2021-22 budget information**. **NOTE**: If there is **no change** to budget amounts, please click, "The budget amounts have been reviewed and approved," check box.
6. Click **Save**.

For private institutions, once the MCS budget is entered, the MTG budget fields will populate automatically with the same budget information. No further action is required in the MTG school profile regarding the budget after MCS is updated.

If a budget is not entered by October 2, your 2021-22 budget information will be used for 2022-23 awards.

MiSSG School Profile Updates

To assist SSGO, please access your **School Profile** for each aid program and update the primary and secondary contact information.

To update the contact information, please follow these instructions:

1. Log into MiSSG, click on an aid program from the menu.
2. Click **School Profile**.
3. Confirm the Academic Year at the top of the screen is **Year 2021-22**.
4. Enter the contact information and the secondary contact information.
5. Click **Save.**

September 17, 2021

For Community Colleges Only

Futures for Frontliners Scholarship (F4F) and Michigan Reconnect Scholarship (Reconnect) Date Associate Degree Earned

F4F and Reconnect Students WITH a 2021-22 MiSSG Record

For students who may have earned their associate degree during Winter 2021, Spring 2021, or Summer 2021, please report the 'Date Associate Degree Earned' on the student's F4F or Reconnect 2021-22 Academic Year record.

F4F and Reconnect Students WITHOUT a 2021-22 MiSSG Record

For students who may have earned their associate degree during Winter 2021, Spring 2021, or Summer 2021, please complete the attached spreadsheet per program. The spreadsheet must be submitted to Nancy Vaughn, vaughnn@michigan.gov, no later than **October 1, 2021.**

When submitting your spreadsheet, please save each file with your institution name and program name.

For questions, please contact Nancy Vaughn at vaughnn@michigan.gov or 517-335-7408.

- Grad Date 20-21 for SCHOOLNAME for PROGRAM.xlsx

September 13, 2021

Between now and October 2, 2021, institution budget screens for Academic Year 2022-23 may be updated (with prior-year 2021-22 data).

To update your institution's 2022-23 budget, please follow these instructions:

1. Log into MiSSG, click on the **Michigan Competitive Scholarship** menu.
2. Click **School Profile**.
3. Change the Academic Year at the top of the screen from **Year 2021-22 to 2022-23**.
4. Click **Budget**.
5. Enter both the Tuition and Fees and Room and Board using your institution's **2021-2022 budget information**. **NOTE**: if there is **no change** to budget amounts, please click, "The budget amounts have been reviewed and approved," check box.
6. Click **Save**.

For private institutions, once the MCS budget is entered, the MTG budget fields will populate automatically with the same budget information. No further action is required in the MTG school profile regarding the budget after MCS is updated.

If a budget is not entered by October 2, your 2021-2022 budget information will be used for 2022-23 awards.

September 8, 2021

TIP Phase I Maximum Annual Credit Increase

Based on feedback from institutions, we anticipated an increase to the TIP Phase I maximum annual credits from 24 to 30 beginning with Academic Year 2021-22. Our hope was to announce the annual credit increase along with news of the Fiscal Year 2022 (FY22) budget and State financial aid program updates. Due to the current timing of the FY22 budget, we moved forward with adding the changes to MiSSG. You will notice as of September 7, 2021, the credit adjustment is reflected. We are hopeful this change will support our students towards the completion of their degree.

September 7, 2021

Welcome to Academic Year 2021-22

Student Scholarships, Grants and Outreach (SSGO)

MI Student Aid

Michigan Department of Treasury | Office of Postsecondary Financial Planning

Message from the Director

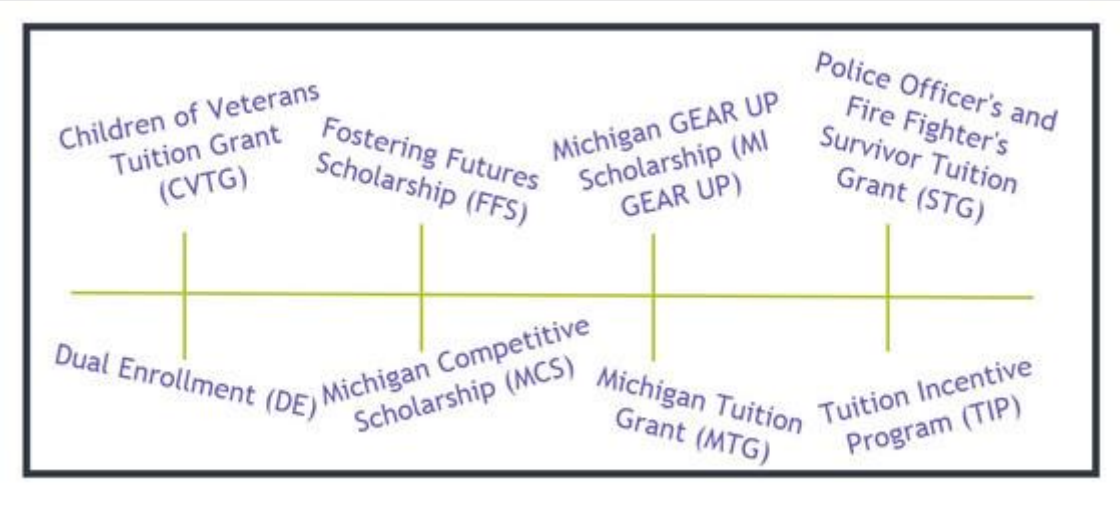
As we begin the new academic year, I want to take a moment to acknowledge the past year we have completed. This has been a time filled with challenges and opportunities. Together we found innovative ways to continue to support our students and families through challenging times and we continue to look for ways to better support you, our partners in this endeavor.

I joined the State of Michigan in 2016 and I entered the position of Director shortly after our Student Scholarships and Grants division and Outreach division merged into the Student Scholarships, Grants and Outreach (SSGO) division in late May 2020. Little time was available for a proper introduction since we essentially "hit the ground running." I have over twenty years of experience in student financial aid. I started my career as a financial aid advisor and have always had a passion for helping students. As a first-generation college graduate, I benefited from the knowledge and advice of others and I place high priority on providing helpful information to our students and families. I am excited to see what opportunities are ahead in this new year and look forward to working together to best support our students and families as they navigate a successful path to postsecondary education.

At this point in time, SSGO has no new budget updates. We will continue to monitor and share budget/State financial aid program updates when they become available.

We wish you well in the new academic year!

-Diann Cosme, Director



Message from the Deputy Director

This new year marks the beginning of yet another journey into the education of Michigan students.

The Program Coordinator team and I would like to take this opportunity to welcome you. We are excited for another year of collaboration to support students and families.

Our programs provide nearly $140 million to more than 71,000 students annually. We cannot do the work that we do without relying on our partners; high school counselors, college access professionals, and YOU!

We experienced many changes throughout Academic Year 2020-21 within our organization and have acquired new staff to assist with the eight funded programs that we administer.

Name	**Program(s)**
Jessica Kuchar	Fostering Futures Scholarships (FFS) Tuition Incentive Program (TIP)
Marion Seelman	Michigan Competitive Scholarship (MCS) Michigan Tuition Grant (MTG)
Nancy Vaughn	Dual Enrollment (DE) Futures for Frontliners Scholarship (F4F) Michigan Reconnect Scholarship (Reconnect)
Sierra Hanses	Dual Enrollment (DE) in training. Michigan GEAR UP Scholarship (MI GEAR UP)
Deanna Hudson (**Interim**)	Children of Veterans Tuition Grant (CVTG) Police Officer's and Fire Fighter's Survivor Tuition Grant (STG)

We look forward to a fantastic school year!

Janice Hursey-Anderson, Deputy Director

Message from the CCC Manager

Our Customer Care Center (CCC) is made up of a team of call center representatives available to assist students, families, counselors, college access professionals, financial aid administrators and more! During this last year, our representatives responded to over 20,000 emails and assisted more than 40,000 callers. Our representatives are equipped and eager to share information on State financial aid programs, application processes, eligibility and payment statuses, processing updates to student records, and assisting with MiSSG support. In addition, the CCC is also supported by our MiSSG System Analyst and our Social Media/Digital Marketing Analyst who both have been a huge asset to the changes and evolvement of SSGO's work within the last 1 1/2 years.

We look forward to supporting you during this next academic year. Please contact us at 1-888-447-2687 or mistudentaid@michigan.gov and one of our representatives will be happy to assist you! For our Spanish speaking customers, you may ask to speak with Francisco Herrera, one of our recent additions to the CCC team.

-Jennifer Maurer, Manager

:

Message from the Outreach Manager

The MI Student Aid Outreach team is available and ready to serve the state of Michigan in-person or virtually! The Outreach staff is regionally assigned to specific regions throughout the state. Check to see who your regional representative is and be sure to contact them if you would like additional support for your students and staff.

MI Student Aid Outreach plans to provide presentations and workshops statewide this year, both in-person and virtually. More information regarding the workshops can be found on the MI Student Aid Web site. If you would like for our team to provide a workshop or presentation for your organization, please visit our event request page.

We look forward to serving you in Academic Year 2021-22!

-Chad Somerville, Manager

Services Provided

SSGO/MI Student Aid is actively involved in promoting postsecondary education, financial literacy, and financial aid options to Michigan students and families. SSGO/MI Student Aid partners with counselors and high schools, statewide, to bring resources directly to students. Some of the services provided include:

- Customer Care Center
- GovDelivery Email Communication
- MiSSG Data Management System
- MI Scholarship Search
- Publications and Manuals
- Social Media
- Training and Outreach Events
- Web site

MEET OUR TEAM

A staff directory with key contact information is available here.

September 3, 2021

All State Financial Aid Programs

All institutions must balance expenditures for State financial aid programs following the 4th quarter payments. Institutions must issue any refunds owed to SSGO no later than September 15 and complete the SSGO Refund Worksheet available on our Web site.

September 1, 2021

Community Colleges Only

Reporting Eligible – No Reimbursement Students for Academic Year 2020-21

For the Futures for Frontliners Scholarship (F4F) and Michigan Reconnect Scholarship (Reconnect), institutions were required to utilize the request reimbursement process to report students who met the eligibility requirements for the award, but were unable to receive a reimbursement due to other aid.

We realize some institutions may have missed reporting many of their students. It is critical that these students are reported to continue to meet the scholarship eligibility requirements.

We have worked with our vendor to identify a temporary solution for Academic Year 2020-21.

Please complete the attached spreadsheet per program and include the following fields:

- MiSSG ID
- Term
- Number of Credits

For students who were eligible for more than one term for no reimbursement, they will need to be listed for each term eligible.

The file must be submitted to Nancy Vaughn, vaughnn@michigan.gov no later than **5:00 p.m. Thursday, September 16, 2021. Please note, if a student is not reported and a file is not received by the deadline, the student's eligibility will be impacted and may result in them not receiving an award in the future.**

When submitting your file, please save each file with your institution name and program name.

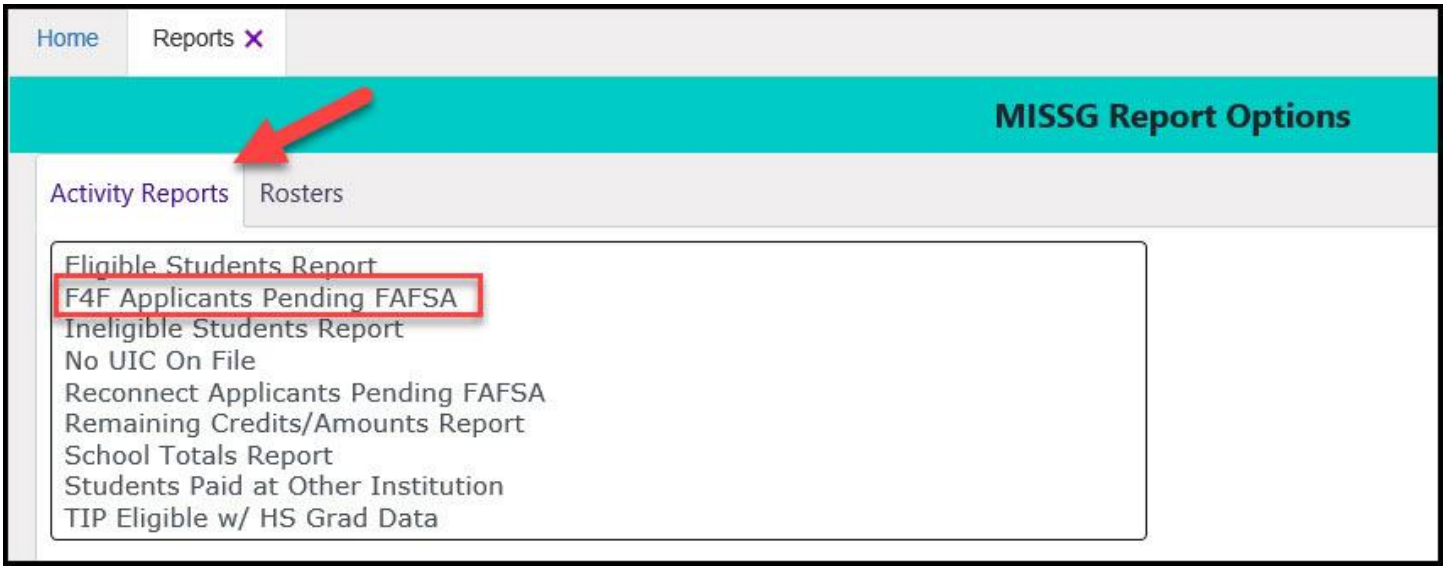
For questions, please contact Nancy Vaughn at vaughnn@michigan.gov or 517-335-7408.

- Insert ElgNoReimb for SCHOOLNAME for PROGRAM.xlsx

August 30, 2021

Dear Futures for Frontliners Administrators,

MiSSG now offers a new report for Futures for Frontliners Pending FAFSA. Here, you can see all students at your institution who are eligible for the program, but still need to submit a FAFSA in order to access the funds.



The attached screenshot is an example of the data provided in the report. Please feel free to contact us with any questions you may have at 1-888-447-2687.

- Report Example.jpg

August 18, 2021

Modifications to the Information Roster

To provide institutions with more detail, the Information Roster has been updated to include the following:

- Date Eligible/Transferred In
- HS Grad Confirmed by CEPI (Yes/No)
- Dollar Amount Format Updated (e.g. 9999.99)

Additionally, for F4F and Reconnect, students who have been reported 'Eligible no Reimbursement' are now notated with an asterisk on the payment amount for the term reported.

The file format is outlined in the sample below:

Last Name	First Name	Middle Initial	SSN	Address	City	State	Zip	Email Address	Phone Number	Date of Birth	Grade Level	Date Associates Degree Earned	Date Eligible/ Transferred In	HS Grad Confirmed by CEPI	Eligibility Status	Fall Payment Amount	Winter Payment Amount	Spring Payment Amount	Summer Payment Amount	Ineligibility Reasons
ADAMS	TEST		123456789	430 WEST ALLEGAN	LANSING	MI	48909	test@michigan.gov	(888) 447-2687	1/1/1999			9/10/2020	Yes	Eligible	0	0	0	0*	

Modifications to the Eligible Students Report

To provide institutions with more detail, the Eligible Students Report for Futures for Frontliners and Michigan Reconnect Scholarship have been updated to include the following:

- Date Associates Degree Earned

The file format is outlined in the sample below:

Name	SSN	Total Award	Fall Amount	Winter Amount	Spring Amount	Summer Amount	Date Eligible/ Transferred In	HS Grad Confirmed by CEPI	Date Associates Degree Earned
ADAMS, TEST	123456789	$1,132.00	0	0	$1,132.00	0	10/9/2020	Yes	5/1/2021

August 10, 2021

Greetings,

Over this past year Emily Hurtado-Arboleda took on the dual role of TIP Program Coordinator while also serving as an Outreach Analyst for Southeast Michigan. MI Student Aid would like to announce as of July 28, 2021, Jessica Kuchar is the new Program Coordinator for TIP and Emily will shift back to her Outreach role permanently. Please see below for Jessica's bio and contact information.

- Jessica Kuchar: 517-335-7307 or KucharJ3@michigan.gov

Jessica began working with SSGO in April of 2013 as a customer care representative. In her role as a customer care representative, Jessica assisted in answering phones and emails for SSGO. She also assisted program coordinators in several tasks including billing and program reviews. Jessica is passionate about helping students reach their education goals and is excited to continue to do so in her new role. Jessica graduated from Davenport University in 2020 with a Bachelor's Degree in Business Administration, specializing in Accounting.

July 29, 2021

To clarify any concerns:

Student Scholarships, Grants, and Outreach (SSGO) will be following the pause of the verification process indicated in the Dear Colleague Letter (DCL ID: GEN-21-05) for Academic Year 2021-22. All other program eligibility requirements remain the same.

July 29, 2021

4th Quarter Certification and Reimbursement Requests – EXTENDED

In order accommodate institutions that may need additional time for year-end balancing, the payment certification and reimbursement requests date will be extended.

To be included in the 4th quarter payment, awards must be certified and reimbursements requested successfully by the deadline of **5:00 p.m. on Tuesday, August 10, 2021**. Payments for all programs (excluding: Futures for Frontliners and Reconnect) will be made on August 11, 2021.

The 4th quarter payment is the final payment for Academic Year 2020-21. No additional awards will be paid after the 4th quarter payment.

Institutions may certify awards and request reimbursements for the following terms/semesters:

- Fall 2020
- Winter 2021
- Spring 2021
- Summer 2021

July 23, 2021

Regarding the announcement made by the U.S. Department of Education on July 13, 2021, Student Scholarships, Grants, and Outreach (SSGO) will be following the pause of the income verification process for Academic Year 2021-22. All other program eligibility requirements remain the same.

July, 22, 2021

Financial Aid Professionals:

To be included in the 4th quarter payment, awards must be certified, and reimbursements requested successfully by the deadline of **5:00 p.m. on Wednesday, August 4, 2021**.

The 4th quarter payment is the final payment for Academic Year 2020-21. No additional awards will be paid after the 4th quarter payment.

Institutions may certify awards and request reimbursements for the following terms/semesters:

- Fall 2020
- Winter 2021
- Spring 2021
- Summer 2021

NOTE: The Futures for Frontliners (F4F) and Michigan Reconnect 4th quarter reimbursement or request to indicate "Eligible No Reimbursement" deadline is August 17, 2021. Institutions may request reimbursements for the following terms/semesters:

- F4F: Winter 2021, Spring 2021, Summer 2021
- Michigan Reconnect: Summer 2021

If you need assistance, please contact Student Scholarships, Grants and Outreach at 1-888-447-2687.

July 20, 2021

Greeting Financial Aid Professionals,

Recently, the Governor signed two new bills that would allow additional consideration and extension of awards for the Michigan Competitive Scholarship (MCS) and Michigan Tuition Grant (MTG).

- HB 4055 (Modifies MCS)
- HB 4056 (Modifies MTG)

Student Scholarships, Grants and Outreach (SSGO) is currently working on policy exceptions for students from the graduating Class of 2021 who were unable to take the SAT test. We are currently considering a possible extension for these students to take the SAT. SSGO is also researching alternative options to the SAT test.

Additionally, we are currently working with our vendor to implement modifications to the data management system, MiSSG, to provide award extensions to eligible MCS and MTG students.

As we work to finalize the policy changes and updates to MiSSG, we will communicate additional details.