# **MPSC E-Dockets Instruction Manual**

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## **Accessing E-Dockets**

#### **Do I Need an E-Dockets Account?**

Not everyone needs an MPSC E-Dockets account. Please review the options below to see if you do.

- I want to search for/view cases and filings, submit a comment, or be notified of new case filings.
  - You do not need an account. Please see the index at the beginning of this document for applicable instructions.
- <u>I am an individual</u> and would like to file a complaint against one (or more) of my utility companies.
  - You do not need an account. Please see here for instructions on how to file your complaint: <u>https://www.michigan.gov/mpsc/consumer/complaints</u>
- I work for a company and plan to make 1-2 filings per year on existing cases and/or I will only be filing confidential documents.
  - You do not need an account.
    - For <u>public</u> documents, please send your file with the case number to mpscedockets@michigan.gov. Your file **must** meet the criteria listed in the Checklist for Approval of Electronically Filed Documents.
    - For <u>confidential</u> documents, please see the *Filings* (<u>Confidential</u> Documents) section of this manual for submission options.
- I work for a company and need to create 1+ <u>new</u> cases and/or make 3+ filings per year on existing cases.
  - You need an account. Please see the *Creating an Account* section of this document for detailed instructions.

#### **Creating an Account**

Accessing E-Dockets through MILogin is a two-part process. First, you'll create a MILogin for Business account (part 1). Then, you'll request access to the MPSC E-Dockets application (part 2). If you already have your own MILogin for Business account, you do not need to create another one and can skip to part 2 of this section.

#### System Requirements

- Supported browsers and operating systems: <u>https://help.salesforce.com/s/articleView?id=000393294&type=1</u>
- Pop-ups must be enabled
- JavaScript must be enabled

#### Part 1: Creating a MILogin for Business Account

1. From your internet browser, navigate to <u>https://milogintp.michigan.gov</u>. Click the Create an Account button.

ALC I	MiLogin for Business	Help Contact	t Us
	Michigan's one-stop login solution for business $\rightarrow$	Welcome to <b>MiLogin</b> for Business	
		Lookup your user ID Password	
	through a single user ID. Whether you want to renew a business license, access CHAMPS for Medicaid billing & claims, or report wages, hours, & contributions for your	Forgot your password?	
	employees, you can use your MiLogin for Business user ID to connect you to many Michigan government services.	Log In	
	-	Create an Account	
Constantine la			
Copyrigh	t 2025 State of Michigan	Policies	5

- 2. Enter your information at each of the ten MILogin steps, beginning with email verification.
  - a. You **must** use your own **work** information to create the account, even if you are filing on behalf of someone else. You will be able to create cases and file on behalf of another person in subsequent sections of this manual. <u>Using another person's email</u> address, a shared email address, or a personal email will result in your request being rejected.

	MiLogin for Business		Help Contac	ct Us
	< васк Step 1 of 10 Email verification	$\rightarrow$	Enter your email MiLogin is used for a variety of government services. If you've ever used any online services you might already have an account. Email	4
	• • • • • • • • • • • • • • • • • • • •		We will never send you spam or share your information with anyone outside of the State of Michigan services you choose to access.  Next Step	Ţ
Copyrigh	t 2023 State of Michigan		Polici	ies

3. Once you've gone through all ten steps, you'll be taken to the home page. This indicates that you have successfully created your MILogin for Business account.

	MiLogin for Business	Home	Discover C	Online Services	Help	Contact Us	K	~
	Access your requested online services and search for more.							
			Q	Discover Or MiLogin is used services at the are here to ens and protected. Find Services	hline So d to secu s State of sure your	ervices re many online f Michigan. We identity is safe	2	
Copyrigh	at 2023 State of Michigan							Policies

#### Part 2: How to Request Access to the MPSC E-Dockets Application

1. Login to your MILogin for Business account (<u>https://milogintp.michigan.gov</u>). From your home page, click Find Services.

A B	MiLogin for Business	Home	Discover C	online Services	Help	Contact Us	K	~
	<b>Welcome K</b> Access your requested online services and search for more.							
			Q	Discover O	nline Se	rvices		
				MiLogin is used services at the are here to ens and protected.	d to secure <b>State of</b> sure your i	e many <b>online</b> <b>Michigan</b> . We dentity is safe	2	
			~	Find Services				
Copyriah	it 2023 State of Michigan							Policies
_opyng.								

2. Type "MPSC E-Dockets" in the search box and click Search.

A C	MiLogin for Business	Home	Discover Online Services	Help	Contact Us	K Y
	< Back to Home					
	Discover Online Services					
	From renewing vehicle plates to getting food assistance, find and access the services you r	need.				
	Search for Services					
	MPSC E-Dockets				× Sea	arch
					1	
	Filter by Departments					
	All Departments		$\sim$	6		
	Attorney General (AG)		Q			
	Center for Educational Performance and Information (CEPI)	convio	o or discover more	by fil	toring the	

#### 3. Click the MPSC E-Dockets result that appears.



4. Review and accept the terms and conditions.



5. Fill out the additional information and click Next Step.

Copylight 2023 Stare of Maling Address       Street Address         City       City         City       City         Stare       Postal Code         Country       UsA	< Back Request Service	$\rightarrow$	Additional Information In order to proceed with your request, please enter additional requested information below. Company Name Company
Mailing Address     Street Address     City     City     Destal Code     Country     USA     Next Step     Next Step     Next Step	Copyright 2023 State of Michigan		Policies
✓ Back   Request   Service   →   Mailing Address   City   City <th></th> <th></th> <th></th>			
	< Back Request Service	$\rightarrow$	Mailing Address   Street Address

6. If your request was processed successfully, you will see the screen below, and an MPSC staff member will review and set up your E-Dockets account. Your account is not automatically active, and a staff member will email you once it is configured. If the request is unsuccessful, please contact the helpdesk at 517-241-9700 or 800-968-2644 (toll free).

	< Back	
	LARA	
· RANNING	<b>MPSC E-Dockets</b> This project will modernize and replace the MPSC's existing E-Dockets and Legal Edge legacy case management systems with a single Salesforce-based solution serving both internal and external users.	
	Your request is being processed We have received your request and it is under review. You will be notified via email when access is granted. You will be able to launch the service, once the access is granted.	
	Continue	

7. Once you receive the confirmation email, click the MPSC E-Dockets link on your home page to access the system. You may have to log out of your account and then back in before the link is visible.

A CO	MiLogin for	Business	Home	Discover O	nline Services	Help	Contact Us	Ke 🚬 🗸 🗸
	Welc	ome K uested online services and search for more.						
	LARA	Licensing and Regulatory Affairs (LARA) MPSC E-Dockets	>	Q	Discover Or MiLogin is used services at the are here to ensu and protected. Find Services	Iline Secur I to secur State of ure your	ervices e many online Michigan. We identity is safe	
Copyrigh	nt 2023 State of Michigan							Policies

8. Review and agree to the terms and conditions. Click Launch Service.



9. You will now see the E-Dockets home page.

					MPSC Home	Contact N
LARA	h by Case or Filing #		Se	earch		
↑ Login / Sign Up E-Docke	ts Help Hearings Calendar Co	ommission Meeting Agendas Arcl	nived Commission Orders			
The Michigan Public Service Commiss before the Commission. Click here fo	sion's Electronic Docket Filings System r more information.	n (E-Dockets) provides for the electron	c submission of documents and online	access of documents submitted in cases		
Effective August 1, 2022, the MPSC	Cadded a new section for public com	ments. Previously filed public comm	ents remain in the "Filings" section.			
A document filed electronically mu form (Optical Character Recognition	ust be 100 MB or smaller and upload on) and capable of being copied and	ded as a PDF file (Portable Documen I pasted.	t Format). In addition, the text of th	e PDF file must be searchable in OCR		
New Case						
Cases COMMUNITY-Ca: • 44 Items • Sorted by Case N	ses-Open Gas 🔻					
CASE NUMBER 🔻	OPEN DATE	ON BEHALF OF COMPANY	SUBJECT	INDUSTRY		
U-21499	10/10/2023	MI Power and Light LLC	In the Matter of the application for an Alternative Natural Gas supplier for MI Power and Light LLC	Gas		
U-21497	09/28/2023	Susan and Ernest John Lansing Household	In the Matter of the Complaint of Ernest John and Susan Lansing against DTE Gas Company	Gas		

# **Navigation Quick Tips**

			MPSC Home	Contact MPSC
	LARA     Search by Case or Filing #     Search			
	★ Login / Sign Up E-Dockets Help Hearings Calendar Commission Meeting Agendas Archived Commission Orders Find order 1960 to provide for the electronic submission of documents and online access of documents before the Commission. Click here for more information.	rs from resent ents submitted in cases		
	Submission of public comments or subscribing to filing notifications do <b>not</b> require you to sign up for an account.			
	To submit a comment on any case before the Commission, follow these instructions.			
	A document filed electronically must be 100 MB or smaller and uploaded as a PDF file (Portable Document Format). In addition, the text of the PDF file must form (Optical Character Recognition) and capable of being copied and pasted.	<i>be searchable in OCR</i>		
Click header text to	Click down arrows to see available list views			
sort and reverse sort by that column	50+ items • Sorted by Open Date • Filtered by All cases • Updated a few seconds ago Q. Search this list Q. Search this list			
	Case Number V Open Da V On Behalf of Company V Subject			
Click these arr	1 U-21558 11/28/2023 CBTS Technology Solutions, LLC In the matter of CBTS Technology Solutions LLC's Notice of Proposed Partial Sector	ervice Discontinuance	•	
clip or wrap co	2 U-21517 11/27/2023 Michigan Gas Utilities Corporation (MGU) In the matter of the application of Michigan Gas Utilities Corporation for appro	val to implement		-

## **Searching for Records**

### **Locating Records Using Text**

1. Searches can be refined by various criteria, including case number, filing number, filing type, case and filing descriptions, filer, file name, and text within PDFs. To find records, type your criteria in the search box at the top of the page and click Search.

					MPSC Home Co
LARA	rates		Search	-	_2
1 ↑ Login / Sign Up	Q "rates" in MPSC E-Dockets Community				
	U-21490 Case • In the matter of the Application of Consumers	Energy Company for authority to increas	se its rates for the distribution of natural gas a	an	
The Michigan Public Service before the Commission. Cli	Ick U-21513 Case • In the matter of the application of UPPER PENI	IINSULA POWER COMPANY for approva	al of depreciation rates and expenses.	cuments submitt	ted in cases
Submission of public comm	Me U-21488 Case • In the Matter of the Application of Alpena Pow	ver Company for authority to increase its	rates for the sale of electricity.		
To submit a comment on a	U-21297 Case • In the matter of the Application of DTE ELECTF	RIC COMPANY for authority to increase	its rates, amend its rate schedules and rules g	şo	
A document filed electron form (Optical Character F	U-21525 nic Case • In the matter of the application of DTE MICHIC Re U-21461 Case • In the matter of the application of INDIANA M	GAN LATERAL COMPANY requesting ex IICHIGAN POWER COMPANY for author	parte approval to increase its rates for transp rity to increase its rates for the sale of electri-	o <b>ust be searchab</b>	ble in OCR
	Y-Cases-All 👻				
50+ items • Sorted by Case Nu	umber • Filtered by All cases • Updated a minute ago		Q Search this list	¢ • Ⅲ • C	C T
Case N ↓ ∨	Open D V On Behalf of Company V	Subject			
1 U-9996	7/8/1991 The Detroit Edison Company	In the matter of the complaint of the Detroit Edison Company.	Archdiocese of Detroit, St. John Provinci	al Seminary against The	le
2 U-9908	6/17/1991	In the matter of the complaint of Jan	nes R. Imhoff against Michigan Bell Teleph	one Company.	
3 U-9889	5/9/1991 The Detroit Edison Company	In the matter of the complaint of W.	S. Lantz Corporation against The Detroit I	Edison Company.	

2. This will bring up a partial list of results. Click the Search Results category you want to see more results for or apply filters to (optional).

						MPSC Home Contact MPSC	
			_		1000		
	LARA	rates			Search		
	▲ Login / Sign Lln F-F	)ockets Help Heari	ngs Calendar	Commission Meeting Agendas Archived Commission Orders			
	П содиту задитор с с		ngs Calchuar				
	Search Results	Cases					
1	All	5+ Results • Sorted	by Relevance 🔻		View More		
	Cases	CASE NUMBER	OPEN DATE	SUBJECT	ON BEHALF OF COMPANY	INE	
	Cases	U-21461	6/29/2023	In the matter of the application of INDIANA MICHIGAN	Indiana Michigan Power Company	Elec	
	Filings	U-21490	10/13/2023	In the matter of the Application of Consumers Energy C	Consumers Energy Company	Gas	
	Files	U-21389	3/30/2023	In the matter of the application for Consumers Energy C	Consumers Energy Company	Elec	
	Collapse List	U-21488	9/1/2023	In the Matter of the Application of Alpena Power Compa	Alpena Power Company	Elec	
		U-21513	12/6/2023	In the matter of the application of UPPER PENINSULA P	Upper Peninsula Power Company (UPPCO)	Elec	
		•				•	
		Filings 5+ Results • Sorted	by Relevance <b>V</b>		View Mor	e	
		FILING # FI	LE DATE FIL	ED BY ON BEHALF OF COMPANY	FILING TYPE FILING DESCRIP	ΤΙΟ	
		U-18255-0384 2/	28/2018 Jen	nifer Kefer Association of Businesses Advocating Tariff Equity (	ABATE) Letter Business letter sub	miti 🗸	

3. Populate filter criteria to narrow down your search results (optional).

Search Results	Cases 50+ Results • Sorted	by Relevance 🔻		
All				
Cases	CASENOMIDER	OPENDATE	SUBJECT	ON BEHALF OF COMPANY
 Expand List	U-21461	6/29/2023	In the matter of the application of INDIANA MICHIGAN	Indiana Michigan Power Company
	U-21490	10/13/2023	In the matter of the Application of Consumers Energy C	Consumers Energy Company
Refine By	U-21389	3/30/2023	In the matter of the application for Consumers Energy C	Consumers Energy Company
Case Number	U-21488	9/1/2023	In the Matter of the Application of Alpena Power Compa	Alpena Power Company
	U-21513	12/6/2023	In the matter of the application of UPPER PENINSULA P	Upper Peninsula Power Company (UPPCO)
Open Date	U-21525	11/16/2023	In the matter of the application of DTE MICHIGAN LATE	DTE Michigan Lateral Company (DMLC)
Choose 🔻	U-21534	12/28/2023	In the matter of the Application of DTE ELECTRIC COM	DTE Electric Company
Subject	U-21540	12/28/2023	In the matter of the application of Michigan Gas Utilities	Michigan Gas Utilities Corporation (MGU)
On Behalf of Company	U-21541	12/28/2023	In the matter of the application of Upper Michigan Energ	Upper Michigan Energy Resources Corporation (L
	U-21291	7/12/2023	In the matter of the application of DTE GAS COMPANY f	DTE Gas Company
Industry	U-21384	9/29/2023	In the matter of the Application of DTE GAS Company fo	DTE Gas Company
Choose 🔻	U-21224	3/28/2022	In the matter of the application of Consumers Energy Co	Consumers Energy Company
	U-21227	5/12/2022	In the matter, on the Commission's own motion, to seek $\ldots$	Michigan Public Service Commission (MPSC)
	U-20697	1/24/2020	In the matter of the application of Consumers Energy Co	Consumers Energy Company

## **Locating Filings Using File Date**

1. In the search box at the top of the page, enter a file date in either mm/dd/yy or mm/dd/yyyy format. Do not include leading zeros. Click the Search button. For example, January 9, 2018 can be entered as 1/9/18 or 1/9/2018 but not 01/09/18.

						MPSC Home	
		and the second second					
LARA 1/9/18		Search				2	
Q "1/9/18" in MPSC E-Dockr ✿ Login / Sign Up E	ets Community						
The ML an Public Service Commission's Electronic Docket F before the Commission. Click here for more information.	ilings System (E-Dockets) provides for the electronic sul	omission of documents and online access	of docume	ents submitte	ed in cas	es	
Submission of public comments or subscribing to filing notif	ications do <b>not</b> require you to sign up for an account.						
To submit a comment on any case before the Commission, fr	ollow these instructions.						
Public comments may be located in the Case Comments see	tion and/or Filings section.						
A document filed electronically must be 100 MB or smaller form (Optical Character Recognition) and capable of being	r and uploaded as a PDF file (Portable Document Fo g copied and pasted.	rmat). In addition, the text of the PDF f	file must b	e searchabl	le in OC	CR	
Cases COMMUNITY-Cases-All 🗸							
50+ items • Sorted by Open Date • Filtered by All cases • Updated a	few seconds ago	Q Search this list	ŵ •	III ∗ C'	C	Y	
Cas ∨ Open ↓ ∨ On Behalf of Com ∨	Subject		~	Industry		~	
1 U-21545 1/2/2024 Median Energy Corp.	In the matter of the application of Median Energy Con License	p. for an Alternative Gas Supplier		Gas		Â	
	In the matter of the Application of DTE ELECTRIC CO	MPANY for authority to increase its					

2. This will bring up a partial list of results. Click Filings in the Search Results category to see more results and apply filters.

	_	_			_			MPSC Home	Contact MPSC
	1/9/18					Search			
✿ Login / Sign Up E-Do	ockets Help He	earings Calenda	r Commission Mee	ting Agendas Archived Commis	sion Orders				_
Search Results	<b>Filings</b> 5+ Results • Sor	ted by Relevance	•				View More		
All	FILING#	FILE DATE	FILED BY	ON BEHALF OF COMPANY	FILING TYP	=	FILING DESCRIPTION		
Cases	U-12486-0150	1/9/2018	Thomas D. Wiegman	Dearborn Industrial Generation, LLC	Report	-	Mercury Report		
 Filings	U-12486-0149	1/9/2018	Thomas D. Wiegman	Dearborn Industrial Generation, LLC	Report		Mercury Report		
Files	U-12486-0148	1/9/2018	Mitchell Hefner	Genesee Power Station, LP (GPS)	Report		Mercury Emissions Repo	- -	
Collapse List	U-16640-0023	1/9/2018	Adam C. Smith	CMS ERM Michigan, LLC	Notice of Opp	oortunity to Comment	Notice of Opportunity to	(	
	U-17077-0035	1/9/2018	Public Comment	Public Comment	Comments		Public Comment		
	• Files 5+ Results • Sor	ted by Relevance	•				View More		
	TITLE PDF Answer t	o Energy MI Peti	tion for Rehearing 1-10	-18 2	IZE CRE 10КВ 1/10	<b>ATED DATE</b> /2018, 4:16 PM	OWNER		

3. Populate filter criteria to narrow down your search results (optional).

	Search Results	Filings 23 Results • Sorted	by Relevance 🔻					
	7.01	FILING #	FILE DATE	FILED BY	ON BEHALF OF COMPANY	FILING TYPE	FILING DESCRIF	
	Filings	U-12486-0150	1/9/2018	Thomas D. Wiegman	Dearborn Industrial Generation, LLC	Report	Mercury Report	
	Expand List	U-12486-0149	1/9/2018	Thomas D. Wiegman	Dearborn Industrial Generation, LLC	Report	Mercury Report	
	Define By	U-12486-0148	1/9/2018	Mitchell Hefner	Genesee Power Station, LP (GPS)	Report	Mercury Emission	
	кеппе ву	U-16640-0023	1/9/2018	Adam C. Smith	CMS ERM Michigan, LLC	Notice of Opportunity to Comment	Notice of Opportu	
	Filing #	U-17077-0035	1/9/2018	Public Comment	Public Comment	Comments	Public Comment	
	File Date	U-17918-R-0084	1/9/2018	Joel B. King	Department of Attorney General	Proof of Service	Proof of Service fc	
		U-17953-0167	1/9/2018	Theresa A. Staley	Consumers Energy Company	Motion	Joint Motion for S	
	C11005E ¥	U-17918-R-0083	1/9/2018	Robert W. Beach	Consumers Energy Company	Proof of Service	Discovery Respon	
	Filed By	U-17940-R-0019	1/9/2018	Paul M. Collins	Michigan Gas Utilities Corporation (MGU)	Proof of Service	Proof of Service -	
		U-17918-R-0082	1/9/2018	Robert W. Beach	Consumers Energy Company	Proof of Service	Discovery Respon	
	On Behalf of Company	U-18120-0096	1/9/2018	Public Comment	Public Comment	Comments		
		U-18231-0038	1/9/2018	Dennis Mack	ALJs - MPSC	Scheduling Memo	Scheduling Memo	
	Filing Type	U-18231-0037	1/9/2018	Dennis Mack	ALJs - MPSC	Scheduling Memo	Scheduling Memo	
	# Pages	U-18406-0018	1/9/2018	Amit T. Singh	MPSC Staff	Proof of Service	Proof of Service o	
		U-18403-0040	1/9/2018	Kimberly Flynn	Michigan Environmental Council	Proof of Service	Proof of Service of	
		U-18999-0054	1/9/2018	Heather M.S. Durian	MPSC Staff	Proof of Service	Proof of Service of	

# **Creating Records (registered users only)**

#### Cases

1. From the E-Dockets home page, click New Case.

							MPSC
					100		
LA	ri A	Search by Case	or Filing #			Search Cosmo Kra	
		E De alasta Ulala	Haaring Calustan	Completion Mastine Accorded	Anabiand Commission Orders		
	,in / Sign Op	E-Dockets Help	Hearings Calendar	Commission Meeting Agendas	Archived Commission Orders		
The Michiga before the (	an Public Servic Commission. C	ce Commission's Elec lick here for more in	tronic Docket Filings Sy formation.	stem (E-Dockets) provides for the ele	ectronic submission of documents and or	nline access of documents submitted in	cases
Public com	ments may be	located in the Case	Comments section an	d/or <b>Filings</b> section.			
A documer form (Opti	nt filed electro cal Character	onically must be 10 Recognition) and c	OMB or smaller and up apable of being copied	oloaded as a PDF file (Portable Doo and pasted.	cument Format). In addition, the text o	of the PDF file <mark>must</mark> be searchable in	OCR
New Cas	e						
C (	ases COMMUN	ITY-Cases-Al	I <del>-</del>				
•	500+ Items • Sc	orted by Case Number					
• CASE NU	JMBER V	orted by Case Number	I DATE	ON BEHALF OF COMPAN	Y SUBJECT	INDUSTRY	<u> </u>
• CASE NI U-9996	JMBER ▼	orted by Case Number OPEN 07/08/	I DATE 1991	ON BEHALF OF COMPAN	Y SUBJECT In the matter of the complaint o the Archdiocese of Detroit, St. J Provincial Seminary against The Detroit Edison Company.	INDUSTRY of John Electric	

- 2. Populate all fields applicable to your case (fields with an asterisk are required).
  - a. To populate the On Behalf of Company field(s), start typing the name of a company and click the magnifying glass to view the matching results. Select the name of the company from the list. (The database will not create your case if you don't select it this way.)
  - b. View additional guidance for a field by hovering over the gray circles.

		MPSC Home	Contact MPSC
	LARA Search by Case or Filing #		
	★ Login / Sign Up E-Dockets Help Hearings Calendar Commission Meeting Agendas Archived Commission Orders		
	CASE New Case		
	Description ()		
	Industry 🕢		
	None 🗸		
	Contact Name 🗿		
	Cosmo Kramer		
•	Account Name 🛈		
	MPSC Staff Click-magnifying-glass to		
	On Behalf of Company 🛈		
	9		
	On Behalf of Company 2 💿		
	Q,		
	On Behalf of Company 3 🛈		
	Q,		

3. The system will create your case and take you to the main page with the new number near the top of the page. The case is not open or visible to others until the first filing is approved.

									MPSC Home	Conta
		Search by Case	or Filing #				Search	Cosmo Kre		
		-	5							
	▲ Login / Sign Up	E-Dockets Help	Hearings Calendar	Commission Meeting Agendas	Archived	ommission Orders				
	To voguest changes t	a this same places	contract the Everyti	us Rusiness Castian hunhans	at 517 204	2000 or hu omo	Let massede sket			
	to request <b>changes</b> t	o this case, please	contact the Execution	ve business section by phone	al 317-204-	ou of by emai	r at mpscedockets	s@michigan.gov.		
I	Public comments ma	y be located in the	Case Comments se	ction and/or <b>Filings</b> section.						
	Please see here for ir	astructions on how	to get a case's party	vlist in Word document form	at or Excel sr	readsheet form	at			
		istractions of now	vio Ser a case s part		it of Excersion	readsheet for the	ac.			
	Case					Submit Comment	Print Case Comm	ents Print Case Filings		
	0-21557									
	Open Date	Industry	Subject							
		Steam	E-Dockets instruction	manual demo						
	Notify Me of New App	roved Filings								
	Description									
1	E-Dockets Instruction ma	nual demo		Industra	•					
l	U-21537			Steam						
(	Contact Name 🔳			Open Da	ite 🚯					
(	Cosmo Kramer									

## Filings (<u>Public</u> Documents)

These instructions only apply to filing **public** documents. For instructions on filing **confidential** documents, please see the next section of this document - *Filings* (*Confidential Documents*).

1. To attach a filing to a case, type its case number in the search bar at the top of the page and click Search.

					MPSC Home	Contact MPSC			
LARA 2153	7		Se	arch					
A Login/Sign Up E 1 U-21 Case	21537" in MPSC E-Dockets Communi 537 • E-Dockets instruction manual demo	ty		2		_			
The Michigan Public Service ( before the Commission. Click here fo	r more information.			cuments submitted in cases					
Public comments may be located in the Case Comments section and/or Filings section. A document filed electronically must be 100 MB or smaller and uploaded as a PDF file (Portable Document Format). In addition, the text of the PDF file must be searchable in OCR form (Optical Character Recognition) and capable of being copied and pasted.									
New Case									
Cases COMMUNITY-Cas • 500+ Items • Sorted by Cas	ses-All ▼ e Number								
CASE NUMBER V	OPEN DATE	ON BEHALF OF COMPANY	SUBJECT	INDUSTRY					
 U-9996	07/08/1991	The Detroit Edison Company	In the matter of the complaint of the Archdiocese of Detroit, St. John Provincial Seminary against The Detroit Edison Company.	Electric					
U-9908	06/17/1991		In the matter of the complaint of James R. Inhoff against Michigan	Communications					

2. Click the case number in the Cases results section.

LARA	21537 Search Search
▲ Login / Sign Up E	-Dockets Help Hearings Calendar Commission Meeting Agendas Archived Commission Orders
Search Results	Cases
All	CASE NUMBER OPEN DATE SUBJECT ON BEHALF OF COMPANY INDUSTRY
Cases	U-21537 E-Dockets instruction manual demo TEST Kramerica Industries Steam
Filings	
Files	Files View More 5+ Results ● Sorted by Relevance ▼
Collapse List	TITLE SIZE CREATED DATE OWNER
	PDD         21308 Exhibits - Creisher         1.2MB         5/24/2023, 4:13 PM
	PDF         21308 Exhibits - Creisher         1.2MB         5/25/2023, 9:14 AM
	PDF U-17333-R-0012 1.2MB 12/12/2017, 10:05 AM 7pts Admin
	PDF U-16294-0001 270KB 12/12/2017, 12:53 AM 7pts Admin
	Amended Application. Supplemental Testimony and Revised Exhibits (SEMC 1MB 3/2/2022, 2:29 PM Elizabeth Kunc

3. On the main case page, scroll down to the Filings section and click New.

Notify Me of New Approved Filings		•
Description  E-Dockets instruction manual demo Case Number U-21537 Contact Name Cosmo Kramer Account Name MPSC Staff On Behalf of Company TEST Kramerica Industries On Behalf of Company 2	Industry 1 Steam Open Date 1 Parent Case	
On Behalf of Company 3 1		/
Case Comments (0)		
Orders (0)		

- 4. Populate all fields. Click Save.
  - a. To populate the Filed By and On Behalf of Company fields, start typing the name of a person (Filed By field) or company (On Behalf of Company field) and click the magnifying glass to view the matching results. Select the name of the person or company from the list. (The database will not create your case if you don't select it this way.)
  - b. You can view additional guidance for a field by hovering over the gray circles.

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5. Attach your file to the record by clicking Upload Files or dragging your file over that button. Your file **must** meet the criteria listed in the Checklist for Approval of Electronically Filed Documents.

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6. You will receive a success message confirming the upload was successful. Click Done.

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On Behalf of Company TEST Kramerica Industries	Filing # U-21537-0001			
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# Pages 1				
Filer Cosmo Kramer				

Your filing has now been submitted to the MPSC. Once staff has reviewed it, you will receive an email that it has been approved or that there are errors that need to be corrected.

#### **Filings** (<u>Confidential</u> Documents)

# Only one copy of confidential information is filed with the Executive Secretary, either (i) in paper format, (ii) by CD/USB drive, or (iii) as an attachment via email. Your file <u>must</u> meet the criteria listed in the Checklist for Approval of Electronically Filed Documents.

The filer may choose to submit a letter informing the Michigan Public Service Commission (Commission) that a confidential filing is being submitted. This letter is filed in the specific docket file and is publicly viewable. The actual confidential document, submitted under seal, is entered in the docket file as a filing, however, it is not publicly viewable. For confidential filings or CD/USB drive submissions, you may hand-deliver the confidential information or send it via mail (USPS, UPS, FedEx, etc.) to:

Attention: Executive Secretary Michigan Public Service Commission 7109 W. Saginaw Hwy Lansing, MI 48917

For confidential documents attached and sent via email, you may email the confidential information to: <u>LARA-MPSC-Confidential-Filings@michigan.gov</u>. You must indicate in the email that the attachment is a confidential document and what case number it should be filed in. In addition, confidential documents sent via email may be password protected at the filer's discretion and in coordination with the Executive Secretary. An electronic confidential document is treated in same manner as a paper copy version. Again, the filer may choose to submit a letter attached to the email informing the Commission that a confidential filing is being submitted. This letter is filed in the specific docket and is publicly viewable. The actual electronic confidential document, submitted under seal, is entered in the docket as a filing but is not publicly viewable.

In mediated cases, the recommendation of a mediator and the answers to the recommendation are considered confidential and are maintained under seal by the Executive Secretary.

All confidential documents are retained by the Commission as indicated in its specific Retention and Disposal Schedules.

If you have additional questions, please contact the Executive Business Section at 517-284-8090.

## Subscribing and Unsubscribing to New Approved Filing Notifications

## Subscribing

1. In the search box at the top of the page, enter the case number you want filing notifications for and click the Search button.

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bef	fore the Commission. Click her	e for more information.					
Pul	iblic comments may be located	d in the Case Comments section	n and/or <b>Filings</b> section.				
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	J- <del>9</del> 996	07/08/1991	The Detroit Edison Company	In the matter of the complaint of the Archdiocese of Detroit, St. John Provincial Seminary against The Detroit Edison Company.	Electric		
U	J-9908	06/17/1991		In the matter of the complaint of James R. Imhoff against Michigan	Communications		

2. Click the case number in the Cases results section.

LARA	21537 Search Search
▲ Login / Sign Up E-	Dockets Help Hearings Calendar Commission Meeting Agendas Archived Commission Orders
Search Results	Cases
All	CASE NUMBER OPEN DATE SUBJECT ON BEHALF OF COMPANY INDUSTRY
Cases	U-21537 E-Dockets instruction manual demo TEST Kramerica Industries Steam
Files Collapse List	Files     View More       5+ Results • Sorted by Relevance ▼
	TITLE SIZE CREATED DATE OWNER
	PDF         21308 Exhibits - Creisher         1.2MB         5/24/2023, 4:13 PM
	PDF         21308 Exhibits - Creisher         1.2MB         5/25/2023, 9:14 AM
	PDF U-17333-R-0012 1.2MB 12/12/2017, 10:05 AM 7pts Admin
	PDF U-16294-0001 270KB 12/12/2017, 12:53 AM 7pts Admin
	Amended Application, Supplemental Testimony and Revised Exhibits (SEMC 1MB 3/2/2022, 2:29 PM Elizabeth Kunc

## 3. Click the Notify Me of New Approved Filings button.

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Please see here for	instructions on how	v to get a case's party	list in Word document for	mat or Exce	l spreadsheet forma	t.			
Case					Submit Comment	Print Case Comments	Print Case Filings		
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4. Enter your email address and click Subscribe.

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5. The following confirmation message should be displayed, and an email titled "Verify Your Email Address" will be sent to you (picture 1). You will need to click the verification link in the email before you will begin receiving new approved filing notifications (picture 2).

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6. Once you click the link in your email, will see the below message and begin receiving notifications when new approved filings are made on this case. Notification emails are sent at 3:00 AM the day following the filing's approval. You will receive one e-mail regardless of the number of new filings in the case.

<b>Email Address Verified</b>
Your Email Address has been verified. You are now subscribed to Case U-21537.

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#### Unsubscribing

This process must be completed to unsubscribe from <u>each</u> case. Unsubscribing from one case will not stop notifications for other cases you are subscribed to.

1. Find one of the e-mail notifications you received for the case you want to unsubscribe from and click the unsubscribe link.



2. Confirm your selection by clicking Unsubscribe on the following window.

Are you Sure?
You no longer wish to receive notifications about new approved filings on Case U-21537
Email: @mi.gov
Unsubscribe

3. Once your request is complete, you will see this message displayed.



## Submitting a Case Comment

1. In the search box at the top of the page, enter the case number you want to submit a comment for and click the Search button.

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before the Commission. Click here for more information.			
Submission of public comments or subscribing to filing notifications do <b>not</b> re	quire you to sign up for an account.		
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2. Click the case number in the Cases results section.

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#### 3. Click the Submit Comment button.

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Public comments may be located in the Case Comments section and/or Filings s	ection.	
Please see here for instructions on how to get a case's party list in Word docume	ent format or Excel spreadsheet format	
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U-21537	Submit Comment Print Case Comments Print Case Filings	
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## 4. Review and accept the terms and conditions.

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5. Populate all fields applicable to your comment (fields with an asterisk are required). If you check the box to include an attachment, you will attach the file in a later step. Your comment and file **must** meet the criteria listed in the Checklist for Approval of Electronically Filed Documents. Answer the spam filter question and click Confirm.

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6. Once the spam filter question is verified, click the Save button.

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7. If you checked the box to add an attachment, you will now see the upload window. Attach your file to the record by clicking Upload Files or dragging your file over that button.

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8. You will receive a success message confirming the upload was successful. Click Done.

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If you see the below message, you have successfully submitted your comment (picture 1). Once MPSC staff has reviewed and approved your comment, it will be publicly visible on the case page under the Case Comments section (picture 2). You will receive a notification only if your comment is rejected.

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Case Comments (1)	U-21537-0001-CC	12/15/2023	Cosmo Kramer	1		E-Dockets case comment instructions	Click for File	

If you cannot submit your comment on our website, they can be submitted via email at: <u>mpscedockets@michigan.gov</u> or via mail to:

Michigan Public Service Commission Attn: Executive Secretary 7109 W. Saginaw Hwy. Lansing, MI 48917

Please be sure to include the case number with your submission, so it can be placed in the correct case. Do not submit any information you wish to remain private, as comments will be publicly visible.

## Moving a Party List into Microsoft Word or Excel, Emailing Through Outlook

#### **Microsoft Word Format**

- 1. To create a service list in Word from the E-Dockets party data, scroll to the Parties section on this page.
- 2. Click the column header (Contact Name, On Behalf Of, Email, Relationship) you want to sort by (clicking once will sort by ascending values, clicking again will sort by descending values).
- 3. Highlight the information you want to copy by placing your cursor at the beginning of the text and holding down the left mouse button while you drag the cursor to the end of the text.

4/22/2020	U-20763-0022	Establishes a public comment period regarding the ruling and places the Act 16 application in abeyance the request for a declaratory ruling.	request for a declaratory pending a decision on Click for File
Parties (44)			
CONTACT NAME	ON BEHALF OF	EMAIL	RELATIONSHIP
Abigail Hawley	Tip of the Mitt Watershed Council (TOMWC)	abbie@envlaw.com	Intervener
Adam J. Ratchenski	Bay Mills Indian Community (BMIC)	aratchenski@earthjustice.org	Intervener
Amy L. Wesaw	Nottawaseppi Huron Band of Potawaton Indians	ni amy.wesaw@nhbp-nsn.gov	Intervener
Benjamin J. Holwerda	MPSC Staff	holwerdab@michigan.gov	Staff Counsel
Christopher M. Bzdok	Michigan Environmental Council	chris@envlaw.com	Intervener
Christopher M. Bzdok	Nottawaseppi Huron Band of Potawaton Indians	ni chris@envlaw.com	Intervener
Christopher M. Bzdok	National Wildlife Federation - Great Lake Regional Center	es chris@envlaw.com	Intervener
Christopher M. Bzdok	Tip of the Mitt Watershed Council (TOMWC)	chris@envlaw.com	Intervener
Christopher M. Bzdok	Grand Traverse Band of Ottawa and Chinnewa Indians	chris@envlaw.com	Intervener
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4. Right click on the blue text and select Copy.

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4. Bzdok	Tip of the Mitt Watershed Council (TOMWC)		chris@envlaw.com	Intervener	
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- 5. In Word, create a blank document and change the page orientation to landscape (click the Layout tab at top, then the Orientation button, then Landscape).
- 6. Right click on the blank page. Select the Merge Formatting paste option. If the list doesn't fit or isn't centered on the page, you may need to adjust the page margins.

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	Abigail Hawley	Tip of the Mitt Watershed Council ( <u>TOMWC</u> )	abbie@envlaw.com	Intervener	
	Adam J. <u>Ratchenski</u>	Bay Mills Indian Community (BMIC)	aratchenski@earthjustice.org	Intervener	
	Amit T. Singh	MPSC Staff	singha9@michigan.gov	Staff Counsel	
	Amy L. Wesaw	Nottawaseppi Huron Band of Potawatomi Indians	amy.wesaw@nhbp-nsn.gov	Intervener	
	Christopher M. Bzdok	Michigan Environmental Council	chris@envlaw.com	Intervener	
	Christopher M. Bzdok	Nottawaseppi Huron Band of Potawatomi Indians	chris@envlaw.com	Intervener	
	Christopher M. <u>Bzdok</u>	National Wildlife Federation - Great Lakes Regional Center	chris@envlaw.com	Intervener	
	Christopher M. Bzdok	Tip of the Mitt Watershed Council ( <u>TOMWC</u> )	chris@envlaw.com	Intervener	
	Christopher M. <u>Bzdok</u>	Grand Traverse Band of Ottawa and Chippewa Indians	chris@envlaw.com	Intervener	
	Christopher P. Legghio	Michigan Laborers' District Council (MLDC)	cpl@legghioisreal.com	Intervener	
	Christopher R. Clark	Bay Mills Indian Community (BMIC)	cclark@earthjustice.org	Intervener	
	Christopher Saunders	AUs - MPSC	saundersc4@michigan.gov	ALI	

If you'd like to send an email to the parties, please continue to step seven.

7. On the document you just created, highlight the email addresses you need by placing your cursor at the beginning of the first email address and holding down the left mouse button while you drag the cursor to the last email address.

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-	Amit T. Singh	MPSC Staff	singha9@michigan.gov	Staff Counsel		
-	Amy L. Wesaw	Nottawaseppi Huron Band of Potawatomi Indians	amy.wesaw@nhbp-nsn.gov	Intervener		
	Christopher M. Bzdok	Michigan Environmental Council	chris@envlaw.com	Intervener		
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	Christopher M. <u>Bzdok</u>	National Wildlife Federation - Great Lakes Regional Center	chris@envlaw.com	Intervener		
	Christopher M. <u>Bzdok</u>	Tip of the Mitt Watershed Council ( <u>TOMWC</u> )	chris@envlaw.com	Intervener		
	Christopher M. <u>Bzdok</u>	Grand Traverse Band of Ottawa and Chippewa Indians	chris@envlaw.com	Intervener		
	Christopher P. Legghio	Michigan Laborers' District Council (MLDC)	cpl@legghioisreal.com	Intervener		
	Christopher R. Clark	Bay Mills Indian Community (BMIC)	cclark@earthjustice.org	Intervener		
	Christopher Saunders	AUS - MPSC	saundersc4@michigan.gov	ALJ		
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Christopher M. Bzdok National Wildlife Federation - Great Lakes Regional Center Chris@envlaw.	
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Christopher R. Clark Bay Mills Indian Community (BMIC) cclark@earthjt	
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9. Go to your Outlook email and click in the To field. Right click and select Paste.

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10. Click in the body of the email or click Check Names at the top of the page to have Outlook separate the email addresses automatically.

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#### **Microsoft Excel Format**

- 1. To create a service list in Excel from the E-Dockets party data, scroll to the Parties section on this page.
- 2. Click the column header (Contact Name, On Behalf Of, Email, Relationship) you want to sort by (clicking once will sort by ascending values, clicking again will sort by descending values).
- 3. Highlight the information you want to copy by placing your cursor at the beginning of the text and holding down the left mouse button while you drag the cursor to the end of the text.

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	ON BEHALF OF	EMAIL	RELATIONSHIP	•
Abigail Hawley	Tip of the Mitt Watershed Council (TOMWC)	abbie@envlaw.com	Intervener	L
Adam J. Ratchenski	Bay Mills Indian Community (BMIC)	aratchenski@earthjustice.org	Intervener	
Amy L. Wesaw	Nottawaseppi Huron Band of Potawaton Indians	ni amy.wesaw@nhbp-nsn.gov	Intervener	
Benjamin J. Holwerda	MPSC Staff	holwerdab@michigan.gov	Staff Counsel	
Christopher M. Bzdok	Michigan Environmental Council	chris@envlaw.com	Intervener	
Christopher M. Bzdok	Nottawaseppi Huron Band of Potawaton Indians	ni chris@envlaw.com	Intervener	
Christopher M. Bzdok	National Wildlife Federation - Great Lake Regional Center	es chris@envlaw.com	Intervener	
Christopher M. Bzdok	Tip of the Mitt Watershed Council (TOMWC)	chris@envlaw.com	Intervener	
Christopher M. Bzdok	Grand Traverse Band of Ottawa and Chippewa Indians	chris@envlaw.com	Intervener	•
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4. Right click on the blue text and select Copy.

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Adam J. R.     Copy link to highlight Search Google for "CONTACT NAME & Sort ON BEHALF OF Sort EMAIL"     aratchenski@earthjustice.org     Intervener       Amy L. W.     Print     Ctrl + P     amywesawi@nhbp-nsn.gov     Intervener       Benjamin     Get image descriptions from Google     nolwerdab@michigan.gov     Staff Counsel       Christoph     Inspect     holwerdab@michigan.gov     Staff Counsel       Christoph     Nottawaseppl Huron Band of Potawatomin     christ@envlaw.com     Intervener	
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Christopher M. Bzdok Tip of the Mitt Watershed Council (TOMWC) chris@envlaw.com Intervener	
Christopher M. 8zdok Grand Traverse Band of Ottawa and Chionewa Indianc chris@envlaw.com Intervener	

5. In Excel, create a blank workbook and right click in cell A1. Select the Match Destination Formatting paste option.

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If you'd like to send an email to the parties, please continue to step six.

6. On the spreadsheet you just created, highlight the email addresses you need by placing your cursor in the cell of the first email address and holding down the left mouse button while you drag the cursor to the cell of the last email address.

	А	В	С	D	E	F	G	Н	1	
1	CONTACT NAME	ON BEHALF OF	EMAIL	RELATIONSHIP						
2	Abigail Hawley	Tip of the Mitt Watershed Co	abbie@envlaw.com	Intervener						
3	Adam J. Ratchenski	<b>Bay Mills Indian Community</b>	aratchenski@earthjustice.or	Intervener						
4	Amy L. Wesaw	Nottawaseppi Huron Band o	amy.wesaw@nhbp-nsn.gov	Intervener						
5	Benjamin J. Holwerda	MPSC Staff	holwerdab@michigan.gov	Staff Counsel						
6	Christopher M. Bzdok	Michigan Environmental Cou	chris@envlaw.com	Intervener						
7	Christopher M. Bzdok	Nottawaseppi Huron Band o	chris@envlaw.com	Intervener						
8	Christopher M. Bzdok	National Wildlife Federation	chris@envlaw.com	Intervener						
9	Christopher M. Bzdok	Gip of the Mitt Watershed Co	chris@envlaw.com	Intervener						
10	Christopher M. Bzdok	Grand Traverse Band of Otta	chris@envlaw.com	Intervener						
11	Christopher P. Legghio	Michigan Laborers' District C	cpl@legghioisreal.com	Intervener						
12	Christopher R. Clark	<b>Bay Mills Indian Community</b>	cclark@earthjustice.org	Intervener						
13	Christopher Saunders	ALJs - MPSC	saundersc4@michigan.gov	ALJ						
14	Daniel P. Ettinger	Michigan Propane Gas Assoc	dettinger@wnj.com	Intervener						
15	Daniel P. Ettinger	National Propane Gas Assoc	dettinger@wnj.com	Intervener						
16	David L. Gover	<b>Bay Mills Indian Community</b>	dgover@narf.org	Intervener						
17	Deborah Musiker	<b>Bay Mills Indian Community</b>	dchizewer@earthjustice.org	Intervener						
18	Howard A. Learner	Environmental Law & Policy	hlearner@elpc.org	Intervener						
19	Howard A. Learner	Michigan Climate Action Net	hlearner@elpc.org	Intervener						
20	James A. Bransky	Little Traverse Bay Bands of	jbransky@chartermi.net	Intervener						
21	James M. Olson	For the Love of Water (FLOV	jim@flowforwater.org	Intervener						
22	Jennifer U. Heston	Enbridge Energy, Limited Par	jheston@fraserlawfirm.com	Applicant						
23	John S. Swimmer	Nottawaseppi Huron Band o	john.swimmer@nhbp-nsn.gc	Intervener						
24	Julie M. Goodwin	<b>Bay Mills Indian Community</b>	jgoodwin@earthjustice.org	Intervener						
25	Kathryn L. Tierney	<b>Bay Mills Indian Community</b>	candyt@bmic.net	Intervener						
26	Kiana E. Courtney	Michigan Climate Action Net	kcourtney@elpc.org	Intervener						
27	Lauren E. Crummel	Michigan Laborers' District C	crummel@legghioisreal.com	Intervener						
28	Leah J. Brooks	Mackinac Straits Corridor Au	brooksl6@mi.gov	Intervener						
29	Margaret C. Stalker	National Propane Gas Assoc	mstalker@wnj.com	Intervener					•	-
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## 7. Right click in the highlighted area and click Copy.

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	Cc						
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## **Checklist for Approval of Electronically Filed Documents**

Ensure that your electronic filing is accurate and complete by checking the following:

- Is your document 100 MB or smaller and uploaded as a PDF file (Portable Document Format)? The text of the PDF file must be searchable in OCR form (Optical Character Recognition) and capable of being copied and pasted.
- Does the case number referenced in your PDF match the case number in which the filing is submitted?
- Have all required digital signatures have been applied to the documents?
- Does the application request ex parte relief from the commission? If so, it must include "ex parte" in its title.
- Are any necessary attachments included with the document submitted?
- Does your filing meet the guidelines listed on page two of this document?

#### Case Caption Formatting:

- 1. The first line should state the type of document (application or complaint) you are submitting.
- 2. The second line should state the company filing the document.
- 3. The remaining lines should state what the company is requesting and should be consistent with the description field you used when creating a new case.

Example:

In the matter of the application of	)	
[COMPANY NAME] for	)	Case No. U-xxxxx
[Description].	)	



#### MPSC GUIDELINE 2014-1 GUIDELINE APPLICABLE TO DOCUMENTS FILED ELECTRONICALLY

This guideline applies to documents filed electronically to the e-dockets website of the Michigan Public Service Commission (Commission), including documents filed pursuant to 1999 AC, R 460.17207 (Rule 207) or in response to an invitation for public comments. All information posted on the e-dockets website is public information. The Commission may deny for public posting documents found to contain the following:

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- c. Language that is offensive, defamatory, obscene, vulgar, inflammatory, or threatening; or which is harmful in its nature including, without limitation, computer viruses, corrupted data, or other potentially harmful software or data.

Acceptance of a document for filing is not a final determination that the document complies with all of the Commission's requirements and is not a waiver of such requirements. If a filing is rejected, a "Notice of Rejection" explaining why the filing has been rejected will be sent by e-mail to the filer, or the filer will be contacted by other appropriate means.

If a filer discovers an error in the electronic filing or publishing of a document, the filer shall contact the Commission's Executive Secretary as soon as possible. The Commission will review the situation and advise the filing party of how the error will be addressed and what further action by the filer, if any, is required. Ordinarily, any modifications to a published document will require a revised filing with the Commission. If errors in the filing or publishing of a document are discovered by the Executive Secretary, Commission staff will ordinarily notify the filer of the error and advise the filer of what further action, if any, is required to address the error.

## **Frequently Asked Questions**

**Q:** Why do I see a single sign-on error when I've already requested access to the MPSC E-Dockets database?

A: If you've never had an account before and recently requested access, staff will need to review the request and create the account first. Once it is set up, you will receive an email from <u>LARA-MPSC-edockets@michigan.gov</u> letting you know it's visible and ready to use.

If your account was working in the past and now you see the single sign-on error, it may have been deactivated due to inactivity. Please email LARA-MPSC-edockets@michigan.gov for reactivation or further guidance.

**Q:** Who can I contact if I made a mistake on a case or filing I created?

A: Please contact the Executive Business Section at <u>LARA-MPSC-edockets@michigan.gov</u> with the applicable case number or filing number and a brief description of the problem.

**Q:** How can I get the name of a person/company added to the database?

A: If you need a <u>person</u> added, please email the Executive Business Section at <u>LARA-MPSC-edockets@michigan.gov</u> and include the following information:

- Salutation
- First Name
- Middle Initial
- Last Name
- Suffix (if applicable)
- Employer
- Title
- Email Address
- Phone Number(s)
- Mailing Address

If you need a <u>company</u> added, please email the Executive Business Section at <u>LARA-MPSC-edockets@michigan.gov</u> and include the following information:

- Business Name
- Phone Number
- Mailing Address

#### **Q:** Where can I find the entry of appearance form?

A: The form is located here: <u>https://www.michigan.gov/-</u>

/media/Project/Websites/mpsc/activity/appearance\_form.pdf?rev=75b3b81869224c49b68d94c257ae33f5

**Q:** Where can I find the rules for intervention?

A: If you choose to submit a Petition to Intervene in a case, please refer to the *R* 792.10410 Petitions section in the Administrative Hearing Rules document located here: <u>https://www.michigan.gov/mpsc/regulatory/administrative-rules-laws</u>

**Q:** When I click a button on your website, nothing happens, or I just get a loading symbol. Why isn't the site working?

A: Make sure pop-ups are enabled for our community site, <u>https://mi-psc.my.site.com/s/</u>, in the browser you're using.

- Google Chrome instructions: <u>https://support.google.com/chrome/answer/95472?hl=en&co=GENIE.Platform%3DDesktop</u>
- Mozilla Firefox instructions: <u>https://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting#w\_pop-up-blocker-settings</u>
- **Q:** How can I take out a complaint against a utility company with the MPSC?

A: Please see the instructions on this page: <u>https://www.michigan.gov/mpsc/consumer/complaints</u>

**Q:** Is your office open today?

A: Please see here for a list of state employee holidays: <u>https://www.michigan.gov/som/government/state-holidays</u>

If you have a question that isn't covered here, please email the Executive Business Section at <u>LARA-MPSC-edockets@michigan.gov</u> with a description and screenshot(s) of your problem.