

Federal Lifeline Program - Voice & Broadband

Do you currently have voice or broadband service and want to lower the bill? If you are low-income, you may be eligible for a discount on voice and/or broadband service. The federal Lifeline program makes voice and broadband service more affordable for income-eligible families. If you qualify, you can receive a discount for monthly telephone and/or broadband service from your wireline, wireless, or broadband provider.

Federal Lifeline benefits if income eligible:

- Discount of \$5.25 per month off of your voice only service.
- Discount of \$9.25 per month off of your broadband only service.
- Discount of \$9.25 per month off of your bundle service (voice and broadband).

NOTE: Some wireless companies may provide free phones and free service for low-income customers. Check with wireless phone companies

How do I apply for Lifeline?

Contact your local landline telephone company, wireless provider, or broadband provider to apply.

You may also contact the MPSC, at 800-292-9555, for a list of wireline and wireless [participating companies](#).

**Companies require annual re-enrollment and verification of income eligibility.*

Who is eligible?

The Following are the current eligibility criteria for the federal Lifeline program. To qualify for Lifeline, your household income must be at or below the 135%

guidelines listed in the chart, or you must participate in one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Tribal Eligibility Programs (and living on federally-recognized Tribal lands), or
- Veterans Pension or Survivors Pension Program

135% of 2025 Poverty Guidelines	
Number of Household Members	Annual Income (AGI)
1	\$21,127.50
2	\$28,552.50
3	\$35,977.50
4	\$43,402.50
5	\$50,827.50
6	\$58,252.50
7	\$65,677.50
8	\$73,102.50
For each additional household member, add: \$7,425	

Additional eligibility:

Survivors of domestic violence, human trafficking, and related crimes may qualify for up to six months of emergency Lifeline support. After six months a survivor would have to apply for the standard Lifeline benefit. To qualify for the survivor benefit, your household income must be at or below the 200% poverty guidelines listed in the chart below, or you must participate in one of the previously listed assistance programs or one of the following assistance programs:

- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Free and Reduced-Price School Lunch or
- Breakfast program, including enrollment at a Community Eligibility Provision (CEP) school or school district
- Received a Federal Pell Grant in the current award year

Survivors will need to provide a document from their service provider showing proof of an attempted line separation request. Survivors cannot successfully complete their application for emergency Lifeline support without this document.

200% of 2025 Poverty Guidelines	
Number of Household Members	Annual Income (AGI)
1	\$31,300
2	\$42,300
3	\$53,300
4	\$64,300
5	\$75,300
6	\$86,300
7	\$97,300
8	\$108,300
For each additional household member, add: \$11,000	