



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
PUBLIC SERVICE COMMISSION

ORLENE HAWKS
DIRECTOR

TREMAINE L. PHILLIPS
COMMISSIONER

SALLY A. TALBERG
CHAIRMAN

DANIEL C. SCRIPPS
COMMISSIONER

December 2, 2019

Honorable Gretchen Whitmer
Governor of Michigan

Honorable Members of the Michigan Senate
Secretary of the Senate

Honorable Members of the Michigan House of Representatives
Clerk of the House of Representatives

Enclosed is the ninth annual report on the operation and administration of the Michigan Intrastate Switched Toll Access Restructuring Mechanism (ARM), as required by Public Act 182 of 2009. Public Act 182 of 2009 amended Section 310 of the Michigan Telecommunications Act (MTA) to reform intrastate switched toll access charges for telecommunications providers in Michigan. Previous years of the *Michigan Intrastate Switched Toll Access Restructuring Mechanism: Annual Administrative Report* are also available on the Commission's website at www.michigan.gov/mpsc. The report includes background, policy and operational information on the administration of the ARM.

The MTA, as amended by Public Act 182 of 2009, established the ARM as a 12-year transition fund through which eligible providers can recover a portion of the lost revenues associated with the reduced intrastate access rates. The ARM is supported by monthly contributions from all providers of retail intrastate telecommunications services in Michigan, including mobile wireless voice providers. Pursuant to the MTA, revenues associated with Voice over Internet Protocol service are exempt from the ARM contribution calculation.

The ARM is administered by the Commission with the daily administration handled by the Access Restructuring Fund Administration Section within the Telecommunications Division. These administrative tasks include tracking all contributions to the ARM, processing disbursements from the ARM, monitoring the contribution percentage to ensure sufficient funding of the ARM, and reviewing the rates in filed intrastate switched access tariffs. As described in detail in the report, the amount collected for the ninth year of operation totaled approximately \$7 million. The total amount disbursed to eligible providers in fiscal year 2019 was \$8,750,665.29. The report also includes information about the Commission's administrative costs, which are recovered through the ARM.

Finally, the report addresses Public Act 52 of 2014 which amended the MTA including those sections related to the ARM. The report also explains the special access proceeding from the FCC as it pertains to the operation and administration of the ARM fund. The Commission continues to

monitor and participate in the legislative process as well as in ongoing federal proceedings that may affect the ARM. The Commission will apprise the Governor and Legislature of any developments that warrant legislative action related to the ARM.

Sincerely,



Sally A. Talberg, Chairman



Daniel C. Scripps, Commissioner



Tremaine L. Phillips, Commissioner



Report on the Michigan Intrastate Switched Toll Access Restructuring Mechanism

In Compliance with Public Act 179 of 1991 as Amended

December 1, 2019

Sally A. Talberg, Chairman
Daniel C. Scripps, Commissioner
Tremaine L. Phillips, Commissioner

Contents

- Executive Summary i
- Introduction..... 1
 - Public Act 182 of 2009 1
 - Establishing the ARM..... 1
- Federal Intercarrier Compensation Reform..... 2
 - Special Access 3
- Intrastate Access Tariff Revisions 6
- Operation of the ARM..... 10
 - Disbursements 10
 - Act 52 of 2014 10
 - 2018 ARM Resizing..... 11
 - Contributions..... 13
 - Administrative Costs 17
- Conclusion 18

Executive Summary

Section 310 of the Michigan Telecommunications Act (MTA), MCL 484.2310, directs the Michigan Public Service Commission (Commission) to submit an annual report describing the operation and administration of the Michigan Intrastate Switched Toll Access Restructuring Mechanism (ARM). The MTA requires that the report include “the total amount of money collected from contributing providers, the total amount of money disbursed to each eligible provider, the costs of administration, and any other information considered relevant by the Commission.”¹ Pursuant to the MTA, company-specific information pertaining to demand data, contributions, and revenue information is exempt from public disclosure. Therefore, the report focuses on the aggregate activity of the fund. The ARM became operational on September 13, 2010 and in accordance with the MTA will provide disbursements for a total of 12 years.

This is the ninth annual report issued on the operation of the ARM. The report details the process by which the implementation of the ARM occurred and data for the first nine years of the activity of the ARM. The report describes the 2018 resizing of the ARM pursuant to Act 52 of 2014. This report also discusses intercarrier compensation reform at the federal level. The Commission has been and continues to be an active participant in the federal proceedings and will provide additional information to the Governor and Legislature as necessary.

¹ MCL 484.2310(10)

Introduction

Public Act 182 of 2009

Intrastate switched toll access charges (intrastate access charges) are part of the larger system of intercarrier compensation that providers charge to each other for originating and terminating calls on their networks. Intrastate access charges were historically under the sole jurisdiction of the states, while other components of intercarrier compensation fell under federal or joint federal-state jurisdiction. These charges were originally put into place long before newer technologies such as mobile wireless and broadband/voice over internet protocol (VoIP) existed, and in 2009 the Michigan Legislature sought to update and modernize these charges for today's telecommunications marketplace.

On December 17, 2009, 2009 PA 182 (Act 182 of 2009) became law. Act 182 of 2009 amended Section 310 of the MTA. Prior to Act 182 of 2009, providers with over 250,000 access lines were required to set their intrastate switched toll access service rates at levels no higher than the corresponding interstate rates. Act 182 of 2009 expanded that requirement to include all providers in Michigan. Act 182 of 2009 set two separate transition paths toward this new requirement based upon whether a provider is considered eligible or non-eligible under the Act and created the Access Restructuring Mechanism (ARM) as a transition mechanism for eligible providers to recover a portion of the lost revenues resulting from the reform.

Establishing the ARM

Pursuant to Act 182 of 2009 the Commission was charged with establishing "the procedures and timelines for organizing, funding, and administering the restructuring mechanism."² To meet that charge, the Commission issued an order on January 11, 2010, initiating the docket for Case No. U-16183 for the purpose of implementing Act 182 of 2009. In that order, the Commission sought the confidential and non-confidential data needed to calculate the size of the ARM and the appropriate contribution percentage for the ARM, and informed providers of the mandatory tariff filings to meet the requirements of the amended MTA.

In compliance with the timeline established in the amended MTA, the Commission issued an order in Case No. U-16183 on April 13, 2010 setting the total size of the restructuring mechanism and the amounts to be disbursed to each eligible provider. Detailed information about disbursement amounts is included in the *Operation of the ARM* section of this report. On May 17, 2010, the Commission issued another order in Case No. U-16183 setting the initial contribution percentage and seeking comment on an appropriate review schedule for the contribution percentage, whether to set a minimum contribution amount, and other issues related to the administration of the ARM.

² MCL 484.2310(10)

On August 8, 2010, the Commission issued an order finalizing the administrative process and the methodology for contributions to and disbursements from the ARM. In accordance with the amended MTA, the Commission established September 13, 2010 as the operational date of the ARM. Initial contributions to the ARM, as well as initial revised tariff filings for eligible providers, were due on September 13, 2010. The Commission directed that the first ARM disbursements would be issued the last week of October 2010, with subsequent disbursements going out the last week of each month. The Commission also directed the staff to continuously review the operation of the ARM in order to ensure sufficient funding and to notify the Commission should the contribution percentage need to be revised.

Federal Intercarrier Compensation Reform

Intercarrier compensation has historically been an implicit subsidy allowing providers in high cost areas to offer service at reasonable rates.³ Carriers serving higher cost areas had traditionally been able to set their intercarrier compensation rates at levels substantially higher than providers serving lower cost areas. However, as noted earlier, significant technological changes in the industry necessitated changes to the policies governing intercarrier compensation. As described in previous reports, in late 2011 the FCC adopted the *USF/ICC Transformation Order* comprehensively reforming the federal universal service fund and intercarrier compensation. The FCC adopted a uniform national bill-and-keep framework as the ultimate end state for all telecommunications traffic exchanged with a local exchange carrier. Under this framework all intercarrier compensation charges, including those charged for intrastate access, will be phased out.⁴ As an initial step in this process, the FCC capped the rates for most intercarrier compensation charges and established a transition path reducing certain intercarrier compensation rates to zero.⁵ The FCC also adopted a recovery mechanism to provide limited recovery to providers for their reduced intercarrier compensation revenues. The FCC did not, however, preempt state intrastate access reform laws so long as such laws are not inconsistent with the FCC's reforms.

³ In addition to the implicit subsidy of higher intercarrier compensation rates, service to high cost areas has also been explicitly subsidized through the federal universal service fund.

⁴ As a result, the implicit subsidy built into certain intercarrier compensation charges will also be phased out and providers will recover their costs from end-user rates and, where warranted, explicit universal service support.

⁵ The FCC's transition path addresses terminating switched access (terminating switched toll traffic) and reciprocal compensation (local traffic), but not originating switched access (originating switched toll traffic) or special access (non-switched traffic). In the order, the FCC requested comments on how to address originating access and to-date has not issued any further orders on that topic. The FCC has also taken action to reform special access charges in a separate proceeding, however that reform does not affect switched access or the ARM. The Commission continues to participate in and monitor all FCC proceedings related to intercarrier compensation reform.

On January 12, 2012, the Commission opened a new docket, Case No. U-16943, to take comments from interested parties on whether/how Michigan's access reform or the operation of the ARM would need to be modified to be in compliance with the *USF/ICC Transformation Order*. After receiving comments and reply comments the Commission issued an order on April 17, 2012 finding that no immediate modifications to the operation of the ARM were necessary and that there was no double recovery resulting from the FCC's recovery mechanisms. Because the FCC specifically stated that "[t]o the extent states have established rate reduction transitions for rate elements not reduced in this Order, nothing in the Order impacts such transitions...nor does this Order prevent states from reducing rates on a faster transition..."⁶ the Commission found that the **originating** intrastate access reforms described in Act 182 of 2009 were not affected by the *USF/ICC Transformation Order*. The Commission also found that the transition for **terminating** intrastate access described in Act 182 of 2009 would only be superseded by the FCC's transition path for terminating rates as of July 1, 2012. Figure 1 shows the transition path⁷ for intrastate switched access rates for Michigan providers.⁸

Special Access

"Special access lines are dedicated high-capacity connections used by businesses and institutions to transmit their voice and data traffic. For example, wireless providers use special access lines to funnel voice and data from cell towers to wired telephone and broadband networks. Small businesses, governmental branches, hospitals and medical offices, and even schools and libraries use special access for the first leg of communications with the home office. Branch banks and gas stations even use special access for ATMs and credit card readers. The FCC has the obligation to ensure that special access lines are provided at reasonable rates and on reasonable terms and conditions."⁹

Since 2012, the FCC has been monitoring special access in WC Docket 05-25. The scope of this proceeding is to monitor and evaluate current regulations and to determine if they are still appropriate for today's competition. Specifically, the FCC seeks to determine if special access regulations for larger traditional telephone companies (price cap incumbent local exchange carriers or ILECs) need to be updated to reflect the current marketplace. The FCC sought comments and engaged in extensive data collection in this proceeding. The Wireline Competition Bureau was charged with collection and evaluation of data for the special access proceeding.

⁶ *USF/ICC Transformation Order*, footnote 1542.

⁷ For details of the transition path from July 1, 2015 to July 1, 2020 see the *USF/ICC Transformation Order*, ¶801.

⁸ The differentials listed in the chart are the differentials in the intra- and interstate rates in effect at the times specified in either PA 182 of 2009 or the *USF/ICC Transformation Order*.

⁹ FCC website, <https://www.fcc.gov/general/special-access-data-collection-overview-0>

In October 2015, the FCC restored interest in special access by issuing the Designation Order. This order initiated an investigation into a wider range of terms and conditions in 18 special access services tariff pricing plans. The Bureau specifically targeted AT&T, CenturyLink, Frontier, and Verizon as subjects of this inquiry.¹⁰ The Wireline Competition Bureau has determined that certain provisions and penalties included in these special access tariffs are unjust and unreasonable. It has ordered companies with these offending provisions to remove them and submit tariff revisions reflecting these changes. Further comment is sought by the FCC regarding other issues related to the terms and conditions of all price cap ILEC tariff pricing plans. This order was appealed to the United States Court of Appeals for the District of Columbia Circuit and was remanded to the FCC. The FCC sought public comment on the issues raised by the court's remand although as of the date of this report further orders on this specific remand have not been issued.

In April 2017, the FCC issued a business data services order, which provided pricing and other regulatory relief for certain business data services provided by price cap local exchange carriers (LECs) in competitive areas and modified the regulatory obligations for tariffed special access services provided by price cap LECs in noncompetitive areas. The end user channel terminations and certain other noncompetitive business data services in noncompetitive areas remain subject to price cap regulation, and the Commission adopted an X-factor of 2.0 percent for these services. The X-factor adjusts a price cap LEC's price cap index to account for the productivity gains by which price cap LECs are expected to outperform economy-wide productivity gains. This order was appealed to the United States Court of Appeals for the 8th Circuit which largely upheld the order in late 2018, vacating and remanding one part of the order related to time-division multiplexing (TDM)¹¹ transport services based on the FCC not meeting proper notice requirements. The FCC issued a Report and Order on Remand in July 2019 reaffirming its 2017 order.

In October 2018, the FCC issued a new Report and Order on business data services that allows rate of return carriers that are receiving fixed universal service support who choose to migrate their business data service offerings to a similar regulatory framework to that previously approved for price cap carriers.

¹⁰ FCC 16-54

¹¹ Time-division multiplexing is a method of transmitting and receiving independent signals over a common signal path by means of synchronized switches at each end of the transmission line so that each signal appears on the line only a fraction of time in an alternating pattern.

Figure 1
Michigan and FCC Switched Access Rate Transition

Date	Eligible Providers	Non-Eligible Providers	
		CLECs	ILECs
9/13/2010	Originating and terminating intrastate access rates must be no higher than corresponding interstate rates	<i>no action required</i>	<i>no action required</i>
1/1/2011	<i>no action required</i>	Reduce the differential between the July 1, 2009 originating and terminating intra- and interstate rates by 20%	<i>no action required</i>
1/1/2012	<i>no action required</i>	Reduce the differential between the July 1, 2009 originating and terminating intra- and interstate rates by 40%	<i>no action required</i>
7/3/2012	<i>no action required</i>	Reduce the differential between the Dec. 29, 2011 intra- and interstate terminating rates by 50%.	<i>no action required</i>
1/1/2013	<i>no action required</i>	Reduce the differential between the July 1, 2009 originating intra- and interstate rates by 60%	<i>no action required</i>
7/1/2013	<i>no action required</i>	Terminating intrastate access rates must be no higher than corresponding interstate rates	<i>no action required</i>
1/1/2014	<i>no action required</i>	Reduce differential between the July 1, 2009 originating intra- and interstate rates by 80%	<i>no action required</i>
7/1/2014	Reduce the differential between terminating end office rates and either \$0.0007 (price cap carriers) or \$0.005 (rate of return carriers) by one-third	Reduce the differential between terminating end office rates and either \$0.0007 (price cap carriers) or \$0.005 (rate of return carriers) by one-third	Reduce the differential between terminating end office rates and either \$0.0007 (price cap carriers) or \$0.005 (rate of return carriers) by one-third
1/1/2015	<i>no action required</i>	Originating intrastate access rates must be no higher than corresponding interstate rates	<i>no action required</i>
All Providers			
7/1/2015, 7/1/2016, ... 7/01/2020	Continue to follow the transition path described in the <i>USF/ICC Transformation Order</i>		

Intrastate Access Tariff Revisions

Act 182 of 2009 requires that providers' intrastate access tariffs reflect the required rate reductions. Commission Staff reviews all tariff revisions to ensure compliance.¹² Intrastate switched toll access tariffs are made available to the public by the providers and most are also accessible online via links from the Commission's Online Tariff Index.¹³ As explained above, Michigan's access reform in Act 182 of 2009 largely aligned with the FCC's reform, but the differences between the two created some challenges. For example, Act 182 of 2009 addressed both originating and terminating switched access charges, whereas the *USF/ICC Transformation Order* only reformed terminating switched access charges. Many providers in Michigan, especially non-eligible providers, have not historically had separate originating and terminating access rates. However, as a result of the two separate transition paths, providers have had to ensure that their tariffed rates meet both the MTA's requirements and the FCC requirements. In some instances, providers addressed this by separating originating and terminating charges, while in other instances providers simply lowered their access rates to the lower of the originating or terminating rate requirement. An additional challenge is that Act 182 of 2009 split providers into two categories, eligible vs. non-eligible, while the FCC chose to split providers by a different set of categories, price cap vs. rate of return. The Michigan and FCC categories do not directly match up. That is, some non-eligible providers must follow the FCC's price cap transition track, while some non-eligible providers will follow the rate of return transition track. This added complexity to the staff's review process for access tariff filings.

By September 13, 2010, all eligible providers filed revised tariffs reflecting the new intrastate access rates required by Act 182 of 2009. These providers have continued to maintain intrastate access tariffs that are in compliance with the law by revising their tariffs as necessary. Many eligible providers have moved to an exceptions-based intrastate switched access tariff. Such a tariff ensures that changes that occur in the interstate access tariff are immediately reflected in the intrastate tariff. Therefore, while some providers will continue to file revised tariffs at the dates required by the *USF/ICC Transformation Order*, those that use an exceptions-based tariff will largely avoid having to make additional intrastate access tariff revisions.

Non-eligible providers filed initial revised tariff pages effective January 1, 2011 reflecting, pursuant to the MTA, a reduction of at least 20 percent of the differential between the intra- and interstate rates in effect as of July 1, 2009. These providers filed the next revision effective January 1, 2012,

¹² Section 202(b) of the MTA which allows providers to opt out of filing certain tariffs with the Commission specifically excludes access tariffs from being opted out of. All providers continue to be required to file intrastate access tariffs if they are providing that service.

¹³ [Commission Online Tariff Index](#)

reflecting at least a 40% reduction in the differential described in the MTA.¹⁴ In compliance with the *USF/ICC Transformation Order*, non-eligible providers filed intrastate switched access tariff revisions reflecting the required 50% differential reduction for **terminating** rates effective no later than July 3, 2012. The third step in the MTA process required non-eligible providers to file revised **originating** access tariffs effective January 1, 2013 representing a 60% reduction in the differential as described in the law. Non-eligible providers also had to make a tariff filing effective July 2, 2013 showing **terminating** intrastate access rates no higher than corresponding interstate rates. The next intrastate tariff revision for non-eligible providers was filed with an effective date of January 1, 2014 and reflected the required 80% reduction in the differential in **originating** access rates as described in the law.

Effective July 1, 2014, both eligible and non-eligible providers filed tariff revisions in compliance with the *USF/ICC Transformation Order*. Both provider types were required to reduce the differential between **terminating** end office rates and either \$0.0007 (price cap carriers) or \$0.005 (rate of return carriers) by one-third. The next intrastate tariff revision was on January 1, 2015 for non-eligible providers. CLECs were required to set **originating** intrastate access rates no higher than corresponding interstate rates.

As of July 1, 2015, all providers were required to follow the transition path described in the *USF/ICC Transformation Order*. On July 1, 2016, price cap carriers were required to reduce terminating switched end office and reciprocal compensation rates to \$0.0007. Terminating switched end office and reciprocal compensation rates were reduced to \$0.005 for rate of return carriers. The next step of the transition path was implemented on July 1, 2017. Price cap carriers were required to reduce their terminating switched end office and reciprocal compensation rates to bill and keep while also reducing certain terminating switched end office and transport rates to \$0.0007. Rate of return carriers were required to reduce terminating end office reciprocal compensation rates by one third of the difference between \$0.005 and \$0.0007. The next step of the transition path was implemented on July 1, 2018. Price cap carriers were required to reduce their terminating switched end office and reciprocal compensation rates to bill and keep for all terminating traffic within the tandem serving area when the terminating carrier owns the serving tandem switch. Rate of return carriers were required to reduce terminating switched end office and reciprocal compensation rates by an additional one third of the differential between its end office rates as of July 1, 2016 and \$0.0007. This completed the transition for price cap carriers while an additional two steps remained for rate of return carriers. In 2019, rate of return carriers were required to reduce their terminating end office reciprocal compensation rates to \$0.0007 as

¹⁴ As noted in earlier reports, determining whether the 20 or 40% differential was met was not a simple calculation. Intrastate switched access rates are actually comprised of multiple rate elements. Providers do not necessarily use the same rate elements and/or offer the same services in both the intra- and interstate jurisdictions. Additionally, some providers charge only a composite rate while others charge based upon the various elements. Again, this may not be consistent across intra- and interstate jurisdictions even within a single company.

of July 1. The final step for rate of return carriers will be on July 1, 2020 when they will further reduce these rates to bill and keep. Figure 2, following, shows the transition path defined in the Order. Commission Staff will continue to monitor these revisions as they occur.

Figure 2
FCC Inter-carrier Compensation Reform Timeline¹⁵

Inter-carrier Compensation Reform Timeline		
Effective Date	For Price Cap Carriers and CLECs that benchmark access rates to price cap carriers	For Rate of Return Carriers and CLECs that benchmark access rates to rate of return carriers
Effective Date of the rules	All inter-carrier switched access rate elements, including interstate and intrastate originating and terminating rates and reciprocal compensation rates are capped.	All interstate switched access rate elements, including all originating and terminating rates and reciprocal compensation rates are capped. Intrastate terminating rates are also capped.
July 1, 2015	Terminating switched end office and reciprocal compensation rates are reduced by an additional one third of the original differential to \$0.0007.	Terminating switched end office and reciprocal compensation rates are reduced by an additional one third of the original differential to \$0.005.
July 1, 2016	Terminating switched end office and reciprocal compensation rates are reduced to \$0.0007.	Terminating switched end office and reciprocal compensation rates are reduced to \$0.005.
July 1, 2017	Terminating switched end office and reciprocal compensation rates are reduced to bill and keep. Terminating switched end office and transport are reduced to \$0.0007 for all terminating traffic within the tandem serving area when the terminating carrier owns the serving tandem switch.	Terminating end office and reciprocal compensation rates are reduced by one third of the differential between its end office rates (\$0.005) and \$0.0007.
July 1, 2018	Terminating switched end office and transport are reduced to bill and keep for all terminating traffic within the tandem serving area when the terminating carrier owns the serving tandem switch.	Terminating switched end office and reciprocal compensation rates are reduced by an additional one third of the differential between its end office rates as of July 1, 2016 and \$0.0007.
July 1, 2019		Terminating switched end office and reciprocal compensation rates are reduced to \$0.0007.
July 1, 2020		Terminating switched end office and reciprocal compensation rates are reduced to bill and keep.

¹⁵ *USF/ICC Transformation Order*, paragraph 801, Figure 9

Operation of the ARM

Disbursements

Eligible providers are entitled to receive monthly disbursements from the ARM to recover a portion of lost intrastate access revenues that resulted from the rate reductions established in the amended MTA. All eligible providers completed the necessary registration process with the State of Michigan enabling the State to issue the ARM disbursements.

To establish the initial size of the ARM, Act 182 of 2009 directed eligible providers to provide information to the Commission within 60 days from the effective date of the Act.¹⁶ All eligible providers were required to submit 2008 intrastate access demand data and the corresponding current rate information. This information allowed Commission Staff to calculate the amount of the reduction in annual intrastate access revenues that would result from the required reduction in rates. The reduction was calculated for each provider as the difference between intrastate and interstate access service rates in effect as of July 1, 2009, multiplied by the intrastate switched access minutes of use and other switched access demand quantities for 2008.

The first disbursements from the ARM were issued during the last week of October 2010, with succeeding disbursements being issued the last week of each month. Each eligible provider had its own monthly disbursement that remained unchanged until the resizing of the ARM. The first ARM resizing was scheduled for 2014; however, Public Act 52 of 2014 amended the MTA in several areas including Section 310 with the new date of March 13, 2018. The resizing of the ARM has resulted in eligible providers receiving smaller disbursements from the fund. Figure 3, following, shows the monthly disbursement amounts in effect for each eligible, as well as the resulting total year disbursements for each provider.

Act 52 of 2014

Effective March 25, 2014, Public Act 52 of 2014 made several amendments to the MTA, including changes to Section 310. The act eliminated the resizing of the ARM scheduled at 4 and 8 years of operation (September 13, 2014 and September 13, 2018) and replaced them with a single resizing effective March 13, 2018.

After the *USF/ICC Transformation Order*, concerns were raised about the possibility of double recovery to eligible providers from both the ARM and federal mechanisms. At this time, the Commission has not identified any duplicative revenue recovery. The Commission maintained its finding in Case No. U-16943 that the possibility for double recovery would not exist until the ARM was resized. Since Public Act 52 of 2014 eliminated the 2014 resizing of the fund, the possibility for double recovery was essentially postponed until 2018. While this resizing has now taken place, carriers continue to certify annually to the National Exchange Carriers Association (NECA) and the

¹⁶ MCL 484.2310(11)(a)

FCC that they have excluded revenues received from state recovery mechanisms from amounts eligible for federal recovery mechanisms and the Commission has not identified any double recovery from any of the eligible providers.

2018 ARM Resizing

As previously described in this report, Act 52 of 2014 required the Commission to resize the ARM in March 2018. In order to implement this directive, the Commission issued an order on October 25, 2017 in Case No. U-16183 directing providers to submit to the Commission the data needed to calculate the new ARM disbursement amounts. Based on the data submitted by the eligible providers, the Commission Staff calculated the new total amount of annual disbursements from the restructuring mechanism to be \$8,750,665.29. Additionally, based on past administrative costs, it was estimated that annual administrative costs for the fund will be \$507,581.00. As before, the Commission continues to find that an amount equal to one month of distributions from the fund should be retained in the fund as a cash reserve. This amount equals \$729,222.11. Therefore, the recalculated restructuring mechanism amount totals to \$9,987,468.39. The Order directed that the recalculated disbursement amounts to eligible providers go into effect with the disbursements made at the end of March 2018.

As noted in the Order, this recalculation resulted in a significant decrease in the size of the restructuring mechanism and as a result the majority of eligible providers are now receiving smaller disbursements from the fund, with a few providers no longer receiving any disbursement. However, this was anticipated, as the Legislature intended the restructuring mechanism to operate for a limited time and to decrease during that time. As the overall restructuring mechanism size changed, it was determined that the contribution percentage was in need of adjustment. Utilizing the data submitted by the contributing providers, the Commission revised, based on staff's recommendation, the contribution percentage to 0.51% (.0051) of intrastate retail telecommunications revenues in order to continue to bring in enough money each month to provide for the new disbursement amounts, administrative costs, and the required cash reserve. The new contribution factor was reflected in the April 13, 2018 contributions.

Figure 3
Eligible Provider Disbursements

Eligible Provider	Total Disbursements Oct 2018- Sep 2019	Monthly Disbursement
Ace Telephone Company	\$307,717.29	\$25,643.11
Allband Communications Cooperative	\$2,199.14	\$183.26
Allendale Telephone Company	\$230,377.70	\$19,198.14
Baraga Telephone Company	\$213,394.63	\$17,782.89
Barry County Telephone Company	\$357,570.91	\$29,797.58
Blanchard Telephone Company	\$38,097.62	\$3,174.80
Bloomington Telephone Company	\$70,895.54	\$5,907.96
Carr Telephone Company	\$35,343.10	\$2,945.26
CenturyTel Midwest-MI, Inc.	\$1,036,819.44	\$86,401.62
CenturyTel of Michigan	\$2,369,062.18	\$197,421.85
CenturyTel of Northern Michigan	\$118,897.94	\$9,908.16
CenturyTel of Upper Michigan	\$672,495.51	\$56,041.29
Chapin Telephone Company	\$39,015.20	\$3,251.27
Chatham Telephone Company (TDS Telecom)	\$282,266.68	\$23,522.22
Chippewa County Telephone Company	\$47,048.09	\$3,920.67
Climax Telephone Company	\$25,825.39	\$2,152.12
Communications Corporation of Michigan (TDS Telecom)	\$159,637.97	\$13,303.16
Deerfield Farmers' Telephone Company	\$73,310.54	\$6,109.21
Drenthe Telephone Company	\$48,915.05	\$4,076.25
Frontier Telephone Company	\$751,480.23	\$62,623.35
Hiawatha Telephone Company	\$0.00	\$0.00
Island Telephone Company (TDS Telecom)	\$64,427.94	\$5,368.99
Kaleva Telephone Company	\$994.75	\$82.90
Lennon Telephone Company	\$63,911.03	\$5,325.92
Michigan Central Broadband Company	\$78,571.92	\$6,547.66
Midway Telephone Company	\$38,342.73	\$3,195.23
Ogden Telephone Company	\$12,863.04	\$1,071.92
Ontonagon Telephone Company	\$157,802.71	\$13,150.23
Peninsula Telephone Company (now Ace-Peninsula)	\$27,478.32	\$2,289.86
Pigeon Telephone Company	\$92,873.26	\$7,739.44
Sand Creek Telephone Company	\$48,891.36	\$4,074.28
Shiawassee Telephone Company (TDS Telecom)	\$317,822.58	\$26,485.21
Springport Telephone Company	\$114,523.53	\$9,543.63
Upper Peninsula Telephone Company	\$194,431.25	\$16,202.60
Waldron Telephone Company	\$16,632.04	\$1,386.00
Westphalia Telephone Company	\$0.00	\$0.00
Winn Telephone Company	\$18,832.73	\$1,569.39
Wolverine Telephone Company (TDS Telecom)	\$621,895.93	\$51,824.66
Sum of Disbursements	\$8,750,665.29¹⁷	\$729,222.11

¹⁷ Reflects total disbursements for the new disbursement amounts after the ARM resizing.

Contributions

The ARM is sustained by a “mandatory monthly contribution by all providers of retail intrastate telecommunications services and all providers of commercial mobile service.”¹⁸ Providers are required to pay into the ARM based upon a percentage of their intrastate retail telecommunications services revenues. Each month, contributing providers are to multiply monthly retail intrastate telecommunications services revenues by the contribution factor to determine their monthly contribution into the ARM fund. The Commission has an [online form](#) available that providers are required to use and submit with each contribution.

In order to determine the initial percentage for the monthly contribution, Act 182 of 2009 required providers to report their 2008 retail intrastate revenues to the Commission within 60 days of the effective date of the Act. The Commission found that the total of all providers’ 2008 retail intrastate telecommunications services revenues was \$4,190,942,420.15.”¹⁹ To determine the initial contribution percentage, the total size of the ARM²⁰ was divided by the total 2008 retail intrastate revenues as reported. This calculation resulted in the initial contribution percentage of 0.431 percent.

Pursuant to the amended MTA, “[t]he commission may increase or decrease the contribution assessment on a quarterly or other basis as necessary to maintain sufficient funds for disbursements.”²¹ Given the constantly changing telecommunications market, regular review of the contribution percentage is necessary. The Commission has recalculated the contribution factor and adjusted it eight times in the past nine years. These adjustments are necessary to ensure sufficient funds for disbursements and administrative costs.

The Commission issued an Order in Case No. U-16183 on February 11, 2016 increasing the contribution percentage to 0.980 percent. This contribution percentage went into effect on February 11, 2016 and was effective starting with the March 2016 contributions. On February 22, 2018, the Commission issued an Order in Case No. U-16183 decreasing the contribution percentage to 0.510 percent. This contribution percentage went into effect on March 14, 2018 and was effective starting with the April 2018 contributions. Figure 4 details the changes to the contribution percentage over the life of the fund. The Commission will continue to monitor the ARM and modify the contribution percentage as necessary.

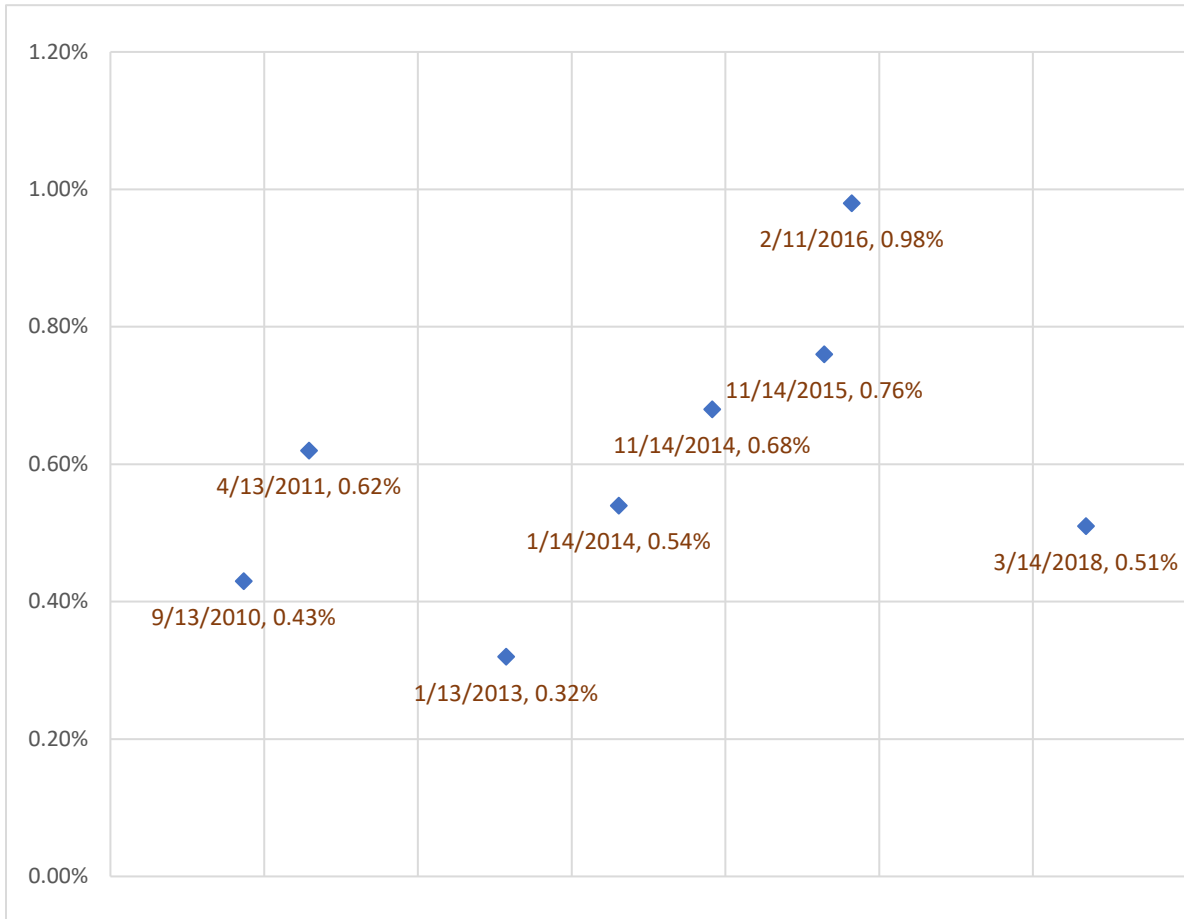
¹⁸ MCL 484.2310(12)

¹⁹ U-16183, Commission Order dated May 17, 2010, Page 2

²⁰ As noted earlier, the total size of the ARM is equal to 12 months of disbursements, plus approximate administrative costs and a cash reserve equal to one month of disbursements.

²¹ MCL 484.2310(14)

Figure 4
Effective Dates of Contribution Percentages



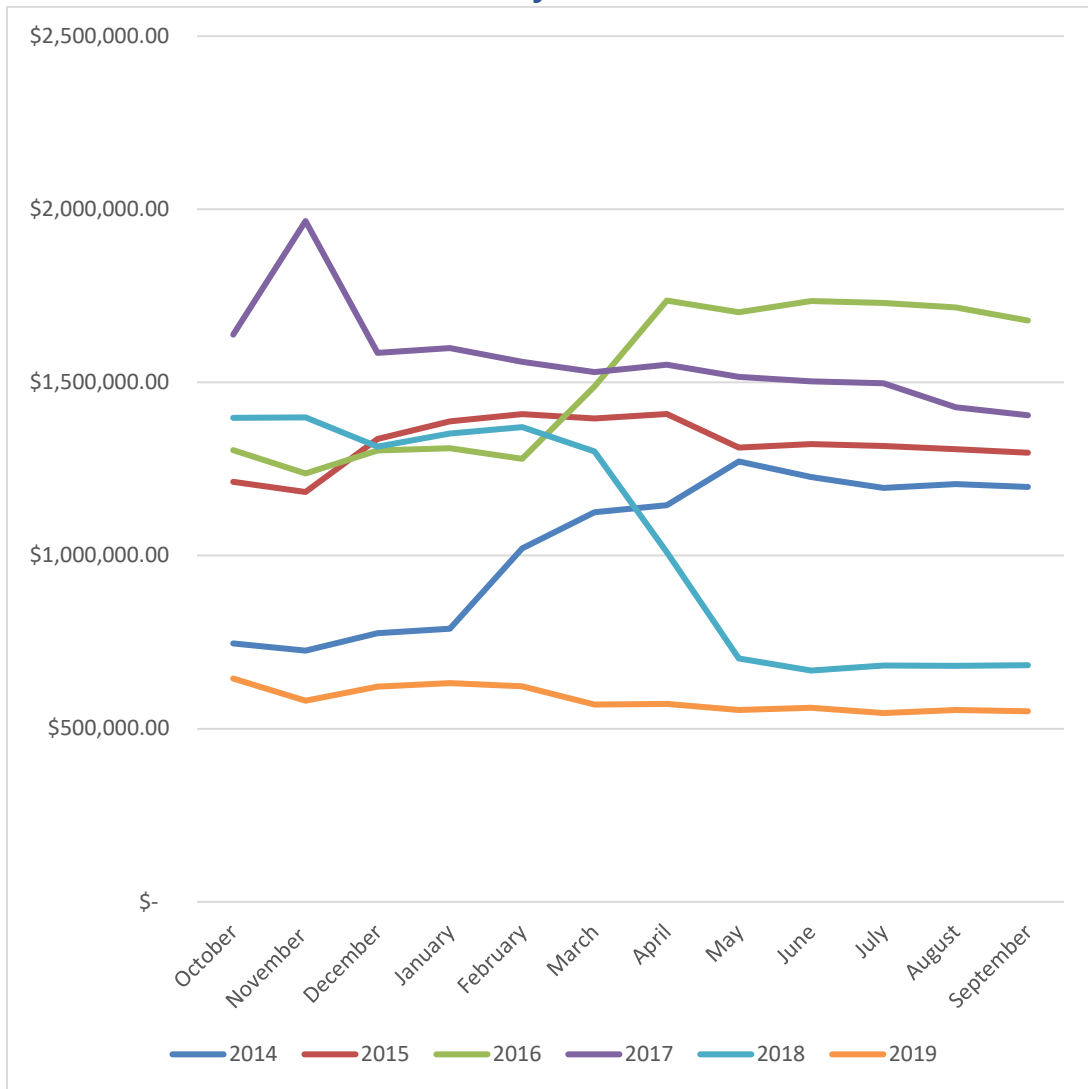
As discussed previously, providers contribute to the ARM based on retail intrastate telecommunications services revenues, exclusive of VoIP revenues. The range of contributing providers includes incumbent and competitive local exchange carriers (ILECs and CLECs), mobile wireless providers and other types of providers.²² Contributions for the operation of fiscal year 2019 of operation totaled approximately \$7 million.²³ Contributions decreased from 2018 to 2019. This decrease was due to the decrease in the contribution percentage of the fund.

See Figure 5 for a comparison of the contributions for each fiscal year between 2014 and 2019.

²² Other types of providers include operator service providers, interexchange carriers, payphone providers, competitive access providers and toll resellers.

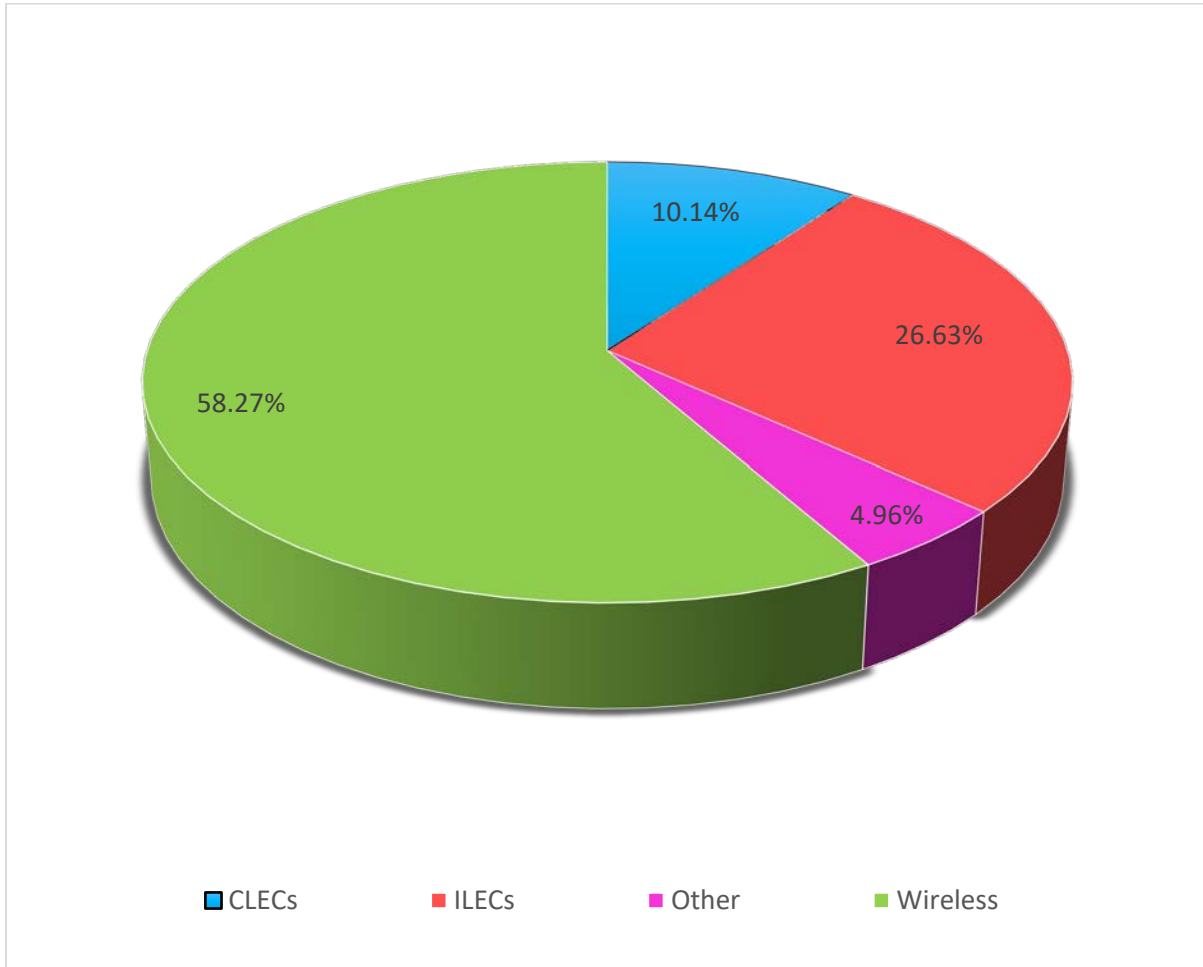
²³ Data represents contributions from October 1, 2018 – September 30, 2019

Figure 5
Total Monthly Contributions



As shown in Figure 6, following, mobile wireless provider contributions represented approximately 58 percent of the ARM revenue during the ninth year of operation. ILEC contributions represent 27 percent of revenues; CLEC contributions about 10 percent; and the remaining 5 percent of contributions came from other types of providers. These numbers are similar to the breakdown by provider type for 2018.

Figure 6
Percent of Total Contributions by Provider Type



The Commission continues to work diligently through website updates, the CLEC licensing process, the Intrastate Telecommunications Service Provider registration process, and other direct communications efforts to ensure all providers are aware of the requirements related to the ARM. The number of monthly contributing providers has remained fairly consistent for the 2019 fiscal year, as shown in Figure 7, below. The Commission continues to monitor the providers that are and are not contributing to the ARM to confirm that all providers operating in Michigan are in compliance.

Figure 7

Number of Contribution Providers by Month

Month	Fiscal Year 2018	Fiscal Year 2019
October	236	236
November	229	227
December	187	228
January	234	232
February	231	233
March	232	231
April	214	223
May	234	230
June	234	223
July	236	224
August	234	228
September	235	232

Administrative Costs

Pursuant to the MTA, “[t]he commission shall recover its actual costs of administering the restructuring mechanism from assessments collected for the operation of the restructuring mechanism.”²⁴ The Commission established a section within the Telecommunications Division to administer the ARM. The Access Restructuring Fund Administration Section was officially established in January 2011 and at that time administrative costs began to be recovered from the ARM. For the fiscal year 2019 (the period October 2018 through September 2019), the yearly administrative costs are \$442,856.63; yielding a monthly average of \$36,904.72 to account for administration of the fund.

²⁴ MTA Section 310(9)

Conclusion

To date, the Commission has implemented the requirements of the 2009 amendments to Section 310 of the MTA, along with the changes in 2014. The ARM is operational and receives contributions from required providers and disburses to eligible providers on a monthly basis. As described in this report, the total contributions to the ARM for the ninth year of operation were approximately \$7 million. The contribution percentage has been adjusted to ensure that the ARM has sufficient funds to cover the approximately \$8.8 million in disbursements, the actual administrative costs of \$442,856.63 and maintain the required cash reserve.²⁵

The Access Restructuring Mechanism Administration Section continues to monitor the fund, as well as any reforms and regulations that may affect its operation. The Commission has worked diligently to ensure that the ARM is in compliance with FCC reforms, and will continue to monitor tariff filings, contributions and disbursements for continued compliance as well. As the ARM moves into its tenth year of operation, the Commission will continue to monitor the contribution percentage to confirm that providers are contributing sufficient resources to the fund. Economic factors that influence the contribution factor include but are not limited to: increase or decline in intrastate retail revenues from contributing providers, costs of operating the ARM, and changes to intercarrier compensation at the federal level. The Commission will notify the Legislature should any significant changes to the ARM become necessary.

²⁵ Currently, the ARM Fund has an excess reserve balance that is being used to cover the difference between the contributions and disbursements. The Commission Staff is reviewing the contribution percentage for possible adjustment in the near future.