

INTERNET BROWSER SOFTWARE UPDATES AND SETTINGS:

TABLE OF CONTENTS

Determine your Internet Browser software program.....	2
Internet Explorer.....	3
Google Chrome	4
Google Chrome (Continued).....	5
Mozilla Firefox	6
Safari	7
Windows 10 Microsoft Edge.....	8
More Elections eLearning Center Help	8

Like many websites, you must tell your computer to **allow** the Elections eLearning Center to **open windows** on your computer in order to display forms, videos, courses and messages. If you click on the launch button and the item doesn't open, you need to check the settings on your computer's internet browser software to allow pop-up windows for all pages in the *.**csod.com** website.

ALWAYS update your internet browser software to the most recent version. This ensures you the highest level of functionality and security.

DETERMINE YOUR INTERNET BROWSER SOFTWARE PROGRAM

- Identify your Internet Browser software program by using the images below

Internet Explorer or Edge



Google Chrome



Mozilla Firefox

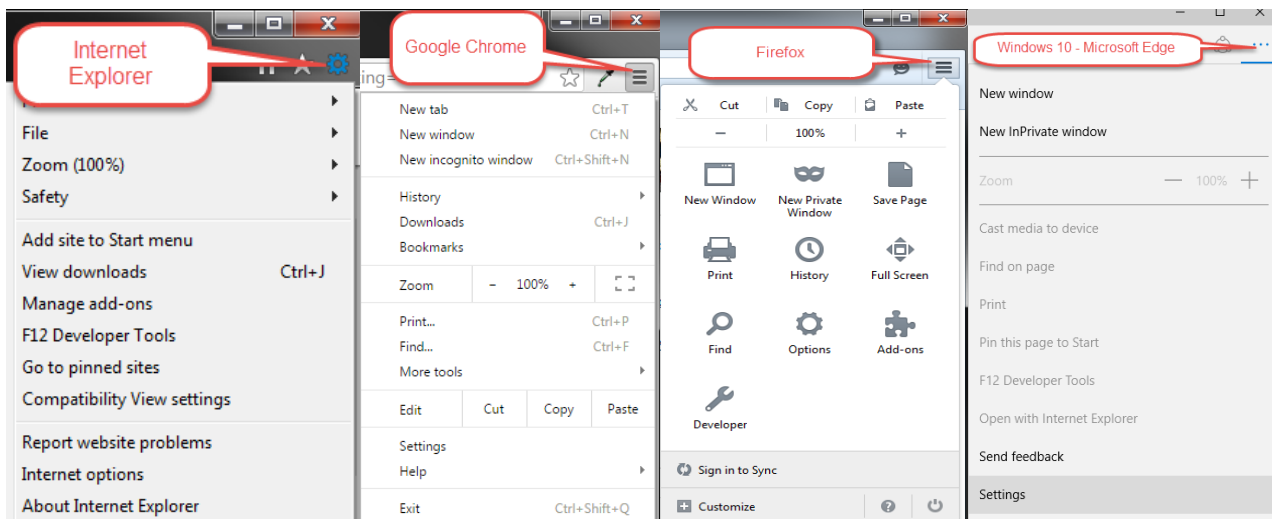


Safari



OR

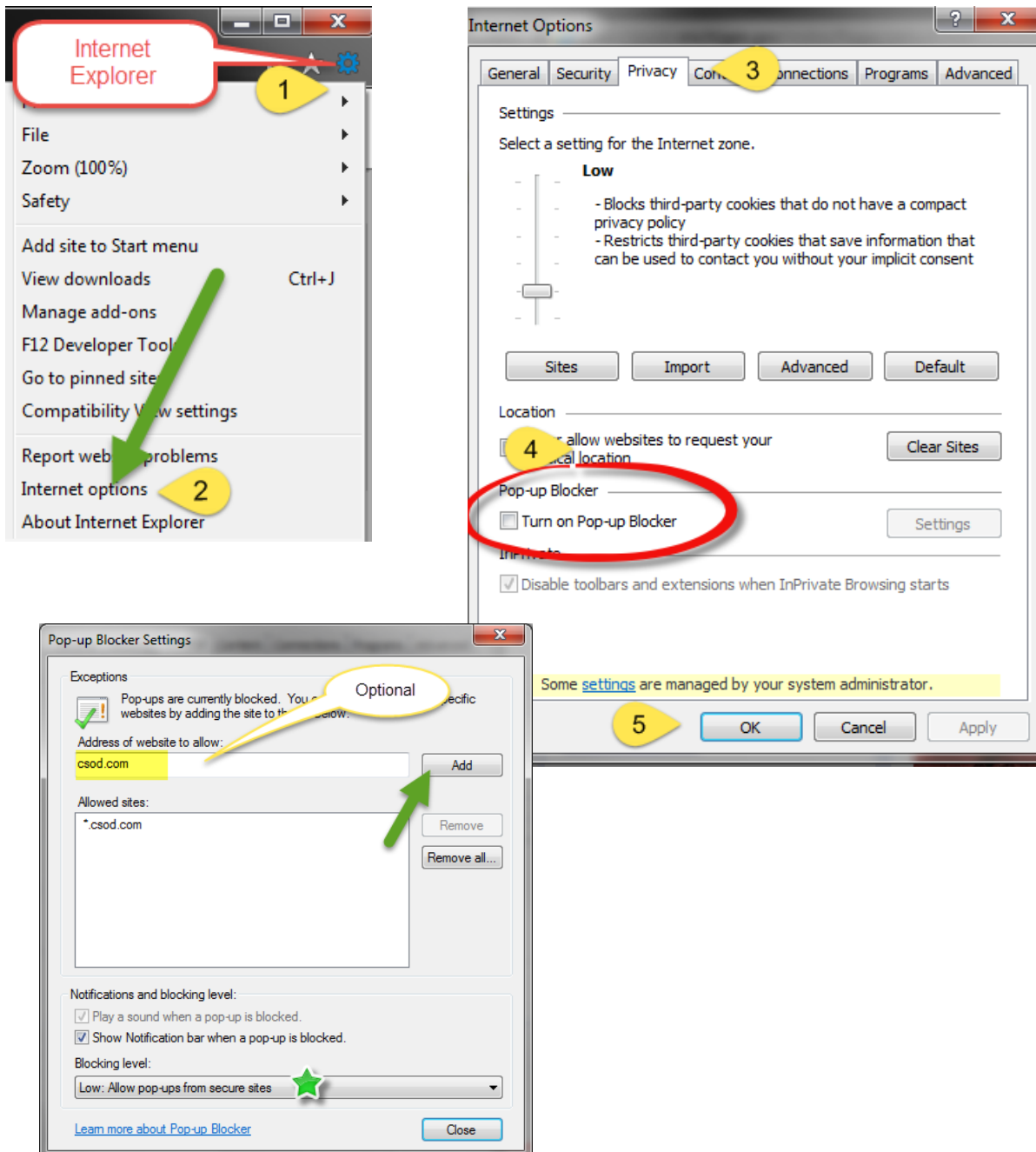
- Open your program you use to access the internet
 - Look at the upper right corner of the window (under the Red X box used to close the window)
 - Click on the icon under the red box and compare to the images below
 - Follow the sample directions below for the program you are using; screens may vary depending on the version you are using.



- Update your browser to the most recent version of software offered and turn on auto updating for best performance

INTERNET EXPLORER

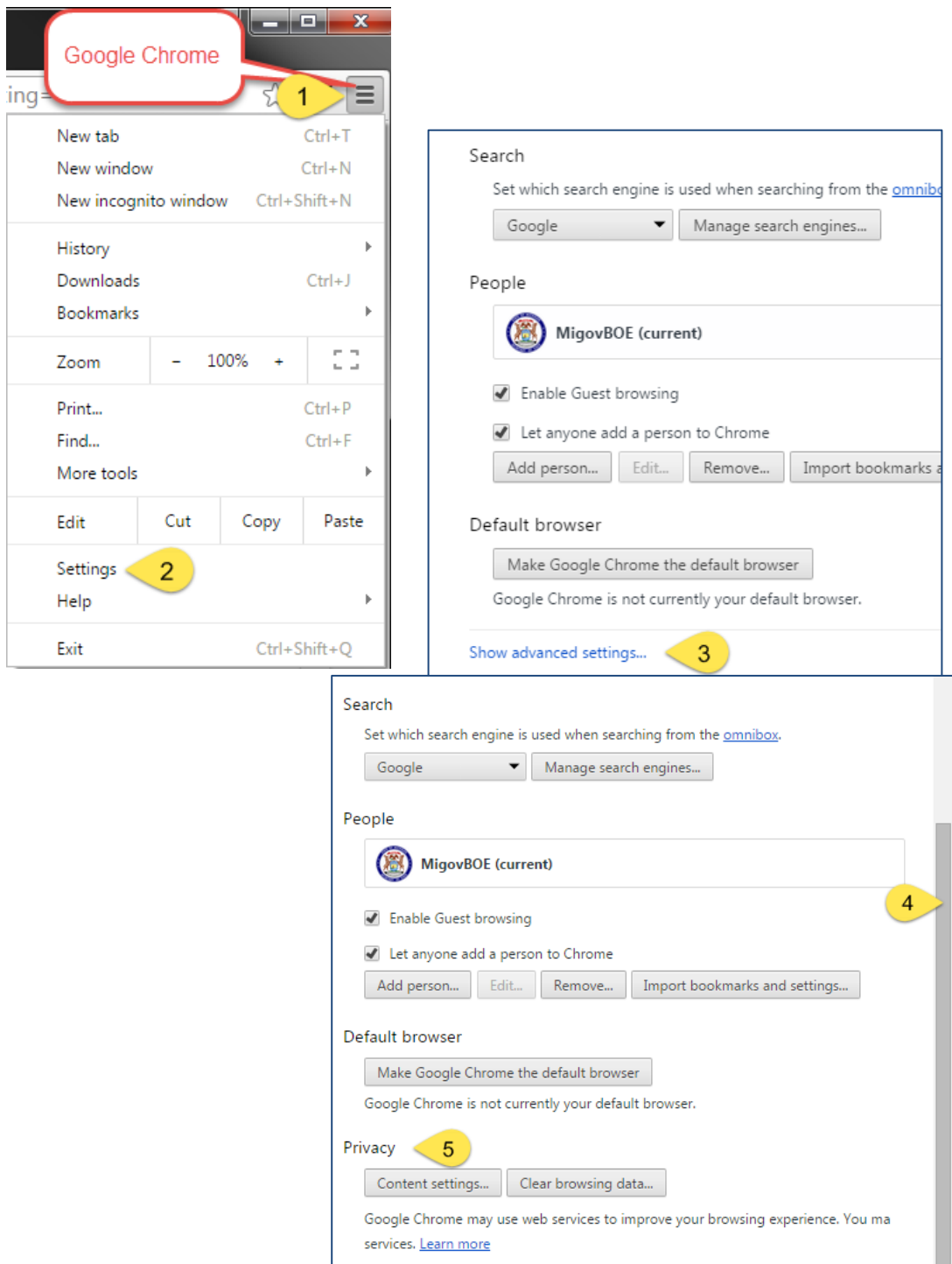
1. Update your browser to the most recent version of software offered and turn on auto updating for best performance
2. Click the **Tools Icon** in the upper right corner of your browser window
3. Click **Internet options**
4. Click the **Privacy** Tab
5. Under the **Pop-up Blocker** section, **uncheck** the box
(Optional) Leave checked and click **Settings** and add the website ***.csod.com** to allow pop-ups from this site. Also change the **Blocking Level: to Low: Allow pop-ups from secure sites.**
6. Click **OK** or Apply
7. Close the window and return to the Elections eLearning Center



GOOGLE CHROME

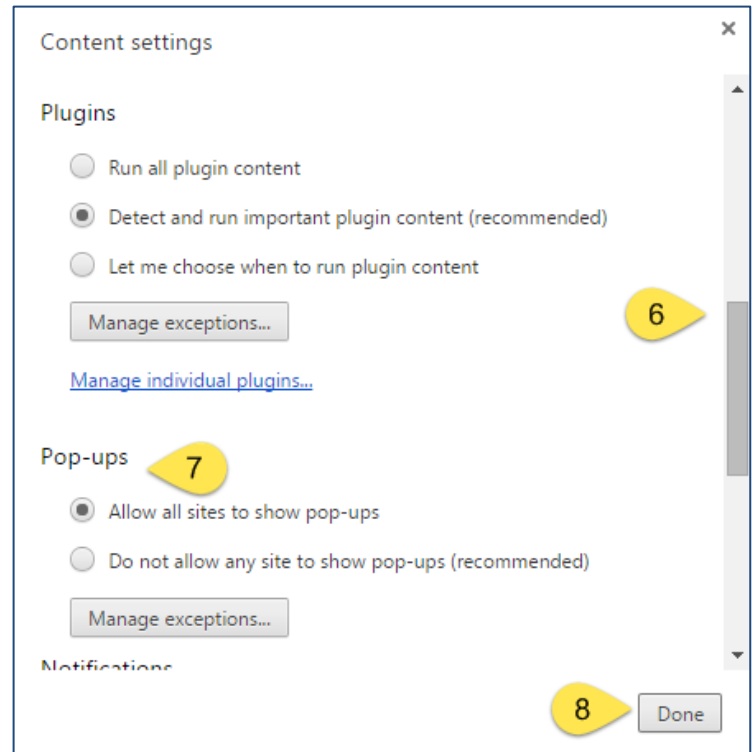
1. Update your browser to the most recent version of software offered and turn on auto updating for best performance
2. Click the **Customize Icon** in the upper right corner of your browser window
3. Click **Settings**
4. A new tab will open; at the bottom of the page, click **Show Advanced Settings**
5. **Scroll** down the page
6. Under **Privacy**, click **Content Settings**

See the next page



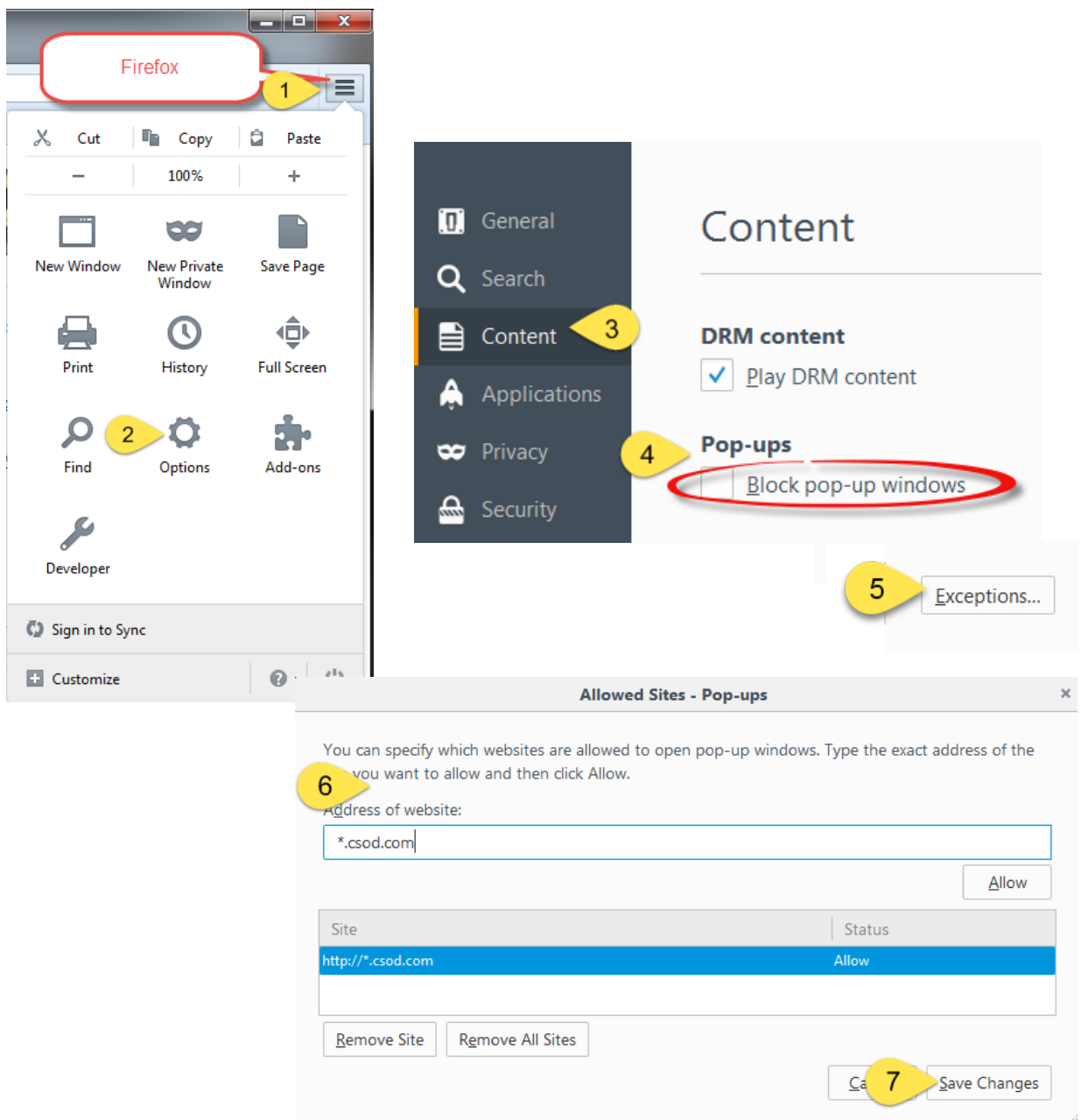
GOOGLE CHROME (CONTINUED)

7. **Scroll** down the window
8. Under the **Pop-ups** Section, click **Allow** all sites to show pop-ups
(Optional) **Manage exceptions** and add the website [*.]csod.com and Allow
9. Click **Done**
10. Close the tab and return to the Elections eLearning Center



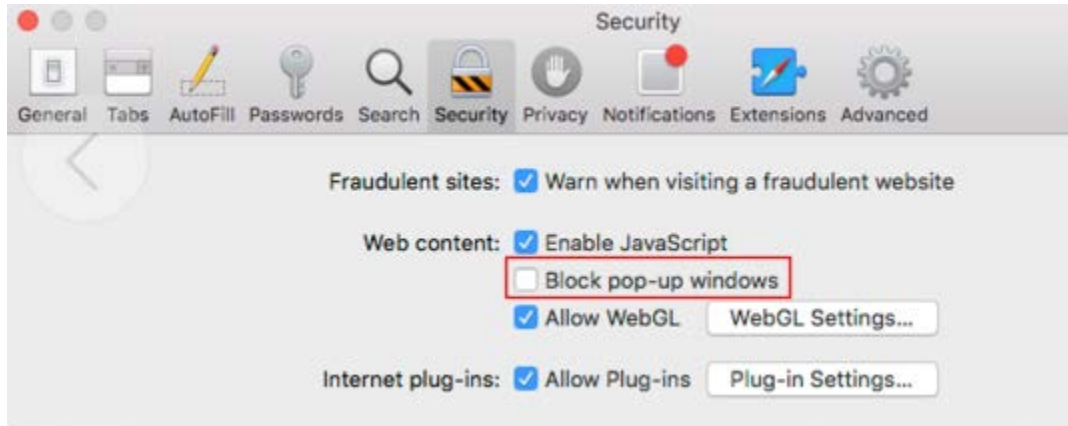
MOZILLA FIREFOX

1. Update your browser to the most recent version of software offered and turn on auto updating for best performance
2. Click the **Open Menu** icon in the upper right corner of your browser window
3. Click **Options**
4. A new tab will open; on the left side, click **Content**
5. In the Pop-ups section, **uncheck** the box
6. **Optional** – leave Pop-ups checked and click **Exceptions**
7. Add ***.csod.com**
8. Click **Save Changes**
9. Close the tab and return to the Elections eLearning Center



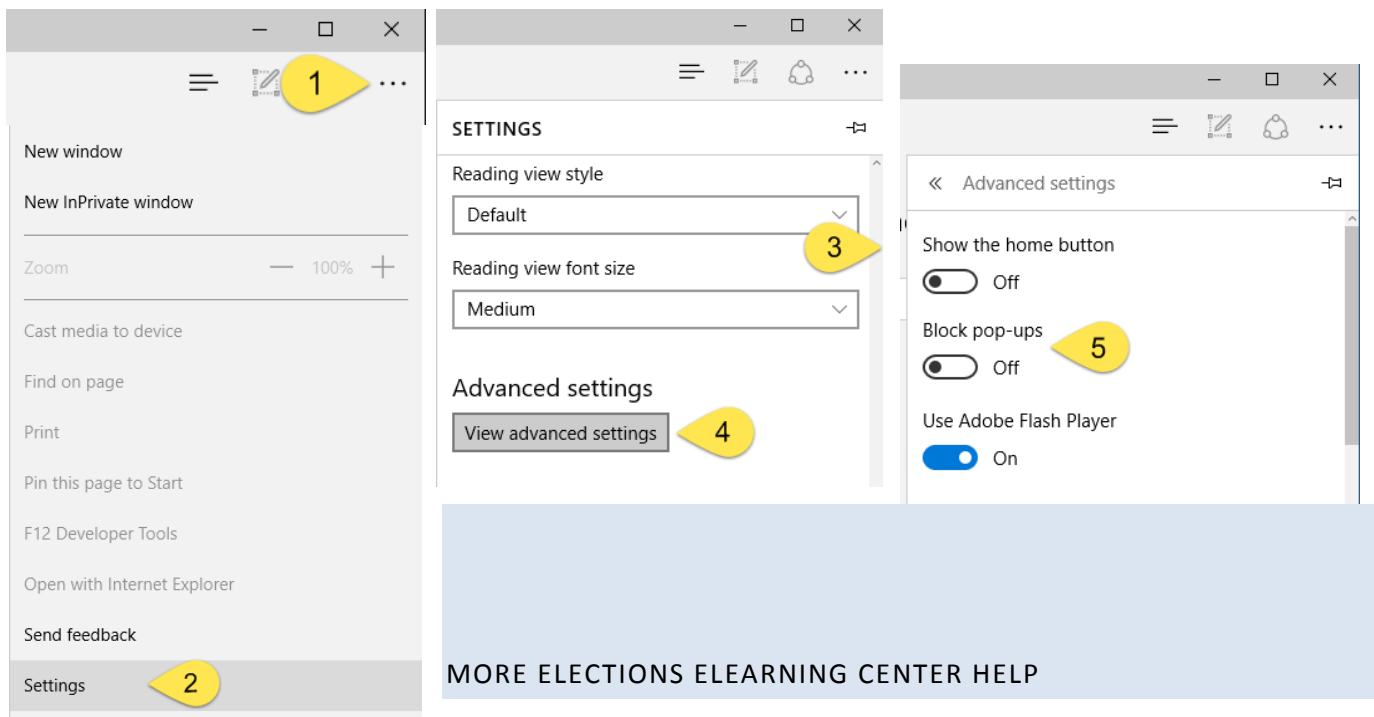
SAFARI

1. Update your browser to the most recent version of software offered and turn on auto updating for best performance
2. Click on Safari in your browser menu at the top of your screen
3. Click Preferences
4. Click Security
5. In the Web content section, **uncheck** the box next to Block pop-up windows
6. Close the box and return to the Elections eLearning Center



WINDOWS 10 MICROSOFT EDGE

1. Click the **More Icon ...** in the upper right corner of your browser window
2. Click **Settings** in the new menu box
3. A new box will open; **Scroll** down the box
4. At the bottom, click **View Advanced Settings**
5. Change **Block pop-ups** to **Off**
6. Close the settings box by clicking the ... and return to the eLearning Center



[Additional help documents are available at this link](#)

If you have questions, please contact the Bureau of Elections Liaison Division at 517-373-0065 or 800-292-5973 or email electionselearning@michigan.gov

[Return to the Elections eLearning Center Login Page](#)