



MILogin Help Instructions

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What is MILogin?

The Address Confidentiality Program (ACP) has adopted MILogin, the State of Michigan's single sign on application for online access to many state services.

If you don't yet have a MILogin account, you will need to create one from the MILogin page (see page 2 of this guide for assistance).

The ACP recommends creating a new email and a new MILogin account to help protect your information and reduce the risk of others accessing your account.

We created this guide to help you use MILogin to access your ACP account. If you experience issues accessing MILogin we ask that you try following these directions before reaching out to the DTMB Client Service Center for assistance.

We recommend using the following browsers: Google Chrome, Microsoft Edge, or Mozilla Firefox.

If you are still unable to access ACP, please contact the DTMB Client Service Center at 517-241-9700 or 1-800-968-2644 from 8:30 a.m. to 5 p.m., Monday through Friday, excluding holidays.

New Registration

1. Go to the [MiLogin page](https://milogin.michigan.gov/eai/login/authenticate): (https://milogin.michigan.gov/eai/login/authenticate)
Click Create Your MiLogin Account.

The screenshot displays the MiLogin website. On the left, a dark blue banner features the text "Michigan's one-stop login solution" with a right-pointing arrow. Below this, a paragraph explains that MiLogin connects users to all State of Michigan services through a single user ID. On the right, the login interface includes a "Welcome to MiLogin" heading, input fields for "User ID or Email" and "Password", and buttons for "Log In" and "Create an Account". There are also links for "Lookup your user ID" and "Forgot your password?". A section for "Enrolled in passwordless?" includes a "Log In Passwordless" button and a note about enrolling with user ID and password, with a "Learn More" link. The footer contains "Copyright 2023 State of Michigan" and a "Policies" link.

MiLogin

Help Contact Us News

Welcome to
MiLogin

User ID or Email

Password

[Lookup your user ID](#)

[Forgot your password?](#)

Log In

Create an Account

or


Enrolled in passwordless?

Log In Passwordless

If you are not enrolled, login with your user ID (or email) and password and we will guide you through the enrollment steps.
[Learn More](#)

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2. You will be directed to the Email verification page. Enter your email information.

**MiLogin**

HelpContact UsNews

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Step 1 of 8


Email verification


[→](#)


Enter your email

MiLogin is used for a variety of government services. If you've ever used any online services you might already have an account.

Email

 I'm not a robot


reCAPTCHA
[Privacy](#) [Terms](#)


 We will never send you spam or share your information with anyone outside of the State of Michigan services you choose to access.

Next Step

Having Trouble?
[I don't have an email >](#)

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3. Once you have entered and confirmed your email address, click the verify email address button. You will be emailed a seven-digit passcode. Enter the pin on the next screen and click next step.


 **MiLogin**


[Help](#) [Contact Us](#) [News](#)

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Step 2 of 8

Passcode verification





Enter your passcode

We have sent you a passcode to your email
sh*****@gmail.com

Passcode


Next Step

[Resend Passcode](#)

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4. Enter your personal information and agree to terms and conditions, click next step.

**MiLogin**

[Help](#) [Contact Us](#) [News](#)

[< Previous Step](#)
Step 3 of 8
Profile Information
○ ○ ● ○ ○ ○ ○ ○ ○ →

Enter your information

First Name

Middle Initial (Optional)

Last Name

Suffix (Optional)


☒ I agree to the [Terms & Conditions](#).

Next Step

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5. Enter your phone number and click Next Step.

**MiLogin**

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Step 4 of 8


Phone number verification

→

Enter your phone number


Your phone number is required for many state of Michigan services and can help us identify you and recover your account if you get locked out.

Phone Number

 +1

(555) 555-5555

Provide phone number in valid format i.e. (201) 555-0123

 You can skip this step if you'd like but we recommend adding your phone number for account security.


Next Step

[Skip this for now](#)

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6. Choose whether you wish to receive your pin via text message/SMS or phone call. You will receive a six-digit PIN. Enter the PIN on the screen and click confirm passcode.


**MiLogin**


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[< Previous Step](#)

Step 5 of 8


Verification method






Select a verification method

We need to make sure you're really you. Please select a verification method below to confirm your identity.

 **Text Message**
You will receive a passcode via a text message to your phone ending with 1670

 **Voice Call**
You will receive a passcode via a voice call to your phone ending with 1670

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7. On the Security Setup screen, enter your desired **User ID**

a. The system will prompt you if the user ID is not available. If it does, you must choose a new one before clicking next step.

The screenshot displays the MiLogin Security Setup interface. The top left features the Michigan state logo and the text "MiLogin". The top right contains links for "Help", "Contact Us", and "News". The main content area is split into two panels. The left panel, with a dark blue background, shows "Step 7 of 8" and "User ID" with a right arrow. Below this is a progress indicator with eight circles, the seventh of which is filled. A "Previous Step" link is at the top left of this panel. The right panel, with a white background, is titled "Create your user ID" and explains that the User ID is required for sign-in. It lists "ID Guidelines": must be at least 6 characters, must start with an upper or lower case letter, must end with an upper or lower case letter or a number, and must not contain special characters (space, @, ., and -). A text input field labeled "User ID" contains the text "MILOGIN55". Below the input field is a green "Next Step" button. The bottom of the page has a dark footer with "Copyright 2023 State of Michigan" on the left and "Policies" on the right.

Help Contact Us News

Create your user ID

The User ID is required to sign in, so choose something that you will remember and also follow our ID guidelines.

ID Guidelines

- ✓ Must be at least 6 characters
- ✓ Must start with upper or lower case letter
- ✓ Must end with upper or lower case letter or a number
- ✓ Must not contain special characters including space but can contain only @, . and -.

User ID

MILOGIN55

Next Step

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8. Create your password, click create account.

MiLogin

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Step 8 of 8

Password →

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Create your password

Choose something secure, but also something you can remember.

Password Guidelines

- ⚠ Must be at least 8 characters in length
- ✓ Should not be based on your User ID
- ⚠ Must contain at least one upper and lower case letters, a number, and a symbol (@#)\$
- ⚠ Confirm password must match new password

Password

Confirm Password

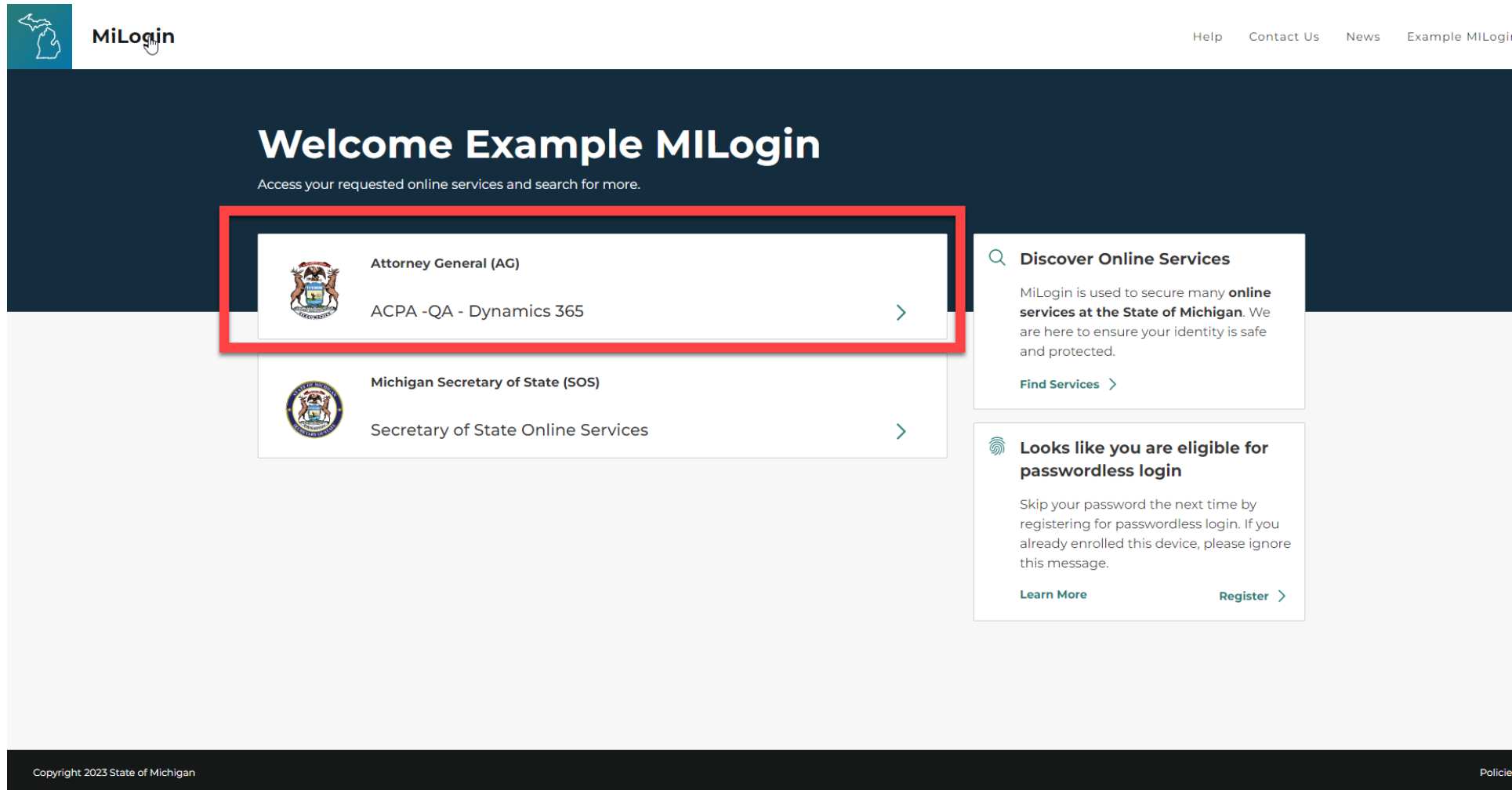
Create Account

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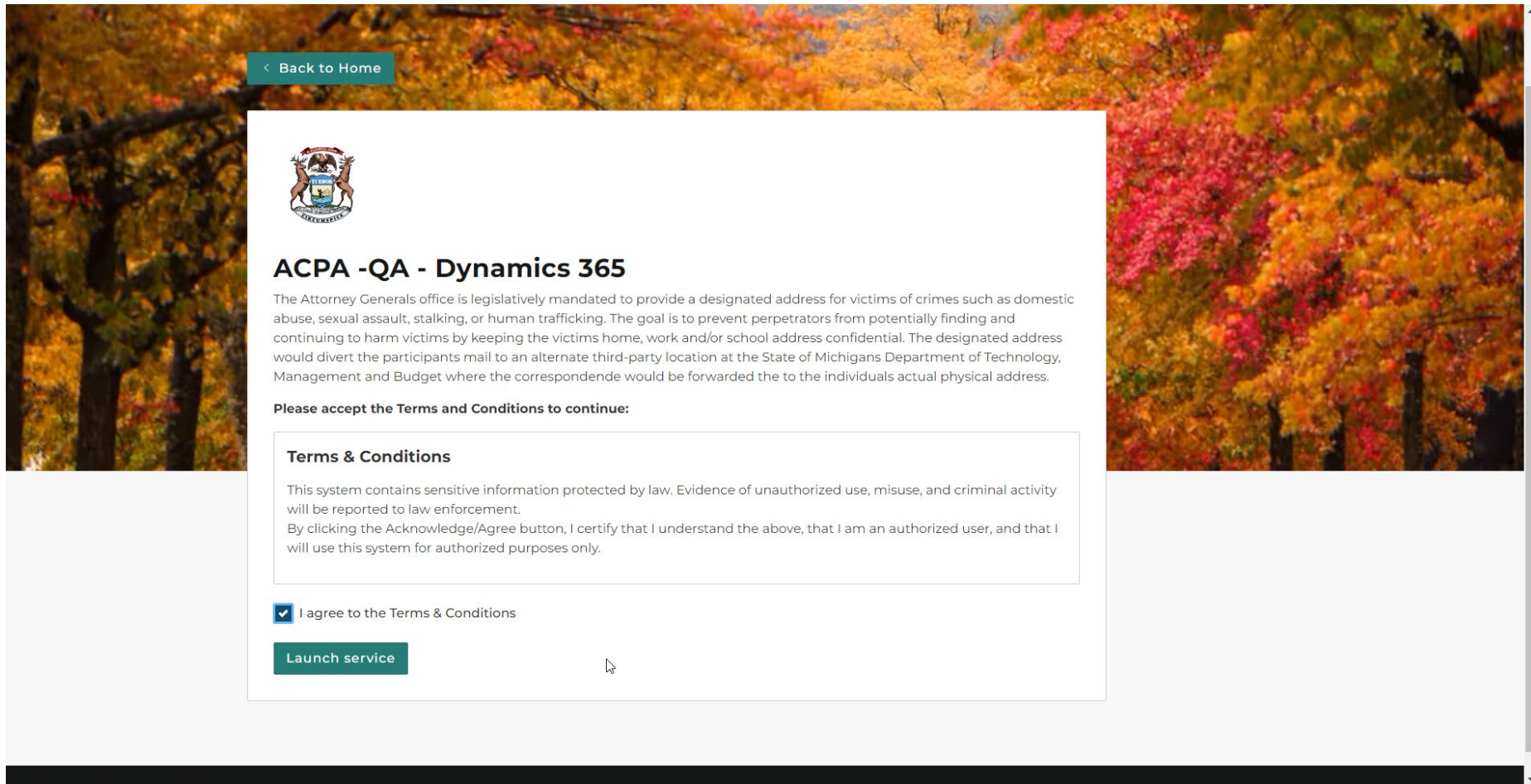
1. Your account is now setup. Your MiLogin home screen will now have the Address Confidentiality Program link.

Accessing Address Confidentiality Program


1. Click the Address Confidentiality Program link in your MiLogin homepage.



2. Click Acknowledge/Agree to accept Terms and Conditions.



[Back to Home](#)



ACPA -QA - Dynamics 365

The Attorney Generals office is legislatively mandated to provide a designated address for victims of crimes such as domestic abuse, sexual assault, stalking, or human trafficking. The goal is to prevent perpetrators from potentially finding and continuing to harm victims by keeping the victims home, work and/or school address confidential. The designated address would divert the participants mail to an alternate third-party location at the State of Michigans Department of Technology, Management and Budget where the correspondende would be forwarded the to the individuals actual physical address.

Please accept the Terms and Conditions to continue:

Terms & Conditions

This system contains sensitive information protected by law. Evidence of unauthorized use, misuse, and criminal activity will be reported to law enforcement.

By clicking the Acknowledge/Agree button, I certify that I understand the above, that I am an authorized user, and that I will use this system for authorized purposes only.

☒ I agree to the Terms & Conditions

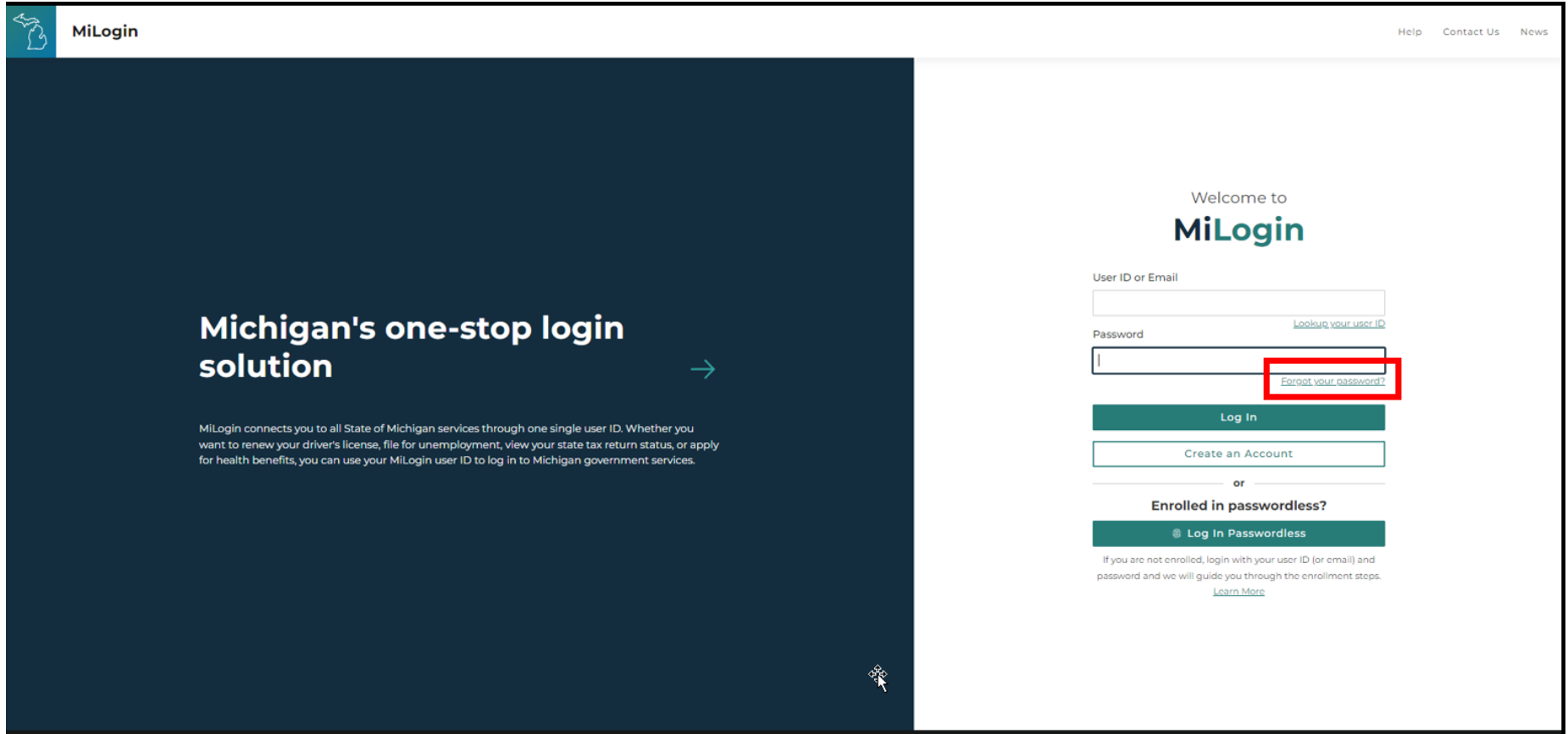
[Launch service](#)

You will be directed to the Address Confidentiality Program Application.

Forgot Password


If you don't remember your password, please follow these steps to receive a reminder.

1. Click forgot your password on the MiLogin page.



The screenshot shows the MiLogin website interface. On the left, a dark blue banner contains the text "Michigan's one-stop login solution" with a right-pointing arrow. Below this, a paragraph explains that MiLogin connects users to all State of Michigan services through a single user ID. On the right, the login section is titled "Welcome to MiLogin". It features a "User ID or Email" input field with a "Lookup your user ID" link. Below that is a "Password" input field with a "Forgot your password?" link highlighted by a red rectangle. There are "Log In" and "Create an Account" buttons. Below these, it says "or" and "Enrolled in passwordless?", followed by a "Log In Passwordless" button. At the bottom, a note states: "If you are not enrolled, login with your user ID (or email) and password and we will guide you through the enrollment steps. [Learn More](#)". The top navigation bar includes the MiLogin logo, a Michigan state icon, and links for "Help", "Contact Us", and "News".

2. Enter your User ID, select I am not a robot, and click next step.

**MiLogin**

[Help](#) [Contact Us](#) [News](#)

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Step 1 of 4


User ID →

Enter your User ID

Please enter the information to start the password recovery process.

User ID

☐ I'm not a robot



reCAPTCHA
Privacy Terms

Next Step

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3. Select a verification method.

 **MiLogin**

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Step 2 of 4


Verification method

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→

Select verification method


We need to make sure you're really you. Please select a verification method from below to reset your password. A one time secure passcode will be sent to the option you choose.

 **Email**


You will receive a passcode on your email address h*****@mailinator.com

 **Text Message**

You will receive a passcode via a text message on your mobile ending with 6143

 **Voice Call**

You will receive a passcode via a voice call on your phone ending with 6143

 **Security Questions**

You will answer the questions that you chose previously.

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3. Enter the passcode you were given from the verification method.

MiLogin

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Step 3 of 4

Passcode verification

→

○ ○ ● ○

Enter your passcode

We have sent you a passcode via a text message on your mobile ending with 6143


Enter Passcode

5057 -

Confirm Passcode

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4. Update your password.

 MiLogin

[Help](#) [Contact Us](#) [News](#)

[< Previous Step](#)

Step 4 of 4

Password update

→

Create and confirm your password

Choose something secure, but also something you can remember.

Password Guidelines

- ⚠ Must be at least 8 characters in length
- ✓ Should not be based on your User ID
- ⚠ Must contain at least one upper and lower case letters, a number, and a symbol (@#\$)
- ⚠ Confirm password must match new password

New Password

Confirm Password

Reset Password

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5. Your password will be reset, and you will get a confirmation message.

The screenshot displays the MiLogin website interface. On the left, a dark blue banner features the text "Michigan's one-stop login solution" with a green arrow pointing right. Below this, a paragraph states: "MiLogin connects you to all State of Michigan services through one single user ID. Whether you want to renew your driver's license, file for unemployment, view your state tax return status, or apply for health benefits, you can use your MiLogin user ID to log in to Michigan government services." The right side of the page has a white background with a green success message box at the top: "Success Your password has been successfully updated." Below this is the "Welcome to MiLogin" heading. The login section includes input fields for "User ID or Email" and "Password", with links for "Look up your user ID" and "Forgot your password?". There are buttons for "Log In" and "Create an Account". Below these, it asks "Enrolled in passwordless?" with a "Log In Passwordless" button. A final note at the bottom says: "If you are not enrolled, login with your user ID (or email) and password and we will guide you through the enrollment steps. [Learn More](#)".

MiLogin

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Success
Your password has been successfully updated.

Welcome to
MiLogin

User ID or Email

Password

[Look up your user ID](#)

[Forgot your password?](#)

Log In

Create an Account

or

Enrolled in passwordless?

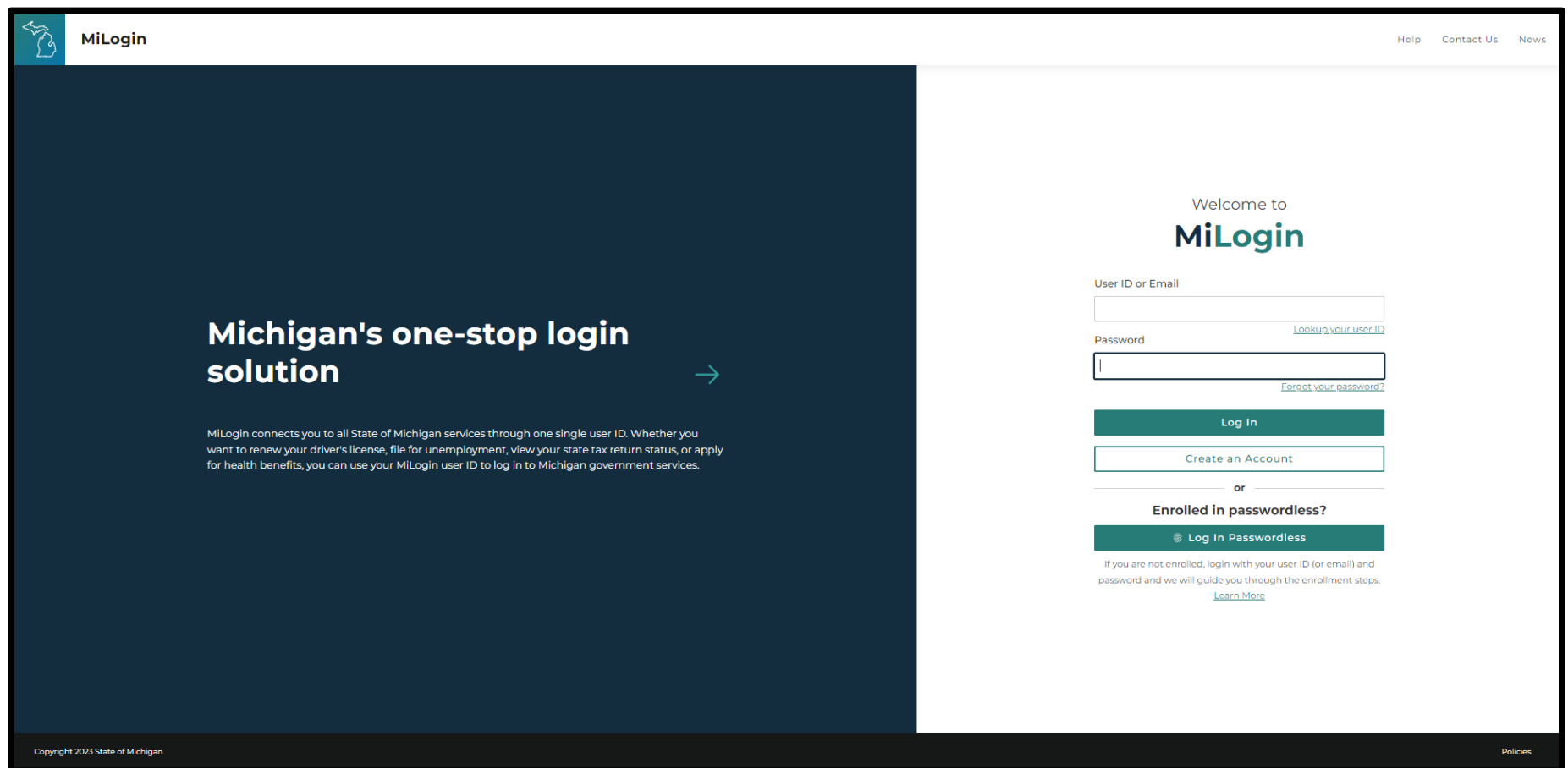
Log In Passwordless

If you are not enrolled, login with your user ID (or email) and password and we will guide you through the enrollment steps.
[Learn More](#)

Forgot User ID

If you don't remember your MiLogin User ID, please follow these steps to receive a reminder.


1. Select Lookup your user ID On the MiLogin page.



The screenshot shows the MiLogin website interface. On the left, a dark blue banner features the text "Michigan's one-stop login solution" with a green arrow pointing right. Below this, a paragraph explains that MiLogin connects users to all State of Michigan services through a single user ID. On the right, the login section is titled "Welcome to MiLogin". It includes input fields for "User ID or Email" and "Password", each with a link to "Lookup your user ID" and "Forgot your password?". Below these fields are buttons for "Log In" and "Create an Account". A section titled "Enrolled in passwordless?" offers a "Log In Passwordless" button. At the bottom, a link "Learn More" is provided. The footer contains the copyright notice "Copyright 2023 State of Michigan" and a link to "Policies".

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2. Enter your email address, select I am not a robot, and click next step.


 MiLogin

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Lookup your user ID

[→](#)


 **About the user ID**

If you have a unique email tied to your account you can use that to login to your account. With this process we can find your user ID using your email.

Enter your email

Enter your email below to begin the user ID recovery process

Email

☐ I'm not a robot 

Next Step

Having Trouble?

[I don't have an email address >](#)

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[Policies](#)

3. Your user ID will be sent to your email. You will see a confirmation message on the page.

The screenshot displays the Michigan MiLogin website. On the left, a dark blue banner features the text "Michigan's one-stop login solution" with a green arrow pointing right. Below this, a paragraph explains that MiLogin connects users to all State of Michigan services through a single user ID. On the right, a light green confirmation box states "Check your email" and "Your user ID was sent to your email." Below this, the "Welcome to MiLogin" section includes input fields for "User ID or Email" (containing "hmsingla16") and "Password" (masked with dots). Links for "Lookup your user ID" and "Forgot your password?" are provided. Below the input fields are buttons for "Log In" and "Create an Account". A section titled "Enrolled in passwordless?" includes a "Log In Passwordless" button. At the bottom, a note states: "If you are not enrolled, login with your user ID (or email) and password and we will guide you through the enrollment steps. [Learn More](#)". The footer contains "Copyright 2023 State of Michigan" and a "Policies" link.

MiLogin

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Michigan's one-stop login solution →

MiLogin connects you to all State of Michigan services through one single user ID. Whether you want to renew your driver's license, file for unemployment, view your state tax return status, or apply for health benefits, you can use your MiLogin user ID to log in to Michigan government services.

Check your email
Your user ID was sent to your email.

Welcome to
MiLogin

User ID or Email
hmsingla16 [Lookup your user ID](#)

Password
***** [Forgot your password?](#)

Log In

Create an Account

or

Enrolled in passwordless?

Log In Passwordless

If you are not enrolled, login with your user ID (or email) and password and we will guide you through the enrollment steps. [Learn More](#)

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