

# Scam Prevention Resources



- **MICHIGAN ATTORNEY GENERAL | 877-765-8388**

- Complaint forms
- Consumer Alerts
- Elder Abuse Prevention
- Identity Theft Support



- **AARP'S THE PERFECT SCAM PODCAST**

- **ANNUAL CREDIT REPORT | 877-322-8228**

- **AREA AGENCY ON AGING**

- **BETTER BUSINESS BUREAU (BBB)**

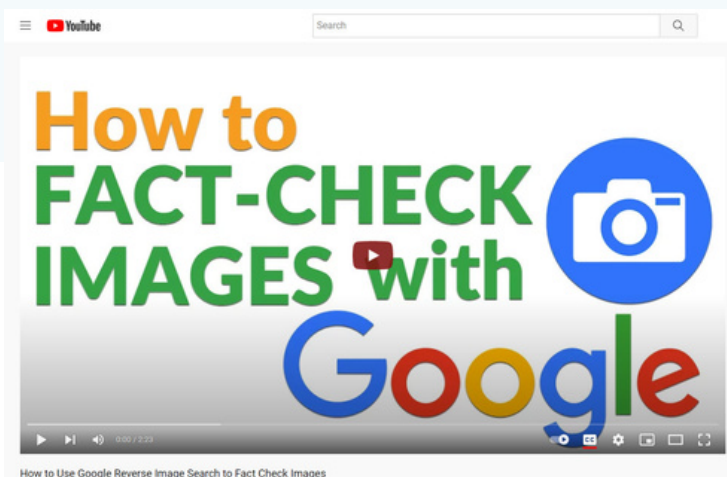
- Western: 616-774-8236
- Eastern: 248-223-9400

- **CONSUMER FINANCIAL PROTECTION BUREAU | 855-411-2372**

- **FEDERAL TRADE COMMISSION (FTC)**


- **FTC IDENTITY THEFT**

- **INTERNET CRIME COMPLAINT CENTER (IC3)**



## **REVERSE IMAGE SEARCH** **VIDEO INSTRUCTIONS**

## Reverse Image Search

1. On your computer, open a web browser, like Chrome or Safari.
2. Go to Google Images
3. Click Search by image icon 
4. Click Upload an image Choose file or browse.
5. Select a picture from your computer.

# Credit Freeze

Individually contact each of the three major credit bureaus -- Equifax, Experian, and TransUnion.

## **Equifax | 800-349-9960**

NerdWallet has a step-by-step Equifax credit freeze guide.

## **Experian | 888-397-3742**


NerdWallet has a step-by-step Experian credit freeze guide.

## **TransUnion | 888-909-8872**

NerdWallet has a step-by-step TransUnion freeze guide.


## Silence Unknown Callers

### iPhone

1. Go to Settings
2. Go to "Phone," then scroll down
3. Tap "Silence Unknown Callers"
4. Turn on the feature by tapping the toggle to make it green. 

Calls from unknown numbers are silenced and sent to your voicemail and appear in your recent calls list.

### Android

1. Tap the phone icon usually found at the bottom of your home screen.
2. Then at the top right corner of the screen, tap the three dots (Settings)
3. Then tap "Blocked Numbers".
4. Then enable "Block Calls from Unidentified Callers" by tapping the toggle switch on the right to make it blue. 

## Refresh Your Facebook Security

1. Click the downward arrow button in the upper right corner of your Facebook page to access Settings & Privacy.
2. Complete the Privacy Checkup so you lock your profile so that only your friends can see it



**HOW TO SET UP YOUR  
FACEBOOK ACCOUNT SETTINGS**

**HOW TO SET UP YOUR  
FACEBOOK PRIVACY SETTINGS**