

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

P.O. Box 30754
LANSING, MICHIGAN 48909

October 9, 2023

Charlie LeDuff
Columnist
The Detroit News

Sent by email

Dear Mr. LeDuff:

This notice supplements the Department of Attorney General's (Department) August 17, and 31, 2023 notices issued in response to your August 10, 2023 email requesting information under the Freedom of Information Act (FOIA), MCL 15.231 *et seq.* (Copies of the FOIA request and the Department's August 17, and 31, 2023 notices are attached.)

In its August 31, 2023 notice, the Department stated that it would complete the processing of the request after receiving the deposit and would notify you in writing of the balance due, the statutory basis for exemptions, if any, and the statutory remedial rights, if applicable. The Department received the full fee on September 25, 2023.

The request is granted in part and denied in part.

As to the partial grant, after a search for records, to the best of the Department's knowledge, information, and belief, the enclosed copied records represent the only nonexempt records in the Department's possession responsive to what you describe, with emphasis omitted, as, "[a]ll correspondence, documents, memos [] investigation files, emails and attachments and work product concerning Traci Kornak [and] any investigations concerning Ms. Kornak from the Attorney General's Office []."

The request is partially denied under the following statutory exemptions, with explanations provided.

Those parts of the enclosed records composed of personal information pertaining to other individuals has been redacted under section 13(1)(a) of the FOIA, MCL 15.243(1)(a), which provides for the nondisclosure of, "[i]nformation of a

personal nature if public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy."

In this particular instance, individuals' names, addresses, email addresses, telephone numbers, bank account numbers, routing numbers, insurance policy numbers, initials, a signature, and a date of birth have been redacted.

In raising the privacy exemption, the Department relies on *Mager v Dep't of State Police*, 460 Mich 134, 145-146 (1999), where the Supreme Court noted that, "[the core] purpose [of the FOIA] is not fostered by disclosure of information about private citizens that is accumulated in various governmental files but that reveals little or nothing about an agency's own conduct."

The Department is withholding from disclosure three internal memoranda dated September 6, December 9, 2022, and June 28, 2023, an Isolation Wall Notice, a conflict check report, an evidence log, and seven emails dated September 6, and 7, 2022, that are exempt from public disclosure under section 13(1)(h) of the FOIA, MCL 15.243(1)(h). The exemption provides for the nondisclosure of, "[i]nformation or records subject to . . . privilege recognized by statute or court rule." The privilege that is based on the attorney work product doctrine is recognized under Michigan Court Rule 2.302(B)(3)(a). See also, *Messenger v Ingham County Prosecutor*, 232 Mich App 633 (1998).

Those parts of the records that contain Department staff attorneys' internal work product composed of opinions on legal issues preliminary to the Department's final decision-making are exempt from public disclosure under section 13(1)(m) of the FOIA, MCL 15.243(1)(m).

The exemption provides for the nondisclosure of, "[c]ommunications and notes within a public body or between public bodies of an advisory nature to the extent that they cover other than purely factual materials and are preliminary to a final agency determination of policy or action." The exemption requires a public body to show that, "in the particular instance the public interest in encouraging frank communication between officials and employees of public bodies clearly outweighs the public interest in disclosure."

Writings of Department staff attorneys' frank and candid deliberations in making informed recommendations preliminary to final Department action are protected from public disclosure. In developing these recommendations, staff attorneys must be able to freely consider the issues, deliberate as to the issues, and fully engage in the deliberative process stage, unfettered by third party interference, prior to final Department action.

The public would be ill-served if the Department's staff attorneys were hindered in expressing their opinions and thoughts during the preliminary stages of the process. The public is entitled to a final determination based on the ultimate decision-maker's reliance on full, frank, and well-considered discussions.

For these reasons, the public interest in encouraging frank communications among the Department's staff attorneys clearly outweighs a public interest in disclosure.

In sum, while the factual parts of the records are intact, the advisory writings have been redacted to foster candid and frank staff communication in preparing a final document, which is an integral part of the Department's deliberations directly related to its decision-making process.

Those parts of the enclosed records containing protected health information have been withheld under section 13(1)(l) of the FOIA, MCL 15.243(1)(l), which provides for the nondisclosure of, "[medical records] concerning an individual if the individual's identity would be revealed [], including protected health information, as defined in [the Health Insurance Portability and Accountability Act] 45 CFR 160.103."

Those parts of the records composed of security measures have been redacted under section 13(1)(u) of the FOIA, MCL 15.243(1)(u), which provides for the nondisclosure of, "[r]ecords of a public body's security measures, including security plans, security codes and combinations, passwords, passes, keys, and security procedures, to the extent that the records relate to the ongoing security of the public body." In this particular instance, secured contact information has been redacted.

A Social Security number has been withheld under section 13(1)(w) of the FOIA, MCL 15.243(1)(w), which expressly exempts the information from public disclosure.

Finally as to the partial denial, after a search for records, to the best of the Department's knowledge, information, and belief, the Department does not possess records that are responsive to what you describe as, "[a]ll briefings and notes concerning Traci Kornak [and] transition team work conducted by Ms. Kornak for the Attorney General's Office," or by other descriptions reasonably known to the Department.

As to the partial denial of your request, under section 10 of the FOIA, MCL 15.240, the Department is obligated to inform you that you may do the following:

Charlie LeDuff
Columnist
The Detroit News
Page 4
October 9, 2023

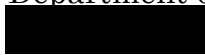
1) Appeal this decision in writing to the Attorney General, Department of Attorney General, 525 W. Ottawa, P.O. Box 30754, Lansing, MI 48909. The writing must specifically state the word “appeal” and must identify the reason or reasons you believe the partial denial should be reversed. The head of the Department or her designee must respond to your appeal within 10 business days after its receipt. Under unusual circumstances, the time for response to your appeal may be extended by 10 business days.

2) Commence an action in the Court of Claims within 180 days after the date of the final determination to partially deny the request. If you prevail in such an action, the court is to award reasonable attorney fees if applicable, costs and disbursements, and possible damages.

The Department’s FOIA Procedures and Guidelines can be accessed at www.michigan.gov/foia-ag.

Sincerely,

Veronica Estrada

Veronica Estrada
Assistant FOIA Coordinator
Department of Attorney General


Encs.

Privilege Log

DocType	Subject	Date	Author (From)	Recipients (To)	Privilege Description	Statutory Basis
PDF	Conflict wall request	9/6/2022	Scott Teter	Josh Booth	attorney work product	MCL 15.243(1)(h)
Excel	Electronic visitor log	N/A	n/a	n/a	personal information	MCL 15.243(1)(a)
PDF	Evidence log	N/A	N/A	N/A	attorney work product	MCL 15.243(1)(h)
PDF	Isolation wall notice	N/A	Josh Booth	All Staff	attorney work product	MCL 15.243(1)(h)
PDF	Memo to close file	12/9/2022	Matt Payok AAG	Scott Teter Division Chief, AG	attorney work product	MCL 15.243(1)(h)
PDF	Conflict check report	unknown	N/A	N/A	attorney work product	MCL 15.243(1)(h)
7 Emails	Conflict wall request	9/6/2022 & 9/7/22	Kate Tooman	Josh Booth, Fadwa Hammoud, Lorrie Bates, Scott Teter	attorney work product	MCL 15.243(1)(h)
PDF	Report log Kornak	N/A	N/A	N/A	attorney work product	MCL 15.243(1)(h)
PDF	Memo referring to DIFS	6/28/2023	AAG Matthew Payok	Joseph Garcia, Director at DIFS	attorney work product	MCL 15.243(1)(h)
Email PDF	RE: conflict wall request memo KS edits	9/6/2022	Scott Teter	Josh Booth, Kate Tooman	attorney work product	MCL 15.243(1)(h)
Word	Kornak isolation wall v2 draft	9/6/2022	Scott Teter	Josh Booth, Kristen Stinedurf	attorney work product	MCL 15.243(1)(h)
Email PDF	Kornak isolation wall v 2	9/6/2022	Kristen Stinedurf	Scott Teter	attorney work product	MCL 15.243(1)(h)
Email	Fwd: Kornak	8/23/2022	Sargent, Aubrey	Nessel, Dana	personal information	MCL 15.243(1)(a)
Email	Fwd: Kornak	12/7/2022	Nessel, Dana	Grossi, Christina	personal information and security measures	MCL 15.243(1)(a) and (u)
Email	Fwd: Kornak	12/6/2022	Nessel, Dana	Hammoud, Fadwa CC: Sargent, Aubrey	personal information, deliberative process, and security measures	MCL 15.243(1)(a), (m), and (u)
Email	Fwd: Article	7/13/2022	Grossi, Christina	Nessel, Dana	deliberative process	MCL 15.243(1)(m)
Email	FW: Traci Kornak-Village of Heather Hills	7/13/2022	Grossi, Christina	Nessel, Dana	personal information	MCL 15.243(1)(a)
Email	Re: Traci Kornak-Village of Heather Hills	7/13/2022	Nessel, Dana	Grossi, Christina	personal information and security measures	MCL 15.243(1)(a) and (u)
Email	Re: Article	7/13/2022	Nessel, Dana	Grossi, Christina	deliberative process and security measures	MCL 15.243(1)(m) and (u)
PDF	Email with Detroit News Article	7/13/2022	Sargent, Aubrey	Bates, Lorrie	personal information, delierative process, and security measures	MCL 15.243(1)(a), (m), and (u)
Email	FW: Kornack, Traci 2022-0353815	11/21/2022	Schwartz, Ashley	Teter, Scott	Personal information	MCL 15.243(1)(a)
Email	FW: Kornak 2022-0353815-A	9/23/2022	Bates, Lorrie	Fallon, Blanca	personal information	MCL 15.243(1)(a)
Email	FW: RE: Kornak	12/5/2022	Sargent, Aubrey	Nessel, Dana	personal information	MCL 15.243(1)(a)
Email	FW: Traci Kornak-Village of Heather Hills	11/21/2022	Teter, Scott	Schwartz, Ashley	personal information	MCL 15.243(1)(a)
PDF	Kornak- Ashley Schwartz Lori Bates - CID (2)	12/5/2022	N/A	N/A	personal information and medical records	MCL 15.243(1)(a) and (l)
Email	Kornak	6/22/2023	N/A	Bates, Lorrie	personal information	MCL 15.243(1)(a)
Email	RE: DIFS Updates	8/31/2022	Bates, Lorrie	Teter, Scott, Morse Stephen	personal information	MCL 15.243(1)(a)
Email	RE: Village of Heather Hills	7/14/2022	Bates, Lorrie	Sargent, Aubrey, Teter, Scott CC: Morse, Stephen	personal information	MCL 15.243(1)(a)
Email	Sign in List	8/16/2022	N/A	Bates, Lorrie	personal information	MCL 15.243(1)(a)

Privilege Log

DocType	Subject	Date	Author (From)	Recipients (To)	Privilege Description	Statutory Basis
Email	Traci Kornak 2	8/30/2022	Bates, Lorrie	Teter, Scott	personal information	MCL 15.243(1)(a)
PDF	Kornak CID Responsive Records_redacted	N/A	N/A	N/A	personal information and medical records	MCL 15.243(1)(a) and (l)
PDF	Kornak Responsive Documents HCF_redacted	N/A	N/A	N/A	personal information, medical information, and delierative process,	MCL 15.423(1)(a), (l), and (m)

From: [Nessel, Dana \(AG\)](#)
To: [Grossi, Christina \(AG\)](#)
Subject: Fwd: Kornak
Date: Wednesday, December 7, 2022 8:48:24 AM
Attachments: [Rpt 001-Initial Report, Contact with Marc Kidder and Ricardo Solano.pdf](#)
[image001.png](#)
[Rpt 002 Interview with Traci Kornak.pdf](#)
[Rpt 003 Receipt of Documents from \[REDACTED\].pdf](#)
[Rpt 004-Response from The Village of Heather Hills.pdf](#)
[image002.png](#)

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>

Sent: Monday, December 5, 2022 4:58:25 PM

To: Nessel, Dana (AG) [REDACTED]

Subject: FW: RE: Kornak

Here are the reports, Please let me know if there is anything else you want.



Aubrey Sargent

Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-[REDACTED]
SargentA1@michigan.gov

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>

Sent: Monday, September 26, 2022 2:16 PM

To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>

Subject: RE: Kornak

Reports attached. I requested the complaint be closed via Financial Crimes.

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749-[REDACTED] (cell) Fax: (517) 335-3098
[*BatesL5@michigan.gov*](mailto:BatesL5@michigan.gov)

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From: [Nessel, Dana \(AG\)](#)
To: [Hammoud, Fadwa \(AG\)](#)
Cc: [Sargent, Aubrey \(AG\)](#)
Subject: Fwd: Kornak
Date: Tuesday, December 6, 2022 6:14:23 AM
Attachments: [Rpt 001-Initial Report, Contact with Marc Kidder and Ricardo Solano.pdf](#)
[image001.png](#)
[Rpt 002 Interview with Traci Kornak.pdf](#)
[Rpt 003 Receipt of Documents from \[REDACTED\].pdf](#)
[Rpt 004-Response from The Village of Heather Hills.pdf](#)
[image002.png](#)

Ms. Kornak has contacted me regarding this matter. Mr. [REDACTED]'s allegations are apparently holding up a potential judicial appointment for her in Kent County. She has requested the documents from our investigation. Will she need to FOIA them? I think wants to be able to assert that the claims made by [REDACTED] were never substantiated by our investigation and the case is closed.

Please advise what our process should be. [REDACTED]. There is some urgency to the matter in that she needs to supply this information by the week's end.

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Sent: Monday, December 5, 2022 4:58:25 PM
To: Nessel, Dana (AG) [REDACTED]
Subject: FW: RE: Kornak

Here are the reports, Please let me know if there is anything else you want.



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SargentA1@michigan.gov

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Sent: Monday, September 26, 2022 2:16 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
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From: [Grossi, Christina \(AG\)](#)
To: [Nessel, Dana \(AG\)](#)
Subject: Fwd: Article
Date: Wednesday, July 13, 2022 1:41:52 PM

From: Tanay, David (AG) <TanayD@michigan.gov>
Sent: Wednesday, July 13, 2022 1:40:40 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>; Teszlewicz, Barbara (AG) <teszlewiczb@michigan.gov>; Gustafson, Holly (AG) <GustafsonH@michigan.gov>; King-Piepenbrock, Pier (AG) <KingP1@michigan.gov>; Race, Stacy (AG) <RaceS@michigan.gov>
Subject: RE: Article

Good afternoon, Christina. I got the article from Amber earlier today and we've been looking at this. Unfortunately, there is no Medicaid connection to these allegations. The facility is not Medicaid enrolled/funded and we could not connect Kornak as personal representative of any Medicaid beneficiaries. [REDACTED]

[REDACTED]

Notwithstanding Mr. LeDuff's baiting comment at the end of his article, this complaint does not involve allegations of abuse of a vulnerable adult.

[REDACTED]

Best,
David

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 8:06 AM
To: Tanay, David (AG) <TanayD@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>
Subject: Article

Hi Dave,

Notwithstanding they we've not received a complaint, the AG wants to know if this billing issue is something we would investigate?

<https://www.detroitnews.com/story/opinion/2022/07/13/leduff-nursing-home-accuses-top-democrat-suspect-billing/10033967002/>

From: [Grossi, Christina \(AG\)](#)
To: [Nessel, Dana \(AG\)](#)
Subject: FW: Traci Kornak-Village of Heather Hills
Date: Wednesday, July 13, 2022 5:09:04 PM
Attachments: [image001.png](#)
[image002.png](#)

Christina M. Grossi
Chief Deputy Attorney General
Michigan Department of Attorney General

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Sent: Wednesday, July 13, 2022 4:06 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: McCann, Amber (AG) <McCannA@michigan.gov>
Subject: FW: Traci Kornak-Village of Heather Hills



Aubrey Sargent
Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-[REDACTED]
SargentA1@michigan.gov

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, July 13, 2022 4:04 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: Traci Kornak-Village of Heather Hills

Messages were left with Village of Heather Hills atty Marc Kidder and Village of Heather Hills CEO Joe LeBlanc.

FYI, our office has an open complaint against Village of Heather Hills employee [REDACTED]. It is unknown if this is related, although I don't believe it is.

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749-[REDACTED] (cell) Fax: (517) 335-3098
BatesL5@michigan.gov

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From: [Nessel, Dana \(AG\)](#)
To: [Grossi, Christina \(AG\)](#)
Subject: Re: Traci Kornak-Village of Heather Hills
Date: Wednesday, July 13, 2022 5:30:01 PM
Attachments: [image001.png](#)
[image002.png](#)

Thanks. Please continue to keep me updated on this.

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 5:09:02 PM
To: Nessel, Dana (AG) [REDACTED]
Subject: FW: Traci Kornak-Village of Heather Hills
Christina M. Grossi
Chief Deputy Attorney General
Michigan Department of Attorney General

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Sent: Wednesday, July 13, 2022 4:06 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: McCann, Amber (AG) <McCannA@michigan.gov>
Subject: FW: Traci Kornak-Village of Heather Hills



Aubrey Sargent
Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-[REDACTED]
SargentA1@michigan.gov

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, July 13, 2022 4:04 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: Traci Kornak-Village of Heather Hills

Messages were left with Village of Heather Hills atty Marc Kidder and Village of Heather Hills CEO Joe LeBlanc.

FYI, our office has an open complaint against Village of Heather Hills employee [REDACTED]. It is unknown if this is related, although I don't believe it is.

Lorrie



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Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
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From: [Nessel, Dana \(AG\)](#)
To: [Grossi, Christina \(AG\)](#)
Subject: Re: Article
Date: Wednesday, July 13, 2022 2:17:05 PM

[REDACTED]

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 1:41:50 PM
To: Nessel, Dana (AG) [REDACTED]
Subject: Fwd: Article

From: Tanay, David (AG) <TanayD@michigan.gov>
Sent: Wednesday, July 13, 2022 1:40:40 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>; Teszlewicz, Barbara (AG) <teszlewiczb@michigan.gov>; Gustafson, Holly (AG) <GustafsonH@michigan.gov>; King-Piepenbrok, Pier (AG) <KingP1@michigan.gov>; Race, Stacy (AG) <RaceS@michigan.gov>
Subject: RE: Article

Good afternoon, Christina. I got the article from Amber earlier today and we've been looking at this. Unfortunately, there is no Medicaid connection to these allegations. The facility is not Medicaid enrolled/funded and we could not connect Kornak as personal representative of any Medicaid beneficiaries. [REDACTED]

[REDACTED]

Notwithstanding Mr. LeDuff's baiting comment at the end of his article, this complaint does not involved allegations of abuse of a vulnerable adult.

[REDACTED]

Best,
David

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 8:06 AM
To: Tanay, David (AG) <TanayD@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>
Subject: Article

Hi Dave,

Notwithstanding they we've not received a complaint, the AG wants to know if this billing issue is something we would investigate?

<https://www.detroitnews.com/story/opinion/2022/07/13/leduff-nursing-home-accuses-top-democrat-suspect-billing/10033967002/>

From: [Teter, Scott \(AG\)](#)
To: [Tooman, Kate \(AG\)](#)
Subject: conflict wall request memo_KS edits
Date: Tuesday, September 6, 2022 11:14:00 AM
Attachments: [conflict wall request memo_KS edits.docx](#)

Please make changes. Send to Josh Booth, Fadwa, copy to Lorrie Bates.

Bates, Lorrie (AG)

From: Sargent, Aubrey (AG)
Sent: Wednesday, July 13, 2022 3:14 PM
To: Bates, Lorrie (AG)
Subject: Fwd: Article

From: Sargent, Aubrey (AG)
Sent: Wednesday, July 13, 2022 2:47:03 PM
To: McCann, Amber (AG) <McCannA@michigan.gov>; Grossi, Christina (AG) <GrossiC@michigan.gov>
Subject: RE: Article

Thanks Amber



Aubrey Sargent
Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-
SargentA1@michigan.gov

From: McCann, Amber (AG) <McCannA@michigan.gov>
Sent: Wednesday, July 13, 2022 2:46 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>; Grossi, Christina (AG) <GrossiC@michigan.gov>
Subject: RE: Article

Just in case..

LeDuff: Nursing home accuses top Democrat of suspect billing

Charlie LeDuff

Hear this story

[View Comments](#)

A Grand Rapids nursing home is accusing a powerful Michigan attorney of ~~inappropriate and unauthorized~~ invoicing for services for an elderly, brain-damaged woman over whom she holds power of attorney.

Traci Kornak is the treasurer of the Michigan Democratic Party, and her political connections intimidated the nursing home for months. But now the operator is speaking out about what he sees as an elaborate maneuver to improperly bill an insurance company.

"What would you call it?" says Joe LeBlanc, chief executive of The Village of Heather Hills, an assisted living facility that is home to Kornak's client. "Kornak used our tax ID number. She used someone else's billing system. She told the insurance company that her handpicked caregiver was our employee when she wasn't."



LeBlanc has the documents to support his accusations, and shared them with me.

The paper trail, which includes the billings as well as correspondence prepared by the nursing home's lawyer, reveals a complex plan that worked like this:

In her capacity as guardian of the elderly woman, Kornak reported to the insurance company that she hired an extra attendant to help with routine care for the woman at a cost of \$30 an hour. That attendant, according to a database search, shared the same address as Kornak.

Kornak's own invoices show that she directly sent the bill to the elderly woman's insurance provider, State Farm, putting the cost of the extra care at nearly \$50,000 over two years.

What's more, the documents reveal Kornak told the insurance company that the attendant was an employee of the Village of Heather Hills, and even used the nursing home's federal employer identification number on those billings.

The ~~care and treatment logs attached to the invoices were templates that belonged to another health care provider, Best Care,~~ according to Marc Kidder, a lawyer for Heather Hills.

In her ~~letter of explanation to State Farm, Kornak wrote: "As a result of staffing shortages and the inability of Best Care Nursing to fully staff (the elderly woman), I obtained these services through her facility."~~

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Your Email

But LeBlanc and Kidder say that is not true. ~~Heather Hills says it never hired the attendant, never contracted her services, nor did it give Kornak permission to use the facility's tax ID number.~~

Executives from Heather Hills and Best Care say they ~~occasionally saw the extra attendant in the nursing home, but cannot confirm the level or quality of care she provided~~ since she did not work for either of them.

~~"You did not have any authority to represent to State Farm that Heather Hills provided these services" which it did not,~~ wrote Kidder in his letter to Kornak.

The whole design began to unravel last November when State Farm sent a check from an Ohio bank for the amount of \$23,401.05 to Heather Hills.

"I asked Kornak what was the meaning of all this," LeBlanc says. "She asked me to just cash it, and then she said she'd pay us a little money for the trouble."

An official from State Farm confirmed the check was returned by the nursing home. The home care director for Best Care said the attendant Kornak hired never worked for them, either.

Kornak did not return several messages requesting comment. Nor did she respond to a request for a written explanation from Heather Hills, the nursing home says.

Meanwhile, ~~the room and board bill for the brain-damaged woman remains thousands of dollars in arrears,~~ says LeBlanc.

"It's taken me a long time to come forward," says LeBlanc, who has been an outspoken critic of the state's COVID-19 nursing home policies. "I'm afraid of the retaliation, obviously. Look at the state of assisted living facilities and how the (Whitmer) administration covered up things throughout the pandemic. The attorney general never looked into it. So why would I approach the criminal justice system with Dana Nessel at the top?"

LeBlanc's accusations against Kornak, the state party treasurer, comes at a time when Michigan Democrats are trying to convince the public in an election year that they've done everything politically possible to protect the most vulnerable.

These are not the first questions about Kornak's financial conduct. She became the Democratic state party treasurer in 2019, according to state filings. The Federal Election Commission fined the Democratic state central committee \$19,000 last year for failing to itemize contributions. Kornak was cited as the responsible party.

Dana Nessel tweeted in April that she would investigate any and all improprieties committed against seniors and other vulnerable adults.

One wonders if the attorney general will pursue people with the same zeal who help with her re-election campaign?

Charlie LeDuff is a columnist for The Detroit News and host of "The No BS News Hour." His column appears on Wednesdays.

Amber McCann
Communications Director
Office of Public Information & Education
Michigan Department of Attorney General
Ph. 517-281-██████(cell)

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Sent: Wednesday, July 13, 2022 2:25 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: McCann, Amber (AG) <McCannA@michigan.gov>
Subject: RE: Article

Absolutely



Aubrey Sargent
Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-[REDACTED]
SargentA1@michigan.gov

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 2:20 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Cc: McCann, Amber (AG) <McCannA@michigan.gov>
Subject: FW: Article

Hi Aubrey –

Per the AG's request below, would you mind having someone make a call on this? (If you have trouble accessing the article, Amber should be able to send it to you).

Christina M. Grossi
Chief Deputy Attorney General
Michigan Department of Attorney General

From: Nessel, Dana (AG) <[REDACTED]>
Sent: Wednesday, July 13, 2022 2:17 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Subject: Re: Article

[REDACTED]

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 1:41:50 PM
To: Nessel, Dana (AG) <NesselD34@michigan.gov>
Subject: Fwd: Article

From: Tanay, David (AG) <TanayD@michigan.gov>
Sent: Wednesday, July 13, 2022 1:40:40 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>; Teszlewicz, Barbara (AG) <teszlewiczb@michigan.gov>; Gustafson, Holly (AG) <GustafsonH@michigan.gov>; King-Piepenbrok, Pier (AG) <KingP1@michigan.gov>; Race, Stacy (AG) <RaceS@michigan.gov>
Subject: RE: Article

Good afternoon, Christina. I got the article from Amber earlier today and we've been looking at this. Unfortunately, there is no Medicaid connection to these allegations. The facility is not Medicaid enrolled/funded and we could not connect Kornak as personal representative of any

Medicaid beneficiaries. [REDACTED]

Notwithstanding Mr. LeDuff's baiting comment at the end of his article, this complaint does not involved allegations of abuse of a vulnerable adult.

[REDACTED]

Best,
David

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 8:06 AM
To: Tanay, David (AG) <TanayD@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>
Subject: Article

Hi Dave,

Notwithstanding they we've not received a complaint, the AG wants to know if this billing issue is something we would investigate?

<https://www.detroitnews.com/story/opinion/2022/07/13/leduff-nursing-home-accuses-top-democrat-suspect-billing/10033967002/>

From: [Sargent, Aubrey \(AG\)](#)
To: [Nessel, Dana \(AG\)](#)
Subject: Fwd: Kornak
Date: Tuesday, August 23, 2022 11:31:25 AM
Attachments: [Kornak zip file.zip](#)

This is what [REDACTED] sent to Lorrie Bates

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, August 17, 2022 4:42:19 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Subject: FW: Kornak

From: [REDACTED]
Sent: Tuesday, August 16, 2022 6:29 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: Kornak

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Here is the zip file.

Let me know if you can access it.

[REDACTED] 248.910 [REDACTED]

From: [Sargent, Aubrey \(AG\)](#)
To: [Nessel, Dana \(AG\)](#)
Subject: FW: RE: Kornak
Date: Monday, December 5, 2022 4:59:00 PM
Attachments: [Rpt 001-Initial Report, Contact with Marc Kidder and Ricardo Solano.pdf](#)
[image001.png](#)
[Rpt 002 Interview with Traci Kornak.pdf](#)
[Rpt 003 Receipt of Documents from \[REDACTED\].pdf](#)
[Rpt 004-Response from The Village of Heather Hills.pdf](#)
[image002.png](#)

Here are the reports, Please let me know if there is anything else you want.



Aubrey Sargent

Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599[REDACTED]
SargentA1@michigan.gov

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Monday, September 26, 2022 2:16 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Subject: RE: Kornak

Reports attached. I requested the complaint be closed via Financial Crimes.
Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749-[REDACTED] (cell) Fax: (517) 335-3098
BatesL5@michigan.gov

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From: [Teter, Scott \(AG\)](#)
To: [Bates, Lorrie \(AG\)](#)
Subject: FW: SPECIAL FYI (ISOLATION WALL NOTICE)
Date: Wednesday, September 7, 2022 9:50:00 AM
Attachments: [Kornak Isolation Wall Final.docx](#)

This should protect the investigation. If you have any issues please contact me.

From: MIAG-FYI <MIAG-FYI@michigan.gov>
Sent: Wednesday, September 7, 2022 8:20 AM
To: AG-ALL_Staff <AG-ALL_Staff@michigan.gov>
Subject: SPECIAL FYI (ISOLATION WALL NOTICE)

Attached please find a new Isolation Wall Notice.

From: [Teter, Scott \(AG\)](#)
To: [Schwartz, Ashley \(AG\)](#)
Subject: FW: Traci Kornak-Village of Heather Hills
Date: Monday, November 21, 2022 2:45:26 PM
Attachments: [image001.png](#)
[image002.png](#)

From: Teter, Scott (AG)
Sent: Thursday, July 14, 2022 8:10 AM
To: Tooman, Kate (AG) <ToomanK@michigan.gov>
Subject: RE: Traci Kornak-Village of Heather Hills

Okay, thank you!

From: Tooman, Kate (AG) <ToomanK@michigan.gov>
Sent: Thursday, July 14, 2022 7:32 AM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: Traci Kornak-Village of Heather Hills

Yes, and Matt is assigned.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Wednesday, July 13, 2022 4:42 PM
To: Tooman, Kate (AG) <ToomanK@michigan.gov>
Subject: FW: Traci Kornak-Village of Heather Hills

Do we have an open complaint on this?

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Sent: Wednesday, July 13, 2022 4:05 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: Traci Kornak-Village of Heather Hills

Thank you Lorrie.



Aubrey Sargent
Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-[REDACTED]
SargentA1@michigan.gov

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>

Sent: Wednesday, July 13, 2022 4:04 PM

To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>

Cc: Morse, Stephen (AG) <Morses1@michigan.gov>

Subject: Traci Kornak-Village of Heather Hills

Messages were left with Village of Heather Hills atty Marc Kidder and Village of Heather Hills CEO Joe LeBlanc.

FYI, our office has an open complaint against Village of Heather Hills employee [REDACTED]. It is unknown if this is related, although I don't believe it is.

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749 [REDACTED] cell Fax: (517) 335-3098
BatesL5@michigan.gov

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From: [Teter, Scott \(AG\)](#)
To: [Payok, Matthew \(AG\)](#)
Cc: [Schwartz, Ashley \(AG\)](#)
Subject: FW: Kornack, Traci 2022-0353815
Date: Friday, December 2, 2022 2:25:18 PM
Attachments: [\[http\]SNUTPW0LOD11N3\]\[v\]R4 Response from The Village ol \(2\).pdf](#)

Matt,

Are we going to close this?

Scott

From: Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Sent: Monday, November 21, 2022 1:44 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Subject: Kornack, Traci 2022-0353815

Scott,

This was Lorrie's case that was reassigned to me once she left. Lorrie and I talked briefly before she left and said she sent you an email with a report requesting the case be closed.

I am just following up on this. I have attached the last report Lorrie did that I found in Legal Files.

Thank you,

Ashley Schwartz

Special Agent
Michigan Department of Attorney General
Criminal Investigation Division
525 W. Ottawa St. PO Box 30755 Lansing, MI 48909
Mobile: 517-388- [REDACTED] Fax: 517-335-3098

From: [Fallon, Blanca \(AG\)](#)
To: [Tooman, Kate \(AG\)](#); [Teter, Scott \(AG\)](#)
Subject: FW: Kornak 2022-0353815-A
Date: Wednesday, December 7, 2022 8:14:40 AM
Attachments: [image001.png](#)

Hi Kate,

I am sending you this email since I saw the FOIA request. This file is NOT closed yet.

Below is a summary of where we are at...through an email that I recently checked on with Ashley who took the matter over from Lorrie, when she left.

Hope this is helpful.

From: Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Sent: Monday, December 5, 2022 10:56 AM
To: Fallon, Blanca (AG) <FallonB3@michigan.gov>; Campbell, Jeff (AG) <CampbellJ32@michigan.gov>
Subject: RE: Kornak 2022-0353815-A

Lorrie requested it to be closed and emailed her report to Scott before she left. I just emailed Scott last week following up and he said Matt was assigned. Matt is aware and will be reviewing and letting me know. I will keep you in the loop.

From: Fallon, Blanca (AG) <FallonB3@michigan.gov>
Sent: Friday, December 2, 2022 12:04 PM
To: Campbell, Jeff (AG) <CampbellJ32@michigan.gov>; Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Subject: FW: Kornak 2022-0353815-A

Hi Jeff and Ashley,

I am just following up on this file to be sure it doesn't get buried in the files needing further review/investigation due to the possible high profile nature.

What I do know from Lorrie is that we were waiting to see if LeBlanc was fired because of the article; *I believe*.

Here are file facts to assist.

In a Detroit News article from 7/13/22, Joe LeBlanc (Executive Director of The Village of Heather Hills) alleges attorney Traci Kornak fraudulently used the facility's tax ID number and federal employer ID number to submit invoices to State Farm Insurance for caregiver services. Heather Hills claims they had no knowledge of the services provided and returned the payments back to State Farm Insurance.

There is an s drive file, if you need anything else.

I will begin working on the evidence log. Attaching the report log for your convenience.

THIS FILE DOES HAVE A CONFLICT WALL also.

- 1. Exclude Attorney General Dana Nessel from access to the Criminal Investigations Division and Financial Crimes Division's files in this matter.**

Thanks, Blanca

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Friday, September 23, 2022 10:07 AM
To: Fallon, Blanca (AG) <FallonB3@michigan.gov>
Subject: Kornak 2022-0353815-A

Good Morning Blanca,

I've attached Rpt 004-Response from The Village of Heather Hills

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749 [REDACTED] (cell) Fax: (517) 335-3098
BatesL5@michigan.gov

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STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

P.O. Box 30754
LANSING, MICHIGAN 48909

August 31, 2023

Charlie LeDuff
Columnist
The Detroit News

Sent by email

Dear Mr. LeDuff:

This notice responds to your August 10, 2023 email (copy attached), received by the Department of Attorney General (Department) on August 11, 2023, requesting information, under the Freedom of Information Act (FOIA), MCL 15.231 *et seq*, that you describe in the email.

A statutorily permitted extension of time to respond was taken through September 1, 2023.

Your request will be granted as to any nonexempt records in the Department's possession that fall within the scope of your request.

Section 4(4) of the FOIA, MCL 15.234(4), provides that a public body must provide a detailed itemization that clearly lists and explains the allowable charges, where applicable, for the necessary copying of a public record for inspection; actual mailing costs; actual incremental cost of duplication or publication, including labor; and the cost of search, examination, review, and the separation and deletion of any exempt information from nonexempt information, which compose the total fee used for estimating and charging purposes.

To commence the processing of the request, under section 4(8) of the FOIA, MCL 15.234(8), the Department requires a one-half good faith deposit of \$36.39 based on an estimated total cost of \$72.78. Failure to charge would result in an unreasonably high cost to the Department in this particular instance because employees must be taken away from pending work to process the request and expend additional time to complete regularly assigned Departmental work. Please refer to the attached Detailed Itemization Fee Form for a breakdown of the fees assessed.

As set forth under section 4(14) of the FOIA, MCL 15.234(14), if a fee appeal has not been filed under section 10a of the FOIA, MCL 15.240a, the Department must receive the required deposit within 45 days after your statutorily determined receipt of this notice, which, in this case, is October 17, 2023; otherwise, the FOIA request will be considered abandoned and the Department will not be required to fulfill the request.

After receipt of the deposit or full payment, the Department will commence processing the request. The Department will complete the process within an estimated 10 business days. Section 4(8) of the FOIA, MCL 15.234(8), provides that the time frame estimate is nonbinding upon the public body, but the public body shall provide the estimate in good faith and strive to be reasonably accurate, and provide the public records in a manner based on this state's public policy set forth in section 1(2) of the FOIA, MCL 15.231(2), and the nature of the request in the particular instance.

When the Department has completed processing the request, it will notify you in writing of the balance due, if any, the statutory basis for any exemptions taken, and the statutory remedial rights, if applicable. After receipt of the fee balance, if any, copies of the records will be provided.

To pay by check or money order, please make the item payable to State of Michigan, and mail to: FOIA Coordinator, Department of Attorney General, P.O. Box 30754, Lansing, MI 48909.

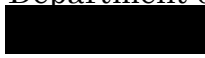
To pay by credit card, visit <https://www.thepayplace.com/mi/attgen/foia>. Credit card payments are charged a 1.5% service fee. Before making a credit card payment, please allow two business days for the referenced invoices to be added to the system. Indicate the type of payment (deposit or full payment) and include the corresponding invoice number during the checkout process: Deposit in the amount of \$36.39, Invoice #2023-0382611-A; Full Payment in the amount of \$72.78, Invoice #2023-0382611-B.

Charlie LeDuff
Columnist
The Detroit News
Page 3
August 31, 2023

The Department's FOIA Procedures and Guidelines can be accessed at
www.michigan.gov/foia-ag.

Sincerely,

Veronica Estrada

Veronica Estrada
Assistant FOIA Coordinator
Department of Attorney General


Encs.

Freedom of Information Act Detailed Itemization of Fees

Requester's name and address: Charlie LeDuff Columnist The Detroit News [REDACTED] [REDACTED]	Dated: 8/31/23
Fee calculation	Amount
1. Labor costs* to search for and retrieve responsive records: Hours x \$17.74 (hourly wage) + 50% of fringe benefits (multiplier for fringe benefits, not to exceed 50% or actual cost of fringe benefits).	\$
2. Labor costs* for review and examination of responsive records and the separation of exempt from non-exempt material: 2 Hours x \$27.26 (hourly wage) + 50% of fringe benefits (multiplier for fringe benefits, not to exceed 50% or actual cost of fringe benefits).	\$72.78
3. Nonpaper physical media: Describe (e.g. CD's, DVD's, flash drive, etc) and list actual costs.	\$
4. Duplication and publication: Describe (copying, scanning, etc) \$ ____ (cost per page) x ____ number of pages.	\$
5. Labor costs* to duplicate or publish: ____ Hours x \$ ____ (hourly wage) x 50% (multiplier for fringe benefits, not to exceed 50% or actual cost of fringe benefits).	\$
6. Mailing: Describe and list actual costs.	\$
Less waiver for indigent individual or qualifying nonprofit organization. (\$20.00)**	
Less reduction for untimely response: \$ ____ subtotal x 5% reduction per day x ____ days.	\$
	Total fee: \$72.78
If the total fee is more than \$50.00, you will be asked to pay a deposit of one-half of the amount of the total fee. The total fee and deposit are estimates, and your final costs may vary from these amounts.	Deposit: \$36.39

Freedom of Information Act Detailed Itemization of Fees

<p>To pay by check or money order:</p> <p>To pay deposit or full payment, please make the item payable to State of Michigan, and mail to: FOIA Coordinator, Department of Attorney General, P.O. Box 30754, Lansing, MI 48909.</p>	
<p>To pay by credit card, visit: https://www.thepayplace.com/mi/attgen/foia.</p> <p>Credit card payments are charged a 1.5% service fee. Before making a credit card payment, please allow two business days for the referenced invoices to be added to the system.</p> <p>Indicate the type of payment (deposit or full payment) and include the corresponding invoice number during the checkout process.</p>	<p>Deposit: \$36.39, Invoice #2023-0382611-A.</p> <p>Full Payment: \$72.78, Invoice #2023-0382611-B.</p>
<p>As set forth under section 4(14) of the FOIA, MCL 15.234(14), if a fee appeal has not been filed under section 10a of the FOIA, MCL 15.240a, the Department must receive the required deposit within 45 days after the requester's statutorily determined receipt of this notice, which is October 17, 2023; otherwise, the FOIA request will be considered abandoned, and the Department will not be required to fulfill the request.</p>	
<p>Part or all of the documents requested are available online at:</p> <p>If you prefer to have copies of these documents sent to you, please forward payment to the Department for processing.</p>	\$

*Labor costs will be calculated using the lowest paid Department employee capable of each task. If more than one hourly rate is used, they will be listed on other copies of this form.

**You must submit an affidavit of indigency to qualify for this fee waiver.

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

P.O. Box 30754
LANSING, MICHIGAN 48909

August 17, 2023

Charlie LeDuff
Columnist
The Detroit News

Sent by email

Dear Mr. LeDuff:

This notice responds to your August 10, 2023 email (copy attached), received by the Department of Attorney General (Department) on August 11, 2023, requesting information under the Freedom of Information Act (FOIA), MCL 15.231 *et seq.*

To determine the extent of responsive information, inquiry must be made of the appropriate divisions of this office. Therefore, it is necessary to extend the time for response, as permitted by section 5(2)(d) of the FOIA, MCL 15.235(2)(d), through September 1, 2023.

The Department's FOIA Procedures and Guidelines can be accessed at www.michigan.gov/foia-ag.

Sincerely,

Veronica Estrada

Veronica Estrada
Assistant FOIA Coordinator
Department of Attorney General

Enc.

From: [Charlie LeDuff](#)
To: [AG-FOIA](#)
Subject: FOIA Request
Date: Thursday, August 10, 2023 1:28:37 PM
Attachments: [Kornak FOIA.doc](#)

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

From: Charlie LeDuff

Columnist

The Detroit News

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

To: Christy Wendling-Richards

FOIA Coordinator

Department of MI Attorney General

ag-foia@michigan.gov

[REDACTED]

August 10, 2023

Dear Ms. Wendling-Richards:

Under Michigan's Freedom of Information Act, being MCL 15.231 et seq., I hereby request copies of records or portions of records or to inspect records pertaining to the following:

All correspondence, documents, memos, briefings, notes, investigation files, emails and attachments and work product concerning Traci Kornak.

This should include, but not be limited to, any investigations concerning Ms. Kornak from the Attorney General's Office as well as transition team work conducted by Ms. Kornak for the Attorney General's Office.

If there is any fee for this information, please notify me before filling this request. I can be reached at [REDACTED] or [REDACTED]

However, since this is a matter of high public interest, I request that you wave any fee.

As you know, MCL 15.235 (2) grants an agency five days in which to respond to this request. I therefore look forward to your prompt reply.

Thank you for your attention to this matter.

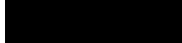
Sincerely,

Charlie LeDuff

From: Charlie LeDuff
Columnist
The Detroit News



To: Christy Wendling-Richards
FOIA Coordinator
Department of MI Attorney General
ag-foia@michigan.gov



August 10, 2023

Dear Ms. Wendling-Richards:

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If there is any fee for this information, please notify me before filling this request. I can be reached at [REDACTED] or [REDACTED]

However, since this is a matter of high public interest, I request that you wave any fee.

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Thank you for your attention to this matter.

Sincerely,

Charlie LeDuff

ar Visitor Type	Host Name	Sign In	Sign Out	Duration	Site	Phone	Email	Status	Tags	Notes	Who are you visiting?
Visitor		7/19/2022 12:56			Reception						
Visitor		7/18/2022 16:51	7/18/2022 22:51	N/A	Reception						
Visitor		7/18/2022 12:57	7/18/2022 18:57	N/A	Reception						
Visitor		7/15/2022 10:14	7/15/2022 16:14	N/A	Reception						
Visitor		7/14/2022 17:02	7/14/2022 23:02	N/A	Reception						
Visitor		7/14/2022 12:58	7/14/2022 18:58	N/A	Reception						
Employee		7/14/2022 10:07	7/14/2022 16:07	N/A	Reception						
Visitor		7/13/2022 12:32	7/13/2022 18:32	N/A	Reception						
Visitor		7/13/2022 10:09	7/13/2022 16:09	N/A	Reception						
Resident Famil		7/12/2022 14:35	7/12/2022 20:35	N/A	Reception						
Resident Famil		7/12/2022 14:32	7/12/2022 20:32	N/A	Reception						
Visitor		7/12/2022 13:00	7/12/2022 19:00	N/A	Reception						
Visitor		7/11/2022 16:52	7/11/2022 19:01	2:09	Reception						
Visitor		7/11/2022 13:00	7/11/2022 19:00	N/A	Reception						
Employee		7/11/2022 10:08	7/11/2022 16:08	N/A	Reception						
Visitor		7/9/2022 9:57	7/9/2022 15:57	N/A	Reception						
Visitor		7/8/2022 10:07	7/8/2022 16:07	N/A	Reception						
Visitor		7/7/2022 18:59	7/8/2022 0:59	N/A	Reception						
Visitor		7/7/2022 17:02	7/7/2022 19:00	1:57	Reception						
Resident Famil		7/7/2022 14:07	7/7/2022 15:05	0:57	Reception						
Visitor		7/7/2022 12:59	7/7/2022 15:06	2:07	Reception						
Employee		7/7/2022 10:05	7/7/2022 16:05	N/A	Reception						
Resident Famil		7/6/2022 15:51	7/6/2022 21:51	N/A	Reception						
Visitor		7/6/2022 14:11	7/6/2022 20:11	N/A	Reception						
Visitor		7/6/2022 14:10	7/6/2022 20:10	N/A	Reception						
Visitor		7/6/2022 10:05	7/6/2022 16:05	N/A	Reception						
Visitor		7/5/2022 10:05	7/5/2022 16:05	N/A	Reception						
Employee		7/4/2022 10:03	7/4/2022 16:03	N/A	Reception						
Employee		7/3/2022 10:07	7/3/2022 16:07	N/A	Reception						
Visitor		7/2/2022 10:09	7/2/2022 16:09	N/A	Reception						
Visitor		7/1/2022 10:08	7/1/2022 16:08	N/A	Reception						
Visitor		6/30/2022 16:59	6/30/2022 22:59	N/A	Reception						
Visitor		6/30/2022 12:58	6/30/2022 15:48	2:51	Reception						
Resident Famil		6/29/2022 13:05	6/29/2022 19:05	N/A	Reception						
Visitor		6/29/2022 10:07	6/29/2022 16:07	N/A	Reception						
Resident Famil		6/29/2022 9:56	6/29/2022 15:56	N/A	Reception						
Visitor		6/28/2022 16:59	6/28/2022 15:28	2:28	Reception						
Visitor		6/27/2022 16:50	6/27/2022 22:50	N/A	Reception						
Visitor		6/27/2022 12:59	6/27/2022 18:59	N/A	Reception						
Visitor		6/26/2022 9:58	6/26/2022 15:58	N/A	Reception						
Visitor		6/25/2022 9:58	6/25/2022 15:58	N/A	Reception						
Visitor		6/24/2022 16:00	6/24/2022 22:00	N/A	Reception						
Visitor		6/24/2022 10:12	6/24/2022 16:14	6:02	Reception						
Visitor		6/23/2022 16:50	6/23/2022 22:50	N/A	Reception						
Visitor		6/23/2022 12:59	6/23/2022 14:34	1:35	Reception						
Employee		6/23/2022 9:57	6/23/2022 15:57	N/A	Reception						
Resident Famil		6/22/2022 10:16	6/22/2022 15:49	5:33	Reception						
Visitor		6/22/2022 9:48	6/22/2022 15:49	6:01	Reception						
Visitor		6/21/2022 13:00	6/21/2022 14:49	1:48	Reception						
Visitor		6/20/2022 16:51	6/20/2022 22:51	N/A	Reception						
Visitor		6/20/2022 12:57	6/20/2022 14:46	1:49	Reception						
Employee		6/19/2022 10:10	6/19/2022 16:10	N/A	Reception						
Visitor		6/18/2022 10:02	6/18/2022 16:02	N/A	Reception						
Visitor		6/17/2022 9:52	6/17/2022 15:22	5:30	Reception						
Visitor		6/16/2022 17:04	6/16/2022 23:04	N/A	Reception						
Visitor		6/16/2022 12:59	6/16/2022 18:59	N/A	Reception						
Employee		6/16/2022 9:00	6/16/2022 15:00	N/A	Reception						
Visitor		6/15/2022 8:58	6/15/2022 14:58	N/A	Reception						
Visitor		6/14/2022 12:57	6/14/2022 15:13	2:17	Reception						
Visitor		6/13/2022 16:54	6/13/2022 22:54	N/A	Reception						
Visitor		6/13/2022 12:57	6/13/2022 18:57	N/A	Reception						
Employee		6/13/2022 9:10	6/13/2022 15:10	N/A	Reception						
Visitor		6/12/2022 10:22	6/12/2022 16:22	N/A	Reception						
Visitor		6/10/2022 8:48	6/10/2022 14:48	N/A	Reception						
Visitor		6/9/2022 16:58	6/9/2022 19:52	2:54	Reception						
Visitor		6/9/2022 12:57	6/9/2022 14:30	1:33	Reception						
Employee		6/9/2022 9:05	6/9/2022 15:05	N/A	Reception						
Visitor		6/9/2022 8:52	6/9/2022 14:52	N/A	Reception						
Visitor		6/8/2022 8:55	6/8/2022 14:55	N/A	Reception						
Visitor		6/7/2022 12:56	6/7/2022 18:56	N/A	Reception						
Visitor		6/6/2022 17:00	6/6/2022 23:00	N/A	Reception						
Visitor		6/6/2022 12:57	6/6/2022 18:57	N/A	Reception						
Employee		6/5/2022 9:05	6/5/2022 15:05	N/A	Reception						
Visitor		6/2/2022 12:57	6/2/2022 18:57	N/A	Reception						
Employee		6/2/2022 8:59	6/2/2022 14:59	N/A	Reception						
Visitor		5/31/2022 13:01	5/31/2022 15:05	2:04	Reception						
Visitor		5/30/2022 16:47	5/30/2022 22:47	N/A	Reception						
Employee		5/30/2022 9:01	5/30/2022 15:01	N/A	Reception						
Visitor		5/26/2022 16:54	5/26/2022 22:54	N/A	Reception						
Visitor		5/26/2022 13:02	5/26/2022 19:02	N/A	Reception						
Employee		5/26/2022 9:06	5/26/2022 15:06	N/A	Reception						
Employee		5/25/2022 9:09	5/25/2022 15:09	N/A	Reception						
Visitor		5/24/2022 12:57	5/24/2022 14:59	2:02	Reception						
Visitor		5/23/2022 16:54	5/23/2022 22:54	N/A	Reception						
Visitor		5/23/2022 12:58	5/23/2022 15:19	2:22	Reception						
Visitor		5/20/2022 17:00	5/20/2022 23:00	N/A	Reception						
Visitor		5/19/2022 17:00	5/19/2022 23:00	N/A	Reception						
Visitor		5/19/2022 12:58	5/19/2022 18:58	N/A	Reception						
Visitor		5/19/2022 9:09	5/19/2022 15:09	N/A	Reception						
Visitor		5/17/2022 12:58	5/17/2022 18:58	N/A	Reception						
Visitor		5/16/2022 17:02	5/16/2022 23:02	N/A	Reception						
Visitor		5/16/2022 12:59	5/16/2022 15:21	2:22	Reception						
Visitor		5/16/2022 12:55	5/16/2022 18:55	N/A	Reception						
Visitor		5/13/2022 13:58	5/13/2022 14:34	0:37	Reception						
Visitor		5/13/2022 8:56	5/13/2022 14:56	N/A	Reception						
Visitor		5/12/2022 15:56	5/12/2022 21:56	N/A	Reception						
Visitor		5/12/2022 12:58	5/12/2022 15:05	2:06	Reception						
Visitor		5/10/2022 12:59	5/10/2022 15:50	2:51	Reception						
Visitor		5/9/2022 12:54	5/9/2022 18:54	N/A	Reception						
Employee		5/8/2022 9:05	5/8/2022 15:05	N/A	Reception						
Visitor		5/5/2022 12:59	5/5/2022 15:06	2:07	Reception						
Visitor		5/5/2022 9:16	5/5/2022 15:16	N/A	Reception						
Visitor		5/4/2022 9:06	5/4/2022 15:06	N/A	Reception						
Visitor		5/3/2022 13:00	5/3/2022 19:00	N/A	Reception						
Visitor		5/2/2022 16:53	5/2/2022 22:53	N/A	Reception						
Visitor		5/2/2022 12:59	5/2/2022 18:59	N/A	Reception						
Employee		5/2/2022 9:06	5/2/2022 15:06	N/A	Reception						
Visitor		4/28/2022 16:58	4/28/2022 22:58	N/A	Reception						
Visitor		4/28/2022 12:59	4/28/2022 18:59	N/A	Reception						
Employee		4/28/2022 9:02	4/28/2022 15:02	N/A	Reception						
Visitor		4/27/2022 8:56	4/27/2022 14:56	N/A	Reception						
Visitor		4/26/2022 13:02	4/26/2022 19:02	N/A	Reception						
Visitor		4/25/2022 13:00	4/25/2022 19:00	N/A	Reception						
Employee		4/24/2022 9:10	4/24/2022 15:10	N/A	Reception						
Visitor		4/22/2022 9:06	4/22/2022 15:06	N/A	Reception						
Visitor		4/21/2022 16:55	4/21/2022 22:55	N/A	Reception						
Resident Famil		4/21/2022 16:02	4/21/2022 22:02	N/A	Reception						

Employee	4/21/2022 9:09	4/21/2022 15:09	N/A	Reception
Visitor	4/20/2022 15:36	4/20/2022 21:36	N/A	Reception
Visitor	4/20/2022 9:10	4/20/2022 15:10	N/A	Reception
Visitor	4/19/2022 12:57	4/19/2022 18:57	N/A	Reception
Resident Famil	4/19/2022 12:51	4/19/2022 15:11	2:19	Reception
Visitor	4/18/2022 16:55	4/18/2022 22:55	N/A	Reception
Visitor	4/18/2022 13:00	4/18/2022 19:00	N/A	Reception
Employee	4/18/2022 9:09	4/18/2022 15:09	N/A	Reception
Visitor	4/14/2022 17:02	4/14/2022 23:02	N/A	Reception
Visitor	4/14/2022 12:58	4/14/2022 14:58	2:01	Reception
Employee	4/14/2022 9:07	4/14/2022 15:07	N/A	Reception
Visitor	4/12/2022 16:02	4/12/2022 22:02	N/A	Reception
Visitor	4/12/2022 12:56	4/12/2022 18:56	N/A	Reception
Visitor	4/11/2022 12:56	4/11/2022 18:56	N/A	Reception
Employee	4/10/2022 9:10	4/10/2022 15:10	N/A	Reception
Visitor	4/8/2022 11:45	4/8/2022 17:45	N/A	Reception
Visitor	4/7/2022 16:56	4/7/2022 22:56	N/A	Reception
Employee	4/7/2022 9:08	4/7/2022 15:08	N/A	Reception
Visitor	4/5/2022 12:57	4/5/2022 18:57	N/A	Reception
Employee	4/4/2022 17:36	4/4/2022 23:36	N/A	Reception
Visitor	4/4/2022 12:59	4/4/2022 18:59	N/A	Reception
Employee	4/4/2022 9:06	4/4/2022 15:06	N/A	Reception
Visitor	3/31/2022 12:57	3/31/2022 18:57	N/A	Reception
Employee	3/31/2022 9:04	3/31/2022 15:04	N/A	Reception
Visitor	3/29/2022 12:55	3/29/2022 18:55	N/A	Reception
Visitor	3/28/2022 12:57	3/28/2022 18:57	N/A	Reception
Employee	3/27/2022 9:07	3/27/2022 15:07	N/A	Reception
Employee	3/25/2022 16:51	3/25/2022 19:45	2:55	Reception
Visitor	3/24/2022 16:54	3/24/2022 22:54	N/A	Reception
Visitor	3/24/2022 13:03	3/24/2022 19:03	N/A	Reception
Employee	3/24/2022 9:04	3/24/2022 15:04	N/A	Reception
Visitor	3/22/2022 13:01	3/22/2022 14:38	1:37	Reception
Visitor	3/21/2022 12:57	3/21/2022 18:57	N/A	Reception
Employee	3/21/2022 9:05	3/21/2022 15:05	N/A	Reception
Employee	3/17/2022 16:54	3/17/2022 22:54	N/A	Reception
Visitor	3/17/2022 12:55	3/17/2022 18:55	N/A	Reception
Employee	3/17/2022 9:06	3/17/2022 15:06	N/A	Reception
Visitor	3/15/2022 12:58	3/15/2022 18:58	N/A	Reception
Visitor	3/14/2022 12:59	3/14/2022 18:59	N/A	Reception
Employee	3/13/2022 9:10	3/13/2022 15:10	N/A	Reception
Employee	3/11/2022 16:48	3/11/2022 19:45	2:57	Reception
Visitor	3/10/2022 12:59	3/10/2022 14:23	1:24	Reception
Employee	3/10/2022 9:04	3/10/2022 15:04	N/A	Reception
Visitor	3/8/2022 12:58	3/8/2022 18:58	N/A	Reception
Visitor	3/7/2022 12:58	3/7/2022 14:54	1:56	Reception
Employee	3/7/2022 9:06	3/7/2022 15:06	N/A	Reception
Visitor	3/3/2022 12:59	3/3/2022 18:59	N/A	Reception
Employee	3/3/2022 9:05	3/3/2022 15:05	N/A	Reception
Visitor	3/1/2022 12:58	3/1/2022 18:58	N/A	Reception
Visitor	2/28/2022 12:58	2/28/2022 18:58	N/A	Reception
Employee	2/26/2022 11:28	2/26/2022 12:33	1:06	Reception
Employee	2/25/2022 11:13	2/25/2022 17:13	N/A	Reception
Visitor	2/24/2022 12:59	2/24/2022 18:59	N/A	Reception
Employee	2/24/2022 9:03	2/24/2022 15:03	N/A	Reception
Visitor	2/22/2022 13:01	2/22/2022 19:01	N/A	Reception
Visitor	2/21/2022 12:58	2/21/2022 18:58	N/A	Reception
Employee	2/21/2022 9:06	2/21/2022 15:06	N/A	Reception
Employee	2/17/2022 16:53	2/17/2022 19:54	3:02	Reception
Visitor	2/17/2022 12:57	2/17/2022 18:57	N/A	Reception
Employee	2/17/2022 8:59	2/17/2022 14:59	N/A	Reception
Visitor	2/15/2022 12:59	2/15/2022 15:53	2:54	Reception
Employee	2/11/2022 14:53	2/11/2022 20:53	N/A	Reception
Visitor	2/10/2022 12:58	2/10/2022 18:58	N/A	Reception
Employee	2/10/2022 9:08	2/10/2022 15:08	N/A	Reception
Visitor	2/8/2022 12:58	2/8/2022 18:58	N/A	Reception
Visitor	2/7/2022 16:52	2/7/2022 22:52	N/A	Reception
Visitor	2/7/2022 13:00	2/7/2022 19:00	N/A	Reception
Employee	2/7/2022 9:07	2/7/2022 15:07	N/A	Reception
Visitor	2/3/2022 13:01	2/3/2022 19:01	N/A	Reception
Employee	2/3/2022 9:10	2/3/2022 15:10	N/A	Reception
Visitor	2/1/2022 12:59	2/1/2022 18:59	N/A	Reception
Visitor	1/31/2022 12:58	1/31/2022 18:58	N/A	Reception
Resident Famil	1/31/2022 9:50	1/31/2022 15:50	N/A	Reception
Employee	1/30/2022 9:13	1/30/2022 15:13	N/A	Reception
Visitor	1/27/2022 12:57	1/27/2022 18:57	N/A	Reception
Employee	1/27/2022 9:08	1/27/2022 15:08	N/A	Reception
Visitor	1/25/2022 13:00	1/25/2022 19:00	N/A	Reception
Visitor	1/24/2022 13:01	1/24/2022 19:01	N/A	Reception
Employee	1/24/2022 9:17	1/24/2022 15:17	N/A	Reception
Visitor	1/20/2022 12:58	1/20/2022 18:58	N/A	Reception
Employee	1/20/2022 9:07	1/20/2022 15:07	N/A	Reception
Visitor	1/18/2022 12:59	1/18/2022 18:59	N/A	Reception
Visitor	1/17/2022 17:01	1/17/2022 23:01	N/A	Reception
Visitor	1/17/2022 13:02	1/17/2022 19:02	N/A	Reception
Employee	1/16/2022 9:07	1/16/2022 15:07	N/A	Reception
Visitor	1/13/2022 12:57	1/13/2022 18:57	N/A	Reception
Employee	1/13/2022 9:05	1/13/2022 15:05	N/A	Reception
Visitor	1/11/2022 12:57	1/11/2022 18:57	N/A	Reception
Visitor	1/10/2022 16:54	1/10/2022 22:54	N/A	Reception
Visitor	1/10/2022 12:58	1/10/2022 18:58	N/A	Reception
Employee	1/10/2022 9:07	1/10/2022 15:07	N/A	Reception
Employee	1/9/2022 9:02	1/9/2022 15:02	N/A	Reception
Employee	1/6/2022 16:56	1/6/2022 22:56	N/A	Reception
Visitor	1/6/2022 12:58	1/6/2022 18:58	N/A	Reception
Employee	1/6/2022 9:09	1/6/2022 15:09	N/A	Reception
Visitor	1/4/2022 12:58	1/4/2022 18:58	N/A	Reception
Visitor	1/3/2022 16:56	1/3/2022 22:56	N/A	Reception
Visitor	1/3/2022 12:59	1/3/2022 18:59	N/A	Reception
Employee	1/2/2022 9:17	1/2/2022 15:17	N/A	Reception
Employee	12/30/2021 9:11	12/30/2021 15:11	N/A	Reception
Employee	12/27/2021 9:14	12/27/2021 15:14	N/A	Reception
Employee	12/23/2021 9:06	12/23/2021 15:06	N/A	Reception
Visitor	12/21/2021 12:55	12/21/2021 18:55	N/A	Reception
Visitor	12/20/2021 16:52	12/20/2021 22:52	N/A	Reception
Visitor	12/20/2021 13:00	12/20/2021 19:00	N/A	Reception
Employee	12/19/2021 9:05	12/19/2021 15:05	N/A	Reception
Resident Famil	12/16/2021 16:53	12/16/2021 22:53	N/A	Reception
Visitor	12/16/2021 13:00	12/16/2021 19:00	N/A	Reception
Employee	12/16/2021 9:06	12/16/2021 15:06	N/A	Reception
Visitor	12/14/2021 12:57	12/14/2021 18:57	N/A	Reception
Visitor	12/13/2021 16:56	12/13/2021 22:56	N/A	Reception
Visitor	12/13/2021 12:56	12/13/2021 18:56	N/A	Reception
Employee	12/13/2021 9:03	12/13/2021 15:03	N/A	Reception
Visitor	12/9/2021 12:54	12/9/2021 18:54	N/A	Reception
Employee	12/9/2021 9:08	12/9/2021 15:08	N/A	Reception
Visitor	12/7/2021 13:01	12/7/2021 19:01	N/A	Reception
Visitor	12/6/2021 12:57	12/6/2021 18:57	N/A	Reception
Employee	12/5/2021 9:02	12/5/2021 15:02	N/A	Reception

Visitor	12/2/2021 12:59	12/2/2021 18:59	N/A	Reception
Employee	12/2/2021 9:05	12/2/2021 15:05	N/A	Reception
Visitor	11/30/2021 13:00	11/30/2021 19:00	N/A	Reception
Visitor	11/29/2021 12:57	11/29/2021 18:57	N/A	Reception
Employee	11/29/2021 9:07	11/29/2021 15:07	N/A	Reception
Employee	11/25/2021 9:03	11/25/2021 15:03	N/A	Reception
Visitor	11/23/2021 12:56	11/23/2021 18:56	N/A	Reception
Employee	11/21/2021 9:09	11/21/2021 15:09	N/A	Reception
Employee	11/18/2021 9:06	11/18/2021 15:06	N/A	Reception
Visitor	11/16/2021 13:26	11/16/2021 21:26	N/A	Reception
Visitor	11/15/2021 12:57	11/15/2021 20:57	N/A	Reception
Employee	11/15/2021 9:02	11/15/2021 17:01	8:00	Reception
Employee	11/12/2021 10:59	11/12/2021 18:59	N/A	Reception
Visitor	11/11/2021 12:56	11/11/2021 20:56	N/A	Reception
Employee	11/11/2021 9:05	11/11/2021 17:04	7:59	Reception
Visitor	11/9/2021 12:43	11/9/2021 20:43	N/A	Reception
Visitor	11/8/2021 12:56	11/8/2021 20:56	N/A	Reception
Employee	11/7/2021 9:05	11/7/2021 17:05	N/A	Reception
Visitor	11/4/2021 12:59	11/4/2021 20:59	N/A	Reception
Employee	11/4/2021 9:05	11/4/2021 17:05	N/A	Reception
Visitor	11/2/2021 12:54	11/2/2021 20:54	N/A	Reception
Visitor	11/1/2021 12:57	11/1/2021 20:57	N/A	Reception
Employee	11/1/2021 9:04	11/1/2021 17:04	N/A	Reception
Visitor	10/28/2021 14:02	10/28/2021 14:12	0:10	Reception
Visitor	10/28/2021 12:58	10/28/2021 20:58	N/A	Reception
Employee	10/28/2021 9:07	10/28/2021 17:02	7:55	Reception
Visitor	10/26/2021 13:00	10/26/2021 21:00	N/A	Reception
Visitor	10/25/2021 12:58	10/25/2021 20:58	N/A	Reception
Employee	10/21/2021 16:57	10/22/2021 0:57	N/A	Reception
Employee	10/21/2021 9:04	10/21/2021 17:05	8:00	Reception
Visitor	10/19/2021 13:00	10/19/2021 21:00	N/A	Reception
Visitor	10/18/2021 13:02	10/18/2021 21:02	N/A	Reception
Employee	10/18/2021 9:02	10/18/2021 17:02	N/A	Reception
Visitor	10/14/2021 12:59	10/14/2021 20:59	N/A	Reception
Employee	10/14/2021 9:04	10/14/2021 17:07	8:03	Reception
Visitor	10/12/2021 12:59	10/12/2021 20:59	N/A	Reception
Visitor	10/11/2021 12:56	10/11/2021 20:56	N/A	Reception
Visitor	10/7/2021 12:58	10/7/2021 20:58	N/A	Reception
Visitor	10/5/2021 13:04	10/5/2021 21:04	N/A	Reception
Visitor	10/4/2021 12:54	10/4/2021 20:54	N/A	Reception
Visitor	9/30/2021 13:01	9/30/2021 21:01	N/A	Reception
Employee	9/30/2021 9:05	9/30/2021 17:05	N/A	Reception
Vendor	9/29/2021 10:08	9/29/2021 18:08	N/A	Reception
Visitor	9/28/2021 12:56	9/28/2021 20:56	N/A	Reception
Visitor	9/28/2021 9:03	9/28/2021 17:03	N/A	Reception
Visitor	9/27/2021 13:00	9/27/2021 21:00	N/A	Reception
Employee	9/26/2021 9:03	9/26/2021 17:03	N/A	Reception
Visitor	9/23/2021 12:59	9/23/2021 20:59	N/A	Reception
Employee	9/23/2021 9:02	9/23/2021 17:03	8:01	Reception
Visitor	9/22/2021 14:08	9/22/2021 14:55	0:47	Reception
Vendor	9/22/2021 9:59	9/22/2021 17:59	N/A	Reception
Visitor	9/21/2021 12:49	9/21/2021 20:49	N/A	Reception
Employee	9/20/2021 9:08	9/20/2021 17:05	7:57	Reception
Visitor	9/16/2021 12:55	9/16/2021 20:55	N/A	Reception
Employee	9/16/2021 9:05	9/16/2021 17:02	7:57	Reception
Vendor	9/15/2021 10:05	9/15/2021 18:05	N/A	Reception
Visitor	9/14/2021 12:55	9/14/2021 20:55	N/A	Reception
Visitor	9/13/2021 12:59	9/13/2021 20:59	N/A	Reception
Visitor	9/13/2021 12:49	9/13/2021 20:49	N/A	Reception
Employee	9/12/2021 9:09	9/12/2021 17:09	N/A	Reception
Visitor	9/11/2021 10:01	9/11/2021 18:01	N/A	Reception
Visitor	9/9/2021 12:54	9/9/2021 20:54	N/A	Reception
Employee	9/9/2021 9:06	9/9/2021 17:03	7:56	Reception
Vendor	9/8/2021 10:00	9/8/2021 18:00	N/A	Reception
Visitor	9/7/2021 12:51	9/7/2021 20:51	N/A	Reception
Visitor	9/2/2021 12:54	9/2/2021 20:54	N/A	Reception
Employee	9/2/2021 8:58	9/2/2021 17:05	8:06	Reception
Vendor	9/1/2021 20:05	9/1/2021 20:06	0:01	Reception
Vendor	9/1/2021 10:00	9/1/2021 18:00	N/A	Reception
Visitor	8/31/2021 12:55	8/31/2021 20:55	N/A	Reception
Visitor	8/30/2021 11:59	8/30/2021 19:59	N/A	Reception
Employee	8/29/2021 9:03	8/29/2021 17:03	N/A	Reception
Visitor	8/26/2021 13:01	8/26/2021 21:01	N/A	Reception
Employee	8/26/2021 8:57	8/26/2021 17:01	8:04	Reception
Visitor	8/24/2021 12:57	8/24/2021 20:57	N/A	Reception
Visitor	8/23/2021 12:59	8/23/2021 20:59	N/A	Reception
Visitor	8/19/2021 13:00	8/19/2021 21:00	N/A	Reception
Employee	8/19/2021 9:05	8/19/2021 17:05	N/A	Reception
Visitor	8/17/2021 13:00	8/17/2021 21:00	N/A	Reception
Visitor	8/16/2021 12:58	8/16/2021 20:58	N/A	Reception
Employee	8/15/2021 9:05	8/15/2021 17:05	N/A	Reception
Employee	8/14/2021 9:45	8/14/2021 17:45	N/A	Reception
Visitor	8/12/2021 13:00	8/12/2021 21:00	N/A	Reception
Employee	8/12/2021 9:01	8/12/2021 17:01	N/A	Reception
Visitor	8/10/2021 11:30	8/10/2021 19:30	N/A	Reception
Visitor	8/9/2021 13:08	8/9/2021 21:08	N/A	Reception
Employee	8/5/2021 16:55	8/6/2021 0:55	N/A	Reception
Visitor	8/5/2021 12:56	8/5/2021 20:56	N/A	Reception
Employee	8/5/2021 9:04	8/5/2021 17:02	7:57	Reception
Employee	8/4/2021 16:53	8/5/2021 0:53	N/A	Reception
Visitor	8/3/2021 11:32	8/3/2021 19:32	N/A	Reception
Employee	8/2/2021 15:58	8/2/2021 20:00	4:02	Reception
Visitor	8/2/2021 12:57	8/2/2021 20:57	N/A	Reception
Employee	8/1/2021 9:06	8/1/2021 17:06	N/A	Reception
Employee	7/29/2021 16:57	7/30/2021 0:57	N/A	Reception
Visitor	7/29/2021 12:57	7/29/2021 20:57	N/A	Reception
Visitor	7/27/2021 11:31	7/27/2021 19:31	N/A	Reception
Visitor	7/26/2021 13:03	7/26/2021 21:03	N/A	Reception
Employee	7/22/2021 17:02	7/22/2021 20:04	3:02	Reception
Visitor	7/22/2021 13:01	7/22/2021 21:01	N/A	Reception
Visitor	7/20/2021 10:34	7/20/2021 18:34	N/A	Reception
Visitor	7/19/2021 11:58	7/19/2021 19:58	N/A	Reception

MARC A. KIDDER

Attorney at Law

**1629 Tammarron Ave. SE
Grand Rapids, MI 49546**



Telephone: (616) 942-2060

e-mail: marckidder@sbcglobal.net

February 24, 2022

Heather Jablonski
Joseph LeBlanc
Village of Heather Hills
1055 Forest Hill Ave. SE
Grand Rapids, MI 49546

Sent by Email Only

RE: [REDACTED] / Traci Kornak

Dear Heather and Joe:

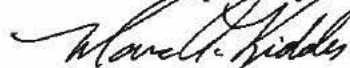
Traci Kornak Issue:

During the fall of 2021, we worked on the [REDACTED] account, and the issues related to Traci Kornak's inappropriate and unauthorized invoicing of services in the name of Heather Hills to State Farm. On October 4, 2021 our letter was sent to Traci Kornak calling her out on these issues. I received one followup call from Traci on October 7, 2021. She and I discussed the letter, and she took the absolute position that she did nothing wrong. She maintained she had full authority from Heather Hills to invoice State Farm the way she did. She was pretty arrogant about my letter initially. I took the opposite position, and she knew that I was not backing down. She stated at that time that she would respond to my letter in writing.

I have reviewed my file on this issue today. As time has shown us, she never responded in writing, and she has not challenged our position. We do know that her actions resulted in extra work for your office, and did mess up your own billing with State Farm. At this point in time, it appears that the issue is under control, and it is my understanding that your accounting with State Farm regarding the [REDACTED] account is getting back on track.

I am putting this issue on inactive/resolved status unless you advise otherwise. Please confirm your status on this issue. In the event you have any questions, or if I can be of further service, please contact me.

Yours respectfully,



Marc A. Kidder

MAK/tak

cc: Josie Hess by email
Brett Bolt by email

Jablonski LeBlanc Ltr.wpd

MARC A. KIDDER

Attorney at Law

**1629 Tammarron Ave. SE
Grand Rapids, MI 49546**



Telephone: (616) 942-2060

e-mail: marcکیدder@sbcglobal.net

October 4, 2021

Traci M. Kornak P.C.
Attorney
P.O. Box 452
Belmont, Michigan 49306

RE: [REDACTED]

Dear Traci M. Kornak:

Please be advised that I represent the The Village of Heather Hills, it's Owners and Board of Directors. It is my understanding that you are the Conservator, Health Care POA, and Finance POA for a resident of The Village of Heather Hills, namely [REDACTED]

[REDACTED] became a resident of The Village of Heather Hills in July of 2016. As a result of an auto accident, [REDACTED] was eligible to have her Rent, Level of Care, and Wellness costs paid to The Village of Heather Hills by her insurance carrier, State Farm. Those charges are invoiced monthly by The Village of Heather Hills in a specific invoicing format directly to State Farm.

At a point in time it is my understanding that you hired an entity known as Best Care to serve as a Home Health Care Agent/ Attendant Care Agent for [REDACTED]. This was necessary to assist [REDACTED] with some of her personal needs. The Village of Heather Hills does not have any contractual relationship with Best Care, and does not pay Best Care for its services. Further, The Village of Heather Hills has never invoiced State Farm for attendant care services provided to or for the benefit of [REDACTED].

I have now been provided with copies of invoices which I am advised that you prepared and submitted directly to State Farm. It is my understanding that you and/or a member of your family provided attendant care for [REDACTED] in addition to the care rendered by the Best Care Entity. You have never been hired or contracted by The Village of Heather Hills to provide any services for [REDACTED]. You prepared your own invoices and attached the Best Care format for reporting

MARC A. KIDDER

Attorney at Law

Traci M. Kornak P.C.

October 4, 2021

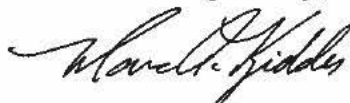
Page 3

Next, your using, without authority, The Village of Heather Hills Federal Employer Identification Number will result in a complicated and time consuming accounting and audit process to correct the income being reported to the Internal Revenue Service.

Next, State Farm has not paid The Village of Heather Hills for [REDACTED] monthly charges namely for Rent, Level of Care, and Wellness costs since July of 2021. When contacted, State Farm reported that [REDACTED] account for The Village of Heather Hills was out of funds. This may be because funds were redirected (improperly) to pay for your invoices. State Farm now has to completely audit the account to clear it's system.

Finally, because State Farm has not paid the monthly charges to The Village of Heather Hills, [REDACTED] individually must pay same in accordance with her Rental and Services Agreement. The amount currently due from [REDACTED] to The Village of Heather Hills is \$19,125.65, and that amount continues to accrue. As Conservator, your prompt payment of the balance due to bring [REDACTED] account current is required at this time. In the event State Farm resumes payment to The Village of Heather Hills in the future [REDACTED] will be credited/reimbursed accordingly.

Yours respectfully,



Marc A. Kidder

MAK/tak

cc: The Village of Heather Hills

Enclosure

Traci M. Kornak Ltr I.wpd

PAYMENT NO 1 04 034861 J
PAYMENT AMOUNT \$23,401.05
ISSUE DATE 11-05-2021

Check returned to State Farm 11-26-21

THE VILLAGE OF HEATHER HILLS
1055 FOREST HILL AVE SE
GRAND RAPIDS MI 49546-8321

* 1 of several payments
issued to HH based
on billing from Korn
using HH name and
Tax ID.

All billings reflect
hours worked by
daughter @ \$30/hr

Please see Consolidated Payment Summary Report for details

RETAIN STUB FOR RECORDS

State Farm STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY



PIP/MPC

PIPMPC E1 OFFICE PCQ2617.P260

JPMORGAN CHASE BANK, NA 56-1544/441
COLUMBUS, OH

DATE 11-05-2021
MM DD YYYY

**EXACTLY TWENTY-THREE THOUSAND FOUR HUNDRED ONE AND 05/100 DOLLARS

\$****23,401.05

Pay to the
Order of: THE VILLAGE OF HEATHER HILLS

Michael F. Lippert
AUTHORIZED SIGNATURE
Jon C. Terney
AUTHORIZED SIGNATURE

TRACI M. KORNAK P.C.

P.O. BOX 452
BELMONT, MICHIGAN 49306

PHONE (616) 458-8000
EMAIL tkornak@kornaklaw.com

September 21, 2021

Marian Gadwell-Gunn
Michigan PIP Office
State Farm Insurance Co.
PO Box 661023
Dallas, TX 75266-1023

RE: *Named Insured:* [REDACTED]
Claim No.: 22-318J-672
Attendant Care Services

Dear Ms. Gunn-Gadwell:

I am writing in a follow up to our telephone discussion on Friday, May 28, 2021 relating to the attendant care services being paid for your insured [REDACTED] consistent with her contract with State Farm for No-Fault Personal Injury Protection Benefits as defined by MCL 500.3101 et. seq on the date she was catastrophically injured. During our conversation you confirmed that the attendant care services would continue to be paid by State Farm at the \$30/hour rate. It is very much appreciated that State Farm has continued to honor it's obligation to [REDACTED] in the payment for these services.

The nationwide labor shortage has hit the home health care and assisted living facilities like a tsunami. COVID and mandates to cover for shortages has resulted in a crisis for many facilities. As you are aware, as a result of staffing shortages and the inability of Best Care Nursing to fully staff [REDACTED] I obtained these services through her facility. I am very appreciative of you working with Heather Hills promptly reimbursing in full for these services.

If there will be any decrease in the reimbursement, I would appreciate a 90-day notice given the economic environment in Assisted Living Facilities and the mental ability of [REDACTED] who has a traumatic brain injury, to adjust to changes with staff. She has struggled with the turnover of staff on top of the COVID world she is living in. I would also like to know what the rate is for the geographical area given the labor shortage. Aldi, McDonalds, Meijer, Lowes, Home Depot are paying \$15-17/hour. In addition, just about every industry has increased wages significantly to be able to compete and fill vacancies. I believe this is the biggest barrier to reducing the staffing challenges and high turnover in these positions for [REDACTED]. Does State Farm have the ability to update the attendant care rate with the current market?

I look forward to hearing from you.

Very truly yours,


Traci M. Kornak

TMK/mlm

TRACI M. KORNAK P.C.
ATTORNEY * COUNSELOR * MEDIATOR
P.O. BOX 452
BELMONT, MICHIGAN 49306

PHONE (616) 458-8000
EMAIL tkornak@kornaklaw.com

RE: **ATTENDANT CARE SERVICES**
Named Insured: [REDACTED]
Claim No.: 22-318J-672

* Invoices from Kornak
to HHH requesting
pass through payment.

<u>INVOICE #</u>	<u>DATE COVERED</u>	<u>INVOICED</u>	<u>DUE HH</u>	<u>NET DUE</u>	<u>PAID</u>
Invoice 2021-1	Oct 2020-Jan 2021	\$19,440.00	\$1944.00	\$17,496.00	
Invoice 2021-2	Feb 2021	\$4880.00 ✓	\$480.00	\$4400.00	
Invoice 2021-3	March 2021	\$5880.00 ✓	\$588.00	\$5292.00	
Invoice 2021-4	April 2021	\$6240.00 (5,760.00) ✓	\$624.00	\$5616.00	
Invoice 2021-5	May 2021	\$5160.00	\$516.00	\$4644.00	

NET AMOUNT DUE TO TRACI M. KORNAK P.C. [REDACTED]

TRACI M. KORNAK P.C.
ATTORNEY * COUNSELOR * MEDIATOR
P.O. BOX 452
BELMONT, MICHIGAN 49306

PHONE (616) 458-8000
EMAIL tkornak@kornaklaw.com

August 20, 2021

RE: ENHANCED SERVICES
Named Insured: [REDACTED]
Claim No.: 22-318J-672

<u>INVOICE #</u>	<u>DATE COVERED</u>	<u>INVOICED</u>	<u>DUE HH</u>	<u>NET DUE</u>	<u>PAID</u>
Invoice 2021-1	Oct 2020-Jan 2021	\$19,440.00*	\$1944.00	\$17,496.00	??
Invoice 2021-2	Feb 2021	\$4880.00	\$480.00	\$4400.00	X
Invoice 2021-3	March 2021	\$5880.00	\$588.00	\$5292.00	X
Invoice 2021-4	April 2021	\$6240.00	\$624.00	\$5616.00	X
Invoice 2021-5	May 2021	\$5400.00	\$540.00	\$4904.39	X

OVER 90 DAYS \$37,708.39

Invoice 2021-6	June 2021	\$4560.00	\$456.00	\$4000.00	
Invoice 2021-7	July 2021	\$3240.00	\$324.00	\$2916.00	

BILLED 7/20/21 \$6916.00

Invoice 2020-8	August 29, 2020	\$420.00	\$42	\$378.00	
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Invoice 2021-8	August 2021	\$3300.00	\$330.00	\$2970.00	
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BILLED 8/20/21 \$3348.00

NET AMOUNT DUE TO TRACI M. KORNAK P.C. [REDACTED]

Claim #: 22-318J-672

Loss Date: 7/12/2013 Jul-21

Patient:		Provider:	Village Care
Service			THE VILLAGE OF HEATHER HILLS
Address:		Provider	
		Address:	1055 Forest Hills Ave
			Grand Rapids, MI, 49306

DIAGNOSIS S06.9X0S

FEIN: 36-4736291

DIAGNOSIS V89.2XXS

DATE	Code	Time	Units		Amount DUE
7/2/2021	S9122	9am-9pm	12		\$360.00
7/3/2021	S9122	9am-9pm	12		\$360.00
7/7/2021	S9122	9am-9pm	12		\$360.00
7/9/2021	S9122	9am-9pm	12		\$360.00
7/11/2021	S9122	9am-9pm	12		\$360.00
7/12/2021	S9122	9am-9pm	12		\$360.00
7/16/2021	S9122	9am-9pm	12		\$360.00
7/19/2021	S9122	9am-9pm	12		\$360.00
7/21/2021	S9122	9am-9pm	12		\$360.00
Total Hours			12	Total Due	\$3,240.00

Payment on Receipt to

Village Care
Heather Hills Assisted Living
1055 Forest Hills Ave
Grand Rapids, MI, 49306

FEIN: 36-4736291

* Invoices sent
to State Farm from
Kornak. Billed using
our Company name
and Tax ID.

- NO permission was given
to do so.
- This is not our billing
system.

Claim #: 22-318J-672

Loss Date: 7/12/2013 **Aug-21**

Patient:		Provider:	Village Care THE VILLAGE OF HEATHER HILLS
Service		Provider	
Address:		Address:	1055 Forest Hills Ave Grand Rapids, MI, 49306

DIAGNOSIS S06.9X05
DIAGNOSIS V89.2XXS

FEIN: 36-4736291

DATE	Code	Time	Units		Amount DUE
7/23/2021	S9122	9am- 10 pm	13		\$390.00
7/25/2001	S9122	9am- 10 pm	13		\$390.00
8/6/2021	S9122	9am-9pm	12		\$360.00
8/8/2021	S9122	9am-9pm	12		\$360.00
8/9/2021	S9122	9am-9pm	12		\$360.00
8/13/2021	S9122	9am-9pm	12		\$360.00
8/16/2021	S9122	9am-9pm	12		\$360.00
8/18/2021	S9122	9am-9pm	12		\$360.00
8/20/2021	S9122	9am-9pm	12		\$360.00
Total Hours			110	Total Due	\$3,300.00

Payment on Receipt to

Village Care
Heather Hills Assisted Living
1055 Forest Hills Ave
Grand Rapids, MI, 49306

FEIN: 36-4736291

MANDATORY COVID PROTOCOLS	Date	3	2	6	8	9	11	13	16	18	20
<p>MANDATORY COVID PROTOCOLS</p> <p>MAINTENANCE IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE</p> <p>Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently.</p> <p>Caregiver must document and verify no exposure, symptoms and record temp.</p> <p>All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.</p> <p>All [REDACTED] equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.</p> <p>This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.</p> <p>Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week.</p>											
<p>Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with [REDACTED]</p>											
<p>TRANSFERS</p> <p>Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.</p> <p>Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability [REDACTED] to avoid fall.</p> <p>Place walker/wheelchair in locked position.</p> <p>Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of [REDACTED] to avoid fall.</p> <p>Assist with taking pants down with prompting on holding fall bars until she is in seated position.</p> <p>Place walker/wheelchair in locked position.</p> <p>Transfer [REDACTED] out of living room chair with prompting and assistance of gait belt for support stability.</p> <p>Place walker/wheelchair in position and in locked position.</p> <p>Upon arrival review caregivers, DPOA, Village Care notes.</p> <p>Review calendar for appointments and activities schedule to advise and prepare [REDACTED] for the day.</p>											
<p>DISPENSING OF MEDICATIONS</p> <p>All medications are in the locked safe on top of refrigerator.</p> <p>2 fiber gummies to be given daily with 9:00 am meds</p> <p>If pain medications are needed you must get approval from DPOA and the dose, time dispensed, reason shall be documented.</p>											
<p>URINATION AND BOWEL MOVEMENTS</p> <p>Document BM size and consistency [REDACTED]</p> <p>Assist with wiping after BM with wipes provided</p> <p>If no BM in 3 days contact DPOA for Miralax administration and document.</p> <p>With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion.</p> <p>New pad to brief everytime toileted- Apply new pad to brief each time toileted even if not soiled, UTI prevention</p>											
<p>START OF DAY</p> <p>Open blinds to allow natural light to wake patient. Advise [REDACTED] of day appointments, PT, activities.</p> <p>Evaluate [REDACTED] was incontinent and/or that her body and bed are free of urine.</p> <p>Prepare [REDACTED] for toileting by applying gait belt and assisting w/ transfer to walker or wheelchair per TRANSFER.</p> <p>Assist with changing her Depends and/or inserting a pad as appropriate.</p> <p>Cue to the toilet. If uses toilet paper cue to wipe from front to back and provide assistance when warranted.</p> <p>Assist [REDACTED] with washing hands and sanitizing.</p> <p>Ask [REDACTED] if she is ready to get up for the day. If she wants to stay in bed and wake up or go back to sleep, respect her desire.</p> <p>Ask if she would like her TV turned on, make sure she has her glasses within reach and walker/wheelchair is positioned appropriately and in locked position to avoid a fall with impatience.</p> <p>Monitor [REDACTED] camera if you leave her bedroom.</p> <p>Prepare [REDACTED] coffee with Boost as creamer and put in her spillproof mug with lid.</p> <p>Offer [REDACTED] breakfast. Breakfast should be appropriately prepared, warmed and cut in small pieces due to swallowing issues.</p> <p>When [REDACTED] ready to get out of bed and ready for the day please assist. If not up by 11:00 am please prompt her.</p> <p>Assist [REDACTED] with washing face, hands, brushing teeth and hair, make up, application in her bathroom.</p> <p>Assist [REDACTED] getting dressed either as she is sitting on toilet in bathroom, in her wheelchair in her room or bedside.</p> <p>Lunch: Offer lunch in afternoon, prepare lunch for [REDACTED] ensure bites are small and chewable</p> <p>Assist [REDACTED] with preparing for PT or for transportation to outside appointments in coordination w/DPOA</p>											
<p>DAILY ACTIVITIES THAT [REDACTED] NEEDS ASSISTANCE AND SUPPORT DURING THE DAY</p> <p>[REDACTED] likes to participate in household chores. In addition, there are sanitary issues that need to be addressed as well</p> <p>DAILY</p> <p>Bed is made daily. Sheets are washed when soiled or when appropriate, M/W F/S. Laundry is washed, folded, put away</p> <p>Delivered meals are heated, cut, plated. Dishes washed, dried, put away</p> <p>Refrigerator is cleared of old food and wiped out as needed.</p> <p>Garbages and Depends disposal is emptied daily and taken to trash room.</p> <p>Washroom up as needed and dispose of unnecessary items, mail, calendars, wrappers, etc.</p> <p>Vacuum and sweep floors as needed.</p> <p>Bathroom toilet seat, counters, toilet, shower disinfected and sanitized as needed.</p> <p>Every Friday water her plants with her and refill her bird feeder as needed.</p> <p>Other activities</p> <p>[REDACTED] likes to watch movies, TV shows, and journaling/ lists of to do's documenting her daily experiences.</p> <p>She also enjoys many activities that are offered by Heather Hills. Please review daily, weekly, month offerings and help her</p> <p>have something to look forward to and enjoy.</p> <p>In non-COVID times she enjoys going to the Y for exercise w/PT, shopping for her own groceries and incidentals, seeing family</p> <p>She also enjoys in residence activities - movie theater, social hours, bands, classes, crafts, etc.</p>											
<p>6:00 pm [REDACTED] LEGS AND ABILITY TO AMBULATE BEGINS DECREASING. PLEASE BE [REDACTED] WITH GUARD ASSIST</p> <p>[REDACTED] is a safety measure that [REDACTED] use the wheelchair for transport as much as possible [REDACTED] acknowledges if prompted.</p> <p>6:00 pm [REDACTED] generally likes to eat dinner. If she refuses, says not hungry provide snack options that are protein/nutrition filled</p> <p>8:00 - 8:00 pm Depending on the activities throughout the day, mood, TV offering [REDACTED] will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm.</p>											
<p>BEDTIME ROUTINE</p> <p>Bedtime routine with toileting [REDACTED] very important that she void prior to bed to avoid her getting up to go after caregiver gone.</p> <p>Put all pajamas from the dresser in her bedroom dresser by the door and assist as necessary while she sits on toilet</p> <p>Assist with washing her face, hands and brushing her teeth with prompting and guard assist</p> <p>Assist with getting into her bed, cover her. Ask if she would like to on. Right left on or off</p> <p>Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach</p> <p>Remind her to push the button for assist from Village Care, call Traci or signal her on night camera.</p>											

[illegible]

Claim #: 22-318J-672

Loss Date: 7/12/2013 **Aug-20**

Patient: [REDACTED]

Provider: Village Care
THE VILLAGE OF HEATHER HILLS

Service Address: [REDACTED]

Provider Address: 1055 Forest Hills Ave
Grand Rapids, MI, 49306

DIAGNOSIS S06.9X0S

FEIN: 36-4736291

DIAGNOSIS V89.2XXS

<u>DATE</u>	<u>Code</u>	<u>Time</u>	<u>Units</u>		<u>Amount DUE</u>
8/29/2020	S9122	9am-11pm	14		\$420.00
		Total Hours	14	Total Due	\$420.00

Payment on Receipt to

Village Care
Heather Hills Assisted Living
1055 Forest Hills Ave
Grand Rapids, MI, 49306

FEIN: 36-4736291

August 2020 Care Log	Date	20
MANDATORY COVID PROTOCOLS		
MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE		
Hands of both caregiver and Rose must be washed and sanitized after bathroom use and frequently.		X
Caregiver must document and verify no exposure, symptoms and record temp.		X
Temperature of _____ must be taken at 9 am and 8 pm and past on door for Village Care for state mandate.		X
Admiral and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.		X
All _____ equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.		X
This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.		X
Humidifier for respiratory and COVID should be refilled daily and cleaned once a week.		X
Encourage fluids throughout day (Goal is 1,500 ml/day) Document intake in ml to assist with _____		X
TRANSFERS		
Gait belt must be worn by _____ at all times except when she is in bed for the night to sleep.		X
Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability of _____ to avoid fall		X
Place walker/wheelchair in locked position		X
Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of _____ to avoid fall		X
Assist with raising pants down with prompting on holding fall bars until she is in seated position.		X
Place walker/wheelchair in locked position		X
Transfer to/from living room chair with prompting and assistance of gait belt for support stability.		X
Place walker/wheelchair in position and in locked position.		X
Upon arrival review caregivers, DPQA, Village Care notes		X
Review calendar for appointments and activities schedule to advise and prepare _____ for the day.		X
DISPENSING OF MEDICATIONS		
All medications are in the locked safe on top of refrigerator.		X
Medications are in daily containers.		X
Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if _____ goes earlier).		X
2 fiber gummies to be given daily with 9:00 am meds		X
If any medications are needed you must get approval from DPQA and the dose, time dispensed, reason shall be documented.		X
Before medications are dispensed, _____ must be in a fully upright position to avoid choking/ezais with swallowing.		X
Each pill should be given individually with water in her cups with lids. (No straw.)		X
URINATION AND BOWEL MOVEMENTS		
Document BM size and consistency		X
Assist with wiping after BM with wipes provided.		X
If no BM in 5 days contact DPQA for Miralax administration and document.		X
With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion.		X
New pad to brief everytime toileted. Apply new pad to brief each time toileted even if not soiled. UTI prevention.		X
START OF DAY		
Wake _____ from error and give 9:00 am medications per DISPENSING OF MEDICATIONS		X
Give each pill with water after seated in fully upright position to avoid choking or difficulty swallowing issues.		X
Open blinds to allow natural light to wake patient. Advise _____ of day appointments, PT, activities.		X
Evaher _____ was incontinent and/or that her body and bed are free of urine.		X
Prepare _____ for toileting by applying gait belt and assisting w/ transfer to walker or wheelchair per TRANSFER.		X
Assist with changing her Depends and/or inserting a pad as appropriate.		X
Cue to toilet if uses toilet paper, cue to wipe from front to back and provide assistance when warranted.		X
Assist _____ with washing hands and sanitizing		X
Ask _____ if she is ready to get up for the day, if she wants to stay in bed and wake up or go back to sleep, respect her desire.		X
Ask if she would like her TV turned on, make sure she has her glasses within reach and walker/wheelchair is positioned		X
appropiately and in locked position to avoid a fall with impulsivity.		X
Monitor _____ a camera if you leave her bedroom.		X
Prepare _____ coffee with Boost as creamer and put in her spillproof mug with lid.		X
Offer _____ breakfast. Breakfast should be appropriately prepared, warmed and cut in small pieces due to swallowing issues.		X
When _____ ready to get out of bed and ready for the day please assist. If not up by 11:00 am please prompt her.		X
Assist _____ with washing face, hands, brushing teeth and hair, make up, application in her bathroom.		X
Assist _____ getting dressed either as she is sitting on toilet in bathroom, in her wheelchair in her room or bedside.		X
_____ should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct 1 - May 1		X
Lunch- Offer lunch in afternoon, prepare lunch for Rose to ensure bites are small and chewable		X
Assist _____ with preparing for PT or for transportation to outside appointments in coordination w/DPQA		X
DAILY ACTIVITIES THAT _____ NEEDS ASSISTANCE AND SUPPORT DURING THE DAY		
_____ is to participate in household chores. In addition, there are sanitary issues that need to be addressed as well.		X
DAILY		X
Bed is made daily. Sheets are washed when soiled or when appropriate, M W F/S. Laundry is washed, folded, put away.		X
Delivered meals are heated, cut, plated. Dishes washed, dried, put away.		X
Refrigerator is cleared of old food and wiped out as needed.		X
Garbages and Depends disposal is emptied daily and taken to trash room.		X
Straighten up as needed and dispose of unnecessary items, mail, calendars, wrappers, etc.		X
Vacuum and sweep floors as needed.		X
Bathroom toilet seat, counters, toilet, shower disinfected and sanitized as needed.		X
Every Friday water her plants with her and refill her bird feeder as needed.		X
Other activities-		
She likes to watch movies, TV shows, and journaling/ lists of to do/documenting her daily experiences.		X
She also enjoys the many activities that are offered by Heather Halls. Please review daily, weekly, month offerings and help her have something to look forward to and enjoy.		X
In non-COVID times she enjoys going to the Y for exercise w/PT, shopping for her own groceries and essentials, seeing family.		X
She also enjoys in residence activities - movie theater, social hour, bands, classes, crafts, etc		X
3:00 pm meal administered		X
4:00 pm _____ LEGS AND ABILITY TO AMBULATE BEGINS DECREASING. PLEASE BE CAUTIOUS WITH GUARD ASSIST.		X
As a safety measure the _____ use the wheelchair for transport as much as possible. Rose acknowledges if prompted.		X
5:00 pm _____ generally likes to eat dinner. If she refuses, says not hungry provide snack options that are protein/nutrition filled.		X
7:00 - 8:00 pm Depending on the activities throughout the day, mood, TV offerings Rose will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm.		X
BEDTIME ROUTINE		
Start routine with toilet _____ Very important that she void prior to bed to avoid her getting up to go after caregiver gone.		X
Put her pajamas from the dresser in her bedroom dresser by the door and assist as necessary while she sits on toilet.		X
Assist with washing her face, hands and brushing her teeth with prompting and guard assist.		X
Assist with getting into her bed, cover her. Ask if she would like TV on, light left on or off.		X
Med's dispensed as above DISPENSING OF MEDICATIONS		X
Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach.		X
Remind her to push the button for assist from Village Care, call Fred or signal her on night camera.		X

Claim #: 22-318J-672

Loss Date: 7/12/2013 AUG/SEPT-21

Patient: [REDACTED] Provider: Village Care
THE VILLAGE OF HEATHER HILLS
Service: [REDACTED] Provider
Address: [REDACTED] Address: 1055 Forest Hills Ave
Grand Rapids, MI, 49306

DIAGNOSIS S06.9X05
DIAGNOSIS V89.2XXS

FEIN: 36-4736291

DATE	Code	Time	Units		Amount DUE
8/22/2021	S9122	9am-10pm	13		\$390.00
8/23/2021	S9122	9am-10pm	13		\$390.00
8/27/2021	S9122	9am-10pm	13		\$390.00
8/30/2021	S9122	9am-10pm	13		\$390.00
9/1/2021	S9122	9am-10pm	13		\$390.00
9/8/2021	S9122	9am-10pm	13		\$390.00
9/14/2021	S9122	9am-2:30pm	5.5		\$165.00
9/15/2021	S9122	9am-10pm	13		\$390.00
9/19/2021	S9122	9am-4pm	7		\$210.00
Total Hours			103.5	Total Due	\$3,105.00

Payment on Receipt to

Village Care
Heather Hills Assisted Living
1055 Forest Hills Ave
Grand Rapids, MI, 49306

FEIN: 36-4736291

Invoice 2021-1

Claim #: 22-318J-672

Loss Date: 7/12/2013 OCT 2020-JAN 2021

Patient:		Provider:	Village Care THE VILLAGE OF HEATHER HILLS
Service		Provider	
Address:		Address:	1055 Forest Hills Ave Grand Rapids, MI, 49306

DIAGNOSIS S06.9X0S
DIAGNOSIS V89.2XXS

FEIN: 36-4736291

DATE	Code	Time	Units	Amount DUE
10/17/2020	S9122	9am-9pm	12	\$360.00
10/18/2020	S9122	9am-9pm	12	\$360.00
10/22/2020	S9122	6-10pm	4	\$120.00
10/23/2020	S9122	9am-9pm	12	\$360.00
10/24/2020	S9122	9am-9pm	12	\$360.00
10/26/2020	S9122	9am-9pm	12	\$360.00
10/29/2020	S9122	6-10pm	4	\$120.00
10/30/2020	S9122	9am-9pm	12	\$360.00
11/1/2020	S9122	9am-9pm	12	\$360.00
11/2/2020	S9122	9am-9pm	12	\$360.00
11/4/2020	S9122	9am-9pm	12	\$360.00
11/6/2020	S9122	9am-9pm	12	\$360.00
11/9/2020	S9122	9am-9pm	12	\$360.00
11/12/2020	S9122	6-10pm	4	\$120.00
11/13/2020	S9122	9am-9pm	12	\$360.00
11/15/2020	S9122	9am-9pm	12	\$360.00
11/16/2020	S9122	9am-9pm	12	\$360.00
11/18/2020	S9122	9am-9pm	12	\$360.00
11/19/2020	S9122	6-10pm	4	\$120.00
11/20/2020	S9122	9am-9pm	12	\$360.00
11/23/2020	S9122	9am-9pm	12	\$360.00
11/26/2020	S9122	6-10pm	4	\$240.00
11/27/2020	S9122	9am-9pm	12	\$360.00
11/29/2020	S9122	9am-9pm	12	\$360.00
11/30/2020	S9122	9am-9pm	12	\$360.00
12/2/2020	S9122	9am-9pm	12	\$360.00
12/3/2020	S9122	6-10pm	4	\$120.00
12/4/2020	S9122	9am-9pm	12	\$360.00
12/5/2020	S9122	9am-9pm	12	\$360.00
12/7/2020	S9122	9am-9pm	12	\$360.00
12/8/2020	S9122	9am-9pm	12	\$360.00
12/9/2020	S9122	6-10pm	4	\$120.00
12/10/2020	S9122	6-10pm	4	\$120.00
12/12/2020	S9122	9am-9pm	12	\$360.00

12/13/2020	S9122	9am-9pm	12		\$360.00
12/14/2020	S9122	6-10pm	4		\$120.00
12/15/2020	S9122	6-10pm	4		\$120.00
12/17/2020	S9122	9am-9pm	12		\$360.00
12/18/2020	S9122	9am-9pm	12		\$360.00
12/21/2020	S9122	9am-9pm	12		\$360.00
12/23/2020	S9122	9am-9pm	12		\$360.00
12/24/2020	S9122	6-10pm	4		\$240.00
12/25/2020	S9122	9am-9pm	12		\$720.00
12/27/2020	S9122	9am-9pm	12		\$360.00
12/31/2020	S9122	6-10pm	4		\$120.00
1/1/2021	S9122	9am-9pm	12		\$720.00
1/4/2021	S9122	9am-9pm	12		\$360.00
1/6/2021	S9122	9am-9pm	12		\$360.00
1/7/2021	S9122	6-10pm	4		\$120.00
1/8/2021	S9122	9am-9pm	12		\$360.00
1/10/2021	S9122	9am-9pm	12		\$360.00
1/11/2021	S9122	9am-9pm	12		\$360.00
1/14/2021	S9122	6-10pm	4		\$120.00
1/15/2021	S9122	9am-9pm	12		\$360.00
1/18/2021	S9122	9am-9pm	12		\$360.00
1/20/2021	S9122	9am-9pm	12		\$360.00
1/21/2021	S9122	6-10pm	4		\$120.00
1/22/2021	S9122	9am-9pm	12		\$360.00
1/24/2021	S9122	9am-9pm	12		\$360.00
1/25/2021	S9122	9am-9pm	12		\$360.00
1/28/2021	S9122	6-10pm	4		\$120.00
1/29/2021	S9122	9am-9pm	12		\$360.00
		Total Hours	616	Total Due	\$19,440.00

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE

Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently.

Caregiver must document and verify no exposure, symptoms and record temp

Temperature of [REDACTED] must be take at 9 am and 8 pm and post on door for Village Care for state mandate

All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.

All of [REDACTED] equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.

This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.

Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week

Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.

Place walker/wheel chair in locked position.

Assist with taking pants down with prompting on holding fall bars until she is in seated position.

Place walker/wheelchair in locked position.

1. The first step is to identify the problem or question that needs to be answered. This involves understanding the context and the specific requirements of the task.

Place walker/wheelchair in position and in locked position

Upon arrival review caregivers, DPOA, Village Care notes.

Review calendar for appointments and activities schedule to advise and prepare for the day

[illegible]

All medications are in the locked safe on top of refrigerator.

Medications are in daily containers

Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if [redacted] goes earlier)

2 fiber gummies to be given daily with 9:00 am meds

If prn medications are needed you must get approval from LPGA and the dose, time dispensed, reason shall be documented.

Each pill should be given individually with water in her cups with lids. (No straw)

[illegible]

Assist with wiping after BM with wipes provided

If no BM in 3 days contact DPOA for Miralax administration and document

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion. Document in notes.

New pad to brief everytime toileted. Apply new pad to brief each time toileted even if not soiled. UTI prevention.

Wake upon arrival and give 9:00 am medications per **DISPENSING OF MEDICATIONS**

Give each pill with water after seated in fully upright position to avoid choking or difficulty swallowing issues

Open blinds to allow natural light to wake patient. Advise [redacted] of day appointments, PT activities.

Evaluate if [REDACTED] was incontinent and/or that her body and bed are free of urine

[illegible]

Prepare [REDACTED] for toileting by applying gait belt and assisting w/ transfer to walker or wheelchair per TRANSFER.

Assist with changing her Depends and/or inserting a pad as appropriate

Cue to use bidet. If uses toilet paper, cue to wipe from front to back and provide assistance when warranted

Assist [REDACTED] with washing hands and sanitizing

Ask [REDACTED] if she is ready to get up for the day. If she wants to stay in bed and wake up or go back to sleep, respect her desire

Ask if she would like her TV turned on, make sure she has her glasses with her and walker/wheelchair is positioned appropriately and in locked position to avoid a fall with impulsivity

Monitor [REDACTED] via camera if you leave her bedroom

Prepare [REDACTED] coffee with Boost as creamer and put in her spillproof mug with lid.

Offer [REDACTED] breakfast. Breakfast should be appropriately prepared warmed and cut in small pieces due to swallowing issues

When [REDACTED] is ready to get out of bed and ready for the day please assist. If not up by 11:00 AM please prompt her

Assist [REDACTED] with washing face, hands, brushing teeth and hair, make up, application in her bathroom

Assist [REDACTED] in getting dressed either as she is sitting on toilet in bathroom, in her wheelchair in her room or bedside

[REDACTED] should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct 1 - May 3

Lunch: Offer lunch in afternoon, prepare lunch for Rose to ensure bites are small and chewable

Assist [redacted] with preparing for P1 or for transportation to outside appointments in coordination w/DPOA

DAILY ACTIVITIES THAT [REDACTED] NEEDS ASSISTANCE AND SUPPORT DURING THE DAY

likes to participate in household chores. In addition, there are sanitary issues that need to be addressed as well.

Bed is made daily. Sheets are washed when soiled or when appropriate. M W / F S. Laundry is washed, folded, put away.
Delivered meals are heated, cut, plated. Dishes washed, dried, put away.
Refrigerator is cleared of old food and wiped out as needed.
Garbages and Depends disposal is emptied daily and taken to trash room.
Straighten up as needed and dispose of unnecessary items, mail, calendar, wrappers, etc.
Vacuum and sweep floors as needed.
Bathroom toilet seat, counters, toilet, shower disinfected and sanitized as needed.
Every Friday water her plants with her and refill her bird feeder as needed.

Other activities

She likes to watch movies, TV shows, and journal/ lists of to do/ documenting her daily experiences.
She also enjoys the many activities that are offered by Heather Hills. Please review daily, weekly, month offerings and help her have something to look forward to and enjoy.

In non-COVID times she enjoys going to the Y for exercise w/P³, shopping for her own groceries and incidentals, seeing family

She also enjoys in residence activities: movie theater, social hours, bands, classes, crafts, etc.

3:00 pm meds administered

4:00 pm LEGS AND ABILITY TO AMBULATE BEGINS DECREASING. PLEASE BE CAUTIOUS WITH GUARD ASSIST.

As a safety measure that [REDACTED] use the wheelchair for transport as much as possible, Rose acknowledges if prompted

5:00 pm [REDACTED] generally likes to eat dinner. If she refuses, says not hungry provide snack options that are protein/nutrition filled

7:00 - 8:00 pm Depending on the activities throughout the day, mood, TV offerings [REDACTED] will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm

BEDTIME ROUTINE

Start routine with toileting. Very important that she void prior to bed to avoid her getting up to go after caregiver gone.				X	X	X	X	X	X
Pull her pajamas from the dresser in her bedroom dresser by the door and assist as necessary while she sits on toilet.				X	X	X	X	X	X
Assist with washing her face, hands and brushing her teeth with prompting and guard assist.				X	X	X	X	X	X
Assist with getting into her bed, cover her. Ask if she would like tv on, light left on or off.				X	X	X	X	X	X
Meds dispensed as above DISPENSING OF MEDICATIONS				X	X	X	X	X	X
Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach.				X	X	X	X	X	X
Remind her to push the button for assist from Village Care, call Traci or signal her on night camera.				X	X	X	X	X	X

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE.

Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently

Caregiver must document and verify no exposure, symptoms and record temp

Temperature of [REDACTED] must be take at 9 am and 8 pm and post on door for Village Care for state mandate.

All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions

All equipment must be sanitized and disinfected with materials provided for COVID and flu precautions

This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets

Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week

For more information, contact the author at frank@math.berkeley.edu.

Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with [REDACTED]

Gait belt must be worn by [redacted] at all times except when she is in bed for the night to sleep.

Place walker/wheelchair in locked position.

Assist with taking pants down with prompting or holding fall bars until she is in seated position on

Place walker/wheelchair in locked position

Place walker/wheelchair in position and in locked position.
Upper extremity strength: 100% (100% of 500A value) = 5

Review calendar for appointments and activities related to treatment of [REDACTED]

review calendar for appointments and activities schedule to advise and prepare [redacted] of the day.

DISPENSING OF MEDICATIONS

All medications are in the locked safe on top of refrigerator.

Medications are in daily containers.

Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if [redacted] goes earlier)

2 fiber gummies to be given daily with 9:00 am meds

If prn medications are needed you must get approval from DPOA and the dose, time dispensed, reason shall be documented

Each pill should be given individually with water in her cups with lids. (No straw.)

Assist with wiping after BM with wipes provided

If no BM in 3 days contact DPOA for Mirlax administration and document

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion

New pad to brief everytime toileted. Apply new pad to brief each time toileted even if not soiled. UTI prevention

Wake [redacted] upon arrival and give 9:00 am medications per **DISPENSING OF MEDICATIONS**

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
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	X	X	X	X		X					X	X		X	X		X	X	X			X									

7:00 - 8:00 pm Depending on the activities throughout the day, mood. If offering [REDACTED] will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm.

BEDTIME ROUTINE

Remind her to push the button for assist from Village Care, call Traci or signal her on night camera

[illegible]

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE

Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently

Caregiver must document and verify no exposure, symptoms and record temp.

Temperature of [REDACTED] must be take at 9 am and 8 pm and post on door for Village Care for state mandate

All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.

All o [REDACTED] equipment must be sanitized and disinfected with materials provided for COVID and flu precautions

This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.

Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week.

Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.

Place walker/wheelchair in locked position

Assist with taking pants down with prompting or holding fall bars until she is in seated position

Place walker/wheelchair in locked position.

Tenue des [REDACTED] [REDACTED]

Place walker/wheelchair in position and in locked position
1-loop serial review: three times, BQ4, Miller, C.

Review calendar for appointments and activities schedule to adjust and prepare [redacted] for the day

review calendar for appointments and activities schedule to advise and prepare [REDACTED] for the day

DISPENSING OF MEDICATIONS

All medications are in the locked safe on top of refrigerator

Medications are given at 0:00, 4:00, and 8:00.

Medications are given at 9:00 am, 1:00 pm, 8:00 pm (or prior to bedtime if [redacted] goes earlier)

If non-oral samples are needed, submit oral swabs for BSGA analysis.

If pharmaceuticals are needed you must get approval from DPCA and the dose, time dispensed, reason shall be documented.

Before medications are dispensed, [REDACTED] must be in a fully upright position to avoid distortion of the [REDACTED]

Each pill should be given individually with water in her cups with lids. (No straw.)

Assist with wiping after BM with wipes provided

If no BM in 3 days contact DPOA for Miralax administration and document

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion.

New pad to brief everytime toileted. Apply new pad to brief each time toileted even if not soiled. UTi prevention.

should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct. 1 - May 1

Assist	with preparing for PT or for transportation to outside appointments in coordination w/DPCA
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Every Friday water her plants with her and refill her bird feeder as needed.

3.00 pri meds administered

As a safety measure that [REDACTED] use the wheelchair for transport as much as possible [REDACTED] acknowledges if prompted

[illegible][illegible]

X X X X X X X X X X X X X X X X X X X X X

X X X X X X X X X X X X X

X X X X	X X X X	X X X X	X X	X	X X X	X	X
X X X X	X X X X	X X X X	X X	X	X X X	X	X

7:00 - 8:00 pm Depending on the activities throughout the day, mood, TV offerings [REDACTED] will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm

Start routine with toileting. Very important that she void prior to bed to avoid her getting up to go after caregiver gone. Pull her pajamas from the dresser in her bedroom (dresser by the door) and assist as necessary while she sits on toilet. Assist with washing her face, hands and brushing her teeth with prompting and guard assist. Assist with getting into her bed, cover her. Ask if she would like to on, light left on or off.

Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach. Remind her to push the button for assist from Village Care, call Traci or signal her on night camera.

[illegible]

January 2021 Care Log

MANDATORY COVID PROTOCOLS

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE

Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently

Caregiver must document and verify no exposure, symptoms and record temp

Temperature of _____ must be take at 9 am and 8 pm and post on door for Village Care for state mandate

All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.

All of the equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.

This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.

Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week

Management of respiratory and GI tracts should be revised daily and cleared once a week

Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with

TRANSFERS

Gait belt must be worn by [redacted] at all times except when she is in bed for the night to sleep.

transfer to/from bed with assistance to walker or wheel chair using gait belt to assist and support stability of [redacted] to avoid (2)

Place walker/wheelchair in locked position

Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of [REDACTED] to avoid fall

Assist with taking pants down with prompting on holding fall bars until she is in seated position

Place walker/wheelchair in locked position

Transfer in/out of living room chair with prompting and assistance of gait belt for support/stability.

Place walker/wheelchair in position and in locked position.

Upon arrival review caregivers. DPOA, Village Care notes

Review calendar for appointments and activities schedule to advise and prepare for the day.

DISPENSING OF MEDICATIONS

All medications are in the locked safe on top of refrigerator.

Medications are in daily containers.

Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if goes earlier)

2 fiber gummies to be given daily w/ 9:00 am meds

If pain medications are needed you must get approval from DPOA and the dose, time dispensed, reason shall be documented.

Before medications are dispensed, [REDACTED] must be in a fully upright position to avoid choking/assist with swallowing.

Each pill should be given individually with water in her cups with lids. (No straw.)

URINATION AND BOWEL MOVEMENTS

Document BM size and consistency

Assist with wiping after BM with wipes provided

If no BM in 3 days contact DPOA for Miralax administration and document

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion

New pad to brief everytime toileted. Apply new pad to brief each time toileted even if not soiled. UTI prevention

START OF DAY

Wake [redacted] upon arrival and give 9:00 am medications per DISPENSING OF MEDICATIONS

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
	X	X	X	X	X	X	X							X	X			X	X	X	X		X	X					X	X	
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██████████ should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct 1 - May 1

Assist with preparing for P1 or for transportation to out of appointments in coordination w/DPOA.

Every Friday water her plants with her and refill her bird feeder as needed.

3:00 pm meds administered

As a safety measure that [redacted] use the wheelchair for transport as much as possible [redacted] knowledge if prompted

X		X	X	X	X	X	X		X	X		X	X	X	X	X		X	X		X	X
X		X	X	X	X	X	X		X	X		X	X	X	X	X		X	X		X	X

5:00 pm [REDACTED] generally likes to eat dinner. If she refuses, says not hungry provide snack options that are protein/nutrition filled	X	X	X	X	X	X		X		X	X	X	X	X		X	
7:00 - 8:00 pm Depending on the activities throughout the day, mood, TV offerings [REDACTED] will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm.	X		X	X	X	X	X	X	X		X	X	X	X		X	X
BEDTIME ROUTINE																	
Start routine with toileting [REDACTED] Very important that she void prior to bed to avoid her getting up to go after caregiver gone	X		X	X	X	X	X	X	X		X		X	X	X	X	X
Pull her pajamas from the dresser in her bedroom; dresser by the door and assist as necessary while she sits on toilet.	X		X	X	X	X	X	X	X		X		X	X	X	X	X
Assist with washing her face, hands and brushing her teeth with prompting and guard assist	X		X	X	X	X	X	X	X		X		X	X	X	X	X
Assist with getting into her bed, cover her. Ask if she would like tv on, light left on or off	X		X	X	X	X	X	X	X		X		X	X	X	X	X
Meds dispensed as above DISPENSING OF MEDICATIONS	X		X	X	X	X	X	X	X		X		X	X	X	X	X
Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach	X		X	X	X	X	X	X	X		X		X	X	X	X	X
Remind her to push the button for assist from Village Care, call Traci or signal her on night camera	X		X	X	X	X	X	X	X		X		X	X	X	X	X

Invoice 2021-2

Claim #: 22-318J-672

Loss Date: 7/12/2013 Feb-21

Patient:		Provider:	Village Care THE VILLAGE OF HEATHER HILLS
Service		Provider	
Address:		Address:	1055 Forest Hills Ave Grand Rapids, MI, 49306

DIAGNOSIS S06.9X0S

FEIN: 36-4736291

DIAGNOSIS V89.2XXS

DATE	Code	Time	Units	Amount DUE
2/1/2021	S9122	9am-9pm	12	\$360.00
2/3/2021	S9122	9am-9pm	12	\$360.00
2/4/2021	S9122	9am-9pm	12	\$360.00
2/7/2021	S9122	9am-9pm	12	\$360.00
2/8/2021	S9122	9am-9pm	12	\$360.00
2/12/2021	S9122	9am-9pm	12	\$360.00
2/14/2021	S9122	9am-9pm	12	\$360.00
2/15/2021	S9122	9am-9pm	12	\$360.00
2/17/2021	S9122	9am-9pm	12	\$360.00
2/19/2021	S9122	9am-9pm	12	\$360.00
2/21/2021	S9122	9am-9pm	12	\$360.00
2/22/2021	S9122	9am-9pm	12	\$360.00
2/25/2021	S9122	6pm-10pm	4	\$120.00
2/26/2021	S9122	9am-9pm	12	\$360.00
		Total Hours	12	Total Due \$4,800.00

February 2021 Care Log

MANDATORY COVID PROTOCOLS

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE

Hands of both caregiver and [redacted] must be washed and sanitized after bathroom use and frequently

Caregiver must document and verify no exposure, symptoms and record temp

Temperature of [REDACTED] must be take at 9 am and 8 pm and post on door for Village Care for state mandate

All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions

All of equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.

This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.

Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week.

Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with

TRANSFERS	

Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.

Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability of [REDACTED] to avoid fall

Place walker/wheelchair in locked position.

Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of [REDACTED] to avoid fall

Assist with taking pants down with prompting on holding fall bars until she is in seated position

Place walker/wheelchair in locked position.

Transfer [redacted] in/out of living room chair with prompting and assistance of gait belt for support stability

Place walker/wheelchair in position and in locked position

Upon arrival review caregivers, DPOA, Village Care notes

Review calendar for appointments and activities schedule to advise and prepare for the day.

DISPENSING OF MEDICATIONS

All medications are in the locked safe on top of refrigerator.

Medications are in daily containers.

Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if [redacted] goes earlier).

2 fiber gummies to be given daily with 9:00 am meds

If prn medications are needed you must get approval from DPOA and the dose, time dispensed, reason shall be documented

Before medications are dispensed, [REDACTED] must be in a fully upright position to avoid choking/assist with swallowing

Each pill should be given individually with water in her cups with lids. (No straw.)

URINATION AND BOWEL MOVEMENTS

Document BM size and consistency.

Assist with wiping after BM with wipes provided

If no BM in 3 days contact DPOA for Miralax administration and document.

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion.

New pad to brief everytime toileted- Apply new pad to brief each time toileted even if not soiled. UTI prevention.

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28
	X	X	X			X	X				X		X	X		X		X	X		X	X			X	X		
	X	X	X			X	X				X		X	X		X		X	X		X	X			X	X		
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	X	X	X			X	X				X		X	X														

Wake [redacted] upon arrival and give 9:00 am medications per DISPENSING OF MEDICATIONS

Open blinds to allow natural light to wake patient. Advise [redacted] of day appointments, PT activities.

Prepare [redacted] for toileting by applying gait belt and assisting w/ transfer to walker or wheelchair per TRANSFER

Assist with changing her Depends and/or inserting a pad as appropriate

Cue to use bidet. If uses toilet paper cue to wipe from front to back and provide assistance when warranted.

Assist with washing hands and sanitizing.

Ask if she is ready to get up for the day. If she wants to stay in bed and wake up or go back to sleep, respect her desire.

Ask if she would like her TV turned on, make sure she has her glasses within reach and water/wheelchair is positioned

appropriately and in locked position to avoid a fall with impulsivity

Monitor [REDACTED] via camera if you leave her bedroom.

Prepare coffee with Boost as creamer and put in her spillproof mug with lid

Offer breakfast. Breakfast should be appropriately prepared, warmed and cut in small pieces due to swallowing issues.

When [redacted] is ready to get out of bed and ready for the day please assist. If not up by 11:00 am please prompt her.

Assist with washing face, hands, brushing teeth and hair, make up, application in her bathroom.

Assist in getting dressed either as she is sitting on toilet in bathroom, in her wheelchair in her room or bedside

should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct. 1 - May 1

Lunch Offer lunch in afternoon, prepare lunch for [REDACTED] to ensure bites are small and chewable

Assist with preparing for PT or for transportation to outside appointments in coordination w/DPOA

kes to participate in household chores. In addition, there are sanitary issues that need to be addressed as well.

Bed is made daily. Sheets are washed when soiled or when appropriate. M W F/S. Laundry is washed, folded, put away.

Delivered meals are heated, cut, plated. Dishes washed, dried, put away.

Refrigerator is cleared of old food and wiped out as needed

Garbages and Depends disposal is emptied daily and taken to trash room.

Straighten up as needed and dispose of unnecessary items, mail, calendars, wrappers, etc.

Vacuum and sweep floors as needed.

Bathroom toilet seat, counters, toilet, shower disinfected and sanitized as needed

Every Friday water her plants with her and refill her bird feeder as needed

She likes to watch movies, TV shows, and journaling/ lists of to do/documenting her daily experiences

She also enjoys the many activities that are offered by Heather Hills. Please review daily, weekly, month offerings and help her have something to look forward to and enjoy.

In non-COVID times she enjoys going to the Y for exercise w/PT, shopping for her own groceries and incidentals, seeing family

She also enjoys in residence activities: movie theater, social hours, bands, classes, crafts, etc.

[illegible][illegible]

X	X X	X X	X	X X	X	X	X X	X X
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Invoice 2021-3

Claim #: 22-318J-572

Loss Date: 7/12/2013 Mar-21

Patient:	[REDACTED]	Provider:	Village Care THE VILLAGE OF HEATHER HILLS
Service:	[REDACTED]	Provider:	
Address:	[REDACTED]	Address:	1055 Forest Hills Ave Grand Rapids, MI, 49306

DIAGNOSIS S06.9X05
DIAGNOSIS V89.2XXS

FEIN: 36-4736291

DATE	Code	Time	Units		Amount DUE
3/1/2021	S9122	9am-9pm	12		\$360.00
3/3/2021	S9122	9am-9pm	12		\$360.00
3/4/2021	S9122	6-10pm	4		\$120.00
3/5/2021	S9122	9am-9pm	12		\$360.00
3/7/2021	S9122	9am-9pm	12		\$360.00
3/8/2021	S9122	9am-9pm	12		\$360.00
3/11/2021	S9122	6-10pm	4		\$120.00
3/12/2021	S9122	9am-9pm	12		\$360.00
3/15/2021	S9122	9am-9pm	12		\$360.00
3/17/2021	S9122	9am-9pm	12		\$360.00
3/18/2021	S9122	6-10pm	4		\$120.00
3/19/2021	S9122	9am-9pm	12		\$360.00
3/21/2021	S9122	9am-9pm	12		\$360.00
3/22/2021	S9122	9am-9pm	12		\$360.00
3/25/2021	S9122	6-10pm	4		\$120.00
3/26/2021	S9122	9am-9pm	12		\$360.00
3/29/2021	S9122	9am-9pm	12		\$360.00
3/30/2021	S9122	9am-9pm	12		\$360.00
3/31/2021	S9122	9am-9pm	12		\$360.00
		Total Hours	196	Total Due	\$5,880.00

March 2021 Care Log		Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
MANDATORY COVID PROTOCOLS																																	
MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Hands of both caregiver and Rose must be washed and sanitized after bathroom use and frequently.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Caregiver must document and verify no exposure, symptoms and record temp.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Temperature of Rose must be taken at 9 am and 8 pm and post on door for Village Care for state mandate.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
All of _____ equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with UTI issues.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
TRANSFERS																																	
Gait belt must be worn by _____ at all times except when she is in bed for the night to sleep.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability of _____ to avoid fall.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Place walker/wheelchair in locked position.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of _____ to avoid fall.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Assist with taking pants down with prompting on holding fall bars until she is in seated position.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Place walker/wheelchair in locked position.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Transfer _____ in/out of living room chair with prompting and assistance of gait belt for support stability.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Place walker/wheelchair in position and in locked position.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Upon arrival review caregivers, DPOA, Village Care notes.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
Review calendar for appointments and activities schedule to advise and prepare _____ for the day.			X	X	X	X		X	X			X	X			X	X	X	X	X	X	X	X			X	X			X	X	X	
DISPENSING OF MEDICATIONS																																	

[illegible]

Start routine with toileting [REDACTED] Very important that she void prior to bed to avoid her getting up to go after caregiver gone

[illegible]

[illegible]

Invoice 2021-4

Claim #: 22-318J-672

Loss Date: 7/12/2013

Apr-21

Patient:	[REDACTED]	Provider:	Village Care THE VILLAGE OF HEATHER HILLS
Service:	[REDACTED]	Provider:	
Address:	[REDACTED]	Address:	1055 Forest Hills Ave Grand Rapids, MI, 49306

DIAGNOSIS S06.9X0S

FEIN: 36-4736291

DIAGNOSIS V89.2XXS

DATE	Code	Time	Units		Amount DUE
4/1/2021	S9122	6pm-10pm	4		\$120.00
4/2/2021	S9122	9am-9pm	12		\$360.00
4/3/2021	S9122	9am-9pm	12		\$360.00
4/4/2021	S9122	9am-9pm	12		\$360.00
4/5/2021	S9122	9am-9pm	12		\$360.00
4/6/2021	S9122	9am-9pm	12		\$360.00
4/9/2021	S9122	9am-9pm	12		\$360.00
4/12/2021	S9122	9am-9pm	12		\$360.00
4/14/2021	S9122	9am-9pm	12		\$360.00
4/15/2021	S9122	6pm-10pm	4		\$120.00
4/16/2021	S9122	9am-9pm	12		\$360.00
4/18/2021	S9122	9am-9pm	12		\$360.00
4/19/2021	S9122	9am-9pm	12		\$360.00
4/21/2021	S9122	9am-9pm	12		\$360.00
4/22/2021	S9122	6pm-10pm	4		\$120.00
4/23/2021	S9122	9am-9pm	12		\$360.00
4/26/2021	S9122	9am-9pm	12		\$360.00
4/28/2021	S9122	9am-9pm	12		\$360.00
4/29/2021	S9122	6pm-10pm	4		\$120.00
4/30/2021	S9122	9am-9pm	12		\$360.00
Total Hours			208	Total Due	\$6,240.00

April 2021 Care Log	

MANDATORY COVID PROTOCOLS

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE

Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently

Caregiver must document and verify no exposure, symptoms and record temp.

Temperature of [redacted] must be take at 9 am and 8 pm and post on door for Village Care for state mandate

All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.

All of [REDACTED] equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.

This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets

Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week

Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with [REDACTED].

TRANSFERS	
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Gait belt must be worn by [redacted] at all times except when she is in bed for the night to sleep.

Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability of [REDACTED] to avoid fall

Place walker/wheelchair in locked position.

* transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of [REDACTED] to avoid fall

Assist with taking pants down with prompting on holding fall bars until she is in seated position

Place walker/wheelchair in locked position.

transfer [redacted] in/out of living room chair with prompting and assistance of gait belt for support/stability

Place walker/wheel chair in position and in locked position

Upon arrival review caregivers, DPOA, Village Care notes

Review calendar for appointments and activities schedule to advise and prepare [REDACTED] for the day

DISPENSING OF MEDICATIONS

All medications are in the locked safe on top of refrigerator.

Medications are in daily containers.

Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if [redacted] goes earlier).

2 fiber gummies to be given daily with 9:00 am meds

If pri medications are needed you must get approval from DPOA and the dose, time dispensed, reason shall be documented

Before medications are dispensed, [REDACTED] must be in a fully upright position to avoid choking/assist with swallowing

Each pill should be given individually with water in her cups with lids. (No straw.)

URINATION AND BOWEL MOVEMENTS

Document BM size and consistency

Assist with wiping after BM with wipes provided

If no BM in 3 days contact DPOA for Miralax administration and document

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion.

New pad to brief everytime toileted. Apply new pad to brief each time toileted even if not soiled. UTi prevention

START OF DAY

Wake Rose upon arrival and give 9:00 am medications per **DISPENSING OF MEDICATIONS**

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
	X	X	X	X	X	X		X			X			X	X		X	X		X	X	X		X	X		X	X	X	
	X	X	X	X	X	X		X			X			X	X		X	X		X	X	X		X	X		X	X	X	
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Invoice 2021-5

Claim #: 22-318J-672

Loss Date: 7/12/2013

May-21

Patient:	[REDACTED]	Provider:	Village Care THE VILLAGE OF HEATHER HILLS
Service	[REDACTED]	Provider	
Address:	[REDACTED]	Address:	1055 Forest Hills Ave Grand Rapids, MI, 49306

DIAGNOSIS S06.9X0S
DIAGNOSIS V89.2XXS

FEIN: 36-4736291

DATE	Code	Time	Units		Amount DUE
5/2/2021	S9122	9am-9pm	12		\$360.00
5/3/2021	S9122	9am-9pm	12		\$360.00
5/6/2021	S9122	6pm-10pm	4		\$120.00
5/7/2021	S9122	9am-9pm	12		\$360.00
5/9/2021	S9122	9am-9pm	12		\$360.00
5/10/2021	S9122	9am-9pm	12		\$360.00
5/12/2021	S9122	9am-9pm	12		\$360.00
5/13/2021	S9122	6pm-10pm	4		\$120.00
5/15/2021	S9122	9am-9pm	12		\$360.00
5/16/2021	S9122	9am-9pm	12		\$360.00
5/17/2021	S9122	9am-9pm	12		\$360.00
5/20/2021	S9122	6pm-10pm	4		\$120.00
5/21/2021	S9122	9am-9pm	12		\$360.00
5/24/2021	S9122	9am-9pm	12		\$360.00
5/26/2021	S9122	9am-9pm	12		\$360.00
5/27/2021	S9122	6pm-10pm	4		\$120.00
5/28/2021	S9122	9am-9pm	12		\$360.00
Total Hours			12	Total Due	\$5,160.00

May 2021 Care Log		Date																														
MANDATORY COVID PROTOCOLS		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Caregiver must document and verify no exposure, symptoms and record temp.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
All of [REDACTED] equipment must be sanitized and disinfected with materials provided for COVID and flu precautions		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with [REDACTED]		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
TRANSFERS																																
Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability of Rose to avoid fall		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Place walker/wheelchair in locked position.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of Rose to avoid fall.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Assist with taking pants down with prompting on holding fall bars until she is in seated position.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Place walker/wheelchair in locked position.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Transfer [REDACTED] in/out of living room chair with prompting and assistance of gait belt for support stability		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Place walker/wheelchair in position and in locked position.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Upon arrival review caregivers, DPOA, Village Care notes.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
Review calendar for appointments and activities schedule to advise and prepare [REDACTED] for the day.		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
DISPENSING OF MEDICATIONS																																
All medications are in the locked safe on top of refrigerator.																																
2 fiber gummies to be given daily with 9:00 am meds		X	X				X	X		X	X		X	X		X	X	X		X	X				X	X	X	X				
If prn medications are needed you must																																

Assist with washing her face, hands and brushing her teeth with prompting and guard assist.

Assist with getting into her bed, cover her. Ask if she would like tv on, light left on or off.

Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach.

Remind her to push the button for assist from Village Care, call Traci or signal her on night camera.

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EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:

Policy Number:

Date Received: 05-07-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104815941J

Zip of Service: 49306

Diagnosis Codes:

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	04-01-2021 - 04-01-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
2	04-02-2021 - 04-02-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	04-03-2021 - 04-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
4	04-04-2021 - 04-04-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	04-05-2021 - 04-05-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	04-06-2021 - 04-06-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	04-09-2021 - 04-09-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
8	04-12-2021 - 04-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
9	04-14-2021 - 04-14-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	04-15-2021 - 04-15-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
11	04-16-2021 - 04-16-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
12	04-18-2021 - 04-18-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
13	04-19-2021 - 04-19-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
14	04-21-2021 - 04-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
15	04-22-2021 - 04-22-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
16	04-23-2021 - 04-23-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
17	04-26-2021 - 04-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
18	04-28-2021 - 04-28-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$5,760.00

Total Approved Amount: \$5,760.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

Paid Amount: \$5,760.00

DATE: 05-18-2021

22-318J-672

Professional

1006978

2009 147768 209 11-12-2019

Explanations

SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.



Auto Consolidated Payment Summary

Payee: THE VILLAGE OF HEATHER HILLS
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

State-TIN: 22-364736291

Payment Number: 104815941J

Issued Date: 05-18-2021

Payment Amount: \$16,440.00

EFT Payment: N

Company: State Farm Mutual Automobile Insurance Company

Operation: MICHIGAN

<u>Name</u>	<u>Claim Number</u>	<u>Date of Loss</u>	<u>Amount</u>	<u>Individual Remarks</u>
[REDACTED]	22-318J-672	07-12-2013	\$4,800.00	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$5,760.00	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$5,880.00	ACFM Attendant Care - Agency



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:

Policy Number:

Date Received: 05-07-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104815941J

Zip of Service: 49306

Diagnosis Codes:

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	03-01-2021 - 03-01-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
2	03-03-2021 - 03-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	03-04-2021 - 03-04-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
4	03-05-2021 - 03-05-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	03-07-2021 - 03-07-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	03-08-2021 - 03-08-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	03-11-2021 - 03-11-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
8	03-12-2021 - 03-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
9	03-15-2021 - 03-15-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	03-17-2021 - 03-17-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
11	03-18-2021 - 03-18-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
12	03-19-2021 - 03-19-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
13	03-21-2021 - 03-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
14	03-22-2021 - 03-22-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
15	03-25-2021 - 03-25-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
16	03-26-2021 - 03-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
17	03-29-2021 - 03-29-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
18	03-30-2021 - 03-30-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
19	03-31-2021 - 03-31-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$5,880.00

Total Approved Amount: \$5,880.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

DATE: 05-18-2021

22-318J-672

Professional

1006975

2009 147768 209 11-12-2019

Paid Amount: \$5,880.00

Explanations

SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

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PIPMPC E1 Office - DAL

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Address: PO Box 106170
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Phone: (844)292-8615 Ext: 9726996788

Named Insured:



Policy Number:



Date Received: 05-07-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104815941J

Zip of Service: 49546

Diagnosis Codes:

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	02-01-2021 - 02-01-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
2	02-03-2021 - 02-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	02-04-2021 - 02-04-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
4	02-07-2021 - 02-07-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	02-08-2021 - 02-08-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	02-12-2021 - 02-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	02-14-2021 - 02-14-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
8	02-15-2021 - 02-15-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
9	02-17-2021 - 02-17-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	02-19-2021 - 02-19-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
11	02-21-2021 - 02-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
12	02-22-2021 - 02-22-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
13	02-25-2021 - 02-25-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
14	02-26-2021 - 02-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges:	\$4,800.00
Total Approved Amount:	\$4,800.00
Amount Not Payable:	\$0.00
Deductible:	\$0.00
CoPay:	\$0.00
Apportionment / Pro Rata:	\$0.00
Offset:	\$0.00
Paid Amount:	\$4,800.00

Explanations

SF467 - Paid as Submitted

DATE: 05-18-2021

22-318J-672

Professional

1006875

2008 147768 209 11-12-2019

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:

Policy Number:

Date Received: 05-28-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104892938J

Zip of Service: 49306

Diagnosis Codes: S06.9X0D -

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	05-02-2021 - 05-02-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
2	05-03-2021 - 05-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	05-06-2021 - 05-06-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
4	05-07-2021 - 05-07-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	05-09-2021 - 05-09-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	05-10-2021 - 05-10-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	05-12-2021 - 05-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
8	05-13-2021 - 05-13-2021	11	S9122		4.00	\$360.00	\$360.00	SF467
9	05-15-2021 - 05-15-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	05-16-2021 - 05-16-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
11	05-17-2021 - 05-17-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
12	05-20-2021 - 05-20-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
13	05-21-2021 - 05-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
14	05-24-2021 - 05-24-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
15	05-26-2021 - 05-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
16	05-27-2021 - 05-27-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
17	05-28-2021 - 05-28-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$5,400.00

Total Approved Amount: \$5,400.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

Interest: \$44.39

Paid Amount: \$5,444.39

DATE: 07-21-2021

22-318J-672

Professional

1006928

2010 147768 210 06-30-2021



Auto Consolidated Payment Summary

Payee: THE VILLAGE OF HEATHER HILLS
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

State-TIN: 22-364736291
Payment Number: 104892938J
Issued Date: 07-21-2021
Payment Amount: \$5,927.24
EFT Payment: N

Company: State Farm Mutual Automobile Insurance Company
Operation: MICHIGAN

<u>Name</u>	<u>Claim Number</u>	<u>Date of Loss</u>	<u>Amount</u>	<u>Individual Remarks</u>
	22-318J-672	07-12-2013	\$482.85	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$5,444.39	ACFM Attendant Care - Agency



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient: [REDACTED]

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured: [REDACTED]

Policy Number: [REDACTED]

Date Received: 06-04-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104892938J

Zip of Service: 49306

Diagnosis Codes: S06.9X0S - [REDACTED]

V89.2XXS - [REDACTED]

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	02-01-2021 - 02-01-2021	11	S9122		12.00	\$360.00	\$0.00	4
2	02-03-2021 - 02-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
3	02-04-2021 - 02-04-2021	11	S9122		12.00	\$36.00	\$0.00	4
4	02-07-2021 - 02-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
5	02-08-2021 - 02-08-2021	11	S9122		12.00	\$360.00	\$0.00	4
6	02-12-2021 - 02-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
7	02-14-2021 - 02-14-2021	11	S9122		12.00	\$360.00	\$0.00	4
8	02-15-2021 - 02-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
9	02-17-2021 - 02-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
10	02-21-2021 - 02-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
11	02-22-2021 - 02-22-2021	11	S9122		12.00	\$360.00	\$0.00	4
12	02-25-2021 - 02-25-2021	11	S9122		4.00	\$120.00	\$0.00	4
13	02-26-2021 - 02-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
14	03-01-2021 - 03-01-2021	11	S9122		12.00	\$360.00	\$0.00	4
15	03-03-2021 - 03-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
16	03-04-2021 - 03-04-2021	11	S9122		4.00	\$120.00	\$0.00	4
17	03-05-2021 - 03-05-2021	11	S9122		12.00	\$360.00	\$0.00	4
18	03-07-2021 - 03-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
19	03-08-2021 - 03-08-2021	11	S9122		12.00	\$360.00	\$0.00	4
20	03-11-2021 - 03-11-2021	11	S9122		4.00	\$120.00	\$0.00	4
21	03-12-2021 - 03-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
22	03-15-2021 - 03-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
23	03-17-2021 - 03-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
24	03-18-2021 - 03-18-2021	11	S9122		4.00	\$120.00	\$0.00	4
25	03-19-2021 - 03-19-2021	11	S9122		12.00	\$360.00	\$0.00	4
26	03-21-2021 - 03-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
27	03-22-2021 - 03-22-2021	11	S9122		12.00	\$360.00	\$0.00	4
28	03-25-2021 - 03-25-2021	11	S9122		4.00	\$120.00	\$0.00	4
29	03-26-2021 - 03-26-2021	11	S9122		12.00	\$360.00	\$0.00	4

DATE: 07-21-2021

22-318J-672

Professional

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
30	03-29-2021 - 03-29-2021	11	S9122		12.00	\$360.00	\$0.00	4
31	03-30-2021 - 03-30-2021	11	S9122		12.00	\$360.00	\$0.00	4
32	03-31-2021 - 03-31-2021	11	S9122		12.00	\$360.00	\$0.00	4
33	04-01-2021 - 04-01-2021	11	S9122		4.00	\$120.00	\$0.00	4
34	04-02-2021 - 04-02-2021	11	S9122		12.00	\$360.00	\$0.00	4
35	04-03-2021 - 04-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
36	04-04-2021 - 04-04-2021	11	S9122		12.00	\$360.00	\$0.00	4
37	04-05-2021 - 04-05-2021	11	S9122		12.00	\$360.00	\$0.00	4
38	04-06-2021 - 04-06-2021	11	S9122		12.00	\$360.00	\$0.00	4
39	04-09-2021 - 04-09-2021	11	S9122		12.00	\$360.00	\$0.00	4
40	04-12-2021 - 04-12-2021	11	S9122		1.00	\$360.00	\$0.00	4
41	04-14-2021 - 04-14-2021	11	S9122		12.00	\$360.00	\$0.00	4
42	04-15-2021 - 04-15-2021	11	S9122		4.00	\$120.00	\$0.00	4
43	04-16-2021 - 04-16-2021	11	S9122		12.00	\$360.00	\$0.00	4
44	04-18-2021 - 04-18-2021	11	S9122		12.00	\$360.00	\$0.00	4
45	04-19-2021 - 04-19-2021	11	S9122		12.00	\$360.00	\$0.00	4
46	04-21-2021 - 04-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
47	04-22-2021 - 04-22-2021	11	S9122		4.00	\$120.00	\$0.00	4
48	04-23-2021 - 04-23-2021	11	S9122		12.00	\$360.00	\$0.00	4
49	04-26-2021 - 04-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
50	04-28-2021 - 04-28-2021	11	S9122		12.00	\$360.00	\$0.00	4
51	04-29-2021 - 04-29-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
52	04-30-2021 - 04-30-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
53	05-02-2021 - 05-02-2021	11	S9122		12.00	\$360.00	\$0.00	4
54	05-03-2021 - 05-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
55	05-06-2021 - 05-06-2021	11	S9122		4.00	\$120.00	\$0.00	4
56	05-07-2021 - 05-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
57	05-09-2021 - 05-09-2021	11	S9122		12.00	\$360.00	\$0.00	4
58	05-10-2021 - 05-10-2021	11	S9122		12.00	\$360.00	\$0.00	4
59	05-12-2021 - 05-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
60	05-13-2021 - 05-13-2021	11	S9122		4.00	\$120.00	\$0.00	4
61	05-15-2021 - 05-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
62	05-16-2021 - 05-16-2021	11	S9122		12.00	\$360.00	\$0.00	4
63	05-17-2021 - 05-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
64	05-20-2021 - 05-20-2021	11	S9122		4.00	\$120.00	\$0.00	4
65	05-21-2021 - 05-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
66	05-24-2021 - 05-24-2021	11	S9122		12.00	\$360.00	\$0.00	4
67	05-26-2021 - 05-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
68	05-27-2021 - 05-27-2021	11	S9122		4.00	\$120.00	\$0.00	4
69	05-28-2021 - 05-28-2021	11	S9122		12.00	\$360.00	\$0.00	4

Total Submitted Charges:	\$21,396.00
Total Approved Amount:	\$480.00
Amount Not Payable:	\$0.00
Deductible:	\$0.00
CoPay:	\$0.00
Apportionment / Pro Rata:	\$0.00
Offset:	\$0.00
Interest:	\$2.85
Paid Amount:	\$482.85

Explanations

4 - The CPT/HCPCS procedure code or NDC billed is a duplicate service billed previously.
SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 07-21-2021

22-316J-672

Professional

YH000070

2010 147766 210 06-30-2021

DATE: 07-21-2021

1005978

22-318J-672

Professional

2010 147758 210 06-30-2021



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:

[REDACTED]

Provider: Village Care The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-3626

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:

[REDACTED]

Policy Number:

[REDACTED]

Date Received: 08-25-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number:

Zip of Service: 49306

Diagnosis Codes: S06.9X0S -

V89.2XXS -

[REDACTED]

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	08-29-2020 - 08-29-2020	11	S9122		14.00	\$420.00	\$0.00	SF460

Total Submitted Charges:	\$420.00
Total Approved Amount:	\$0.00
Amount Not Payable:	\$0.00
Deductible:	\$0.00
CoPay:	\$0.00
Apportionment / Pro Rata:	\$0.00
Offset:	\$0.00
Paid Amount:	\$0.00

Explanations

SF460 - Please see attached

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 09-03-2021

22-318J-672

Professional

202009040758 210 08-30-2021

50-224770-141WD056JW DocId:32757903 10/24/24 AM 10:00:00 (Control Disabled) Time:1



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:

Policy Number:

Date Received: 05-28-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104034861J

Zip of Service: 49306

Diagnosis Codes: S06.9X0D -

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	05-02-2021 - 05-02-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
2	05-03-2021 - 05-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	05-06-2021 - 05-06-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
4	05-07-2021 - 05-07-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	05-09-2021 - 05-09-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	05-10-2021 - 05-10-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	05-12-2021 - 05-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
8	05-13-2021 - 05-13-2021	11	S9122		4.00	\$360.00	\$360.00	SF467
9	05-15-2021 - 05-15-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	05-16-2021 - 05-16-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
11	05-17-2021 - 05-17-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
12	05-20-2021 - 05-20-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
13	05-21-2021 - 05-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
14	05-24-2021 - 05-24-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
15	05-26-2021 - 05-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
16	05-27-2021 - 05-27-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
17	05-28-2021 - 05-28-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$5,400.00

Total Approved Amount: \$5,400.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

Interest: \$234.35

Paid Amount: \$5,634.35

DATE: 11-05-2021

22-318J-672

Professional

11/05/21

2019 147/55 210 06-30-2021

Explanations

SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:



Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:



Policy Number:



Date Received: 06-04-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104034861J

Zip of Service: 49306

Diagnosis Codes: S06.9X0S -
V89.2XXS -



Line	Date of Service	POS	CPT/ ICPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	02-01-2021 - 02-01-2021	11	S9122		12.00	\$360.00	\$0.00	4
2	02-03-2021 - 02-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
3	02-04-2021 - 02-04-2021	11	S9122		12.00	\$36.00	\$0.00	4
4	02-07-2021 - 02-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
5	02-08-2021 - 02-08-2021	11	S9122		12.00	\$360.00	\$0.00	4
6	02-12-2021 - 02-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
7	02-14-2021 - 02-14-2021	11	S9122		12.00	\$360.00	\$0.00	4
8	02-15-2021 - 02-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
9	02-17-2021 - 02-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
10	02-21-2021 - 02-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
11	02-22-2021 - 02-22-2021	11	S9122		12.00	\$360.00	\$0.00	4
12	02-25-2021 - 02-25-2021	11	S9122		4.00	\$120.00	\$0.00	4
13	02-26-2021 - 02-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
14	03-01-2021 - 03-01-2021	11	S9122		12.00	\$360.00	\$0.00	4
15	03-03-2021 - 03-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
16	03-04-2021 - 03-04-2021	11	S9122		4.00	\$120.00	\$0.00	4
17	03-05-2021 - 03-05-2021	11	S9122		12.00	\$360.00	\$0.00	4
18	03-07-2021 - 03-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
19	03-08-2021 - 03-08-2021	11	S9122		12.00	\$360.00	\$0.00	4
20	03-11-2021 - 03-11-2021	11	S9122		4.00	\$120.00	\$0.00	4
21	03-12-2021 - 03-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
22	03-15-2021 - 03-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
23	03-17-2021 - 03-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
24	03-18-2021 - 03-18-2021	11	S9122		4.00	\$120.00	\$0.00	4
25	03-19-2021 - 03-19-2021	11	S9122		12.00	\$360.00	\$0.00	4
26	03-21-2021 - 03-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
27	03-22-2021 - 03-22-2021	11	S9122		12.00	\$360.00	\$0.00	4
28	03-25-2021 - 03-25-2021	11	S9122		4.00	\$120.00	\$0.00	4
29	03-26-2021 - 03-26-2021	11	S9122		12.00	\$360.00	\$0.00	4

DATE: 11-05-2021

22-318J-672

Professional

1006978

2010 14768 210 08-30-2021

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
30	03-29-2021 - 03-29-2021	11	S9122		12.00	\$360.00	\$0.00	4
31	03-30-2021 - 03-30-2021	11	S9122		12.00	\$360.00	\$0.00	4
32	03-31-2021 - 03-31-2021	11	S9122		12.00	\$360.00	\$0.00	4
33	04-01-2021 - 04-01-2021	11	S9122		4.00	\$120.00	\$0.00	4
34	04-02-2021 - 04-02-2021	11	S9122		12.00	\$360.00	\$0.00	4
35	04-03-2021 - 04-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
36	04-04-2021 - 04-04-2021	11	S9122		12.00	\$360.00	\$0.00	4
37	04-05-2021 - 04-05-2021	11	S9122		12.00	\$360.00	\$0.00	4
38	04-06-2021 - 04-06-2021	11	S9122		12.00	\$360.00	\$0.00	4
39	04-09-2021 - 04-09-2021	11	S9122		12.00	\$360.00	\$0.00	4
40	04-12-2021 - 04-12-2021	11	S9122		1.00	\$360.00	\$0.00	4
41	04-14-2021 - 04-14-2021	11	S9122		12.00	\$360.00	\$0.00	4
42	04-15-2021 - 04-15-2021	11	S9122		4.00	\$120.00	\$0.00	4
43	04-16-2021 - 04-16-2021	11	S9122		12.00	\$360.00	\$0.00	4
44	04-18-2021 - 04-18-2021	11	S9122		12.00	\$360.00	\$0.00	4
45	04-19-2021 - 04-19-2021	11	S9122		12.00	\$360.00	\$0.00	4
46	04-21-2021 - 04-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
47	04-22-2021 - 04-22-2021	11	S9122		4.00	\$120.00	\$0.00	4
48	04-23-2021 - 04-23-2021	11	S9122		12.00	\$360.00	\$0.00	4
49	04-26-2021 - 04-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
50	04-28-2021 - 04-28-2021	11	S9122		12.00	\$360.00	\$0.00	4
51	04-29-2021 - 04-29-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
52	04-30-2021 - 04-30-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
53	05-02-2021 - 05-02-2021	11	S9122		12.00	\$360.00	\$0.00	4
54	05-03-2021 - 05-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
55	05-06-2021 - 05-06-2021	11	S9122		4.00	\$120.00	\$0.00	4
56	05-07-2021 - 05-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
57	05-09-2021 - 05-09-2021	11	S9122		12.00	\$360.00	\$0.00	4
58	05-10-2021 - 05-10-2021	11	S9122		12.00	\$360.00	\$0.00	4
59	05-12-2021 - 05-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
60	05-13-2021 - 05-13-2021	11	S9122		4.00	\$120.00	\$0.00	4
61	05-15-2021 - 05-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
62	05-16-2021 - 05-16-2021	11	S9122		12.00	\$360.00	\$0.00	4
63	05-17-2021 - 05-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
64	05-20-2021 - 05-20-2021	11	S9122		4.00	\$120.00	\$0.00	4
65	05-21-2021 - 05-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
66	05-24-2021 - 05-24-2021	11	S9122		12.00	\$360.00	\$0.00	4
67	05-26-2021 - 05-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
68	05-27-2021 - 05-27-2021	11	S9122		4.00	\$120.00	\$0.00	4
69	05-28-2021 - 05-28-2021	11	S9122		12.00	\$360.00	\$0.00	4

Total Submitted Charges:	\$21,396.00
Total Approved Amount:	\$480.00
Amount Not Payable:	\$0.00
Deductible:	\$0.00
CoPay:	\$0.00
Apportionment / Pro Rata:	\$0.00
Offset:	\$0.00
Interest:	\$19.73
Paid Amount:	\$499.73

Explanations

4 - The CPT/HCPCS procedure code or NDC billed is a duplicate service billed previously.
SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 11-05-2021

22-318J-672

Professional

1006076

3010 147768 210 06-30-2021



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:



Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321



Named Insured:

Box 106170
Atlanta, GA 30348-6170

Policy Number:

Phone: (844)292-8615 Ext: 9726996788

Date Received: 05-07-2021

TIN: 364736291

Jurisdiction: Michigan

Payment Number: 104034861J

Bill Reference Number: NA

Zip of Service: 49306

Diagnosis Codes:

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	03-01-2021 - 03-01-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
2	03-03-2021 - 03-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	03-04-2021 - 03-04-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
4	03-05-2021 - 03-05-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	03-07-2021 - 03-07-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	03-08-2021 - 03-08-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	03-11-2021 - 03-11-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
8	03-12-2021 - 03-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
9	03-15-2021 - 03-15-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	03-17-2021 - 03-17-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
11	03-18-2021 - 03-18-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
12	03-19-2021 - 03-19-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
13	03-21-2021 - 03-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
14	03-22-2021 - 03-22-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
15	03-25-2021 - 03-25-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
16	03-26-2021 - 03-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
17	03-29-2021 - 03-29-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
18	03-30-2021 - 03-30-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
19	03-31-2021 - 03-31-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$5,880.00

Total Approved Amount: \$5,880.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

DATE: 11-05-2021

22-318J-672

Professional

1000000

2010 147763 510 05-30-2021

Interest:	\$295.78
Paid Amount:	\$6,175.78

Explanations

SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 11-05-2021

22-318J-672

Professional

1008976

2010 147768 210 06-30-2021



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient: Rosalene Burd
PO BOX 452
BELMONT, MI 49306-0452

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured: [REDACTED]

Policy Number: [REDACTED]

Date Received: 05-07-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104034861J

Zip of Service: 49306

Diagnosis Codes:

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	04-01-2021 - 04-01-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
2	04-02-2021 - 04-02-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	04-03-2021 - 04-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
4	04-04-2021 - 04-04-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	04-05-2021 - 04-05-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	04-06-2021 - 04-06-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	04-09-2021 - 04-09-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
8	04-12-2021 - 04-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
9	04-14-2021 - 04-14-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	04-15-2021 - 04-15-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
11	04-16-2021 - 04-16-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
12	04-18-2021 - 04-18-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
13	04-19-2021 - 04-19-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
14	04-21-2021 - 04-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
15	04-22-2021 - 04-22-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
16	04-23-2021 - 04-23-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
17	04-26-2021 - 04-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
18	04-28-2021 - 04-28-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$5,760.00

Total Approved Amount: \$5,760.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

Interest: \$289.74

DATE: 11-05-2021

22-318J-672

Professional

11/05/2021

DATE 11/05/2021 09:30:20

Paid Amount: \$6,049.74

Explanations

SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 11-05-2021

1106915

22-318J-672

Professional

3110 47768 210 06-30-2021



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:



Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:



Policy Number:



Date Received: 05-07-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104034861J

Zip of Service: 49546

Diagnosis Codes:

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	02-01-2021 - 02-01-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
2	02-03-2021 - 02-03-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
3	02-04-2021 - 02-04-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
4	02-07-2021 - 02-07-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
5	02-08-2021 - 02-08-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
6	02-12-2021 - 02-12-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
7	02-14-2021 - 02-14-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
8	02-15-2021 - 02-15-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
9	02-17-2021 - 02-17-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
10	02-19-2021 - 02-19-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
11	02-21-2021 - 02-21-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
12	02-22-2021 - 02-22-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
13	02-25-2021 - 02-25-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
14	02-26-2021 - 02-26-2021	11	S9122		12.00	\$360.00	\$360.00	SF467

Total Submitted Charges: \$4,800.00

Total Approved Amount: \$4,800.00

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

Interest: \$241.45

Paid Amount: \$5,041.45

Explanations

SF467 - Paid as Submitted

DATE: 11-05-2021

22-318J-672

Professional

1008975

2010 147758 210 06-30-2021

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.



Auto Consolidated Payment Summary

Payee: THE VILLAGE OF HEATHER HILLS
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

State-TIN: 22-364736291
Payment Number: 104034861J
Issued Date: 11-05-2021
Payment Amount: \$23,401.05
EFT Payment: N

Company: State Farm Mutual Automobile Insurance Company
Operation: MICHIGAN

<u>Name</u>	<u>Claim Number</u>	<u>Date of Loss</u>	<u>Amount</u>	<u>Individual Remarks</u>
	22-318J-672	07-12-2013	\$5,041.45	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$6,049.74	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$6,175.78	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$499.73	ACFM Attendant Care - Agency
	22-318J-672	07-12-2013	\$5,634.35	ACFM Attendant Care - Agency



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient:



Provider: Village Care The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-3626

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured:



Policy Number:



Date Received: 06-04-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number:

Zip of Service: 49306

Diagnosis Codes: S06.890A - Other specified intracranial injury without loss of consciousness, initial encounter

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	10-17-2020 - 10-17-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
2	10-18-2020 - 10-18-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
3	10-22-2020 - 10-22-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
4	10-23-2020 - 10-23-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
5	10-24-2020 - 10-24-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
6	10-26-2020 - 10-26-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
7	10-29-2020 - 10-29-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
8	10-30-2020 - 10-30-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
9	11-01-2020 - 11-01-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
10	11-02-2020 - 11-02-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
11	11-04-2020 - 11-04-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
12	11-06-2020 - 11-06-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
13	11-09-2020 - 11-09-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
14	11-12-2020 - 11-12-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
15	11-13-2020 - 11-13-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
16	11-15-2020 - 11-15-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
17	11-16-2020 - 11-16-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
18	11-18-2020 - 11-18-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
19	11-19-2020 - 11-19-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
20	11-20-2020 - 11-20-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
21	11-23-2020 - 11-23-2020	11	S9122		12.00	\$36.00	\$0.00	SF431
22	11-26-2020 - 11-26-2020	11	S9122		4.00	\$240.00	\$0.00	SF431
23	11-27-2020 - 11-27-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
24	11-29-2020 - 11-29-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
25	11-30-2020 - 11-30-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
26	12-02-2020 - 12-02-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
27	12-03-2020 - 12-03-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
28	12-04-2020 - 12-04-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
29	12-05-2020 - 12-05-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
30	12-07-2020 - 12-07-2020	11	S9122		12.00	\$360.00	\$0.00	SF431

DATE: 11-23-2021

22-318J-672

Professional

<u>Line</u>	<u>Date of Service</u>	<u>POS</u>	<u>CPT/ HCPCS</u>	<u>MOD/TS</u>	<u>Units</u>	<u>Submitted Amount</u>	<u>Approved Amount</u>	<u>Reason Codes</u>
31	12-08-2020 - 12-08-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
32	12-09-2020 - 12-09-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
33	12-10-2020 - 12-10-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
34	12-12-2020 - 12-12-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
35	12-13-2020 - 12-13-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
36	12-14-2020 - 12-14-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
37	12-15-2020 - 12-15-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
38	12-17-2020 - 12-17-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
39	12-18-2020 - 12-18-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
40	12-21-2020 - 12-21-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
41	12-23-2020 - 12-23-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
42	12-24-2020 - 12-24-2020	11	S9122		4.00	\$240.00	\$0.00	SF431
43	12-25-2020 - 12-25-2020	11	S9122		12.00	\$720.00	\$0.00	SF431
44	12-27-2020 - 12-27-2020	11	S9122		12.00	\$360.00	\$0.00	SF431
45	12-31-2020 - 12-31-2020	11	S9122		4.00	\$120.00	\$0.00	SF431
46	01-01-2021 - 01-01-2021	11	S9122		12.00	\$720.00	\$0.00	SF431
47	01-04-2021 - 01-04-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
48	01-06-2021 - 01-06-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
49	01-07-2021 - 01-07-2021	11	S9122		4.00	\$120.00	\$0.00	SF431
50	01-08-2021 - 01-08-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
51	01-10-2021 - 01-10-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
52	01-11-2021 - 01-11-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
53	01-14-2021 - 01-14-2021	11	S9122		2.00	\$120.00	\$0.00	SF431
54	01-15-2021 - 01-15-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
55	01-18-2021 - 01-18-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
56	01-20-2021 - 01-20-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
57	01-21-2021 - 01-21-2021	11	S9122		4.00	\$120.00	\$0.00	SF431
58	01-22-2021 - 01-22-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
59	01-24-2021 - 01-24-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
60	01-25-2021 - 01-25-2021	11	S9122		12.00	\$360.00	\$0.00	SF431
61	01-28-2021 - 01-28-2021	11	S9122		4.00	\$120.00	\$0.00	SF431
62	01-29-2021 - 01-29-2021	11	S9122		12.00	\$360.00	\$0.00	SF431

Total Submitted Charges:	\$19,116.00
Total Approved Amount:	\$0.00
Amount Not Payable:	\$0.00
Deductible:	\$0.00
CoPay:	\$0.00
Apportionment / Pro Rata:	\$0.00
Offset:	\$0.00
Paid Amount:	\$0.00

Explanations

SF431 - This bill is denied based upon the company's investigation and/or the testimony of your representative(s). Records and/or testimony indicate the provider (a) cannot document the time that it bills for or; (b) bills for services not rendered or; (c) services are being rendered by unlicensed persons with no supervision or; (d) corporation is owned and operated by unlicensed persons

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home; per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 11-23-2021

22-318J-672

Professional

1008976

2010 137768 210 06-30-2021



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Carátula de facsimil

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Message / Mensaje:

From/De: [Marian Gadwell] Phone: [9726996798] Subject: [22-318J-672

[REDACTED], Comments []

1004519 119545 03-03-2014 190-8580 a 8



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance Company
PIPMPC E1 Office - DAL

Patient: [REDACTED]

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170

Atlanta, GA 30348-6170

Phone: (844)292-8615

Ext: 9726996788

Named Insured: [REDACTED]

Policy Number: [REDACTED]

Date Received: 09-25-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104016260J

Zip of Service: 49546

Submitted DRG:

Bill Type: 841

Admission Date: 07-20-2016

Adjusted DRG:

Estimated Amount Due: \$0.00

Discharge Date: 08-31-2021

Diagnosis Codes: S06.890A (POA-Y) - [REDACTED]

S06.9X0S (POA-Y) - [REDACTED]

V89.2XXS (POA-Y) - [REDACTED]

ICD Procedure Codes:

Line	Date of Service	Rev Code	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	07-01-2021 - 07-31-2021	0100	T2032		31.00	\$4,702.56	\$4,702.56	SF467
2	08-01-2021 - 08-31-2021	0100	T2032		31.00	\$4,886.95	\$4,702.56	SF029

Total Submitted Charges: \$9,589.51

Total Approved Amount: \$9,405.12

Amount Not Payable: \$0.00

Deductible: \$0.00

CoPay: \$0.00

Apportionment / Pro Rata: \$0.00

Offset: \$0.00

Paid Amount: \$9,405.12

Explanations

SF029 - The amount allowed is based on provider charges within the provider's geographic region.

SF467 - Paid as Submitted

Procedure Guide

T2032 - Residential care, not otherwise specified (NOS), waiver, per month

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 10-22-2021

22-318J-672

Institutional

01/28/2022

11/30/2021 3:26:23 PM



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Message / Mensaje:

From/De [Marlan Gadwell], Phone:[9726996786], Subject:[22-318J-672
BURD, ROSALENE], Comments[EOR]

1004519 119545 03-03-2014 190-6560 a.8



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance
Company
PIPMPC E1 Office - DAL

Patient: [REDACTED]

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured: [REDACTED]

Policy Number: [REDACTED]

Date Received: 10-22-2021

TIN: 364736291

Jurisdiction: Michigan

Payment Number: 104058081J

Bill Reference Number: NA

Zip of Service: 49546

Diagnosis Codes: S06.890A - [REDACTED]
S06.9X0S - [REDACTED]
V89.2XXS - [REDACTED]

Line	Date of Service	PDS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	11-01-2021 - 11-01-2021	13	T2033		1.00	\$3,536.95	\$1,994.06	S1043
2	11-01-2021 - 11-01-2021	13	S9122		13.00	\$900.00	\$515.34	S1043
3	11-01-2021 - 11-01-2021	13	S9122		1.00	\$450.00	\$0.00	SF452

Total Submitted Charges: \$4,886.95
 Total Approved Amount: \$2,509.40
 Amount Not Payable: \$0.00
 Deductible: \$0.00
 CoPay: \$0.00
 Apportionment / Pro Rata: \$0.00
 Offset: \$0.00
 Interest: \$2.48
 Paid Amount: \$2,511.88

Explanations

S1043 - Recommended allowance is based on the applicable percentage of the provider average amount charged and is further adjusted by the annual CPI.

SF452 - The product, service or accommodation was not reasonable and necessary for the injured person's care, recovery or rehabilitation as outlined in MCL 500.3107.

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home, per hour

T2033 - Residential care, not otherwise specified (NOS), waiver, per diem

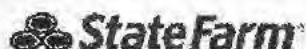
Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.

DATE: 11-23-2021

22-318J-672

Professional

2021/11/30 3:07:52 PM



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Message / Mensaje:

From/De [Marian Gadwell], Phone:[9726996788], Subject:[22-318J-672
BURD, ROSALENE] Comments[]

1004519 119545 03-03-2014 190-6580 a 8



EXPLANATION OF REVIEW

This is not a bill

Claim Number: 22-318J-672

Date of Loss: 07-12-2013

Office Name: State Farm Mutual Automobile Insurance Company
PIPMPC E1 Office - DAL

Patient: [REDACTED]

Provider: The Village Of Heather Hills
1055 FOREST HILL AVE SE
GRAND RAPIDS, MI 49546-8321

Claim Handler: Marian Gadwell

Address: PO Box 106170
Atlanta, GA 30348-6170

Phone: (844)292-8615 Ext: 9726996788

Named Insured: [REDACTED]

Policy Number: [REDACTED]

Date Received: 06-04-2021

Jurisdiction: Michigan

Bill Reference Number: NA

TIN: 364736291

Payment Number: 104034861J

Zip of Service: 49306

Diagnosis Codes: S06.9X0S - [REDACTED]
V89.2XXS - [REDACTED]

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	02-01-2021 - 02-01-2021	11	S9122		12 00	\$360 00	\$0 00	4
2	02-03-2021 - 02-03-2021	11	S9122		12 00	\$360 00	\$0 00	4
3	02-04-2021 - 02-04-2021	11	S9122		12 00	\$36 00	\$0 00	4
4	02-07-2021 - 02-07-2021	11	S9122		12 00	\$360 00	\$0 00	4
5	02-08-2021 - 02-08-2021	11	S9122		12 00	\$360 00	\$0 00	4
6	02-12-2021 - 02-12-2021	11	S9122		12 00	\$360 00	\$0 00	4
7	02-14-2021 - 02-14-2021	11	S9122		12 00	\$360 00	\$0 00	4
8	02-15-2021 - 02-15-2021	11	S9122		12 00	\$360 00	\$0 00	4
9	02-17-2021 - 02-17-2021	11	S9122		12 00	\$360 00	\$0 00	4
10	02-21-2021 - 02-21-2021	11	S9122		12 00	\$360 00	\$0 00	4
11	02-22-2021 - 02-22-2021	11	S9122		12 00	\$360 00	\$0 00	4
12	02-25-2021 - 02-25-2021	11	S9122		4 00	\$120 00	\$0 00	4
13	02-26-2021 - 02-26-2021	11	S9122		12 00	\$360 00	\$0 00	4
14	03-01-2021 - 03-01-2021	11	S9122		12 00	\$360 00	\$0 00	4
15	03-03-2021 - 03-03-2021	11	S9122		12 00	\$360 00	\$0 00	4
16	03-04-2021 - 03-04-2021	11	S9122		4 00	\$120 00	\$0 00	4
17	03-05-2021 - 03-05-2021	11	S9122		12 00	\$360 00	\$0 00	4
18	03-07-2021 - 03-07-2021	11	S9122		12 00	\$360 00	\$0 00	4
19	03-08-2021 - 03-08-2021	11	S9122		12 00	\$360 00	\$0 00	4
20	03-11-2021 - 03-11-2021	11	S9122		4 00	\$120 00	\$0 00	4
21	03-12-2021 - 03-12-2021	11	S9122		12 00	\$360 00	\$0 00	4
22	03-15-2021 - 03-15-2021	11	S9122		12 00	\$360 00	\$0 00	4
23	03-17-2021 - 03-17-2021	11	S9122		12 00	\$360 00	\$0 00	4
24	03-18-2021 - 03-18-2021	11	S9122		4 00	\$120 00	\$0 00	4
25	03-19-2021 - 03-19-2021	11	S9122		12 00	\$360 00	\$0 00	4
26	03-21-2021 - 03-21-2021	11	S9122		12 00	\$360 00	\$0 00	4
27	03-22-2021 - 03-22-2021	11	S9122		12 00	\$360 00	\$0 00	4
28	03-25-2021 - 03-25-2021	11	S9122		4 00	\$120 00	\$0 00	4
29	03-26-2021 - 03-26-2021	11	S9122		12 00	\$360 00	\$0 00	4

DATE: 11-05-2021

22-318J-672

Professional

000074

11/30/2021 3:36:22 PM

Line	Date of Service	POS	CPT/ HCPCS	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
30	03-29-2021 - 03-29-2021	11	S9122		12.00	\$360.00	\$0.00	4
31	03-30-2021 - 03-30-2021	11	S9122		12.00	\$360.00	\$0.00	4
32	03-31-2021 - 03-31-2021	11	S9122		12.00	\$360.00	\$0.00	4
33	04-01-2021 - 04-01-2021	11	S9122		4.00	\$120.00	\$0.00	4
34	04-02-2021 - 04-02-2021	11	S9122		12.00	\$360.00	\$0.00	4
35	04-03-2021 - 04-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
36	04-04-2021 - 04-04-2021	11	S9122		12.00	\$360.00	\$0.00	4
37	04-05-2021 - 04-05-2021	11	S9122		12.00	\$360.00	\$0.00	4
38	04-06-2021 - 04-06-2021	11	S9122		12.00	\$360.00	\$0.00	4
39	04-09-2021 - 04-09-2021	11	S9122		12.00	\$360.00	\$0.00	4
40	04-12-2021 - 04-12-2021	11	S9122		1.00	\$360.00	\$0.00	4
41	04-14-2021 - 04-14-2021	11	S9122		12.00	\$360.00	\$0.00	4
42	04-15-2021 - 04-15-2021	11	S9122		4.00	\$120.00	\$0.00	4
43	04-16-2021 - 04-16-2021	11	S9122		12.00	\$360.00	\$0.00	4
44	04-18-2021 - 04-18-2021	11	S9122		12.00	\$360.00	\$0.00	4
45	04-19-2021 - 04-19-2021	11	S9122		12.00	\$360.00	\$0.00	4
46	04-21-2021 - 04-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
47	04-22-2021 - 04-22-2021	11	S9122		4.00	\$120.00	\$0.00	4
48	04-23-2021 - 04-23-2021	11	S9122		12.00	\$360.00	\$0.00	4
49	04-26-2021 - 04-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
50	04-28-2021 - 04-28-2021	11	S9122		12.00	\$360.00	\$0.00	4
51	04-29-2021 - 04-29-2021	11	S9122		4.00	\$120.00	\$120.00	SF467
52	04-30-2021 - 04-30-2021	11	S9122		12.00	\$360.00	\$360.00	SF467
53	05-02-2021 - 05-02-2021	11	S9122		12.00	\$360.00	\$0.00	4
54	05-03-2021 - 05-03-2021	11	S9122		12.00	\$360.00	\$0.00	4
55	05-06-2021 - 05-06-2021	11	S9122		4.00	\$120.00	\$0.00	4
56	05-07-2021 - 05-07-2021	11	S9122		12.00	\$360.00	\$0.00	4
57	05-09-2021 - 05-09-2021	11	S9122		12.00	\$360.00	\$0.00	4
58	05-10-2021 - 05-10-2021	11	S9122		12.00	\$360.00	\$0.00	4
59	05-12-2021 - 05-12-2021	11	S9122		12.00	\$360.00	\$0.00	4
60	05-13-2021 - 05-13-2021	11	S9122		4.00	\$120.00	\$0.00	4
61	05-15-2021 - 05-15-2021	11	S9122		12.00	\$360.00	\$0.00	4
62	05-16-2021 - 05-16-2021	11	S9122		12.00	\$360.00	\$0.00	4
63	05-17-2021 - 05-17-2021	11	S9122		12.00	\$360.00	\$0.00	4
64	05-20-2021 - 05-20-2021	11	S9122		4.00	\$120.00	\$0.00	4
65	05-21-2021 - 05-21-2021	11	S9122		12.00	\$360.00	\$0.00	4
66	05-24-2021 - 05-24-2021	11	S9122		12.00	\$360.00	\$0.00	4
67	05-26-2021 - 05-26-2021	11	S9122		12.00	\$360.00	\$0.00	4
68	05-27-2021 - 05-27-2021	11	S9122		4.00	\$120.00	\$0.00	4
69	05-28-2021 - 05-28-2021	11	S9122		12.00	\$360.00	\$0.00	4

Total Submitted Charges: \$21,396.00
 Total Approved Amount: \$480.00
 Amount Not Payable: \$0.00
 Deductible: \$0.00
 CoPay: \$0.00
 Apportionment / Pro Rata: \$0.00
 Offset: \$0.00
 Interest: \$19.73
 Paid Amount: \$499.73

Explanations

4 - The CPT/HCPCS procedure code or NDC billed is a duplicate service billed previously
SF467 - Paid as Submitted

Procedure Guide

S9122 - Home health aide or certified nurse assistant, providing care in the home: per hour

Please be advised pursuant to MCL 500.3145, State Farm is supplying this Explanation of Review as written notice of response to the claim for the date(s) of service indicated above.



TK

Traci >

Sorry I missed you. We're in a pretty tough spot with this one without an arrangement with State Farm. If this is a better conversation to have offline, I understand and I'm open anytime tomorrow after 1230.
Thanks Traci.

Yep call tomorrow anytime. I can draft something more contractvlooking if you want. It's nbd. I just thought we were doing informal email.

What has happened with all the 2nd floor residents Damn like 7 empty when I was there Friday

Tue, Aug 24, 2:18 PM

Sorry Traci. 2 transferred rooms and the others either passed or were just short term stays.

The biggest issue we're facing



iMessage





TK

Traci >

The biggest issue we're facing with insurance is that we didn't issue the statement to State Farm. If there is someone there I can talk with to try and clear things up with them I'm more than happy to do that. I want them to know that the staffing agencies couldn't meet [REDACTED] needs so you had to go outside the box to get her what she needs. It was never the intention to go this route long term but what else were you supposed to do. Anyone you can think of who can give the blessing on this so we can move forward?
Thanks Traci

Tue, Aug 24, 3:48 PM

Your lady said we just need to confirm the relationship
I will draft a contract

Scrambling right now to fill the



iMessage





Traci >

Mon, Aug 23, 3:13 PM

Hi Traci.

What would be your availability over the next day or so to get back together on [REDACTED] insurance?

What are we getting together about? You guys have been paid the money. I just want what you've been paid less the 10%

We needed a contract connecting dots between HH, State Farm, you and care providers.

I did that in the e-mail.

My ringer is on now
I just tried calling you. I thought I did what we agreed to. If you need more I'll do it.

I looked at my notes that I took that day we met and put it in e-mail



Message





TK

Traci >

Thanks Traci

Tue, Aug 24, 3:48 PM

Your lady said we just need to confirm the relationship
I will draft a contract

Scrambling right now to fill the spot that will be open when the hole I plugged for a year now goes back to school . I am not sure who has the hang up since your HR lady didn't.

Looking to plug the dike right now with staffing ... literally only have 2 days covered starting Friday

It's a mess out there. People got accustomed to freebies. People will be in a world of shit when the rent moratorium expires and they have to get jobs again.

Delivered



iMessage



Sent from my iPhone

Begin forwarded message:

From: Joe Leblanc <jleblanc@heatherhills.com>
Date: July 19, 2022 at 2:37:51 PM EDT
To: Joe LeBlanc <[REDACTED]>
Subject: FW: 22-318j-672

From: Traci M. Kornak <tkornak@kornaklaw.com>
Sent: Friday, May 28, 2021 11:47 AM
To: Joe Leblanc <jleblanc@heatherhills.com>
Subject: Re: 22-318j-672

This is what I was hoping to avoid ...

On Fri, May 28, 2021 at 11:45 AM Marian Gadwell-Gunn <marian.gadwell-gunn.cjp3@statefarm.com> wrote:

Hi Traci,

I am just following up on this requested info. There is no phone # on the bills so I have no way to reach [REDACTED] to find out if the bill is from an agency or if it is family/friend provided Attendant Care.

There are bills still pending from February that I have not been able to process yet. I am also confused about this bill from Heather Hills (attached) which appears to be for Attendant Care and when I just spoke to Heather there she did not seem to know anything about it. Please email or call me when you have a moment to clarify these issues.

Thanks,

Marian Gadwell-Gunn
State Farm Insurance Companies

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DURABLE POWER OF ATTORNEY

I, [REDACTED], Grand Rapids, Michigan, do hereby appoint Traci M. Kornak, of Comstock Park, Michigan, to act as my agent and attorney-in-fact (hereinafter my "Agent").

1. **Effective Date.** This Durable Power of Attorney shall become effective immediately and shall remain in effect until it is revoked by me, by a conservator appointed for my benefit, by a court of competent jurisdictions, or by my death.

2. **Powers of Agent.** I grant to my Agent full power and authority to deal with my estate, property, medical care and services, housing, and affairs as fully as I might or could do if personally present. All powers shall be exercised in a fiduciary capacity in my best interests and for my welfare. The following specially enumerated powers are intended to amplify, rather than to limit or restrict, the general power of attorney herein granted:

- a. **Banking Transactions.** To open or close any bank, savings and loan, or credit union account owned in my name alone or jointly with others, including my Agent; to make deposits to any such account; to sign in my name checks or drafts on such accounts; to withdraw funds from such accounts; to endorse in my name and negotiate checks, certificates of deposit, drafts and other instruments for the payment of money; and to carry on all my ordinary banking business.
- b. **Securities Transactions.** To sign in my name and deliver stock certificates and bonds (including stock and bond powers and assignments separate from certificates), United States Government obligations (including savings bonds, treasury bills, and bonds and notes of every type or description), and other securities; to have such securities registered in my name alone or jointly with others, including my Agent; to receive and provide receipts for all dividends and interest; to vote stock in person or by proxy; to sell, cash, redeem, exchange, and transfer any security; and to open or close or write drafts against any brokerage, money market fund, cash management, or other similar account owned in my name alone or jointly with others, including my Agent.

- c. **Real Estate and Tangible Personal Property.** To purchase, sell, exchange, or lease real estate or tangible personal property or any interest therein; to sign in my name, grant, and deliver options, purchase agreements, deeds, bills of sale, easements, mortgages, land contracts, leases, security agreements, installment contracts, and other similar or related documents; to exercise all options, rights of first refusal, ownership, lessor, lessee, or other rights with respect to any of my real estate or tangible personal property, including the right to title such property jointly with others, including my Agent, and the right to plat and partition real estate; and to insure and safeguard my real estate and tangible personal property.
- d. **Life Insurance, Retirement Assets and Employee Benefits.** To exercise any right, option, or privilege available to me under any life insurance policy owned by me including the right to surrender the policy, obtain a policy loan, convert the policy to paid up insurance, or change the beneficiary or ownership; provided that, my Agent shall not have or exercise any right, privilege, or incident of ownership with respect to any life insurance policy on my Agent's life. In addition, to exercise all rights, options, and privileges, involving retirement programs, compensation plans, individual retirement accounts, annuities, pensions, profit sharing, and other retirement assets and employee fringe benefits (including, without limitations, the power to change beneficiary designations, to effect a spousal roller, to elect required minimum distributions, to direct investments, to effect a transfer from one custodian to another, to divide a plan into two or more parts, and to remove assets from such plans)
- e. **Contributions to Retirement Plans.** To the extent that I receive payments qualifying as salary, wages or earnings from self-employment, my Agent shall have the power to contribute the maximum amount to any qualified retirement plan or individual retirement account established for my benefit in order to achieve the maximum federal income tax deductions therefore.
- f. **Motor vehicles.** To apply for a certificate of title upon, and endorse in my name and transfer title to any motor vehicle, and to represent in such transfer that title to the motor vehicle is free and clear of all liens and encumbrances except those specifically referenced.
- g. **Business Interests.** To continue to conduct or participate in any business in which I may be engaged regardless of its form for such time and in such manner as my Agent may deem advisable, and to perform or amend any business agreement to which I may be a party; to sell, exchange, modify, or terminate any business; to incorporate, reorganize, merge, consolidate, recapitalize, sell, liquidate, or dissolve any

corporation, limited liability company, partnership, or other business; and to elect or employ officers, directors, managers, and agents.

- h. **Contracts.** To enter into and perform on my behalf any contract or business transaction and, in fulfillment thereof, to sign in my name and deliver all necessary documents.
- i. **Collection Powers.** To demand, sue for, collect, or forgive all indebtedness owed me; to exercise all legal and equitable remedies to collect indebtedness owed me; to adjust and compromise all indebtedness owed me; and to provide a receipt for and discharge indebtedness owed me.
- j. **Investments.** To invest in stocks, bonds (including United States Treasury Bonds which can be redeemed at par to pay federal estate taxes in my estate), securities, real estate, life insurance, annuities, endowment policies, or in any other investment; to deal with and give instructions to any brokerage firm with respect to the purchase, sale, or other disposition of securities and other assets; to add assets to or withdraw assets from any account in my name; and to sign in my name any representation, certification, or agreement, including agreements regarding margin, option trading or commodities accounts.
- k. **Tax Matters.** To prepare, sign and file federal, state, or local income, gift, or other tax returns of all kinds (including, without limitation, Forms 1040, 709 and 709A), claims for refund, requests for extension of time, petitions to the Tax Court or other courts regarding tax matters, and any and all other tax-related documents, including, without limitation, receipts, offers, waivers, consents, powers of attorney (including Form 2848), closing agreements; to exercise any elections I may have under federal, state, or local tax law; and generally to act in my behalf in all tax matters of all kinds and for all periods from 2008 through 2040 before all persons representing the Internal Revenue Service and any other taxing authority, including receipt of confidential information and the posting of bonds
- l. **Safe Deposit Box.** To lease a safe deposit box; to enter any safe deposit box leased by me individually or jointly (including drilling if the keys are not available); to withdraw or change the contents thereof; and to exchange or surrender the box.
- m. **Agents and Medical Care Providers and Services.** To retain, compensate, and discharge medical care providers and services, agents, accountants, attorneys, and any other professionals.
- n. **Living Trust.** To transfer any of my real estate and personal property, tangible and intangible, to the Trustees of any revocable inter vivos trust which I establish or any trust in which I have an unlimited discretionary right of withdrawal. To accomplish this purpose, my Agent may sign in my name and deliver to my Trustees all deeds,

bills of sale, assignments, stock powers, stock certificates, and other documents necessary to transfer legal title to my real and personal property, specifically including disability, hospital, and medical policies and the right to receive payments and profits, and may terminate bank accounts, investment advisory accounts, brokerage accounts, custody accounts, and all other accounts by transferring the balance in these accounts to my Trustees. This power shall include the power to withdraw and/or receive on my behalf income and principal of a trust to which I may be entitled.

- ~~o. Debts and Expenses.~~ To pay bills, loans, notes, or other indebtedness owed by me, or which may be incurred by my Agent for my benefit; and to incur and pay all reasonable expenses related to the control, management, and supervision of my property and the maintenance, support, care and comfort of myself and those dependent upon me (including expenses incurred on my behalf by my Patient Advocate or other person serving under a medical power of attorney I have executed or may execute in the future).
- p. **Legal Proceedings.** To commence, defend, submit to arbitration, and resolve all legal and administrative proceedings pertaining to me or my property
- q. **Disclaimer.** To release or disclaim on my behalf any interest in property acquired by intestate, beneficiary designation, or inter vivos transfer, including exercising or surrendering any right to amend or revoke a revocable trust.
- r. **Fiduciary Responsibilities.** To renounce any or resign from any fiduciary positions to which I have been appointed including personal representative, trustee, guardian, conservator, attorney-in-fact, or other entity, and to resign such positions and settle on a receipt or release or other informal method of withdrawal as my Agent deems advisable.
- s. **Support of Dependents.** To disperse funds as may be necessary in the sole discretion of my Agent for my proper maintenance and support, to continue any support that I may be giving to others, and to meet any emergencies which happen to me or persons dependent in whole or in part upon me.
- t. **Privilege.** To assert or waive any physician-patient privilege, attorney-client privilege, or accountant-client privilege which I or my physician, legal counsel, or accountant may have, and to obtain any and all confidential or privileged information concerning my affairs from my physician, legal counsel, or accountant. I hereby waive such privilege to my Agent and request and authorize all my physicians, legal counsel, and accountants to release to my Agent any and all information concerning me in their possession.

- u. **Acting in Other States.** To act pursuant to each of the above-described powers within every state in the United States.
- v. **Gifts-Restricted Amount.** My Agent may make irrevocable gifts that are eligible for exclusion under sections 2503(b) or 2503(e) of the Code (concerning direct payment of tuition and/or medical care) as my Agent deems proper, with any of my real estate or personal property, to or for: my spouse (if I am married), any of my children, their spouses, or their descendants (and their spouses), any of my relatives or in-laws, or any persons who are listed as beneficiaries or devisees (present or contingent) under my will or any trust created by me (and not created by my Agent), or any charitable organization (including gifts to complete or fulfill a charitable pledge made by me). Any gifts my Agent may make to him or herself as a permissible donee hereunder shall be limited by an ascertainable standard related to my Agent's health, education, support, and maintenance, and my Agent may not make gifts to my Agent's creditors or transfer under section 2503(e), no gifts to a single persons in a calendar year shall exceed the annual federal gift tax exclusion under section 2503(b), or twice that amount if I am married and my spouse is a resident or citizen of the United States; provided however, gifts to my spouse (if I am married) shall not be limited to the annual federal gift tax marital deduction. Gifts to any charitable organization shall be deductible under sections 170 and 2522 of the Code in the year in which such gifts are made (subject to any carry forward rules). All such gifts may be made outright, in trust, to a trust (including any irrevocable trust I have created or shall create at any time) or to any legal guardian or custodian under any applicable Uniform Transfers (or Gifts) to Minors Act, or under an account established under Section 529 of the Code, as my Agent deems appropriate, even if my Agent is such trustee, guardian, or custodian.

3. **Court-Appointed Fiduciary.** If a petition is made to a court of proper jurisdiction for the appointment of a conservator, guardian of my person and/or estate, or other fiduciary charged with the care of my person and/or management of any or all of my property, then I nominate my Agent named herein, including any alternate Agent named herein if he or she is acting as my Agent at such time, for consideration by the court of appointment.

4. **General Authority.** Subject to those limitations specified in the Prohibitions paragraph below, to do and perform all matters and things, transact all business, make execute, acknowledge, and deliver all contract, orders, writing, assurances, and instruments which may be requisite or proper to effectuate any matter pertaining to me or in which I have any interest, and generally to act for me in all matters of any nature or description affecting my business, property, or personal affairs. The enumeration of specific powers in

the preceding paragraphs is not intended to, nor does it, limit or restrict the general powers herein granted to my Agent.

5. **Prohibitions.** My Agent shall act only in my best interests and shall NOT have the power to execute a will or codicil on my behalf or to execute or amend any trust on my behalf; provided that, my Agent may enter into a custodial agreement with a bank with trust powers. My Agent is a fiduciary, possessing no general or limited power of appointment. My Agent shall NOT exercise any powers which I received from my Agent in a fiduciary capacity, and my Agent shall have no authority to exercise any powers, the exercise of which would cause assets of mine to be considered as taxable in my Agent's estate for the purposes of the federal or Michigan estate taxes.


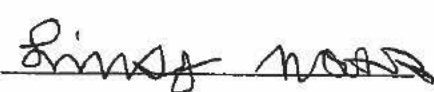
6. **Interpretation and Governing Law.** Paragraph headings are for convenience only and are not part of this instrument. This instrument is executed and delivered in Michigan and shall be governed by Michigan law.

7. **Third-Party Reliance.** Third parties may rely upon the representation of my Agent as to all matters relating to any power granted to my Agent, and no person who acts in reliance upon the representations of my Agent or the authority granted to my Agent shall incur any liability to me or my estate as a result of permitting my Agent to exercise any power. Copies of this executed document may be made and delivered by my Agent, and may be relied upon by any person to the same extent as though the copy were an original.

THIS POWER OF ATTORNEY IS NOT AFFECTED BY THE PRINCIPAL'S SUBSEQUENT DISABILITY OR INCAPACITY, OR BY THE LAPSE OF TIME.

I have signed this Durable Power of Attorney on 12/12, 2017.

Witnesses:



STATE OF MICHIGAN)

COUNTY OF Kent)

The forgoing instrument was acknowledged before me on 12/12, 2017,

by [REDACTED]

Charlotte Martin
Charlotte Martin, Notary Public

State of Michigan, County of Oakland

My Commission Expires: 09-17-2022

From: "Traci M. Kornak" <tkornak@kornaklaw.com>
Sent: Thu, 25 Feb 2021 22:43:29 -0500
To: "AutoMedicalClaims@StateFarm.com" <automedicalclaims@statefarm.com>
Subject: [EXTERNAL] Claim 22-318J-672; [REDACTED]
Attachments: new doc 2021-02-25 21.51.08.pdf

----- Forwarded message -----

From: **Traci M. Kornak** <tkornak@kornaklaw.com>
Date: Thu, Feb 25, 2021 at 10:37 PM
Subject: Re [REDACTED]
To: AutoMedicalClaims@StateFarm.com <automedicalclaims@statefarm.com>, Traci M. Kornak <tkornak@kornaklaw.com>

See attached.

Have repeatedly tried faxing and it is saying there is a problem on your end.

Also still waiting for a date and time to have a discussion on this claim.

Thx

Claim #: 22-318J-672

Loss Date: 7/12/2013

Patient: [REDACTED]	Provider: Delayni Kotarba Contracted Home Health Care Services for COVID Staffing Shortage
Service: [REDACTED]	Provider: c/o Traci M. Kornak P.C.
Address: [REDACTED]	Address: PO Box 452 Belmont, MI, 49306

FEIN: 38-3195631

DATE	Code	Time	Units		Amount DUE
2/25/2020	S9122	9am-3pm	6		\$180.00
Total Hours			12	Total Due	\$180.00

Payment on Receipt to

Traci M. Kornak P.C.
PO Box 452
Belmont MI, 49306

FEIN: 38-3195631

February 2020 Care Log	
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Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
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Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.

Transfer to/from bed with assistance to walker or wheelchair using gait belt to assist and support stability of [REDACTED] to avoid fall
Place walker/wheelchair in locked position.

Transfer to/from wheelchair/walker to toilet with gait belt to assist and support stability of [REDACTED] to avoid fall	Y
Assist with taking pants down with prompting on holding fall bars until she is in seated position	Y
Place walker/wheelchair in locked position	Y

Transfer [REDACTED] in/out of living room chair with prompting and assistance of gait belt for support stability.	X
Place walker/wheelchair in position and in locked position.	X
Upon arrival review caregivers, DPOA, Village Care notes.	X
Review calendar for appointments and activities schedule to advise and prepare [REDACTED] for the day.	X

DISPENSING OF MEDICATIONS

All medications are in the locked safe on top of refrigerator.

Medications are in daily containers.

Medications are given at 9:00 am, 3:00 pm, 8:00 pm (or prior to bedtime if [REDACTED] goes earlier).

7 fiber gummies to be given daily with 9:00 am meds	8
---	---

If prn medications are needed you must get approval from DPDA and the dose, time dispensed, reason shall be documented.

Before medications are dispensed Rose must be in a fully upright position to avoid choking/assist with swallowing	
Each pill should be given individually with water in her cups with lids. (No straw.)	

URINATION AND BOWEL MOVEMENTS

	Document BM size and consistency	

[illegible]

If no EM in 3 days contact DPCA for Moralee administration and document.

With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion

<p> New pad to brief every time toileted. Apply new pad to brief each time toileted even if not soiled. UTI prevention. </p>	<p> 2 </p>
--	--

START OF DAY

Waken [redacted] upon arrival and give 9:00 am medications per DISPENSING OF MEDICATIONS	X
--	---

Give each pill with water after seated in fully upright position to avoid choking or difficulty swallowing issues

Open blinds to allow natural light to wake patient. Advise Rose of day appointments, PT, activities.

Evaluate if [redacted] was incontinent and/or that her body and bed are free of urine.

Prepare [redacted] for toileting by applying gait belt and assisting w/ transfer to walker or wheelchair per TRANSFER.

	Assist with changing her Depends and/or inserting a pad as appropriate	X
--	--	---

Cue to use bidet. If uses toilet paper cue to wipe from front to back and provide assistance when warranted

[illegible]

Ask [redacted] if she is ready to get up for the day. If she wants to stay in bed and wake up or go back to sleep, respect her desire.

Ask if she would like her TV turned on, make sure she has her glasses within reach and walker/wheelchair is positioned

appropriately and in locked position to avoid a fall with impulsivity

[illegible]

Prepare coffee with Boost as creamer and put in her spillproof mug with lid.
 Offer breakfast. Breakfast should be appropriately prepared, warmed and cut in small pieces due to swallowing issues.
 When is ready to get out of bed and ready for the day please assist. If not up by 11:00 am please prompt her.
 Assist with washing face, hands, brushing teeth and hair, make up, application in her bathroom.
 Assist in getting dressed either as she is sitting on toilet in bathroom, in her wheelchair in her room or bedside.
 should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct. 1 - May 1

Lunch- Offer lunch in afternoon, prepare lunch for to ensure bites are small and chewable

Assist with preparing for PT or for transportation to outside appointments in coordination w/DPOA

DAILY ACTIVITIES THAT NEEDS ASSISTANCE AND SUPPORT DURING THE DAY

likes to participate in household chores. In addition, there are sanitary issues that need to be addressed as well.

DAILY

Bed is made daily. Sheets are washed when soiled or when appropriate. M W F/S. Laundry is washed, folded, put away.

Delivered meals are heated, cut, plated. Dishes washed, dried, put away.

Refrigerator is cleared of old food and wiped out as needed.

Garbages and Depends disposal is emptied daily and taken to trash room.

Straighten up as needed and dispose of unnecessary items, mail, calendars, wrappers, etc.

Vacuum and sweep floors as needed.

Bathroom toilet seat, counters, toilet, shower disinfected and sanitized as needed.

Every Friday water her plants with her and refill her bird feeder as needed.

Other activities:

She likes to watch movies, TV shows, and journaling/ lists of to do/documenting her daily experiences.

She also enjoys the many activities that are offered by Heather Hills. Please review daily, weekly, month offerings and help her have something to look forward to and enjoy.

In non-COVID times she enjoys going to the Y for exercise w/PT, shopping for her own groceries and incidentals, seeing family.

She also enjoys in residence activities - movie theater, social hours, bands, classes, crafts, etc.

3:00 pm meds administered

4:00 pm LEGS AND ABILITY TO AMBULATE BEGINS DECREASING. PLEASE BE CAUTIOUS WITH GUARD ASSIST.

As a safety measure that use the wheelchair for transport as much as possible. acknowledges if prompted.

5:00 pm generally likes to eat dinner. If she refuses, says not hungry provide snack options that are protein/nutrition filled

7:00 - 8:00 pm Depending on the activities throughout the day, mood, TV offerings will usually self prompt that she is ready to get ready for the night. If needed prompt by 8:30 pm.

BEDTIME ROUTINE

Start routine with toileting. Very important that she void prior to bed to avoid her getting up to go after caregiver gone.

Pull her pajamas from the dresser in her bedroom dresser by the door and assist as necessary while she sits on toilet.

Assist with washing her face, hands and brushing her teeth with prompting and guard assist.

Assist with getting into her bed, cover her. Ask if she would like tv on, light left on or off.

Meds dispensed as above DISPENSING OF MEDICATIONS

Refill her water and place on night stand within reach. Make sure she has remote to TV and phone within reach.

Remind her to push the button for assist from Village Care, call Traci or signal her on night camera.

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Claim #: 22-318J-672

Loss Date: 7/12/2013

Patient: [REDACTED]

Provider: Delayni Kotarba
Contracted Home Health Care Services for
COVID Staffing Shortage

Service
Address:

Provider c/o Traci M. Kornak P.C.
Address: PO Box 452
Belmont, MI, 49306

FEIN: 38-3195631

DATE	Code	Time	Units		Amount DUE
2/12/2021	S9122	9am-9pm	12		\$300.00
2/14/2021	S9122	9am-9pm	12		\$300.00
2/15/2021	S9122	9am-9pm	12		\$300.00
2/17/2021	S9122	9am-9pm	12		\$300.00
2/19/2021	S9122	9am-9pm	12		\$300.00
2/21/2021	S9122	9am-9pm	12		\$300.00
2/22/2021	S9122	9am-9pm	12		\$300.00
2/25/2021	S9122	6pm-10pm	4		\$120.00
2/26/2021	S9122	9am-9pm	12		\$300.00
Total Hours			12	Total Due	\$2,520.00

Payment on Receipt to

Traci M. Kornak P.C.
PO Box 452
Belmont MI, 49306

FEIN: 38-3195631

February 2021 Care Log

MANDATORY COVID PROTOCOLS

MASKING IS REQUIRED AT ALL TIMES BY ANYONE WHO ENTERS RESIDENCE
 Hands of both caregiver and [REDACTED] must be washed and sanitized after bathroom use and frequently.
 Caregiver must document and verify no exposure, symptoms and record temp.
 Temperature of [REDACTED] must be taken at 9 am and 8 pm and post on door for Village Care for state mandate.
 All surfaces and door knobs shall be sanitized and disinfected with materials provided for COVID and flu precautions.
 All of [REDACTED] equipment must be sanitized and disinfected with materials provided for COVID and flu precautions.
 This shall include her wheelchair seat and arms, walker seat and handles, door knobs, drawers and cabinets.
 Humidifiers for respiratory and COVID should be refilled daily and cleaned once a week.

Encourage fluids throughout day (Goal is 1,500 mL/day) Document intake in mL to assist with [REDACTED].

TRANSFERS

Gait belt must be worn by [REDACTED] at all times except when she is in bed for the night to sleep.

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 Place walker/wheelchair in locked position.

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 2 fiber gummies to be given daily with 9:00 am meds
 If prn medications are needed you must get approval from DPOA and the dose, time dispensed, reason shall be documented.
 Before medications are dispensed [REDACTED] must be in a fully upright position to avoid choking/assist with swallowing.
 Each pill should be given individually with water in her cups with lids. (No straw.)

URINATION AND BOWEL MOVEMENTS

Document BM size and consistency.
 Assist with wiping after BM with wipes provided.
 If no BM in 3 days contact DPOA for Miralax administration and document.
 With urination please note if there is any burning with urination, smell, cloudiness, overall weakness or confusion.
 New pad to brief everytime toileted- Apply new pad to brief each time toileted even if not soiled. UTI prevention.

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28
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Wake [REDACTED] upon arrival and give 9:00 am medications per **DISPENSING OF MEDICATIONS**

Open blinds to allow natural light to wake patient. Advise [REDACTED] of day appointments, PT, activities.

Prepare [REDACTED] for toileting by applying gait belt and assisting w/ transfer to walker or wheelchair per **TRANSFER**.

Cue to use bidet. If uses toilet paper cue to wipe from front to back and provide assistance when warranted.

Ask [REDACTED] if she is ready to get up for the day. If she wants to stay in bed and wake up or go back to sleep, respect her desire.

appropriately and in locked position to avoid a fall with impulsivity.

Prepare [REDACTED] coffee with Boost as creamer and put in her spillproof mug with lid.

Offer [REDACTED] breakfast. Breakfast should be appropriately prepared, warmed and cut in small pieces due to swallowing issues.

When [REDACTED] is ready to get out of bed and ready for the day please assist. If not up by 11:00 am please prompt her.

Assist [REDACTED] with washing face, hands, brushing teeth and hair, make up, application in her bathroom.

Assist [REDACTED] in getting dressed either as she is sitting on toilet in bathroom, in her wheelchair in her room or bedside.

██████████ should be seated at table in her wheelchair with SAD lamp on for 30 minutes daily from Oct. 1 - May 1

Assist [REDACTED] with preparing for PT or for transportation to outside appointments in coordination w/DPQA

likes to participate in household chores. In addition, there are sanitary issues that need to be addressed as well.

Bed is made daily. Sheets are washed when soiled or when appropriate. M W F/S. Laundry is washed, folded, put away.

Delivered meals are heated, cut, plated. Dishes washed, dried, put away.

Refrigerator is cleared of old food and wiped out as needed.

Garbages and Depends disposal is emptied daily and taken to trash room.

Straighten up as needed and dispose of unnecessary items, mail, calendars, wrappers, etc.

Vacuum and sweep floors as needed.

Bathroom toilet seat, counters, toilet, shower disinfected and sanitized as needed.

Every Friday water her plants with her and refill her bird feeder as needed.

She likes to watch movies, TV shows, and journaling/ lists of to do/documenting her daily experiences.

In non-COVID times she enjoys going to the Y for exercise w/PT, shopping for her own groceries and incidentals, seeing family.

She also enjoys in residence activities - movie theater, social hours, bands, classes, crafts, etc.

[illegible]

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[illegible]

X X X X X X X X X X

[illegible]

From: [REDACTED]
To: [REDACTED]
Subject: More Kornak State Farm
Date: Tuesday, August 16, 2022 1:08:54 PM

----- Forwarded message -----

From: Joe LeBlanc <[REDACTED]>
Date: Tue, Jul 19, 2022, 2:43 PM
Subject: Fwd: 22-318j-672
To: [REDACTED] <[REDACTED]>

Sent from my iPhone

Begin forwarded message:

From: Joe Leblanc <jleblanc@heatherhills.com>
Date: July 19, 2022 at 2:37:51 PM EDT
To: Joe LeBlanc <[REDACTED]>
Subject: FW: 22-318j-672

From: Traci M. Kornak <tkornak@kornaklaw.com>
Sent: Friday, May 28, 2021 11:47 AM
To: Joe Leblanc <jleblanc@heatherhills.com>
Subject: Re: 22-318j-672

This is what I was hoping to avoid ...

On Fri, May 28, 2021 at 11:45 AM Marian Gadwell-Gunn <marian.gadwell-gunn.cjp3@statefarm.com> wrote:

Hi Traci,

I am just following up on this requested info. There is no phone # on the bills so I have no way to reach Delayni Kotarba to find out if the bill is from an

agency or if it is family/friend provided Attendant Care.

There are bills still pending from February that I have not been able to process yet. I am also confused about this bill from Heather Hills (attached) which appears to be for Attendant Care and when I just spoke to Heather there she did not seem to know anything about it. Please email or call me when you have a moment to clarify these issues.

Thanks,

Marian Gadwell-Gunn
State Farm Insurance Companies
(972) 699-6788

E-mail automatically created by the free PDFCreator
www.pdfforge.org

MARC A. KIDDER

Attorney at Law

**1629 Tammarron Ave. SE
Grand Rapids, MI 49546**



Telephone: (616) 942-2060

e-mail: marckidder@sbcglobal.net

October 4, 2021

Traci M. Kornak P.C.
Attorney
P.O. Box 452
Belmont, Michigan 49306

RE: [REDACTED]

Dear Traci M. Kornak:

Please be advised that I represent the The Village of Heather Hills, it's Owners and Board of Directors. It is my understanding that you are the Conservator, Health Care POA, and Finance POA for a resident of The Village of Heather Hills, namely [REDACTED].

[REDACTED] became a resident of The Village of Heather Hills in July of 2016. As a result of an auto accident, [REDACTED] was eligible to have her Rent, Level of Care, and Wellness costs paid to The Village of Heather Hills by her insurance carrier, State Farm. Those charges are invoiced monthly by The Village of Heather Hills in a specific invoicing format directly to State Farm.

At a point in time it is my understanding that you hired an entity known as Best Care to serve as a Home Health Care Agent/ Attendant Care Agent for [REDACTED]. This was necessary to assist [REDACTED] with some of her personal needs. The Village of Heather Hills does not have any contractual relationship with Best Care, and does not pay Best Care for its services. Further, The Village of Heather Hills has never invoiced State Farm for attendant care services provided to or for the benefit of [REDACTED].

I have now been provided with copies of invoices which I am advised that you prepared and submitted directly to State Farm. It is my understanding that you and/or a member of your family provided attendant care for [REDACTED] in addition to the care rendered by the Best Care Entity. You have never been hired or contracted by The Village of Heather Hills to provide any services for [REDACTED]. You prepared your own invoices and attached the Best Care format for reporting

MARC A. KIDDER

Attorney at Law

Traci M. Kornak P.C.

October 4, 2021

Page 2

attendant care services (not a Heather Hills invoicing system). However, you listed on your invoices the Provider as Village Care, The Village of Heather Hills. In addition, you submitted these invoices directly to State Farm using the Federal Employer Identification Number of The Village of Heather Hills.

It is my understanding that you did not have any authority from The Village of Heather Hills to submit any invoices to State Farm for attendant care services you or your family member provided to or for the benefit of [REDACTED], specifically:

1. You did not have authority to name Village Care, The Village of Heather Hills as Provider of the attendant care services.
2. You did not have authority to use the Federal Employer Identification Number of The Village of Heather Hills on the invoices you submitted to State Farm.
3. You have never had a contractual relationship with The Village of Heather Hills to provide attendant care services on their behalf for [REDACTED].
4. You have telephoned the State Farm PIP Office, and followed up the call with a letter dated September 21, 2021 (copy enclosed) in which you stated in paragraph two of your letter:

“As you are aware, as a result of staffing shortages and the inability of Best Care Nursing to fully staff [REDACTED], I obtained these services through her facility. I am very appreciative of you working with Heather Hills promptly reimbursing in full for these services.”

While Best Care Nursing may have had staffing shortages, you did not obtain “these services” through Heather Hills. Further, you did not have any authority to represent to State Farm that Heather Hills provided “these services” which it did not.

5. You have asked The Village of Heather Hills to pay you for the attendant care services you represented in your invoices.

Your actions have now resulted in serious consequences. First, two checks were issued by State Farm, made payable to, and forwarded to, The Village of Heather Hills referencing your invoices as the basis for same. These checks have not (and will not) be cashed by the Village of Heather Hills, and same are being returned to State Farm. Your request to be paid by The Village of Heather Hills for the services you invoiced to State Farm is hereby denied.

MARC A. KIDDER

Attorney at Law

Traci M. Kornak P.C.

October 4, 2021

Page 3

Next, your using, without authority, The Village of Heather Hills Federal Employer Identification Number will result in a complicated and time consuming accounting and audit process to correct the income being reported to the Internal Revenue Service.

Next, State Farm has not paid The Village of Heather Hills for [REDACTED] monthly charges namely for Rent, Level of Care, and Wellness costs since July of 2021. When contacted, State Farm reported that [REDACTED] account for The Village of Heather Hills was out of funds. This may be because funds were redirected (improperly) to pay for your invoices. State Farm now has to completely audit the account to clear it's system.

Finally, because State Farm has not paid the monthly charges to The Village of Heather Hills, [REDACTED] individually must pay same in accordance with her Rental and Services Agreement. The amount currently due from [REDACTED] to The Village of Heather Hills is \$19,125.65, and that amount continues to accrue. As Conservator, your prompt payment of the balance due to bring [REDACTED] account current is required at this time. In the event State Farm resumes payment to The Village of Heather Hills in the future, [REDACTED] will be credited/reimbursed accordingly.

Yours respectfully,



Marc A. Kidder

MAK/tak

cc: The Village of Heather Hills

Enclosure

Traci M. Kornak Ltr 1.wpd

MARC A. KIDDER

Attorney at Law

**1629 Tammarron Ave. SE
Grand Rapids, MI 49546**



Telephone: (616) 942-2060

e-mail: marckidder@sbcglobal.net

October 4, 2021

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Traci M. Kornak P.C.
October 4, 2021
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Yours respectfully,



Marc A. Kidder

MAK/tak

cc: The Village of Heather Hills

Enclosure

Traci M. Kornak Ltr 1.wpd

From: "Marian Gadwell-Gunn" <marian.gadwell-gunn.cjp3@statefarm.com>
Sent: Wed, 10 Mar 2021 18:46:52 +0000
To: "Traci M. Kornak" <tkornak@kornaklaw.com>
Cc: "OC - AUTO - Outgoing Correspondence" <OC-AUTO-CL@internal.statefarm.com>
Subject: 22-318J-672
Attachments: https://www.careeronestop.org_Toolkit_Wages_find-salary.aspx_ke.pdf

Hi Traci,

I'm just seeing the bill for Ms. [REDACTED] now or I would have asked you about it earlier. Is she from an agency? If not I can't consider agency rates (\$30/hr is the high end agency rate for that area) as they are typically licensed, bonded & have overhead that is factored in. If she is from an agency I'd need their info. If not I can just list her under family & friends attendant care but would have to pay a rate approved by the Michigan Catastrophic Claims Association (MCCA) for that level of care (basic home health aide, no specialized training required or overhead involved) which is typically the usual & customary rate in that area for home health aides. The MCCA requires us to justify the rate we are requesting approval of so we typically use the Career One Stop source, provided the Dept. of Labor, as a basis for it. I have attached the one I ran for [REDACTED] area and as you can see the median rate is \$12.15/hr. In order to get them to consider a higher rate I would need more info to be able to substantiate it. I'm just going by memory but I don't recall [REDACTED] at this time, so correct me if I'm wrong, but it would appear the level of care is just basic Home Health Aide services to assist her [REDACTED], am I right? If I am missing anything please let me know so that I can include all info with my request for approval of the Home Health Aide rate.

Thanks much for your help and I do appreciate the info you provided earlier,

Marian Gadwell-Gunn
State Farm Insurance Companies
(972) 699-6788

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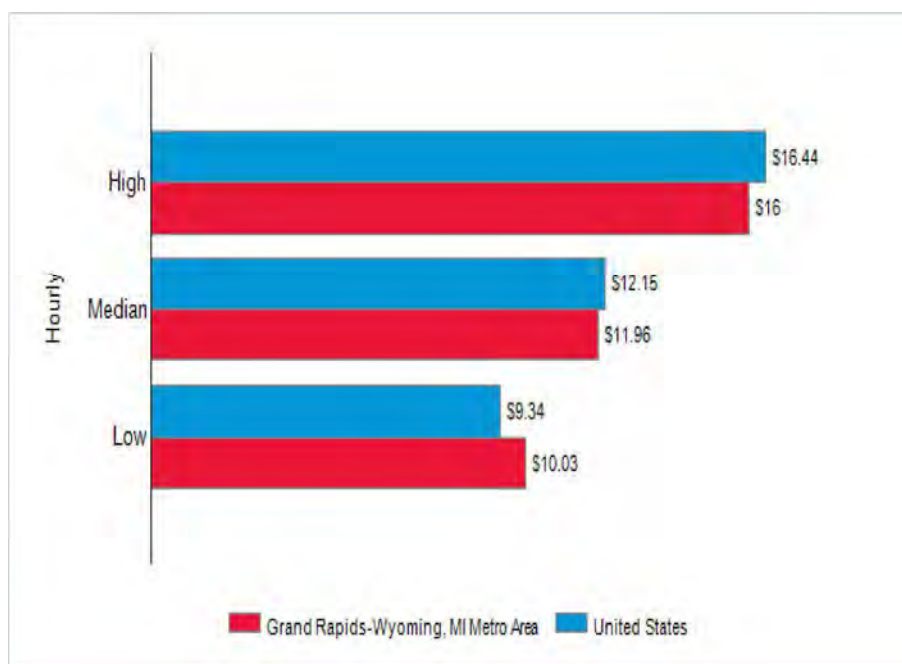
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Occupation Description

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info@careeronestop.org

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From: [Tooman, Kate \(AG\)](#)
To: [Fox-Applebee, Katherine \(AG\)](#)
Cc: [Bates, Lorrie \(AG\)](#); [Teter, Scott \(AG\)](#)
Subject: Please open INV
Date: Thursday, July 21, 2022 8:04:00 AM
Attachments: [Untitled.PDF](#)

Kathy – I don't have much information other than the attached article. Lorrie and Scott can fill you in. Not sure if Scott has spoken with DIFS, or if it will be GF.

Once you have the info needed, please open an investigation and assign Lorrie and Kristen for now.

Thank you!

From: [Stinedurf, Kristen \(AG\)](#)
To: [Teter, Scott \(AG\)](#)
Subject: RE: conflict wall
Date: Tuesday, September 6, 2022 8:50:55 AM
Attachments: [conflict wall request memo KS edits.docx](#)
[image001.jpg](#)

See attached.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Friday, September 2, 2022 10:06 AM
To: Stinedurf, Kristen (AG) <StinedurfK@michigan.gov>
Subject: conflict wall

Please review

Scott L. Teter
Division Chief
Financial Crimes Division
Michigan Department of Attorney General
P.O. Box 30755
Lansing, MI 48909
(517) 335-7560
517-241-3119 fax



From: [Bates, Lorrie \(AG\)](#)
To: [Teter, Scott \(AG\)](#); [Morse, Stephen \(AG\)](#)
Subject: RE: DIFS updates
Date: Wednesday, August 31, 2022 4:26:15 PM
Attachments: [Rpt 003 Receipt of Documents from \[REDACTED\].pdf](#)

This is the 3rd report

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Wednesday, August 31, 2022 4:23 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

thanks

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, August 31, 2022 4:22 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

I believe you have all of them except #3. I sent that to Blanca on Monday but it isn't in Assignment Control.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Wednesday, August 31, 2022 4:11 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

Ok, do you have your reports so I can ask for conflict wall?

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, August 31, 2022 4:10 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

No, they generally don't deal with assisted living because its private pay and not Medicaid funded.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Wednesday, August 31, 2022 4:04 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

If this is an assisted living, HFCD wouldn't have jurisdiction, would they?

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, August 31, 2022 10:57 AM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

The plot thickens on the Kornak complaint. Drew Macon from HCFD called me today tell me they received an online complaint on the new portal that nursing facilities can used to report neglect/abuse. That complaint was filed by a “Joe LeBlanc”, alleging financial exploitation (\$20K) against Traci Kornak’s ward, [REDACTED]. The complaint is very vague and does not provide a lot of detail. He is going to have his division forward that information over here.

I called the general counsel for the Village of Heather Hills, Ricardo Solano, the call went to vm and the mailbox was full.

I then called the facility to find out what is going on over there and ask if the facility was aware of the complaint of financial exploitation filed online. I spoke with Heather and she had no clue about the online complaint. She explained that LeBlanc resigned last June 2021, giving a year’s notice, and his last day with the facility was Aug 1, 2022. He is no longer affiliated with the facility. Heather was vaguely aware of the Detroit News article, but didn’t know what the facility’s response was. She stated she is going to reach out to Solano to find out what the facility wants to do and have him return my call.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 3:39 PM
To: Morse, Stephen (AG) <Morses1@michigan.gov>; Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: RE: DIFS updates

Are you both available for a Teams call?

From: Morse, Stephen (AG) <Morses1@michigan.gov>
Sent: Tuesday, August 30, 2022 3:36 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: DIFS updates

I totally agree...he isn’t a party. I read your interview with Kornak which explains a lot...not sure this should go further but there are other news articles out there.

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 30, 2022 3:33 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

He finally sent me the information that I'm sure he obtained from LeBlanc. It is all in legal files and should be in the Assignment Control folder. I did a report on it.

I don't know what he wants anyone to talk to him about, he isn't involved in the matter. It should be between the facility, State Farm and Kornak. He probably wants a story out of it. That is why I have been hesitant to speak with him other than provide my info so he could send me what he had. I confirmed with him that it was received.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 3:28 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

He is making it a big deal that no one has contacted him. He also says he has texts, etc.

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 30, 2022 3:20 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

Only briefly when he called me to tell me LeBlanc no longer worked at the facility. I didn't go into detail or ask him any questions. I didn't want to speak with him without approval from PIE or without getting a statement from the facility first.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 3:18 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

Have we talked to [REDACTED]?

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 30, 2022 2:32 PM
To: Morse, Stephen (AG) <Morses1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: DIFS updates

I have done reports, they are in legal files. I think I've put the dates I've reached out to the attorney. If not, I can add that in the notes section

From: Morse, Stephen (AG) <Morses1@michigan.gov>
Sent: Tuesday, August 30, 2022 2:27 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>

Cc: Bates, Lorrie (AG) <BatesL5@michigan.gov>

Subject: RE: DIFS updates

Lorrie, as Scott and I were talking about this can you keep a timeline of what was done and when. If we need to assign someone else we can.

From: Teter, Scott (AG) <TeterS@michigan.gov>

Sent: Tuesday, August 30, 2022 2:22 PM

To: Morse, Stephen (AG) <Morses1@michigan.gov>

Cc: Bates, Lorrie (AG) <BatesL5@michigan.gov>

Subject: RE: DIFS updates

Lorrie,

Please send me the contact information for the nursing home attorney and I will call them on this.

Scott

From: Morse, Stephen (AG) <Morses1@michigan.gov>

Sent: Tuesday, August 30, 2022 11:07 AM

To: Teter, Scott (AG) <TeterS@michigan.gov>

Cc: Bates, Lorrie (AG) <BatesL5@michigan.gov>

Subject: FW: DIFS updates

Scott, see Lorrie's update below. This guy also went on Tucker Carlson after the initial story was released. I think we would need DIFS to weigh in.

[Michigan Rising Action on Twitter: "WATCH: @MichiganDems Treasurer Traci Kornak is facing allegations of insurance fraud. Can we expect @DanaNessel to properly investigate a member of her transition team? This is corruption, courtesy of the Democrat party. \(Via: @Charlieleduff\) https://t.co/1wX4sFJdWb" / Twitter](https://t.co/1wX4sFJdWb)

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>

Sent: Monday, August 29, 2022 5:28 PM

To: Morse, Stephen (AG) <Morses1@michigan.gov>

Subject: RE: DIFS updates

Re: Traci Kornak, 2022-0353815-A

This is the case that stemmed from the article in the Detroit News about the Village of Heather Hills assisted living facility. Where an exec from the facility was claiming Kornak used the facility's tax ID number and FEIN to submit a claim to State Farm.

I still don't have a complainant because the guy who made the accusations in the newspaper has supposedly been fired from the facility and the facility has not

responded to a request for how they want to proceed with filing a complaint against Kornak.

I just recently received the ward's information from [REDACTED]. But the issue still remains, we don't have a complainant and State Farm is not out of any money because the check they sent out was returned by the facility.

So if DIFS wants our office to pursue something it can be added to the pile of cases.

If DIFS wants to look into the insurance issue on their end the wards name is: Rose Burd.

Lorrie

From: Morse, Stephen (AG) <Morses1@michigan.gov>

Sent: Monday, August 29, 2022 1:41 PM

To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Campbell, Jeff (AG) <CampbellJ32@michigan.gov>; Dahlke, David (AG) <DahlkeD@michigan.gov>; Doyle, Edward (AG) <DoyleE1@michigan.gov>; Ferguson, Bryan (AG) <FergusonB9@michigan.gov>; May, Martin (AG) <MayM1@michigan.gov>; Griffin, Michael (AG) <GriffinM10@michigan.gov>; Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>; Sharp, Douglas (AG) <SharpD9@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>; VanHeyningen, Ralph (AG) <VanHeyningenR@michigan.gov>

Subject: DIFS updates

Any DIFS case updates you can provide would be appreciated as I have a meeting with them tomorrow afternoon. Thanks

From: [Bates, Lorrie \(AG\)](#)
To: [Morse, Stephen \(AG\)](#); [Teter, Scott \(AG\)](#)
Subject: RE: Village of Heather Hills
Date: Tuesday, July 19, 2022 2:45:39 PM
Attachments: [image001.png](#)

I spoke Ricardo Solano, General Counsel for The Village of Heather Hills on Friday (07/15). He stated The Village of Heather Hills is under new ownership, acquired in June 2022.

Solano stated Heather Hills will cooperate with an investigation, however, he mentioned he just found out about the article in the paper himself, so he asked for a couple of days to gather the facts and then he'll call me back.

Solano stated he will call me back this week and provide whatever information we need to move forward.

Lorrie

From: Morse, Stephen (AG) <Morses1@michigan.gov>
Sent: Tuesday, July 19, 2022 2:31 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: Village of Heather Hills

Lorrie – anything from this atty yet? We had a DIFS meeting and brought them up to speed.

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Thursday, July 14, 2022 10:37 AM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: Village of Heather Hills

Good Morning,

I just spoke with Marc Kidder, former atty for Village of Heather Hills. Mr. Kidder indicated he no longer represents Heather Hills, as the facility was sold and is under new ownership and has new attorneys representing them. Mr. Kidder wanted to make it clear that he has NOT spoken with Mr. LeDuff, as he doesn't give interviews, and he does not know where LeDuff obtained the details/information to write his article. Mr. Kidder stated that in Nov. 2021 he sent a letter to (Kornak), that was copied to Heather Hills, discussing the arrearages that were owed to the facility. Mr. Kidder stated the letter was sent to the party that owed the facility and was never made public.

Mr. Kidder also mentioned that LeDuff contacted him on 07/05/22 and left a message, however, he never returned his call.

Mr. Kidder was not willing to share who the patient is in this situation for privacy reasons but stated Mr. LeBlanc would have that information available.

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749- [REDACTED] (cell) Fax: (517) 335-3098
BatesL5@michigan.gov

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From: [REDACTED]
To: [Bates, Lorie \(AG\)](#)
Subject: sign in List
Date: Tuesday, August 16, 2022 6:31:22 PM
Attachments: [REDACTED] [sign in.csv](#)

**CAUTION: This is an External email. Please send suspicious emails to
abuse@michigan.gov**

And here is a visitation list for the old woman. You'll notice that for July and August 2021, the latest billing period, Kornak's daughter does not appear to have shown up.

From: [Bates, Lorrie \(AG\)](#)
To: [Teter, Scott \(AG\)](#)
Subject: Traci Kornak
Date: Tuesday, August 30, 2022 5:03:30 PM
Attachments: [Rpt 001-Initial Report, Contact with Marc Kidder and Ricardo Solano.pdf](#)
[Rpt 002 Interview with Traci Kornak.pdf](#)
[image001.png](#)

Reports attached



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
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From: [Fox-Applebee, Katherine \(AG\)](#)
To: [Hammoud, Fadwa \(AG\)](#); [Osikowicz, Bryant \(AG\)](#)
Cc: [Payok, Matthew \(AG\)](#); [Teter, Scott \(AG\)](#)
Subject: Traci Kornak
Date: Monday, December 19, 2022 3:30:39 PM
Attachments: [Kornak memo to close v2 12.19.22 - slt.pdf](#)

Good afternoon.

Attached you will find the closure memo on the Traci Kornak matter. If you have any questions, please reach out to Financial Crimes Division Chief Scott Teter or Assistant Attorney General Matthew Payok.

Katherine Fox-Applebee
Legal Secretary
Michigan Department of Attorney General
Financial Crimes Division
525 West Ottawa Street
P.O. Box 30755
Lansing, Michigan 48933
Telephone: (517) 335-7560

Price, Paula (AG)

From: Schwartz, Ashley (AG)
Sent: Monday, December 5, 2022 2:08 PM
To: Campbell, Jeff (AG)
Subject: Kornack
Attachments: Re: Kornack, Traci 2022-0353815; [http][SNUTPW0L0D11N3][v][R4 Response from The Village o]
(2).pdf

Ashley Schwartz

Special Agent
Michigan Department of Attorney General
Criminal Investigation Division
525 W. Ottawa St. PO Box 30755 Lansing, MI 48909
Mobile: 517-388- [REDACTED] Fax: 517-335-3098

Price, Paula (AG)

From: Schwartz, Ashley (AG)
Sent: Monday, December 5, 2022 10:56 AM
To: Fallon, Blanca (AG); Campbell, Jeff (AG)
Subject: RE: Kornak 2022-0353815-A

Lorrie requested it to be closed and emailed her report to Scott before she left. I just emailed Scott last week following up and he said Matt was assigned. Matt is aware and will be reviewing and letting me know. I will keep you in the loop.

From: Fallon, Blanca (AG) <FallonB3@michigan.gov>
Sent: Friday, December 2, 2022 12:04 PM
To: Campbell, Jeff (AG) <CampbellJ32@michigan.gov>; Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Subject: FW: Kornak 2022-0353815-A

Hi Jeff and Ashley,

I am just following up on this file to be sure it doesn't get buried in the files needing further review/investigation due to the possible high profile nature.

What I do know from Lorrie is that we were waiting to see if LeBlanc was fired because of the article; *I believe.*

Here are file facts to assist.

In a Detroit News article from 7/13/22, Joe LeBlanc (Executive Director of The Village of Heather Hills) alleges attorney Traci Kornak fraudulently used the facility's tax ID number and federal employer ID number to submit invoices to State Farm Insurance for caregiver services. Heather Hills claims they had no knowledge of the services provided and returned the payments back to State Farm Insurance.

There is an s drive file, if you need anything else.

I will begin working on the evidence log. Attaching the report log for your convenience.

THIS FILE DOES HAVE A CONFLICT WALL also.

- 1. Exclude Attorney General Dana Nessel from access to the Criminal Investigations Division and Financial Crimes Division's files in this matter.**

Thanks, Blanca

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Friday, September 23, 2022 10:07 AM
To: Fallon, Blanca (AG) <FallonB3@michigan.gov>
Subject: Kornak 2022-0353815-A

Good Morning Blanca,

I've attached Rpt 004-Response from The Village of Heather Hills

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749- [REDACTED] (cell) Fax: (517) 335-3098
BatesL5@michigan.gov

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Price, Paula (AG)

From: Teter, Scott (AG)
Sent: Monday, November 21, 2022 2:45 PM
To: Schwartz, Ashley (AG)
Subject: FW: Traci Kornak-Village of Heather Hills

From: Teter, Scott (AG)
Sent: Thursday, July 14, 2022 8:10 AM
To: Tooman, Kate (AG) <Toomank@michigan.gov>
Subject: RE: Traci Kornak-Village of Heather Hills

Okay, thank you!

From: Tooman, Kate (AG) <Toomank@michigan.gov>
Sent: Thursday, July 14, 2022 7:32 AM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: Traci Kornak-Village of Heather Hills

Yes, and Matt is assigned.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Wednesday, July 13, 2022 4:42 PM
To: Tooman, Kate (AG) <Toomank@michigan.gov>
Subject: FW: Traci Kornak-Village of Heather Hills

Do we have an open complaint on this?

From: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Sent: Wednesday, July 13, 2022 4:05 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: Traci Kornak-Village of Heather Hills

Thank you Lorrie.



Aubrey Sargent

Chief of Investigations
Michigan Department of Attorney General
Criminal Investigations Division
3030 W. Grand Boulevard, Suite 10-200, Detroit, MI 48202
525 W. Ottawa Street, PO Box 30755, Lansing, MI 48909
Phone: 313-456-3870
Mobile: 517-599-[REDACTED]
SargentA1@michigan.gov

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, July 13, 2022 4:04 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: Traci Kornak-Village of Heather Hills

Messages were left with Village of Heather Hills atty Marc Kidder and Village of Heather Hills CEO Joe LeBlanc.

FYI, our office has an open complaint against Village of Heather Hills employee [REDACTED]
[REDACTED] It is unknown if this is related, although I don't believe it is.

Lorrie



*Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
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Phone: (517) 749-[REDACTED] (cell) Fax: (517) 335-3098
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Price, Paula (AG)

From: Teter, Scott (AG)
Sent: Friday, December 2, 2022 2:25 PM
To: Payok, Matthew (AG)
Cc: Schwartz, Ashley (AG)
Subject: FW: Kornack, Traci 2022-0353815
Attachments: [http][SNUTPW0L0D11N3][v][R4 Response from The Village o] (2).pdf

Matt,

Are we going to close this?

Scott

From: Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Sent: Monday, November 21, 2022 1:44 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Subject: Kornack, Traci 2022-0353815

Scott,

This was Lorrie's case that was reassigned to me once she left. Lorrie and I talked briefly before she left and said she sent you an email with a report requesting the case be closed.

I am just following up on this. I have attached the last report Lorrie did that I found in Legal Files.

Thank you,

Ashley Schwartz

Special Agent
Michigan Department of Attorney General
Criminal Investigation Division
525 W. Ottawa St. PO Box 30755 Lansing, MI 48909
Mobile: 517-388- [REDACTED] Fax: 517-335-3098

Price, Paula (AG)

From: Payok, Matthew (AG)
Sent: Friday, December 2, 2022 2:29 PM
To: Teter, Scott (AG)
Cc: Schwartz, Ashley (AG)
Subject: Re: Kornack, Traci 2022-0353815

I think so per the recommendation but I haven't reviewed it yet. Hopefully the beginning of next week.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Friday, December 2, 2022 2:25 PM
To: Payok, Matthew (AG) <PayokM@michigan.gov>
Cc: Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Subject: FW: Kornack, Traci 2022-0353815

Matt,

Are we going to close this?

Scott

From: Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>
Sent: Monday, November 21, 2022 1:44 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Subject: Kornack, Traci 2022-0353815

Scott,

This was Lorrie's case that was reassigned to me once she left. Lorrie and I talked briefly before she left and said she sent you an email with a report requesting the case be closed.

I am just following up on this. I have attached the last report Lorrie did that I found in Legal Files.

Thank you,

Ashley Schwartz

Special Agent
Michigan Department of Attorney General
Criminal Investigation Division
525 W. Ottawa St. PO Box 30755 Lansing, MI 48909
Mobile: 517-388-██████ Fax: 517-335-3098

From: [Teter, Scott \(AG\)](#)
To: [Bates, Lorrie \(AG\)](#); [Morse, Stephen \(AG\)](#)
Subject: RE: DIFS updates
Date: Wednesday, August 31, 2022 4:03:55 PM

If this is an assisted living, HFCD wouldn't have jurisdiction, would they?

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, August 31, 2022 10:57 AM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

The plot thickens on the Kornak complaint. Drew Macon from HCFD called me today tell me they received an online complaint on the new portal that nursing facilities can be used to report neglect/abuse. That complaint was filed by a "Joe LeBlanc", alleging financial exploitation (\$20K) against Traci Kornak's ward, [REDACTED]. The complaint is very vague and does not provide a lot of detail. He is going to have his division forward that information over here.

I called the general counsel for the Village of Heather Hills, Ricardo Solano, the call went to vm and the mailbox was full.

I then called the facility to find out what is going on over there and ask if the facility was aware of the complaint of financial exploitation filed online. I spoke with Heather and she had no clue about the online complaint. She explained that LeBlanc resigned last June 2021, giving a year's notice, and his last day with the facility was Aug 1, 2022. He is no longer affiliated with the facility. Heather was vaguely aware of the Detroit News article, but didn't know what the facility's response was. She stated she is going to reach out to Solano to find out what the facility wants to do and have him return my call.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 3:39 PM
To: Morse, Stephen (AG) <Morses1@michigan.gov>; Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: RE: DIFS updates

Are you both available for a Teams call?

From: Morse, Stephen (AG) <Morses1@michigan.gov>
Sent: Tuesday, August 30, 2022 3:36 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: DIFS updates

I totally agree...he isn't a party. I read your interview with Kornak which explains a

lot...not sure this should go further but there are other news articles out there.

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 30, 2022 3:33 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

He finally sent me the information that I'm sure he obtained from LeBlanc. It is all in legal files and should be in the Assignment Control folder. I did a report on it.

I don't know what he wants anyone to talk to him about, he isn't involved in the matter. It should be between the facility, State Farm and Kornak. He probably wants a story out of it. That is why I have been hesitant to speak with him other than provide my info so he could send me what he had. I confirmed with him that it was received.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 3:28 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

He is making it a big deal that no one has contacted him. He also says he has texts, etc.

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 30, 2022 3:20 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

Only briefly when he called me to tell me LeBlanc no longer worked at the facility. I didn't go into detail or ask him any questions. I didn't want to speak with him without approval from PIE or without getting a statement from the facility first.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 3:18 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

Have we talked to [REDACTED]?

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 30, 2022 2:32 PM
To: Morse, Stephen (AG) <Morses1@michigan.gov>; Teter, Scott (AG) <TeterS@michigan.gov>
Subject: RE: DIFS updates

I have done reports, they are in legal files. I think I've put the dates I've reached out to the attorney. If not, I can add that in the notes section

From: Morse, Stephen (AG) <Morses1@michigan.gov>
Sent: Tuesday, August 30, 2022 2:27 PM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: RE: DIFS updates

Lorrie, as Scott and I were talking about this can you keep a timeline of what was done and when. If we need to assign someone else we can.

From: Teter, Scott (AG) <TeterS@michigan.gov>
Sent: Tuesday, August 30, 2022 2:22 PM
To: Morse, Stephen (AG) <Morses1@michigan.gov>
Cc: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: RE: DIFS updates

Lorrie,

Please send me the contact information for the nursing home attorney and I will call them on this.

Scott

From: Morse, Stephen (AG) <Morses1@michigan.gov>
Sent: Tuesday, August 30, 2022 11:07 AM
To: Teter, Scott (AG) <TeterS@michigan.gov>
Cc: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: FW: DIFS updates

Scott, see Lorrie's update below. This guy also went on Tucker Carlson after the initial story was released. I think we would need DIFS to weigh in.

[Michigan Rising Action on Twitter: "WATCH: @MichiganDems Treasurer Traci Kornak is facing allegations of insurance fraud. Can we expect @DanaNessel to properly investigate a member of her transition team? This is corruption, courtesy of the Democrat party. \(Via: @Charlieleduff\) https://t.co/1wX4sFJdWb" / Twitter](https://t.co/1wX4sFJdWb)

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Monday, August 29, 2022 5:28 PM
To: Morse, Stephen (AG) <Morses1@michigan.gov>
Subject: RE: DIFS updates

Re: Traci Kornak, 2022-0353815-A

This is the case that stemmed from the article in the Detroit News about the Village of Heather Hills assisted living facility. Where an exec from the facility was claiming Kornak used the facility's tax ID number and FEIN to submit a claim to State Farm.

I still don't have a complainant because the guy who made the accusations in the newspaper has supposedly been fired from the facility and the facility has not responded to a request for how they want to proceed with filing a complaint against Kornak.

I just recently received the ward's information from Charlie LeDuff, the guy who wrote the newspaper article. But the issue still remains, we don't have a complainant and State Farm is not out of any money because the check they sent out was returned by the facility.

So if DIFS wants our office to pursue something it can be added to the pile of cases.

If DIFS wants to look into the insurance issue on their end the wards name is:

[REDACTED].

Lorrie

From: Morse, Stephen (AG) <Morses1@michigan.gov>

Sent: Monday, August 29, 2022 1:41 PM

To: Bates, Lorrie (AG) <BatesL5@michigan.gov>; Campbell, Jeff (AG) <CampbellJ32@michigan.gov>; Dahlke, David (AG) <DahlkeD@michigan.gov>; Doyle, Edward (AG) <DoyleE1@michigan.gov>; Ferguson, Bryan (AG) <FergusonB9@michigan.gov>; May, Martin (AG) <MayM1@michigan.gov>; Griffin, Michael (AG) <GriffinM10@michigan.gov>; Schwartz, Ashley (AG) <SchwartzA5@michigan.gov>; Sharp, Douglas (AG) <SharpD9@michigan.gov>; Morse, Stephen (AG) <Morses1@michigan.gov>; VanHeyningen, Ralph (AG) <VanHeyningenR@michigan.gov>

Subject: DIFS updates

Any DIFS case updates you can provide would be appreciated as I have a meeting with them tomorrow afternoon. Thanks



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 08/29/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

SPECIAL AGENT NAME Lorrie A. Bates	AAG ASSIGNED Scott Teter	CASE STATUS Open
STREET ADDRESS AND CITY OF INVESTIGATOR OFFICE Williams Building - 525 W. Ottawa St. Lansing, MI 48909		REPORT NUMBER AND REPORT TYPE Rpt 003-Supplemental Report

Report Type:

Receipt of Documents from [REDACTED]

Complaint:

Improper Use of Tax ID Number/Federal Employer ID Number

Venue:

Kent County—City of Grand Rapids

Complainant(s):

Joe LeBlanc via a Detroit News article authored by Charlie LeDuff

Additional Involved:

Joe LeBlanc, Chief Executive
The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990


Victim:

The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990

State Farm Insurance Company
One State Farm Plaza
Bloomington, IL 61710

Accused:

Traci Michelle Kornak, Attorney/Guardian

Page 1 of 3	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
		DATE APPROVED: 08/29/2022	LAB



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 08/29/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

(616) [REDACTED]

Tkornak@kornaklaw.com

Initial Information:

On July 13, 2022, an article written by Charlie LeDuff appeared on the Detroit News online website titled "Nursing Home Accuses Top Democrat of Suspect Billing". The article identifies Joe LeBlanc as the chief executive of The Village of Heather Hills, an assisted living facility in the Grand Rapids area. In the article LeBlanc alleges Traci Kornak, identified in the article as the treasurer of the Michigan Democratic Party and guardian to a ward residing at The Village of Heather Hills, used the tax ID (TIN) and federal employer ID (FEIN) number of the facility to submit fraudulent invoices to State Farm Insurance.

Contact with [REDACTED]:

On 08/03/2022 at approximately 1340 hrs I received a telephone call from an individual who identified himself as [REDACTED], (248) 910-[REDACTED] requested my email address so he could send me text messages, log sheets and other "evidence" related to Traci Kornak and The Village of Heather Hills. On this phone call, [REDACTED] also informed me that Joe LeBlanc had been fired from The Village of Heather Hills and indicated that the facility probably just wanted the whole thing to go away. I sent a text message to [REDACTED] with my email address listed.

On 08/016/2022 at 1412 hrs I received an email from [REDACTED] The email stated the following: Good morning. It's [REDACTED]. Did you receive the documents?
I replied to the email at 1553 hrs stating I had double checked my inbox and the junk mail folder and had not received anything.

On 08/16/2022 I received two emails from [REDACTED] One at 1829 hrs titled, "Kornak zip file", and another at 1831 hrs titled [REDACTED] sign in". The message that accompanied the first message was: Here is the zip file. Let me know if you can access it [REDACTED] 248.910-[REDACTED]

The message that accompanied the second email indicated the following: And here is a visitation list for the old woman. You'll notice that for July and August 2021, the latest billing period, Kornak's daughter does not appear to have shown up.

Contents of the zip file (spelling left how it appears on the file):

- Electronic Visitor sign in...no record of daughter
- Kornac Billing Docs + out of state check
- Kornak 10 percent ll text
- Kornak 10 percent lll text
- Kornak 10 percent text l
- Kornak 10 percent text IV
- Kornak Complains to Nursing Home (email message)
- Kornak Complains to Nursing Home text
- Kornak Power of Attorney

Page 2 of 3	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY: LAB
		DATE APPROVED: 08/29/2022	



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 08/29/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

- Kornak State Farm First billing
- Nursing home's Legal letter to Kornak (full)
- State Farm Notice of Rates to Kornak

Contents of RB sign in file:

- Excel document indicating the following: First Name, Last Name, Company, Visitor Type, Host Name, Sign In dates/times, Sign Out dates/times, Duration, Site, Phone number, Email, Status, Tags, Notes, Who are you visiting?

The information provided by [REDACTED] identifies the ward in question as [REDACTED]

The documents provided by [REDACTED] will be logged in and documented as evidence items EV001 and EV002.

Additional Information:

After receiving the information from [REDACTED], I once again telephoned the general counsel of The Village of Heather Hills, Ricardo Solano, to determine how the facility wanted to proceed and to determine if Joe LeBlanc had indeed been fired from the facility. My phone call went to voice mail and as of the writing of this report I have not received a response back from anyone representing The Village of Heather Hills.


Evidence:

EV001: Electronic zip file labeled Kornak zip file.

EV002: Electronic Excel document labeled [REDACTED] sign in.

Status:

Open pending additional information.

Page 3 of 3	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
		DATE APPROVED: 08/29/2022	LAB



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 08/29/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

SPECIAL AGENT NAME Lorrie A. Bates	AAG ASSIGNED Scott Teter	CASE STATUS Open
STREET ADDRESS AND CITY OF INVESTIGATOR OFFICE Williams Building - 525 W. Ottawa St. Lansing, MI 48909		REPORT NUMBER AND REPORT TYPE Rpt 003-Supplemental Report

Report Type:

Receipt of Documents from [REDACTED]

Complaint:

Improper Use of Tax ID Number/Federal Employer ID Number

Venue:

Kent County—City of Grand Rapids

Complainant(s):

Joe LeBlanc via a Detroit News article authored by Charlie LeDuff

Additional Involved:

Joe LeBlanc, Chief Executive
The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990


Victim:

The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990

State Farm Insurance Company
One State Farm Plaza
Bloomington, IL 61710

Accused:

Traci Michelle Kornak, Attorney/Guardian

Page 1 of 3	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
		DATE APPROVED: 08/29/2022	LAB



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 08/29/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

(616) [REDACTED]

Tkornak@kornaklaw.com

Initial Information:

On July 13, 2022, an article written by Charlie LeDuff appeared on the Detroit News online website titled "Nursing Home Accuses Top Democrat of Suspect Billing". The article identifies Joe LeBlanc as the chief executive of The Village of Heather Hills, an assisted living facility in the Grand Rapids area. In the article LeBlanc alleges Traci Kornak, identified in the article as the treasurer of the Michigan Democratic Party and guardian to a ward residing at The Village of Heather Hills, used the tax ID (TIN) and federal employer ID (FEIN) number of the facility to submit fraudulent invoices to State Farm Insurance.

Contact with [REDACTED]:

On 08/03/2022 at approximately 1340 hrs I received a telephone call from an individual who identified himself as [REDACTED] (248) 910-[REDACTED]. [REDACTED] requested my email address so he could send me text messages, log sheets and other "evidence" related to Traci Kornak and The Village of Heather Hills. On this phone call, [REDACTED] also informed me that Joe LeBlanc had been fired from The Village of Heather Hills and indicated that the facility probably just wanted the whole thing to go away. I sent a text message to [REDACTED] with my email address listed.

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The message that accompanied the second email indicated the following: And here is a visitation list for the old woman. You'll notice that for July and August 2021, the latest billing period, Kornak's daughter does not appear to have shown up.

Contents of the zip file (spelling left how it appears on the file):

- Electronic Visitor sign in...no record of daughter
- Kornac Billing Docs + out of state check
- Kornak 10 percent ll text
- Kornak 10 percent llI text
- Kornak 10 percent text I
- Kornak 10 percent text IV
- Kornak Complains to Nursing Home (email message)
- Kornak Complains to Nursing Home text
- Kornak Power of Attorney

Page 2 of 3	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY: LAB
		DATE APPROVED: 08/29/2022	



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 08/29/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

- Kornak State Farm First billing
- Nursing home's Legal letter to Kornak (full)
- State Farm Notice of Rates to Kornak

Contents of [REDACTED] sign in file:

- Excel document indicating the following: First Name, Last Name, Company, Visitor Type, Host Name, Sign In dates/times, Sign Out dates/times, Duration, Site, Phone number, Email, Status, Tags, Notes, Who are you visiting?

The information provided by [REDACTED] identifies the ward in question as [REDACTED].

The documents provided by [REDACTED] will be logged in and documented as evidence items EV001 and EV002.

Additional Information:

After receiving the information from [REDACTED], I once again telephoned the general counsel of The Village of Heather Hills, Ricardo Solano, to determine how the facility wanted to proceed and to determine if Joe LeBlanc had indeed been fired from the facility. My phone call went to voice mail and as of the writing of this report I have not received a response back from anyone representing The Village of Heather Hills.


Evidence:

EV001: Electronic zip file labeled Kornak zip file.

EV002: Electronic Excel document labeled [REDACTED] sign in.

Status:

Open pending additional information.

Page 3 of 3	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
		DATE APPROVED: 08/29/2022	LAB

Price, Paula (AG)

From: [REDACTED]
Sent: Tuesday, August 16, 2022 6:31 PM
To: Bates, Lorrie (AG)
Subject: sign in List
Attachments: [REDACTED] sign in.csv

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

And here is a visitation list for the old woman. You'll notice that for July and August 2021, the latest billing period, Kornak's daughter does not appear to have shown up.

Price, Paula (AG)

From: Charlie LeDuff [REDACTED]
Sent: Tuesday, August 16, 2022 6:29 PM
To: Bates, Lorrie (AG)
Subject: Kornak
Attachments: Kornak zip file.zip

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Here is the zip file.
Let me know if you can access it.

[REDACTED] 248 [REDACTED]

Price, Paula (AG)

From: Sargent, Aubrey (AG)
Sent: Tuesday, August 16, 2022 5:15 PM
To: Bates, Lorrie (AG)
Subject: Re: Email from [REDACTED]

Ok, thanks

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Tuesday, August 16, 2022 4:48:36 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Subject: RE: Email from LeDuff

Also, I contacted the Grand Rapids PD and the Kent Co Sheriffs Office and neither had a report filed.

From: Bates, Lorrie (AG)
Sent: Tuesday, August 16, 2022 4:47 PM
To: Sargent, Aubrey (AG) <SargentA1@michigan.gov>
Subject: Email from LeDuff

The email from [REDACTED] was just him asking if I received the documents. I never received anything from him and he didn't attach anything on his recent email.

Lorrie



*Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749-[REDACTED] (cell) Fax: (517) 335-3098
BatesL5@michigan.gov*

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Price, Paula (AG)

From: [REDACTED]
Sent: Tuesday, August 16, 2022 2:14 PM
To: Bates, Lorrie (AG)
Subject: Kornak

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Good morning. It's [REDACTED]. Did you receive the documents?

Price, Paula (AG)

From: Bates, Lorrie (AG)
Sent: Wednesday, August 3, 2022 9:35 AM
To: jleblanc@heatherhills.com
Subject: Kornak Allegations

Good Morning Mr. LeBlanc

I have been in contact with an individual who represented himself as general counsel for The Village of Heather Hills, Ricardo Solano. He informed me that he would be in contact with me regarding the allegations in the Detroit News and whether you/your facility wanted to file an official complaint against Traci Kornak, however, after numerous attempts to contact him after our conversation I have been unsuccessful in reaching him.

If your facility wishes to file a complaint with our office please contact me so I can take an official statement regarding your allegations. It is difficult to conduct a criminal investigation solely based on accusations in a news paper article, so if you wish to confirm the accusations with an official statement and provide documentation supporting the accusations I can be reached at the number or email listed below.

I am available to meet with you at the location of your choosing or we can speak via telephone.

Thank you,

Lorrie



Lorrie A. Bates
Supervisory Special Agent
Michigan Department of Attorney General
Criminal Investigations Division~Financial Crimes Section
525 W. Ottawa St., P.O. Box 30755 Lansing, MI 48909
Phone: (517) 749-██████ (cell) Fax: (517) 335-3098
BatesL5@michigan.gov

CONFIDENTIALITY NOTICE: This communication with its contents may contain confidential and/or legally privileged information. It is solely for the use of the intended recipient(s). Any unauthorized review, use, disclosure or distribution of this communication is expressly prohibited. If you are not the intended recipient, please contact the sender and destroy all copies of the communication immediately.



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 07/25/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

SPECIAL AGENT NAME Lorrie A. Bates	AAG ASSIGNED Scott Teter	CASE STATUS Open
STREET ADDRESS AND CITY OF INVESTIGATOR OFFICE Williams Building - 525 W. Ottawa St. Lansing, MI 48909		REPORT NUMBER AND REPORT TYPE Rpt 002 – Interview with Traci Kornak

Report Type:

Interview with Traci Kornak

Complaint:

Improper Use of Tax ID Number/Federal Employer ID Number

Venue:

Kent County—City of Grand Rapids

Complainant(s):

Joe LeBlanc via a Detroit News article authored by Charlie LeDuff

Additional Involved:

Joe LeBlanc, Chief Executive
The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990



Victim:


The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990

State Farm Insurance Company
One State Farm Plaza
Bloomington, IL 61710

Accused:

Traci Michelle Kornak, Attorney/Guardian



Page 1 of 5	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
		DATE APPROVED: 07/26/2022	LAB



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 07/25/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

(616) [REDACTED]

Tkornak@kornaklaw.com

Witness(es):

[REDACTED]

Deanna Cronk, RN
Best Care Nursing-Home Care Director
2013 Eastcastle Dr. SE #C
Grand Rapids, MI 49508
(616) 455-8800

Initial Information:

On July 13, 2022, an article written by Charlie LeDuff appeared on the Detroit News online website titled "Nursing Home Accuses Top Democrat of Suspect Billing". The article identifies Joe LeBlanc as the chief executive of The Village of Heather Hills, an assisted living facility in the Grand Rapids area. In the article LeBlanc alleges Traci Kornak, identified in the article as the treasurer of the Michigan Democratic Party and guardian to a ward residing at The Village of Heather Hills, used the tax ID (TIN) and federal employer ID (FEIN) number of the facility to submit fraudulent invoices to State Farm Insurance.

Interview with Traci Kornak:

On 07/20/22 I was notified via email that Traci Kornak had contacted the department stating that she would provide a statement and turn over any information she had related to the allegations made by Joe LeBlanc in the Detroit News article.

On 07/20/22 I telephoned Traci Kornak at the provided phone number. After identifying myself as an investigator with the Department of Attorney General, I asked Kornak what information she wished to provide related to the article. I informed Kornak that while I am a criminal investigator, our office had not at the time of our conversation received a criminal complaint regarding the allegations in the Detroit News article. I informed her that it is generally not standard practice for me to obtain a statement from someone accused of wrongdoing when the only known accusations were from an article in the newspaper, especially when I had not spoken to the individual(s) making the accusations to confirm the accuracy of the news article, however, since it was my understanding that she had reached out to the department to provide a statement I would document what she wanted to pass on.

Kornak understood that if an official complaint was filed against her with this department, or another law enforcement agency, then this matter would be investigated as a criminal investigation.

Page 2 of 5	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
		DATE APPROVED: 07/26/2022	LAB



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 07/25/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION


Kornak began by stating there have been numerous allegations about her and her perceived connections with Governor Whitmer, AG Nessel, and Justice McCormack based on the Detroit News article written by Charlie LeDuff and stories mentioned about her on Tucker Carlson. As a result of the allegations in the Detroit News article, Kornak stated she has been receiving threatening phone calls accusing her of nursing home fraud. Kornak stated she doesn't know how she is going to proceed and protect the privacy of her client with the constant allegations against her. Basically, Kornak believes the allegations are nothing but a political smear against her.

Addressing the allegations made by LeBlanc in the article, Kornak stated she hasn't been in communication with Joe LeBlanc since September 2021. Kornak stated late last year she received, out of the blue, a letter from Heather Hills attorney Marc Kidder accusing her of not paying rent for the care services of her ward at Heather Hills. Kornak explained that she is not responsible for paying for her wards rent and/or any care provided by Heather Hills. The Village of Heather Hills direct bills State Farm Insurance for payment and State Farm reimburses an approved amount for the wards rent/care services. Kornak stated Heather Hills has argued against that pay arrangement for a long time because they want to be pre-paid for the bills as opposed to being reimbursed by the insurance company.

Kornak believes issues began when Heather Hills raised the rent and changed their billing procedure. That change in procedure caused State Farm to not pay because the billing increase had not been approved by the MCCA (Michigan Catastrophic Claims Association). Kornak stated an adjuster from State Farm had to explain to the Heather Hills biller how to submit changes to the billing process so they could receive payment. Either way, Kornak stated State Farm pays for all of the services for her ward and she is not responsible for any arrearages caused by errors made by the billing staff at Heather Hills. In addition, Kornak stated she worked with DIFS (Department of Insurance and Financial Services) on setting up the payment arrangement with State Farm.

Kornak indicated her ward, an 84 yr. old female, has been a resident of Heather Hills since July 2015. Kornak explained that her ward had been involved in a car accident in July 2013, [REDACTED]. As a result of an insurance settlement State Farm pays for all of her care. When asked about her relationship to her ward, Kornak stated there was no familial relationship, she stated she received a phone call from an attorney with the Bernstein firm who was representing an accident patient who needed assistance/a conservator. After meeting with the client and her family Kornak agreed to take her on and [REDACTED].

Disputing the claim that Heather Hills is a nursing home, Kornak described Heather Hills as an independent living facility, as opposed to a long-term care facility. Her ward's rent is \$5000/month, paid for by State Farm Insurance. The staff at Heather Hills does not provide the same type of care that would be received in a nursing home. Her ward is in independent living

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		DATE APPROVED: 07/26/2022	LAB



STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL

INCIDENT REPORT

ORIGINAL DATE 07/25/2022	ATTY GEN LEGAL FILES NUMBER 2022-0353815-A
DATE OF THIS REPORT 07/25/2022	DIVISION AND UNIT ASSIGNED CID - FINANCIAL CRIMES SECTION

setting and only receives meds, food services, and laundry services from the staff at Heather Hills, which is included in her rent.


Kornak stated around the start of the COVID-19 pandemic Heather Hills was dealing with staffing issues. In addition to not having staff coverage for management, there were no laundry services, and no food services made available. Kornak explained that while Heather Hills was understaffed and LeBlanc, who at the time was VP of the Michigan Center for Assisted Living Facilities, was an outspoken critic of Gov. Whitmer's handling of nursing facilities across the state.

Due to the staff shortages at Heather Hills, Kornak indicated she elected to utilize gap care to provide for the needs of her ward. She stated her daughter [REDACTED] a Wayne State University pre-med graduate, filled the gap in care, usually working every other Sunday starting in the fall 2020, October 2020- September 2021. Kornak stated that prior to having her daughter step in to provide the assistance that Heather Hills was unable to provide due to staffing shortages, Kornak stated she had a meeting to discuss the gap care with representatives from Heather Hills.

Kornak claimed she met with a Heather Hills HR rep, Heather (finance/billing clerk at Heather Hills), and Joe LeBlanc. Kornak stated after multiple conversations with Joe LeBlanc and after this meeting the reps from Heather Hills agreed to her proposal of her allowing her daughter to provide gap care services for her ward and those services would be billed as "enhanced services". According to Kornak, all in attendance at the meeting were in consensus that Kornak would submit invoices for the enhanced services her daughter provided, and those invoices would be submitted to State Farm for reimbursement.

Kornak stated Heather Hills provided her with their tax ID number for use on the invoices. Kornak rhetorically asked, where would she have gotten the tax ID number if they hadn't given it to her? Kornak stated she would never just use someone's tax ID without their authorization, stating she takes her reputation as an attorney seriously and wouldn't tarnish her reputation over something like that, especially at a facility where her client is still living.

In addition to using her daughter to fill in the gaps for services not provided by Heather Hills, Kornak stated she also utilized Best Care Nursing, a small outfit that provides daily assistance to her ward. Best Care Nursing provides an RN who performs day attendant care from 9am-10pm to evaluate the ward. Kornak stated she has utilized their services since 2016 or 2017. Kornak stated that when COVID hit, Best Care Nursing also ran into staffing issues and could not provide daily assistance. In those instances when Best Care Nursing had staffing issues Kornak stated her daughter would go in and fill that gap. When asked how her daughter was paid for her gap services, Kornak stated her daughter was paid out of the ward's funds and then she sought reimbursement for the ward via the invoices submitted to State Farm. It is unknown at this time if Kornak submitted invoices to State Farm on behalf of Best Care Nursing seeking reimbursement.

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When asked who she worked with at Best Care Nursing, Kornak provided the name: Deanna Cronk, RN, and her contact number of (616) 455-8800. Kornak stated she was the home care director at Best Care Nursing.

Regarding the invoices that were mentioned in the article, Kornak stated it was agreed by LeBlanc and the reps at Heather Hills that she would create an invoice for the gap/enhanced services. Kornak stated she never used any forms/templates from Best Care Nursing to produce invoices. She stated to her knowledge Best Care Nursing billed for their services electronically and she didn't even know if they had a template, she just created one on her own including the client's name, address, diagnosis code, times of care/service, and what care was performed. The invoices were submitted to State Farm for reimbursement and payment was sent to Heather Hills. Heather Hills had agreed to reimburse the services to the ward, however, Heather Hills reneged on the agreement. Kornak explained that she submitted most of the invoices as the same time and a lump sum was sent by State Farm for reimbursement. Kornak stated the ward never received reimbursement because Heather Hills returned the check to State Farm.


Kornak stated the buildup for the Detroit News article began on June 1, 2022 when she received notice that there were new owners of The Village of Heather Hills. On June 20, 2022 LeBlanc went to LeDuff accusing her of being \$15,000-\$17,000 in arrears. After contacting State Farm and being told they had been paid for April/May but had not received a bill for June/July, Kornak believes Heather Hills is being disingenuous with their billing practices and purposely not submitting the correct paperwork to State Farm because they want to receive prepayment.

Additional Information:

Kornak was unwilling to share her ward's information for privacy reasons. She stated if she is being criminally investigated for the allegations made against her in the Detroit News, then she will cooperate and provide what is needed for the investigation.

Status:

Open.

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SPECIAL AGENT NAME Lorrie A. Bates	AAG ASSIGNED Scott Teter	CASE STATUS Open
STREET ADDRESS AND CITY OF INVESTIGATOR OFFICE Williams Building - 525 W. Ottawa St. Lansing, MI 48909		REPORT NUMBER AND REPORT TYPE Rpt 001-Initial, Contact Kidder and Solano

Report Type:

Initial-Contact with Marc Kidder and Ricardo Solano

Complaint:

Improper Use of Tax ID Number/Federal Employer ID Number

Venue:

Kent County—City of Grand Rapids

Complainant(s):

Joe LeBlanc via a Detroit News article authored by Charlie LeDuff

Additional Involved:

Joe LeBlanc, Chief Executive
The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990




Victim:

The Village of Heather Hills
1055 Forest Hill Ave SE
Grand Rapids, MI 49546
(616) 942-1990

State Farm Insurance Company
One State Farm Plaza
Bloomington, IL 61710

Accused:

Traci M. Kornak, Attorney/Guardian
(616) [REDACTED]

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Tkornak@kornaklaw.com

Witness(es):

Marc A. Kidder, Attorney
Former Heather Hills General Counsel
(616) 942-2060

Ricardo Solano, Attorney
Current Heather Hills General Counsel
(201) 414-8125

Initial Information:


On July 13, 2022, an article written by Charlie LeDuff (see attached) appeared on the Detroit News online website titled "Nursing Home Accuses Top Democrat of Suspect Billing". The article identifies Joe LeBlanc as the chief executive of The Village of Heather Hills, an assisted living facility in the Grand Rapids area. In the article LeBlanc alleges Traci Kornak, identified in the article as the treasurer of the Michigan Democratic Party and guardian to a ward residing at The Village of Heather Hills, used the tax ID (TIN) and federal employer ID (FEIN) number of the facility to submit fraudulent invoices to State Farm Insurance, using a Best Care Nursing invoice template.

In the article, LeBlanc alleges Kornak told State Farm that the invoice(s) she submitted, which included the TIN and EIN, were for an employee of Heather Hills, which LeBlanc claims is untrue. As a result of submitting invoices bearing the name of the Village of Heather Hills, the facility received reimbursement from State Farm in/around November 2021 for the amount of \$23,401.05. In the article, LeBlanc indicates the check received by his facility was returned to State Farm.

According to the article, LeBlanc stated it has taken him a long time to come forward with this information because he is afraid of retaliation, due to his criticism of the state's Covid-19 nursing home policies. LeBlanc claimed the attorney general never looked into the cover up at assisted living facilities during the pandemic, so why would he approach the criminal justice system (it is assumed he is referring to reporting this allegation to law enforcement).

Contact with Marc Kidder:

I was asked by my supervisor to reach out to the Village of Heather Hills to inquire if Joe LeBlanc had already filed a criminal complaint with local law enforcement or to inquire if he wanted to file an official criminal complaint against Kornak instead of making allegations in a newspaper article. A search of the Department of Attorney General records management system revealed a criminal complaint had not been filed with this office.

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As the article referred to Marc Kidder as an attorney for Heather Hills, I initiated contact with him first. An internet search revealed a telephone number for Kidder. I telephoned Kidder and ending up leaving a message on the voicemail.

Interview with Marc Kidder:

The following day, 07/14/22, I received a return telephone call from Kidder. At the onset of the conversation with Kidder, he informed me he no longer represents Heather Hills. He stated the facility was sold to an out of state entity, was under new ownership, and had new counsel.

Concerning the article, Kidder made it clear that he had not spoken with Charlie LeDuff for the article and explained that he does not give interviews. Kidder stated he did not know where LeDuff obtained the details and information in the article pertaining to him because he did not speak with him. Kidder stated he received a voicemail from LeDuff on July 05, 2022, but he did not return his call.

Kidder volunteered that he had written a letter to Kornak in November 2021 when he was an attorney for the facility. He stated the letter discussed correcting an arrearage. Kidder stated the letter was addressed to Kornak and copied to The Village of Heather Hills. Kidder stated the contents of the letter were never made public by him, but the letter will speak for itself.

Kidder indicated he no longer has any files pertaining to Heather Hills and assumes that any detailed information in the letter mentioned in the article had to have been shared by Joe LeBlanc.

Kidder was unwilling to share the name of the ward of Kornak is the guardian for asserting privacy reasons but stated LeBlanc would have that information available.

Attempt(s) to Contact Joe LeBlanc:

Multiple attempts were made to contact Joe LeBlanc at the Village of Heather Hills. Each time I was transferred to his voicemail by the receptionist staff at the facility. Messages were left on his voicemail on 07/14/22 and 07/15/22.

Contact with Ricardo Solano:

On 07/15/2022 I received a telephone call from an individual who identified himself as Ricardo Solano. Solano explained he was general counsel for The Village of Heather Hills. Solano stated the company he works for had recently acquired Heather Hills in June 2022, so he doesn't have a long history with the facility. Solano stated he had just been made aware of the Detroit News article and asked if I could give him a couple days to gather the facts about the allegations in the article and he would call me back and provide whatever information that would be needed to move forward. Solano indicated the facility would cooperate with an investigation.

Additional Information:

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On 07/20/22 I received an email from my supervisor that stated that Kornak had contacted the department and would like to make a statement and provide documents related to the Detroit News article.

As of the receipt of that email on 07/20/22 I had not received a return call from Ricardo Solano, general counsel for the Village of Heather Hills, nor had I, or the department, received an official complaint from LeBlanc or anyone else representing the Village of Heather Hills. The allegations against Kornak were solely made known by the Detroit News article.

Prior to reaching out to Kornak, I called the phone number provided by Solano in an attempt to find out what the facility wanted to do about filing an official criminal complaint against Kornak. A voicemail message was left for Solano.

Status:

Open

Page 4 of 4	REPORTED BY (Signature) 	REPORTED BY (Printed Name) Lorrie A. Bates	APPROVED BY:
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LeDuff: Nursing home accuses top Democrat of suspect billing

Charlie LeDuff

Hear this story

[View Comments](#)

A Grand Rapids nursing home is accusing a powerful Michigan attorney of “inappropriate and unauthorized” invoicing for services for an elderly, brain-damaged woman over whom she holds power of attorney.

Traci Kornak is the treasurer of the Michigan Democratic Party, and her political connections intimidated the nursing home for months. But now the operator is speaking out about what he sees as an elaborate maneuver to improperly bill an insurance company.

“What would you call it?” says Joe LeBlanc, chief executive of The Village of Heather Hills, an assisted living facility that is home to Kornak's client.

“Kornak used our tax ID number. She used someone else's billing system. She told the insurance company that her handpicked caregiver was our employee when she wasn't.”



LeBlanc has the documents to support his accusations, and shared them with me.

The paper trail, which includes the billings as well as correspondence prepared by the nursing home's lawyer, reveals a complex plan that worked like this:

In her capacity as guardian of the elderly woman, Kornak reported to the insurance company that she hired an extra attendant to help with routine care for the woman at a cost of \$30 an hour. That attendant, according to a database search, shared the same address as Kornak.

Kornak's own invoices show that she directly sent the bill to the elderly woman's insurance provider, State Farm, putting the cost of the extra care at nearly \$50,000 over two years.

What's more, the documents reveal Kornak told the insurance company that the attendant was an employee of the Village of Heather Hills, and even used the nursing home's federal employer identification number on those billings.

The care and treatment logs attached to the invoices were templates that belonged to another health care provider, Best Care, according to Marc Kidder, a lawyer for Heather Hills.

In her letter of explanation to State Farm, Kornak wrote: “As a result of staffing shortages and the inability of Best Care Nursing to fully staff (the elderly woman), I obtained these services through her facility.”

Get the COVID-19 Update newsletter in your inbox.

Updates on how the coronavirus is affecting your community and the nation

Delivery: Varies

Your Email

But LeBlanc and Kidder say that is not true. Heather Hills says it never hired the attendant, never contracted her services, nor did it give Kornak permission to use the facility's tax ID number.

Executives from Heather Hills and Best Care say they occasionally saw the extra attendant in the nursing home, but cannot confirm the level or quality of care she provided since she did not work for either of them.

"You did not have any authority to represent to State Farm that Heather Hills provided 'these services' which it did not," wrote Kidder in his letter to Kornak.

The whole design began to unravel last November when State Farm sent a check from an Ohio bank for the amount of \$23,401.05 to Heather Hills.

"I asked Kornak what was the meaning of all this," LeBlanc says. "She asked me to just cash it, and then she said she'd pay us a little money for the trouble."

An official from State Farm confirmed the check was returned by the nursing home. The home care director for Best Care said the attendant Kornak hired never worked for them, either.

Kornak did not return several messages requesting comment. Nor did she respond to a request for a written explanation from Heather Hills, the nursing home says.

Meanwhile, the room and board bill for the brain-damaged woman remains thousands of dollars in arrears, says LeBlanc.

"It's taken me a long time to come forward," says LeBlanc, who has been an outspoken critic of the state's COVID-19 nursing home policies. "I'm afraid of the retaliation, obviously. Look at the state of assisted living facilities and how the (Whitmer) administration covered up things throughout the pandemic.

The attorney general never looked into it. So why would I approach the criminal justice system with Dana Nessel at the top?"

LeBlanc's accusations against Kornak, the state party treasurer, comes at a time when Michigan Democrats are trying to convince the public in an election year that they've done everything politically possible to protect the most vulnerable.

These are not the first questions about Kornak's financial conduct. She became the Democratic state party treasurer in 2019, according to state filings. The Federal Election Commission fined the Democratic state central committee \$19,000 last year for failing to itemize contributions. Kornak was cited as the responsible party.

Dana Nessel tweeted in April that she would investigate any and all improprieties committed against seniors and other vulnerable adults.

One wonders if the attorney general will pursue people with the same zeal who help with her re-election campaign?

Charlie LeDuff is a columnist for The Detroit News and host of "The No BS News Hour." His column appears on Wednesdays.

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

M E M O R A N D U M

December 19, 2022

TO: Scott L. Teter *Scott L. Teter* 12/19/2022
Division Chief
Financial Crimes Division

FROM: Matthew K. Payok
Assistant Attorney General
Financial Crimes Division

RE: *People of the State of Michigan v Traci Kornak*
AG No. 2022-0353815-A

I recommend this matter be closed because the alleged victim – The Village of Heather Hills, an assisted living facility – through its new parent company does not wish to make a criminal complaint or pursue a case against Traci Kornak

Background

On July 13, 2022, an article written by Charlie LeDuff appeared on the Detroit News online website titled “Nursing Home Accuses Top Democrat of Suspect Billing.” The article identifies Joe LeBlanc as the chief executive of The Village of Heather Hills, an assisted living facility in the Grand Rapids area.

In the article, LeBlanc alleges Traci Kornak, identified in the article as the treasurer of the Michigan Democratic Party and guardian to a ward residing at The Village of Heather Hills, used the tax ID (TIN) and federal employer ID (FEIN) numbers of the facility to submit fraudulent invoices to State Farm Insurance, using a Best Care Nursing invoice template. In the article, LeBlanc alleges Kornak told State Farm that the invoice(s) she submitted, which included the TIN and EIN, were for an employee of Heather Hills, which LeBlanc claims is untrue.

As a result of submitting invoices bearing the name of The Village of Heather Hills, the facility received reimbursement from State Farm in/around November 2021 for the amount of \$23,401.05. In the article, LeBlanc indicates the check received by his facility was returned to State Farm. According to the article, LeBlanc stated it

has taken him a long time to come forward with this information because he is afraid of retaliation, due to his criticism of the state's Covid-19 nursing home policies. LeBlanc claimed the Attorney General never looked into the cover up at assisted living facilities during the pandemic, so why would he approach the criminal justice system (it is assumed he is referring to reporting this allegation to law enforcement).

Attempts to investigate

After the LeDuff article was published, assigned investigators took the following steps to gain more information:

- Confirmed that no criminal complaints have been filed against Traci Kornak;
- Left multiple unreturned messages for Joe LeBlanc, and were later informed by Heather Hills that LeBlanc no longer worked for Heather Hills nor was he authorized to make statements on Heather Hills' behalf;
- Interviewed Kornak, who stated her ward was injured in a car accident and so no-fault insurance – through State Farm – covered the ward's expenses at Heather Hills. Kornak also stated that the expenses referenced in LeDuff's article were for respite care during the COVID-19 pandemic when Heather Hills was understaffed;
- Were unable to get any information or statements from Heather Hills' former or current attorneys; and
- Obtained a statement from Heather Jablonski, Heather Hills' new administrator, that Heather Hills was not interested in pursuing a case against Kornak or making any statements on the matter.

For these reasons, I recommend closing this investigation. We will also be referring this matter to DIFS to make sure the insurance claim at issue was consistent with existing rules.

Department of Attorney General
Health Care Fraud
Complaint Form

2022-0355542-A

File Number


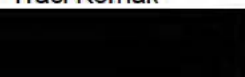
Date Opened: 08/15/2022

Received Via: Website

COMPLAINT CLASS	Quarter Rpt Type:	Managed Care	ID Theft	CASE TYPE
HCF - Patient Abuse	HCF - Financial	<input type="checkbox"/>	<input type="checkbox"/>	35 - Guardian/Conservator, Agcy/Indiv
KEYWORD				

COMPLAINANT INFORMATION	Source Code: 4.08 - Nursing Home, Employee of
Joe LeBlanc Administrator 616-942-1990	

SUSPECT/CASE INFORMATION/CASE NAME
Kornak, Traci 

PATIENT ABUSE &/OR FACILITY INFORMATION	DCH Intake #:	Facility #:	41-X033
Facility Name: Heather Hills Retirement Village			
Address: 1055 Forest Hills Rd			
Grand Rapids, MI 49546			
Patient or Victim Names:		Tx No: ** No Phone	
DOB: 			
Inv. Party/Position: Traci Kornak			

ALLEGATION CODES & INFORMATION
Allegation Code(s) 79 - Patient Pay Amount, Not Paying
Other:
<u>Patient Abuse Related Codes Only</u>
Involved Party: UN - Unknown
Injury:
Other:

INTAKE RECOMMENDATION

Review: _____ By: Intake Committee
 Close: X To: _____
 Assign: _____ Date: 08/31/2022

REVIEW RECOMMENDATION

By: _____ Date: _____
 Close: _____ Assign: _____ C.I. Initials/Date: _____

ASSIGNMENT INFORMATION

Date Assigned: _____ Supervisor: _____
 Attorney: _____ Investigator: _____

CLOSURE

Reason: ☐ Insufficient Information ☐ Investigated by Local PD ☐ Quality of Care Issues
☐ Lack of Sufficient Evidence ☐ Patient to Patient ☐ DCH - BHS Issues
☐ Lack of Jurisdiction ☐ Merge with Existing Complaint ☐ DHS - AFC/Aged Issues
☐ Not Medicaid Related ☐ Duplicate of Existing Complaint ☐ Recipient Fraud Issues
☐ Settlement/Stipulated (O/C's) ☐ MSA Issues

☒ Other: previously referred to financial crimes

Refer to: ☐ MSA ☐ OIG (recipient fraud) ☒ Other AG Division ☐ DCH-Health Prof [L&R]
☐ DCH - BHS ☐ DHS-AFC/Aged ☐ Local PD ☐ MSP - DDU
☐ Medicare (HHS) ☐ Adult Prot. Services ☐ Blue Cross

☐ NO REFERRAL ☐ Other: Financial Crimes

Approval Signatures _____ Date: _____
 Supervisor: _____
 _____ Date: _____
 Attorney: _____

☐ Thanks Ltr to Facility

Date Closure Approved: 08/31/2022 Approved: Draw Maan

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



P.O. Box 30218
LANSING, MICHIGAN 48909

DANA NESSEL
ATTORNEY GENERAL

September 2, 2022

Joe LeBlanc
Administrator
Heather Hills Retirement Village
1055 Forest Hills Rd.
Grand Rapids MI 49546

RE: Traci Kornak
Resident(s) – [REDACTED]
AG No. 2022-0355542-A

Dear Mr. LeBlanc:

The Attorney General's Health Care Fraud Division investigates allegations of Medicaid provider fraud, abuse (physical or financial) and/or neglect of health care facility residents and the misappropriation of resident funds which may be criminal in nature.

Our review of your complaint has revealed that there is insufficient evidence at this time to warrant further criminal investigation. We are therefore closing our file. A copy of your complaint has been referred to the following agency for appropriate action:

Department of Attorney General
Financial Crimes Division
G. Mennen Williams Building
525 W. Ottawa Street
PO Box 30755
Lansing MI 48909
517-335-7560

This decision should not be interpreted as a finding that we either approve of what occurred or of the conditions which led to your complaint. Nor does this

Joe LeBlanc
Page 2
September 2, 2022

decision preclude you from seeking private legal counsel to pursue whatever action you deem appropriate.

Sincerely,

A handwritten signature in blue ink that reads "Drew Macon". The signature is written in a cursive, flowing style.

Drew Macon
Chief Investigator
Health Care Fraud Division
(517) 241-6525

DM:csb

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



DANA NESSEL
ATTORNEY GENERAL

M E M O R A N D U M

September 7, 2022

TO: Lorrie Bates
Special Agent Supervisor
Financial Crimes Division

bm

FROM: Drew Macon
Chief Investigator
Health Care Fraud Division

RE: Kornak, Traci
AG No. 2022-0355542-A

Attached is information received by this office from Joe LeBlanc.

Inasmuch as this complaint does not involve criminal Medicaid fraud or patient abuse and/or neglect, we are forwarding the information to your office for any action you deem appropriate.

We have closed our file in the matter. If you have any questions, please contact me at (517) 241-6525.

DM:csb
Att.

View results

Respondent

15

Anonymous

11:30

Time to complete

1

Are you a nursing home staff member? *

This form is intended for nursing home staff only. Members of the general public may report elder abuse and fraud, patient abuse, or Medicaid fraud, using the different forms available on our website: <https://www.michigan.gov/ag/complaints>

Yes

Resident Demographic Information



2

What is the resident's name? *

[Redacted]

3

What is the resident's date of birth? *

[Redacted]



4

What is the resident's gender? *

- ☒ Woman
- ☐ Man
- ☐ Non binary
- ☐ Prefer not to say

5

What is the resident's phone number? *

Please enter the 10 digit number only

[REDACTED]

6

When was the resident first admitted to the facility? *

7/20/2016



7

Is the resident English speaking? *

- ☒ Yes
- ☐ No

8

What is the resident's last known BIMS score?

Select your answer



Facility Information



9

What is the facility's name? *

This question is required.

10

Please provide the nursing home's street address. *

11

Please provide the nursing home's city or township *

12

What is the zip code? *

13

Please provide the nursing home's county. *

Kent 

14

How would you like us to contact you? *

☒ Phone

☐ Email

15

What is the best telephone number to reach you? *

Please enter the 10 digit phone number only

16

Please provide your first and last name. *

Joe LeBlanc

17

What is your title or position at the facility?

Administrator

18

What is the facility's license number?

The Details of the Suspected Financial Exploitation



19

Why are you making this referral? *

Please include information on whether the situation is ongoing

Suspected criminal activities.

20

How much dollar loss or arrearage is involved? *

Select a range

- ☐ Less than \$200
- ☐ Between \$200 and \$1,000
- ☒ Between \$1,000 and \$20,000
- ☐ Between \$20,000 and \$50,000
- ☐ Between \$50,000 and \$100,000
- ☐ Greater than \$100,000
- ☐ Unknown

21

Indicate the dates of the loss or arrearage.

2021-2022

22

Was the victim a resident of the nursing home at the time of the suspected financial exploitation? *

- ☒ Yes
- ☐ No

23

Do you believe that the resident is in imminent danger of additional financial loss? *

- ☐ Yes
- ☐ No
- ☒ Unknown

24

Does the resident have any of the following legal representatives?

☐ Financially Responsible Party (At admission or anytime after)

☐ Power of Attorney

☐ Conservator

☐ Guardian

☐ Representative Payee

☐ More than one legal representative

☐ None of the above

25

Please provide the full name and contact information for the legal representative(s).

Traci Komak 616.635-██████

26

When was the legal representative(s) appointed?

Leave this field blank if you do not know.

Please input date (M/d/yyyy)



27

Has the facility applied for representative payee status?

☐ Yes

☐ No

☐ Planning to

28

Does the victim have any of the following income streams?

Select all that apply.

☐ Social Security

☐ Pension

☐ Defined Contribution Plan (401k, 403b, IRA)

☐ Veterans' Benefits

☐ Public Assistance (e.g. SSI)

29

What are the current facility payment source or sources for the resident?

Please check all that apply. For example, if 90% of the care is paid for by Medicaid but the patient is responsible for 10%, select Medicaid and Patient Pay.

☒ Medicaid

☐ Patient Pay

☐ Medicare

☐ Veterans' Benefit

☐ Insurance Benefit

30

Is the facility in possession of the banking information for the resident?

☐ Yes

☒ No

Alleged Perpetrator

31

What is their name?

Traci Komak

32

What is their address?

[REDACTED]

33

What is the best contact information for them?

616.635 [REDACTED]

34

What is the perpetrator's relationship to the resident?

- ☐ Family member
- ☐ Caretaker
- ☒ Professional or fiduciary relationship
- ☐ Stranger
- ☐ Other

35

Is the perpetrator an employee or contactor of the facility?

- ☐ Yes
- ☒ No

36

Has the facility made contact with the alleged perpetrator?

This includes any form of responsive communication with the alleged perpetrator.

- ☒ Yes
- ☐ No

37

Has the facility entered into any payment agreements with the alleged perpetrator?

- ☐ Yes
- ☒ No

Reported Concerns to Another Agency

38

Have you reported this matter to another agency? *

- ☐ Yes
- ☒ No



ELDER ABUSE TASK FORCE

Are any of the following markers of financial exploitation present?

For more information about identifying abuse, you may review this educational video: <https://youtu.be/-2r4cB7U8w0?t=147>

	Yes	No	Not Sure
A caregiver or someone else controls the resident's money	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evidence of joint bank account unauthorized use	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Examples where a guardian or conservator is abusing their authority	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
A recent purchase that does not seem to benefit the resident	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Unusual banking activity	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
ATM withdrawals by someone other than the resident	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Checks written for cash	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Pattern of online banking/transactions when resident does not use online banking	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Large wire transfers or withdrawals	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Withdrawals at places the resident does not visit (such as a casino)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Do you have any other concerns or questions?

Just residents well-being.

From: [Macon, Drew \(AG\)](#)
To: [Sears, Molly \(AG\)](#)
Cc: [Bliss, Cheryl \(AG\)](#)
Subject: RE: Request for Approval to close - Kornak, Traci 2022-0355542-A
Date: Wednesday, August 31, 2022 10:30:49 AM

I confirm. Please refer to financial crimes.

From: Sears, Molly (AG) <SearsM3@michigan.gov>
Sent: Wednesday, August 31, 2022 10:19 AM
To: Macon, Drew (AG) <MaconD@michigan.gov>
Cc: Bliss, Cheryl (AG) <BlissC2@michigan.gov>
Subject: Request for Approval to close - Kornak, Traci 2022-0355542-A

Drew,

Please confirm your approval to close this case due to previous referral to Financial Crimes with no referral out.

Thanks,

Molly Sears

Legal Secretary
Michigan Department of Attorney General
Health Care Fraud Division
Main: 517.241.6500
Direct: 517.241. [REDACTED]
Fax: 517.241.6515

From: [Macon, Drew \(AG\)](#)
To: [Saucedo-Atwood, Nicole \(AG\)](#)
Subject: FW: Article
Date: Wednesday, December 7, 2022 9:31:12 AM

From: Macon, Drew (AG)
Sent: Wednesday, July 13, 2022 3:33 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Subject: RE: Article

Always happy to help you LAB!

From: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Sent: Wednesday, July 13, 2022 3:27 PM
To: Tanay, David (AG) <TanayD@michigan.gov>
Cc: Macon, Drew (AG) <MaconD@michigan.gov>
Subject: RE: Article

Thank you both.

This has somehow fallen into my lap and I explained to my supervisor that it wasn't exploitation of a vulnerable adult. I will check to see if this is something we can possibly refer to DIFS, so they can send it right back over.

Thanks again,

Lorrie

From: Tanay, David (AG) <TanayD@michigan.gov>
Sent: Wednesday, July 13, 2022 3:23 PM
To: Bates, Lorrie (AG) <BatesL5@michigan.gov>
Cc: Macon, Drew (AG) <MaconD@michigan.gov>
Subject: FW: Article

Hi, Lorrie. I'm sitting next to Drew at a meeting and I understand you were asking about this. Here is a thread that will explain some of the background.

Best,
David

From: Tanay, David (AG)
Sent: Wednesday, July 13, 2022 1:41 PM
To: Grossi, Christina (AG) <GrossiC@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>; Teszlewicz, Barbara (AG)

<teszlewiczb@michigan.gov>; Gustafson, Holly (AG) <GustafsonH@michigan.gov>; King-Piepenbrok, Pier (AG) <KingP1@michigan.gov>; Race, Stacy (AG) <RaceS@michigan.gov>

Subject: RE: Article

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: Grossi, Christina (AG) <GrossiC@michigan.gov>
Sent: Wednesday, July 13, 2022 8:06 AM
To: Tanay, David (AG) <TanayD@michigan.gov>
Cc: Hammoud, Fadwa (AG) <HammoudF1@michigan.gov>
Subject: Article

Hi Dave,

Notwithstanding they we've not received a complaint, the AG wants to know if this billing issue is something we would investigate?

<https://www.detroitnews.com/story/opinion/2022/07/13/leduff-nursing-home-accuses-top-democrat-suspect-billing/10033967002/>

From: [Tanay, David \(AG\)](#)
To: [Saucedo-Atwood, Nicole \(AG\)](#)
Subject: FW: Article in the Detroit News
Date: Wednesday, December 7, 2022 1:11:28 PM

From: Tanay, David (AG)
Sent: Wednesday, July 13, 2022 1:28 PM
To: Race, Stacy (AG) <RaceS@michigan.gov>; Guy, Trina (AG) <GuyT@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>
Subject: RE: Article in the Detroit News

[REDACTED]

[REDACTED]

From: Race, Stacy (AG) <RaceS@michigan.gov>
Sent: Wednesday, July 13, 2022 12:40 PM
To: Guy, Trina (AG) <GuyT@michigan.gov>; Tanay, David (AG) <TanayD@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>
Subject: RE: Article in the Detroit News

Agreed. Thank you, Trina.

Stacy M. Race
First Assistant Attorney General
Health Care Fraud Division
Michigan Department of Attorney General
P.O. Box 30218
Lansing, MI 48909
Main: (517) 241-6500
Direct: (517) [REDACTED]
Fax: (517) 241-6515

From: Guy, Trina (AG) <GuyT@michigan.gov>
Sent: Wednesday, July 13, 2022 12:34 PM
To: Race, Stacy (AG) <RaceS@michigan.gov>; Tanay, David (AG) <TanayD@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>
Subject: RE: Article in the Detroit News

[REDACTED]

From: Race, Stacy (AG) <RaceS@michigan.gov>

Sent: Wednesday, July 13, 2022 12:23 PM

To: Guy, Trina (AG) <GuyT@michigan.gov>; Tanay, David (AG) <TanayD@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>

Subject: RE: Article in the Detroit News

Does this suggest to you, Trina, that Kornak may be committing Medicaid bene fraud? I found her listed as the registered agent for a company (Kornak, P.C.). She could be taking money in through the company and not reporting it to Medicaid, thus continuing to show her eligibility.

Stacy

Stacy M. Race
First Assistant Attorney General
Health Care Fraud Division
Michigan Department of Attorney General
P.O. Box 30218
Lansing, MI 48909
Main: (517) 241-6500
Direct: (517) [REDACTED]
Fax: (517) 241-6515

From: Guy, Trina (AG) <GuyT@michigan.gov>

Sent: Wednesday, July 13, 2022 12:06 PM

To: Race, Stacy (AG) <RaceS@michigan.gov>; Tanay, David (AG) <TanayD@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>

Subject: RE: Article in the Detroit News

So, The Village of Heather Hills is an assisted living facility/retirement facility, therefore they would not be enrolled and we would have no Medicaid claims.

I looked to see if Traci Kornak was an authorized representative on any elderly Medicaid beneficiaries, and she was not. Also, Best Care is not an enrolled Medicaid provider.

On a side note, [REDACTED]

[REDACTED] Eligibility for

HMP is described as the following:

The Healthy Michigan Plan provides health care coverage for individuals who:

- § Are 19-64 years of age
- § Have income at or below 133% of the federal poverty level under the Modified Adjusted Gross Income (MAGI) methodology
- § Do not qualify for or are not enrolled in Medicare
- § Do not qualify for or are not enrolled in other Medicaid programs
- § Are not pregnant at the time of application
- § Are residents of the State of Michigan

Eligibility for the Healthy Michigan Plan is determined through the MAGI methodology, coordinated through the Michigan Department of Health and Human Services (MDHHS). All criteria for MAGI eligibility must be

met to be eligible for the Healthy Michigan Plan.

From: Race, Stacy (AG) <RaceS@michigan.gov>

Sent: Wednesday, July 13, 2022 9:55 AM

To: Tanay, David (AG) <TanayD@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>; Guy, Trina (AG) <GuyT@michigan.gov>

Subject: FW: Article in the Detroit News

Trina is on it!

Thank you, Trina

Stacy M. Race
First Assistant Attorney General
Health Care Fraud Division
Michigan Department of Attorney General
P.O. Box 30218
Lansing, MI 48909
Main: (517) 241-6500
Direct: (517) [REDACTED]
Fax: (517) 241-6515

From: McCann, Amber (AG) <McCannA@michigan.gov>

Sent: Wednesday, July 13, 2022 9:36 AM

To: Tanay, David (AG) <TanayD@michigan.gov>

Cc: Race, Stacy (AG) <RaceS@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>

Subject: RE: Article in the Detroit News

Here you go!

LeDuff: Nursing home accuses top Democrat of suspect billing

Charlie LeDuff

Hear this story

[View Comments](#)

A Grand Rapids nursing home is accusing a powerful Michigan attorney of “inappropriate and unauthorized” invoicing for services for an elderly, brain-damaged woman over whom she holds power of attorney.

Traci Kornak is the treasurer of the [Michigan Democratic Party](#), and her political connections intimidated the nursing home for months. But now the operator is speaking out about what he sees as an elaborate maneuver to improperly bill an insurance company.

“What would you call it?” says Joe LeBlanc, chief executive of The Village of Heather Hills, an assisted living facility that is home to Kornak's client. “Kornak used our tax ID number. She used someone else's billing system. She told the insurance company that her handpicked caregiver was our employee when she wasn't.”



LeBlanc has the documents to support his accusations, and shared them with me.

The paper trail, which includes the billings as well as correspondence prepared by the nursing home's lawyer, reveals a complex plan that worked like this:

In her capacity as guardian of the elderly woman, Kornak reported to the insurance company that she hired an extra attendant to help with routine care for the woman at a cost of \$30 an hour. That attendant, according to a database search, shared the same address as Kornak.

Kornak's own invoices show that she directly sent the bill to the elderly woman's insurance provider, State Farm, putting the cost of the extra care at nearly \$50,000 over two years.

What's more, the documents reveal Kornak told the insurance company that the attendant was an employee of the Village of Heather Hills, and even used the nursing home's federal employer identification number on those billings.

The care and treatment logs attached to the invoices were templates that belonged to another health care provider, Best Care, according to Marc Kidder, a lawyer for

Heather Hills.

In her letter of explanation to State Farm, Kornak wrote: “As a result of staffing shortages and the inability of Best Care Nursing to fully staff (the elderly woman), I obtained these services through her facility.”

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But LeBlanc and Kidder say that is not true. Heather Hills says it never hired the attendant, never contracted her services, nor did it give Kornak permission to use the facility's tax ID number.

Executives from Heather Hills and Best Care say they occasionally saw the extra attendant in the nursing home, but cannot confirm the level or quality of care she provided since she did not work for either of them.

"You did not have any authority to represent to State Farm that Heather Hills provided 'these services' which it did not," wrote Kidder in his letter to Kornak.

The whole design began to unravel last November when State Farm sent a check from an Ohio bank for the amount of \$23,401.05 to Heather Hills.

“I asked Kornak what was the meaning of all this,” LeBlanc says. “She asked me to just cash it, and then she said she'd pay us a little money for the trouble.”

An official from State Farm confirmed the check was returned by the nursing home. The home care director for Best Care said the attendant Kornak hired never worked for them, either.

Kornak did not return several messages requesting comment. Nor did she respond to a request for a written explanation from Heather Hills, the nursing home says.

Meanwhile, the room and board bill for the brain-damaged woman remains thousands of dollars in arrears, says LeBlanc.

“It's taken me a long time to come forward,” says LeBlanc, who has been an outspoken critic of the state's COVID-19 nursing home policies. “I'm afraid of the retaliation, obviously. Look at the state of assisted living facilities and how the (Whitmer) administration covered up things throughout the pandemic. The attorney general never looked into it. So why would I approach the criminal justice system with Dana Nessel at the top?”

LeBlanc's accusations against Kornak, the state party treasurer, comes at a time when Michigan Democrats are trying to convince the public in an election year that they've done everything politically possible to protect the most vulnerable.

These are not the first questions about Kornak's financial conduct. She became the Democratic state party treasurer in 2019, according to state filings. The [Federal Election Commission](#) fined the Democratic state central committee \$19,000 last year for failing to itemize contributions. Kornak was cited as the responsible party.

Dana Nessel [tweeted](#) in April that she would investigate any and all improprieties committed against seniors and other vulnerable adults.

One wonders if the attorney general will pursue people with the same zeal who help with her re-election campaign?

Charlie LeDuff is a columnist for The Detroit News and host of "The No BS News Hour." His column appears on Wednesdays.

Amber McCann
Communications Director
Office of Public Information & Education
Michigan Department of Attorney General
Ph. [REDACTED] (cell)

From: Tanay, David (AG) <TanayD@michigan.gov>
Sent: Wednesday, July 13, 2022 8:11 AM
To: McCann, Amber (AG) <McCannA@michigan.gov>
Cc: Race, Stacy (AG) <RaceS@michigan.gov>; Macon, Drew (AG) <MaconD@michigan.gov>
Subject: Article in the Detroit News

Good morning, Amber. There is an article (opinion piece, I think) that caught my eye this morning and apparently it caught the AG's eye too. Unfortunately, I can only see the headline because it's behind the paywall for the News. Could someone on your staff get this article and send it to me to review?

<https://www.detroitnews.com/story/opinion/2022/07/13/leduff-nursing-home-accuses-top-democrat-suspect-billing/10033967002/>

Thanks!

Best,
David

From: [REDACTED]
To: [Bates, Lorie \(AG\)](#)
Subject: Kornak
Date: Tuesday, August 16, 2022 6:30:58 PM
Attachments: [Kornak zip file.zip](#)

**CAUTION: This is an External email. Please send suspicious emails to
abuse@michigan.gov**

Here is the zip file.
Let me know if you can access it.

[REDACTED] 248 [REDACTED]