



**ROBOCALL
CRACKDOWN TEAM**

CALLER ID SPOOFING

Don't trust your caller ID. Scammers can make any name or number show up on your caller ID. That's called spoofing.

1

HOW CAN IT HAPPEN?

Scammers use automated dialing software to set up robocalls. They decide what to display on your caller ID, sometimes making it look like a local call. Once they start calling, they can make million of calls over internet phone lines in minutes.

2

HOW DO I MAKE THEM STOP?

1. If it's not a number you recognize, don't pick up.
2. If you do pick up, hang up. If you press any numbers, you might get even more calls.
3. Use call-blocking software and talk to your service provider about your options.

3

REPORT ROBOCALLS

Report robocalls to the Department of Attorney General (mi.gov/robocalls) and to the FTC (ftc.gov/complaint). Additional robocall prevention information is available on the FTC's website (ftc.gov/calls).

Learn more about Attorney General Dana Nessel's crackdown on robocalls at mi.gov/robocalls.

REPORT UNWANTED CALLS: 877-765-8388

