



**ROBOCALL
CRACKDOWN TEAM**

LANDLINES

STOP ILLEGAL ROBOCALLS

1

CALL YOUR PHONE SERVICE PROVIDER

You may have options about how incoming calls are handled.

Unwanted calls may be stopped, ring silently, or go to a separate voicemail. Some services are free, but others may charge a monthly fee.

Please note: some call-blocking services may block legitimate calls.

AT&T: 800-331-0500; Comcast: 800-934-6489; WOW!: 866-496-9669; or
Verizon: 800-922-0204

2

INSTALL A CALL-BLOCKING DEVICE

You can purchase and install a call-blocking device (*i.e.*, small box that attaches to the phone). Some devices stop unwanted calls through blacklists that block known unwanted robocalls. Other devices rely on users to maintain a blacklist of blocked numbers.

- A **BLACKLIST** can be used to: stop unwanted calls; divert calls to an answering machine/voicemail; show a blinking light when an unwanted call comes in; or connect callers to a recording with options to let a real caller get through.
- Some devices use a **WHITELIST** of approved numbers which allow users to limit the calls that get through and set up “do not disturb” hours which send calls directly to a answering machine/voicemail.

3

ADD YOUR NUMBER TO THE DO NOT CALL REGISTRY

Add your phone number to the [National Do Not Call Registry](http://donotcall.gov) (donotcall.gov) or by calling 888-382-1222. This prohibits telemarketers from calling you.

REPORT ILLEGAL ROBOCALLS

877-765-8388



FILE ONLINE COMPLAINT/LEARN MORE

MI.GOV/ROBOCALLS