

Public Act 119 of 2023
Article 2, Section 805
Goodwill Flip the Script
Mid-Year Report

Sec. 805. (1) Funds appropriated in part 1 in the one time appropriations unit for Goodwill Flip the Script must be used solely for the purpose of expanding the program that serves a population of individuals aged 16 to 39 outside the area currently served by the program described in sections 414. The program shall target those who are entering the criminal justice system for the first or second time and shall assist those individuals through the following program types:

- (a) Alternative sentencing programs in partnership with a local district or circuit court.*
- (b) Educational recovery for special adult populations with high rates of illiteracy.*
- (c) Career development and continuing education for women.*

(2) The report required in section 414 shall include the expanded area's program performance measurements, the number of individuals diverted from incarceration, the number of individuals served, and outcomes of participants completing the program.

(3) Goodwill Flip the Script must submit a report by July 1 to the report recipients listed in section 205. The report must include the following information, as applicable:

- (a) A list of Program expenditures.*
- (b) The number of enrollees.*
- (c) The number of job placements.*
- (d) The rate of 30-day, 90-day, and 2-year employment retention post release.*
- (e) The number of individuals that successfully complete a court-ordered sentence.*
- (f) The 1-, 2-, and 3 -year return to prison rate, if available.*
- (g) Outcomes and performance measures.*

(4) Goodwill Flip the Script must comply with all the requirements set forth under section 807.

Sec. 807. (1) Outcomes and performance measurements for the Eastern Michigan University pilot program, the onetime Goodwill Flip the Script program, and the Nation Outside program must include at least the following, as applicable to each program or entity as stated in their goals:

- (a) The number of individuals who obtain critical documents within 90 days of release and the nature of those documents.*
- (b) The number of individuals who access at least one community resource such as housing or transportation within 90 days of release and the nature of that resource.*
- (c) The number of individuals who obtain medical insurance and a healthcare provider or providers within 90 days.*
- (d) The number of individuals who report increase social positive activity within 90 days of release.*
- (e) The number of individuals employed or enrolled in an educational or vocational program, or both within 60 – 90 days of release.*
- (f) The rate of job retention, housing, and education up to 12 months of release.*
- (g) The number of individuals in stable housing within 60 to 90 days of release.*
- (h) The number of individuals with adequate healthcare access, including access to medical, dental, behavioral health, and pharmacy services within 60-90 days of release.*
- (i) The recidivism rate in the first year, including a breakdown of procedural violations and new charges.*
- (j) With respect to recidivism, an accounting of procedural violations versus new charges.*
- (k) Substance use status, including alcohol, drug use, and smoking.*
- (l) Analysis of referral patterns.*
- (m) Comparison of de-identified client assessments.*
- (n) Civic engagement, including but not limited to, voter registration.*
- (o) Tracking office-based versus community-based sessions with clients, to search for correlations and causation with outcomes.*
- (p) Use of incentives.*
- (q) Differences in outcomes for reentry from jail versus prison.*
- (r) Participation satisfaction.*

- (s) Fidelity to program values such as confidentiality, code of ethics, and mutuality.
- (t) Use of evidence-based and best practices, such as motivational interviewing and restorative practices.
- (u) Supervisory performance reviews.
- (v) Reporting and documentation burden.
- (w) Use of technology, including social media.
- (x) Effectiveness of resource networks.
- (y) Time required per client.
- (z) Quality of life improvement or other health-related measures.
- (aa) Self-efficacy improvement.

(2) Any Data collected must be provided to the legislature and must be made available to accredited universities for research purposes.

With State of Michigan Appropriation funding support, Goodwill of Greater Detroit expanded its Flip the Script program by opening a location in Pontiac to service Oakland County residents. The Oakland County location opened for services on January 29, 2024. The below information reflects performance outcomes from **February 2024 – April 2024**.

Sec. 805

(a) A list of program expenditures: Program Expenditures – October 1, 2023 – April 30, 2024

• Program Staff Compensation (Salaries & Fringes)	\$186,231
• Program and Office Supplies	\$6,966
• Telephone Expenses	\$2,857
• Equipment Purchase, Copier Lease and Other	\$106,413
• Printing & Publication	\$1,958
• Travel Expenses (Mileage Reimbursement)	\$611
• Supportive Services	\$2,838
• Occupancy Cost	\$68,120
• M&G	<u>\$35,012</u>
Total Program Expenditures	\$411,006

(b) The number of Enrollees: 29

(c) The number of Job Placements: 8

(d) 30 Day Retention: 3

(e) Number of individuals that successfully complete a court-ordered sentence: this data is provided by MDOC at the end of the contract year

(f) The 1-, 2-, and 3 -year return to prison rate, if available: Not applicable to Goodwill Flip the Script as our programming is alternative sentencing/prison diversion not re-entry programming.

(g) Outcomes and performance measures: This data is captured at the end of the one-year service period.

Sec. 807

Many of the outcomes and performance measurements under this section of the boilerplate language stated “within xx days of release” or mentions tracking after release which is applicable for a prison re-entry program. Goodwill Flip the Script services provided are not prison re-entry services. Goodwill Flip the Script provides alternative sentencing/prison diversion services to offenders placed on probation with the goal of diverting those probationers from incarceration. Under Sec. 807 the following outcomes and performance measurement are not applicable to Goodwill Flip the Script, (a), (b), (d), (e), (f), (g), (h), (k), (o), (q).

(c) Number of individuals who obtained medical insurance and a healthcare provider or providers within 90 days: 0

- (i) The recidivism rate in the first year, including a breakdown of procedural violations and new charges: MDOC provides this data at the end of the contract year.
- (j) With respect to recidivism, an accounting of the procedural violations versus new charges: MDOC provides this data at the end of the contract year.
- (l) Analysis of the referral pattern: 10 referrals per month.
- (m) Comparison of de-identified client needs assessment: the comparison shows the most common needs are, housing, transportation, employment, and cognitive behavior programming.
- (n) Civic engagement, including but not limited to voter registration: Flip the Script has participant that need community service hours to volunteer for city wide neighborhood beautification efforts hosted by the Mayor's Office or City Council.
- (p) Use of incentives - Flip the Script uses incentives for education and employment
- Successful completion of each GED test - \$25 gift card
 - GED obtainment - \$150 gift card
 - Transportation assistance first two weeks of work - \$50 gift card
 - 30 days job retention - \$25 gift card
 - 60 days job retention - \$50 gift card
 - 90 days job retention - \$75 gift card
- (r) Participation satisfaction: internal survey conducted at the end of the contract year.
- (s) Fidelity to program values such as confidentiality, code of ethics, and mutuality: Flip the Script participants have a high level of fidelity for the program values as evident by limited altercations at our facilities.
- (t) Use of evidence based and best practices, such as motivational interviewing and restorative practices: Flip the Script utilizes motivational interviewing best practices within our case management service delivery strategy.
- (u) Supervisory performance reviews: Flip the Script sends monthly program performance updates to probation agents.
- (v) Reporting and documentation burden: none.
- (w) Use of technology, including social media: Flip the Script uses desktop computers, tablets, smartboards, and projectors for onsite program instruction and testing.
- (x) Effectiveness of resource network: Flip the Script is new to Oakland County and still building relationships with the resource ecosystem.
- (y) Time required per client: Flip the Script serves each probationer for one year.
- (z) Quality of life improvement or other health related measures: This data is captured at the end of the one-year service period through survey.
- (aa) Self-efficacy improvement: This data is captured at the end of the one-year service period.