

MI-VINE is an automated service that lets you track the custody status of offenders incarcerated in Michigan. You can also register to be notified by phone, email, and/or text message if the custody status of an offender changes.

Write down the following information, remove this panel, and keep it in a safe place:

Offender name

Offender number

CTN (Criminal Case Tracking Number - for court information)

Your four-digit PIN

- If you do not answer a notification call, MI-VINE will leave a message and will continue calling back until you enter your PIN or until up to 72 hours have passed. You may get a call from MI-VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- MI-VINE is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free MI-VINE number (1-800-770-7657) and press zero for a MI-VINE service representative.
- MI-VINE service representatives are available 24 hours a day, seven days a week to assist you.

## Offenders in state prisons

To register for notifications concerning offenders housed in state prisons, you must contact the Michigan Department of Corrections, Crime Victim Services Unit at 1-877-886-5401 (toll-free).

For additional information, visit the Michigan Department of Corrections' website at [www.michigan.gov/corrections](http://www.michigan.gov/corrections).



A service provided by the  
**Michigan Department of Health & Human Services,  
Crime Victim Services Commission**

in partnership with the:  
**Michigan Department of Corrections  
Office of the Attorney General  
Prosecuting Attorneys Coordinating Council  
Prosecuting Attorneys Association of Michigan  
Michigan Sheriffs' Association**

Do not rely solely on  
**MI-VINE for your safety.**  
If you feel you are in danger,  
call 911.

**Appriss**<sup>®</sup>  
Rev. 09/13

# Michigan VINE Service (MI-VINE)

Information & Notification for  
Offender Custody Status & Court Events



*Victims have the  
right to know.*



**1-800-770-7657**

TTY: 1-866-847-1298

**[www.vinelink.com](http://www.vinelink.com)**

A service provided by  
The Michigan Department of Health and Human Services,  
Crime Victim Services Commission

## CUSTODY INFORMATION

To access offender custody information:

- Call 1-800-770-7657
- Visit [www.vinelink.com](http://www.vinelink.com)
- Download the **VINEmobile** app
- TTY users, call 1-866-847-1298

## HOW DO I REGISTER?

If the offender is in custody, you can register to receive MI-VINE notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) to be used to confirm that the call is received. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.

See the back panel of this brochure for instructions on registering for notifications concerning offenders housed in state prisons.



## NOTIFICATION

Once registered, you will be notified about custody status changes for offenders housed in county jails and the Department of Corrections. Notifications will be made for events including the offender's release, transfer, escape, or death.

You will be notified about upcoming court events such as case status, dispositions, and hearing changes for scheduled court events.

When MI-VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets MI-VINE know that you received the call and will stop the service from calling you again.

No PIN is required to receive email or text message notifications. You will receive one email or text message notification when there is a change in custody or court event status.

**MI-VINE SERVICE**

**1-800-770-7657**

TTY: 1-866-847-1298

**[www.vinelink.com](http://www.vinelink.com)**

National Domestic Violence Hotline  
1-800-799-SAFE (1-800-799-7233)

Mothers Against Drunk Driving  
1-800-323-MADD (1-800-323-6233)

Michigan Coalition Against  
Domestic & Sexual Violence  
(517) 347-7000

Crime Victims Compensation Program  
(517) 373-7373

POMC National Hotline  
(Parents of Murdered Children)  
1-888-818-POMC (1-888-818-7662)

Michigan Department of Corrections  
Crime Victim Notification Unit  
1-877-886-5401

Prosecuting Attorneys Association  
of Michigan  
(517) 334-6060, ext. 807



## VINEmobile app



Search for "VINEmobile"  
where you get your apps.