

MI-VINE is an automated service that allows you to track an offender's custody status of offenders incarcerated in Michigan. You can register to be notified by phone, text and/or email if the custody status of an offender changes.

Write down the following information, tear off this panel, and keep in a safe place:

Offender name

Offender/Booking Number

CTN (Criminal Case Tracking Number - for court information)

Your four-digit PIN

- If you do not answer a notification call, MI-VINE will leave a message and will continue calling back until you enter your PIN or until up to 72 hours have passed. You may get a call from MI-VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- MI-VINE is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free MI-VINE number (1-800-770-7657) and press zero for a MI-VINE service representative.
- MI-VINE service representatives are available 24



Search for **"VINELink"**
from your mobile device app store.



A service provided by the:
Michigan Department of Health & Human Services,
Division of Victim Services

In partnership with the:
Michigan Department of Corrections
Office of the Attorney General
Prosecuting Attorneys Coordinating Council
Prosecuting Attorneys' Association of Michigan
Michigan Sheriffs' Association



Michigan VINE Service (MI-VINE)

Information & Notification for Offender
Custody Status & Court Event Information

**Victims have the
right to know**



Do not rely solely
on MI-VINE
for your safety.
If you feel you are in
danger, call 911.

1-800-770-7657
TTY: 1-866-847-1298
www.vinelink.com



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The Michigan Department of Health and Human Services,
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MICHIGAN VINE (MI-VINE)

INFORMATION

Call 1-800-770-7657, visit www.vinelink.com, or download the VINEmobile app and follow the instructions to get information about an offender's custody status or the status of a court case.

REGISTRATION

You can register to receive notifications by phone, email and text messaging.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that a call was received. Make sure your PIN is easy to remember.

No PIN is required for email or text message notification. You will receive one email or text message when there is a change in custody status or court event notification.

You may register for general release notification for offenders housed in state prisons through VINELINK. If you are a direct victim (an individual who has been directly affected by the actions of the MDOC offender) and you would like to receive additional notifications, such as upcoming parole hearings and decisions, please register with the Department of Correction's Crime Victims Notification Unit by calling 1-877-886-5401 (toll-free). For additional information, visit the Michigan Department of

NOTIFICATION

Once registered, you will be notified about custody status changes for offenders housed in county jails. Notifications will be made for events including the offenders release, transfer and escape.

You will be notified about upcoming court events such as case status, dispositions and hearing changes for scheduled court events.

For offenders housed in the Michigan Department of Corrections you will be notified of the offenders general release.

When MI-VINE calls, listen to the message then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets MI-VINE know that you received the call and will stop the service from calling you again.

No PIN is required to receive email or text message notifications. You will receive one email or text message notification when there is a change in custody or court event status.

VICTIM RESOURCES

Crime Victims Compensation Program
1-517-373-7373

Michigan Coalition Against Domestic & Sexual Violence
1-517-347-7000

Mothers Against Drunk Driving
www.madd.org
1-877-623-3435

Parents of Murdered Children
www.pomc.org
1-888-818-7662

Prosecuting Attorneys Association of Michigan
1-517-334-6060, ext. 807

National Domestic Violence Hotline
www.ndvh.org
1-800-799-7233
1-800-787-3224 (TTY)

National Organization for Victim Assistance
www.trynova.org
1-800-879-6682

Michigan Department of Corrections Crime Victim Notification Unit
1-877-886-5401



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