# Michigan VINE

## Empowering Victims. Protecting Communities.
## Free, Private, and Available 24/7

**1-800-770-7657 • VINELINK.com**

VINE is a free, confidential service that delivers timely and reliable information to victims, families, and community members at critical moments of the criminal justice process. Built on more than thirty years of experience supporting victims, VINE helps individuals make informed decisions and enhance their overall safety.

### Search for Information

- Search anonymously to find the information you need
- Get current custody status
- No account is required to search

### Get Updates That Matter

VINE can send notifications, such as custody status updates, when something changes. Never miss a critical status change.

### You choose how you are notified:

- Email
- Text message (SMS)
- Phone call
- Teletypewriter (TTY)
- In-app

### Help is Always Available

The VINE Customer First Center offers 24/7/365 live, sensitivity-trained support in over 240 languages to help you:

- Search for information
- Sign up for notifications
- Find victim services near you

### Find Support Services

Need support beyond notification? The VINE Service Provider Directory can connect you to local and national resources, including:

- Victim assistance
- Crisis support
- Basic needs
- Healthcare
- Counseling
- Legal assistance
- Financial assistance
- Children's services

**Visit VINELINK.com and select your state to get started!**

VINE®

# How to Use VINE

## 1 Search

Access up-to-date information throughout the criminal justice process. Search VINE anonymously: visit VINELink.com and choose your state, call the number at the bottom of this page, download the VINELink® mobile app, and/or TTY users can call 1-866-847-1298.

## 2 Registration

Register multiple phone numbers or email addresses to receive confidential updates:

- Visit VINELink.com
- Call 1-800-770-7657
- Download the VINELink mobile app
- TTY users, call 1-866-847-1298

## 3 Notifications

VINE provides automated notifications to ensure you are alerted to every critical status change. Notifications may come at any time, including overnight. If you choose to receive notification, VINE offers several options: Email, Text message, Phone call, TTY, and/or In-app.

## 4 Access Support Services

The VINE Service Provider Directory provides information and contact details for a range of supportive community resources. Click on FIND SERVICE PROVIDERS at VINELink.com to get started.

**Keep this information in a safe place:**

_____

**Offender Name/ Defendant/ Respondent Name**

_____

**Offender Number/ Case Number/ Protective Order Number**(where applicable)

_____

**Four-Digit PIN** (where applicable)

### IMPORTANT SAFETY REMINDER

Do not rely solely on VINE for your safety. If you feel unsafe or are in immediate danger, call 9-1-1 right away.

### Your Information is Protected

Your personal information is kept secure and confidential while you receive important updates.

### Stay Connected

If your phone number or email changes, you can update it at VINELink.com or by calling 1-800-770-7657.

### Download the VINELink mobile app.

Use the app to stay informed wherever you are. Search for "VINELink" in your app store or scan the QR code.

Download on the App Store | GET IT ON Google Play | SCAN ME

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