Multiple Employer Welfare Arrangements (MEWA)

Instructions for Application for Certificate of Authority

MEWAs are subject to the requirements and limitations of Chapter 70 of the Insurance Code.

Your application must comply with the formatting instructions outlined below. Applicant is expected to demonstrate that each licensing requirement is met. The Department of Insurance and Financial Services (DIFS) will not accept an incomplete application for filing.

Any questions regarding the application or application process should be addressed *prior* to submitting your application for review. Contact names and telephone numbers are at the end of these instructions.

The Applicant must inform the Application Coordinator (address and telephone number are provided at the end of these instructions) of any significant changes that occur or are discovered during the application review period. Amended forms must be promptly submitted if any changes occur, which materially affect the accuracy of the forms filed in support of the application.

INSTRUCTIONS

- 1. Submit a transmittal letter, original application with original signatures, and a \$200.00 application fee to the State of Michigan.
- 2. Complete the application checklist and provide all narratives and documents as described in the application packet. If any information does not relate to your organization, use "N/A" (not applicable), and provide an explanation why it is not applicable.
- 3. Properly tab documents to correspond with the application checklist.
- 4. Designate the status on the first page of each contract/agreement (i.e., draft, proposed, executed, etc.)
- 5. Submit the Articles of Incorporation and Bylaws of the sponsoring association or group. If there are no Articles of Incorporation, please explain. Bylaws should contain, at a minimum, the following information: location of the registered office; location of the books and records; process for nominating, electing and filling vacancies; date of annual meeting; board of trustees meeting requirements; and definition of quorum. Include copies of any other documents that describe the rights and obligations of employers, employees, and beneficiaries with respect to the MEWA.
- 6. Submit a true copy of Applicant's trust agreement. Refer to Form FIS 0341 to make sure all required language is in the trust agreement.
- 7. Submit an organizational chart that identifies interrelationships between the Applicant, the sponsoring association or group, subsidiaries, parent company, and any other affiliates. Include ownership percentages.

- 8. Provide a completed affiliate disclosure statement for each Officer and Trustee.
- 9. <u>Business Plan</u>:

The business plan should be an integral part of the management and oversight of a MEWA. The plan should be comprehensive, developed through in-depth planning by the MEWA's organizers and management. It should establish the MEWA's goals and objectives. The business plan should cover three years and provide detailed explanations of actions that are proposed to accomplish the primary functions of the MEWA. The description should provide enough detail to demonstrate that the MEWA has a reasonable chance for success, will operate in a safe and sound manner, and will operate in compliance with Chapter 70 of the Insurance Code.

The Business Plan should include:

- Table of Contents
- Executive Summary
- Description of Business
 - A. Purpose of the MEWA.
 - B. Identification of members.
 - C. List and describe the general terms of the planned products and services to be offered (health, dental, etc.).
 - D. Explain if a Third Party Administrator (TPA) will be utilized and how the TPA was selected, if applicable.
 - E. Explain how the MEWA can control costs more efficiently than a health insurer.
 - F. Explain what safeguards the MEWA will use to monitor and control any outside contractors or service providers that it will utilize.
 - G. Explain how claims will be processed.
 - H. Explain sources of MEWA funding, how members will be assessed, and any limitations on assessments. Describe sources of additional funding should it become necessary.
 - I. Discuss investment policies.
 - J. State who will be performing the audit functions for the MEWA.
 - K. Describe the MEWA's current and/or proposed accounting and internal control systems.
 - L. Disclose any pledged assets or loans.
 - M. Describe the economic forecast for the first three years of the plan. The plan should cover the most likely scenario and discuss possible economic downturns. Indicate any national, regional, or local economic factors that may affect the operations of the MEWA. Include an analysis of any anticipated changes in the market, the factors influencing those changes, and the effect they will have on the MEWA.
 - N. Describe the organizational structure and provide an organizational chart indicating the number of officers and employees. Describe the duties and responsibilities of the trustees and any senior officers. Describe any committees that are or will be established, if applicable.
- <u>TPA arrangement</u>: Describe how the TPA was selected (if applicable), and what safeguards the MEWA has developed to monitor the TPA functions. A copy of the contract with the TPA must be submitted with the application. A copy of the TPA's fidelity bond must also be provided, along with justification of the level of coverage.
- 11. Submit detailed plan describing how the MEWA will handle claims in the event of dissolution. The director will evaluate these procedures based on each MEWA's individual circumstances.

- 12. <u>Financial Statements and Projections</u>: Projections and assumptions should be calculated on Exhibit 1 provided in the application. Applicant should clearly outline the assumptions used to develop the projections. The projections should be for three years, a current financial statement must also be provided. The Applicant should also disclose the source of the MEWA's funding.
- 13. Submit proof of the fidelity bond. Justification must also be submitted on how the MEWA arrived at the level of coverage for the fidelity bond.
- 14. Submit an actuarial opinion. The actuarial opinion should discuss the pricing and the modeling used to develop the rates and the methodology used.
- 15. The MEWA must provide a deposit for the protection of subscribers at a level deemed appropriate by the director. This must be set up with the Department of Treasury and in a form acceptable to the director. The amount of the deposit will be evaluated based on each MEWA's individual circumstances and risk factors. One of the major risk factors will be the premium volume. After review and analysis of the application, DIFS will notify Applicant of the deposit amount required. The MEWA will need to set up the deposit with the Department of Treasury.
- 16. <u>Cash reserves</u>: Within 60 days after the end of each fiscal quarter, the MEWA must submit a report certifying it maintains the minimum cash reserves as required under Section 500.7040 (1)(c), of the Michigan Insurance Code. This code section requires the MEWA to maintain minimum cash reserves of not less than 25% of the aggregate contributions in the current fiscal year or not less than 35% of the claims paid in the preceding fiscal year, whichever is greater. Reserves shall be calculated with proper actuarial calculations of all of the following: known claims, paid and outstanding; a history of incurred but not reported claims; claims handling expenses; unearned premiums; an estimate for bad debts; a trend factor; and a schedule of premium contributions, rates and renewal projections. The cash reserves established shall be maintained in a separate, identifiable account and shall not be commingled with other funds of the MEWA.
- 17. Letter of Credit in lieu of cash reserves: Cash reserves as defined in the statute mean federally guaranteed obligations that have a fixed recoverable principal amount, or an irrevocable and unconditional letter of credit. The MEWA needs to submit to the director, within 60 days after the end of each fiscal quarter, a report certifying it maintains the minimum cash reserves. A letter of credit can be counted towards cash reserves. Letters of credit must be irrevocable, unconditional and acceptable to the director and drawn on a federally insured financial institution.
- 18. Proof of excess loss insurance: A MEWA must submit for the director's approval a copy of its excess loss insurance. Retention of more than \$25,000 will need justification on why this amount would not be detrimental to the solvency and stability of the MEWA, considering the MEWA's past and expected experience, size, reserves, contribution rates, and proposed excess rates. The director may require the MEWA to obtain an aggregate excess loss policy, if it is determined that coverage is necessary. If more than one excess loss policy is obtained, the policy expiration dates shall be the same. The excess loss insurance will indemnify the MEWA for all losses in excess of a specified amount per covered person, per year, for all medical, surgical, hospital care, accident, disability, or death benefits the MEWA offers. It may be in the form of incurred basis stop-loss insurance. Required excess loss insurance policies shall be noncancelable for a minimum of one year for any cause except nonpayment of premium, for which the MEWA shall be given a minimum grace period of 31 days. The insurance shall be issued by an insurer authorized

to do business in this state, in an amount approved by the director. The binder or policy shall provide not less than 30 days' notice of cancellation to the director.

19. Maintain an exact copy of the application to facilitate answering questions regarding the application and for reference purposes.

Questions pertaining to the completion of this application may be directed to the appropriate person listed below:

Corporate Documents, Application form and checklist, Articles, Bylaws, Consent to Service, Trust Agreement Office of Insurance Evaluation Application Coordinator	517-284-8756
Financial Statements and Projections, Fidelity Bond, Cash Reserves, Letter of Credit, Proof of Excess Loss Insurance, TPA arrangements Office of Insurance Evaluation	517-284-8762
Master Contracts, Certificates of Coverage, Rate Schedule, TPA arrangements Office of Insurance Rates and Forms	517-284-8715
Deposit Michigan Department of Treasury Short Term Investments	517-335-5900
Mail the completed application to: Department of Insurance and Financial Services Office of Insurance Evaluation Attn: Application Coordinator Stevens T. Mason Building, 7th Floor 535 W. Allegan Street Lansing, MI 48933-1521 OR P.O. Box 30220 Lansing, MI 48909-7720	

FIS 0335 (06/15) Department of Insurance and Financial Services Checklist for MEWA Applicants

MEWA applicants: Each of the following items is required before we can process your application for a certificate of authority to conduct business as a Multiple Employer Welfare Arrangement in Michigan. Use this checklist to assure that your filing is complete. Incomplete filings will be returned without review. Application fees are non-transferrable and non-refundable.

Name of MEWA

plete. Incomplete filings will be returned without review. Application fees are transferrable and non-refundable.
Letter of transmittal describing the filing and containing any pertinent information not listed below
Form FIS 0336 Consent to Service-Multiple Employer Welfare Arrangement
Form FIS 0340 MEWA Application for Certificate of Authority with original signature
Form FIS 0342 Affiliate Disclosure Statement with original signature for each Officer of the MEWA and each member of the Board of Trustees, Executive Committee, and any other governing body
Form FIS 0341 MEWA Trust Agreement Checklist with required checklist items and Trust Agreement attached
Form FIS 0351 MEWA Certificate of Coverage Checklist with required checklist items and Certificate of Coverage attached
Form FIS 0352 MEWA Grievance Procedure Checklist with required checklist items and Grievance Procedure attached
Form FIS 0353 MEWA Rate Filing Requirements Checklist with required checklist items and Rate Schedules attached
Articles and bylaws of the sponsoring association or group
Other MEWA organizational documents if any
List of Association or group members and a description of their relationship
Master contract and certificates of coverage
Benefit plans and descriptions including copies of printed materials
An organizational chart showing all related subsidiary, parent and peer entities of the sponsoring association of group
Detailed business plan
Detailed plan for handling claims in the event of dissolution
A complete copy of MEWA's Third Party Administrator (TPA) service agreement
Evidence of TPA bonding
Evidence that trustees have secured the fidelity of MEWA officers or agents who handle MEWA funds
Pro Forma financial statements for three years (Exhibit 1)
Current financial statement
Actuarial opinion
Proof of excess loss insurance
Letter of credit (if applicable)
A check in the amount of \$200 payable in US Dollars to: State of Michigan
A copy of this completed checklist (Form FIS 0335)

Send your complete application package:

By Mail To: Department of Insurance and Financial Services Office of Insurance Evaluation P.O. Box 30220 Lansing MI 48909-7720 By Delivery To: Department of Insurance and Financial Services Office of Insurance Evaluation 530 W. Allegan Street, 7th Floor Lansing, MI 48933



Michigan Department of Insurance and Financial Services

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Visit DIFS online at: www.michigan.gov/difs Phone DIFS toll-free at: 877-999-6442

Consent to Service – Multiple Employer Welfare Arrangement

Name of applicant Multiple Employer Welfare Arrangement

a Multiple Employer Welfare Arrangement doing business under and by the virtue of the laws of the State of Michigan having been authorized or having applied to act as a Multiple Employer Welfare Arrangement in the State of Michigan, and for the purpose of complying with the provisions of MCLA 500.7012(2), does hereby make, constitute, and appoint the Director of the Department of Insurance and Financial Services of the State of Michigan as its lawful attorney in State of Michigan, on whom all process of law may be served in any action or proceeding under current or future laws and statues of Michigan in which said Multiple Employer Welfare Arrangement is a party. Further, said Multiple Employer Welfare Arrangement hereby stipulates and agrees that any legal process affecting such Multiple Employer Welfare Arrangement served upon the Director of the Department of Insurance and Financial Services, or designated Deputy, shall have the same effect as if personally served upon the Multiple Employer Welfare Arrangement and shall be deemed sufficient service on said Multiple Employer Welfare Arrangement. This appointment shall remain in force as long as any liability shall remain within the State of Michigan. When process against or affecting said Multiple Employer Welfare Arrangement is served on the Director of the Department of Insurance and Financial Services, or designated Deputy, a copy of such process shall be mailed to:

Enter complete address		
Signed in the City of	in the State of	
on the day of		
Signature of Principal of the MEW	A	Signer's name and title typed or printed

PA 218 of 1956 provides that each MEWA shall appoint the Director as its registered agent for purposes of service of process.

Department of Insurance and Financial Services Office of Insurance Evaluation PO Box 30220 Lansing, MI 48909-7720



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Multiple Employer Welfare Arrangement (MEWA) Application for Certificate of Authority

Name	of MEWA		Contact person's name and title		
	s of MEWA principal administrative office is nclude street address)		Contact person's Email address	Contact person's phone	
Number	r, street and floor or suite number		Toll free phone number	Fax number	
PO Box					
City	State	Zip	This is an application for a certificate of authority to conduct business as a multiple employer welfare arrangement in Michigan for the purpose of providing the following <i>(check all that apply)</i> Medical, surgical or hospital care or benefits Other benefits in the event of an accident Accidental death or dismemberment benefits		
Name c	of Sponsoring Entity (the association or other entity s	ponsoring the MEWA)	 Disability income benefit Death benefits Dental care or benefits Vision care or benefits Pre-paid legal coverage 	iits	
	Sponsoring Entity Please attach a complete list of Association or group members	Tax ID number			

Describe how members of the sponsoring entity meet the statutory requirements to be in the same trade or industry:

Describe the activities that the sponsoring entity provides for its members other than sponsoring of the MEWA:

How long has the sponsoring entity	Projected number of EMPLOYERS who	Projected number of individual EMPLOYEES who
been in existence?	will be participating in the MEWA:	will be participating in the MEWA:

PA 218 of 1956 as amended "The Insurance Code" requires submission by Multiple Employer Welfare Arrangements requesting a Michigan Certificate of Authority. Failure to properly complete and file or amend this form may result in denial or revocation of Certificate of Authority, or other compliance action.



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Name Title Name Title	► ALL officers of the MEWA		ALL member of the Board of Trustees, Executive Committee, and any other governing body			
	Name	Title	Name	Title		

Each person listed above must complete and attach form FIS 0342 "MEWA Affiliate Disclosure Statement."

Certification

I certify that I am authorized and directed to file this application for a Certificate of Authority to operate as a Multiple Employer Welfare Arrangement. I swear under penalties of perjury that the information above and attached is true, accurate and complete.

Signature of Officer of Sponsoring Entity	Date Signed	Signer's Name and Title (typed or printed)	

Complete and attach all checklist items including check or money order for \$200.00 payable in US Dollars to: State of Michigan

Send your complete application package:

By Mail To: Department of Insurance and Financial Services Office of Insurance Evaluation PO Box 30220 Lansing MI 48909-7720 By Delivery To: Department of Insurance and Financial Services Office of Insurance Evaluation 530 W. Allegan Street, 7th Floor Lansing MI 48933

MEWA Trust Arrangement Checklist

Use this form when initially submitting your trust agreement. Each item must be addressed. Item number one must be contained in the MEWA's Trust Agreement. The remaining items must be included in either the trust agreement, articles, or bylaws of the MEWA. When your filing is complete, use the space on this form to indicate the location of each item.

Name of MEWA

	Location of I	tem
Item to address:	Document and Article Reference	
 Each trust agreement, whether covered by ERISA or not, must provide trust assets will never inure to benefit of any employer and will be held for the exclusive purposes of providing benefits to participants and their beneficiaries and defraying the reasonable expenses of administering the plan consistent with 29 USC 1103[c]. 		
2. A procedure to inform persons covered by the trust of the names and addresses of the trustees.		
3. Powers duties and obligations of the trustees (see MCL 500.7026, 500.7028, 500.7030, 500.7032 and 500.7034).		
4. The terms and conditions under which employers participate in the trust.		
5. Provisions which insure that the plan is controlled and sponsored directly by the participating employers or employee members or both (MCL 500.7011(A)(iv)).		
 The method of appointing, replacing and/or removing a trustee (MCL 500.7026[3] sets for certain requirements). 		
The method for amending the trust (MCL 500.7026[1] requires trust amendments be filed with and approved by the Director before taking effect).		
 The method of funding the trust, including the authority to assess contingent or additional premiums to members to restore cash reserves. 		
The method of distributing trust assets in the event the trust is terminated, including the authority to assess members for the funding of unpaid liabilities.		

When all items are complete, attach a true copy of the trust agreement. Submit with your MEWA application filing.



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Multiple Employer Welfare Arrangements (MEWA) Affiliate Disclosure Statement

To be completed by all members of the board of trustees, executive committee or other governing board or committee, and officers of the MEWA. Please type or print. For any of the questions 12 – 26 that are answered "yes," please explain on a separate sheet(s). Also, put the question number it relates to next to the response.

ame of MEWA:									
our present or proposed position with MEWA:									
Individual's full legal name: Mr. Mrs. Ms. (Last)	(First)	(Middle)	(Suffix i.e. Jr., Sr., III)						
Have you ever changed your name?	🛛 Yes 🖓	No							
If yes , state the reason for the change	н:								
List other names used:									
Social Security Number:									
Date of Birth://///////									
(City)		(State)							
List your residence for the last five year	ars, starting with your current a	ddress:							
(Address)	(City)	(State) (.	Zip Code)						
List your business address:									
(Address)	(City)	(Sta	te) (Zip Code)						
List your daytime telephone:									

8. Employment record for the past 5 years (director, officer or member):

	<u>Date</u>		Name of Organiza	tion/ E	mployer	and Add	<u>ress</u>		Title/ Office	e Held		
	Business of c	current en	nployer:									
9.	Present empl	loyer may	/ be contacted?		Yes		No					
	Former emplo	oyers ma	y be contacted?		Yes		No					
10.			ion you currently I MEWA, a MEWA p									t, or other
11.	Have you or	your spou	use ever been affilia	ated or	associa	ted with	an insura	ance entity re	gulated by a	ny Departr	ment of Insur	rance?
	🗋 Yes		No									
	lf yes , list suc	ch entities	s and state of domi	cile.								
	Name of spo	use, if ap	plicable:									
	(Last)			(F	irst)				(Middle)			
12.	has a co	ntract, ag	nber of your family greement or other ip with the MEWA?	arrang								
	🗋 Yes		No									
	b. If no , do y	ou anticip	pate that the relatio	nship	describe	d above	will occu	r in the succe	eding three	years?		
	🗋 Yes		No									
13.	List any entity power):	y in whicł	n you control direct	y/indir	ectly, or	own lega	ally/bene	ficially, 10% (or more of	the outsta	nding stock	(in voting
	Is any of the	stock is p	ledged or hypothed	ated?								
	🖵 Yes		No									

	14.	a. Hav	e you	even	been	in a	position	that	required	а	fidelity	bond?
--	-----	--------	-------	------	------	------	----------	------	----------	---	----------	-------

		Yes		No
	b. If y	es, were cl	laims ı	made on the bond?
		Yes		No
	c. Hav	ve you eve	r beer	n denied an individual fidelity bond, or had a bond canceled or revoked?
	ΠY	′es		No
15.				d a professional, occupation or vocational license by a public or governmental licensing agency or regulatory a license been suspended or revoked?
		Yes		No
16.	Have	you ever p	particip	pated in the formation of a MEWA?
	ΠY	′es		No
	lf yes	, provide tł	he nan	ne and address of each MEWA, date, position held, and reason for leaving on a separate sheet.
17.	Have	you ever d	declare	ed bankruptcy?
		Yes		No
18.	Have	you ever h	nad a d	sivil judgment against you?
		Yes		Νο
19.	Have	you ever b	been fo	bund liable in a civil action for fraud?
		Yes		Νο
	If yes	, include d	ate, na	ature of action, name of accusing party, and address on a separate sheet.
20.	Have ageno		been	the subject of a cease and desist order, or entered into a settlement with any state or Federal regulatory
		Yes		No
	lf yes	, please lis	st date	, nature of action, name of agency, and address on a separate sheet.
21.				an officer, director, trustee, key employee, or controlling stockholder of any entity that, while in such solvent, was placed under supervision, receivership, rehabilitation, liquidation or conservatorship?
		Yes		No
22.				thority or license to do business of any entity of which you were an officer, director, key management person, der been suspended or revoked while you occupied such position(s)?
		Yes		No
23.				amed a defendant in a suit or administrative hearing brought by any public or governmental licensing agency for violation of, or to prevent the violation of, any securities or insurance law?

If yes, explain date, nature of action, name of accusing party, and address on a separate sheet.

[🗋] Yes 🗖 No

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- 24. a. Have you been convicted, had a sentence imposed or suspended, had pronouncement of a sentence suspended, or been pardoned for conviction of or plead guilty or nolo contendere to an information or indictment charging a felony, misdemeanor involving embezzlement, theft, larceny, mail fraud, a violation of corporate securities statute, or have you been subject to disciplinary proceedings by a federal or state regulatory agency?
 - Yes No
 - b. Has any company been so charged, allegedly as a result of any action or conduct on your part?
 - 🖵 Yes 🗖 No
- 25. Have you ever been found in violation of, pled no contest to, or settled any proceeding involving insurance law, regulation or rule, or state or federal securities laws, regulations or rules?
 - Yes No
- 26. Have you ever engaged in business under a fictitious firm name either as an individual or in the partnership or corporation form?
 - 🖵 Yes 🗖 No

I certify, under penalty of perjury, that I have examined each of the questions asked in this Affiliate Disclosure Statement and affirm that my responses are true and complete to the best of my knowledge and belief. I understand that if there is any substantial change to the information given in this statement, I am required to amend this statement and submit it to the Director of the Department of Insurance and Financial Services within 30 days of the change.

Individual's Signature

Typed Name

Date

The above named individual personally appeared before me and/or is personally known to me. The individual deposes and says that he/she executed the above Affiliate Disclosure Statement and the responses are true and correct to the best of his/her knowledge and belief.

Subscribed and sworn to before me this _____ day of _____ 20 ____.

Notary Public Signature

My Commission Expires (Date)

PA 218 of 1956 as amended requires submission by all members of the board of trustees, executive committee or other governing board or committee, and officers of a MEWA applying for a Certificate of Authority in Michigan. Failure to properly complete and file this statement may result in denial or revocation of a MEWA's Certificate of Authority, or other compliance action.



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Multiple Employer Welfare Arrangement (MEWA) Certificate of Coverage Requirements Checklist

BASIC CERTIFICATE OF COVERAGE REQUIREMENTS FOR MEWAS

Section 500.7060 states in part that MEWAs are subject to additional sections and chapters in the same manner as an insurer authorized to transact insurance in this state. Included in the requirements are chapters 22, 34, & 36 of the Insurance Code. Listed below are pertinent sections that need to be included in your certificates. Check each of the items as you verify that they are included. Include completed checklist with your MEWA application filing.

Items in the following table must be included in your certificate of coverage: (do not make your MEWA application filing until each of these items is included)

MCL 500.7020	Issuance of policies by MEWA; premium or premium deposit; contingent premium; restoration of cash reserves
MCL 500.7044	A MEWA shall provide the following written notice to each individual covered by the plan: a) the fact that individuals covered by the
	plan are only partially insured; b) the fact that in the event the plan or MEWA does not ultimately pay medical expenses that are
	eligible for payment under the plan for any reason, the individuals covered by the plan may be liable for those expenses
MCL 500.3403	Individual disability insurance policy; coverage for newly born children; notice of birth; payment of premium
MCL 500.3406a	Hospital, medical or surgical expense incurred policy; mastectomy benefit coverage required
MCL 500.3406b	Coverage for mental health services by mental health care provider
MCL 500.3406c	Hospice care; definition; description of coverage
MCL 500.3406d	Coverage for breast cancer diagnostic services, breast cancer outpatient treatment services, and breast cancer rehabilitative services;
	coverage for breast cancer screening mammography; definitions
MCL 500.3406e	Coverage for drugs used in antineoplastic therapy and cost of its administration; conditions
MCL 500.3406k	Emergency health services; medical services coverage; "stabilization" defined
MCL 500.34060	Insurer providing prescription drug coverage; formulary restrictions
MCL 500.3406p	Establishment of program to prevent onset of clinical diabetes required; report; coverages; "diabetes" defined
MCL 500.3406r	Coverage for obstetrical and gynecological services by physician or nurse midwife
MCL 500.3406s	Diagnosis and treatment of autism spectrum disorders; coverage; prohibition; availability of other benefits; conditions; qualified health
	plan offered through American health benefit exchange pursuant to federal law; short-term or 1-time limited duration policy or
	certificate; prescription drug plan; coordinated benefits; definitions
MCL 500. 3425	Group disability insurance policy; substance abuse

A MEWA may contract with provider networks either directly or through its third party administrator. Members are required to seek care through network providers in order for the highest level of benefits to be paid. If the Applicant intends to use such an arrangement, the following must be addressed in the certificate of coverage:

a) How to obtain a list of participating providers.
b) Whether or not members need to choose a primary care physician from that list of participating providers.
c) Notice to the member that it is their responsibility to determine whether a provider participates in the network before a service is received.
d) In what instances prior authorization of specialty services or other services is required.
e) Instructions on how a member obtains prior authorization for services, when necessary.
f) A description of the difference in reimbursement for services from network and non-network providers.
g) A description of balance billing should be included. (This is the difference between the amounts determined to be payment in full for covered services from a network provider and a non-network provider's charge).
h) A description of how payment is determined for emergency services obtained from non-network providers.
i) A description of how payment is determined for services from non-network providers when no network provider is available to perform medically necessary covered services.

It is STRONGLY SUGGESTED that items in the following table be included in your certificate of coverage:

- $\hfill\square$ Name and address of organization
- Definitions of terms subject to interpretation
- □ The effective date and duration of coverage
- $\hfill\square$ The conditions of eligibility
- A statement of responsibility for payments
- □ A description of specific benefits and services available under the contract with respective copayments and deductibles
- □ A description of emergency services
- A specific description of any limitation, exclusion, and exception, including any preexisting condition limitation, grouped together with captions in boldfaced type
- Covenants of the subscriber shall address all of the following subjects: timely payments; nonassignent of benefits; truth in application and statements; notification of change in address; theft of membership identification
- A statement of subrogation and coordination of benefits provisions, including any responsibility of the enrollee to cooperate
- Provisions for adding new family members or other acquired dependents
- Provisions for grace periods for late payment
- □ A description of any specific terms under which the MEWA or subscriber can terminate the contract
- □ A statement of the nonassignability of the contract

PA 218 of 1956 as amended requires submission by MEWA applicants. Failure to properly file may result in denial of or compliance action against your MEWA Certificate of Authority.



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MEWA Name

REQUIRED GRIEVANCE PROCEDURE ELEMENTS MCL 500.2213

Check each of the items as you verify that they are included. Include completed checklist with your MEWA application filing.

a)	Provides for a designated person responsible for administering grievance system, and serving as Life and Health Section's contact person.
b)	Provides a designated person or telephone number for receiving grievances. Fax and e-mail would also be helpful, if available.
c)	A method that ensures full investigation of a grievance.
d)	Provides for timely notification to the insured or enrollee as to the progress of an investigation.
e)	Provides an insured or enrollee the right to appear before a designated person or committee to present a grievance.
f)	Provides for notification in plain English to the insured or enrollee of the results of the insurer's, health maintenance organization's, or MEWA's investigation and for advisement of the insured's or enrollee's right to review of the grievance by the director or by an independent review organization under the patient's right to independent review act, MCL 550.1901 to 550.1929.
g)	Provide summary data on the number and types of grievances filed. This summary data for the prior calendar year shall be filed annually with the director on forms provided by the director.
h)	Provide for periodic management and governing body review of the data to assure that appropriate actions have been taken.
i)	Provides for copies of all grievances and responses to be available at the principle office of the insurer, health maintenance organization, or MEWA for inspection by the director for 2 years following the year the grievance was filed.
j)	When an adverse determination is made, a written statement in plain English containing the reasons for the adverse determination is provided to the insured or enrollee along with written notifications as required under the patient's right to independent review act, MCL 550.1901 to 550.1929.
k)	That a final determination will be made in writing by the insurer. health maintenance organization, or MEWA not later than 30 calendar days after a formal preservice grievance is submitted or 60 calendar days after a formal postservice grievance is submitted in writing by the insured or enrollee. The 30-calendarday period or 60-calendar-day period, as applicable , may be tolled, however, for any period of time the insured or enrollee is permitted to take under the procedure and for a period of time that shall not exceed 10 business days if the insurer, health maintenance organization, or MEWA has not received information from a health care facility or health professional.
l)	That a determination will be made by the insurer, health maintenance organization, or MEWA not later than 72 hours after receipt of an expedited grievance . Within 10 days after receipt of a determination , the insured or enrollee may request a determination of the matter by the director or his or her designee or by an independent review organization under the patient's right to independent review act. If the determination by the insurer , health maintenance organization, or MEWA is made orally, the insurer, health maintenance organization, or MEWA shall provide a written confirmation of the determination to the insured or enrollee not later than 2 business days after the oral determination . An expedited grievance under this subdivision applies if a grievance is submitted and a physician, orally or in writing, substantiates that the time frame for a grievance under subdivision (k) would seriously jeopardize the life or health of the insured or enrollee or would jeopardize the insured's or enrollee's ability to regain maximum function.
m)	That the insured or enrollee has the right to a determination of the matter by the director or his or her designee or by an independent review organization under the patient's right to independent review act, MCL 550.1901 to 550.1929.

PA 218 of 1956 as amended requires submission by MEWA applicants. Failure to properly file may result in denial of or compliance action against your MEWA Certificate of Authority.



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Check each of the items as you verify that they are included. Include completed checklist with your MEWA application filing.

Required Elements

	 a) Applications from at least two (2) employers covering at least 200 participating employees. Annual gross premiums must be at least \$20,000 for vision only plans, \$75,000 for dental only plans, and \$200,000 for all other plans. 500.7011(b)
	b) If applicable, separate rate schedules for medical, dental, vision, disability, death benefit, and prepaid legal benefits. 500.7006

Highly Suggested Documentation

a) Written explanation regarding trend derivation for renewals.
b) Breakdown of cost and utilization by category i.e., outpatient/inpatient, office visits, prescription drugs, x-ray, maternity etc.
c) Support for administrative expense loads.
d) Written explanation of rating methodology.
e) Any other information which supports how premium rates were derived.

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MEWA Name