

SURPRISE MEDICAL BILLING ARBITRATOR Application, Annual Attestation, and Change of Information

Michigan Department of Insurance and Financial Services
Office of Research, Rules, and Appeals
DIFS-SurpriseBilling@michigan.gov
Fax: 517-763-0305

Instructions: In order to provide binding arbitration pursuant to MCL 333.24511 of the Public Health Code, 1978 PA 368, a person must submit this form to apply for inclusion on the Approved Arbitrators List. After initial approval, arbitrators must submit this form a) to notify the Department of Insurance and Financial Services (DIFS) of any change in information previously provided to DIFS and b) to make an annual attestation that information provided to DIFS remains complete and accurate. Send this completed form and attachment(s) to the above email address or fax number.

Please note: If you are approved for inclusion on Approved Arbitrators List, all information provided under Section I and Section III will be publicly available on the Approved Arbitrators List.

I. CONTACT INFORMATION

Name: Karen Boyd Williams		
Address (Street): P.O. Box 2115		
City: Mansfield	State: TX	Zip Code: 76063
Telephone Number: (469) 626-6597	Email Address: karenbwilliams@karenbwilliamslaw.com	
Website (if applicable):	Firm or Company Name (if applicable): Law Office of Karen Boyd Williams	

II. APPROVAL INFORMATION

Check only one:

<input checked="" type="checkbox"/> I am applying for initial approval as an arbitrator and am not currently on the Approved Arbitrators List. This form must be submitted no later than 60 days prior to the date you wish to begin providing arbitration services. Please complete only Section III below.
<input type="checkbox"/> I am currently on the Approved Arbitrators List and am making an annual attestation that information provided to DIFS remains complete and accurate. This form must be submitted no later than 60 days prior to the date your initial approval renews. Please consult your approval letter to determine your renewal date. Please do NOT complete Section III or IV below.
<input type="checkbox"/> I am currently on the Approved Arbitrators List and am informing DIFS of a change in information or requesting removal from the Approved Arbitrators List. This form must be submitted within 30 days of the change. Please complete only Section IV below.



Michigan Department of Insurance and Financial Services

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III. APPLICATION FOR INITIAL APPROVAL

In order to be included on the Approved Arbitrators List, you must be trained by the American Arbitration Association and/or the American Health Law Association. In addition, we request that you include information related to association memberships and experience so that this information can be included on the Approved Arbitrators List to assist parties in selecting an arbitrator.

(a) Check all that apply and attach documentation of your training:

<input checked="" type="checkbox"/> I am trained by the American Arbitration Association, and I have attached documentation of my training to this form.
<input type="checkbox"/> I am trained by the American Health Law Association, and I have attached documentation of my training to this form.

(b) List all active association memberships related to health care or alternative dispute resolution:

American Health Law Association

(c) Provide a brief description of your experience related to health care, balance billing, and/or surprise billing alternative dispute resolution.

I have been arbitrating balance billing matters since 2020. I have conducted more than 140 arbitrations, and I am currently on the ADR balance billing rosters for the Texas Department of Insurance, Colorado Division of Insurance, Balance Billing Virginia, and Washington State Office of the Insurance Commissioner. I am a neutral for the American Health Law Association, and I also completed, in 2021, AAA's course Exercises for Improving Impartiality: Becoming a Better Arbitrator, David Waddell.

IV. CHANGE IN INFORMATION OR REQUEST FOR REMOVAL

<input type="checkbox"/> I am notifying DIFS of change(s) in the information from my most recent submission. Please describe the change(s) below:
<input type="checkbox"/> I am requesting that I be removed from the Approved Arbitrators List. Please provide the requested effective date of the removal:

V. SIGNATURE

By signing this form, I understand that I will respond to DIFS' inquiries regarding the contents of this form and any required document(s) that are attached. I certify that the information included on this form is correct and complete to the best of my knowledge.

I further understand that submitting false or misleading information may cause my application to be denied or my removal from the DIFS Approved Arbitrators List and may subject me to penalties as provided by law.

Signature: 	Title: Arbitrator	Date: February 21, 2022
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