

Department of Insurance and Financial Services
Patient's Right to Independent Review Act Orders
 NOVEMBER 2021

Case Number	Date of Order	Company Name	Case Type	Outcome	Brief Description
200770	11/1/2021	Priority Health	Medical	Upheld	Behavioral Health Services
200882	11/1/2021	Priority Health	Contractual	Upheld	Out-of-Network Provider
200668	11/1/2021	Guardian	Medical	Upheld	Dental Services
200772	11/1/2021	BCBSM	Contractual	Upheld	Dental Surgery
200947	11/1/2021	BCBSM	Contractual	Upheld	Medical Services
200523	11/1/2021	Priority Health	Medical	Reversed	Medical Procedure
200647	11/3/2021	Cigna Health and Life Ins. Co.	Contractual	Upheld	Mental Health Services
200849	11/3/2021	Meridian Health	Medical	Reversed	Surgical Procedure
200260	11/4/2021	BCC	Contractual	Upheld	Medical Device
200827	11/4/2021	Guardian	Medical	Reversed	Dental Crown
199383	11/5/2021	BCBSM	Medical	Upheld	Surgical Procedure
200431	11/5/2021	Oscar Insurance Company	Contractual	Upheld	Medical Treatment
200892	11/5/2021	BCBSM	Medical	Upheld	Surgical Procedure
200887	11/8/2021	BCBSM	Medical	Reversed	Medical Device
200646	11/8/2021	BCBSM	Medical	Upheld	Medical Testing
200907	11/8/2021	Priority Health	Medical	Reversed	Medical Supplies
201090	11/9/2021	BCBSM	Contractual	Upheld	Air Transportation
201168	11/9/2021	Priority Health	Contractual	Upheld	Durable Medical Equipment
201167	11/10/2021	BCBSM	Contractual	Upheld	Medical Treatment

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201204	11/12/2021	BCBSM	Contractual	Upheld	Medical Testing
200979	11/15/2021	BCBSM	Medical	Upheld	Medical Procedure
201287	11/16/2021	Humana Insurance Company	Contractual	Upheld	Radiology Testing
201080	11/16/2021	Alliance Health and Life Ins. Co.	Medical	Upheld	Prescription Drug
201224	11/16/2021	BCBSM	Contractual	Upheld	Medical Testing
201091	11/17/2021	BCBSM	Medical	Reversed	Prescription Drug
201290	11/18/2021	BCBSM	Contractual	Upheld	Out-of-Network Provider
200333	11/18/2021	BCBSM	Medical	Upheld	Medical Testing
200863	11/18/2021	BCBSM	Medical	Upheld	Prescription Drug
201289	11/18/2021	BCBSM	Contractual	Upheld	Air Transportation
201288	11/18/2021	BCBSM	Contractual	Upheld	Surgical Procedure
201131	11/19/2021	Guardian	Medical	Upheld	Dental Services
201108	11/19/2021	Guardian	Medical	Reversed	Dental Services
201346	11/19/2021	BCBSM	Contractual	Upheld	Cost Sharing
201386	11/22/2021	Delta Dental	Contractual	Upheld	Dental Care
201218	11/22/2021	Guardian	Medical	Reversed	Dental Services
201169	11/23/2021	BCBSM	Medical	Upheld	Surgical Services
200946	11/23/2021	Guardian	Contractual	Upheld	Dental Services
201243	11/23/2021	Guardian	Medical	Reversed	Dental Services

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201088	11/23/2021	Guardian	Medical	Reversed	Dental Crowns
201492	11/24/2021	BCBSM	Contractual	Upheld	Prescription Drug
200461	11/24/2021	BCBSM	Medical	Upheld	Medical Device
200910	11/24/2021	Health Alliance Plan	Medical	Upheld	Prescription Drug
201802	11/26/2021	Alliance Health and Life Ins. Co.	Medical	Upheld	Prescription Drug
201548	11/29/2021	BCBSM	Contractual	Upheld	Cost Sharing