

Department of Insurance and Financial Services
Patient's Right to Independent Review Act Orders
AUGUST 2021

| Case Number | Date of Order | Company Name | Case Type | Outcome | Brief Description |
|--------------------|----------------------|-----------------------------------|------------------|----------------|--------------------------|
| 197704 | 8/3/2021 | Guardian | Contractual | Upheld | Dental Care |
| 197883 | 8/3/2021 | Guardian | Medical | Upheld | Dental Crown |
| 198480 | 8/3/2021 | BCBSM | Medical | Upheld | Air Ambulance |
| 198742 | 8/3/2021 | BCBSM | Contractual | Upheld | Cost Sharing |
| 198567 | 8/3/2021 | Guardian | Medical | Upheld | Dental Procedure |
| 198689 | 8/3/2021 | BCBSM | Contractual | Reversed | Surgical Procedure |
| 198582 | 8/5/2021 | Priority Health | Medical | Reversed | Surgical Procedure |
| 198704 | 8/6/2021 | Guardian | Medical | Upheld | Dental Services |
| 197605 | 8/6/2021 | Alliance Health and Life Ins. Co. | Medical | Upheld | Surgical Procedure |
| 198455 | 8/6/2021 | BCBSM | Medical | Upheld | Medical Device |
| 198813 | 8/6/2021 | BCBSM | Contractual | Upheld | Cost Sharing |
| 198674 | 8/6/2021 | Molina Healthcare | Medical | Upheld | Prescription Drug |
| 198690 | 8/6/2021 | BCBSM | Medical | Upheld | Medical Testing |
| 198629 | 8/9/2021 | BCBSM | Medical | Upheld | Medical Testing |
| 198383 | 8/9/2021 | BCBSM | Medical | Upheld | Medical Testing |
| 198802 | 8/16/2021 | Guardian | Medical | Upheld | Dental Services |
| 198810 | 8/16/2021 | BCBSM | Medical | Reversed | Medical Testing |
| 198873 | 8/16/2021 | BCBSM | Contractual | Upheld | Dental Services |
| 198879 | 8/17/2021 | BCBSM | Contractual | Upheld | Dental Services |

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| 198856 | 8/18/2021 | Alliance Health and Life Ins. Co. | Medical | Reversed | Prescription Drug |
| 198872 | 8/18/2021 | Upper Peninsula Health Plan | Medical | Reversed | Prescription Drug |
| 198885 | 8/18/2021 | Alliance Health and Life Ins. Co. | Medical | Upheld | Prescription Drug |
| 198986 | 8/18/2021 | Meridian Health Plan | Contractual | Upheld | Out-of-Network Provider |
| 198821 | 8/19/2021 | Golden Rule | Contractual | Upheld | Medical Treatment |
| 199144 | 8/19/2021 | BCBSM | Contractual | Upheld | Out-of-Network Provider |
| 199188 | 8/20/2021 | Priority Health | Contractual | Upheld | Out-of-Network Provider |
| 197724 | 8/20/2021 | Priority Health | Medical | Upheld | Prescription Drug |
| 198849 | 8/23/2021 | BCBSM | Medical | Upheld | Medical Testing |
| 198847 | 8/23/2021 | Guardian | Medical | Upheld | Dental Services |
| 199162 | 8/23/2021 | BCBSM | Contractual | Reversed | Medical Services |
| 198999 | 8/23/2021 | Guardian | Medical | Upheld | Dental Services |
| 198812 | 8/24/2021 | Guardian | Medical | Reversed | Dental Services |
| 199000 | 8/24/2021 | Guardian | Medical | Reversed in part | Dental Services |
| 199001 | 8/24/2021 | BCBSM | Medical | Reversed | Medical Testing |
| 197985 | 8/25/2021 | BCBSM | Medical | Upheld | In-Home Nursing Care |
| 199085 | 8/25/2021 | Guardian | Medical | Upheld | Dental Services |
| 199079 | 8/27/2021 | Guardian | Medical | Reversed | Dental Services |
| 198565 | 8/27/2021 | Golden Rule | Medical | Upheld | Medical Testing |

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| 199178 | 8/30/2021 | BCBSM | Medical | Reversed | Medical Treatment |
| 198927 | 8/30/2021 | United Healthcare Community Plan | Medical | Upheld | Medical Device |