

Department of Insurance and Financial Services
Patient's Right to Independent Review Act Orders
MAY 2021

Case Number	Date of Order	Company Name	Case Type	Outcome	Brief Description
196306	5/4/2021	UnitedHealthcare Ins. Co.	Medical	Upheld	Medical Testing
196612	5/5/2021	BCBSM	Medical	Reversed	Prescription Drug
195548	5/5/2021	BCBSM	Contractual	Upheld	Ambulance Services
196086	5/6/2021	OptumRx	Medical	Reversed	Prescription Drug
196611	5/7/2021	BCBSM	Contractual	Upheld	Medical Treatment
196383	5/7/2021	BCBSM	Medical	Reversed	Prescription Drug
196273	5/10/2021	BCBSM	Medical	Upheld	Medical Testing
195831	5/11/2021	BCBSM	Contractual	Upheld	Mental Health Services
196229	5/12/2021	Total Health Care	Medical	Upheld	Prescription Drug
196692	5/12/2021	UnitedHealthcare Ins. Co.	Contractual	Upheld	Out-of-Network Provider
196498	5/12/2021	Guardian	Medical	Upheld	Dental Services
196801	5/14/2021	BCBSM	Contractual	Upheld	Medical Treatment
196783	5/14/2021	BCBSM	Contractual	Upheld	Out-of-Network Provider
196730	5/14/2021	BCN	Contractual	Upheld	Surgical Procedure
196593	5/14/2021	BCBSM	Medical	Upheld	Surgical Procedure
194708	5/14/2021	BCBSM	Medical	Upheld	Medical Testing
196829	5/17/2021	Priority Health Ins. Co.	Contractual	Upheld	Mental Health Services
196613	5/17/2021	BCBSM	Medical	Reversed	Medical Treatment
196884	5/18/2021	BCBSM	Contractual	Upheld	Out-of-Network Provider

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196766	5/18/2021	BCBSM	Contractual	Upheld	Air Ambulance Services
196036	5/19/2021	BCBSM	Medical	Reversed	Medical Procedure
196656	5/19/2021	UnitedHealthcare Ins. Co.	Medical	Upheld	Substance Use Services
196592	5/20/2021	BCBSM	Medical	Reversed	Cost Sharing
196969	5/20/2021	BCBSM	Contractual	Upheld	Ground Ambulance Services
196980	5/20/2021	BCBSM	Contractual	Upheld	Home Health Care
196830	5/21/2021	BCBSM	Medical	Upheld	Prescription Drug
194020	5/21/2021	BCBSM	Medical	Reversed	Surgical Procedure
195637	5/21/2021	Ameritas Life Ins. Co.	Medical	Upheld	Dental Services
197052	5/25/2021	BCBSM	Contractual	Upheld	Out-of-Network Provider
196820	5/25/2021	BCBSM	Medical	Upheld	Surgical Procedure
197180	5/26/2021	BCBSM	Contractual	Upheld	Medical Treatment
196193	5/28/2021	BCBSM	Medical	Upheld	Medical Procedure
197579	5/28/2021	BCBSM	Medical	Upheld	Medical Treatment
197244	5/28/2021	CIGNA	Contractual	Upheld	Home Health Care
196970	5/28/2021	Guardian	Medical	Upheld	Dental Services
196990	5/28/2021	Guardian	Medical	Upheld	Dental Procedure
197263	5/28/2021	Upper Peninsula Health Plan	Contractual	Upheld	Out-of-Network Provider
196520	5/28/2021	BCN	Medical	Upheld	Surgical Procedure

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197049	5/28/2021	Guardian	Medical	Upheld	Dental Services