

Donated Dental Services (DDS) Program

Reporting Period: October 1, 2004 to September 30, 2005

Report Addressing: Section 1109(2) of P.A. 154 of 2005

Overview of FY 2004/2005 Achievements

Number of Patients receiving completed dental care:	426
Number of dental procedures provided:	5,874
Number of volunteer dentists:	807
Number of dentists involved with patients treated:	407
Value of donated services by dentists:	\$954,150
Number of volunteer dental laboratories:	190
Value of donated laboratory services:	\$92,290
Value of donated treatment:	\$1,046,440

This program is in its ninth year and is funded at \$138,000. The funds provide for the administration of the program, which matches dentists who are willing to donate services to persons in specific target groups (identified below) needing extensive dental care. The department contracts with the Michigan Dental Association, which subcontracts, with the National Foundation of Dentistry for the Handicapped in Denver, Colorado. The funding to the National Foundation supports employee costs to administer and operate the program, some lab fees and recognition plaques for the dentists.

The populations for whom dental services are provided are the following:

- Persons who are physically and/or mentally impaired
- Persons with sensory impairments
- Persons who are medically comprised
- Elderly persons

MICHIGAN DONATED DENTAL SERVICES (DDS) PROGRAM PROGRESS REPORT FOR FY 2005

Background

The Michigan Dental Association (MDA) and the Foundation of Dentistry for the Handicapped (FDH) launched the statewide Michigan Donated Dental Services (DDS) project in 1995. This program is similar to others developed by FDH in 33 other states that collectively will generate \$13.7 million worth of care this year. Delta Dental Plan of Michigan is also a major partner in the Michigan effort and donates office space as well as many other support services.

Accomplishments

This fiscal year's goal was to provide \$1,000,000 worth of treatment for 435 disabled, aged, or medically compromised individuals statewide. By the end of the September 30th fiscal year, the goal had been far exceeded, with \$1,046,440 worth of care donated for 426 individuals, exceeding the goal of the value of care and falling just nine people short of the ambitious goal for the number of people to be helped.

These 426 individuals required 5,874 dental procedures, or an average of 13.79 procedures per person treated. Each individual received an average of \$2,456 worth of treatment, further demonstrating the comprehensive nature of the services donated. In addition to the 426 people who finished treatment, 301 more were referred and receiving care at the end of the September 30th reporting period (i.e., active cases). A second goal was to generate \$85,000 worth of donated laboratory fabrications. During the fiscal year, labs donated \$92,290 worth of fabrications – far exceeding the goal.

Staffing

Services are managed by two DDS coordinators. Working from an office in Farmington Hills so generously donated by Delta Dental Plan of Michigan, Ms. Judith Berry coordinates services in the southeast section of the state. Ms. Michele Baldwin manages services for the rest of the state from an office donated by Foote Hospital in Jackson. In December, a redistribution of active dentists was completed that balances the sections of the state between the two staff members. The area formerly covering Metro Detroit now includes the counties of Genesee, Lapeer, Lenawee, Livingston, Macomb, Oakland, St. Clair, Washtenaw, and Wayne and is now referred to as the southeastern section of the state.

Applications

At the end of the last reporting period, 990 people were waiting for care. During the previous fiscal year 1,514 applications were received, 491 referrals were made, and 362 people were determined ineligible – some of those referred and ineligible were applications received in previous years. When the waiting list is too long, the coordinators spend too much time processing new applications. Consequently, in August 2004 we temporarily suspended accepting new applications in most areas of the state. The waiting list continues to be monitored, and at the end of each quarter it is assessed if the application process can be reopened. At the end of this quarter, 930 applications were pending.

A continuing challenge to helping more people is the geographical diversity of the volunteers and applicants, which is not always aligned and creates difficulties in using all the volunteer dentists. For example, in the vast rural areas of the upper part of the state, applicants often live very far from volunteers. In the City of Detroit, 108 people have applied for help, yet only 9 dentists volunteer for DDS. Though we have 390 volunteers in the surrounding counties, many of the people in the city cannot get to the suburban dentists. Nonetheless, 25 Detroit residents received care during the fiscal year and 9 other Detroit residents are currently receiving care.

Volunteers

Since DDS recruitment efforts were launched in the fall of 1995, the cadre of volunteer dentists has grown to 807; 399 who practice in the southeastern section of the state and the other 408 in the rest of Michigan. In addition, 190 dental laboratories donate some of the fabrications needed by so many of the people treated.

With 930 applications pending, or waiting to be referred, more volunteers are still needed everywhere in the state, especially Detroit and its surrounding suburbs, Jackson, Bay City, Flint, Saginaw, and the Thumb area where we have received many requests for help. We are very grateful for the involvement of the leadership of the MDA in recruiting new volunteer dentists. Dr. George Goodis and Dr. John S. Buchheister, both Past Presidents of the MDA, along with their colleagues have increased the number of volunteers by more than 10 percent in the last two years.

Future Plans

Having reached a milestone of \$5 million in services since starting in 1995 in Michigan, the goal for the 05-06 fiscal year that begins October 1, 2005 is to provide \$1,100,000 worth of donated treatment for 440 individuals, including \$100,000 worth of donated laboratory fabrications.

Attachments

Financial Statements for the fiscal year are attached and a report that depicts treatment/expenditures by county.

**Michigan Donated Dental Service Program
Fourth Quarterly Report of Services
Combined Statewide and Southeastern Programs**

Table I

<u>CATEGORY</u>	1 st Qtr. <u>10/04-12/04</u>	2 nd Qtr. <u>1/05-3/05</u>	3 rd Qtr. <u>4/05-6/05</u>	4 th Qtr. <u>7/05-9/05</u>	FY 2005 <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	287	304	303	301	301
# of Referrals	135	135	96	137	485 ¹
# Deceased or Otherwise Withdrew	1	2	3	5	11
# of Patients Treated	114	112	118	155	426 ¹
# of Dental Procedures	1,400	1,502	1,208	1,764	5,874
<u>APPLICANTS</u>					
# Received	56	90	63	71	280
# Not Eligible	59	200	275	49	583
# of Applications pending (as of 9/30/05)	1,413	1,266	990	930	930
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	781	799	807	807	807
# involved with patients treated	117	120	118	140	421 ²
# of Volunteer Labs	183	189	188	190	190
# involved with patients treated	46	41	42	43	101 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$255,250	\$238,418	\$235,973	\$316,799	\$1,046,440
Average Value of Treatment/Case	\$2,239	\$2,129	\$2,000	\$2,044	2,456
Value of Donated Lab Services ³	\$24,012	\$20,843	\$21,771	\$25,664	\$92,290
Value of Paid Lab Services	\$3,362	\$1,731	\$2,304	\$2,649	\$10,046
Operating Costs	\$31,894	\$30,285	\$41,111	\$34,710	\$138,000
Ratio/Donated Treatment per Dollar of Operating Costs	\$8.00	\$7.87	\$5.61	\$9.13	\$7.58
Total Patients Treated (Since 10/95)	2,730				
Total Value of Care to Patients Treated	\$6,089,634				

1 Value also included in Value of Care to Patients Treated

2 Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

3 Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count.

Michigan Donated Dental Service Program
Fourth Quarterly Report of Services
Program Services for Southeast Michigan

Table 2

<u>CATEGORY</u>	1 st Qtr. Detroit <u>10/04-12/04</u>	2 nd Qtr. Detroit <u>1/05-3/05</u>	3 rd Qtr. Detroit <u>4/05-6/05</u>	4 th Qtr. Detroit <u>07/05-09/05</u>	FY 2005 Detroit <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	128	137	145	146	146
# of Referrals	66	59	58	62	236 ¹
# Deceased or Otherwise Withdrew	1	1	0	1	3
# of Patients Treated	49	53	54	79	203 ¹
# of Dental Procedures	845	1,010	785	1,072	3,712
<u>APPLICANTS</u>					
# Received	7	6	19	14	46
# Not Eligible	20	78	152	31	281
# of Applications pending (as of 9/30/05)	633	575	406	357	357
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	335	386	394	400	400
# involved with patients treated	54	60	54	71	205 ²
# of Volunteer Labs	87	102	103	105	105
# involved with patients treated	21	23	21	21	48 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$104,207	\$133,509	\$125,879	\$167,367	\$530,962
Average Value of Treatment/Case	\$2,127	\$2,519	\$2,331	\$2,119	\$2,616
Value of Donated Lab Services ³	\$12,412	\$11,700	\$11,958	\$12,108	\$48,178
Total Patients Treated	1,380				
Total Value of Care to Patients Treated	\$3,252,941				

¹ Value also included in Value of Care to Patients Treated

² Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

³ Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count.

Michigan Donated Dental Service Program
 Fourth Quarterly Report of Services
 Program Services for Rest of State

Table 3

	1 st Qtr. Rest of State	2 nd Qtr. Rest of State	3 rd Qtr. Rest of State	4 th Qtr. Rest of State	FY 2005 Rest of State
<u>CATEGORY</u>	<u>10/04-12/04</u>	<u>1/05-3/05</u>	<u>4/05-6/05</u>	<u>7/05-9/05</u>	<u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	159	167	158	155	155
# of Referrals	69	76	38	75	249 ¹
# Deceased or Otherwise Withdrew	0	1	3	4	8
# of Patients Treated	65	59	64	76	223 ¹
# of Dental Procedures	555	492	423	692	2,162
<u>APPLICANTS</u>					
# Received	49	84	44	57	234
# Not Eligible	39	122	123	18	302
# of Applications pending (as 9/30/05)	780	691	584	573	573
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	446	413	413	407	407
# involved with patients treated	63	60	64	69	216 ²
# of Volunteer Labs	96	87	85	85	85
# involved with patients treated	25	18	21	22	53 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$151,043	\$104,909	\$110,094	\$149,432	\$515,478
Average Value of Treatment/Case	\$2,324	\$1,778	\$1,720	\$1,966	\$2,312
Value of Donated Lab Services ³	\$11,600	\$9,143	\$9,813	\$13,556	\$44,112
Total Patients Treated	1,350				
Total Value of Care to Patients Treated	\$2,836,693				

¹ Value also included in Value of Care to Patients Treated

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³ Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count

TREATMENT BY COUNTY 10/1/04 – 9/30/05

County	# of Transactions	Treatment Value		County	# of Transactions	Treatment Value
Alcona	2	\$3,458		Leelanau	2	\$1,157.00
Allegan	2	\$3,030.00		Lenawee	4	\$7,946.00
Alpena	6	\$6,931.00		Livingston	10	\$39,183.70
Arenac	6	\$11,253.00		Macomb	59	\$130,991.00
Barry	3	\$8,982.00		Manistee	1	\$3,770.00
Bay	7	\$23,693.00		Marquette	5	\$7,744.00
Benzie	1	\$1281.00		Mason	1	\$2,300.00
Berrien	4	\$6,902.00		Mecosta	1	\$4,115.00
Branch	3	\$2,376.00		Menominee	1	\$720.00
Calhoun	6	\$7,816.00		Midland	4	\$15,298.00
Charlevoix	1	\$1,676.00		Monroe	3	\$4,560.00
Cheboygan	1	\$200.00		Montcalm	6	\$9,020.00
Chippewa	1	\$3,250.00		Muskegon	5	\$2,806.00
Clare	1	\$1,849.00		Newaygo	1	\$2,171.00
Clinton	1	\$595.00		Oakland	85	\$147,675.00
Dickinson	4	\$8,855.00		Ogemaw	4	\$2,741.00
Eaton	3	\$5570.00		Osceola	2	\$6,541.00
Genesee	20	\$37,272.50		Oscoda	1	\$256.00
Gladwin	1	\$580.00		Ottawa	5	\$12,371.00
Grand Traverse	9	\$22,139.00		Roscommon	3	\$6,184.30
Gratiot	2	\$965.00		Saginaw	7	\$9,526.00
Hillsdale	2	\$394.00		Sanilac	2	\$1,537.00
Houghton	2	\$7,392.00		Shiawassee	4	13,187.00
Ingham	21	\$32,287.00		St. Clair	17	\$30,766.00
Ionia	6	\$7,778.00		St. Joseph	5	\$10,209.00
Iosco	2	\$4,887.00		Tuscola	3	\$4,271.00
Iron	2	\$3,383.00		Van Buren	5	\$8,798.00
Isabelle	1	\$5,042.00		Washtenaw	21	\$17,865.00
Jackson	16	\$18,796.00		Waxford	3	\$39,928.00
Kalamazoo	12	\$17,369.00		Wayne	79	\$177,571.00
Kalkaska	1	\$378.00				
Kent	39	\$73,403.00		Total		\$1,046,440.00
Lapeer	7	\$17,310.00				

