

What If There Is a Problem With My Direct Deposit Request?

If we are unable to honor your request for direct deposit, we will send you a check. Your request for direct deposit may be affected by any of the following:

- You or your spouse owe a debt to the State of Michigan or to a third party which the state is obligated to pay before it can refund money to you. This includes child support, garnishments and levies.
- You close your bank account after submitting your tax return and direct deposit request.
- The financial institution rejects the direct deposit because (1) you entered an incorrect routing number or account number, or (2) you did not check the correct box for line 8.
- You requested that your refund be deposited into a foreign bank or a foreign branch of a U.S. bank. The State of Michigan can only make direct deposits to accounts in U.S. financial institutions located in the United States.

To Check on Your 2001 Refund

- Allow at least eight weeks for the processing of your 2001 refund before calling the Computerized Return Information System (CRIS) at 1-800-827-4000. To get refund information you must have the primary filer's Social Security number and adjusted gross income or household income. This number may be called 24 hours a day. CRIS will allow you to check on your refund once every seven days.
- If your return is selected for review, CRIS will tell you to allow an additional eight weeks for the processing of your refund.
- You may also contact your financial institution to find out if the direct deposit has been made. Allow at least eight weeks for the processing of your 2001 refund before calling your financial institution

Questions?

For more information on direct deposit call the Michigan Tele-Help System at 1-800-827-4000 and listen to topic number 192. To speak with a department representative, call 1-800-487-7000. Deaf, hearing or speech impaired persons may call 517-373-9419 (TTY).

Visit Our Treasury Web site at: www.treasury.state.mi.us