JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LABOR & ECONOMIC GROWTH
LANSING

DAVID C. HOLLISTER
DIRECTOR

January 14, 2004

The Honorable Marc Shulman, Chair
House Consumer and Industry Services Subcommittee
Michigan House of Representatives
P.O. Box 30014
Lansing, Michigan 48909

Dear Representative Shulman:

In compliance with Section 323 (2) of P.A. 167 of 2003, attached is the report for Joint Provider and Surveyor Trainings submitted by the Department of Consumer and Industry Services, Bureau of Health Systems.

This notification may also be viewed within 48 hours on our web site under "Inside CIS" at the following address: http://www.michigan.gov/cis/. If you have any questions regarding this information, please feel free to contact me at 335-1976.

Sincerely,

Allan R. Pohl

Allan R. Pohl.
Director, Finance and Administrative Services

ARP:rct

cc: House Consumer & Industry Services Subcommittee
Robert Swanson
Mary Lannoye
Dean Kimmith
Walt Wheeler
Steve Stauff
Brian Keisling

JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LABOR & ECONOMIC GROWTH
LANSING

DAVID C. HOLLISTER
DIRECTOR

January 14, 2003

The Honorable Valde Garcia, Chair
Senate Consumer and Industry Services Subcommittee
Michigan State Senate
P.O. Box 30036
Lansing, Michigan 48909

Dear Senator Garcia:

In compliance with Section 323 (2) of P.A. 167 of 2003, attached is the report for Joint Provider and Surveyor Trainings submitted by the Department of Consumer and Industry Services, Bureau of Health Systems.

This notification may also be viewed within 48 hours on our web site under "Inside CIS" at the following address: http://www.michigan.gov/cis/. If you have any questions regarding this information, please feel free to contact me at 373-3892.

Sincerely,

Allan R. Pohl

Allan R. Pohl
Director, Finance and Administrative Services

ARP:rct

cc: Senate Consumer & Industry Services Subcommittee
Robert Swanson
Mary Lannoye
Dean Kimmith
Walt Wheeler
Maria Tyszkiewicz
Brian Keisling

JOINT TRAINING REPORT

Pursuant to Section 323(2) of P. A. 167 of 2003

January 2004

Bureau of Health Systems
Michigan Department of Consumer & Industry Services

Serving Michigan...Serving You

DEPARTMENT OF CONSUMER & INDUSTRY SERVICES
REPORT TO THE LEGISLATURE ON
JOINT PROVIDER AND SURVEYOR TRAININGS

Introduction

Section 323(2) of Public Act 167 of 2003, states the Department shall semiannually provide for a joint training with nursing home surveyors and providers on at least one of the ten most frequently issued citations in the state during the past calendar year. The Department is also to provide a mechanism to measure the effect of the training.

Top Ten Citations for Calendar Year 2002

The top ten citations for calendar year 2002 were:

1. Failure to provide supervision to prevent accidents.
2. Resident not provided care to reach highest practicable levels of mental, physical, psychosocial well-being.
3. Failure to assure resident is free from accident hazards.
4. Failure to store, prepare, distribute, serve food under sanitary conditions.
5. Failure to maintain housekeeping and maintenance services for a sanitary, orderly, and comfortable interior.
6. Failure to maintain conditions to preserve resident's dignity.
7. Failure to provide proper treatment to prevent/heal pressure sores.
8. Failure to assure resident is free from unnecessary drugs.
9. Failure to accommodate resident's needs and preferences.
10. Failure to maintain a safe, clean, comfortable, homelike environment.

Calendar Year 2003 Joint Provider Training

The 2003 programs were based on the top ten citations for calendar year 2002. The 2003 Joint Provider/Surveyor Trainings were held March 11, 2003, with approximately 825 attendees including 125 state nursing home inspectors and managers; and October 9, 2003 with approximately 850 attendees, 125 of them state nursing home inspectors and managers. The Spring Joint Provider Training program (March 11, 2003), addressed the treatment and prevention of pressure sores, the seventh most frequently cited regulation, an update on the fire safety code, a wound care clinical practice guideline, and information on the confidentiality requirements for medical records.

The Fall 2003 Joint Provider Training program (October 9, 2003) included information on prevention of abuse and neglect, behavior management and anti-psychotic medications, preserving the dignity of residents and additional information on pressure treatment and prevention.

The Michigan Public Health Institute completed evaluations for both trainings. The Spring and Fall 2003 evaluations attested to the success of the program. For each of the clinical objectives, the outcomes were positive, as participants enjoyed the breakout sessions and variety of speaker presentations.

Conclusion

The Joint Surveyor/Provider Trainings covered three of the ten most frequently issued federal citations, abuse prevention and information on resolution of resident complaints. The sessions were successful and were well attended by Department staff and providers.

The next Joint Surveyor/Provider Trainings are scheduled for April 6, 2004 and September 2, 2004 and will include sessions on topics from the top ten citations, the latest Clinical Practice Guideline as well as a series of optional breakout sessions on clinical and nursing home administration issues.