



STATE OF MICHIGAN  
FAMILY INDEPENDENCE AGENCY  
LANSING



JENNIFER M. GRANHOLM  
GOVERNOR

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DIRECTOR

March 31, 2003

The Honorable Bill Hardiman, Chair  
Committee on Families & Human Services  
Subcommittee on FIA Appropriations  
State Senate  
Lansing, MI 48909

The Honorable Lauren Hager, Chair  
Committee on Family & Children Services  
House of Representatives  
Lansing, MI 48909

The Honorable Jerry Kooiman, Chair  
Subcommittee on FIA Appropriations  
House of Representatives  
Lansing, MI 48909

The attached reports are provided pursuant to section 514 of 2002 PA 529, the Family Independence Agency (FIA) fiscal year 2003 Appropriations Act and sections 722.629a and 722.628d (3) of 1975 PA 238, the Child Protection Law. These sections require that FIA provide information on Children's Protective Services statistical data, and a list of significant policies implemented in the proceeding fiscal year for Children's Protective Services.

The attached information includes:

1. A listing of Children's Protective Services program definitions.
2. Children's Protective Services Program Summary for FY 2002.
3. "Victims of Abuse and Neglect" report, which includes a breakdown of the age, race, and gender of child victims.
4. "Perpetrators of Abuse and Neglect" report, which includes the perpetrator's relationship to the victim(s) and the type of abuse/neglect substantiated (listed on Central Registry).
5. "Sources of Referrals" (complaints) report, which includes both the mandated and non-mandated reporters, their role relative to the victim and the percentage of their complaints that are substantiated.
6. A listing of significant Children's Protective Services policy changes effective in 2002.

The above data includes all of the information requested by the legislature, except for the socioeconomic status of the child victims, that information is not available, however, we could provide data on public assistance status if that would be helpful. The number of Category III

cases that voluntarily participated in services is not currently available; the included data indicates which category III cases do not progress toward lowering the child's risk level. Those cases are elevated to a category II or category I level; however, they may or may not have participated in services.

Please contact Maria Candy at (517) 335-3482 if you have any questions, comments or concerns.

Sincerely,

S/S 3/31/03

Nannette M. Bowler

c: Senate Committee on Families and Human Services  
Senate Subcommittee on FIA Appropriations  
House Committee on Family & Children Services  
House Subcommittee on FIA Appropriations

## **1. Child Protective Services Key Program Statistics Definitions**

**Complaint** – The oral report taken by a Children’s Protective Service (CPS) intake worker from a person reporting alleged child abuse and/or neglect.

**Mandated Reporting Sources** – The individuals listed in the Child Protection Law (MCL722.623) who are required to report child abuse and or neglect.

**Non-Mandated Reporting Sources** – All other individuals who report alleged child abuse and/or neglect who are not mandated reporters.

**Screened (Rejected) Complaint** – A complaint that is not assigned for investigation based on the following six criteria:

- 1) Already Investigated – The allegation is or has been already investigated or assigned for investigation.
- 2) Discounted after Preliminary Investigation – Collateral contacts are made by the agency to reliable persons that provide credible information that the suspicions in the complaint are unfounded.
- 3) Complaint does not meet Child Protection Law Definition of Child Abuse Neglect. Examples: alleged victim is 18 or older; alleged perpetrator is not a person responsible for victim. The agency worker is expected to refer reporting person to proper agency or organization.
- 4) No Reasonable Cause – The complaint is reported by second and third hand sources. CPS is unable to establish any basis in fact for the suspicion.
- 5) Referring person is unreliable and not credible – This is an extreme situation that has to have significant documentation.
- 6) Withdrawn With Cause – Based on new information, the complainant withdraws the complaint before the investigation commences and there is insufficient reason to proceed.

**Assigned for Investigation** – The complaints that were assigned for investigation and entered into the PSMIS database system.

**Preponderance** – Cases investigated that are found to have a preponderance of evidence of child abuse and/or neglect.

**Non Preponderance** – Cases investigated that did not have a preponderance of evidence of child abuse and/or neglect.

**Perpetrator** – Following investigation, the individual determined to have abused or neglected a child. These are substantiated cases.

**Substantiated** – A Child Protective Services case classified as a Central Registry case. These are Category I and Category II cases.

**Central Registry** – A listing of perpetrators who have been substantiated for child abuse/neglect. These are Category I and Category II cases.

### **CPS Investigation Category Outcomes**

**Category V** – Following investigation, CPS found no evidence of child abuse or neglect. Further intervention by CPS is not warranted.

**Category IV** – Following investigation, CPS found there was not a preponderance of evidence of child abuse and/or neglect, but there is risk of future harm to the child. CPS shall assist the family in accessing community-based services commensurate with the risk to the child.

**Category III** – Following investigation, CPS found there was a preponderance of evidence of child abuse or neglect and the risk of future harm to the child is low or moderate. CPS must assist the family in receiving community-based services commensurate with the risk to the child.

**Category II** – Following investigation, CPS found a preponderance of evidence of child abuse and/or neglect and the risk level of future harm to the child is high or intensive. CPS must open a protective service case and provide services. The perpetrator is listed on Central Registry.

**Category I** – Following investigation, CPS found a preponderance of evidence of child abuse and/or neglect and the Child Protection Law or policy requires a petition for court action. A petition for court jurisdiction is filed with the court. The perpetrator is listed on Central Registry.

## 2. Children's Protective Services Program Summary FY 2002

Complaints	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001	FY2002
Total Complaints Received	118,097	121,005	121,240	124,135	125,049	129,959	127,729	128,982	130,890	133,763
Referrals to other agencies	3,422	3,282	7,277	8,347	7,384	8,474	8,796	9,381	9,437	9,614
Screened Complaints	63,040	60,254	48,785	47,567	44,640	40,418	37,220	38,049	42,103	49,123*
Pending	0	200	35	43	90	26	1,180	603	517	0
Assigned for Investigation	51,394	57,267	65,369	67,647	72,034	80,163	80,533	80,949	78,833	75,026

*Screening criteria for cases during preliminary intake process include:	Totals
1. Already Investigated	7,285
2. Discounted after preliminary investigation	7,528
3. Complaint does not meet Child Protection Law Definition of Child Abuse/Neglect	24,502
4. No reasonable cause	7,545
5. Referring Person is unreliable	447
6. Withdrawn with cause	1,816
Total	49,123*

Category Designation	%	Number of	Category Definitions	FY 2002 Totals
I	7	5,285	Substantiated-Court petition filed perpetrators on Central Registry	Substantiated 10,833
II	7.4	5,548	Substantiated-Case open for intensive services perpetrators on Central Registry	
III	7.6	5,744	Preponderance of Evidence-Case does not post perpetrators on Central Registry	Preponderance of evidence 5,744
IV	54	40,338	Non-Preponderance of Evidence-Case is unsubstantiated	Unsubstantiated cases 55,008
V	20	14,670	No Evidence of Abuse and or Neglect	
Pending		3,441	Case Pending Category	3,441
	100	75,026	Total Number of cases assigned for investigation	75,026

The number of families classified as category III and the number of families reclassified from category III to category II in FY 2002

Category III Information	%	Number of Investigations
Total Number of Category III Cases		5,744
**Total Category III cases in FY 2002 that shifted to category I and II.	8	455

\*\*Cases are elevated to a Category I or Category II designation if the family does not progress toward lowering the child's risk level.

### 3. Victims of Abuse and Neglect: Breakdown of Age, Race, Gender of Child Victims

Male	Age	White	Black	American Indian	Asian Pacific Islander	Unknown	Spanish Surname	Totals by Age
	<1	917	860	18	6	87	46	1934
	1	493	299	3	4	8	36	843
	2	502	335	9	4	20	26	896
	3	486	289	6	2	11	31	825
	4	495	305	6	5	21	28	860
	5	493	295	8	7	8	28	839
	6	488	312	6	3	9	26	844
	7	518	337	8	3	17	25	908
	8	471	354	4	1	13	23	866
	9	479	377	6	4	16	27	909
	10	506	358	10	5	17	19	915
	11	473	339	4	4	22	19	861
	12	452	304	6	3	15	15	795
	13	398	222	4	3	9	17	653
	14	323	227	6	2	14	16	588
	15	317	166	4	3	6	8	504
	16	244	120	6	3	12	4	389
	17	110	87	1	0	9	5	212
	>17	4	2	0	0	0	0	6
Totals by Race		8169	5588	115	62	314	399	14647

Female	Age	White	Black	American Indian	Asian Pacific Islander	Unknown	Spanish Surname	Totals by Age
	<1	820	791	11	5	92	24	1743
	1	463	299	5	5	9	22	803
	2	461	295	5	2	10	24	797
	3	485	253	7	3	12	30	790
	4	422	272	6	1	13	33	747
	5	467	255	7	0	9	24	762
	6	477	303	9	2	11	33	835
	7	482	324	7	0	8	29	850
	8	467	295	7	6	16	27	818
	9	503	330	4	2	14	27	880
	10	489	332	2	2	16	20	861
	11	488	301	6	3	12	22	832
	12	535	291	4	4	18	24	876
	13	565	301	3	4	14	19	906
	14	553	286	6	5	19	30	899
	15	500	261	4	4	12	22	803
	16	411	198	4	3	23	12	651
	17	187	92	2	2	6	6	295
	>17	4	6	0	0	0	0	10
Totals by Race		8779	5485	99	53	314	428	15158

Combined Totals	16,948	11,073	214	115	628	827	*29,805
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\*Total number of victims exceeds case totals because there maybe multiple victims per case.

4. Perpetrators of Abuse and Neglect: report includes perpetrator's relationship to the victim and the type of abuse and or neglect.

Type of Maltreatment	Parent In Home	Sib.	Other Relative	Other Household Members	Day Care Provider	FC Parent	Inst. Staff	Parent Out of Home	Other Perp	Totals
Physical Abuse	3,258	26	166	221	9	27	3	481	241	4,432
Sexual Abuse	371	22	168	88	5	6	1	249	278	1,188
Mental Injury	581	1	17	26	0	2	0	106	32	765
Physical Neglect	5,544	9	122	95	4	9	1	369	135	6,288
Medical Neglect	511	2	13	5	0	3	1	30	7	572
Abandonment	524	2	37	9	0	1	0	177	40	790
Improp Super	2,159	4	58	61	2	11	2	231	61	2,589
Failure to Protect Abuse/Neglect	1,754	19	60	56	1	4	1	187	72	2,154
Multi Maltreat	1,183	17	69	100	0	2	0	162	93	1,626
Totals:	17,103	104	753	728	21	72	9	2,125	1,030	21,945

**5. Sources of Referrals: Report includes both mandated and non-mandated reporters and their relationships to the victim and the percentage of their complaints with preponderance and or substantiation.**

Reporting Source	Total	Complaints Substantiated %	Rank
<b>Mandated</b>			
Audiologist	2	50	1
Hospital/Clinical Social Worker	4340	48	2
Law Enforcement	9423	39	3
Hospital/Clinic Physican	1243	27	4
Nurse (non-school)	1465	27	5
School Nurse	419	27	6
FIA Facility Social Worker	3501	27	7
Dentist	75	24	8
All other Social Worker	638	24	9
School Counselor	6150	23	10
DCH Facility Social Worker	823	23	11
School Admin	2696	22	12
Private Agency Social Worker	3044	22	13
Court Social Worker	560	22	14
Private Physican	661	21	15
Other Public Social Worker	2504	21	16
Chid Care Provider	545	20	17
Teacher	2625	17	18
Coronor/Medical Examiner	41	7	19
total	40755		

Reporting Source	Total	Complaints Substantiated %	Rank
<b>Non-Mandated</b>			
Court Personnel	852	28	1
Hosp/Clinic Personnel	293	27	2
FIA Fac Personnel	356	26	3
DCH Facility Personnel	83	24	4
Parent Sub in Home	2471	24	5
Other Public Agency Personnel	441	23	6
Sibling	230	23	7
Private Social Agency Personnel	332	22	8
Other School Personnel	245	21	9
Victim	353	21	10
Relative non Parent or Sib	5748	21	11
Other	4706	18	12
Friend or Neighbor	4873	13	13
Parent Sub out of Home	4394	12	14
Anonymous	6847	9	15
total	32224		



## **6. Significant Children's Protective Services Policy Changes Effective in 2002**

The following is a list of major policy changes for the Family Independence Agency, Children's Protective Services Program. These changes represent a culmination of input from various advisory groups, field staff, supervisors and the Children's Ombudsman. The administrative offices of the Children's Protective Services program is constantly reviewing, revising and receiving input on current policy in an effort to enhance the ability of Children's Protective Services workers to protect the children of the State of Michigan.

### **CA/N Allegations Against a Parent/Caretaker While Child is in Out-Of-Home Placement**

At the request of the Office of the Children's Ombudsman and field staff, a section has been added to current policy to help describe the procedures needed during intake and investigation when a child is in out of home placement. In the past, policy required the case to be registered in the name of the primary caretaker (e.g. the foster care provider). With this change, CPS will no longer register a CPS case in the name of a foster parent when the alleged perpetrator is not the foster parent.

### **Field Investigations, Home Visits**

Input from several sources, including field staff, the Family Advocate, and the Office of the Children's Ombudsman indicated a need for this section to be modified to provide a list of situations in which a home visit must be conducted as part of the CPS investigation. These situations include:

- Physical Neglect,
- Improper Supervision,
- Any other situation where viewing the home is crucial to evaluating the complaint and/or evidence.

### **Time Frame for Completion of Field Investigation**

Language has been added to clarify the need to utilize the FIA-140 when requesting/approving extensions of the 30-day Standard of Promptness (SOP). Also, policy has been added to reflect the requirement of the completion/submission of the safety assessment with the FIA-140. Also, a time frame must be set to indicate how much of a SOP extension is granted (e.g. 10 days).

### **Criteria and Time Limits for Active Service Cases**

At the request of several sources including field staff, Zone offices, the Family Advocate, and the Office of the Children's Ombudsman, policy has been modified to include guidelines for when a active case should be kept open and monitored, for a minimum of 90 days. These situations include:

- Cases with an extensive history of prior CPS involvement,
- The level of severity of the incident is such that reoccurrence could result in serious harm to the child.

### **Family Court Action**

At the request of the Family Advocate, the Office of the Children's Ombudsman and Outstate Operations, this section has been modified to state:

In situations in which the FIA presents a mandatory petition to the Prosecuting Attorneys Office for filing with the court, and the prosecutor refuses to file the petition with the court, FIA must file the mandatory petition directly with the court. This is a legal requirement and is not open for local office interpretation. If the Family Court refuses to authorize the petition filed by FIA, a copy of the unauthorized petition must be placed in the Legal Documents section of the CPS case file.

### **LAW ENFORCEMENT INFORMATION NETWORK (LEIN)**

Public Act 458 of 1998 grants "Access to information of an individual being investigated by a state or county employee who is engaged in the enforcement of the child protection law or rules of this state (ii00)". It is this authority that provides FIA's children's services workers access to a range of information contained within the Law Enforcement Information Network (LEIN). Recently, through an agreement with the Michigan State Police, FIA has been granted direct access to LEIN through designated PC's in local offices. This will greatly enhance the ability of children's services workers to evaluate both child and worker safety issues.

### **Mental Injury**

The language within the operational definition of Mental Injury has been changed to require that a Mental Health Practitioner, as defined in CFP 711-4 must diagnose a psychological condition. Also, clarification has been added to indicate that FIA staff cannot make a finding of a psychological condition without supporting documentation (e.g. psychological evaluation) from a mental health practitioner outside of FIA.

### **Source of Complaints**

Policy has been modified to include physician assistants and several FIA employment classifications to the list of mandated reporters of CA/N, as required by Enrolled Senate Bill No. 434, effective 2-14-2002.

### **Complaints Involving Child Care Organizations and Institutional Settings**

At the request of the Department of Consumer and Industry Services (DCIS) this policy has been modified. Per the Child Protection Law, local offices are required to notify mandated reporters of the disposition of a CA/N investigation conducted by the Bureau of Regulatory Services when CPS is informed of the disposition and the identity of the reporting person is known.