## CONSUMER PROTECTION DIVISION COMPLAINT DIRECTORY

Michigan Department of Attorney General Consumer Protection Division PO Box 30213 Lansing MI 48909 517-373-1140 Toll-free: 877-765-8388

Web site: <a href="http://www.michigan.gov/ag">http://www.michigan.gov/ag</a>

CLASSIFICATION	AGENCY	ADDRESS/PHONE/WEB
ADVERTISING State	MI Office of the Attorney General Consumer Protection Division	PO Box 30213 Lansing MI 48909 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag
National	Federal Trade Commission Consumer Response Center	600 Pennsylvania Ave NW Washington DC 20580 877-382-4357 (toll-free) 9:00 AM-8:00 PM EST http://www.ftc.gov
ANIMAL CONTROL	MI Dept. of Agriculture & Rural Development Animal Industry Division	PO Box 30017 Lansing MI 48909 517-373-1077 http://www.michigan.gov/mdard
ANTITRUST	MI Office of the Attorney General Corporate Oversight Division	PO Box 30754 Lansing MI 48909 517-373-1160 http://www.michigan.gov/ag
AUTOS/MOTORCYCLES Used Car & Dealer Problems, Repair Facilities, Odometers	MI Secretary of State Regulatory Monitoring Division	PO Box 30046 Lansing MI 48909 888-767-6424 (toll-free in MI) http://www.michigan.gov/sos
Automobiles Within the Manufacturer's Warranty	MI Office of the Attorney General Consumer Protection Division	PO Box 30213 Lansing MI 48909 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag
Safety Recall Information	US Dept. of Transportation National Highway Traffic Safety Administration	1200 New Jersey Ave SE West Building Washington DC 20590 888-327-4236 (toll-free) http://www-odi.nhtsa.dot.gov/recalls

Center for Auto Safety 1825 Connecticut Ave NW

Suite 330

Washington DC 20009

202-328-7700

http://www.autosafety.org

BAIL BONDSMEN MI Dept. of Insurance & PO Box 30220

State Financial Services Lansing MI 48909

877-999-6442 (toll-free in MI) http://www.michigan.gov/difs

BANKS MI Dept. of Insurance & PO Box 30224

State Financial Services Lansing MI 48909

877-999-6442 (toll-free in MI) <a href="http://www.michigan.gov/difs">http://www.michigan.gov/difs</a>

National Comptroller of the Currency 1301 McKinney St, Ste 3450

Administrator of National Banks Houston TX 77010 Customer Assistance Group 800-613-6743 (toll-free)

713-336-4301 (fax)

http://www.helpwithmybank.gov

Bank Issued Credit Cards Federal Deposit Insurance Corp. 110 Walnut St., Box #11

(FDIC)

Consumer Response Center

Kansas City MO 64106 800-378-9581 (toll-free) 703-812-1020 (fax) http://www.fdic.gov

## **BUILDERS & HOME IMPROVEMENT COMPANIES (RESIDENTIAL)**

(Completion date within MI Dept. of Licensing & PO Box 30670 18 months and over \$600.00) Regulatory Affairs Lansing MI 48909

Bureau of Professional Licensing 517-373-8068

http://www.michigan.gov/bpl

(Completion date over MI Office of the Attorney General PO Box 30213

18 months or under \$600.00) Consumer Protection Division Lansing MI 48909

877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

License Verification MI Dept. of Licensing & PO Box 30245
Regulatory Affairs Lansing MI 48909

Bureau of Professional Licensing 517-373-8068

http://www.michigan.gov/bpl

CANADIAN SCAMS Canadian Anti-Fraud Box 686

Scams based in or mailed from Centre (CAFC) North Bay, Ontario, Canada

Phone Busters P1B 8J8

888-495-8501 (toll-free in US)

888-654-9426 (fax)

http://www.phonebusters.com

info@antifraudcentre.ca

Advanced Fee Fraud (incl.Nigerian & Lottery Scams)	Email	wafl@antifraudcentre.ca
CHARITIES Registering & Solicitations	MI Office of the Attorney General Consumer Protection Division Charitable Trust Section	PO Box 30214 Lansing MI 48909 517-373-1152 http://www.michigan.gov/agcharities
CHILD SUPPORT "Dead-Beat" Parents	MI Office of the Attorney General Child Support Division	PO Box 30758 Lansing MI 48909 517-373-1111 http://www.michigan.gov/agchildsupport
Complaints vs. Friend of the Court	Friend of the Court Bureau State Court Administrative Office	PO Box 30048 Michigan Hall of Justice Lansing MI 48909 517-373-5975 517-373-8740 (fax) <a href="http://www.courts.michigan.govfocb@courts.mi.gov">http://www.courts.michigan.govfocb@courts.mi.gov</a>
COLLECTIONS Creditor Collection Practices	MI Office of the Attorney General Consumer Protection Division	PO Box 30213 Lansing MI 48909 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag
Third Party Collection Agencies	MI Dept. of Licensing & Regulatory Affairs Bureau of Professional Licensing	PO Box 30670 Lansing MI 48909 517-373-8068 http://www.michigan.gov/bpl
CONTRACTORS (electrical, plumber, mechanical)	MI Dept. of Licensing & Regulatory Affairs Bureau of Construction Codes General Complaints Complaints vs. Lic. Electrical Complaints vs. Lic. Plumbers Complaints vs. Lic. Mechanical	PO Box 30222 Lansing MI 48909 517-241-9309 517-241-9320 517-241-9330 517-241-9325 http://www.michigan.gov/bcc
CORPORATIONS "Resident Agent" Info	MI Dept. of Licensing & Regulatory Affairs Corporations, Securities & Commercial Licensing Bureau	PO Box 30054 Lansing MI 48909-7554 517-241-6470 http://www.michigan.gov/entitysearch
CREDIT CARD FRAUD Credit Card Companies	MI Office of the Attorney General Consumer Protection Division	PO Box 30213 Lansing MI 48909 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

**Unauthorized Charges** US Secret Service 1000 Patrick McNamara Bldg Fraud Dept. 477 Michigan Ave Detroit MI 48226 313-226-6400 http://www.secretservice.gov CREDIT REPORTING MI Office of the Attorney General PO Box 30213 Consumer Protection Division Lansing MI 48909 **BUREAUS** 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag Federal Trade Commission 600 Pennsylvania Ave NW Washington DC 20580 Consumer Response Center 877-382-4357 (toll-free) 9:00 AM-8:00 PM EST http://www.ftc.gov CREDIT UNIONS MI Dept. of Insurance & PO Box 30224 **Financial Services** State Chartered Lansing MI 48909 877-999-6442 (toll-free in MI) http://www.michigan.gov/difs National Credit Union Admin. Federally Chartered 9 Washington Square (NCUA) Washington Avenue Extension Region I – Albany Albany NY 12205 800-775-1030 (toll-free) http://www.ncua.gov **Email** region1@ncua.gov **DISCRIMINATION/CIVIL** MI Dept. of Civil Rights Capitol Tower Building RIGHTS 110 W. Michigan Ave, Ste 800 Lansing MI 48933 800-482-3604 (toll-free) http://www.michigan.gov/mdcr 10903 New Hampshire Ave DRUGS US Food & Drug Administration Prescription & Over-the-Counter Ctr for Drug Evaluation & WO 32, Room 4231 Silver Springs MD 20993 Research CDER Ombudsman 301-796-8530 http://www.fda.gov ombuds@oc.fda.gov Email **EDUCATION** MI Dept. of Licensing & PO Box 30018 Regulatory Affairs Lansing MI 48909 Private Proprietary Schools Corporations, Securities & Commercial Licensing Bureau 517-241-9221 License Verification & Complaints http://www.michigan.gov/pss

Cosmetology & Barber Schools	MI Dept. of Licensing & Regulatory Affairs Bureau of Professional Licensing License Verification Allegation Section	PO Box 30670 Lansing MI 48909 517-373-8068 517-373-9196 http://www.michigan.gov/bpl
EMPLOYMENT AGENCIES Licensing and Complaints	MI Dept. of Licensing & Regulatory Affairs Bureau of Professional Licensing	PO Box 30670 Lansing MI 48909 517-373-8068 http://www.michigan.gov/bpl
<b>ENERGY</b> Public Utility Service Complaints	MI Dept. of Licensing & Regulatory Affairs Public Service Commission Complaint Hotline	PO Box 30221 Lansing MI 48909 800-292-9555 (toll-free in MI) http://www.michigan.gov/mpsc
Energy Assistance Hotline	MI Dept. of Human Services	800-292-5650 (toll-free in MI) http://www.michigan.gov/dhs
FEDERAL INFORMATION		800-FED-INFO (333-4636)
FOOD Accurate Weights & Measures,	MI Dept. of Agriculture & Rural Development Laboratory Division	940 Venture Lane Williamston MI 48895 800-292-3939 (toll-free in MI) http://www.michigan.gov/mdard
Food Quality	MI Dept. of Agriculture & Rural Development Food & Dairy Division	PO Box 30017 Lansing MI 48909 800-292-3939 (toll-free in MI) 517-373-1060 http://www.michigan.gov/mdard
Food & Seafood Quality	US Food & Drug Administration Detroit District Office	1560 E Jefferson Detroit MI 48207 313-226-6260 http://www.fda.gov
	Seafood Info Line Meat & Poultry Info Line	888-723-3663 (toll-free) 800-535-4555 (toll-free)
Meat & Poultry Quality	US Dept. of Agriculture Food Safety & Inspection Service	Room 1175, South Building 1400 Independence Ave SW Washington DC 20250 202-720-9113 http://www.fsis.usda.gov
	Meat & Poultry Hotline Email	888-674-6854 (toll-free) MPHotline.fsis@usda.gov
FREE ANNUAL CREDIT REPORTS	1 Free per year from each of the 3 Major Credit Report Agencies	877-322-8228 (toll-free in USA) www.AnnualCreditReport.com

FUNERAL HOMES & OPERATORS	MI Dept. of Licensing & Regulatory Affairs Bureau of Professional Licensing	PO Box 30670 Lansing MI 48909 517-373-8068 http://www.michigan.gov/bpl
GASOLINE Fuel Quality & Measurement	MI Dept. of Agriculture & Rural Development	800-MDA-FUEL (632-3835) http://www.michigan.gov/mdard
HEALTH CARE  Nursing & Health Facility (Hospices, Hospitals, Surgical Outpatient Facilities and Substance Abuse Programs)	MI Dept. of Licensing & Regulatory Affairs Bureau of Community & Health Systems	PO Box 30664 Lansing MI 48909 517-335-1980 https://www.michigan.gov/bchs
	Complaint Hotline Questions	800-882-6006 (toll-free in MI) BCHS-HELP@michigan.gov
HOMELAND SECURITY Federal	US Dept. of Homeland Security	Washington DC 20528 800-BE-READY (237-3239) http://www.dhs.gov
State	Michigan State Police Emergency Management & Homeland Security Division	4000 Collins Road Lansing MI 48910 517-336-6464 http://www.michigan.gov/homeland
HOUSING	MI Strategic Fund MI State Housing Development Authority (MSHDA)	PO Box 30044 Lansing MI 48909 517-373-8370 http://www.michigan.gov/mshda
Radon Levels	MI Dept. of Environmental Quality Radiological Protection Division	PO Box 30630 Lansing MI 48909-8130 800-RADON GAS (723-6642)
		http://www.michigan.gov/deq/0,4561,7-135-3312_4120,00.html
Mold Levels	MI Dept. of Community Health	800-648-6942 (hotline) http://www.michigan.gov/mold
	Local Mold Information	517-335-9436
INSURANCE	MI Dept. of Insurance & Financial Services	PO Box 30220 Lansing MI 48909 877-999-6442 (toll-free in MI) http://www.michigan.gov/difs
ITEM PRICING Overcharges	MI Office of the Attorney General Consumer Protection Division	PO Box 30213 Lansing MI 48909 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

Non-pricing MI Dept. of Agriculture & 940 Venture Lane Rural Development Williamston MI 48895

> Laboratory Division http://www.michigan.gov/mdard

> > 800-292-3939 (toll-free)

JUDICIAL TENURE COMM.

Complaints vs. Judges

MI Judicial Tenure Commission

3034 West Grand Blvd, Ste 8-450

Detroit MI 48202 313-875-5110 313-875-5154 (fax)

Email judicialtenure@courts.mi.gov

http://jtc.courts.mi.gov

LANDLORD/TENANT

Complaints

Complaints

MI Office of the Attorney General PO Box 30213 Consumer Protection Division

Lansing MI 48909

877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

Michigan State University

College of Law

Housing Clinic 610 Abbot Road

East Lansing MI 48823 517-336-8088, Opt #2

Email rent@law.msu.edu

http://www.law.msu.edu/clinics/rhc/

**LAWYERS** Michigan Supreme Court

**Attorney Grievance Commission** 

Buhl Building

535 Griswold, Ste 1700 Detroit MI 48226 313-961-6585 313-961-5819 (fax) http://www.agcmi.com

Referrals State Bar of Michigan

Lawyer Referral Service

306 Townsend St Lansing MI 48933

800-968-0738 (toll-free in MI)

Out-of-State Callers

517-346-6300

517-482-6248 (fax) http://www.michbar.org

LICENSED PROFESSIONS AND/OR OCCUPATIONS

Individual Healthcare Providers

MI Dept. of Licensing &

Regulatory Affairs Bureau of Professional Licensing

Allegation Section

PO Box 30670

Lansing MI 48909 517-373-8068 517-373-9196

http://www.michigan.gov/bpl

Other Licensed Professions (Occupational Code & Public

Health Code)

MI Dept. of Licensing & Regulatory Affairs

Bureau of Professional Licensing

Allegation Section License Verification PO Box 30670 Lansing MI 48909

517-373-9196 517-373-8068

http://www.michigan.gov/bpl

(See Contractors for add'l info)

MAIL FRAUD SCHEMES	US Postal Inspection Service Consumer Affairs & Claims National USPS Fraud Hotline	PO Box 330119 Detroit MI 48232-6119 877-876-2455 (toll-free in MI) 800-372-8347 https://postalinspectors.uspis.gov/
MILITARY & VETERAN AFFAIRS Federal	US Dept. of Veteran Affairs  Veterans Crisis Line VA Benefits Civilian Health & Medical Program (CHAMPVA) Debt Management Center GI Bill (Education) Health Care Benefits Life Insurance	810 Vermont Ave NW Washington DC 20420 800-273-8255, Opt #1 (toll-free) 800-827-1000 (toll-free) 800-827-0648 (toll-free) 888-442-4551 (toll-free) 887-222-8387 (toll-free) 800-419-1473 (toll-free)
State	MI Dept. of Military & Veteran Affairs Veterans Affairs Directorate	3423 N. Martin Luther King Jr. Blvd Lansing MI 48906 517-335-6523 517-241-0674 (fax) http://www.michigan.gov/dmva hessh@michigan.gov
MOBILE HOMES/PARKS Licensing & Park Problems (Including Water Rates & Complaints)	MI Dept. of Licensing & Regulatory Affairs Bureau of Construction Codes Building Division	PO Box 30254 Lansing MI 48909 517-241-9317 http://www.michigan.gov/bcc
MORTGAGE COMPANIES	MI Dept. of Insurance & Financial Services	PO Box 30224 Lansing MI 48909 877-999-6442 (toll-free in MI) http://www.michigan.gov/difs
MOVERS Intrastate	U.S. Dept. of Transportation Federal Motor Carrier Safety Administration	1200 New Jersey Ave SE Washington DC 20590 888-368-7238 (toll-free) http://www.fmcsa.dot.gov
Local	MI Dept. of Licensing & Regulatory Affairs Michigan Public Service Comm.	6545 Mercantile Way, Ste 7 Lansing MI 48911 800-292-9555 (toll-free in MI) 517-241-6180 517-241-6181 (fax) http://www.michigan.gov/mpsc
POLICE	MI State Police  General Info Arson Tip Line	333 S. Grand Avenue Lansing MI 48909 517-332-2521 800-44-ARSON (442-7766)

**HEMP Tip Line Internet Safety** Methamphetamine Labs

877-5CYBER3 (529-2373) 866-METH-TIP (638-4847) http://www.michigan.gov/msp

800-235-HEMP (235-4367)

PRODUCT SAFETY

Consumer Product Safety Comm.

4330 East West Highway Bethesda MD 20814 800-638-2772 (toll-free) http://www.cpsc.gov

PRODUCT WARRANTY & DEFECTS

MI Office of the Attorney General PO Box 30213 Consumer Protection Division

Lansing MI 48909

877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

PYRAMID SCHEMES, FRANCHISES & BUSINESS **OPPORTUNITIES** 

MI Office of the Attorney General PO Box 30213 Consumer Protection Division Franchise Section

Lansing MI 48909 517-373-7117

PO Box 30670

http://www.michigan.gov/ag

REAL ESTATE

MI Dept. of Licensing & Regulatory Affairs

Bureau of Professional Licensing

Lansing MI 48909 517-373-8068

http://www.michigan.gov/bpl

**SAVINGS & LOANS** 

Federal

US Dept. of Treasury Office of Thrift Supervision

Consumer Affairs

1700 G Street NW Washington DC 20552 800-842-6929 (toll-free) 202-906-7342 (fax)

http://www.ots.treas.gov

Email

consumer.complaint@ots.treas.gov

State

MI Dept. of Insurance & Financial Services

PO Box 30224 Lansing MI 48909

877-999-6442 (toll-free in MI) http://www.michigan.gov/difs

STOCKS/BONDS/SECURITIES MI Dept. of Licensing &

Regulatory Affairs Corporations, Securities &

Commercial Licensing Bureau

PO Box 30018 Lansing MI 48909

517-335-5237

http://www.michigan.gov/securities

401(k)'s (State Employees)

MI Dept. of Technology Management & Budget Office of Retirement Services PO Box 30171 Lansing MI 48909 800-381-5111 (toll-free)

http://www.michigan.gov/ors

Non-State Retirement

US Dept. of Labor

200 Constitution Ave NW Washington DC 20210 866-487-2365 (toll-free) http://www.dol.gov

STUDENT LOANS US Dept. of Education FSA Ombudsman Federal Student Aid Ombudsman 830 First Street, NE - 4th Floor Washington DC 20202-5144 877-557-2575 (toll-free in MI) 202-275-0549 (fax) http://ombudsman.ed.gov Federal Student Aid Info Center 800-433-3243 (toll-free) Federal Family Education MI Guaranty Agency PO Box 30047 Loan Program (FFELP) Lansing MI 48909-7547 800-642-5626 (toll-free in MI) http://michigan.gov/mistudentaid Email mga@michigan.gov MI Higher Education Student PO Box 30051 MI Advantage Consolidation Loan Programs Loan Authority (MHESLA) Lansing MI 48909-7551 888-643-7521 (toll-free in MI) http://michigan.gov/mistudentaid mhesla@michigan.gov Email Internal Revenue Service **TAXES** 800-TAX-1040 (829-1040) Federal http://www.irs.gov/ State MI Dept. of Treasury Lansing MI 48922 Income tax 517-636-4486 Sales/Use/Withholding Tax 517-636-6925 Tax Fraud 517-636-4157 http://www.michigan.gov/treasury Tobacco/Cigarettes & MI Dept. of Treasury Lansing MI 48922 Motor Fuel 517-636-4600 http://www.michigan.gov/treasury Lansing MI 48922 Carbonated Beverage MI Dept. of Treasury Container Deposits Sales/Use/Withholding Tax 517-636-6925 http://www.michigan.gov/treasury **TELEMARKETING** Federal Trade Commission 600 Pennsylvania Ave NW Federal Consumer Response Center Washington DC 20580 877-382-4357 (toll-free) 9:00 AM-8:00 PM (EST) http://www.ftc.gov 888-382-1222 (toll-free) FTC Do Not Call Registry http://www.donotcall.gov (must call from number to be registered) State MI Office of the Attorney General PO Box 30213 Consumer Protection Division Lansing MI 48909 877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

TOYS & OTHER DANGEROUS PRODUCTS/SUBSTANCES

Federal US Consumer Product 4330 East West Highway

Safety Commission Bethesda MD 20814 800-638-2772 (toll-free)

http://www.cpsc.gov

State MI Dept. of Agriculture & PO Box 30017

Rural Development Lansing MI 48909

Food & Dairy Division 800-292-3939 (toll-free in MI) http://www.michigan.gov/mdard

**TRAVEL** US Dept. of Transportation 1200 New Jersey Ave SE Air Service Complaints Aviation Consumer Protection Washington DC 20590

Div. 202-366-2220

http://www.dot.gov/airconsumer

Air Safety Federal Aviation Administration 800 Independence Ave SW

Safety Hotline Washington DC 20591 866-835-5322 (toll-free)

http://www.faa.gov

Railway Safety Federal Railroad Administration 1200 New Jersey Ave SE

Office of Safety Mail Stop 25

Washington DC 20590

202-632-3700

http://www.fra.dot.gov/

Travel Agencies/Tour Operators MI Office of the Attorney General PO Box 30213

Consumer Protection Division Lansing MI 48909

877-765-8388 (toll-free in MI) http://www.michigan.gov/ag

**UTILITIES** Dept. of Licensing & PO Box 30221

Regulatory Affairs Lansing MI 48909

Public Service Commission 800-292-9555 (toll-free in MI)
Complaint Hotline http://www.michigan.gov/mpsc

WAGES Dept. of Licensing & PO Box 30476

Regulatory Affairs Lansing MI 48909 Wage and Hour Division 517-284-7800

http://www.michigan.gov/wagehour

MISCELLANEOUS RESOURCES

Automobile Dispute Chrysler Corporation Chrysler Customer Center

**Resolution** (Chrysler, Plymouth, Dodge, PO Box 21-8004

Jeep)

Auburn Hills MI 48321
800-992-1997 (toll-free)

http://www.chrysler.com/en/

Ford Motor Co. Customer Relationship Center

(Ford, Lincoln, Mercury) PO Box 6248

Dearborn MI 48121 800-392-3673 (toll-free) http://www.ford.com

General Motors Corporation PO Box 33170

Detroit MI 48232-5170

http://www.gm.com

 Buick
 800-521-7300 (toll-free)

 Cadillac
 800-458-8006 (toll-free)

 Chevrolet
 800-222-1020 (toll-free)

 GMC
 800-462-8782 (toll-free)

 Pontiac
 800-762-2737 (toll-free)

 Saturn
 800-553-6000 (toll-free)

**Better Business Bureaus** 

Eastern Michigan & 26777 Central Park Blvd, Ste 100

Upper Peninsula Southfield MI 48076 Complaints 248-223-9400

248-223-9400 248-356-5135 (fax) 810-232-1239

In Flint 810-232-1239

Auto and Arbitration 800-955-5100 (toll-free)

Email <u>info@easternmichigan.bbb.org</u> <u>http://www.bbb.org/detroit</u>

Western Michigan 2627 E. Beltline Ave SE, Ste 320

Grand Rapids MI 49546

616-774-8236 616-774-2014 (fax)

Hotline (Western MI only)

Email

800-684-3222 (toll-free in MI) info@westernmichigan.bbb.org http://www.bbb.org/western-michigan

Hillsdale, Monroe, Lenawee Cos. Integrity Place

7668 King's Pointe Road

Toledo OH 43617 419-531-3116 419-578-6001 (fax)

Hotline (OH, SW MI only) 800-734-4222 (toll-free in MI)

Email

info@toledo.bbb.org

http://www.bbb.org/toledo

City/County Agencies

(Complaints by local residents or against local businesses)

Bay County Prosecutor's Office

Consumer Protection Unit

1230 Washington Ave., Ste 768

Bay City MI 48708 989-895-4185

http://www.baycounty-mi.gov

City of Detroit

Office of the Ombudsman 2 Woodward Ave., Room 114

Coleman A. Young Mun. Ctr.

Detroit MI 48226-3413

Complaints 313-224-6000

313-224-1911 (fax)

<u>http://www.detroitmi.gov/</u>
<u>ombudsman@ombud.ci.detroit.mi.us</u>

Macomb County Prosecutor
Consumer Protection Dept.

One South Main, 3<sup>rd</sup> Floor
Macomb Administration Bldg.

Mt Clemens MI 48043

586-469-7336

http://www.macombcountymi.gov

(This Complaint Directory is available on the Attorney General's website at <a href="http://www.michigan.gov/ag">http://www.michigan.gov/ag</a>)

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