



STATE OF MICHIGAN
DEPARTMENT OF COMMUNITY HEALTH
LANSING

JENNIFER M. GRANHOLM
GOVERNOR

JANET OLSZEWSKI
DIRECTOR

July 2005

Dear Provider:

The Michigan Department of Community Health (MDCH) and Blue Cross Blue Shield of Michigan (BCBSM) are pleased to announce that the MI Medicaid database is now available on **web-DENIS**. **web-DENIS** is BCBSM's secure browser-based internet site for eligibility verification. This collaborative effort will allow enrolled Medicaid providers to verify Medicaid (including standard and pending eligibility), Adult Benefits Waiver, Maternity Outpatient Medical Services, Children's Special Health Care Services, and MICHild (available in July) eligibility via the internet. Providers can also print the eligibility response to use for documentation of eligibility, which MDCH will honor.

All enrolled Medicaid providers will have access to **web-DENIS** free of charge. In order to access **web-DENIS**, please review the following instructions:

- **Participating BCBSM providers with current access to web-DENIS:** Refer to the attachment for instructions on how to access the MI Medicaid database on **web-DENIS**.
- **Participating and non-participating BCBSM providers without access to web-DENIS:** Please visit the BCBSM website at www.bcbsm.com/providers for sign-up information (under "**Sign up for web-DENIS**"), including the **web-DENIS** application and agreement forms. Fax (or mail) the completed forms to BCBSM at **248-486-2214**. BCBSM will return a **web-DENIS** user ID/password for each user.

For additional information on **web-DENIS**, refer to the MDCH website at www.michigan.gov/mdch (click on "Providers," then "Information for Medicaid Providers," then "The MI Eligibility Verification System"). If you have any questions concerning this letter, please contact Provider Inquiry at **1-800-292-2550** or e-mail providersupport@michigan.gov.

Sincerely,

A handwritten signature in black ink that reads "Paul Reinhart".

Paul Reinhart, Director
Medical Services Administration

attachment

MEDICAID ELIGIBILITY VIA WEB-DENIS

To access Medicaid eligibility data via **web-DENIS**:

1. Log into **web-DENIS** by going to www.BCBSM.com :
 - a. Click on the Provider tab;
 - b. Enter your user ID and password in the upper left column;
 - c. Press the Enter key;
 - d. Click on the "**web-DENIS**" link in the left column.
2. Click on the "**Subscriber Information**" link listed on the main menu.
3. Click on the "**Eligibility/Coverage/COB**" link.
4. Enter the Beneficiary ID in the "**Contract Number**" field (this can be left blank).
5. Click on the "**Medicaid**" radio button and then click on the "**Enter**" button.
6. Enter the Beneficiary ID (unless you previously entered it on the menu) in the "**Contract No.**" field. If you do not have the Beneficiary ID, you may search using the Beneficiary Last Name, First Name, and Date of Birth (item 9).
7. Choose your Medicaid Provider Type from the dropdown list and then enter your Provider ID.
8. Enter the date of service that you are inquiring on. (The entire month of eligibility information will be returned to you.)
9. If you are searching by Name, you will need to fill in the "Patient First Name," "Patient Last Name" and "Patient Date of Birth."
10. Click on "**Enter**" to begin your search.