

Michigan Department of Community Health

Bulletin Number: MSA 06-19
Distribution: Pharmacy
Issued: March 15, 2006
Subject: Beneficiary Bad Debt
Effective: March 21, 2006
Programs Affected: Medicaid

The purpose of this bulletin is to notify pharmacy providers of a policy change being implemented related to beneficiary bad debt.

Due to a recent court ruling, pharmacy providers can no longer refuse to render service(s) to a beneficiary who has a history of bad debt with the pharmacy. Pharmacies cannot refuse to render services if the beneficiary is unable to pay the co-payment amount at the time the service is provided, even if that beneficiary still has an outstanding debt related to previously unpaid co-payments.

The co-payment exemptions for certain Medicaid beneficiaries still apply.

Manual Maintenance

The provider should retain this bulletin until the information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

Approved



Paul Reinhart, Director
Medical Services Administration